

COOK COUNTY  
HEALTH

# CEO Update



Dr. Erik Mikaitis, Interim CEO

July 26, 2024



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HEALTH

# New Hires and Promotions



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# Welcome

## New Hires

**Laurel Clark, Chair of the Division of Consultation Liaison, Psychiatry**

**Glenda Roberts, Director Of Clinical Research**

**Lashawnda Thornton, CountyCare Behavioral Health Program Manager**

**Ana Ortega, Manager Of Respiratory Services**





# Congratulations

## Promotions

**Cristina Turino, Chief Plan Officer, Medicaid Services, Health Plan Services**

**Victoria Alagiozian-Angelova, Chair of the Department of Pathology**

**Shweta Gupta, Associate Chair of the Division of Hematology and Oncology**

**Ayodeji Gbotosho, Medical Director, Utilization Management and Physician Advisory Services**

**Bijumon Kunjukunju, Cardiology Technical Manager**



# Recognition



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# ExpressCare Milestone

CCH has launched ExpressCare, a virtual immediate care platform staffed by credentialed acute care Physician Assistants to provide diagnosis, treatment plans and prescriptions to patients with pressing (but non-emergent) medical need.

The service is available for both new and current patients. Hours are Monday – Friday, 11am – 7pm. ExpressCare has video and live interpreter service capabilities. Patients can connect via the ExpressCare app, the CCH patient portal, and CCH website.

More than 1,100 visits have already completed visits through ExpressCare and a social media campaign has been launched to promote the service.



# U.S. News & World Report

## Stroger Hospital

John H. Stroger, Jr. Hospital has been recognized by U.S. News & World Report as a high-performing organization for chronic obstructive pulmonary disease, heart failure, heart attack, kidney failure, and pneumonia.

U.S. News & World Report's annual procedures & conditions ratings are designed to assist patients and their doctors in making informed decisions about where to receive care. Ratings are based on several factors, including patient outcomes, patient safety, nurse staffing and more.





# AHA Get With The Guidelines Awards

Cook County Health has received four American Heart Association and American Stroke Association Get With The Guidelines® achievement awards for demonstrating commitment to following up-to-date, research-based guidelines for the treatment of heart disease and stroke.

The health system was also included on the stroke elite honor roll and Type 2 diabetes honor roll. This is the highest level of recognition the health system has achieved through this program.





# Lown Institute Hospitals Index

## Stroger Hospital

Cook County Health's John H. Stroger, Jr. Hospital has been named the #1 most inclusive hospital in Illinois and #10 most inclusive hospital in the nation by the Lown Institute Hospitals Index. The hospital was also recognized as #1 in Illinois for avoiding overuse.

The Lown Institute evaluates hospitals on over 50 metrics across categories of health equity, value of care, and patient outcomes.



COOK COUNTY HEALTH | Stroger Hospital

**#1 Most Inclusive Hospital in Illinois**

**#10 Most Inclusive Hospital in U.S.**

LOWN INSTITUTE

# NACo Achievement Awards

Cook County Health earned thirteen 2024 Achievement Awards from the National Association of Counties for a variety of programs that improve the health and wellbeing of Cook County communities. Recognized programs include:



- Addressing Food Insecurity among Medicaid Members: FoodCare by CountyCare
- Heart Institute Excellence Program
- How Analytics and Operations Supported CCH's Mission to Care for New Arrivals
- Medicaid Member Demographics Improvement: A Strategy for Engagement
- Project REACCH-OUT's Bridge Clinic
- Provident Hospital Growth Program
- The Great Unwinding: Engaging Medicaid Members During Redetermination
- Promoting Engagement to Enhance Recovery Program
- Enhancing Healthcare Access through Express Care Initiative
- Improving Employee Wellness as a Precursor to Better Patient Outcomes
- Provident Scholarship Fund
- Sal the Sepsis Sea Otter
- The Development of the Population Health Epidemiology Surveillance Program

# Regulatory Update

Stroger Hospital completed its triennial survey by The Joint Commission in July. Surveyors commended the entire hospital team for the successful survey and specifically applauded the teamwork they observed between staff at all levels, as well as several specific departments including: infection control, pharmacy, interventional radiology, and equity and inclusion.

The hospital also completed its National Healthcare Safety Network validation by the Illinois Department of Public Health. The surveyor noted that the system's infection control protocols and implementation are among the best they have encountered.



# 2024 Health & Medicine Award Winner

## Juleigh Nowinski Konchak, MD

Congratulations to Dr. Juleigh Nowinski Konchak, Preventive Medicine Attending and MAT Physician Advisor, for being recognized by the Health & Medicine Policy Research Group as a 2024 Medicine Award Winner!

Awardees are recognized for their efforts to build power and momentum for social justice and health equity in Illinois.

The awards will be celebrated at the 2024 Health & Medicine Awards Gala on September 12.





# Women We Admire 2024 List

## Octavia Rolland

Congratulations to Octavia Rolland, Executive Director of Ambulatory, Specialty Care Operations at Cook County Health for being named in The Top 50 Women Leaders of Chicago for the 2024 list for Women We Admire.

She was recognized for her expertise in strategic planning, business processes, operational management, and budgeting.



# America's Essential Hospitals Fellowship

Congratulations to **Ratna Kanumury**, Associate Chief Strategy Officer, for being selected to for the America's Essential Hospitals Fellowship program.

For more than 30 years, the AEH Fellows initiative has been a highly sought-after leadership program dedicated to educating participants on issues that impact essential hospitals.

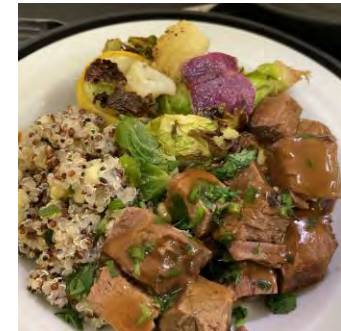


# Celebration Meals for New Parents

## Stroger Hospital

Stroger Hospital is proud to now offer new parents with celebration meals during their hospital stay.

New parents can select a three-course meal from a specially prepared menu of premium main dishes, sides and desserts. A taste testing event was held for staff to preview the meals. This initiative was the result of a collaboration between the OBGYN, administration and Morrison dietary teams.



# Strategic Plan Update










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# Strategic Initiatives - July



## Accomplished

-  The American Heart and American Stroke Associations recognized CCH with a Stroke Gold Plus rating and an Honor Roll Elite listing
- IDPH commended the infection control team on surveillance practices during National Healthcare Safety Network validation survey
- State of Illinois Care Plan audit successfully completed review of Health Plan
-  Completed build out of Belmont Cragin food pantry
- Awarded 91 Scholarships to Medical (45) and Allied (46) Health Students totaling \$1.37M on June 27 at Provident Scholarship Ceremony
- CCDPH completed Naloxone training for 32 new and returning officers at Cook County Department of Corrections
-  Cermak and Cottage Grove Health Center unveiled a Community Murals
-  The expansion of the Intermediate Care Unit went live July 1 and will include 14 Cardiology beds and 12 General Medicine beds on Stroger 4th floor
-  Global Imaging Specialist's feed is live for radiology exams to be read by external credentialed radiologists.
- Express Care and Express Care telehealth platform have gone live with Emergency Medicine Physician Assistants; Express Care received Most Effective Technology Team Award from Chicago Chapter's Association of IT Professionals
-  June 20 Hiring Fair success resulting in 23 same day offers, 20 of which were accepted
-  Finalized the FY2023 audit, with improved net position and no significant deficiencies or material weaknesses

## Coming Soon

-  CountyCare transitioning to new non-emergency transportation vendor
-  The Project Review Board approved establishing an Ion-Robot Assisted Bronchoscopy and Pain Management services at Provident
-  The inventory management system training to begin for the Provident team to improve efficiency and delineate roles
- The Clinical Documentation Improvement and HIS teams are creating a template to allow providers to address patients risk variables within the history and physical at time of admission

