# Media Dashboard

Insights and Activity Report February 19 – March 17, 2024





# Monthly Media Report February 19 – March 17, 2024



### Earned Media Dashboard: February 19 – March 17, 2024





Total Reach 1.9 Billion



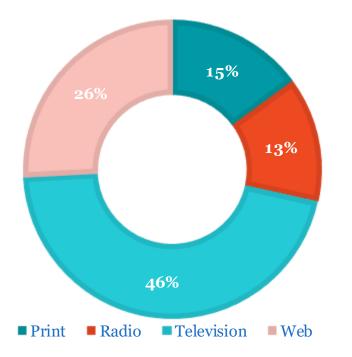
#### Top 5 Local Media Outlets

- 1. WBBM Radio
- 2. NBC 5 Chicago
- 3. Chicago Tribune
- 4. WGN Radio
- 5. CBS 2 Chicago



## Media Dashboard: February 19 – March 17, 2024

#### Media Outlet Type



#### **Most Common Topics**

- 1. Measles
- 2. Stronger Together Grant Initiative
- 3. Opioid Outreach Van
- 4. New Arrivals Healthcare
- 5. General Wellness Topics



## **Top Headlines**



A CDC Team Joins the Response to Eight Measles Cases in a Chicago Shelter for Migrants



Cook County launches mobile overdose prevention outreach van



El Congresista García y la Senadora Estatal Celina Villanueva se reúnen con Defensores de Salud Reproductiva



How Repeat Covid Infections Can Harm Your Health

#### Aol.com

Ask a doc: 'What causes hiccups, and how can I get rid of them?'



Cook County putting \$45M of ARPA funds into mental health equity, overdose outreach



Cook County Health Offering \$44M to Behavioral Health Programs



Habilitan furgoneta móvil para prevenir sobredosis de opioides en el condado de Cook



## **Press Conferences**

Cook County Health to Award \$44M in Behavioral Health Care Grants



March 6, 2024

Cook County Health Celebrates Launch of Mobile Opioid Overdose Outreach Van



#### March 7, 2024





#### Cook County launches mobile overdose prevention outreach van

FDX 32 News | Published March 7, 2024 | Cook County | FOX 32 Chicago | 🌧



Trending Winning 52M III Lottery scratch Chicage suburb Glenview schoc referendum div

> Year-long ma continues for man wanted



## **Communications Response to Measles**

#### **Community and Media Notification**

#### Clinic Signage



#### **Communication to Staff**



Click here to access measles resources for health care providers, including isolation and testing guidance.

#### **Exposure Letter to Patients**



#### Dear Cook County Health patient,

This letter is to notify you that a patient in the Stroger Hospital pediatric emergency department was recently diagnosed with measles and you and/or your child and accompanying persons may have been exposed to the case. Measles is a disease that spreads very easily through air and by direct contact. Because measles is so contagious, we want to provide you with information about measles.



# MEASLES

ALLERT Marke lever contaction and an east which there by marken below Free Provide the free by the second second

meanaist ja byeo can be seen na separate room, initi will stop the imacine oxiding ta borna; vascinateal The meanies vascine Is the best way to prevent infection. The vacc e and pary effective sections is finded, or call 833-308-1986 for an appo



HEALTH

Se Bars programar una cita. 966 pars programar una cita. 9 Tim 9 Cito 9 Lag 9 Lag 9 Lag

#### El Sarampión puede ser algo muy serio.

ALERTA SARAMPIÓN

ado casos de Sarampión en Chie

HEALTH

Social Media Outreach

m

THINK MEASLES

**GET VACCINATED!** 

The vaccine is the safest and most effective

way to prevent measles.

关注麻疹 <sup>芝加哥报告了陈寿病</sup>例

接种疫苗!

疫苗是预防麻疹最安全有效的方法。

HP0107: 853-308-1988

tments call 833-308-1988

Vacunarse es el modo más seguro y eficaz de prevenir el Sarampión. Para citas liene al 833-308-1988 SECON PARALTER

#### Staff Resources



#### Measles

#### Downloadables

▼ I≣ (a) Downloads
 III (b) Measles Screening Algorithm

- III ( Measles Overview from CDC (03.14.24)

- 🖽 📴 CCH Measies Presentation Guide
- 🗄 📴 IDPH Communicable Diseases Lab Test Requisition

#### Measles Clinical Features

Messles is an acute viral respiratory illness. It is characterized by a prodrome of fever (as high as 105°F) and malasie, cough, coryza, and conjunctivital-the three C\*s-, a pathogromonic enanhema (Kopik spots) followed by a mac/concutien mat).

=

The rash usually appears about 14 days after a person is exposed. The rash spreads from the head to the trunk to the lower extremities. Patients are considered to be contegious from 4 days before to 4 days after he rash appears. Of note, sometimes immunocompromised patients do not develop the rash.

To protect our health care workers, patients and visitors, it is important to remain alert for the signs and symptoms of measles.

 Consider measles as a diagnosis in anyone with a fever, rash and clinically compatible symptoms (cough, coryza, and/or conjunctivits) who has been in a congregate setting

#### Media (564 stories)

| une   | ago Tribune   | Politics   Aldermen brought in to help with sh   |
|-------|---|--|
|       |   | ead medical provider in Chicago's migrant response — has<br>800 visits, spokeswoman Alexandra Normington said Tuesday. |
|       | The county hospital system has administ                               | tered more than 73,400 vaccinations to new arrival patients  |
| P     | WORLD U.S. ELECTION 2024 POL  | ITICS SPORTS ENTERTAINMENT BUSINESS SCIENCE FACT C   |
|       | 1   | Israel-Hamas war First day of spring Unilever job cuts Marc  |
|       | Cook County officials opened a c<br>entryway into other public health | <u>clinic</u> to provide immediate care, vaccinations and an<br>h services in 2022.                                    |
|       |   | n for Cook County Health, said providers offer all<br>more than 73,000 have been given against measles,<br>iruses.     |
|       | Providers also rotate through ever<br>measles cases arose, Normington | ery city shelter and have expanded their hours as the<br>n said.   |
| q     |   | inty Health warns of potential measies exposure at 2 facilities  |
|       |   | ut potential measles exposures within its facilities.  |
|       |   | i Cook County Health, the exposures are related to two<br>ed by the Chicago Department of Public Health.               |
| he ex | xposures happened at two different fai                                | cilities, the announcement said.   |
|       |   |  |
|       |   |  |
|       |   |  |

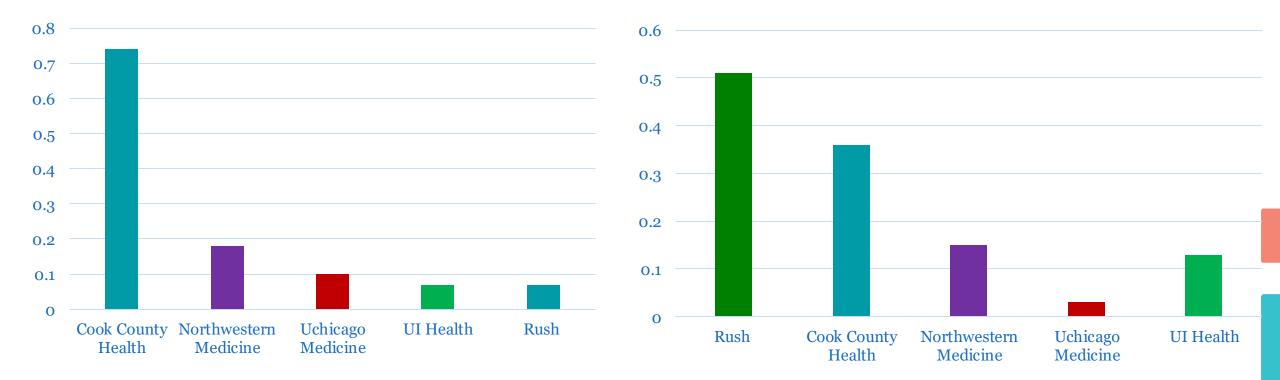


- Impressions: 20, 181
- Reach: 12,333
- Clicks: 549
- Calls to Vaccine hotline: 136

# Facebook Benchmarking

#### Fan Growth by Percentage

#### Engagement Rate per Post





# Social Media Report February 19 – March 17, 2024



# Social Media Summary

#### February – March Activity

During February 19 – March 17, 2024, the communications team posted content on Facebook, Twitter, Instagram and LinkedIn for Cook County Health.

Posts included content such as COVID-19, interviews with local media, recognition for physicians, staff and the hospital, and health tips.

Facebook – 63 posts https://www.facebook.com/Cookcountyhhs/

Twitter – 63 https://twitter.com/CookCtyHealth

Instagram – 65 posts (includes stories and IGTV) https://www.instagram.com/cookcountyhealth/

LinkedIn – 60 posts https://www.linkedin.com/company/cook-county-health/



# Social Media Summary

#### As of March 19

#### Twitter

- Impressions: **8.9K** (up **44%**)
- Post Link Clicks: **29** (up **107**)
- Engagements: **131** (up **60%**)
- Followers: **4**,**750** (up **8**)

#### LinkedIn

- Impressions: **59.7K** (up **39%**)
- Page Views: **2.5K** (up **14%**)
- Engagements: **6.8K** (up **54%**)
- Followers: **13.1K** (up **328**)

#### Facebook

- Total impressions: **98.9K** (up **200%**)
- Post engagement: **5K** (up **94%**)
- Post reach: **44.4K** (up **332%**)
- Page followers: **8**,**721** (up **62**)

#### Instagram

- Impressions: **20.2K** (up **31%**)
- Engagement: **730** (up **33%**)
- Profile visits: **583** (up **74%**)
- Followers: **3,404** (up **43**)



# February 19 – March 17, 2024



#### Facebook Insights February 19 – March 17, 2024

#### Top Performing Posts (Organic)

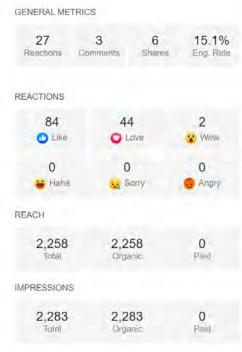
#### GENERAL METRICS

| .23<br>Reactions | 0<br>Comments | 4<br>Shares | 21.64%<br>Eng. Rate |
|------------------|---------------|-------------|---------------------|
| REACTIONS        |               |             |                     |
| 93               | 2             | в           | 2                   |
| 🕐 Like           | 0             | ove         | 😵 Wew               |
| 0                | 0             | 1           | 0                   |
| 😝 Haha           | S S           | ionty       | 😔 Angry             |
| REACH            |               |             |                     |
| 3,235<br>Total   | 3,2<br>Orga   |             | 0<br>Paid           |
| IMPRESSIONS      | š             |             |                     |
| 3,269<br>Total   | 3,2<br>Orga   |             | 0<br>Prod           |

Cook County Health Published by Meltwater Engage · February 28 at 10:01 AM ·

Yesterday, U.S. Navy Surgeon General Rear Admiral Darin Via and Force Master Chief Patrick Paul Mangaran, Director, Hospital Corps, U.S. Navy Medicine, visited Cook County Health to discuss the ongoing partnership with CCH's trauma team. In 2022, the U.S. Navy and Cook County Health announced an expansion of their partnership, which began in 2013, to train Naval medical providers and support the clinical care at Stroger Hospital.





#### Cook County Health O Published by Meltwater Engage O - March 12 at 1:00 PM · 😚

Last week, Cook County Health celebrated the graduation of our latest class of APRN fellows. With this program, CCH is fostering professional development for Advanced Practitioners, enabling them to work to the top of their license and enhancing the care we provide to our patients. Congratulations to Maria Theresa Hing and Ralph Dela Cruz.





#### Facebook Insights February 19 - March 17, 2024

#### Measles Posts (Boosted)

Published by Meltwater Engage O - March 12 at 4:08 PM - 🕄 Se han reportado casos de Sarampión en Chicago. Vacunarse es el modo más seguro y eficaz de

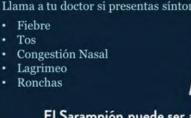
#### prevenir el Sarampión. ¡VACÚNATE! Para citas llama al 833-308-1988.

#### **ALERTA SARAMPIÓN**

Se han reportado casos de Sarampión en Chicago

#### Metrics

Reach: 8K Impressions: 12.1K



Llama a tu doctor si presentas síntomas como:

- Fiebre Tos
- Congestión Nasal

Cook County Health 🥏

· HEATYN



El Sarampión puede ser algo muy serio.

;VACÚNATE!

Vacunarse es el modo más seguro y eficaz de prevenir el Sarampión.

Para citas llame al 833-308-1988

COOK COUNTY 3 HEALTH **Metrics** 

**Reach**: 5.6K



The vaccine is the safest and most effective way to prevent measles.

For appointments call 833-308-1988

HEALTH 3



Facebook Insights February 19 – March 17, 2024

#### Facebook Live for American Heart Month



#### Metrics

Reach: 15K Impressions: 26.9K Reactions: 106 Minutes Watched:6K





# Twitter

## February 19 – March 17, 2024



#### **Twitter Insights**

February 19 – March 17, 2024

#### **Top Performing Posts**





354

Impressions

4 Retweets 5

Engagements

1

Likes

0

Replies

Yesterday, U.S. Navy Surgeon General Rear Admiral Darin Via and Force Master Chief Patrick Paul Mangaran, Director, Hospital Corps, U.S. @NavyMedicine, visited Cook County Health to discuss the ongoing partnership with CCH's trauma team.



GENERAL METRICS

| 752           | 17          | 9            |
|---------------|-------------|--------------|
| Impressions   | Engagements | Likes        |
| 4<br>Retweets |             | 3<br>Replies |



10:00 AM - Feb 28, 2024 - 752 Views

**Cook County Health** @CookCtyHealth



Cases of measles have been reported in Chicago. The vaccine is the safest and most effective way to prevent measles. Get vaccinated! For appointments call 312-864-0200.





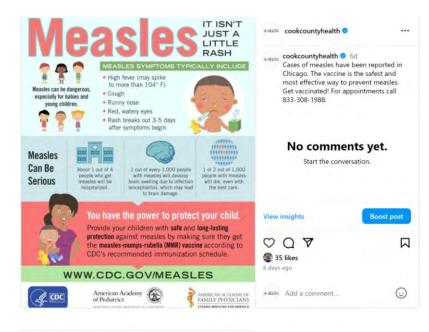
17

# **Instagram** February 19 – March 17, 2024



#### Instagram Insights February 19 – March 17, 2024

#### **Top Performing Posts**





#### GENERAL METRICS

| 35         | 0        | 7.33%      |
|------------|----------|------------|
| Likes      | Comments | Eng. Rate  |
| Video View | S        | 3<br>Saves |

#### **REACH & IMPRESSIONS**

| 866   | 900         |
|-------|-------------|
| Reach | Impressions |

#### GENERAL METRICS

| 13         | 0        | 4.12%      |  |
|------------|----------|------------|--|
| Likes      | Comments | Eng. Rate  |  |
| Video View | S        | 2<br>Saves |  |

#### REACH & IMPRESSIONS

| 646   | 656         |
|-------|-------------|
| 040   | 000         |
| Reach | Impressions |
|       |             |



19

# LinkedIn

# February 19 – March 17, 2024



#### LinkedIn Insights

February 19 – March 17, 2024

#### **Top Performing Posts**

Cook County Health
13,072 followers
1w •

Cook County Health will join local leaders to announce its Stronger Together: Building a More Equitable Behavioral Health System in Cook County Initiative. ....

GENERAL METRICS

7

Comments

7

Shares

1,007

Clicks

5,142

Impressions

89

Likes

21.59%

Engagement Rate

#### https://lnkd.in/gZvQGSBF



#### GENERAL METRICS

| 272   | 2                | 23            | 441    |
|-------|------------------|---------------|--------|
| Likes | Comments         | Shares        | Clicks |
|       | 32%<br>ment Rate | 7,9<br>Impres |        |

Announcing a \$44 Million Behavioral Health Grant Program youtube.com

#### HEATTH Cook County Health 13,072 followers 2w • ③

Yesterday, U.S. Navy Surgeon General Rear Admiral Darin Via and Force Master Chief Patrick Paul Mangaran, Director, Hospital Corps, US Navy Bureau of Medicine and Surgery, visited Cook County Health to discuss the ongoing partnership with CCH's trauma team. In 2022, the U.S. Navy and Cook County Health announced an expansion of their partnership, which began in 2013, to train Naval medical providers and support the clinical care at Stroger Hospital.



