Minutes of the Meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Thursday, February 18, 2021 at the hour of 10:30 A.M. This meeting was held by remote means only, in compliance with Illinois Public Act 101-0640.

I. **Attendance/Call to Order**

Chair Gugenheim called the meeting to order.

Present: Chair Ada Mary Gugenheim and Directors Raul Garza and Otis L. Story, Sr. (3) Board Chair M. Hill Hammock (ex-officio) and Directors Robert Currie, Joseph M. Harrington and Mike Koetting Patricia Merryweather (Non-Director Member)

Absent: Directors Mary Driscoll, RN, MPH and Heather M. Prendergast, MD, MS, MPH (2)

Additional attendees and/or presenters were:

- Claudia Fegan, MD – Chief Medical Officer
- Anita Giuntoli – Director of Patient Safety
- Jeff McCutchan – General Counsel
- John O’Brien, MD - Associate Medical Director, Medical Education
- Beena Peters, DNP, RN, FACHE – Chief Nursing Officer
- Israel Rocha, Jr. – Chief Executive Officer
- Deborah Santana – Secretary to the Board
- Sonya Watkins, System Director, Regulatory Affairs and Accreditation

The next regular meeting of the Quality and Patient Safety Committee is scheduled for Friday, March 19, 2021 at 10:30 A.M.

II. **Electronically Submitted Public Speaker Testimony** (Attachment #1)

The Secretary read the public speaker testimony submitted from the following individual into the record:

1. Lori Kwolek – Concerned Citizen

III. **Report on Quality and Patient Safety Matters**

A. **High Reliability Organization (HRO) Dashboard** (Attachment #2)

Dr. Claudia Fegan, Chief Medical Officer, provided an overview of the HRO Dashboard. The Committee reviewed and discussed the information.

B. **Regulatory and Accreditation Updates**

Sonya Watkins, System Director of Regulatory Affairs and Accreditation, provided a verbal update on regulatory and accreditation matters. Staff continue with ongoing survey preparedness activities at Provident Hospital as they await the survey by The Joint Commission, which could come at any time.
III. Report on Quality and Patient Safety Matters (continued)

C. Update from the HRO Patient Experience Workgroup (Attachment #3)

Dr. John O’Brien, Associate Medical Director, Medical Education, provided an overview of the Update. The Committee reviewed and discussed the information.

The Update contained information on the following subjects:

- Patient Experience and Reputation
- Patient Experience 2020 – Looking Back
- Patient Experience 2021 – Looking Ahead
- Metrics Update
- APDET
- Service Line Goals – Planning for 2021
- Key Drivers and Goals
- Goal Setting (Press Ganey Recommendations)
- Rounding
- Patient-Centered Communication / Rounding
- Nurse Communication (HCAHPS)
- Discharge Process
- Pilots and Campaigns

During the discussion of the information, Israel Rocha, Jr., Chief Executive Officer, provided additional information on the subject of rounding. As referenced in the presentation, there is a rounding initiative being developed which is expected to be rolled out within the next 2-3 weeks. The rounding initiative involves joint medical rounding in the mornings for patient throughput, as well as leadership rounding and nursing team rounding. He will provide an update on the initiative to the Committee in the future.

IV. Action Items

NOTE: action was taken on Agenda Items IV(A), IV(B) and IV(C) in one (1) combined motion.

A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s) (Attachment #4)

Dr. Fegan presented the following Stroger Hospital Division Chair Initial Appointment for the Committee’s consideration:

Initial appointment of the following individual as Division Chair of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

<table>
<thead>
<tr>
<th>Name</th>
<th>Department/Apt Term</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Joerg Albrecht, MD</td>
<td>Medicine</td>
<td>Chair of the Division of Dermatology</td>
</tr>
</tbody>
</table>
minutes of the meeting of the quality and patient safety committee
thursday, february 18, 2021
page 3

iv. action items (continued)

b. executive medical staff (ems) of stroger hospital and medical executive committee (mecc) of provident hospital matters
   i. receive report from ems president
      • receive summary of stroger hospital-wide quality improvement and patient safety committee (attachment #5)
      • approve stroger hospital medical staff appointments/reappointments/changes (attachment #6)
   ii. receive report from mec president
      • receive summary of provident hospital quality and performance improvement committee (attachment #5)
      • approve provident hospital medical staff appointments/reappointments/changes (attachment #6)

Dr. Trevor Lewis, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, and Dr. Marlon Kirby, President of the MEC of Provident Hospital of Cook County, were unable to attend the meeting due to clinical duties. Chair Gugenheim noted that the proposed Stroger Hospital and Provident Hospital Medical Staff Appointments/Reappointments/Changes are presented for the Committee’s consideration. She added that the newly elected President of the Stroger EMS, Dr. Abayomi (Yomi) Akintorin from the Department of Anesthesia, will be assuming duties effective March 9th and will be reporting at the March Committee meeting.

c. minutes of the quality and patient safety committee meeting, January 21, 2021

Chair Gugenheim inquired whether any corrections needed to be made to the minutes.

d. any items listed under sections iv and v

Director Garza, seconded by Director Story, moved the following:

• Approve item IV(A) Proposed Stroger Hospital Division Chair Initial Appointment;
• Approve item IV(B) Stroger Hospital medical staff appointments, reappointments and changes;
• Approve item IV(B) Provident Hospital medical staff appointments, reappointments and changes; and
• Accept item IV(C) January 21, 2021 Quality and Patient Safety Committee Meeting Minutes

A roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Gugenheim and Directors Garza and Story (3)

Nays: None (0)

Absent: Directors Driscoll and Prendergast (2)

the motion carried unanimously.
V. Closed Meeting Items

A. Stroger Hospital and Provident Hospital Medical Staff Appointments / Re-appointments / Changes

B. Claims, Litigation and Quality and Patient Safety Matters

C. Matters protected under the federal Patient Safety and Quality Improvement Act of 2005 and the Health Insurance Portability and Accountability Act of 1996

D. Quarterly Quality and Patient Safety Reports

   Director Garza, seconded by Director Story, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member,” and 5 ILCS 120/2(c)(17), regarding “the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body.”

   On the motion to recess the open meeting and convene into a closed meeting, a roll call was taken, the votes of yeas and nays being as follows:

   Yeas:   Chair Gugenheim and Directors Garza and Story (3)

   Nays:   None (0)

   Absent: Directors Driscoll and Prendergast (2)

   THE MOTION CARRIED UNANIMOUSLY and the Committee convened into a closed meeting.
V. **Closed Meeting Items (continued)**

Chair Gugenheim declared that the closed meeting was adjourned. The Committee reconvened into the open meeting.

VI. **Adjourn**

As the agenda was exhausted, Chair Gugenheim declared the meeting ADJOURNED.

Respectfully submitted,
Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System

XXXXXXXXXXXXXXXXXXXXXXXXXX
Ada Mary Gugenheim, Chair

Attest:

XXXXXXXXXXXXXXXXXXXXXXXXXX
Deborah Santana, Secretary

Requests/follow-up:

There were no requests for follow-up made at the meeting.