

CEO Report

Dr. Erik Mikaitis, Interim CEO

September 27, 2024



COOK COUNTY
HEALTH

New Hires and Promotions



New Hires

Mari Akre, Associate Chief Nursing Executive of Quality, Professional Development & Excellence

Alan Gloeckle, Compliance Officer, County Care

Assunta McReynolds, Associate Director of Clinical Affairs

Ashley Robinson, Pharmacy Medicaid Program Manager, Health Plan Services

Amanat Ali-Khan, Manager of Imaging Services

Tammye Flowers, Clinical Nurse Leader, Maternal Child Health

Brandi McNally, Clinical Nurse Leader, Nursing Quality

Shanae Harkless, Manager of Operations, Community Health Center, Sengstacke

Crysta Hildebrand, Nurse Coordinator II, Cermak Health Services

New Hires

Erin Virgo, Grant Administration Manager

Ping Liu, Process Improvement Manager, Quality Assurance

Christina Neris, Clinical Documentation Improvement Manager

Ronny Espinosa, Manager of Operations, Network Diabetes/Endocrinology Program

Carmel Rutaquio, Manager of Transitional Care, Health Plan Services

Elizabeth Wallish, Senior Project Manager

Congratulations

Promotions

Chun Feng, Chair of the Department of Radiology

Rami Doukky, Medical Director, Cardiovascular Service Line

Candace Gunby, Community Engagement Manager

Sophia Koslowski, Grants Administration Manager

Jasmin Chavez, Manager of Operations, Surgical Specialty Clinic

Tenisha Brewer, Senior Manager Of Complex Care Coordination

Rahab Kiarie, Senior Manager of Complex Care Coordination

Recognition



COOK COUNTY
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Illinois Organization of Nurse Leaders

Several CCH nurse leaders were recognized at this year's Illinois Organization of Nurse Leaders (IONL) conference.

Dr. Jackie Whitten, Chief Nursing Officer, Stroger Hospital, earned the Innovative Nursing Leadership Award.

Peter Sesi, Director of Patient Flow, earned the Rising Star Award.

In addition, an abstract entitled "Decreasing the Discharge Time" by **Josephine Reed**, Nurse Coordinator II and **Sherrie Spencer**, Director of Medical/Surgical Nursing, earned 2nd place.

Congratulations to all!



Thresholds Hero Award Honorees

Congratulations to **Dr. Tom Nutter**, Chief Behavioral Health Officer, and the **Office of Behavioral Health team** for being recognized with the Hero Award at the Thresholds Health's 2024 annual gala!



Power Hope Award Honoree

Congratulations to **Aaron Galeener**, Chief Administrative Officer, Health Plan Services, for being named a 2024 Power Hope Award Recipient by Care for Friends!



Women Health System CFOs to Know

Congratulations to **Pamela Cassara**, Cook County Health's Chief Financial Officer, for getting recognized by Becker's Healthcare on their "Women Health System CFOs to Know" list!



Congratulations to **Dr. Juleigh Nowinski-Konchak**,
Attending Physician- Behavioral Health,
Department of Family and Community Medicine
and Center for Health Equity & Innovation, for
being recognized with the Medicine Award at the
Health & Medicine Policy Research Group's
annual gala.

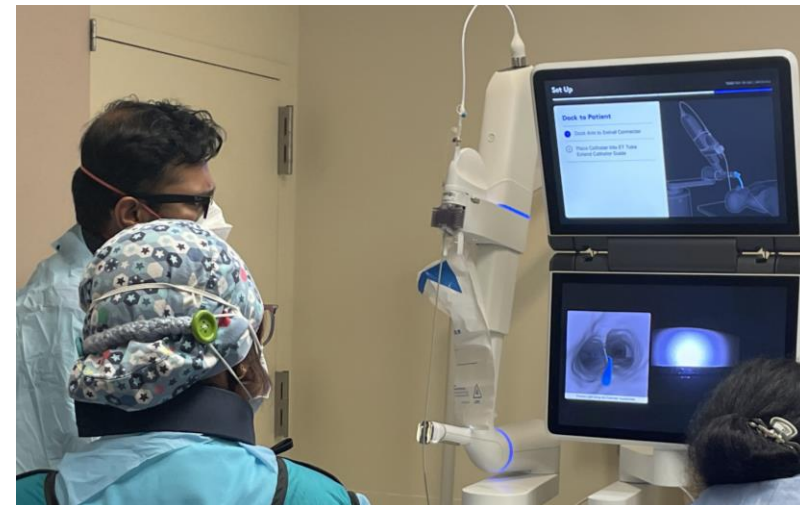


ION Robotic Bronchoscopy

The first Ion robotic bronchoscopy was performed at CCH on September 24.

The new cutting-edge robotic equipment allows the clinical team to do a minimally invasive biopsy on suspected lung cancer nodules with fewer risks of complications.

Thank you to the multidisciplinary team who supported this launch! A press conference will be held next month to celebrate.



Press Conference on Vaccinations

On September 20, Cook County Board President Toni Preckwinkle and members of the Cook County Board of Commissioners joined CCH officials to emphasize the importance of getting the latest flu and COVID-19 vaccines.

CCH is now offering updated COVID and flu vaccines to patients and community members via appointment.

Vaccines are free of charge for individuals who are uninsured.



Community Mural Project

Cook County Health was proud to unveil a new community mural at Englewood Health Center on September 4.

The mural was the fourth and final of this year's installments. The murals are funded in part by the Cook County Health Foundation and are part of our ongoing efforts to beautify clinical spaces and strengthen engagement between our health care sites and the communities we serve.

Artists Lavelle Harris and Damon Reed
Englewood Health Center



Artists Jeff Sant, Travis Talsma, Patrick Hurley and Angelica Aguilar
Cottage Grove Health Center



Artist Robert Valadez
Austin Health Center



Artist Eric Harold
Cermak Health Services at the Cook County Jail





Patient Safety, Clinical Excellence & Quality

Scope Project Success

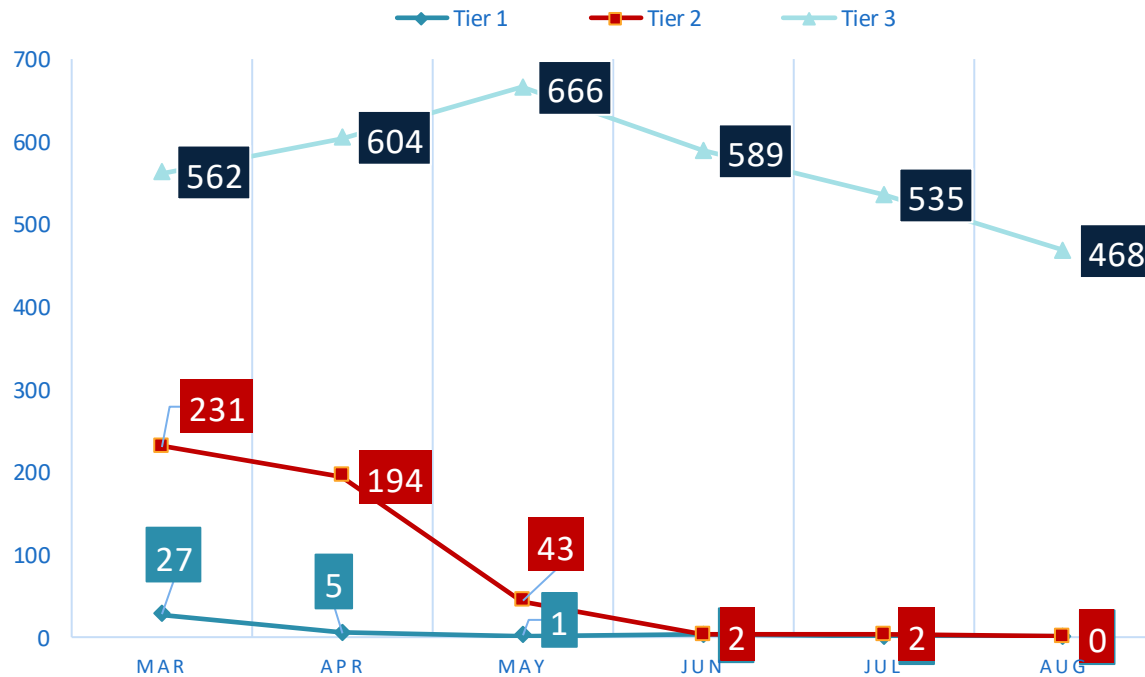
Dr. Arnold Turner

Chief Hospital Executive, Provident Hospital



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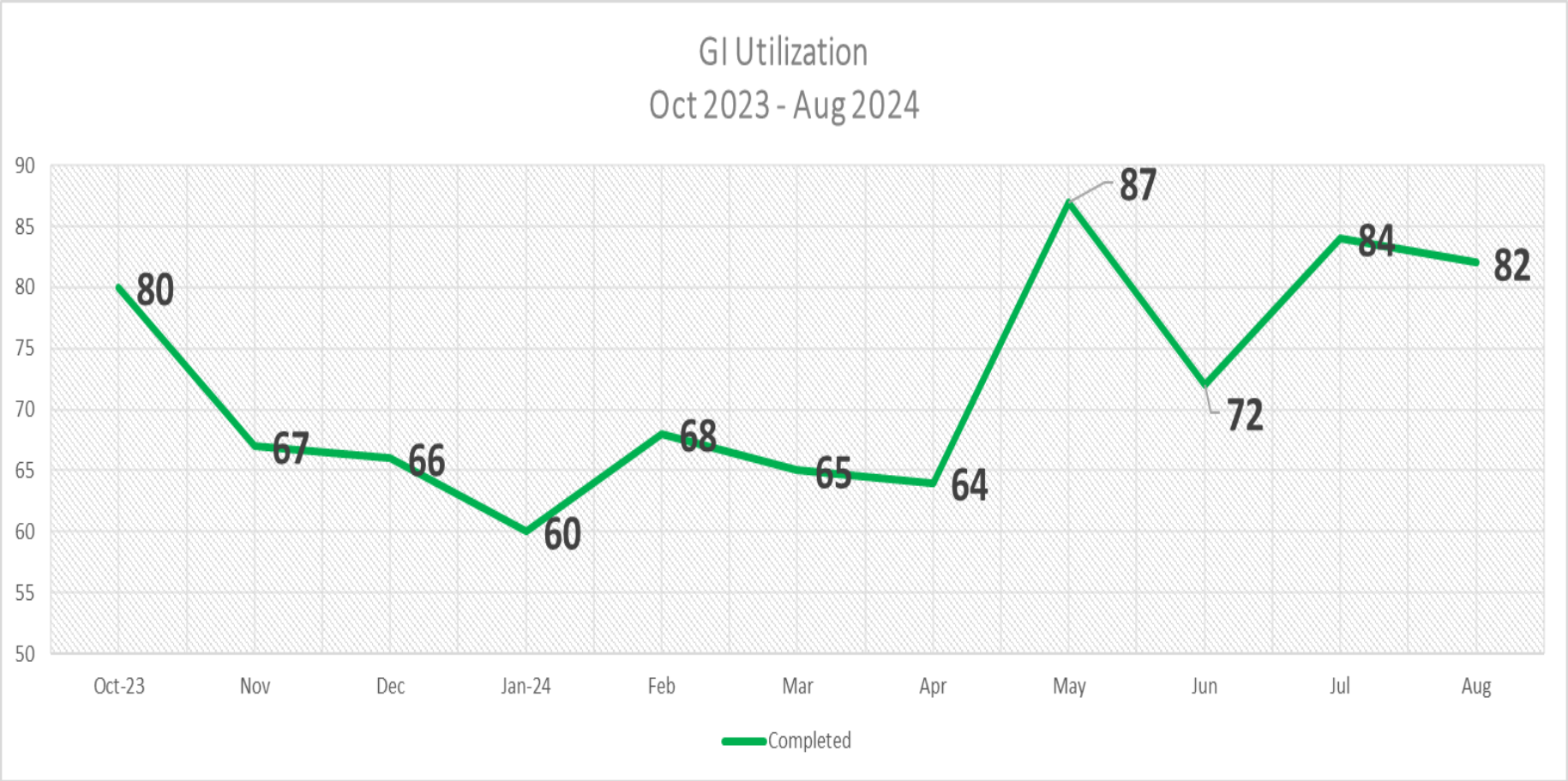
GI Tiers



Time to Access

	April <6m/>6m	August <6m/>6m
Overall	391/429	252/216
Tier One	9/18	0/0
Tier Two	107/124	0/0
Tier Three	275/287	252/216

GI Case Volume



Actions/Barriers



Actions

- Began monitoring Queue and reporting weekly.
- Worked w/ Providers to adjust the scheduling parameters – increased from 8 to 10 cases scheduled per day.
- Instructed Schedulers to select patients by Tier and date of order.
- Changed model from assessing/ scheduling to scheduling/assessment by Navigator.

Barriers

- Cancellation: no consistent data to monitor: BI, manual, Same Day vs Scheduled. Wide variation in results; inconsistent definitions.
- Scheduling decisions re: appropriate location.
- Navigators: changed model to 3wk/1wk/3day call - not having the desired impact on cancellation.
- GI Providers: provider availability to meet demand.

Thank you!



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