

FY23-FY25 Strategic Plan

Israel Rocha, CEO



COOK COUNTY
HEALTH

Strategic Plan Requirements

CCH enabling Ordinance Sec. 38-82:

.....the System Board shall develop a Strategic and Financial Plan covering a period of three Fiscal Years

.....shall include in each Strategic and Financial Plan estimates of revenues

.....the County Board shall approve each Strategic and Financial Plan

CCH Mission and Vision

Mission: To deliver integrated health services with dignity and respect regardless of a patient's ability to pay; foster partnerships with other health providers and communities to enhance the health of the public; and advocate for policies which promote and protect the physical, mental and social well-being of the people of Cook County.

Vision: In support of its public health mission, CCH will be recognized locally, regionally and nationally – and by patients and employees – as progressively evolving model for an accessible, integrated, patient-centered and fiscally-responsible health care system focused on assuring high quality care and improving the health of the residents of Cook County.

Strategic Pillars Supporting the Mission and Vision



*Patient Safety
& Clinical Excellence*



*Quality & Performance
Improvement*



*Patient
& Staff Experience*



*Optimization,
Innovation & Disruption*



*Population Health
& Health Equity*



*Growth
& Development*



*Fiscal
Resilience*



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An Assessment of Our Current State

Mapping Out The Road Ahead...

STRENGTHS

- Strengths describe what an organization excels at and what separates it from others: a strong brand, loyal patient base, a strong balance sheet, assets, unique technology, etc.



OPPORTUNITIES

- Opportunities refer to favorable external factors that could give an organization a competitive advantage.

WEAKNESSES

- Weaknesses stop an organization from performing at its optimum level. They are areas where the business needs to improve to remain competitive: a weak brand, higher-than-average turnover, high levels of debt, an inadequate supply chain, or lack of capital.

THREATS

- Threats refer to factors that have the potential to harm an organization. For example, overturing ACA is a threat to our Medicaid Patients as it may reduce their eligibility for health care coverage.



Engaging Critical Stakeholders

- Patients
- Employees
- Community Advisory Councils
- Community and Partner Organizations
- Labor Unions
- CCH Leadership
- CCH Board Directors
- Cook County Board of Commissioners

Feedback from stakeholders will be obtained through online questionnaires, virtual forums, meetings and more as the COVID environment allows.

Timeline

February/March	Stakeholder Feedback on Strengths, Weaknesses, Opportunities, and Threats
March	Review and Aggregation of Feedback from Stakeholders, Goals and Milestones
April	Draft Strategic Plan submitted to CCH Board
May	CCH Board Strategic Plan Vote
June	Submit Strategic Plan to Cook County Board
July	County Board vote on CCH Strategic Plan
August	Strategic Plan-Informed budget presented to the CCH Board

Questions?



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