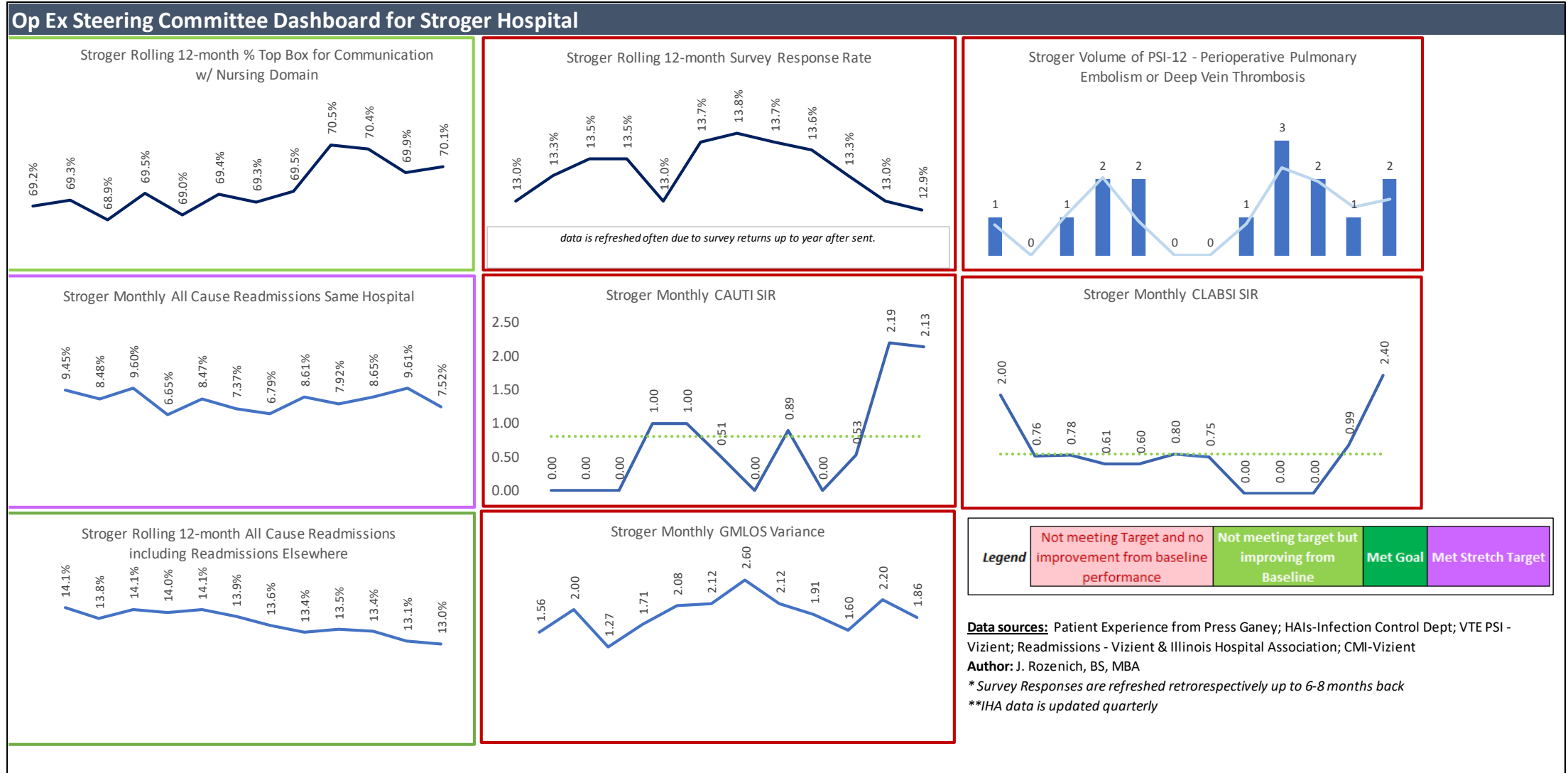


Stroger Op Ex Steering Committee Dashboard



Stroger Op Ex Steering Committee Dashboard

Op Ex Steering Committee Dashboard for Stroger Hospital																			
DOMAIN WORKGROUPS	Metrics																		
PATIENT EXPERIENCE	Target	Stretch Target	Baseline	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	2023	YTD 2024	% in change	
	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	69.17%	69.30%	68.86%	69.45%	68.97%	69.43%	69.27%	69.51%	70.53%	70.44%	69.91%	70.05%	69.46%	69.48%	0.03%
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	76.00%	73.45%	66.51%	69.28%	61.43%	70.34%	75.59%	72.48%	73.20%	66.11%	66.78%	68.44%			
	Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	2023	YTD 2024	% in change	
Rolling 12-month Survey Response Rate*	15.00%	16.00%	13.60%	13.00%	13.30%	13.50%	13.50%	13.00%	13.70%	13.80%	13.70%	13.60%	13.30%	13.00%	12.90%	13.70%	12.30%	-10.22%	
Monthly Survey Response Rate*	15.00%	16.00%	13.60%	13.50%	16.40%	14.30%	14.50%	11.00%	12.70%	12.70%	13.40%	13.40%	12.30%	10.30%	11.60%				
<i>* still updating survey returns *</i>																			
CLINICAL OUTCOMES	Target	Stretch Target	2023	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	2023	YTD 2024	% in change	
	Monthly Volume of CLABSI		11	2	1	1	1	1	1	1	0	0	0	1	3	11	6		
	SIR Rate CLABSI	0.8	n/a	0.76	2.00	0.76	0.78	0.61	0.60	0.80	0.75	0.00	0.00	0.00	0.99	2.40	0.76	0.67	-11.84%
	Target	Stretch Target	2023	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	2023	YTD 2024	% in change	
Monthly Volume of CAUTI		11	0	0	0	2	2	1	0	2	0	1	4	2	11	10			
SIR Rate CAUTI	0.8	n/a	0.47	0.00	0.00	0.00	1.00	1.00	0.51	0.00	0.89	0.00	0.53	2.19	2.13	0.47	0.70	48.94%	
Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	2023	YTD 2024	% in change		
Monthly Volume of VTE PSI-12	<=7	0	14	1	0	1	2	2	0	0	1	3	2	1	2	13	9		
Observed over Expected Ratio PSI-12				0.80	0.00	1.06	2.04	0.90	0.00	0.00	0.82	2.29	1.94	1.26	1.46	0.94	1.07	13.83%	
READMISSIONS	Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	April	May-24	Jun-24	2023	YTD 2024	% in change	
	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.28%	9.19%	9.20%	8.89%	8.91%	8.76%	8.52%	8.55%	8.42%	8.40%	8.33%	8.27%	8.76%	8.20%	-6.39%
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.45%	8.48%	9.60%	6.65%	8.47%	7.37%	6.79%	8.61%	7.92%	8.65%	9.61%	7.52%			
	Target	Stretch Target	Baseline	4/22-3/23	5/22-4/23	6/22-5/23	7/22-6/23	8/22-7/23	9/22-8/23	10/22-9/23	11/22-10/23	12/22-11/23	1/23-12/23	2/23-1/24	3/23-2/24	2023	YTD 2024	% in change	
IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	13.00%	12.00%	14.00%	14.13%	13.80%	14.09%	14.00%	14.08%	13.86%	13.59%	13.38%	13.47%	13.41%	13.13%	13.03%	13%	11%	-20.58%	
THROUGHPUT	Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	2023	YTD 2024	% in change	
	Monthly GMLOS Avg Variance in days, excluding patients >30 days LOS	1.23	0.73	1.73	1.56	2.00	1.27	1.71	2.08	2.12	2.60	2.12	1.91	1.60	2.20	1.86	1.59	2.06	29.56%



Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target

Provident Op Ex Steering Committee Dashboard

Op Ex Steering Committee Dashboard for Provident Hospital

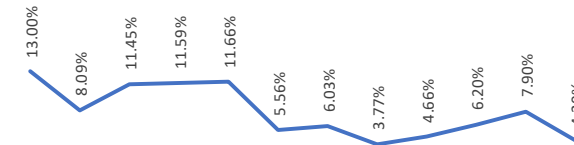
Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain



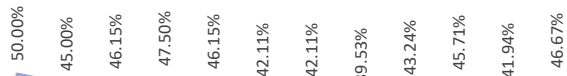
Provident Rolling 12-month Survey Response Rate



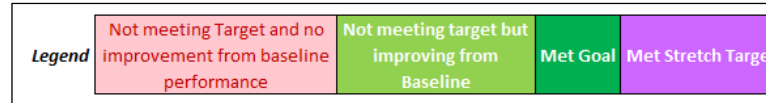
Provident Monthly LWBS Rate



Provident Rolling 12-month SEP-1 Bundle Compliance Rate



Provident Monthly Hand Hygiene Compliance



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA

*Survey returns are refreshed historically as data is received

n/a = no cases



Provident Op Ex Steering Committee Dashboard

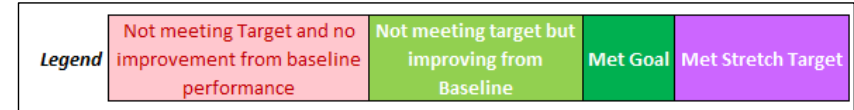
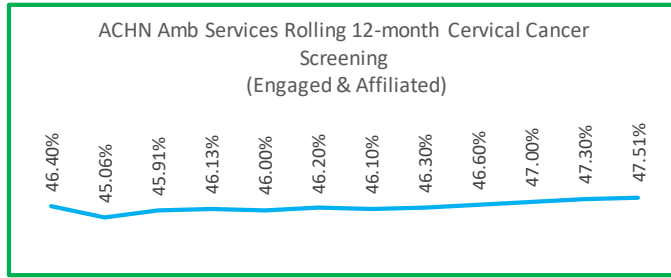
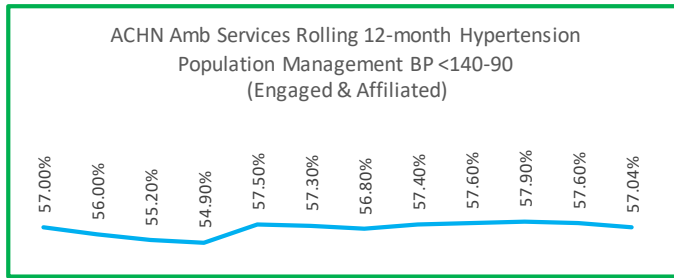
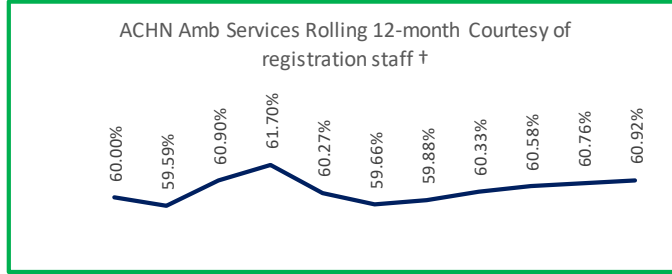
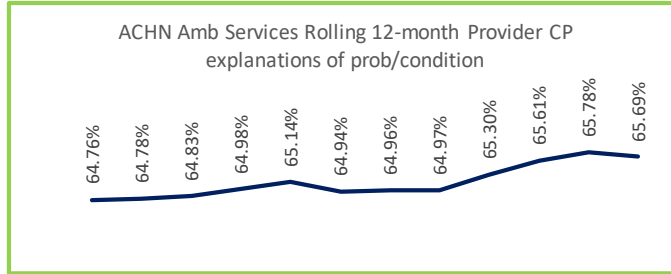
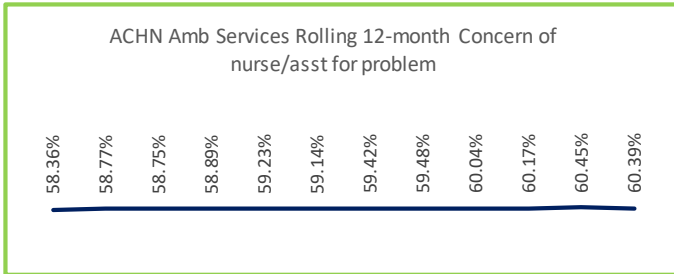
Op Ex Steering Committee Dashboard for Provident Hospital																			
DOMAIN WORKGROUPS	Metrics																		
PATIENT EXPERIENCE		Target	Stretch Target	Baseline	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	2023	YTD 2024	% in change
	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	74.63%	78.55%	76.89%	76.08%	79.13%	78.86%	78.86%	78.60%	79.31%	76.00%	77.19%	72.99%	76.08%	76.93%	1.12%
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	66.67%	80.00%	63.64%	55.56%	100.00%	63.89%	85.16%	71.48%	80.00%	60.00%	100.00%	no data			
					Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	2023	YTD 2024	% in change
	Rolling 12-month Survey Response Rate*	18.00%	20.00%	11.80%	12.00%	11.90%	12.30%	12.70%	12.40%	12.70%	12.20%	12.90%	14.20%	14.20%	14.40%	14.00%	12.70%	14.50%	14.17%
	Monthly Survey Response Rate*	18.00%	20.00%	11.80%	14.30%	10.90%	15.40%	15.40%	12.70%	9.80%	10.90%	17.00%	23.50%	4.80%	16.30%	12.10%			
	* still updating survey returns *																		
CLINICAL OUTCOMES		Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	2023	YTD 2024	% in change
	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	50.00%	45.00%	46.15%	47.50%	46.15%	42.11%	42.11%	39.53%	43.24%	45.71%	41.94%	46.67%	46.15%	46.67%	1.13%
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	66.67%	25.00%	33.00%	100.00%	0.00%	33.00%	0.00%	33.33%	no data	100.00%	no data	100.00%			
					Target	Stretch Target	Baseline	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	2023	YTD 2024
	Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	72.78%	67.86%	65.07%	73.51%	75.12%	77.37%	84.73%	88.06%	83.80%	86.77%	87.75%		70.00%	82.14%	17.34%
THROUGHPUT		Target	Stretch Target	Baseline	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	2023	YTD 2024	% in change
	Rolling 12-month LWBS	4.50%	4.00%	5.50%	5.18%	5.51%	5.93%	6.49%	7.17%	7.40%	6.97%	7.63%	7.63%	7.80%	7.97%	7.84%	6.49%	6.24%	-3.79%
	Monthly LWBS Rate	4.50%	4.00%	5.50%	13.00%	8.09%	11.45%	11.59%	11.66%	5.56%	6.03%	3.77%	4.66%	6.20%	7.90%	4.20%			



Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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ACHN Op Ex Steering Committee Dashboard

Op EX Steering Committee Dashboard for ACHN



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA

ACHN Op Ex Steering Committee Dashboard

Op EX Steering Committee Dashboard for ACHN																			
WORKGROUPS		Metrics																	
PATIENT EXPERIENCE		Target	Stretch Target	Baseline	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	2023	YTD 2024	% in change
	Rolling 12-month Concern of nurse/asst for problem	61.34%	63.56%	58.77%	58.36%	58.77%	58.75%	58.89%	59.23%	59.14%	59.42%	59.48%	60.04%	60.17%	60.45%	60.39%	58.91%	60.49%	2.68%
	Monthly Concern of nurse/asst for problem	61.34%	63.56%	58.77%	59.18%	60.57%	59.56%	61.37%	62.83%	57.25%	61.18%	59.77%	63.96%	60.00%	61.77%	58.61%			
	Rolling 12-month Provider CP explanations of	66.80%	69.84%	64.78%	64.76%	64.78%	64.83%	64.98%	65.14%	64.94%	64.96%	64.97%	65.30%	65.61%	65.78%	65.69%	64.98%	65.72%	1.14%
	Monthly Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	66.18%	64.88%	64.08%	67.58%	67.38%	62.36%	65.28%	64.04%	69.01%	68.04%	66.74%	63.72%			
	Rolling 12-month Courtesy of registration staff †	60.00%	65.00%	60.00%		60.00%	59.59%	60.90%	61.70%	60.27%	59.66%	59.88%	60.33%	60.58%	60.76%	60.92%	60.90%	60.92%	0.03%
	Monthly Courtesy of registration staff †	60.00%	65.00%	60.00%		60.00%	59.59%	62.31%	63.55%	58.10%	57.70%	60.96%	62.40%	62.01%	62.20%	62.24%			
HEDIS		Target	Stretch Target	Baseline	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	2023	YTD 2024	% in change
	Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)	55.00%	60.00%	50.53%	57.00%	56.00%	55.20%	54.90%	57.50%	57.30%	56.80%	57.40%	57.60%	57.90%	57.60%	57.04%	52.20%	53.40%	2.30%
	Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)	47.00%	52.00%	42.83%	46.40%	45.06%	45.91%	46.13%	46.00%	46.20%	46.10%	46.30%	46.60%	47.00%	47.30%	47.51%	42.80%	45.40%	6.07%



Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target