

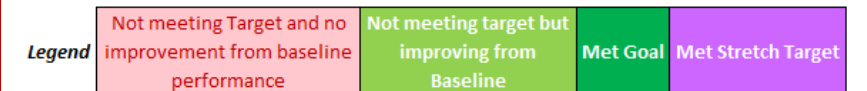
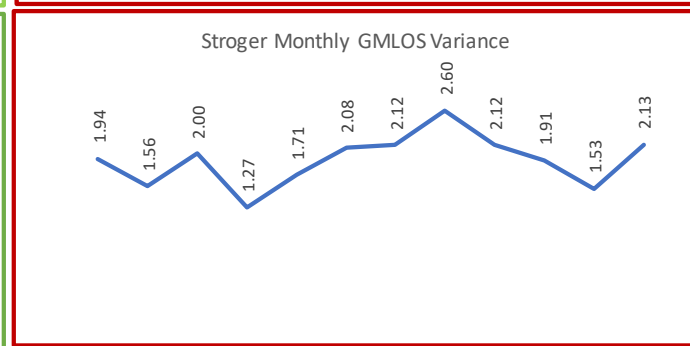
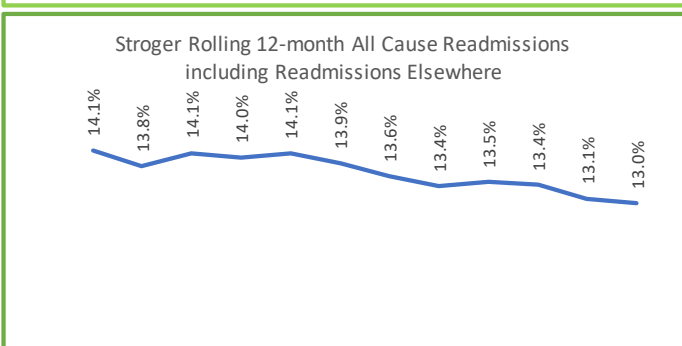
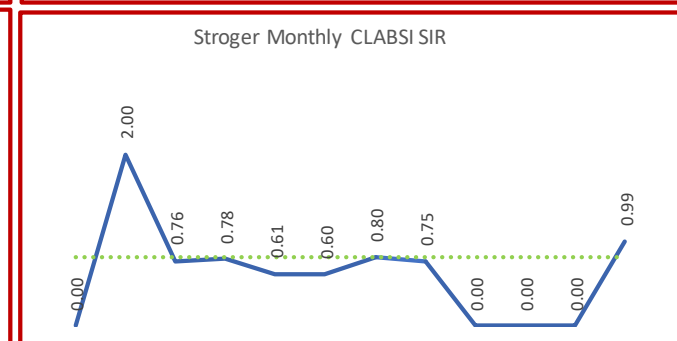
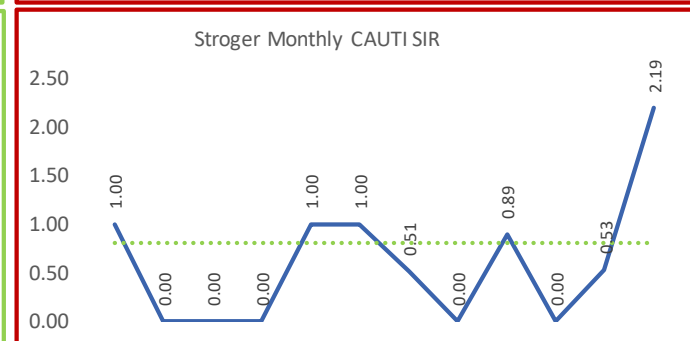
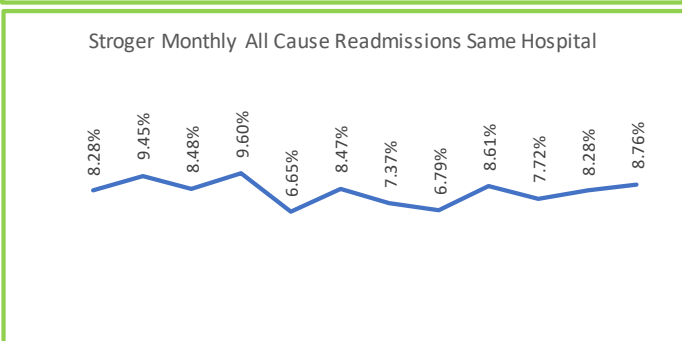
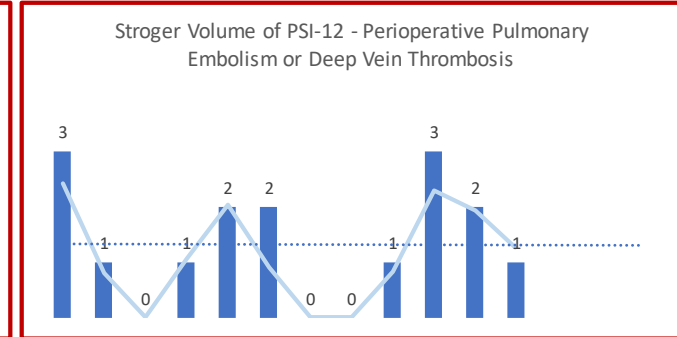
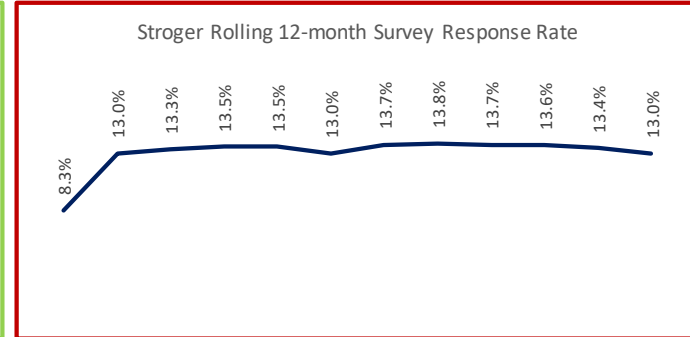
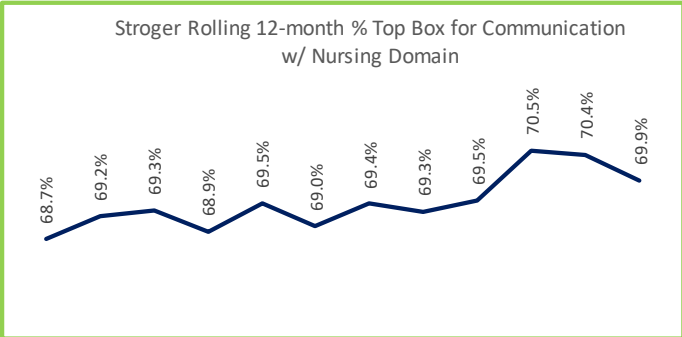
Stroger Op Ex Steering Committee Dashboard

Op Ex Steering Committee Dashboard for Stroger Hospital																	
DOMAIN WORKGROUPS	Metrics																
PATIENT EXPERIENCE		Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	#####	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	
	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	68.70%	69.17%	69.30%	68.86%	69.45%	68.97%	69.43%	69.27%	69.51%	70.53%	70.44%	69.91%	
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	66.51%	76.00%	73.45%	66.51%	69.28%	61.43%	70.34%	75.59%	72.48%	73.20%	66.11%	66.78%	
																	* still updating survey returns *
		Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	
Rolling 12-month Survey Response Rate*	15.00%	16.00%	13.60%	8.30%	13.00%	13.30%	13.50%	13.50%	13.00%	13.70%	13.80%	13.70%	13.60%	13.40%	13.00%		
Monthly Survey Response Rate*	15.00%	16.00%	13.60%	12.90%	13.50%	16.40%	14.30%	14.50%	11.00%	12.70%	12.70%	13.40%	13.20%	12.30%	10.00%		
CLINICAL OUTCOMES		Target	Stretch Target	2023	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
	Monthly Volume of CLABSI			11	0	2	1	1	1	1	1	1	0	0	0	1	
	SIR Rate CLABSI	0.8	n/a	0.76	0.00	2.00	0.76	0.78	0.61	0.60	0.80	0.75	0.00	0.00	0.00	0.99	
		Target	Stretch Target	2023	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
	Monthly Volume of CAUTI			11	2	0	0	0	2	2	1	0	2	0	1	4	
SIR Rate CAUTI	0.8	n/a	0.47	1.00	0.00	0.00	0.00	1.00	1.00	0.51	0.00	0.89	0.00	0.53	2.19		
	Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24		
Monthly Volume of VTE PSI-12	<=7	0	14	3	1	0	1	2	2	0	0	1	3	2	1		
Observed over Expected Ratio PSI-12				2.41	0.80	0.00	1.06	2.04	0.90	0.00	0.00	0.82	2.29	1.94	1.26		
READMISSIONS		Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	April	May-24	
	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.22%	9.28%	9.19%	9.20%	8.89%	8.91%	8.76%	8.52%	8.55%	8.42%	8.37%	8.22%	
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	8.28%	9.45%	8.48%	9.60%	6.65%	8.47%	7.37%	6.79%	8.61%	7.72%	8.28%	8.76%	
		Target	Stretch Target	Baseline	4/22-3/23	5/22-4/23	6/22-5/23	7/22-6/23	8/22-7/23	9/22-8/23	10/22-9/23	11/22-10/23	12/22-11/23	1/23-12/23	2/23-1/24	3/23-2/24	
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	13.00%	12.00%	14.00%	14.13%	13.80%	14.09%	14.00%	14.08%	13.86%	13.59%	13.38%	13.47%	13.41%	13.13%	13.03%	
THROUGHPUT	Metrics	Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	
	Monthly GMLOS Avg Variance in days, excluding patients >30 days LOS	1.23	0.73	1.73	1.94	1.56	2.00	1.27	1.71	2.08	2.12	2.60	2.12	1.91	1.53	2.13	



Stroger Op Ex Steering Committee Dashboard

Op Ex Steering Committee Dashboard for Stroger Hospital



Data sources: Patient Experience from Press Ganey; HAIs-Infection Control Dept; VTE PSI - Vizient; Readmissions - Vizient & Illinois Hospital Association; CMI-Vizient
Author: J. Rozenich, BS, MBA
** Survey Responses are refreshed retroactively up to 6-8 months back*
***IHA data is updated quarterly*

Provident Op Ex Steering Committee Dashboard

Op Ex Steering Committee Dashboard for Provident Hospital

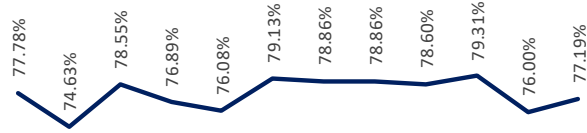
DOMAIN WORKGROUPS	Metrics	Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	77.78%	74.63%	78.55%	76.89%	76.08%	79.13%	78.86%	78.86%	78.60%	79.31%	76.00%	77.19%
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	96.30%	66.67%	80.00%	63.64%	55.56%	100.00%	63.89%	85.16%	71.48%	80.00%	60.00%	100.00%
														* still updating survey returns *		
					Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
	Rolling 12-month Survey Response Rate*	18.00%	20.00%	11.80%	11.90%	12.00%	11.90%	12.30%	12.70%	12.40%	12.70%	12.10%	12.80%	13.80%	13.40%	14.40%
	Monthly Survey Response Rate*	18.00%	20.00%	11.80%	17.40%	14.30%	10.90%	15.40%	15.40%	12.70%	9.80%	10.90%	17.00%	23.50%	4.80%	16.30%
CLINICAL OUTCOMES	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	48.65%	50.00%	45.00%	46.15%	47.50%	46.15%	42.11%	42.11%	39.53%	43.24%	45.71%	41.94%
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	50.00%	66.67%	25.00%	33.00%	100.00%	0.00%	33.00%	0.00%	33.33%	n/a	100.00%	n/a
		Target	Stretch Target	Baseline	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24		
	Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	72.78%	67.86%	65.07%	73.51%	75.12%	77.37%	84.73%	88.06%	83.80%	86.77%		
THROUGHPUT	Rolling 12-month LWBS	4.50%	4.00%	5.50%	4.46%	5.18%	5.51%	5.93%	6.49%	7.17%	7.40%	6.97%	7.63%	7.63%	7.80%	7.97%
	Monthly LWBS Rate	4.50%	4.00%	5.50%	5.95%	13.00%	8.09%	11.45%	11.59%	11.66%	5.56%	6.03%	3.77%	4.66%	6.20%	7.90%



Provident Op Ex Steering Committee Dashboard

Op Ex Steering Committee Dashboard for Provident Hospital

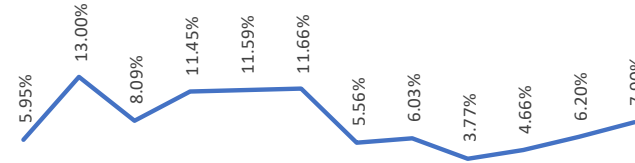
Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain



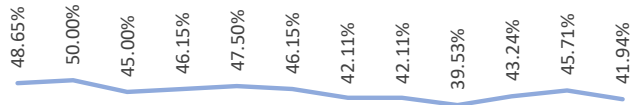
Provident Rolling 12-month Survey Response Rate



Provident Monthly LWBS Rate



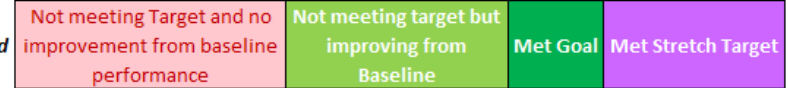
Provident Rolling 12-month SEP-1 Bundle Compliance Rate



Provident Monthly Hand Hygiene Compliance



Legend



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA

*Survey returns are refreshed historically as data is received

n/a = no cases

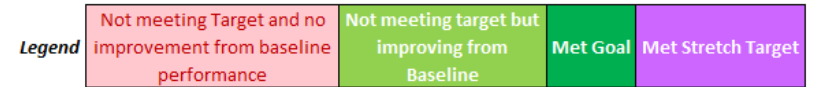
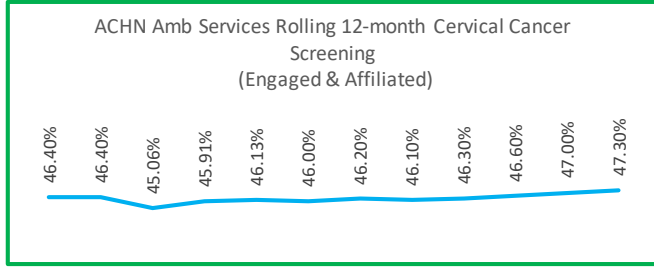
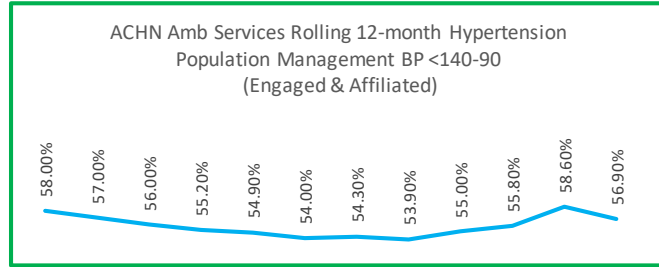
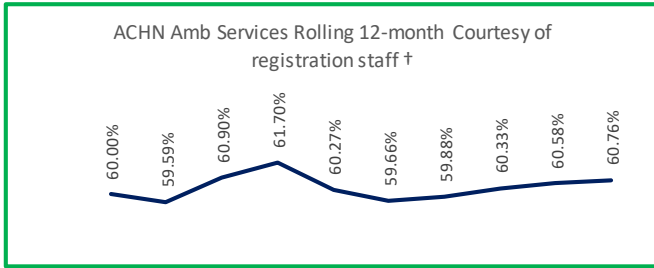
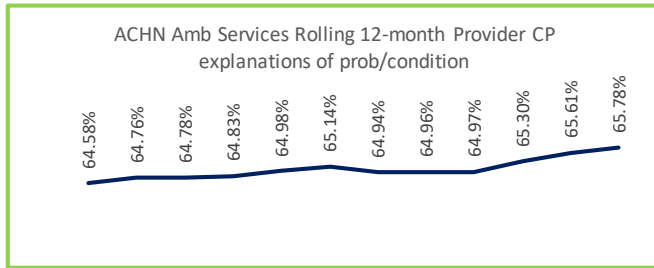
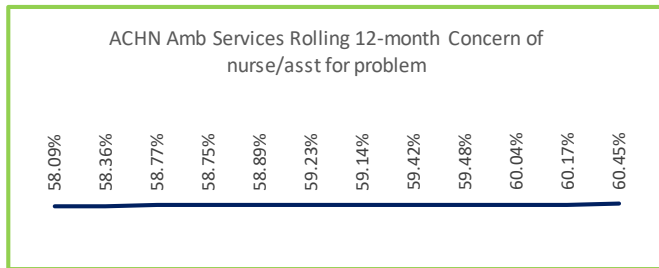


ACHN Op Ex Steering Committee Dashboard

Op EX Steering Committee Dashboard for ACHN

WORKGROUPS Metrics

PATIENT EXPERIENCE		Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Rolling 12-month Concern of nurse/asst for problem	Monthly Concern of nurse/asst for problem	61.34%	63.56%	58.77%	58.09%	58.36%	58.77%	58.75%	58.89%	59.23%	59.14%	59.42%	59.48%	60.04%	60.17%	60.45%
	Rolling 12-month Provider CP explanations of prob/condition	61.34%	63.56%	58.77%	59.52%	59.18%	60.57%	59.56%	61.37%	62.83%	57.25%	61.18%	59.77%	63.96%	60.00%	61.77%
Rolling 12-month Provider CP explanations of prob/condition	Monthly Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	64.58%	64.76%	64.78%	64.83%	64.98%	65.14%	64.94%	64.96%	64.97%	65.30%	65.61%	65.78%
	Rolling 12-month Courtesy of registration staff †	66.80%	69.84%	64.78%	65.03%	66.18%	64.88%	64.08%	67.58%	67.38%	62.36%	65.28%	64.04%	69.01%	68.04%	66.74%
Rolling 12-month Courtesy of registration staff †	Monthly Courtesy of registration staff †	60.00%	65.00%	60.00%			60.00%	59.59%	60.90%	61.70%	60.27%	59.66%	59.88%	60.33%	60.58%	60.76%
		60.00%	65.00%	60.00%			60.00%	59.59%	62.31%	63.55%	58.10%	57.70%	60.96%	62.40%	62.01%	62.20%
HEDIS		Target	Stretch Target	Baseline	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)		55.00%	60.00%	50.53%	58.00%	57.00%	56.00%	55.20%	54.90%	54.00%	54.30%	53.90%	55.00%	55.80%	58.60%	56.90%
Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)		47.00%	52.00%	42.83%	46.40%	46.40%	45.06%	45.91%	46.13%	46.00%	46.20%	46.10%	46.30%	46.60%	47.00%	47.30%



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA