

# Stroger Op Ex Steering Committee Dashboard

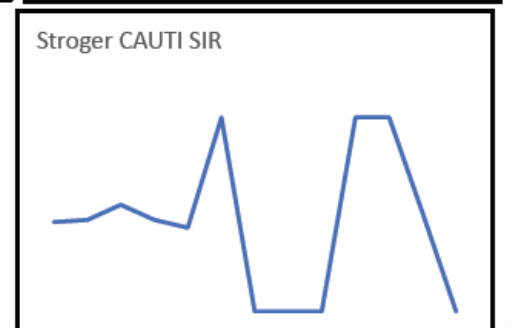
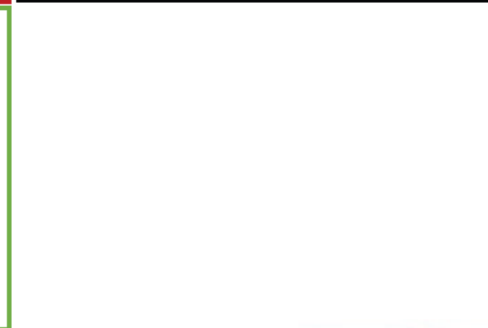
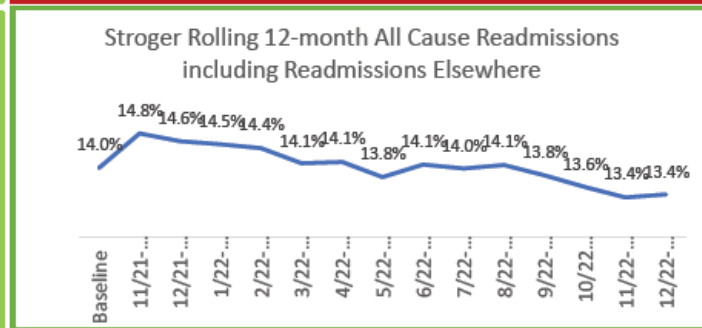
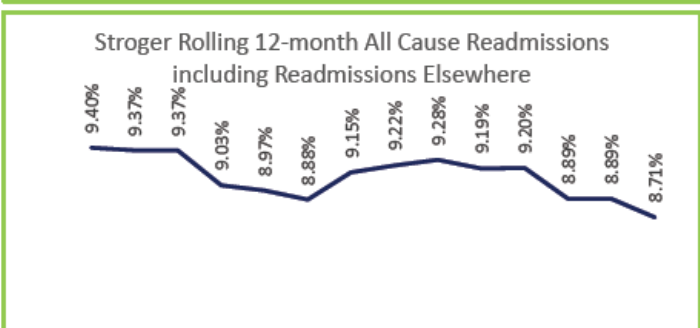
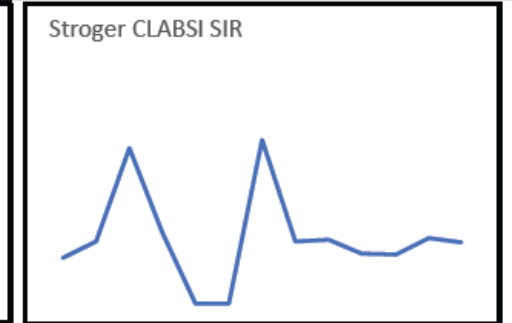
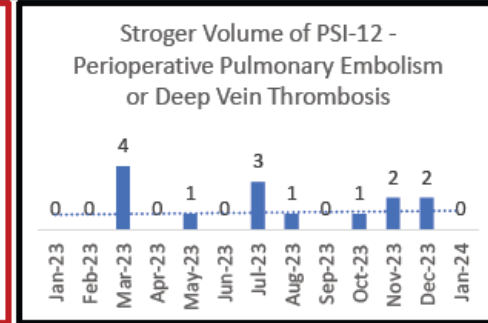
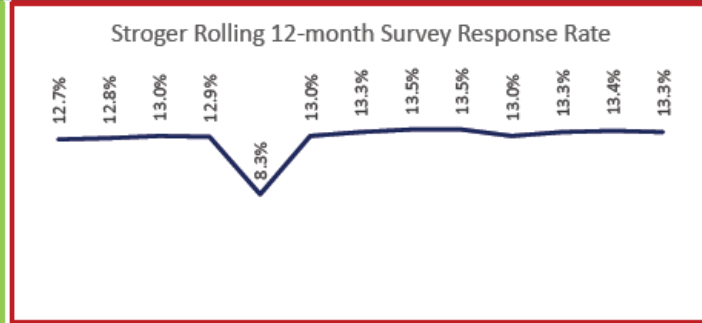
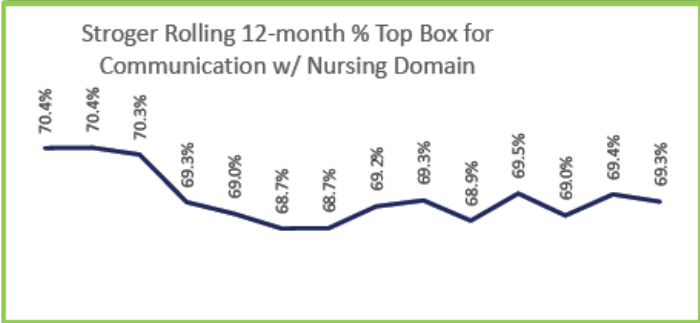
## Op Ex Steering Committee Dashboard for Stroger Hospital

DOMAIN WORKGROUPS	Metrics	Target	Stretch Target	Baseline	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	70.42%	70.44%	70.28%	69.26%	69.01%	68.69%	68.70%	69.17%	69.30%	68.86%	69.45%	68.97%	69.43%	69.27%
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	65.01%	77.22%	70.33%	62.66%	67.72%	72.51%	66.51%	76.00%	73.45%	66.51%	69.28%	61.43%	70.34%	75.59%
	Rolling 12-month Survey Response Rate	15.00%	16.00%	13.60%	12.70%	12.80%	13.00%	12.90%	8.30%	13.00%	13.30%	13.50%	13.50%	13.00%	13.30%	13.40%	13.30%	
	Monthly Survey Response Rate	15.00%	16.00%	13.60%	14.10%	14.10%	14.50%	14.60%	12.90%	13.50%	16.40%	13.90%	14.20%	10.50%	12.20%	10.20%	10.80%	
CLINICAL OUTCOMES	SIR Rate CLABSI			0.56	0.76	1.90	0.87	0.00	0.00	2.00	0.76	0.78	0.61	0.60	0.80	0.75		
	SIR Rate CAUTI			0.46	0.47	0.55	0.47	0.43	1.00	0.00	0.00	0.00	1.00	1.00	0.51	0.00		
	Monthly Volume of VTE PSI-12	Target	Stretch Target	Baseline	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
		<=7	0	14	0	0	4	0	1	0	3	1	0	1	2	2	0	
READMISSIONS	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.37%	9.37%	9.03%	8.97%	8.88%	9.15%	9.22%	9.28%	9.19%	9.20%	8.89%	8.89%	8.71%	
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.18%	9.77%	8.23%	9.28%	9.04%	10.41%	8.28%	9.45%	8.48%	9.60%	6.65%	8.24%	6.72%	
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals	Target	Stretch Target	Baseline	11/21-10/21	12/21-11/22	1/22-12/22	2/22-1/23	3/22-2/23	4/22-3/23	5/22-4/23	6/22-5/23	7/22-6/23	8/22-7/23	9/22-8/23	10/22-9/23	11/22-10/23	12/22-11/23
		13.00%	12.00%	14.00%	14.76%	14.59%	14.52%	14.44%	14.10%	14.13%	13.80%	14.08%	13.99%	14.07%	13.84%	13.58%	13.36%	13.42%



# Stroger Op Ex Steering Committee Dashboard

## Op Ex Steering Committee Dashboard for Stroger Hospital



Data sources: Patient Experience from Press Ganey; HAIs-Infection Control Dept; VTE PSI - Vizient; Readmissions - Vizient & Illinois Hospital Association; CMI-Vizient  
 Author: J. Rozenich, BS, MBA

Legend

Not meeting Target and no improvement from baseline performance	Not meeting target but improving from Baseline	Met Goal	Met Stretch Target
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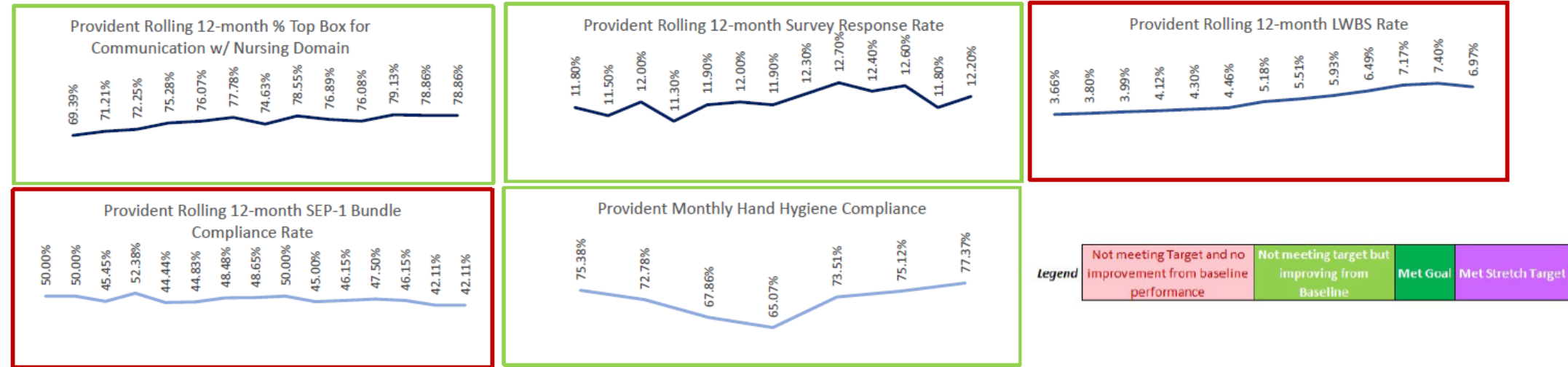


# Provident Op Ex Steering Committee Dashboard

## Op Ex Steering Committee Dashboard for Provident Hospital

DOMAIN WORKGROUPS		Metrics																
<b>PATIENT EXPERIENCE</b>		Target	Stretch Target	Baseline	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	66.86%	69.39%	71.21%	72.25%	75.28%	76.07%	77.78%	74.63%	78.55%	76.89%	76.08%	79.13%	78.86%	78.86%
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	72.22%	86.67%	66.67%	74.07%	100.00%	77.78%	96.30%	66.67%	80.00%	63.64%	55.56%	100.00%	63.89%	85.16%
	Rolling 12-month Survey Response Rate	18.00%	20.00%	11.80%	11.80%	11.50%	12.00%	11.30%	11.90%	12.00%	11.90%	12.30%	12.70%	12.40%	12.60%	11.80%	12.20%	
	Monthly Survey Response Rate	18.00%	20.00%	11.80%	8.80%	12.00%	11.40%	6.60%	17.40%	14.30%	10.90%	15.40%	15.40%	12.70%	9.80%	8.60%	10.90%	
<b>CLINICAL OUTCOMES</b>		Target	Stretch Target	Baseline	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	50.00%	45.45%	52.38%	44.44%	44.83%	48.48%	48.65%	50.00%	45.00%	46.15%	47.50%	46.15%	42.11%	42.11%
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	75.00%	0.00%	100.00%	16.67%	33.33%	75.00%	50.00%	66.67%	25.00%	33.00%	100.00%	0.00%	33.00%	0.00%
	Monthly Hand Hygiene Compliance	Target	Stretch Target	Baseline	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24								
	Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	72.78%	67.86%	65.07%	73.51%	75.12%	77.37%								
<b>THROUGHPUT</b>		Target	Stretch Target	Baseline	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	
	Rolling 12-month LWBS	4.50%	4.00%	5.50%	3.66%	3.80%	3.99%	4.12%	4.30%	4.46%	5.18%	5.51%	5.93%	6.49%	7.17%	7.40%	6.97%	
	Monthly LWBS Rate	4.50%	4.00%	5.50%	2.84%	3.93%	4.78%	4.12%	5.85%	5.95%	13.00%	8.27%	11.45%	11.59%	11.67%	5.55%	5.94%	

## Op Ex Steering Committee Dashboard for Provident Hospital



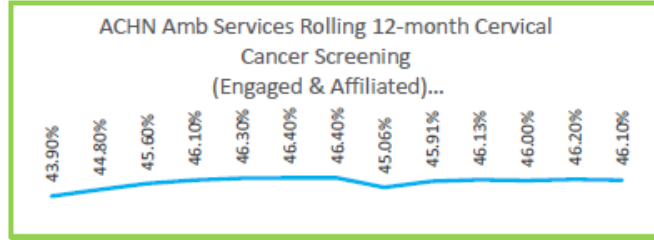
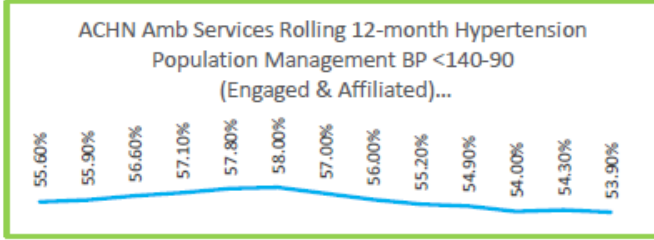
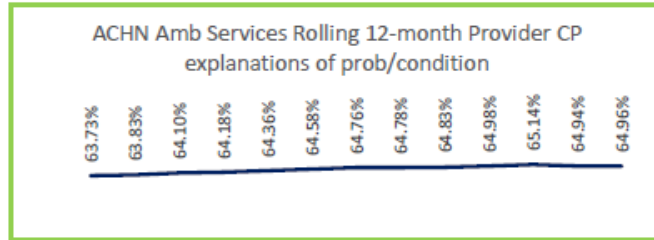
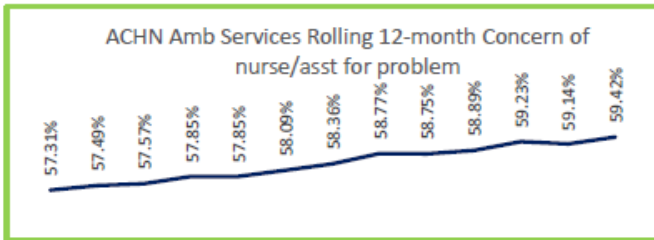
Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau  
 Author: J. Rozenich, BS, MBA

# ACHN Op Ex Steering Committee Dashboard

## Op EX Steering Committee Dashboard for ACHN

DOMAIN WORKGROUPS Metrics

PATIENT EXPERIENCE		Target	Stretch Target	Baseline	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Rolling 12-month Concern of nurse/asst for problem		61.34%	63.56%	58.77%	57.31%	57.49%	57.57%	57.85%	57.85%	58.09%	58.36%	58.77%	58.75%	58.89%	59.23%	59.14%	59.42%
Monthly Concern of nurse/asst for problem		61.34%	63.56%	58.77%	58.32%	58.94%	58.32%	58.23%	58.27%	59.52%	59.18%	60.57%	59.56%	61.37%	62.83%	57.25%	61.18%
Rolling 12-month Provider CP explanations of prob/condition		66.80%	69.84%	64.78%	63.73%	63.83%	64.10%	64.18%	64.36%	64.58%	64.76%	64.78%	64.83%	64.98%	65.14%	64.94%	64.96%
Monthly Provider CP explanations of prob/condition		66.80%	69.84%	64.78%	65.06%	63.92%	65.77%	64.60%	64.56%	65.03%	66.18%	64.88%	64.08%	67.58%	67.38%	62.36%	65.28%
Rolling 12-month Courtesy of registration staff †		60.00%	65.00%	60.00%								60.00%	59.59%	60.90%	61.70%	60.27%	59.66%
Monthly Courtesy of registration staff †		60.00%	65.00%	60.00%								60.00%	59.59%	62.31%	63.55%	58.10%	57.70%
HEDIS		Target	Stretch Target	Baseline	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)		55.00%	60.00%	50.53%	55.60%	55.90%	56.60%	57.10%	57.80%	58.00%	57.00%	56.00%	55.20%	54.90%	54.00%	54.30%	53.90%
Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)		47.00%	52.00%	42.83%	43.90%	44.80%	45.60%	46.10%	46.30%	46.40%	46.40%	45.06%	45.91%	46.13%	46.00%	46.20%	46.10%



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

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