I.C.A.R.E. Awards

2020 Employees of the Year
I.C.A.R.E Quality

**INTEGRITY:** Cook County Health defines integrity as being trustworthy, dependable, and reliable when called upon to deliver a service. This includes fulfilling assigned tasks, communicating openly and honestly, and acting in ways that reflect positively on Cook County Health.

**COLLABORATION:** Cook County Health defines collaboration as always interacting with coworkers and other departments in a respectful manner and valuing their contributions. This includes cooperating with coworkers and assisting them when help is needed.

**ACCOUNTABILITY:** Cook County Health defines Accountability as taking ownership over your actions - good or bad. This includes recognizing that you have a role to play in the success of Cook County Health and ensuring that your actions align to the improvement of the patient experience, employee experience, and the attainment of our strategic priorities.

**RESPECT:** Cook County Health defines respect as being friendly and polite with gracious consideration toward others. It is recognizing that our actions can directly impact ourselves, our colleagues, our department, the patient experience, and Cook County Health as a whole.

**EXCELLENCE:** Cook County Health defines excellence as aspiring to provide exceptional patient care and customer service through job excellence, professionalism, and a positive attitude. This includes being flexible, willing to accept new tasks, ask questions, and use time wisely.
Denise Colletti is an Activities Therapist II at Cermak Mental Health Services. She has been with Cook County Health since 1994. In their nominations, Ms. Colletti’s colleagues cited her “relentless dedication to patients and colleagues,” and her willingness to “go above and beyond to help.” In addition to performing her duties as Activities Therapist, Ms. Colletti has helped patients create murals with positive messages and used her own funds to sew over 2000 face masks with filters and instructions for cleaning. Her colleagues went on to say, “She has done so not for the recognition, but because she truly cares for the well-being of others.” Cook County Health celebrates Ms. Colletti’s integrity and is grateful for her service.
2020 Employee of the Year for Collaboration

Blessing Onuorah
Clinical Nurse I
Cermak Patient Care Services

Blessing Onuorah is a Clinical Nurse I for Cermak Patient Care Services. She has been with Cook County Health since 2014. In their nominations, Ms. Onuorah’s colleagues described her “respectful manner” and her willingness to “take into account the safety of the staff and inmates right from the start.” Exemplifying collaboration, Ms. Onuorah’s colleagues described her as a teacher, an advocate for safety, and a “critical thinker who is able to help her team swing into action in an emergency.” Ms. Onuorah “asks important questions that help improve patient care. She is flexible and willing to help other nurses when the need arises.” Cook County Health celebrates Ms. Onuorah’s collaborative spirit and is grateful for her service.
2020 Employee of the Year for Accountability

Thomas Liss
Storekeeper IV
Material Management

Thomas Liss is a Storekeeper IV in Material Management. He has been with Cook County Health since 2015. In their nominations, Mr. Liss’s colleagues described him as “a pleasant person willing to do any work beyond his duties to make smooth work environments.” His colleagues stated that Mr. Liss, “not only brings supplies for nurses, he also brings smiles. He is the sunshine on our unit!” Mr. Liss exemplifies accountability with his willingness to help those he serves even when it is difficult. “Nurses don’t have to look for rare items. He will run to his department and will find it and provide it if it is available. He is organized, friendly, and will go above and beyond his job all the time.” Cook County Health celebrates Mr. Liss’s accountability and is grateful for his service.
Addie Francher is a Medical Assistant in the Oncology and Dermatology Clinic at Stroger Hospital. She has been with Cook County Health since 2016. In their nominations, Ms. Francher’s colleagues described her as someone who “has always been honest and flexible, with strong moral principles.” They stated that she values “providing care with respect and dignity to patients without compromising her personal integrity.” Ms. Francher exemplifies respect in the way she is able to work with even the most challenging patients. Her colleagues told a heartwarming story of a time Ms. Francher was able to calm an upset patient with empathy and consideration, ultimately gaining the trust of the patient. Cook County Health celebrates Ms. Francher's dedication to respect and is grateful for her service.
Jessica Rico is a Medical Assistant with Employee Health Services. She has been with Cook County Health since 2016. In their nominations, Ms. Rico’s colleagues described her as “a team player who goes above and beyond with a positive attitude.” They stated that Ms. Rico “is an integral part of our efforts to run the COVID testing tent, never missing a day of work.” Ms. Rico’s colleagues told an inspiring story of her ability to work tirelessly across several departments to ensure that the testing process would be a smooth experience for patients while also pausing to take the time to speak with each patient to answer questions and ease their experience. Cook County Health celebrates Ms. Rico’s excellence and is grateful for her service.
Congratulations!

Perinatal Designation

Stroger Hospital has been redesignated as a Level III Perinatal Facility effective January 27, 2021.
COVID-19 Update
## Latest Numbers

As of January 27, 2021

<table>
<thead>
<tr>
<th></th>
<th>Confirmed Cases</th>
<th>Deaths</th>
<th>Total Tests Performed</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cook County</strong></td>
<td>448,546</td>
<td>8,756</td>
<td>5,625,530</td>
</tr>
<tr>
<td><strong>Illinois</strong></td>
<td>1,112,181</td>
<td>18,964</td>
<td>15,633,443</td>
</tr>
<tr>
<td><strong>U.S.</strong></td>
<td>25,301,166</td>
<td>423,519</td>
<td>288,848,984</td>
</tr>
<tr>
<td><strong>World</strong></td>
<td>99,864,391</td>
<td>2,149,700</td>
<td>N/A</td>
</tr>
</tbody>
</table>
COVID-19 Patient Testing and Positivity Rate

CCH All Patients Tested vs. Positive Rate

Tests Performed (Blue Bar) vs. Percent Positive (Orange Line)

- Patients Tested
- Positive Rate

Dates:
- 3/8/2020 - 3/14/2020
- 3/15/2020 - 3/21/2020
- 3/22/2020 - 3/28/2020
- 4/5/2020 - 4/11/2020
- 4/12/2020 - 4/18/2020
- 4/19/2020 - 4/25/2020
- 4/26/2020 - 5/2/2020
- 5/10/2020 - 5/16/2020
- 5/24/2020 - 5/30/2020
- 5/31/2020 - 6/6/2020
- 6/7/2020 - 6/13/2020
- 6/14/2020 - 6/20/2020
- 6/21/2020 - 6/27/2020
- 6/28/2020 - 7/4/2020
- 7/5/2020 - 7/11/2020
- 7/12/2020 - 7/18/2020
- 7/19/2020 - 7/25/2020
- 7/26/2020 - 8/1/2020
- 8/2/2020 - 8/8/2020
- 8/9/2020 - 8/15/2020
- 8/16/2020 - 8/22/2020
- 8/23/2020 - 8/29/2020
- 8/30/2020 - 9/5/2020
- 9/6/2020 - 9/12/2020
- 9/13/2020 - 9/19/2020
- 9/20/2020 - 9/26/2020
- 9/27/2020 - 10/3/2020
- 10/4/2020 - 10/10/2020
- 10/11/2020 - 10/17/2020
- 10/18/2020 - 10/24/2020
- 10/25/2020 - 10/31/2020
- 11/1/2020 - 11/7/2020
- 11/8/2020 - 11/14/2020
- 11/15/2020 - 11/21/2020
- 11/22/2020 - 11/28/2020
- 11/29/2020 - 12/5/2020
- 12/6/2020 - 12/12/2020
- 12/13/2020 - 12/19/2020
- 12/20/2020 - 12/26/2020
- 12/27/2020 - 1/2/2021
- 1/3/2021 - 1/9/2021
- 1/10/2021 - 1/16/2021
- 1/17/2021 - 1/23/2021
## CCH COVID Testing

**All CCH Testing* as of 1/25/21**

<table>
<thead>
<tr>
<th>Test Result</th>
<th>Test Count</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Negative</td>
<td>89,157</td>
<td>91%</td>
</tr>
<tr>
<td>Positive</td>
<td>8,006</td>
<td>8%</td>
</tr>
<tr>
<td>Undetermined</td>
<td>617</td>
<td>1%</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>97,780</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>

*This slide represents all tests conducted at CCH. If a patient was tested multiple times, each test is counted.
# Patient Testing

All CCH Testing as of 1/25/21

<table>
<thead>
<tr>
<th>Gender</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>32%</td>
</tr>
<tr>
<td>Male</td>
<td>67%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Age Group</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-20</td>
<td>10%</td>
</tr>
<tr>
<td>21-40</td>
<td>42%</td>
</tr>
<tr>
<td>41-64</td>
<td>38%</td>
</tr>
<tr>
<td>65+</td>
<td>10%</td>
</tr>
</tbody>
</table>

Positives Only

<table>
<thead>
<tr>
<th>Gender</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>35%</td>
</tr>
<tr>
<td>Male</td>
<td>65%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Age Group</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-20</td>
<td>7%</td>
</tr>
<tr>
<td>21-40</td>
<td>36%</td>
</tr>
<tr>
<td>41-64</td>
<td>47%</td>
</tr>
<tr>
<td>65+</td>
<td>10%</td>
</tr>
</tbody>
</table>

Due to rounding, totals may not equal 100.
## Patient Testing

**All CCH Testing as of 1/25/21**

<table>
<thead>
<tr>
<th>Race</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>African/American</td>
<td>58%</td>
</tr>
<tr>
<td>American Indian/Alaska Native</td>
<td>2%</td>
</tr>
<tr>
<td>Asian</td>
<td>2%</td>
</tr>
<tr>
<td>Other/Multiple/Unknown</td>
<td>9%</td>
</tr>
<tr>
<td>White</td>
<td>29%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic/Latino/Spanish Origin</td>
<td>21%</td>
</tr>
<tr>
<td>Non-Hispanic/Latino/Spanish Origin</td>
<td>79%</td>
</tr>
</tbody>
</table>

**Positives Only**

<table>
<thead>
<tr>
<th>Race</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>African/American</td>
<td>45%</td>
</tr>
<tr>
<td>American Indian/Alaska Native</td>
<td>5%</td>
</tr>
<tr>
<td>Asian</td>
<td>2%</td>
</tr>
<tr>
<td>Other/Multiple/Unknown</td>
<td>14%</td>
</tr>
<tr>
<td>White</td>
<td>35%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hispanic/Latino/Spanish Origin</td>
<td>39%</td>
</tr>
<tr>
<td>Non-Hispanic/Latino/Spanish Origin</td>
<td>61%</td>
</tr>
</tbody>
</table>

Due to rounding, totals may not equal 100.
Cermak Update
Cermak Update

The Importance of Testing

This graph illustrates the impact of testing availability. As was true in the community, our initial testing was constrained exclusively to symptomatic patients. The availability expanded eventually to include patients without overt signs of infection and then to surveillance. Testing continues to inform care and housing and plays a critical role in focused interventions and ongoing containment.

Rolling 7 Day Positivity Rate as of 1/27/21 = 4.4%
Cermak Update

- Cermak remains our highest priority.
- Population continues to rise compressing space to accommodate social distancing. There are approximately 400 detainees awaiting transfer to the Illinois Department of Corrections. The number continues to rise as the state has suspended prison transfers.
- Lower census allowed for single celling, distancing and other mitigation strategies that have led to containment.

Source: https://www.cookcountysheriff.org/data/
Department of Corrections Vaccines

Staff

• More than 2,000 staff have been vaccinated since 1/20/21

Detainees

• Detainees and prisoners are Phase 1b
• Working through the final processes with CDPH and the Sheriff’s Office
• Detainee vaccines will begin with priority populations
• Moderna is expected to provide consistency with the Illinois Department of Corrections
• Process for second shot should detainee be released is in place
COVID-19 Vaccination

CCH Staff
COVID-19 CCH Vaccination Reporting

CCH Staff Vaccination Summary as of 1/15/21

Phase 1a
12/15/2020

The vaccination arrived in Illinois on Dec. 14; phase 1a vaccinations began the next day

Pfizer Vaccination

Two (2) Doses
2nd Dose of vaccine is offered 21 days later

4,339

CCH Staff Vaccinated*

* Includes CCH employees, Agency staff and Contractors
# COVID-19 CCH Vaccination Reporting

## CCH Employees Vaccinated by Race/Ethnicity

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Vaccinated</th>
<th>Not Vaccinated</th>
</tr>
</thead>
<tbody>
<tr>
<td>American Indian/Alaskan Native</td>
<td>14/19</td>
<td>74%</td>
</tr>
<tr>
<td>Asian</td>
<td>822/1,166</td>
<td>70%</td>
</tr>
<tr>
<td>White</td>
<td>806/1,185</td>
<td>68%</td>
</tr>
<tr>
<td>Hispanic or Latino</td>
<td>371/729</td>
<td>51%</td>
</tr>
<tr>
<td>Two or More Races</td>
<td>29/63</td>
<td>46%</td>
</tr>
<tr>
<td>Unknown</td>
<td>4/9</td>
<td>44%</td>
</tr>
<tr>
<td>Black or African-American</td>
<td>906/2,862</td>
<td>32%</td>
</tr>
</tbody>
</table>

Employees Vaccinated: **2825/6,033**

As of 01/15/2021
COVID-19 CCH Vaccination Reporting

CCH Employees Vaccinated By Age

As of 01/15/2021

Employees Vaccinated: 2825/6,033

% CCH Staff

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

<21 Years 21-30 Years 31-40 Years 41-50 Years 51-60 Years 61-70 Years 71-80 Years > 80 Years
0|4 333|540 619|1,338 705|1,511 842|1,733 418|819 30|82 5|6

Vaccinated (49%) Not Vaccinated (51%)

As of 01/15/2021
COVID-19 CCH Vaccination Reporting

CCH Employees Vaccinated By Job Category

As of 01/15/2021

Employees Vaccinated: 2825/6,033
COVID-19 CCH Vaccination Reporting

CCH Employees Vaccinated By Union & Non-Union

As of 01/15/2021

- **Non Union**: 503 vaccinated, 807 not vaccinated
  - 62% vaccinated, 38% not vaccinated

- **Union**: 2449 vaccinated, 5226 not vaccinated
  - 47% vaccinated, 53% not vaccinated

% CCH Staff

As of 01/15/2021
Vaccinated Employees By Zip Code

As of 1/15/21
COVID-19 Vaccination Community
Vaccine Eligibility – CDC/ACIP* Recommendations

*Centers for Disease Control & Prevention Advisory Committee on Immunization Practices

• Phased Approach for Vaccine Allocation
  - Phase 1a
    - Healthcare Personnel
    - Long-term care facility (LTCF) residents
  - Phase 1b
    - Frontline essential workers
    - Persons aged 65 years and over
  - Phase 1c
    - Persons aged 16-64 years with high-risk medical conditions
    - Essential workers not recommended for vaccination in Phase 1b
  - Phase 2
    - All persons aged over 16 years not previously recommended for vaccination

Source: https://www.cdc.gov/mmwr/volumes/69/wr/mm695152e2.htm?s_cid=mm695152e2_w 1.1.21
## Vaccine Eligibility – IDPH* Guidance

*Illinois Department of Public Health*

### COVID-19 Vaccination Phase 1b

Persons that have been disproportionately affected by COVID-19 and frontline workers with higher risk of exposure due to inability to perform work duties remotely and proximity to coworkers or the public

<table>
<thead>
<tr>
<th>Eligible individuals</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Elder</strong></td>
<td></td>
</tr>
<tr>
<td>Age 65+</td>
<td></td>
</tr>
<tr>
<td>First Responders</td>
<td>Fire, law enforcement, 911 workers, security personnel, school officers</td>
</tr>
<tr>
<td>Education (Congregate Child Care, Pre-K through 12th grade)</td>
<td>Teachers, principals, student support, student aids, day care workers <em>(see more details in backup)</em></td>
</tr>
<tr>
<td>Food and Agriculture</td>
<td>Processing, plants, veterinary health, livestock services, animal care</td>
</tr>
<tr>
<td>Manufacturing</td>
<td>Industrial production of good for distribution to retail, wholesale or other manufactures</td>
</tr>
<tr>
<td>Corrections Workers and Inmates</td>
<td>Prison/jail officers, juvenile facility staff, workers providing in-person support, inmates</td>
</tr>
<tr>
<td>United State Postal Services Workers</td>
<td>--</td>
</tr>
<tr>
<td>Public Transit Workers</td>
<td>Flight crew, bus drivers, train conductors, taxi drivers, para-transit drivers, in-person support, ride sharing services</td>
</tr>
<tr>
<td>Grocery Store Workers</td>
<td>Buggers, cashiers, stockers, pick-up, customer service</td>
</tr>
<tr>
<td>Shelters/Adult Day Care</td>
<td>Homeless shelter, women’s shelter, adult day/drop-in program, sheltered workshop, psycho-social rehab</td>
</tr>
</tbody>
</table>
Community Vaccination Access Points

Capacity Based on Availability of Vaccine

✓ CCH Facilities
  ✓ Administered our 10,000\textsuperscript{th} dose on Wednesday!

• Large & Mid-Sized Vaccination Sites
  ✓ Tinley Park Convention Center, Tinley Park, IL
  ○ Additional sites continue to be identified and evaluated with a focus on equity

• CCDPH Mobile Unit
  ○ Suburban Cook County Board Districts prioritized based on COVID cases and economic indicators

• CCH/CCDPH Strike Teams
  ○ Homeless shelters, home-bound populations, low-wage work locations, hard-to-reach populations

• Community Drive-Thru Vaccination Locations
  ○ Cook County Forest Preserve District sites
Community Vaccination Access Points

Capacity Based on Availability of Vaccine

- **Hospitals**
  - Vaccinated hospital personnel, some EMTs/Paramedics
  - Loyola, Advocate vaccinating 1a and beyond from community

- **Pharmacies**
  - Jewel-Osco, Walgreens, Mariano’s providing vaccine for Phase 1a and beyond at select sites

- **Community Healthcare Providers**
  - Federally Qualified Health Centers (FQHCs), Oak Street Health

- **Schools + EMS/Fire – Hyperlocal sites**
  - Planning for frontline essential workers a local level

- **Federal Pharmacy Program**
  - Partnership with CVS and Walgreens to provide vaccine to Long Term Care Facilities
Microsite: vaccine.cookcountyil.gov
Launched January 25, 2021

Cook County is currently in Phase 1b which includes individuals 65 and over and front line essential workers. Vaccine supply is extremely limited at this time. Please be patient.

Vaccine Sign-Up Hotline: 833-308-1988 M-F 7am-7pm CT

Sign-up   COVID-19 FAQs   Top Ten Reasons to Be Vaccinated   Pfizer EUA   Moderna EUA

Click Here to Sign-Up
Contact Tracing
Contact Tracing Initiative

COVID-19 Community Supports Program

Suburban Cook County

- Six-month project period (December 1, 2020 – May 31, 2021)

- Nearly $5 million awarded to 42 community-based organizations

- Aims are to reduce the spread of COVID-19 and lessen the health, social and economic impacts

- Supports community-based organizations in sharing timely and evolving COVID-19 information and provide resources to communities and populations in suburban Cook County – especially those most impacted by the pandemic
Contact Tracing Initiative

COVID-19 Community Supports Program

• **Hired as of January 22, 2021**
  - 154 Contact Tracers
  - 43 Case Investigators
  - 7 Leadership Staff
  - 6 Supervisors

• **COVID-19 Positive Case Investigations (January 1–22, 2021)**
  - 55,202 actionable COVID positive cases in suburban Cook County
    - Of those cases, 34.7% were called & 23% were interviewed
    - Of those called, 66% were interviewed

• **Close Contact Outreach (January 1–22, 2021)**
  - 82% of close contacts were called & 71% were reached & interviewed
Contact Tracing Initiative
COVID-19 Community Supports Program

✓ Amplified key messages of the #MaskUp campaign
  ▪ Wear a Mask; Watch your Distance; Wash your Hands

✓ Provided Masks & Care Packages to Suburban Cook County Residents

✓ Referred Suburban Cook County Residents to Resources
  ▪ Food & Groceries
  ▪ Unemployment Benefits
  ▪ Primary Care
  ▪ Behavioral & Mental Health Services
Questions?
Recent Cook County Health COVID-19 Media Coverage

910 Media Hits on COVID-19 since February 2020

**Illinois’ top doc gets COVID-19 shot at Chicago area clinic**

**Stroger nurse first to receive second dose of COVID vaccine in Chicago**

**COVID vaccinations begin at Stroger, Roseland Community hospitals in Chicago**

**First coronavirus vaccine doses to roll out in Cook County**

**The Shot: Race for the Vaccine Town Hall with Dr. Jen Ashton**

**Health care workers, kids want people to stay home: ‘A virtual Thanksgiving will potentially prevent an ICU Christmas’**

**Cook County Health Doctor ‘Debunks’ Coronavirus Vaccine Myths**
Media Dashboard: November 25, 2020-January 25, 2021

Total Number of Media Hits: 284

Top 5 Local Media Outlets
1. NBC-5 News
2. Chicago Tribune
3. ABC-7 and CBS-2
4. Chicago Sun-Times
5. FOX-32 News

Top 4 National Media Outlets
1. The Wall Street Journal
2. Yahoo! News
3. Associated Press
4. The Washington Post

Most Common Topics
1. Cook County’s COVID-19 vaccination distribution plans
2. Dr. Ngozi Ezike, IDPH director, getting her COVID-19 vaccination at North Riverside Health Center
3. Illinois National Guard to help vaccinate at Cook County Health ACHN Centers.
4. First COVID-19 vaccinations for employees and frontline workers at Cook County Health
Social Media Insights
As of January 26

Twitter (60-Day Summary)
• Impressions: **61.3K**
• Profile visits: **4,529**
• Mentions: **281**
• Followers: **3,477 (up 227)**

LinkedIn (60-Day Summary)
• Impressions: **38K (up 37%)**
• Unique visitors: **1,169 (up 119%)**
• Followers: **6,129 (up 366)**

Facebook (60-Day Summary)
• Post reach: **50.2K**
• Page views: **2,749**
• Page likes: **4,906 (up 185)**
• Page followers: **6,489 (up 553)**

Instagram (30-Day Summary)
• Impressions: **7,813**
• Reach: **1,309**
• Profile visits: **566**
• Followers: **2,211 (up 145)**