Minutes of the Meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Thursday, May 20, 2021 at the hour of 10:30 A.M. This meeting was held by remote means only, in compliance with the Illinois Open Meetings Act.

I. Attendance/Call to Order

Chair Gugenheim called the meeting to order.

Present: Chair Ada Mary Gugenheim and Directors Mary Driscoll, RN, MPH; Raul Garza; and Otis L. Story, Sr. (4)

Board Chair M. Hill Hammock (ex-officio) and Directors Joseph M. Harrington and Mike Koetting

Patricia Merryweather (Non-Director Member)

Absent: Director Heather M. Prendergast, MD, MS, MPH (1)

Additional attendees and/or presenters were:

Abayomi Akintorin, MD – John H. Stroger, Jr. Hospital of Cook County
Claudia Fegan, MD – Chief Medical Officer
Leslie Frain – Associate Chief Quality Officer
Anita Giuntoli – Director of Patient Safety
Mark Loafman, MD – Chair, Department of Family and Community Medicine
Jeff McCutchan – General Counsel
Iliana Mora – Chief Operating Officer, Ambulatory Services
Israel Rocha, Jr. – Chief Executive Officer
Deborah Santana – Secretary to the Board

The next regular meeting of the Quality and Patient Safety Committee is scheduled for Thursday, June 17, 2021 at 10:30 A.M.

II. Electronically Submitted Public Speaker Testimony

There was no public testimony submitted.

III. Report on Quality and Patient Safety Matters

A. High Reliability Organization (HRO) Dashboard (Attachment #1)

Dr. Claudia Fegan, Chief Medical Officer, provided an overview of the HRO Dashboard. The Committee reviewed and discussed the information.

B. Regulatory and Accreditation Updates

Dr. Fegan provided a verbal update on regulatory and accreditation matters. She stated that staff, including Leslie Frain, Associate Chief Quality Officer, are currently engaged in activities relating to the 4th and final day of a mock Joint Commission survey at Stroger Hospital. The purpose of the mock survey is to identify and highlight areas upon which to focus.
III. Report on Quality and Patient Safety Matters (continued)

C. Update from HEDIS HRO Workgroup (Attachment #2)

Dr. Mark Loafman, Chair of the Department of Family and Community Medicine, provided an overview of the Update from the HEDIS HRO Workgroup. The Committee reviewed and discussed the information.

D. HEDIS HRO Workgroup – Update on the Compassionate Journey in ACHN (Attachment #3)

Iliana Mora, Chief Operating Officer of Ambulatory Services, provided an overview of the HEDIS HRO Workgroup Update on the Compassionate Journey in ACHN presentation. The Committee reviewed and discussed the information.

During the review of the information, Director Garza inquired whether metrics for turnover and retention were reviewed after this approach to see if or how those metrics were positively impacted. Ms. Mora responded that she will take a look and will forward the data.

IV. Action Items

NOTE: action was taken on Agenda Items IV(B) and IV(C) in one (1) combined motion.

A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s)

There were none presented.

B. Executive Medical Staff (EMS) of Stroger Hospital and Medical Executive Committee (MEC) of Provident Hospital Matters

i. Receive report from EMS President
   • Receive summary of Stroger Hospital-Wide Quality Improvement and Patient Safety Committee (Attachment #4)
   • Approve Stroger Hospital Medical Staff Appointments/Reappointments/Changes (Attachment #5)

ii. Receive report from MEC President
   • Receive summary of Provident Hospital Quality and Performance Improvement Committee (Attachment #4)
   • Approve Provident Hospital Medical Staff Appointments/ Reappointments/Changes (Attachment #5)

Dr. Abayomi Akintorin, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, presented the informational Stroger Hospital-Wide Quality Improvement and Patient Safety Committee summary; he also presented the proposed Stroger Hospital medical staff action items for the Committee’s consideration. Because Dr. Marlon Kirby, President of the MEC of Provident Hospital of Cook County, was not present due to clinical duties, Dr. Loafman reviewed the Provident Hospital Quality and Performance Improvement Committee summary and presented the Provident Hospital medical staff action items for the Committee’s consideration.
IV. **Action Items (continued)**

C. Minutes of the Quality and Patient Safety Committee Meeting, April 22, 2021

Chair Gugenheim inquired whether any corrections needed to be made to the minutes.

D. Any items listed under Sections IV and V

Director Driscoll, seconded by Director Garza, moved the following:

- Approve Item IV(B) Stroger Hospital medical staff appointments, reappointments and changes;
- Approve Item IV(B) Provident Hospital medical staff appointments, reappointments and changes;
- Accept Item IV(C) April 22, 2021 Quality and Patient Safety Committee Meeting Minutes

A roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Gugenheim and Directors Driscoll and Garza (3)

Nays: None (0)

Absent: Directors Prendergast and Story (2)

THE MOTION CARRIED UNANIMOUSLY.

V. **Closed Meeting Items**

A. Stroger Hospital and Provident Hospital Medical Staff Appointments / Re-appointments / Changes

B. Claims, Litigation and Quality and Patient Safety Matters

C. Matters protected under the federal Patient Safety and Quality Improvement Act of 2005 and the Health Insurance Portability and Accountability Act of 1996

D. Quarterly Quality and Patient Safety Reports

Director Driscoll, seconded by Director Garza, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and
V. **Closed Meeting Items (continued)**

entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member,” and 5 ILCS 120/2(c)(17), regarding “the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body.”

On the motion to recess the open meeting and convene into a closed meeting, a roll call was taken, the votes of yeas and nays being as follows:

**Yeas:** Chair Gugenheim and Directors Driscoll and Garza (3)

**Nays:** None (0)

**Absent:** Directors Prendergast and Story* (2)

THE MOTION CARRIED UNANIMOUSLY and the Committee convened into a closed meeting.

*Director Story was not present during the roll call vote to convene into a closed meeting, but was present during the closed meeting.

Chair Gugenheim declared that the closed meeting was adjourned. The Committee reconvened into the open meeting.

VI. **Adjourn**

As the agenda was exhausted, Chair Gugenheim declared the meeting ADJOURNED.

Respectfully submitted,
Quality and Patient Safety Committee of the
Board of Directors of the
Cook County Health and Hospitals System

XXXXXXXXXXXXXXXXXXXXXXXXXXX
Ada Mary Gugenheim, Chair
Attest:

XXXXXXXXXXXXXXXXXXXXXXXXX
Deborah Santana, Secretary

Requests/follow-up:

Follow-up: With regard to the presentation on the Compassionate Journey in ACHN, further review will be done to determine if or how metrics for turnover and retention were positively impacted as a result of implementing this approach. Page 2