Provident Quality & Performance Improvement (QPI) Committee Summary Report to the Medical Executive Committee (MEC) and Quality and Patient Safety (QPS) Committee February 2021

Chair: Dr. Wakim Co-Chair: Dr. Turner

Meeting Date (s): November 19, 2020 via WebEx

Regular or Special Meeting: Regular

Minutes/Attendance: Attached for review for MEC, summary only for QPS

October Reports:

- >Behavioral Health
- >Diagnostic Imaging
- >Provident Nursing metrics (new)
- >8 West Nursing
- >ED
- >Transportation
- >Infection Control
- >Food/Nutrition
- >Perioperative Nursing
- >Central Sterile Processing

Summary: Majority of indicators favorable to goal. Topics of discussion/follow-up included:

- >Behavioral Health: Making strides in clinicians completing billing meeting target of 95% last 3 months.
- >Radiology: Kudos to meeting two patient identifiers at 100% for O3 2020.
- >Nursing: MF McNally gave overall "Nursing Report" that reflects performance on key nursing metrics including Pt. Identification for medication scanning, medication scanning, falls, and HCAHPS results. Opportunities for improvement discussed.
- >ED: Continue work on throughput metric of ED transfer to 8West within 100 minutes of order to admit
- >Infection Control: Hand Hygiene compliance 98% for Q3 2020.
- >Perioperative Nursing: Focus on first case start times, time out process, and operating turn around time.

There are no action items for the Medical Executive Committee There are no action items for the QPS Committee