

COOK COUNTY
HEALTH



Op Ex Throughput Workgroup Status Report Out

Dr. P Allegretti & Amy O'Malley

October 2024



COOK COUNTY
HEALTH

Provident Op Ex Throughput A3

Workgroup Overall A3 Progress

OpEx Provident Throughput Workgroup A3

Workgroup A3 Owners: Dr. Allegretti & Amy O'Malley

This Year's Action Plan																
Goals	Specific Actions / Tactics	Deployment Leader	January - December 2024													
			J	F	M	A	M	J	J	A	S	O	N	D		
Decrease Emergency Department LWBS 2023 Performance: 5.5% 2024 Goal: 4.5% 2024 Stretch Goal: 4.0%	Implement provider out front	Dr. Allegretti	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Green	Green	Green					
	Implement pull-to-full	Amy O'Malley	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow					

Provident Op Ex Throughput Subgroup A3

Subgroup Progress

2024 OpEx Provident Throughput Subgroup Workgroup A3

Subgroup A3 Owner: Dr. Allegretti & Amy O'Malley

This Year's Action Plan																
Goals	Specific Actions / Tactics	Deployment Leader	January - December 2024													
			J	F	M	A	M	J	J	A	S	O	N	D		
Expand provider out front to peak hours - Monday - Friday from 8:00am - 8:00pm	Add ED Rapid Medical Evaluation tab to tracking board & create instructions for users	Keelie Gaddis	█													
	Review discharge disposition definitions with Ward Clerks	Amy O'Malley		█												
	Automate receipt of daily, weekly, & monthly LWBS metrics from BI	Business Intelligence		█	█	█	█									
	Automate receipt of daily report for rapid provider evals	Cerner Analytics						█								
Implement pull-to-full	Partner with nursing to develop pull-to-full process	Dr. Allegretti Amy O'Malley	█	█	█	█	█	█	█	█	█	█				
	Provide education & training re: pull-to-full processes to charge nurses & nurses via department meetings & huddles	Amy O'Malley		█	█											
	Move ER tech out to triage to assist w/ vitals, EKGs, labs, & flow & equip w/ TigerConnect phone for ease of contact	Amy O'Malley			█											

Provident Op Ex Throughput Workgroup

Monthly LWBS Rate

Baseline: 5.5% | Goal: 4.5% | Stretch: 4.0%

Provident Rolling 12-month LWBS Rate

