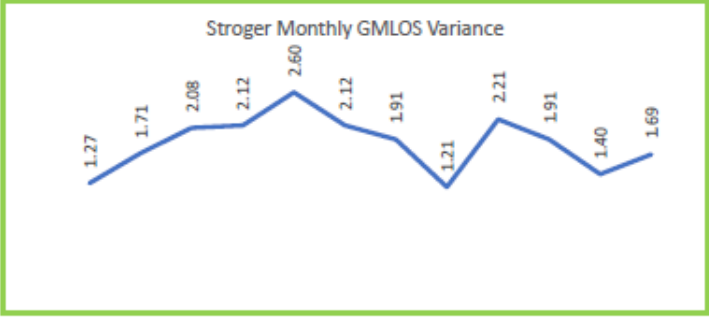
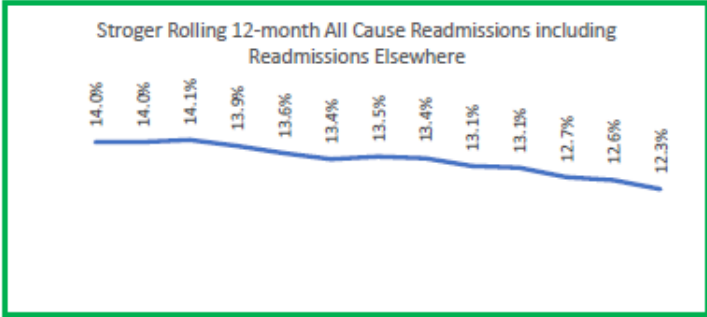
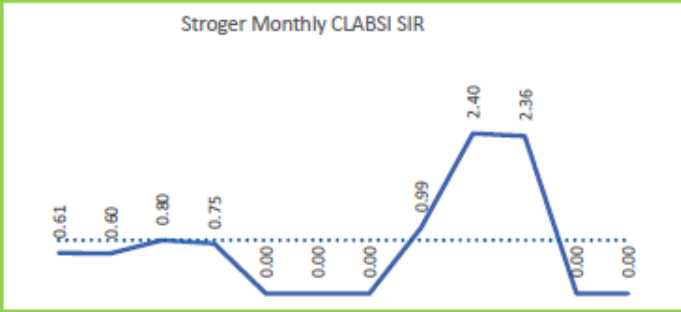
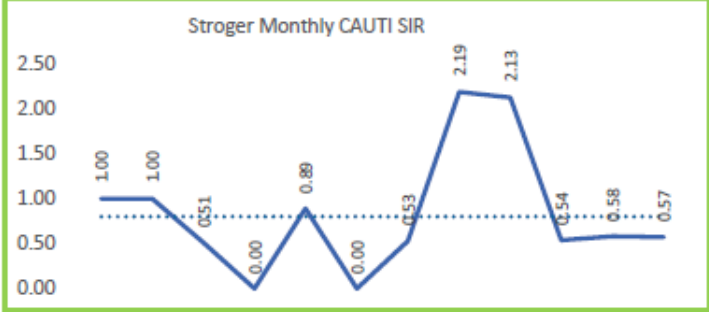
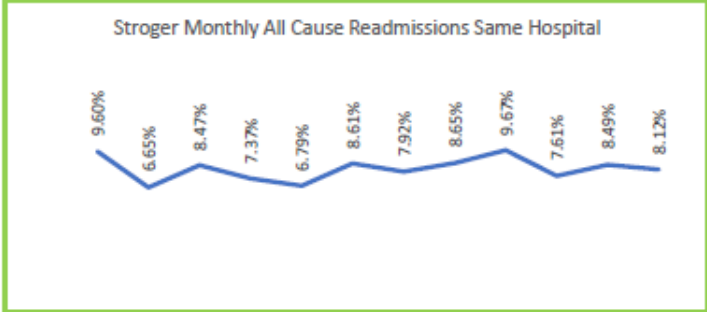
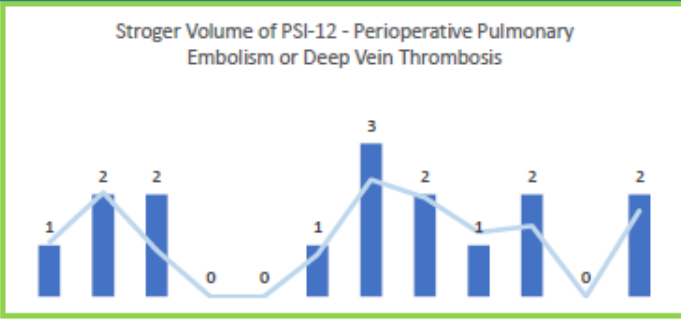
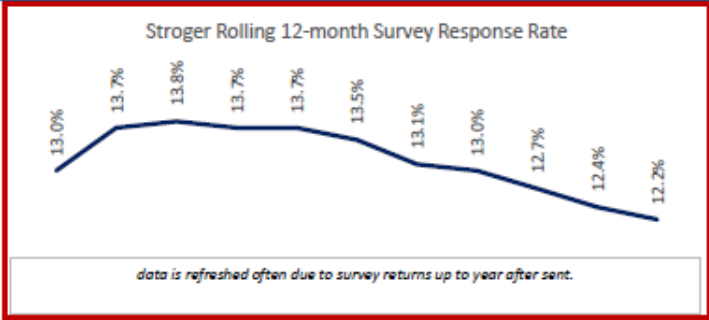
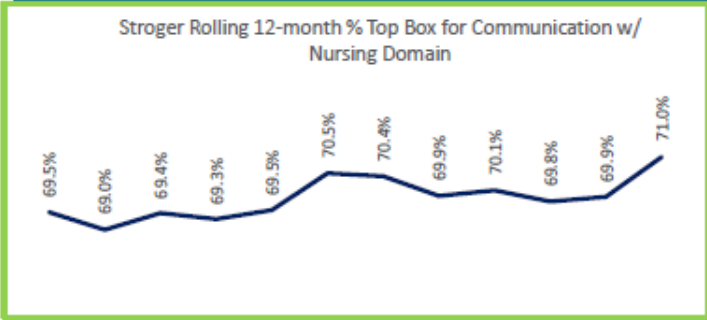


Stroger Op Ex Committee Dashboard



Op Ex Steering Committee Dashboard for Stroger Hospital



Legend

Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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Data sources: Patient Experience from Press Ganey; HAIs-Infection Control Dept; VTE PSI - Vizient; Readmissions - Vizient & Illinois Hospital Association; CMI-Vizient
Author: J. Rozenich, BS, MBA
** Survey Responses are refreshed retroactively up to 6-8 months back*
***IHA data is updated quarterly*

Stroger Op Ex Committee Dashboard



Op Ex Steering Committee Dashboard for Stroger Hospital

DOMAIN WORKGROUPS	Metrics	Target	Stretch Target	Baseline	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	2023	YTD 2024	% in change
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	69.45%	68.97%	69.43%	69.27%	69.51%	70.53%	70.44%	69.91%	70.05%	69.75%	69.88%	70.98%	69.46%	71.24%	2.56%
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	69.28%	61.43%	70.34%	75.59%	72.48%	73.20%	66.11%	66.78%	68.44%	71.66%	74.76%	80.08%			
	Rolling 12-month Survey Response Rate*	15.00%	16.00%	13.60%	13.00%	13.70%	13.80%	13.70%	13.70%	13.50%	13.10%	13.00%	12.70%	12.40%	12.20%	11.80%	13.70%	11.80%	-13.87%
	Monthly Survey Response Rate* <i>* still updating survey returns *</i>	15.00%	16.00%	13.60%	11.00%	12.70%	12.70%	13.40%	13.50%	12.40%	10.60%	12.00%	10.70%	11.80%	11.10%	9.70%			
CLINICAL OUTCOMES	Monthly Volume of CLABSI			11	1	1	1	1	0	0	0	1	3	3	0	0	11	9	
	SIR Rate CLABSI	0.8	n/a	0.76	0.61	0.60	0.80	0.75	0.00	0.00	0.00	0.99	2.40	2.36	0.00	0.00	0.76	0.71	-6.58%
	Monthly Volume of CAUTI			11	2	2	1	0	2	0	1	4	2	1	1	1	11	13	
	SIR Rate CAUTI	0.8	n/a	0.47	1.00	1.00	0.51	0.00	0.89	0.00	0.53	2.19	2.13	0.54	0.58	0.57	0.47	0.66	40.43%
CLINICAL OUTCOMES	Monthly Volume of VTE PSI-12			14	1	2	2	0	0	1	3	2	1	2	0	2	13	11	-15.38%
	Observed over Expected Ratio PSI-12	<=7	0		1.06	2.04	0.90	0.00	0.00	0.82	2.29	1.94	1.26	1.39	0.00	1.69	0.94	1.01	7.00%
READMISSIONS	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.20%	8.89%	8.91%	8.76%	8.52%	8.55%	8.42%	8.40%	8.33%	8.27%	8.07%	8.12%	8.76%	8.24%	-5.94%
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.60%	6.65%	8.47%	7.37%	6.79%	8.61%	7.92%	8.65%	9.67%	7.61%	8.49%	8.12%			
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	13.00%	12.00%	14.00%	14.00%	14.08%	13.86%	13.59%	13.38%	13.47%	13.41%	13.13%	13.06%	12.73%	12.61%	12.29%	13.43%	11.43%	-14.92%
	THROUGHPUT	Monthly GMLoS Avg Variance in days, excluding patients >30 days LOS	1.23	0.73	1.73	1.27	1.71	2.08	2.12	2.60	2.12	1.91	1.21	2.21	1.91	1.40	1.69	1.59	1.95

Legend

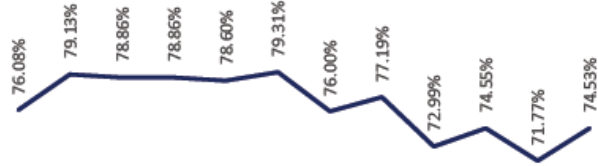
Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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Provident Op Ex Committee Dashboard

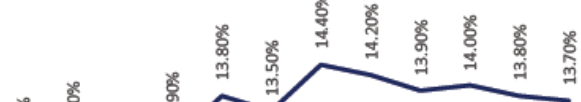


Op Ex Steering Committee Dashboard for Provident Hospital

Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain

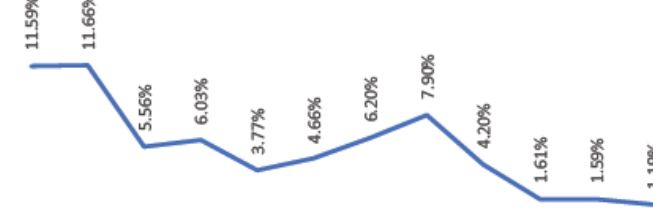


Provident Rolling 12-month Survey Response Rate



data is refreshed often due to survey returns up to year after sent.

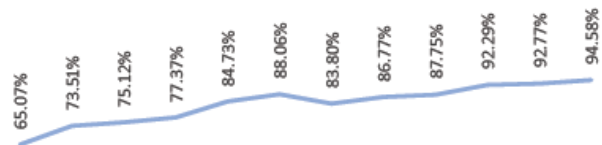
Provident Monthly LWBS Rate



Provident Rolling 12-month SEP-1 Bundle Compliance Rate



Provident Monthly Hand Hygiene Compliance



Legend



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA

**Survey returns are refreshed historically as data is received
n/a = no cases*

Provident Op Ex Committee Dashboard



Op Ex Steering Committee Dashboard for Provident Hospital

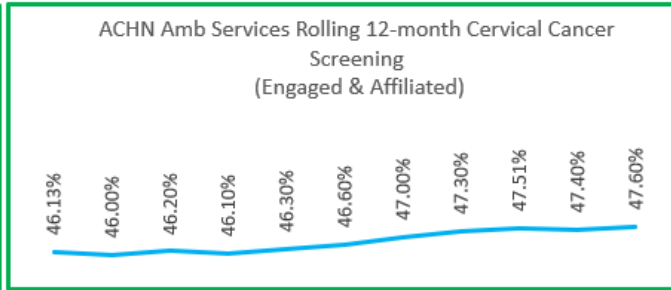
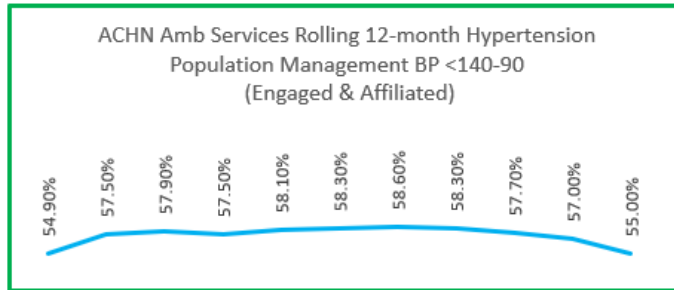
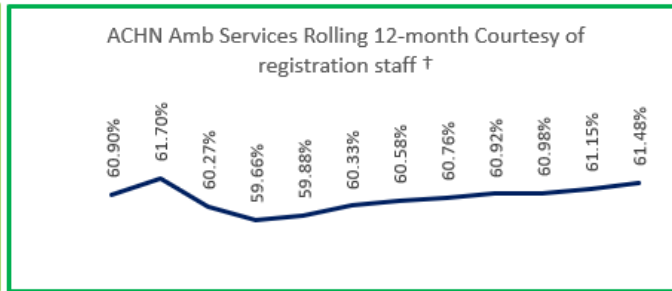
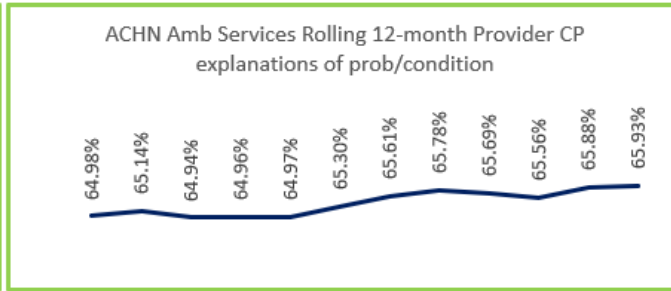
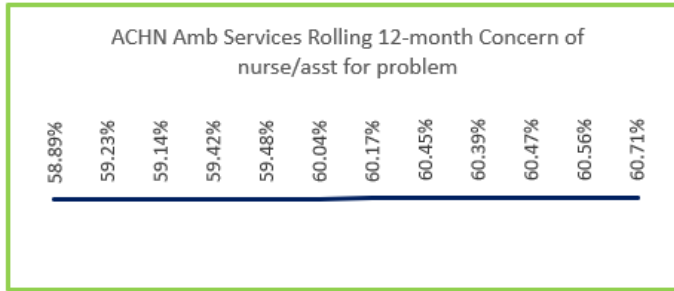
DOMAIN WORKGROUPS	Metrics	Target	Stretch Target	Baseline	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	2023	YTD 2024
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	76.08%	79.13%	78.86%	78.86%	78.60%	79.31%	76.00%	77.19%	72.99%	74.55%	71.77%	74.53%	76.08%	76.01%
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	55.56%	100.00%	63.89%	85.16%	71.48%	80.00%	60.00%	100.00%	0.00%	86.67%	50.00%	83.33%		
					Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	2023	YTD 2024
	Rolling 12-month Survey Response Rate*	18.00%	20.00%	11.80%	12.40%	12.70%	12.20%	12.90%	13.80%	13.50%	14.40%	14.20%	13.90%	14.00%	13.80%	13.70%	12.70%	14.20%
	Monthly Survey Response Rate*	18.00%	20.00%	11.80%	12.70%	9.80%	10.90%	17.00%	24.00%	4.80%	16.70%	15.20%	8.30%	15.20%	13.00%	14.30%		
	<i>* still updating survey returns *</i>																	
CLINICAL OUTCOMES	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	47.50%	46.15%	42.11%	42.11%	39.53%	43.24%	45.71%	41.94%	46.67%	46.67%	50.00%	50.00%	46.15%	47.00%
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	100.00%	0.00%	33.00%	0.00%	33.33%	no data	100.00%	no data	100.00%	66.67%	no data	0.00%		
		Target	Stretch Target	Baseline	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	2023	YTD 2024
	Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	65.07%	73.51%	75.12%	77.37%	84.73%	88.06%	83.80%	86.77%	87.75%	92.29%	92.77%	94.58%	70.00%	85.16%
THROUGHPUT	Rolling 12-month LWBS	4.50%	4.00%	5.50%	6.49%	7.17%	7.40%	6.97%	7.63%	7.63%	7.80%	7.97%	7.84%	6.90%	5.94%	5.56%	6.49%	4.99%
	Monthly LWBS Rate	4.50%	4.00%	5.50%	11.59%	11.66%	5.56%	6.03%	3.77%	4.66%	6.20%	7.90%	4.20%	1.61%	1.59%	1.19%		
					282	267	126	142	88	110	147	190	99	38	36	24		

Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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ACHN Op Ex Committee Dashboard



Op EX Steering Committee Dashboard for ACHN



Legend

Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure;
Author: J. Rozenich, BS, MBA

ACHN Op Ex Committee Dashboard



Op EX Steering Committee Dashboard for ACHN

WORKGROUPS	Metrics															2023	YTD 2024	% in change	
PATIENT EXPERIENCE	Target	Stretch Target	Baseline	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24				
	Rolling 12-month Concern of nurse/asst for problem	61.34%	63.56%	58.77%	58.89%	59.23%	59.14%	59.42%	59.48%	60.04%	60.17%	60.45%	60.39%	60.47%	60.56%	60.71%	58.91%	60.69%	3.02%
	Monthly Concern of nurse/asst for problem	61.34%	63.56%	58.77%	61.37%	62.83%	57.25%	61.18%	59.77%	63.96%	60.00%	61.77%	58.61%	60.22%	61.74%	61.66%			
	Rolling 12-month Provider CP explanations of	66.80%	69.84%	64.78%	64.98%	65.14%	64.94%	64.96%	64.97%	65.30%	65.61%	65.78%	65.69%	65.56%	65.88%	65.93%	64.98%	65.87%	1.37%
	Monthly Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	67.58%	67.38%	62.36%	65.28%	64.04%	69.01%	68.04%	66.74%	63.72%	64.57%	68.75%	64.81%			
	Rolling 12-month Courtesy of registration staff †	60.00%	65.00%	60.00%	60.90%	61.70%	60.27%	59.66%	59.88%	60.33%	60.58%	60.76%	60.92%	60.98%	61.15%	61.48%	60.90%	61.45%	0.90%
Monthly Courtesy of registration staff †	60.00%	65.00%	60.00%	62.31%	63.55%	58.10%	57.70%	60.96%	62.40%	62.01%	62.20%	62.24%	61.60%	62.92%	64.40%				
HEDIS	Target	Stretch Target	Baseline	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24				
	Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)	55.00%	60.00%	50.53%	54.90%	57.50%	57.90%	57.50%	58.10%	58.30%	58.60%	58.30%	57.70%	57.00%	55.00%	55.60%	52.20%	52.80%	1.15%
	Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)	47.00%	52.00%	42.83%	46.13%	46.00%	46.20%	46.10%	46.30%	46.60%	47.00%	47.30%	47.51%	47.40%	47.60%	47.70%	42.80%	44.90%	4.91%

Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target