HRO Dashboard
Quality and Patient Safety Committee
February 2021
30-Day Readmission Rate (Stroger Hospital)

HRO Domain: Readmissions

*Lower readmission rate is favorable
Case Mix Index, Medical MS-DRG (Stroger Hospital)

HRO Domain: Clinical Documentation

*Higher case mix index is favorable
Case Mix Index, Surgical MS-DRG (Stroger Hospital)

HRO Domain: Clinical Documentation

*Higher case mix index is favorable
Top Box Score, Recommend the Hospital (Stroger Hospital)

HRO Domain: Patient Experience

*Higher top box score is favorable
HbA1c <8%
HRO Domain: HEDIS

*Higher percent of patients with HbA1c in control (<8%) is favorable*
<table>
<thead>
<tr>
<th>Metric</th>
<th>Definition</th>
</tr>
</thead>
</table>
| **30-Day Readmission Rate**    | • **Calculation:** Raw unplanned readmission rate (# of readmissions / total # of eligible discharges)  
  • **Population included:** all inpatient discharges from Stroger  
  • **Cohort inclusions:** any payer; any age; alive at discharge  
  • **Cohort exclusions:** Admitted for primary psychiatric dx; admitted for rehabilitation; admitted for medical treatment of cancer (chemotherapy, radiation therapy); admitted for dialysis; admitted for delivery/birth  
  • **Reporting timeframe:** reported monthly with a 1-month lag to allow for 30-day readmission window; reported by month of patient discharge  
  • **Data source:** Vizient Clinical Data Base                                                                                                                                                                    |
| **Case Mix Index**             | • **Calculation:** Average relative DRG weight of a hospital's inpatient discharges, calculated by summing the Medicare Severity-Diagnosis Related Group (MS-DRG) weight for each discharge and dividing by the total number of discharges  
  • **Population included:** all inpatient discharges from Stroger  
  • **Cohort inclusions:** any payer; any age; reported by Medical MS-DRG and Surgical MS-DRG (Surgical: an OR procedure is performed)  
  • **Cohort exclusions:** none  
  • **Reporting timeframe:** reported monthly by most current month available; reported by month of patient discharge  
  • **Data source:** Vizient Clinical Data Base                                                                                                                                                                    |
| **Recommend the Hospital**     | • **Calculation:** Percent of patient responses with “Definitely Yes” (top box response) for Recommend the Hospital item in HCAHPS survey  
  • **Population included:** Stroger; 18 years or older at time of admission; non-psychiatric MS-DRG/principal diagnosis at discharge; alive at discharge; >1 overnight stay in hospital as inpatient  
  • **Cohort exclusions:** discharged to hospice care; discharged to nursing homes or SNFs; court/law enforcement patients; patients with a foreign home address; “no-publicity” patients”; patients who are excluded because of rules and regulates of state in which hospital is located  
  • **Reporting timeframe:** reported monthly by most current month available; reported by month of survey received date  
  • **Data source:** Press Ganey                                                                                                                                                                                     |
| **HbA1c <8%**                  | • **Calculation:** Percent of adults (ages 18-75) with diabetes Type 1 or Type 2 where HbA1c is in control (<8.0%)  
  • **Population included:** (Age 18-75 years as of December 31 of current year AND two diabetic Outpatient/ED visits in the current year or previous year) OR (One diabetic Inpatient visit in the current year or previous year) OR (Prescribed insulin or hypoglycemic or anti-hyperglycemics in the current year or previous year)  
  • **Cohort exclusions:** none  
  • **Reporting timeframe:** reported monthly by most current month available; reported by month of patient visit  
  • **Data source:** NCQA, HEDIS                                                                                                                                                                               |