

# **The Applicant's Experience**

## Click-by-Click Guide



## **Candidate Experience**

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#### Creating an Email Account

1	If you <b>don't</b> have an email account you will need an email address to apply for jobs at Cook County.	You can create a free email accounts with one of many commonly available sites such as (but not limited to) yahoo.com, gmail.com, hotmail.com, etc. Instructions for establishing new accounts are available at those sites.
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### Accessing Your Profile

#### Creating Your Profile

1	Access Taleo URL from the Internet	Open an Internet browser window and type the following URL into the address bar:
a.	External Candidate Link	External Link: <u>https://cookcountyil.taleo.net/careersection/200/jobsearch.ftl?lang=en</u>
b.	Internal Candidate Link (Cook County Employees ONLY)	Internal Link: <u>http://cookcountyil.taleo.net/careersection/250/jobsearch.ftl?lang=en</u> Hit the "Enter" key on your keyboard. <i>Note: This URL does NOT have "www" in it.</i>
2	Click Sign In	On the Job Search page click <b>Sign In</b> . My Job Gar Sign In If you have an issue completing your application, please call Technical Support at 312-864-055

3	Click <b>New User</b>	If you are a returning user, go to page 9. For a new user, click the New User button to create a user name and password.
4	Enter a <b>User Name,</b> <b>Password,</b> and then <b>Re- enter</b> your Password Your user name must not contain a space.	I the site in the future. Re-enter your Password as verification that you typed if
	Click Register. Complete the fields and click Register.	Please take a few moments to register. You will need this information to access your account in the future.  Mandatory fields are marked with an asterisk.  *User Name  *User Name  *Re-enter Password  Email Address  Register Cancel

6	You will be asked to enter a security question. This question will allow you to reset your password if you forget it. Enter a question and answer. <b>Click</b> OK.	Welcome. You are signed in.         P Job Search         Security Question         You must type a security question and provide its answer.         *Question         *Answer
		OK Sign Out
7	Click on <b>My</b> Jobpage	Click on My Jobpage. Welcome. You are signed in. My Account Options Job Search My Jobpage My Submissions My Submissions This page displays all relevant details related to your draft and completed submissions. There are currently no job submissions.
8	Click on <b>Access</b> my profile	Click on Access my profile toward the right hand corner of the screen. My Job Cart (0 items)   Sign Out ompleting your application, please call Technical Support at 312-864-0430. ? Candidate Profile Take a few minutes to create or modify your employment profile and to specify your preferred working criteria for ture openings matching your interest. Access my profile

9	Begin with Contact Information. Complete it and click Save and Continue to advance.	The profile contains a contact information page and a notifications preferences section. Before submitting, you will have a chance to review a summary of your information. Contact Information Pressonal information Pressonal information in the fields below.
10	The Job Posting Notification function will send you an email when new positions matching your preferences are posted.	Job Posting Notification Select the checkbox below to receive an email notification whenever a new position matching this profile is posted.

11	Complete the	
11		Job Level Education Level
	profile fields	
	to describe	Not Specified Not Specified
	the type of	Manager with Direct Report None
	work you are	Individual Contributor High School Diploma/GED (±11 years)
	seeking and	Team Leader Technical Diploma (±12 years)
	the	Manager Associate's Degree/College Diploma (±13 years)
	qualifications	Director Non-Degree Program (±14 years)
	you have.	Executive Bachelor's Degree (±16 years)
	you nave.	Job Type Schedule
		Not Specified Not Specified
		Internship Part-time
		Summer Job Full-time
		Graduate Job
		Temporary Work Experienced
		Experienced
		Shift Employee Status
		Not Specified Not Specified
		Day Job Regular
		Evening Job Contractual Night Job Temporary
		Night Job Temporary Weekend Limited Term
		Rotating
		Rotating
		Job Field
12	Continue	Category
	to the Job	Facilities Management/Support Services
	Field	
	section.	Add to List Reset
	Select a	
	category	Job Field Preferences
	and	Excilition Management/Cumpart Complete
	function if	Facilities Management/Support Services
		Levels: Facilities Management/Support Services
	desired.	Remove
	Click Add	
	to List to	The more specific you are, the more restricted your search will be. If you only want to
	include it	be notified about Chef positions, include Chef in the function drop down. If you want
	in your	to be notified about ALL Food Service positions, then do not add more information in
	selections.	the Function.
		Repeat this step as many times as necessary to identify all of the job categories in
		which you are interested.

13	Complete the Location preference section. Select the cities in which you are interested in working. Click <b>Add to List</b> to save the location preference.	Notification Preferences Employment Preferences Please specify the work preferences such as the job field, the location, and the organization. Select the options that better correspond to the professional interests. You must select at least one value in the section "Location". Location LocationFreque Select are value in the section "Location". Location Location Preferences Repeat this step as many times as necessary to add all of your location preferences. Click Save and Continue to advance to the next screen.
14	Complete the Organization preferences section to identify any specific organizations where you would like to work within the County.	Notification Preferences Employment Preferences Please specify the work preferences such as the job field, the location, and the organization. Select the options that better correspond to the professional interests. Organization Backed Official Health and Hospital Systems Levels: Health and Hospital Systems Levels: Health and Hospital Systems Remove If you wish to be notified about any job meeting your criteria at Health and Hospital System, only select Health and Hospital System in the Elected Official section.

15	Review the	Summary
	Summary	This summary displays the information included in the job submission form. To modify some specific information, click "Edit" next to the relevant section.
	page. If there	Contact Information)
	is any	Personal Information
	information	Test Test 1900 W. Polk
	you would	Chicago IL, 50612
	like to change	United States—Ulinois—Chicago tester@cookcountythis.org
	on this page,	Primary Contact Number Work Phone Home Number
	click the	Celular Number Work Phone Number 312864****
	Edit link next	
	to that	Notification Preferences ;
	section.	Job Posting Notification
		Send an email notification whenever a new position matching this profile is posted No Teacher
	When you are	Texture 1
	finished, click	🖉 Job Search 🛛 My Jobpäge
	the SUBMIT	Siammary
	button to	Process computed
	finish your	You have auccessfully automated your general candidate profile. You can review and update the internation you provided each time you tog in. We invite you to further explore the you operating available in our Caneer section.
	profile.	10mL0L08s

#### **Returning to Your Profile**

1	Enter <b>User</b> Name and	Enter your <b>User Name</b> and <b>Password</b> that you created in your last session. Then click <b>Login</b> . This will log you in to your account.
	Password	Welcome. You are not signed in. Provide an intercompility and application, presented Technical Support at \$12,864,040, -
	and Click Login	P Job Search
		Login
		This site is for Cook County employees ONLY. If you are NOT a Cook County employee, please click here.
		To access your account, please identify yourself by providing the information requested in the fields below, then click "Login". If you do not have an existing profile, please click "New Users Register HERE" and follow the instructions to create an account.
		Manytative facilities rearised with an address.
		vUser Name       APassword
		Final Net Less NUT
		Login Vew Users Régister HERE

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#### Forgot User Name or Password

1	If you have already created an account and can't remember the password, you can use the Forgot Password or Forgot Username functionality	Click Sign In to begin password recovery. The Sign In button is located in the upper right corner of the main screen.
		My Job Carl Sign In If you have an issue completing your application, please call Technical Support at 312-864-130
		Login         In the lets for Cook County employees ONLY. If you are NOT         To access your account, please identify yourself by providing the letter in the structions to create an account.         Anothery fields are marked with an saterise.         Vier Name         Passaward         Digit your generate?         Login         New Users Register HERE

2	Click the Forgot User Name option. Enter your Email Address and click Validate.	Forgotten User Name Please enter your email address below. If you have never provided your email address, leave the field empty and click "Validate". Email Address Validate Cancel
3	<b>Click</b> the Forgot Password option. Enter your User Name and click ok.	Forgot Your Password? Please enter your user name below, click OK, then follow the on-screen instructions. Mandatory fields are marked with an asterisk. *User Name OK Cancel
4	You will receive a Forgot Password screen with the security question you originally created. Supply the answer and click Confirm.	Forgot Your Password? Please answer the security question below. Mandatory fields are marked with an asterisk. *What is my favorite color? purple Confirm Cancel

5	If you provide the correct answer for the question, you will see a Change Password screen. Enter a new password and confirm it in the second password field. <b>Click</b> OK to continue.	Change Password This page allows you to change your password. Mandatory fields are marked with an asterisk. User Name *New Password *Confirm New Password OK Sign Out *I you click sign out you will have to change your password next time you sign in.
6	If you have successfully changed your password, you will auto- matically be logged into career section.	Welcome. You are signed in.   My Account Options Job Search My Jobpage

#### Using Job Search (Basic/ Advanced)

1	Click the <b>Job</b>	Click the <b>Job Search</b> tab.	
	Search tab		
2	Click Basic Search	Add Search My Jobpage      Easic Search My Jobpage      Easic Search My Jobpage      Easic Search      Besic Job Search      Search Criteria      Preses specify your job search criteria and then click "Search for Jobs." If you know the regulation number of the position you are interested in, you may enter it in the     Job Number field and click "Search for Jobs." If you know the regulation number of the position you are interested in, you may enter it in the     Job Number field and click "Search for Jobs." If you know the regulation number of the position you are interested in, you may enter it in the     Job Number field and click "Search for Jobs." If you know the type of position you are interested in finding, you can enter key words in the Keywards search field to see     # eny are available.      Presse note that any application submitted after midnight on the job closing date will not be accepted.      Regulation (D	
3	Review Basic Search Criteria	<ul> <li>Review the Basic Search criteria page. There are several ways to search, including by:</li> <li>Job Number (Job Posting Number if you know this)</li> <li>Job Field (Area of Expertise/Experience)</li> <li>Location (Where the job is located in the County)</li> <li>Organization (County Department)</li> </ul>	
4	Enter search criteria	Place specify your job search criteria and then click "Search for Jobs." If you know the requisition number of the position you are interested in, you may enter it in the	10
5	Click Search for Jobs	Job Number field and click "Search for Jobs." If you know the type of position you are interested in finding, you can enter key words in the Keywords search field to see if any are available. Please note that any application submitted after midnight on the job closing date will not be accepted. Requinition ID Keywords Job Category Job Category Human Resources, Employment and Training Remove Job Field Add Job Field	

6	Click <b>Advanced</b> Search	Click the Advanced Search Tab to perform a more detailed search. Job Search My Johnage Basic Search Advanced Search All Jobs Advanced Job Search Search Criteria Specify your job search criteria, then click "Search for Jobs".
7	Review the <b>Advanced Search</b> criteria	<ul> <li>Review the Advanced Search criteria page. There are several ways to search, including by:</li> <li>Job Field (Area of Expertise/Experience)</li> <li>Location (Where the job is located in Cook County)</li> </ul>
8	Enter Search Criteria	<ul> <li>Organization (City Department)</li> <li>Keyword</li> <li>Schedule</li> <li>Shift</li> </ul>
9	Click Search for Jobs	<ul> <li>Job Evel</li> <li>Job Type</li> <li>Education Level</li> </ul> Image: State of the state of the style of the style of the style of the state of the style of the s

#### Applying for a Job

1	Access Taleo URL from the Internet	Open an Internet browser window and type the following URL into the address bar:	
a.	External Candidate Link	External Link: https://cookcountyil.taleo.net/careersection/100/jobsearch.ftl?lang=en	
b.	Internal Candidate Link (Cook County Employees ONLY)	Internal Link: https://cookcountyil.taleo.net/careersection/150/jobsearch.ftl?lang=en Hit the "Enter" key on your keyboard. Note: This URL does NOT have "www" in it.	
2	Click <b>Sign In</b>	On the Job Search page click <b>Sign In</b> . If you have an issue completing your application, please call Technical Support at 312-884-0-55	
	Enter your User Name and Password	If you are a returning user, enter your user name and password. Then click login. If you are a new user please go to <b>Creating your Profile</b> section to setup your login information.	
4	Click the <b>Job</b> <b>Search</b> tab.	Welcome. You are not signed in: My Account Options       It you have an insue come         P Job Search       My Jobpage         Basic Search       Ad anced Search         Basic Job Search       Ad anced Search         Basic Job Search       Search Criteria         Please specify your job search for Jobs." If you know the requisition number of the position you are interested in, you may enter it in the Job Number field and click. "Search for Jobs." If you know the type of position you are interested in finding, you can enter key words in the Keywords search field to a if any are available.         Please note that any application submitted after midnight on the job closing date will not be accepted.	

5	and prowse	Scroll down the page and browse through the list of jobs that are posted. Click <b>Apply</b> on the job for which you wish to apply. Search Results (1 job found) Results per page 10 Sort by Posting Date (Descending Order) Staff Pharmacist Requisition ID: 1245677 Work Locations: Chicago-1644 W. Walnut Collective Bargaining Unit: Local 150 Intl. Union of Operating Engineers Job Posting: Jul 22, 2010 Shaft: Day Job Appl I Add to My Job Cart
6	Review Privacy Agreement and click the radio button for I Accept.	Review the Privacy Agreement and click the <b>LAccept</b> radio button and then click <b>Continue</b> .

7	The Candidate Personal Information page will open. Complete the required fields.	Verify the personal information that may have parsed from your uploaded resume. Required fields are indicated by a red asterisk. ContactInformation • First Name • Last Name
	Complete the Job Posting Notification if you wish to receive emails when positions like the one to which you are applying are posted in the	<ul> <li>Street Address</li> <li>City</li> <li>State</li> <li>Zip/Postal Code</li> <li>Primary Contact Number</li> <li>Email Address</li> <li>Current employment with any Cook County entity</li> </ul>
	future. Complete the source type information to describe how you learned about the position. <b>Click</b> Save and Continue to advance to the	Candidate Personal Information         Personal Information         Please enter all relevant personal information in the fields below.         Prefix         Mr.         **First Name         Nik         Please list any other legal name(s) by which you have been known.         Please exclude nicknames.         Nik Smith
	next page.	Job Posting Notification         Select the checkbox below to receive an email notification whenever a new position matching this profile is posted.         Image: Send an email notification whenever a new position matching this profile is posted.         Source Tracking         Please indicate how you heard about this job.         *Source Type         Job Board         *Job Board         Internet Job Board         Save and Continue       Save as Draft         Quit

8	Additional Information	Additional Information Please review the questions listed below and make changes as necessary. *Are you a current Cook County Employee? Not Specified Are you a current Cook County Employee? If yes Please provide Title / Department info below. If no, please enter NA for not applicable
9	Complete the Evaluation and Qualification pages which contain questions about your work experience and training. Click Save and Continue to advance to the next page. Note that all questions are required.	Save and Continue Save as Draft Quit Qualifications Hold down the Ctrl key (Command key for Mac) to make multiple selections or to clear items. Questionnaire Please answer the following questions as accurately as possible. *1.Are you a current Cook County employee? YES NO

10	Enter <b>Previous</b>	Cartificat	ions Attachmants Diversity / Sell
10	Work	Cations Experience Education & Licen	
	-	Save and Continue Save as Draft Quit	
	Experience.		
	Orana	Work Experience	
	One work	Work Experience	
	experience	Describe under the headings given below any employment or occupation you have ever had	
	entry is	with your most recent (or present) employment and work backward to your first one. Applica Cook County Sheriff's Office requires you to complete four (4) work experience entries. To	
	required.	below. To rearrange work experience entries use the "Move Work Experience Up" or "Move	
		West Everytenen 4	
	If you have	Work Experience 1	
	no formal	Current Job	
	work	Please check the box above to indicate if this is your current position. If your Employer does not display, please type in	Turne of Business
	experience,	the Employer's name.	Type of Business
	please	Employer	
	provide a	Cook County Hospital	
	volunteer or	Job Title	*Hours Worked Per Week
	internship	HR	40
	example.	If your Job Title does not display, please complete your entry by typing the full job	Please indicate the number of hours wor
		title.	above.
	Click Save and		
	Continue to		
	advance to the		
	next page.		
	next page:		
11	Enter <b>Education</b>	Enter Education Information	
**	Information	Enter Education Information.	
	internation		
		Save and Continue Save as Draft Quit	
12	Click <b>Save and</b>	Education	
12		Education	
	Continue	If you are applying for a job that requires a higher degree a	
		You must specify 1 education entry.	
		Education 1	
		Education	
		*College or University	
		Select	
		*Program Select	
		*Education Level	
		Not Specified	

18	Enter your Email Address, Full Name and Unique Identifier	Read the Electronic Signature Statement in full. Enter your Email Address, Full Name and Unique Identifier. ESignature Signature These fead the following statement carefully, then acknowledge that you have read and approved it by providing the information requested at the bottom of the page. Please note that an esignature is the electronic equivalent of a nand-written signature. These fead the following statement carefully, then acknowledge that you have read and approved it by providing the information requested at the bottom of the page. Please note that an esignature is the electronic equivalent of a nand-written signature. The providence of a nand-written signature. Lunderstand that this application does not constitute an employment core of the motive of an offer of a motive of the motive of the rules and regulations of Country that and Hospitals System.
19	Click <b>Save and</b> <b>Continue</b>	Health and Hospitals System or myself. In further consideration of my employment, I understand and agree that my employment is contingent upon successful completion of a pre-employment physical including a drug screening, criminal bickground and reference checks. I hereby authorize persons, schools, and my current employer (if applicable) and/or previous employers named in this application (and accompanying resume, if any) to provide County Health and Hospitals System with any relevant information used in making an employment decision, and I release all individuals, partnerships, associations or corporations from my liability regarding the use of such information. Lecrity that I have read and understand the foregoing paragraphs. By checking this box and the above five (5) statements, I understand that I am applying my electronic signature to this employment below. Do Not E-Sign Until You Have Read The Above Statement. By my eSignature below, I certify that I have read, fully understand and accept all terms of the foregoing statement. Please signify your acceptance by entering the information requested in the fields below. <b>Con County Esignature Statement</b> <b>a</b> : The first four digits of your social security number followed by your zip code:
20	Review the Summary Page.	Review the Summary Page for all edits that you've made to the job application.
21	Click Submit	Click <b>Submit</b> to save all changes and apply for the job. Please note that you must click submit to send the job and to be considered for the position. Incomplete applications will not be considered. Also note that submissions must be completed and received before midnight on the date that the position closes. Submissions are automatically time stamped and those filed after midnight on the date the position closes will not be considered
22	View confirmation page. When your submission is confirmed, the system will display a process confirmed message.	Summary Process completed Thank you for expressing interest in a position with Cook County Health and Hospitals System: We have been fortunate to receive many job applications for this open position. Your application will be reviewed by a member of CCHHS' Talent Management Team. Should your skills and experience match the criteria for the position, an member of our Talent Management Team will be in contact with you to discuss your interest in further detail. In the event that you are not considered for this position, we do encourage you to continue to view current openings at Cook County Health and Hospitals System was used at the criteria for the position are member of our Talent Management Team will be in contact with you to discuss your interest in further detail. In the event that you are not considered for this position, we do encourage you to continue to view current openings at Cook County Health and Hospitals System was CCHHS's website at www cookcountyhealth net. If you would like to review your candidate file, or update your profile information, please click here. You will need your user name and password to access your file. Best wahes in your career search. CCHHS Talent Management Team. We invite you to view the job openings available in our Career section and to further explore the functionalities of your account.

#### Viewing Jobs for Which You've Applied

1	Click My Jobpage and under My submissions	This page will display all of the Cook County jobs for which you have applied. There are three categories of submissions: Draft, Completed, and Withdrawn. The status of the submission is determined by where you are in the process for that particular job. <b>I Job Search W Job Page</b> W Job Completed W Javed Searches W Reference W Job Completed Status felated to your draft and completed submissions. Submissions program <b>Proceed Status</b> felated to your draft and completed submissions. <b>Completed Status</b> felated to your draft and completed submissions. <b>Proceed Status</b> felated to your draft and completed submissions. <b>Completed Status</b> felated to your draft and completed submissions. <b>Proceed Status</b> felated for your draft and completed submissions. <b>Were felat Status</b> felated for your draft and your dr
2	Click the link below the job title to perform an action on the application	Click the link below the job title to perform an action on the application. Completed Submissions EPIDEMIOLOGIST III – DATA ANALYST- DEPARTMENT OF PUBLIC HEALTH - COMMUNITY EPIDEMIOLOGY & HEALTH PLANNING UNIT, PREVENTION SERVICES P - Full-time Far South-Oak Forest-Dak Forest Hospital 15900 S. Clocero Avenue Job Postig: Nov 10, 2014 – Job Mumber 00116754 Job Status Active (Accepting Job Submissions) Submission [Vew Email Message] [Withdow] For example, for the Staff Pharmacist application listed below you can click on View/Edit Submission to edit your application for that job. You may only do this until the job posting closes. Once the posting has closed, you may no longer update your submission. For draft applications, you can click on either Finish Draft Submission or Withdraw to perform these actions on this application. For withdrawn positions, you can click on Re-apply to perform this action on this particular application.

#### Using the Job Cart (Adding/ Removing Jobs)

1	To add a Job to the cart, click <b>Job</b> <b>Search</b> and review the available jobs. Click Add to my Job Cart to save them.	Click <b>My Job Cart</b> on My Jobpage. This page will display all of the Cook County jobs that are in your cart. Your cart is like a supermarket cart, it contains job that you are interested in, but haven't yet applied for. <b>ADMINISTRATIVE ASSISTANT II - NURSING ADMINISTRATION - SHIFT: 10AM-6PM</b> Requisition ID: 00116738 Job Posting: Nov 10, 2014 Closing Date: Nov 24, 2014 Full-time Shift: Flex/Rotating Shift Start Time: Shift End Time: Organization: Health and Hospital Systems Work Locations: West-Chicago-Stroger Hospital 1901 W. Harrison Posting Salary: 519.485 HOURLY Grade: 14 Apply Add to My Job Carl SHARE SHORE SHARE
2	Click <b>My Job Cart</b> on My Jobpage	To add a Job to the cart, click <b>Job Search</b> . P Job Search My Jobpage My Submissions My Job Cart My Saved Searches My Referrals Highlighted jobs have been added to the job cart within the last 24 hours. My Job Cart (1 jobs found)
3	To remove a job from the job cart, click <b>Remove from</b> <b>Job Cart.</b>	Click Remove from Job Cart to remove an unwanted job posting from your cart.

4	Verify Removal	Click <b>Yes</b> to verify that you want to remove the Job from your Cart.
		You are about to remove the job "ADMINISTRATIVE ASSISTANT II - NURSING ADMINISTRATION - SHIFT: 10AM-6PM" from the job cart. Are you sure that you want to remove it? Yes No
Completed		