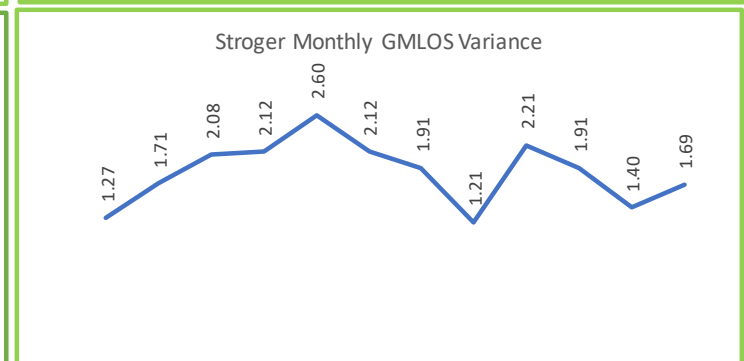
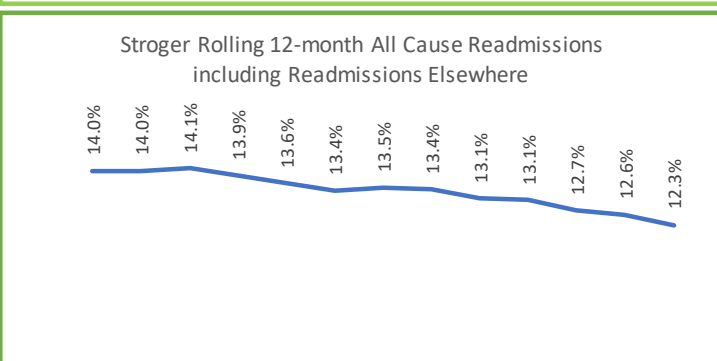
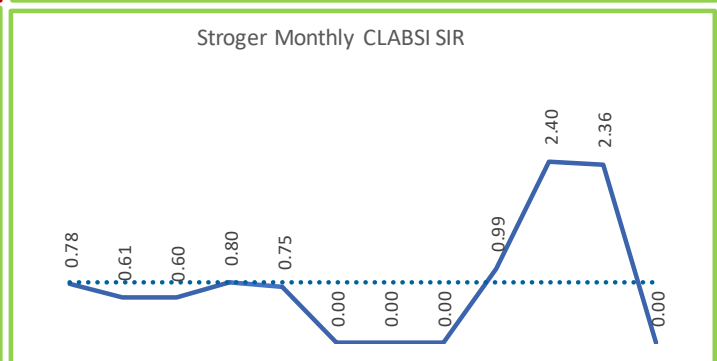
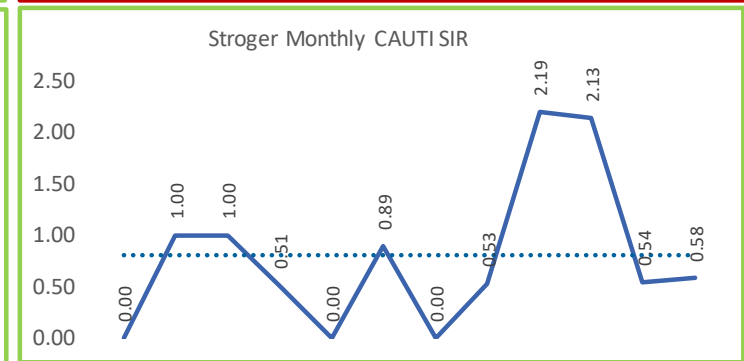
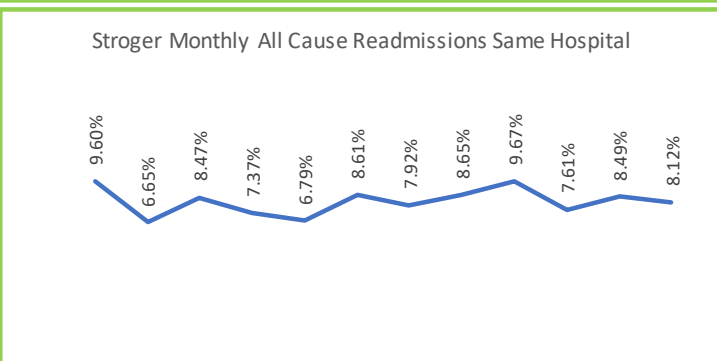
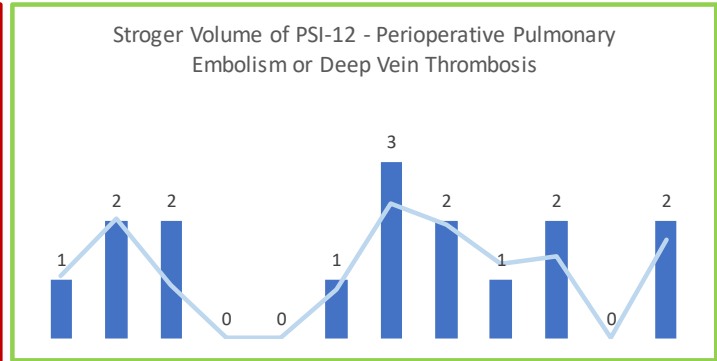
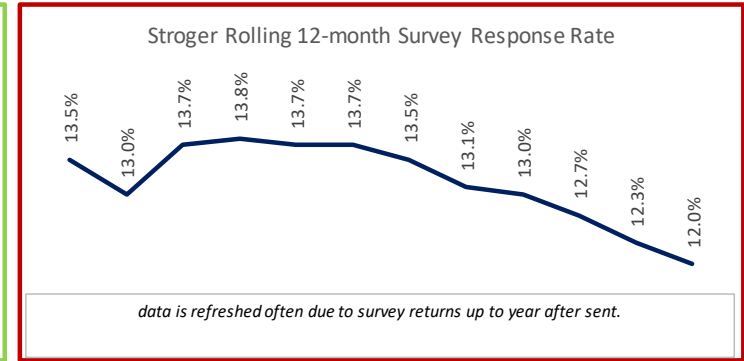
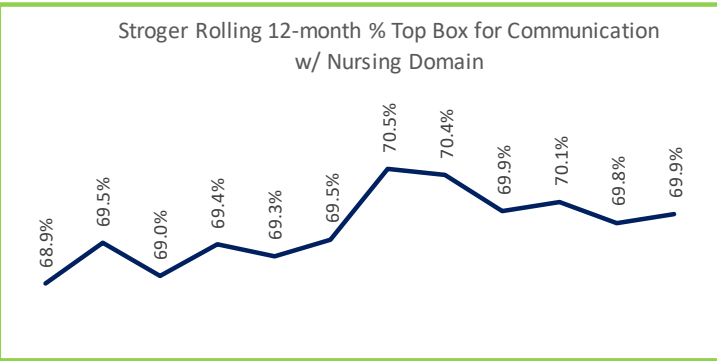


# Stroger Op Ex Committee Dashboard

## Op Ex Steering Committee Dashboard for Stroger Hospital



**Legend**

Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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**Data sources:** Patient Experience from Press Ganey; HAIs-Infection Control Dept; VTE PSI - Vizient; Readmissions - Vizient & Illinois Hospital Association; CMI-Vizient  
**Author:** J. Rozenich, BS, MBA  
*\* Survey Responses are refreshed retroactively up to 6-8 months back*  
*\*\*IHA data is updated quarterly*

# Stroger Op Ex Committee Dashboard



Op Ex Steering Committee Dashboard for Stroger Hospital																			
DOMAIN WORKGROUPS	Metrics	Target	Stretch Target	Baseline	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	2023	YTD 2024	% in change
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	68.86%	69.45%	68.97%	69.43%	69.27%	69.51%	70.53%	70.44%	69.91%	70.05%	69.75%	69.88%	69.46%	70.36%	1.30%
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	66.51%	69.28%	61.43%	70.34%	75.59%	72.48%	73.20%	66.11%	66.78%	68.44%	71.66%	74.76%			
	Rolling 12-month Survey Response Rate*	15.00%	16.00%	13.60%	13.50%	13.00%	13.70%	13.80%	13.70%	13.70%	13.50%	13.10%	13.00%	12.70%	12.30%	12.00%	13.70%	11.80%	-13.87%
	Monthly Survey Response Rate* <i>* still updating survey returns *</i>	15.00%	16.00%	13.60%	14.50%	11.00%	12.70%	12.70%	13.40%	13.50%	12.40%	10.60%	12.00%	10.50%	11.40%	9.70%			
CLINICAL OUTCOMES	Monthly Volume of CLABSI			11	1	1	1	1	0	0	0	1	3	3	0	11	9		
	SIR Rate CLABSI	0.8	n/a	0.76	0.78	0.61	0.60	0.80	0.75	0.00	0.00	0.00	0.99	2.40	2.36	0.00	0.76	0.78	2.63%
	Monthly Volume of CAUTI			11	0	2	2	1	0	2	0	1	4	2	1	1	11	12	
	SIR Rate CAUTI	0.8	n/a	0.47	0.00	1.00	1.00	0.51	0.00	0.89	0.00	0.53	2.19	2.13	0.54	0.58	0.47	0.67	42.55%
CLINICAL OUTCOMES	Monthly Volume of VTE PSI-12	<=7	0	14	1	2	2	0	0	1	3	2	1	2	0	2	13	11	-15.38%
	Observed over Expected Ratio PSI-12				1.06	2.04	0.90	0.00	0.00	0.82	2.29	1.94	1.26	1.39	0.00	1.69	0.94	1.01	7.00%
READMISSIONS	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.20%	8.89%	8.91%	8.76%	8.52%	8.55%	8.42%	8.40%	8.33%	8.27%	8.07%	8.12%	8.76%	8.24%	-5.94%
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.60%	6.65%	8.47%	7.37%	6.79%	8.61%	7.92%	8.65%	9.67%	7.61%	8.49%	8.12%			
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	13.00%	12.00%	14.00%	14.00%	14.08%	13.86%	13.59%	13.38%	13.47%	13.41%	13.13%	13.06%	12.73%	12.61%	12.29%	13.43%	11.43%	-14.92%
THROUGHPUT	Monthly GMLOS Avg Variance in days, excluding patients >30 days LOS	1.23	0.73	1.73	1.27	1.71	2.08	2.12	2.60	2.12	1.91	1.21	2.21	1.91	1.40	1.69	1.59	1.95	22.64%

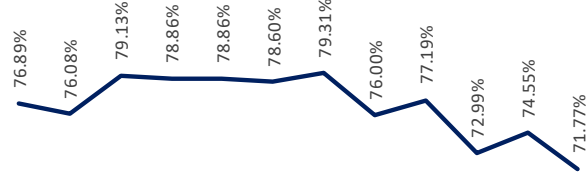
Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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# Provident Op Ex Committee Dashboard



## Op Ex Steering Committee Dashboard for Provident Hospital

Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain

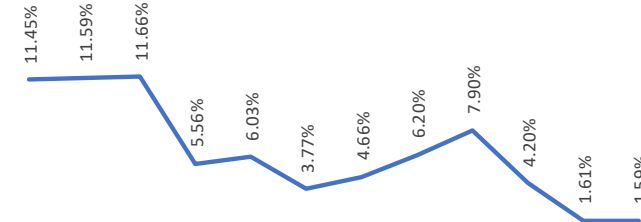


Provident Rolling 12-month Survey Response Rate

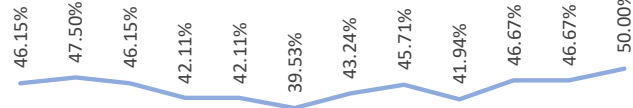


*data is refreshed often due to survey returns up to year after sent.*

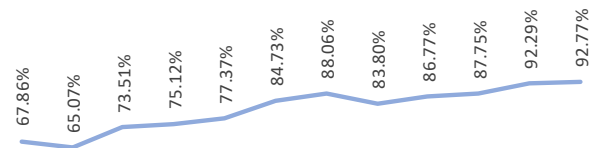
Provident Monthly LWBS Rate



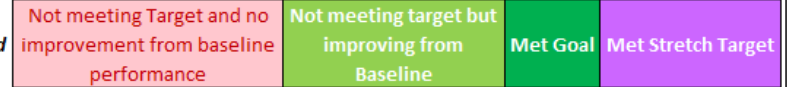
Provident Rolling 12-month SEP-1 Bundle Compliance Rate



Provident Monthly Hand Hygiene Compliance



**Legend**



**Data sources:** Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

**Author:** J. Rozenich, BS, MBA

*\*Survey returns are refreshed historically as data is received  
n/a = no cases*

# Provident Op Ex Committee Dashboard



## Op Ex Steering Committee Dashboard for Provident Hospital

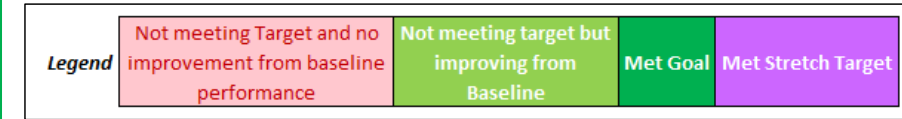
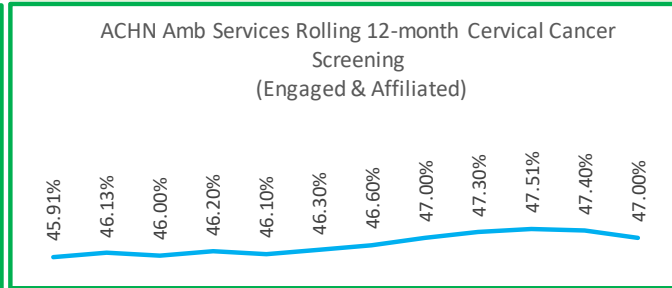
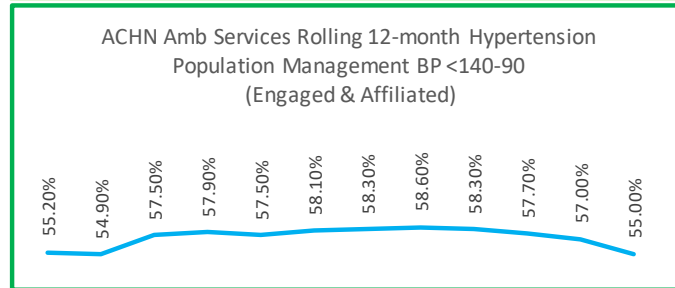
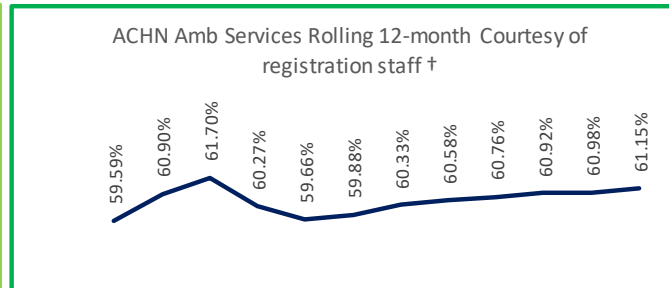
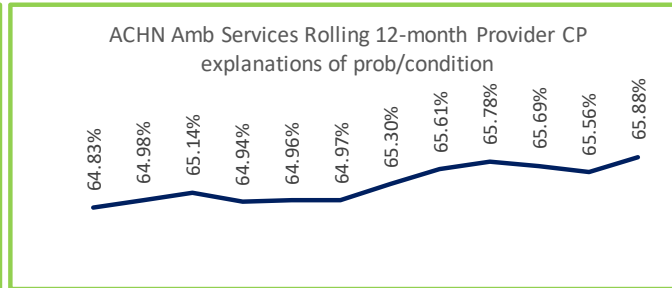
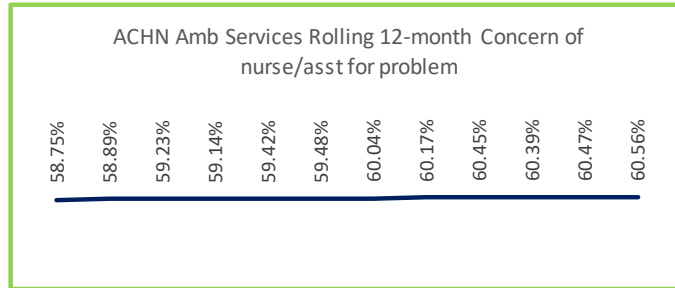
DOMAIN WORKGROUPS	Metrics															2023	YTD 2024	% in change	
PATIENT EXPERIENCE	Target	Stretch Target	Baseline	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24				
	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	76.89%	76.08%	79.13%	78.86%	78.86%	78.60%	79.31%	76.00%	77.19%	72.99%	74.55%	71.77%	76.08%	74.15%	-2.54%
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	63.64%	55.56%	100.00%	63.89%	85.16%	71.48%	80.00%	60.00%	100.00%	0.00%	86.67%	50.00%			
				Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	2023	YTD 2024	% in change	
Rolling 12-month Survey Response Rate*	18.00%	20.00%	11.80%	12.70%	12.40%	12.70%	12.20%	12.90%	13.80%	13.50%	14.40%	14.20%	13.80%	14.00%	13.60%	12.70%	13.90%	9.45%	
Monthly Survey Response Rate*	18.00%	20.00%	11.80%	15.40%	12.70%	9.80%	10.90%	17.00%	24.00%	4.80%	16.70%	15.20%	8.10%	15.20%	10.60%				
* still updating survey returns *																			
CLINICAL OUTCOMES	Target	Stretch Target	Baseline	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	2023	YTD 2024	% in change	
	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	46.15%	47.50%	46.15%	42.11%	42.11%	39.53%	43.24%	45.71%	41.94%	46.67%	46.67%	50.00%	46.15%	50.00%	8.34%
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	33.00%	100.00%	0.00%	33.00%	0.00%	33.33%	no data	100.00%	no data	100.00%	66.67%	no data			
	Target	Stretch Target	Baseline	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	2023	YTD 2024	% in change	
Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	67.86%	65.07%	73.51%	75.12%	77.37%	84.73%	88.06%	83.80%	86.77%	87.75%	92.29%	92.77%	70.00%	84.22%	20.31%	
THROUGHPUT	Target	Stretch Target	Baseline	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	2023	YTD 2024	% in change	
	Rolling 12-month LWBS	4.50%	4.00%	5.50%	5.93%	6.49%	7.17%	7.40%	6.97%	7.63%	7.63%	7.80%	7.97%	7.84%	6.90%	5.94%	6.49%	5.32%	-17.97%
	Monthly LWBS Rate	4.50%	4.00%	5.50%	11.45%	11.59%	11.66%	5.56%	6.03%	3.77%	4.66%	6.20%	7.90%	4.20%	1.61%	1.59%			

Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target

# ACHN Op Ex Committee Dashboard



## Op EX Steering Committee Dashboard for ACHN



**Data sources:** Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure;  
**Author:** J. Rozenich, BS, MBA

# ACHN Op Ex Committee Dashboard



## Op EX Steering Committee Dashboard for ACHN

WORKGROUPS	Metrics															2023	YTD 2024	% in change	
PATIENT EXPERIENCE	Target	Stretch Target	Baseline	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24				
	Rolling 12-month Concern of nurse/asst for problem	61.34%	63.56%	58.77%	58.75%	58.89%	59.23%	59.14%	59.42%	59.48%	60.04%	60.17%	60.45%	60.39%	60.47%	60.56%	58.91%	60.60%	2.87%
	Monthly Concern of nurse/asst for problem	61.34%	63.56%	58.77%	59.56%	61.37%	62.83%	57.25%	61.18%	59.77%	63.96%	60.00%	61.77%	58.61%	60.22%	61.74%			
	Rolling 12-month Provider CP explanations of	66.80%	69.84%	64.78%	64.83%	64.98%	65.14%	64.94%	64.96%	64.97%	65.30%	65.61%	65.78%	65.69%	65.56%	65.88%	64.98%	65.90%	1.42%
	Monthly Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	64.08%	67.58%	67.38%	62.36%	65.28%	64.04%	69.01%	68.04%	66.74%	63.72%	64.57%	68.75%			
	Rolling 12-month Courtesy of registration staff †	60.00%	65.00%	60.00%	59.59%	60.90%	61.70%	60.27%	59.66%	59.88%	60.33%	60.58%	60.76%	60.92%	60.98%	61.15%	60.90%	61.27%	0.61%
Monthly Courtesy of registrati on staff †	60.00%	65.00%	60.00%	59.59%	62.31%	63.55%	58.10%	57.70%	60.96%	62.40%	62.01%	62.20%	62.24%	61.60%	62.92%				
HEDIS	Target	Stretch Target	Baseline	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24				
	Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)	55.00%	60.00%	50.53%	55.20%	54.90%	57.50%	57.90%	57.50%	58.10%	58.30%	58.60%	58.30%	57.70%	57.00%	55.00%	52.20%	57.59%	10.33%
	Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)	47.00%	52.00%	42.83%	45.91%	46.13%	46.00%	46.20%	46.10%	46.30%	46.60%	47.00%	47.30%	47.51%	47.40%	47.00%	42.80%	46.74%	9.21%

Legend	Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target