

Vaya (formerly Vizient) Agency Update

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September 2024



COOK COUNTY
HEALTH

- Contract Scope
- Staffing projection and agency management
- Nursing Vacancy and workforce management update
- County Recognized MBE-WBE Usage

Vaya Contract Scope and update

Provides Contract Labor Management services for Nursing and support staff positions across Cook County Health facilities

Due to current nursing vacancies and emergent staffing needs, this contract supplements the existing workforce to provide safe, quality care, while we continue to recruit for and fill nursing vacancies

New Contract Executed

- Duration: 10/29/23 to 10/28/25
- Amount: \$140M

Staffing Projections

Illinois State Law

- Staffing Committee structure and the progress
 - Staffing committee for acute care with 55% frontline RN participation
- CBA requirement
 - Staffing committee structure is part of the CBA

Guiding Principles

Stroger

- Inpatient: ADC & Hours Per Patient Day (HPPD)
- Emergency Room: fixed staffing model by location
- Procedural Units: volume, hour of operations, & staffing standards
- Preoperative Services: Association of Preoperative Registered Nurses (AORN) staffing standards

Provident

- Operating Room: AORN standards
- Emergency Room: patient flow and peak census
- Inpatient Med Surg: volume and acuity
- Inpatient ICU: fixed staffing model based on the minimum staffing criteria

Cermak

- Fixed staffing model by location

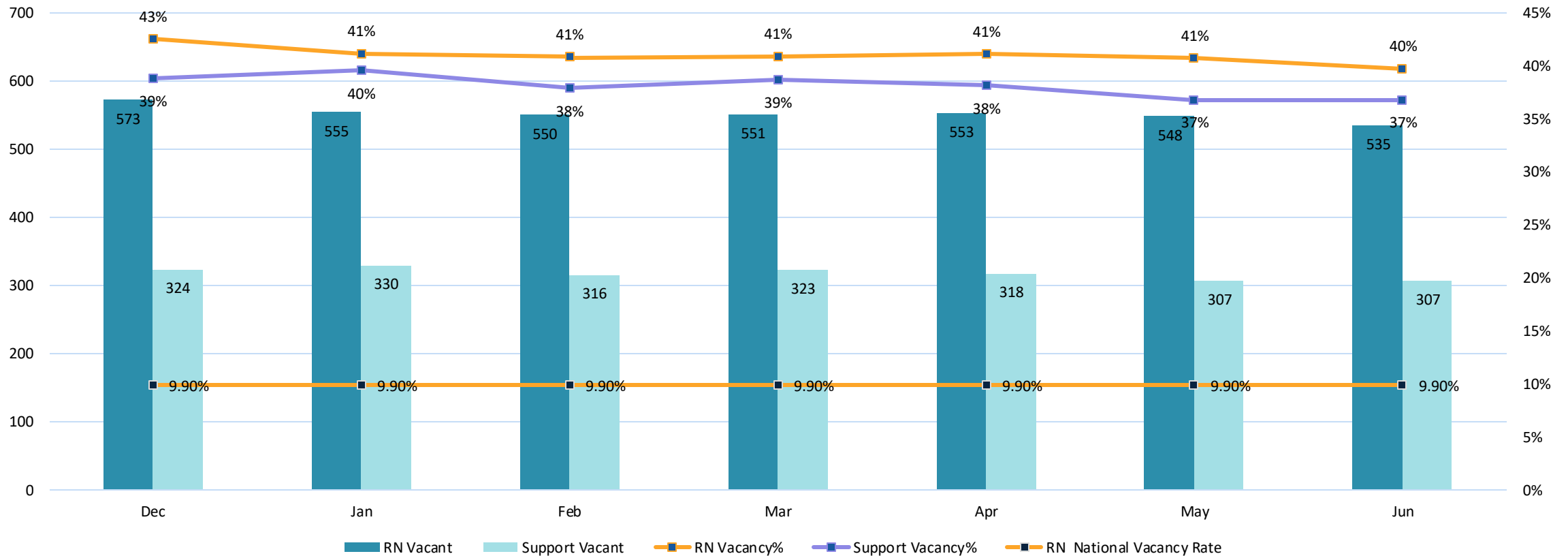
FY 24 Budget and Agency

Direct-Patient Care: CNE Budget- Stroger, Provident & Correctional Health

Position Type	FY 24 Budgeted	Filled FTE	Vacant (Budgeted)	Agency Need to cover PTO	Agency Need to cover Clinical Patient Care	Actual Agency FTE (Vaya)	Pending Agency Onboarding (Booked)	Total Agency
Clinical Nurse	1188.2	692	496.1	99.2	396.9	356.8	63.0	419.8
Licensed Practical Nurse	65.0	45	20.0	3.0	17.0	0.0	0	0.0
Technician	184.8	119	65.8	9.9	55.9	30.9	8	38.9
Nursing Assistant (Health Advocate, Patient Care Tech, Attendant Patient Care)	178.0	133	45.2	6.8	38.4	41.5	5	46.5
Medical Assistant	12.0	12	0.0	0.0	0.0	4.7	0	4.7
Clerk	92.0	66	26.0	3.9	22.1	18.7	0	18.7
Total	1720	1067	653	123	530	453	76	529

FY 24 Nursing Direct-Patient Care Vacancy

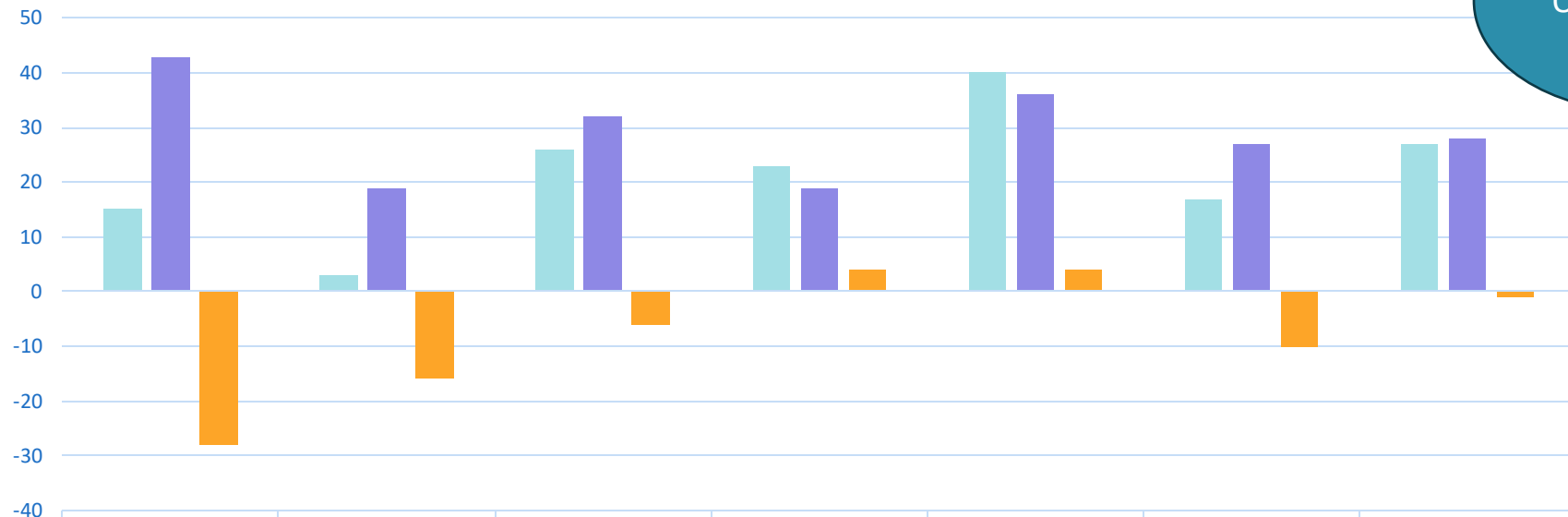
Stroger, Provident, Correctional Health and Ambulatory



Direct Care RN Net Hiring Growth by Quarter

Total Growth w/ Externals Hires Only

FY Q4 as of
October 1st -
22



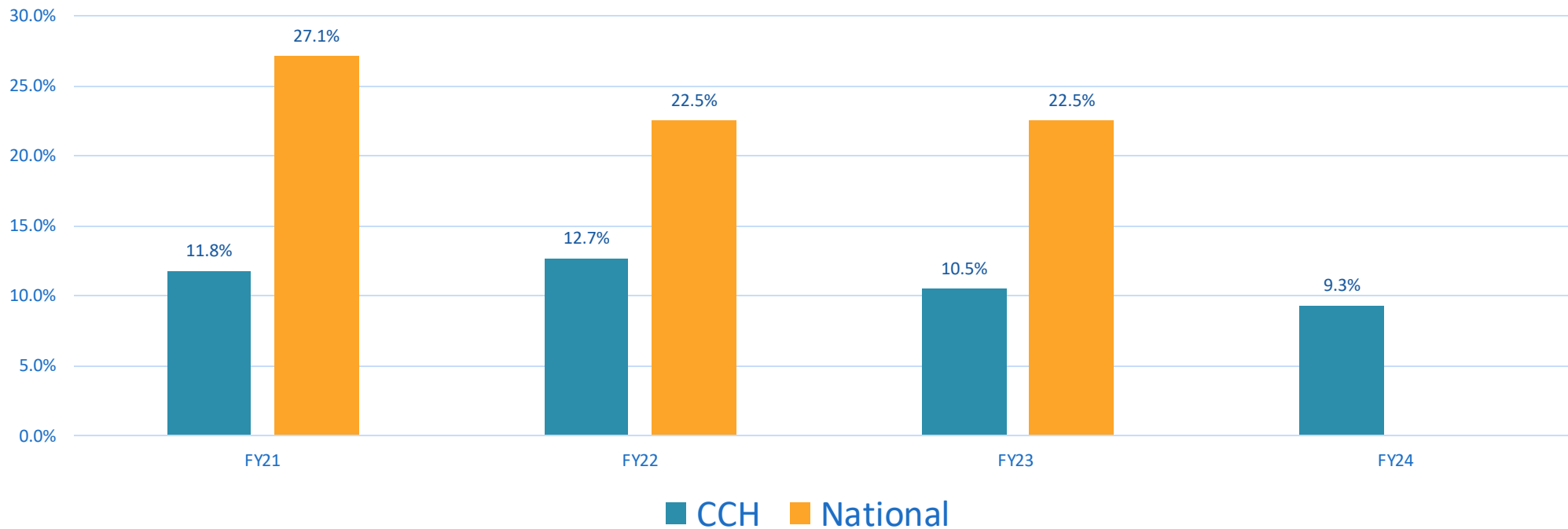
	FY23 Q1	FY23 Q2	FY23 Q3	FY23 Q4	FY24 Q1	FY24 Q2	FY24 Q3
■ Externals Only	15	3	26	23	40	17	27
■ Direct Care RNs Separations	43	19	32	19	36	27	28
■ Direct Care RNs Net	-28	-16	-6	4	4	-10	-1

■ Externals Only ■ Direct Care RNs Separations ■ Direct Care RNs Net

CCH vs National Average

Direct-Care RN Annual Turnover Percentage

Cook County Health vs. National Ave



Hiring Time

Nursing Budget: Stroger, Provident & Correctional Health

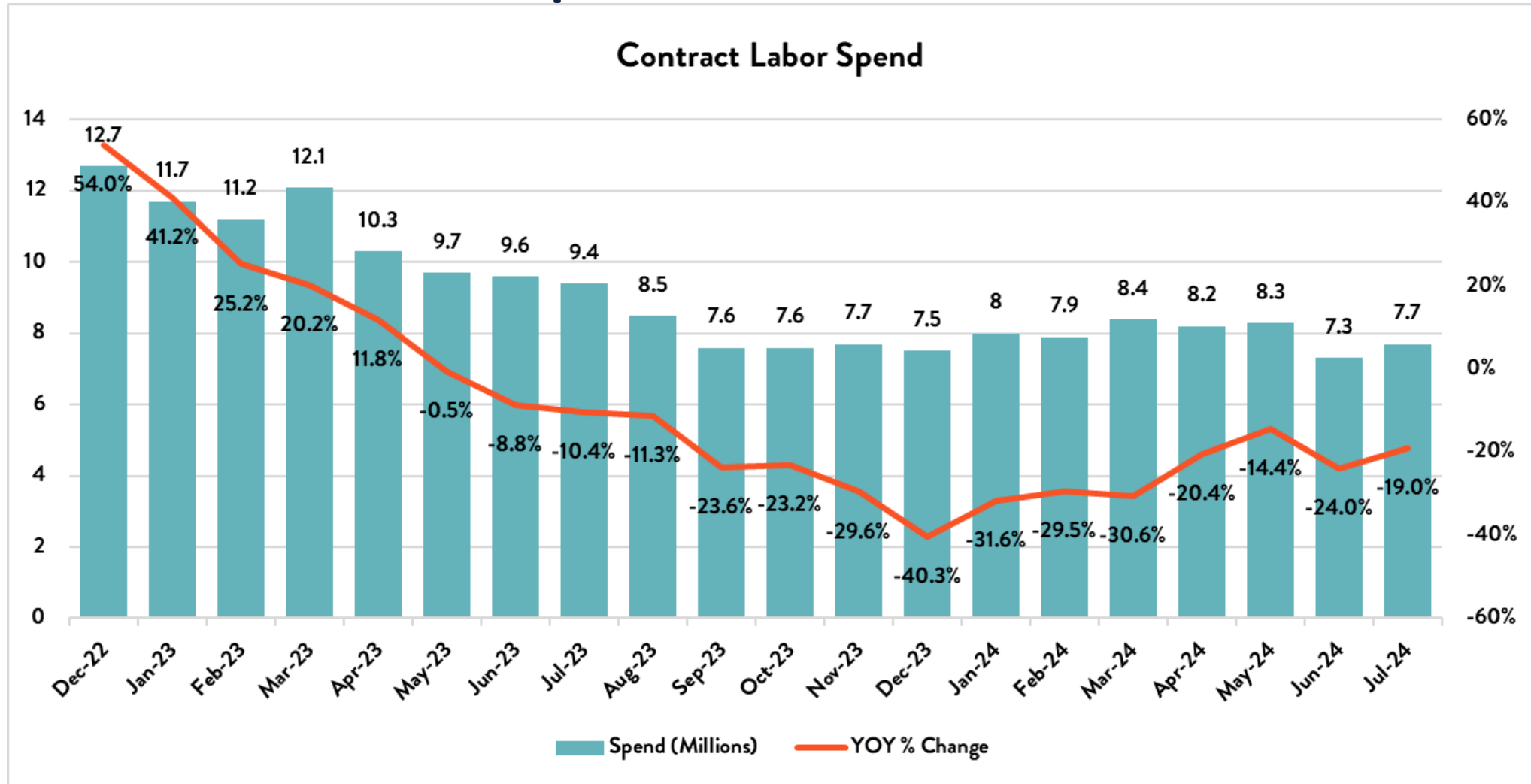
March 2021 to May 2024

Position	RTH Submitted -> Offer (average calendar days)	RTH Submitted-> Start Date (average calendar days)
RN (n = 230)	607	659 (1.8 years)
Support (n =27)	667	722 (1.98 years)

National RN Hiring time is 86 days

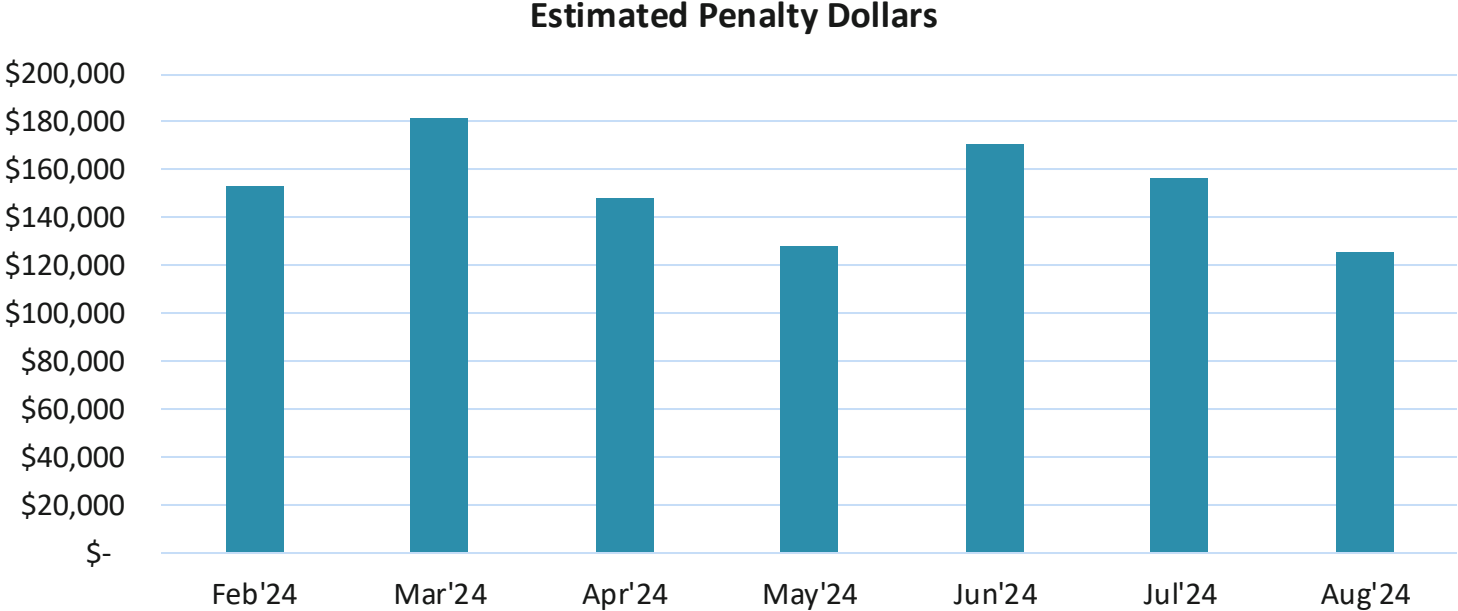


Contract Labor Spend



Vaya Penalties

No shows and Cancellations: Stroger, Provident & Cermak



About \$1M in agency penalties for no-shows/cancellations

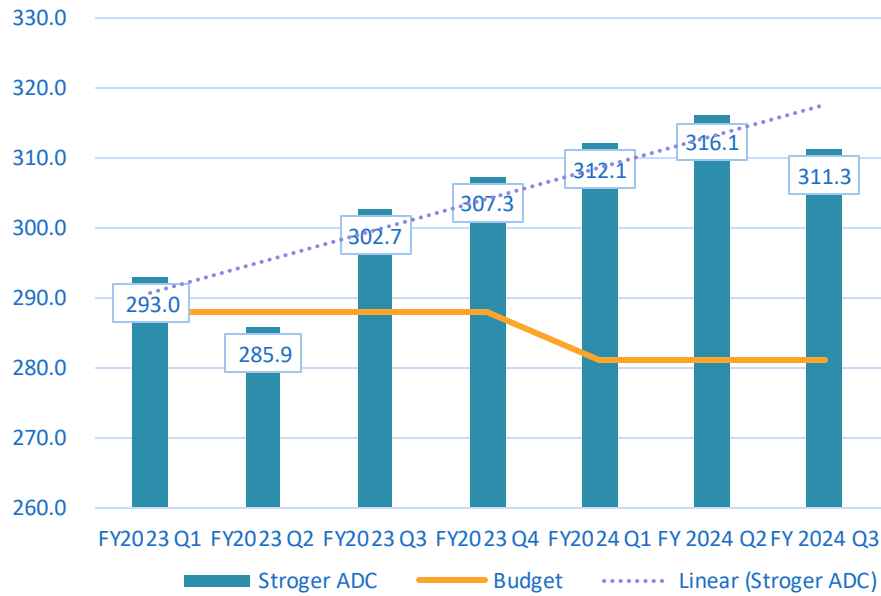
NDNQI Benchmarking

Measure	Quarter	CCH Hospital Value- Unadjusted Measure	Mean	SD	Percentile 25	Percentile 50	Percentile 75	Percentile 90	N Hospitals
Total Nursing Hours Per Patient Day	2022 Q3	8.36	10.92	4.93	9.25	10.37	11.72	13.52	1,451
	2022 Q4	8.92	10.89	3.86	9.26	10.39	11.70	13.44	1,452
	2023 Q1	9.92	10.95	3.32	9.39	10.51	11.86	13.66	1,463
	2023 Q2	8.88	11.32	4.20	9.68	10.76	12.12	14.17	1,456
	2023 Q3	9.00	11.28	4.79	9.59	10.68	12.08	14.16	1,450
	2023 Q4	8.99	11.19	3.00	9.56	10.67	12.07	14.11	1,452
	2024 Q1	9.40	11.20	3.01	9.61	10.65	12.07	13.91	1,455
	2024 Q2	9.28	11.39	3.19	9.83	10.86	12.25	14.16	1,376

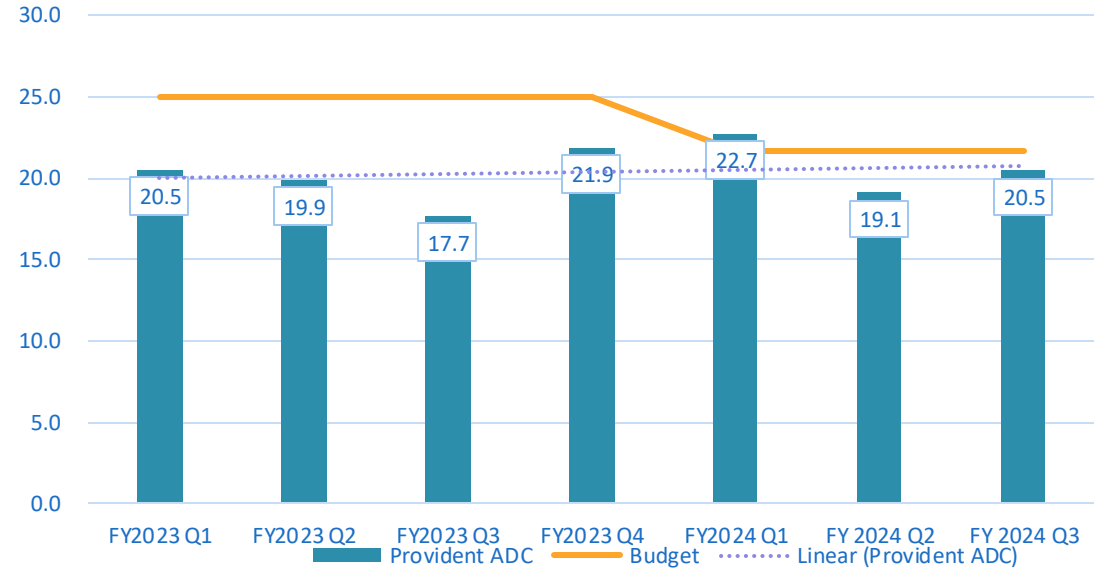
Volumes

Stroger ADC increased by 5.9% from FY23 Q1 to FY24 Q2

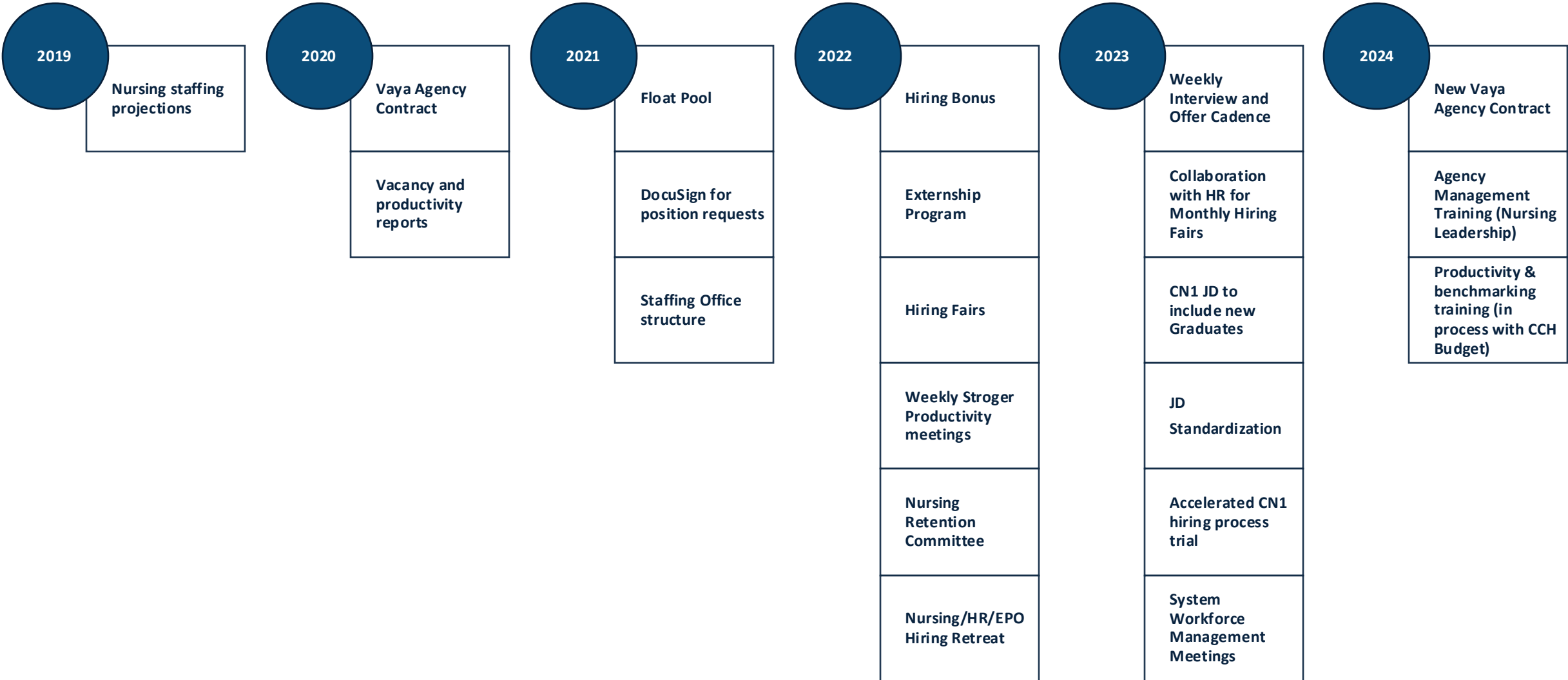
Stroger Quarterly ADC



Provident Quarterly ADC



Actions to Manage Agency



Actions In Motion to Build the Pipeline and Retention

- Nursing Externship program
- Second Nursing School Summit
- Nurse Residency Program
- Nursing retention efforts
- Shared Governance structure to engage frontline staff



Cook County Health - Diversity Supplier Hours

Agency Quarterly Summary	Dec '20-Feb'21	Mar'21-May'21	Jun'21-Aug'21	Sep'21-Nov'21	Dec '21-Feb'22	Mar'22-May'22	Jun'22-Aug'22	Sep'22-Nov'22	Dec '22-Feb'23	Mar'23-May'23	Jun'23-Aug'23	Sep'23-Nov'23	Dec '23-Feb'24	Mar'24-May'24	Jun'24-Jul'24
Total Hours	2,753.50	8,424.50	9,779.00	13,560.25	15,691.50	17,842.25	19,130.50	17,730.50	17,295.00	16,009.75	18,607.50	19,213.75	18,901.75	20,650.50	12,196.50
MWBE % of Total Hours	5.15%	10.06%	8.11%	8.93%	7.76%	7.78%	7.09%	5.88%	4.99%	4.72%	5.77%	6.53%	6.35%	6.52%	6.54%

Vaya Vendor Pool For CCH

Cook County/City of Chicago Certified
Accede Solutions Inc.
Advanced Care Services, Inc.
Med Pro Staffing Solutions LLC
Professional Nursing, Inc.
The Nurse Agency, Inc.
Other Certified Agencies
Access Healthcare LLC
Amedistaf, LLC
Aura Staffing Partners Chicago, LLC
Cynet Health, Inc.
Leaderstat, Ltd.
Marvel Medical Staffing, LLC
On Call Staffing Agency, LLC
OneStaff Medical, Limited Liability Company
Pro-Touch Nurses, Inc.
ReadyTech-Go, Inc.
StaffDNA LLC
Summit Medical Staffing LLC
Talent4health LLC
VTech Solution Inc.

Non-Diverse Agencies
A 1 Healthcare Staffing, Inc.
Advantis Medical Staffing, LLC
Aequor Healthcare Services, LLC
Amergis Healthcare Staffing, Inc.
American Traveler Staffing Professionals, LLC
ATC Healthcare Services, LLC
Aureus Nursing, LLC
Aya Healthcare, Inc.
CHG Medical Staffing, Inc.
Covelo Group, Inc.
CrossMed Healthcare Staffing Solutions, Inc.
FlexCare, LLC
Focus Staff Services, LP
Fusion Medical Staffing, LLC
Health Carousel Travel Network, LLC
Host Healthcare, Inc.
LaSalle Staffing, LLC
LiquidAgents Healthcare, LLC
LRS Healthcare, LLC
Management Health Systems, LLC

Non-Diverse Agencies (cont.)
Management Registry, Inc.
Maximum Healthcare Solutions, Inc.
Med-Call Healthcare, Inc.
Medical Solutions, LLC
Medix Staffing Solutions, LLC
Nomad Nurses, Inc.
O.R. Staffing Solutions, Inc.
Planet Healthcare Group, LLC
PRN Health Services LLC
SHC Services, Inc.
Soliant Health, LLC
Springboard Health, LLC
Stability Healthcare Inc.
Sunbelt Staffing, LLC
TotalMed LLC
Travel Nurse Across America, LLC
Triage, LLC
Trustaff Travel Nurses, LLC
Trusted Health, Inc.



Thank you!



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