

COOK COUNTY
HEALTH

CEO Report



Dr. Erik Mikaitis, Interim CEO

May 31, 2024



COOK COUNTY
HEALTH

New Hires and Promotions



COOK COUNTY
HEALTH

Welcome

New Hires

Emma Misra, Executive Director of Quality Assurance - Care Management

JoCathy Roberts, Chief of Police and Public Safety

Manuela Salinas, Clinical Laboratory Quality Manager

Chamille Johnson, Grant Administration Manager, Public Health

Jennifer Duran, Manager Of Community Based Trauma Programming

Nakelia Franklin, Manager Of Complex Care Coordination, Managed Care

Rashid Mohamoud, Manager Of Emergency Operations, Public Health

Dana Miller, Manager Of Population Health And Performance Improvement, CountyCare

Idessa Butler, Senior Project Manager, Strategic Planning and Implementation



Welcome

New Hires

Samantha Shuflin, Program Manager - CountyCare Operations

Omar Sheriff, Business Manager III, Plant Operations

Manasi Bohra, Physical Therapy Associate Manager

Antonio Wheeler, Supervisor Of Trauma Intervention & Peer Programming



Congratulations

Promotions

Marlon Garcia, Medical Division Chair, Post Grad Education

Shane Pino, Senior Manager of Delegation and Vendor Oversight, CountyCare

Marla Blanton, Manager Of Public Health Workforce Strategy

Angela Whitiker, Nurse Coordinator II, Cermak



Recognition



COOK COUNTY
HEALTH

Leapfrog Hospital Safety Grade

John H. Stroger, Jr. Hospital of Cook County

Cook County Health's Stroger Hospital has maintained its grade of "B" from Leapfrog in the most recent grading period.

The Leapfrog Hospital Safety Grade is the only hospital rating focused exclusively on hospital safety and ranks nearly 3,000 hospitals.

Our work continues to establish high reliability practices across the health system and achieve the highest quality ratings available.

The logo for Leapfrog Hospital Safety Grade. It features the word "LEAPFROG" in a light green, sans-serif font at the top. Below it, the word "HOSPITAL" is written in a large, bold, black, sans-serif font. At the bottom, the words "SAFETY GRADE" are written in a bold, black, sans-serif font, with the letter "A" in "GRADE" highlighted in a green square.

LEAPFROG
HOSPITAL
SAFETY GRADE

Neurocritical ICU Ribbon Cutting

John H. Stroger, Jr. Hospital of Cook County

On May 28, Cook County Health leaders were joined by President Preckwinkle to celebrate the opening of the new Neurocritical ICU at Stroger Hospital.

The new unit is staffed by Board-certified neurocritical physicians and specialized APNs and includes state-of-the-art equipment to provide advanced care to patients with complex neurological conditions and injuries.



Nursing Excellence Award Ceremony

Congratulations to all nurses who were nominated for the 2024 Nursing Excellence Awards!

The 2024 Award Recipients are:



- **Arahany Villasenor:** Nurse of the Year
- **Aiesha Meghie:** Rising Star
- **Sherrie Spencer:** Leadership
- **Jeelan McCray:** Correctional Health
- **Rosa Rodriguez:** Community Care
- **Jarretha McColmeyer:** Clinical Nursing
- **Rhodelyn Bedford:** Education and Mentorship
- **Cristina Guerrero:** Excellence in Public Health Care
- **Linda Lui:** Volunteerism
- **Justin Robinson:** Patient Care Support
- **Thomas Liss:** Partners in Nursing



Leadership Awards

Dr. Claudia Fegan

On May 16, Dr. Claudia Fegan, Chief Medical Officer, was honored with the Lifetime Achievement Award in Social Justice and Healthcare Equity and Reform by the I Am Able Foundation at the annual Chicago Health Medical and Law Careers Citywide Student Conference. The theme of this year's event was "On the Shoulders of Giants".

Dr. Fegan was also recently named to Becker's Hospital Review list of Black Healthcare Leaders to know.

Congratulations!



Wrigley Field Hero

Justin Mis

On April 25, Justin Mis, Stroger Hospital Trauma Program Coordinator, was walking home from a Cubs game when he noticed a family in distress with an unresponsive baby. Justin sprang into action and performed compressions on the infant before paramedics arrived. The baby is doing well after being treated for cardiac arrest.

Lurie Children's Hospital and the Chicago Fire Department honored Justin for his heroic actions at a press conference last week. He was also able to video chat with the family. We are honored to have Justin as part of the CCH family!



DAISY Award Winner

Muna Yousuf

Congratulations to Muna Yousuf, 7 East Med Surg Unit, Stroger Hospital, for being recognized as this month's DAISY Award honoree!

The DAISY Award is a recognition program to celebrate and recognize nurses by collecting nominations from patients, families, and co-workers.



Mural Paint Parties

Paint parties were held at Austin Health Center and Cottage Grove Health Center this month. Staff, patients, and community members contributed their artistic talents to painting panels that will be installed as part of new murals at the health centers. Four murals are being installed at CCH sites this summer, thanks in part to support from the Cook County Health Foundation.



Austin Weekly News article titled "New mural at Austin Health Center celebrates healthcare workers". The article is by Jessica Mordacz, dated May 9, 2024. It features a photo of artist Robert Valadez standing in front of his mural, "Adelante," in Sterling, Illinois. The article discusses the mural's completion on June 12 and quotes Valadez on the importance of healthcare workers. It also mentions the Cook County Health Foundation's call for muralists and the foundation's previous work on murals at health centers. The article concludes with a quote from Alexandra Normington, Cook County Health's associate chief communications and marketing officer, and a note about community engagement meetings held for the mural.

AUSTIN WEEKLYnews DONATE ADVERTISE SEARCH


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NEWS

New mural at Austin Health Center celebrates healthcare workers

Artist Robert Valadez is painting the mural with help from staff members

by Jessica Mordacz May 9, 2024



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Sign me up!

Robert Valadez stands in front of his mural, "Adelante," in Sterling, Illinois | [HOLA America News](#)

The Cook County Health Austin Health Center is getting a new mural in its main waiting room to celebrate healthcare workers. Full-time artist Robert Valadez is painting the mural, which will be completed June 12.


"I wanted to tell a story about how important healthcare workers are to everyone's daily life," Valadez said.

The Cook County Health Foundation put out an [open call](#) late last year for muralists to create public art at four of their health centers, including Austin Health Center, 4800 W. Chicago Ave. The foundation also paid three muralists last year to decorate [Cook County health centers](#).

"Over the last two years, we've been focusing on beautifying our clinical spaces and creating art that's not only for our space, but reflective of our communities and the patients that we serve," said Alexandra Normington, Cook County Health's associate chief communications and marketing officer.


Cook County Health held community engagement meetings with local residents and Austin Health Center staff so they could share their thoughts on the mural.

Our new way to make news



Raby's valedictorian Jayveon Edmonds is 'ready for it'

The long hot summer



Memorial Day celebrations come to Austin

2022-23 Choice Campaign Awards

“There’s a Plan for That”

The CountyCare 2022-23 Choice Campaign, “There’s a Plan for That”, recently won several Aster Awards, honoring excellence in healthcare advertising, including:

1. *Judge’s Choice Award for Total Advertising Campaign*
 - The campaign received a perfect score by the judging panel!
2. *Gold for Multilingual Advertising*
3. *Bronze for TV/Video Advertising*

This campaign has won a total of 7 industry awards.



Aster Awards
HONORING EXCELLENCE IN HEALTHCARE ADVERTISING

JUDGE’S CHOICE

Judge’s Choice trophies are presented to winners receiving a perfect score from the judges.

Total Advertising Campaign

GOLD

Multilingual Advertising

BRONZE

TV/Video Advertising Campaign – Series
May 2024



BRONZE
Total Advertising Campaign
May 2024



GOLD

Total Digital Marketing Campaign

January 2023



PLATINUM

Marketing Campaign
Social Media Marketing Campaign

November 2023



Nursing Report

Beena S Peters, DNP, RN, FACHE

Chief Nursing Executive



COOK COUNTY
HEALTH

Nursing Report

Advancing Nursing Excellence at CCH

A remarkable milestone for Cook County Health's Nursing Excellence Journey!

- The nursing report is designed to highlight a few of the many accomplishments and showcase the exceptional work of our nurses that demonstrate their commitment to our mission.
- This report demonstrates how our nurses embrace our values of Innovation, Compassion, Accountability, Respect, Excellence, & Education.

ADVANCING
NURSING EXCELLENCE
AT COOK COUNTY HEALTH

NURSING REPORT
2019-2023

COOK COUNTY
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ADVANCING NURSING EXCELLENCE AT COOK COUNTY HEALTH

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COOK COUNTY
HEALTH

A Story from 2019 to 2023

ADVANCING NURSING EXCELLENCE AT COOK COUNTY HEALTH

A STRONG FOUNDATION

2019 - 2020 - Using Data to Provide Safe, Effective Care: Leveraging information Technology, lean principles and predictive analytics helps achieve results!

Dashboards and various data driven tools are used to promote sound decision making and improve adherence to evidence-based practice guidelines. The ability to capture and utilize data is critical for evaluation of specific actions taken and to promote ownership and pride in performance.

In partnership with Nursing Business Operations, CCH Business Intelligence and Human Resources, multiple dashboards and tools are now readily available and used by CCH Nursing teams to evaluate and drive improvements in patient care, access and predict workforce needs.

Setting Our Priorities

In 2019 we identified Priorities for nursing at CCH, based on patient safety, quality, high reliability and just culture. Many of our accomplishments that we will highlight reflect the impact nursing has made in these strategic priorities.



2021-2023 Nursing Structure Development

With close to 2000 nurses and ancillary staff working in inpatient, outpatient, public health and correctional health settings, nursing is the largest caregiver group within Cook County Health. Nursing has become a structured, unified organizational component of the health system. The Nursing leadership structure has been redesigned to elevate and support all clinical nursing areas, with Chief Nursing Officers (CNOs) for each entity and new nursing leadership roles, including directors, associate directors, and clinical nurse leaders to support our staff and lead our initiatives.

The CCH Nursing Structure has developed robust support systems that enable our strategy for patient safety, nursing excellence, quality, high reliability and just culture to move forward. Nursing Support departments include:

- Nursing Business Operations & Finance
- Staffing & Workforce Management
- Nursing Quality, Professional Development & Clinical Excellence
- Nursing Innovation & Research

Building Our Future

From our humble beginnings as the Cook County Health Nurses School of Nursing, 1918, CCH Nursing will continue the journey to Nursing Excellence. With the establishment of a strong Quality and Safety program, based on highly reliable processes and creating a just culture, Cook County Health will soon participate in the ANCC Pathway to Excellence Program. This program recognizes the organization's commitment to creating a positive practice environment that empowers and engages staff. By investing in the optimum workplace for nurses, organizations demonstrate a culture of sustained excellence in patient care, resulting in the successful recruitment of top candidates and staff retention through job satisfaction.

CCH has begun its journey to nursing excellence with a vision of achieving Pathway to Excellence or Magnet designations from American Nurses Credentialing Center. The Pathway to Excellence designation recognizes healthcare organizations that demonstrate a commitment to establishing a healthy workplace for staff. The six standards of Pathway are shared decision-making, leadership, safety, quality, well-being, and professional development. Cook County Health entities started their journey of nursing excellence to achieve Pathway to Excellence or Magnet designation by ANCC.

- John H. Stroger, Jr. Hospital-Pathway to Excellence or Magnet
- Provident Hospital-Pathway to Excellence
- Correctional Health-Pathway to Excellence
- Ambulatory Services (ACHN)-Pathway to Excellence
- Cook County Dept. of Public Health-Pathway to Excellence



*"As we look ahead, it is important to pause and reflect on what we have overcome in the past few years. As we continue to settle into a new sense of normalcy, these times can feel overwhelming, but can also serve as a catalyst for redefining the future of healthcare."
Dr. Beena Peters*



Annual Nursing Report

Advancing Nursing Excellence at CCH

- One of the Magnet requirements
- Goal to publish annually
- Will be posted on CCH Intranet

ADVANCING
NURSING EXCELLENCE
AT COOK COUNTY HEALTH

NURSING REPORT
2019-2023

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