Strategic Plan Requirements

CCH enabling Ordinance Sec. 38-82:

......the System Board shall develop a Strategic and Financial Plan covering a period of three Fiscal Years

......shall include in each Strategic and Financial Plan estimates of revenues

......the County Board shall approve each Strategic and Financial Plan
CCH Mission and Vision

**Mission:** To deliver integrated health services with dignity and respect regardless of a patient’s ability to pay; foster partnerships with other health providers and communities to enhance the health of the public; and advocate for policies which promote and protect the physical, mental and social well-being of the people of Cook County.

**Vision:** In support of its public health mission, CCH will be recognized locally, regionally and nationally – and by patients and employees – as progressively evolving model for an accessible, integrated, patient-centered and fiscally-responsible health care system focused on assuring high quality care and improving the health of the residents of Cook County.
Strategic Pillars Supporting the Mission and Vision

- Patient Safety & Clinical Excellence
- Patient & Staff Experience
- Population Health & Health Equity
- Fiscal Resilience
- Quality & Performance Improvement
- Optimization, Innovation & Disruption
- Growth & Development
An Assessment of Our Current State

Mapping Out The Road Ahead...

**STRENGTHS**

- Strengths describe what an organization excels at and what separates it from others: a strong brand, loyal patient base, a strong balance sheet, assets, unique technology, etc.

**OPPORTUNITIES**

- Opportunities refer to favorable external factors that could give an organization a competitive advantage.

**WEAKNESSES**

- Weaknesses stop an organization from performing at its optimum level. They are areas where the business needs to improve to remain competitive: a weak brand, higher-than-average turnover, high levels of debt, an inadequate supply chain, or lack of capital.

**THREATS**

- Threats refer to factors that have the potential to harm an organization. For example, overturing ACA is a threat to our Medicaid Patients as it may reduce their eligibility for health care coverage.
Engaging Critical Stakeholders

- Patients
- Employees
- Community Advisory Councils
- Community and Partner Organizations
- Labor Unions
- CCH Leadership
- CCH Board Directors
- Cook County Board of Commissioners

Feedback from stakeholders will be obtained through online questionnaires, virtual forums, meetings and more as the COVID environment allows.
<table>
<thead>
<tr>
<th>Month</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>February/March</td>
<td>Stakeholder Feedback on Strengths, Weaknesses, Opportunities, and Threats</td>
</tr>
<tr>
<td>March</td>
<td>Review and Aggregation of Feedback from Stakeholders, Goals and Milestones</td>
</tr>
<tr>
<td>April</td>
<td>Draft Strategic Plan submitted to CCH Board</td>
</tr>
<tr>
<td>May</td>
<td>CCH Board Strategic Plan Vote</td>
</tr>
<tr>
<td>June</td>
<td>Submit Strategic Plan to Cook County Board</td>
</tr>
<tr>
<td>July</td>
<td>County Board vote on CCH Strategic Plan</td>
</tr>
<tr>
<td>August</td>
<td>Strategic Plan-Informed budget presented to the CCH Board</td>
</tr>
</tbody>
</table>
Questions?