

CEO Report

Dr. Erik Mikaitis, Interim CEO

March 22, 2024



COOK COUNTY
HEALTH

New Hires and Promotions



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Welcome

New Hires

Craig Leonard, Director of Respiratory Safety

Xenia Valdez, RN Coordinator Bed Management

Lashonda Cox, Manager of Clinical Operations, Multispecialty Practice, Heart & Vascular Clinic

Yolanda Barner-Jarard, Manager of Operations, Multispecialty Practice, Sengstacke Specialty Care

Daniel Barcelona, Manager of Vendor Management, Patient Financial Services, Managed Care

Lisa Gugwor, Project Manager - Health Plan Services

Obed Asante-Ofori, Manager of Inventory Control, Public Health Emergency Preparedness and Response

Diana Garcia, Senior Project Manager, Center for Health Equity & Innovation

Anthony D. Beattie, Hospital Security Officer III

Congratulations

Promotions

Christopher Caudill, Chief Medical Information Officer, HIS

Anshu Singh, Chair of the Division of Post Graduate Medicine

Amy O'Rourke, Director of Chronic Disease Prevention

Piotr Al-Jindi, Residency Program Director, Anesthesiology

Carlos Quezada-Gomez, Senior Behavioral Health Officer

Riad Haddad, Informatics Manager, Clinical Services, CountyCare

Dixie Dominguez, Residency Program Manager Post Graduate Medicine

Susy Cherian, Nurse Coordinator II, Critical Care, Medical ICU

Recognition



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Behavioral Health Grant Program

On March 6, Cook County Health announced that it will award \$44 million in grants over a 26-month period as part of its **Stronger Together: Building a More Equitable Behavioral Health System in Cook County Initiative**.

The grants will fund programs geared towards addressing behavioral health inequities across the region's system of care through increased systems alignment, enhanced system quality, and the expansion of access to early intervention and prevention, treatment, support, recovery, and crisis assessment and care. Grant funding is made possible by ARPA and allocated by Cook County government.

The open call for proposals will close on April 17 at 5 PM.



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First Robotic-Assisted Surgery

Cook County Health's first robotic-assisted surgery was performed on Friday, March 1 at Stroger Hospital.

Two surgical robots were recently installed at Stroger Hospital to provide patients with access to gold-standard surgical services.

Congratulations to the multidisciplinary team involved in bringing this multi-year project to fruition!

A ribbon cutting ceremony will be held to celebrate the new robots next month.



DAISY Award Winner

Brigid Sumo

Congratulations to Brigid Sumo for becoming a DAISY Award honoree! Brigid was nominated for going above and beyond in her care for patients undergoing chemotherapy. She is often praised for having gone the extra mile answering patient and family concerns while coordinating care.



Martia Brown

Congratulations to Martia Brown, who has worked at CCH for over 30 years, for becoming a DAISY Award honoree! Martia received over 18 nominations from patients, patients' families, and her co-workers that highlighted her mentorship, compassion and caring skills.



Blood Pressure Management

Cook County Health's primary care medical homes earned Silver Target BP recognition from the American Medical Association and American Heart Association in recognition for their commitment to improving blood pressure control in adult patients. Congratulations!



Colon Cancer Screening Education Fairs

The Cook County Cancer Screening Steering Committee hosted Colon Cancer Education Fairs at Stroger and Provident Hospitals last week. In total, the team educated 366 people on preventative measures and the importance of screenings.

Congratulations to all who made these events possible and succeeded reaching our communities!



America's Essential Hospital Fellows

Dr. Priscilla Auguston Ware, Dr. Umair Jabbar, and Alexandra Normington completed the America's Essential Hospitals fellowship program this month.

The program's goal is to empower participants with the necessary skills to lead strategically and advocate for policies and resources that promote the health of vulnerable patients.

The group's capstone project focused on improving care coordination for justice-involved patients.



Burroughs Legacy Award

Angela O'Banion has been named a recipient of the Dr. Margaret Burroughs Legacy Award for 2024 by the Women's Board of the DuSable Black History Museum and Education Center.

The award recognizes leaders who advocate for diversity, equity and inclusion. The award presentation will take place during the DuSable Museum's Women's History Month program on March 23.





Strategic Plan Update

Dr. Erik Mikaitis

Interim CEO, Cook County Health













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Strategic Initiatives








March 2024



Accomplished

-  Began robotics surgery in early March
-  CountyCare scored 100% compliance during HBIA/S (Immigrant Adults/Seniors) regulatory review
-  Behavioral Health announced "Open Call" for grant proposals
-  Safety Experience week poster registration link opened March 1
-  Project review board approved adding Endocrinology at North Riverside
-  370 people educated at Colon Cancer Screening Fairs across CCH
-  Service Lines and Marketing developed materials to share with partners
-  Provident reached an average daily census of 27 in February
-  Went live with a same day cancellation dashboard for endoscopy
-  Approved new Value Analysis Policy

Coming Soon

-  Magnet consultants visited CCDPH, Provident and Stroger with positive initial assessment
-  Austin Opioid Treatment Program Clinic opening in July
-  Patient Guidebooks are currently being modified
-  CountyCare conducting surveys to measure satisfaction, loyalty and awareness with benefits
-  Rolling out new equipment for language services
-  Compliance is revising the Code of Ethics
-  Stroger Wayfinding Project underway

Measles Overview



Dr. Erik Mikaitis

Interim CEO, Cook County Health



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About the Measles

- Incubation 11-12 days
- Prodrome: cough, coryza or conjunctivitis, and a typically high fever, Koplik spots
- Rash typically appears 3-5 days after symptoms begin
- Patients are infectious 4 days before and 4 days after rash appears
- Young children, pregnant persons and immunocompromised persons most at-risk for complications:
 - Diarrhea
 - Ear infection
 - Pneumonia
 - Encephalitis



Measles Cases

United States

2023: 58 cases

2024: 60 cases to date in 17 Jurisdictions

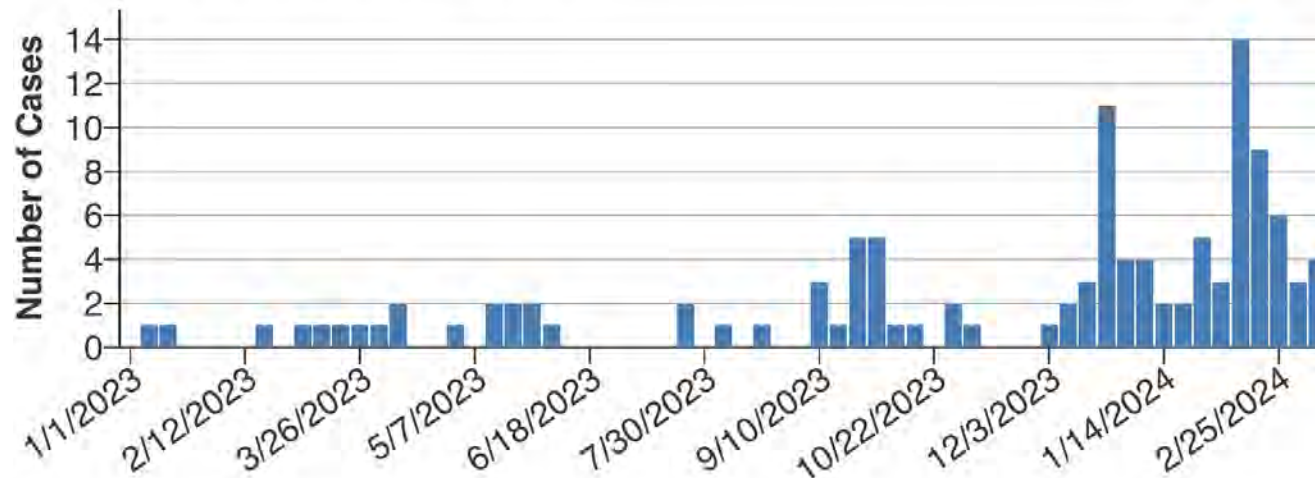
Illinois

2023: 5 cases (in suburban Cook, first in the state since 2019)

2024: 15 cases to date

US Measles Cases Reported By Week

2023-2024* (as of March 14, 2024)



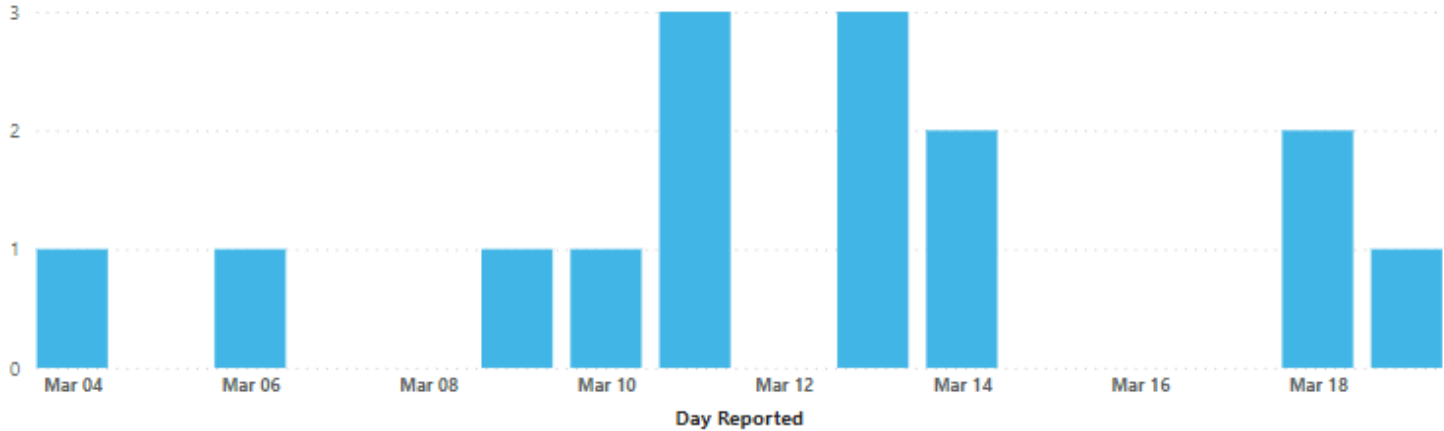
Measles Cases: Chicago

Cases of Measles in 2024 Among Chicagoans

Cases This Year
15

Cases This Week: 03/17 - 03/23
3

Cases by Day Reported



Cases by Age Group

Age Group	Count	%
0 - 4 years	9	60%
05 - 17 years	0	0%
18 - 49 years	5	33%
50+ years	1	7%

Our Response- Health System

- Supporting case and contact investigations, and mitigation strategies in partnership with CDPH and CCDPH and state/federal public health partners
- Measles vaccination and triage available through the CCH vaccination hotline: 833-308-1988
- Staff resources and updates shared across multiple venues
 - Triage algorithm, isolation/IC/testing guidelines all posted prominently on intranet
- Conducted specialized education for nursing, ED, EVS, peds, transport, PT/OT/, RT, phlebotomy, and dietary
- Confirmed AII rooms functioning and distributed HEPA filters in ED and ACHN sites
- Ensured supplies of PPE, MMR vaccine, IVIG, IMIG
- Updated visitor guidelines for patients with measles (1 visitor with N95 for pediatric patients, none for adults)
- Employee Health Services confirming immune status of staff and supporting tracing

Our Response- CCDPH

- No confirmed cases in CCDPH jurisdiction
- Collaborating closely with public health partners at all levels
- Conducting case and contact investigations for three known exposures that occurred in suburban Cook County or impacted residents of Cook County
- Working with suburban ACHN clinics to supply MMR vaccine to patients
- Each ACHN clinic will have 50 doses of MMR vaccine on hand for appointment-only vaccinations in Suburban Cook County
- Disseminating external communications about measles and encouraging vaccination for all eligible individuals

Communications About Measles

Social Media Outreach

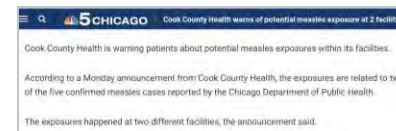
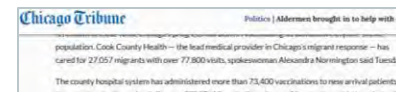


Staff Resources & Communications

Facility Signage



Press Releases & Media



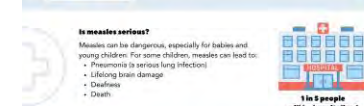
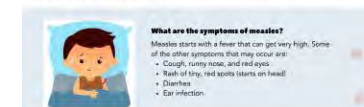
Boosted Posts: Facebook Metrics

- Impressions: 26,258
- Reach: 15,931
- Clicks: 798
- Calls to Vaccine Hotline: 181

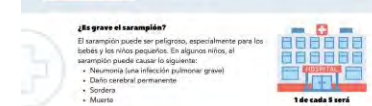
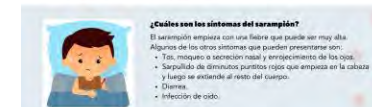
Fact Sheets



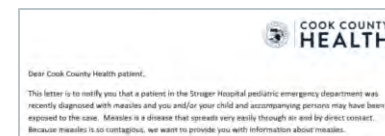
Measles is a serious respiratory disease in the lungs and breathing throat. It causes a rash and fever. It is very contagious. In rare cases, it can be deadly. Measles is so contagious that 90 percent of unvaccinated people will get it, if exposed.



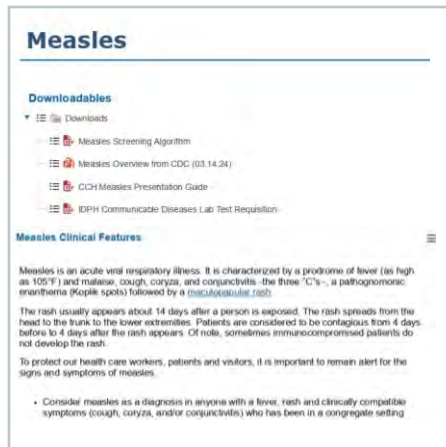
El sarampión es una enfermedad respiratoria grave (de los pulmones y las vías respiratorias). Causa sarpullido y fiebre. Es muy contagioso. En casos poco frecuentes, puede ser mortal.



Exposure Letters to Patients



Website Headers



Measles cases are on the rise globally and here in Illinois the number is increasing as well. Vaccines are 97% effective in preventing this highly contagious disease. For more information about measles and the measles vaccine, please view the CCDPH measles fact sheet ([English](#), [Spanish](#)) and [press release](#) and visit the [CDC Website](#).

Measles Update from Operations



Craig Williams

Chief Administrative Officer for Operations & Development



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Measles Outbreak

Operational Impact and Support

- Command Center Activated week of 3/11/24 with daily calls and situational updates
- B&G inventoried and checked on system wide isolation rooms
 - 72 negative pressure rooms at Stroger, most across 6,7,8
 - 8 total rooms at Provident
- Respiratory Fit Testing is available daily by the Safety Department.

New Arrival Shelter Support

- Under leadership of Christina Urbina and Claudia Burchinal, the Mobile Care Coordination teams have partners with Chicago Department of Public Health to support the in-shelter vaccination efforts.
- To date, our teams have focused on in-person chart and history reviews as this has been a major “choke” point to vaccination efforts.

ACHN

Measles Management in the Clinics

- SOP created and distributed to all clinical Sites 3/18/2024
- Managers discussing in daily huddles and distributing measles information from CCH intranet site to all staff
- Scheduling and registration workflows updated with two questions added to assess for measles symptoms and measles exposure
- Clinics prepared for immunizing patients and assessing potentially infected patients who present to clinics
- Ample supply of vaccine available in clinics and PPE to protect staff
- Staff with any questions regarding measles immunity directed to EHS



Neurology Update

M. Soheli Ahmed, MD

Interim Medical Director, Neuroscience Service Line

James Dorman, MD

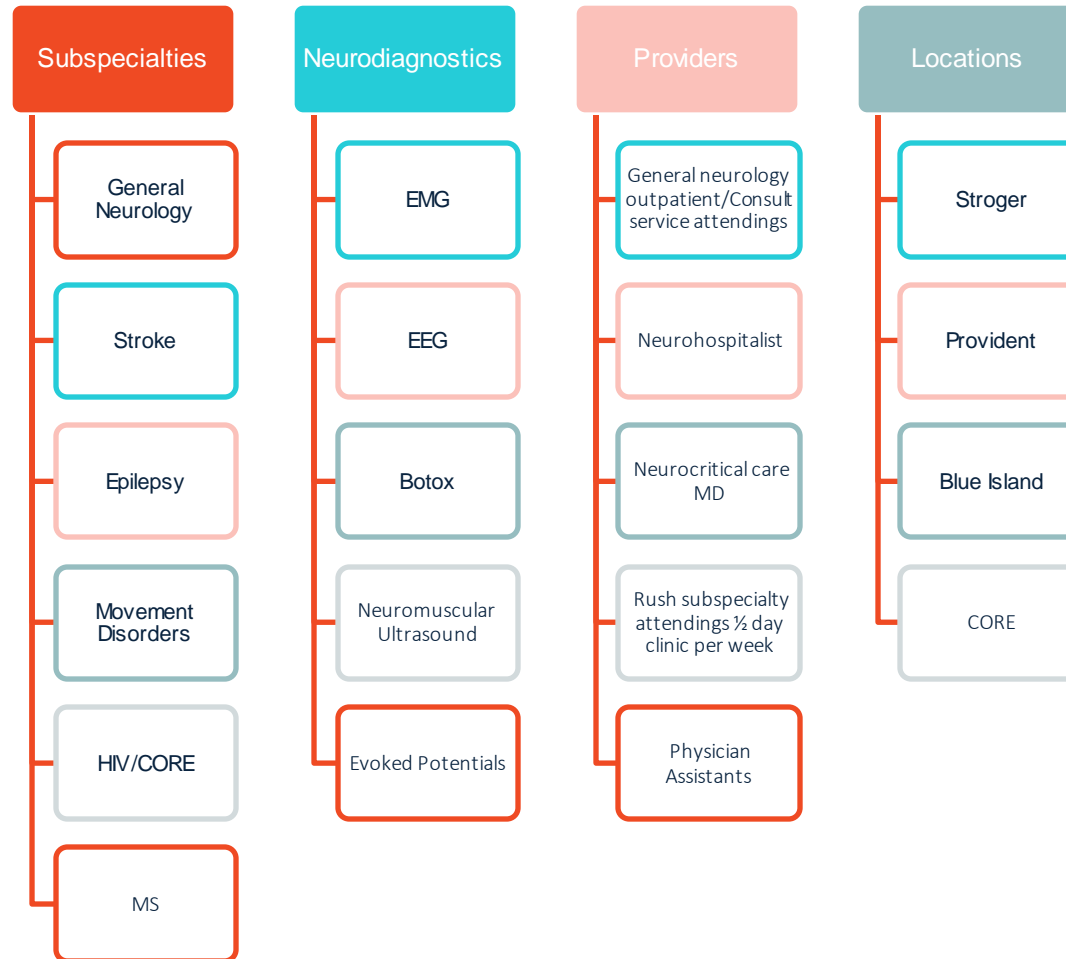
Interim Chair, Division of Neurology



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Division of Neurology

Division of Neurosciences



2023 Accomplishments

- Onboarding and training of 10 Physician Assistants (3 Outpatient, 7 Neurocritical Care)
- Maintenance of Primary Stroke Center Certification
- Implementation of Telestroke
- Highest # tpa cases in JSH history, fastest tpa admin times thus far
- 24/7 in-house stroke coverage
- Opening of Neurosciences ICU
- Implementation of Continuous EEG monitoring program(>100 studies done)
- Implementation of Vagus Nerve Stimulator program
- Neuropsychology and Behavioral Neurology program
- Increasing clinic volumes at Provident

Current Focus Areas

Top Focus Areas in next 6 months

- Recruit and retain neurologists and technicians (loss of 50% of attending staff in past year)
- Install and implement CT perfusion scan with AI detection of large vessel occlusion
- Portable MRI scanner for Neuro ICU
- Outpatient telemedicine follow-up visits for Cermak patients
- Continued work on software/connectivity issues with EEG and EMG
- Continued improvement of Press-Ganey scores in outpatient clinic
- Implement pathways for new Alzheimer Disease therapeutics

Future

Goal of becoming best in the nation neuroscience center at a public hospital. Provide outstanding care to neurologic patients across the spectrum of disease, regardless of ability to pay.

- Become destination tertiary referral center through partnership with area hospitals
- Comprehensive Stroke Center Certification
- AANEM EMG lab accreditation
- NAEC Level 3 certification (Epilepsy)
- Establish Neurophysiology Lab at Provident Hospital
- Expand outpatient footprint at both Provident and Blue Island
- Outpatient home infusion service
- Peripheral Nerve surgery clinic

Thank you. 



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