

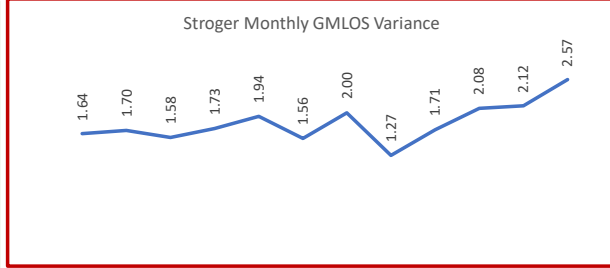
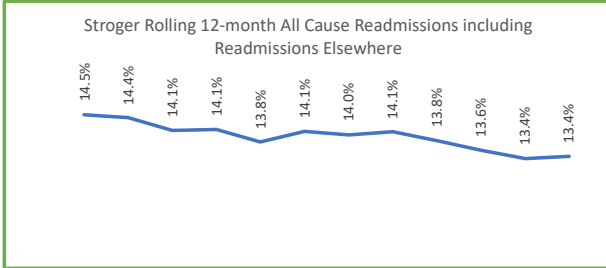
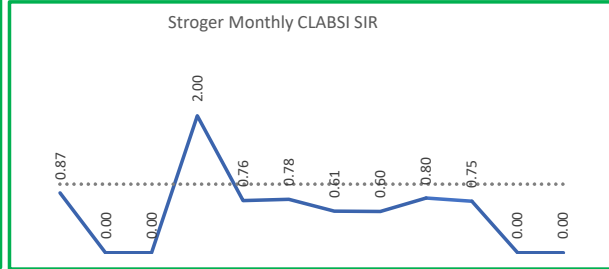
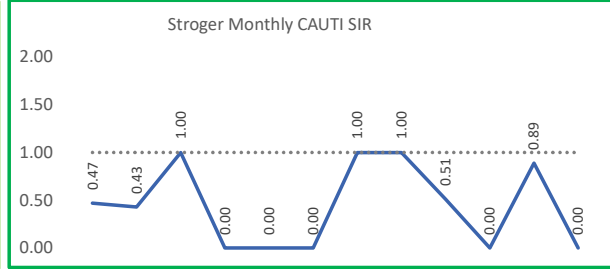
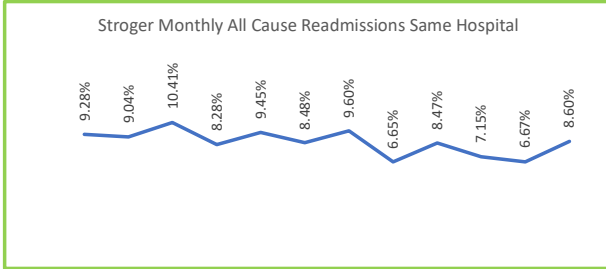
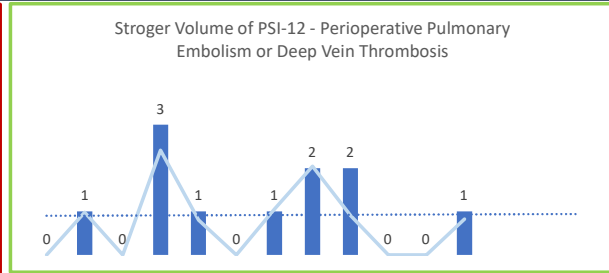
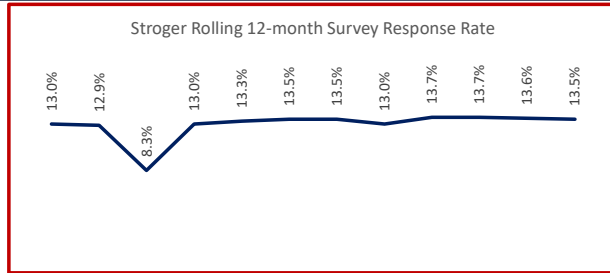
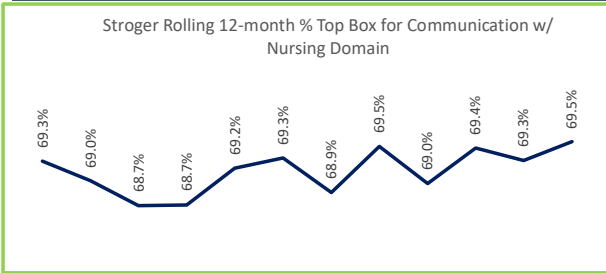


Op Ex Steering Committee Dashboard for Stroger Hospital

DOMAIN WORKGROUPS		Metrics														
PATIENT EXPERIENCE																
	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	Target	Stretch Target	Baseline	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	69.26%	69.01%	68.69%	68.70%	69.17%	69.30%	68.86%	69.45%	68.97%	69.43%	69.27%	69.51%
		Target	Stretch Target	Baseline	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
	Rolling 12-month Survey Response Rate*	15.00%	16.00%	13.60%	13.00%	12.90%	8.30%	13.00%	13.30%	13.50%	13.50%	13.00%	13.70%	13.70%	13.60%	13.50%
	Monthly Survey Response Rate*	15.00%	16.00%	13.60%	14.50%	14.60%	12.90%	13.50%	16.40%	13.90%	14.20%	11.00%	12.60%	12.50%	12.80%	12.80%
CLINICAL OUTCOMES																
	Monthly Volume of CLABSI	Target	Stretch Target	2023	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
	SIR Rate CLABSI	0.8	n/a	0.76	0.87	0.00	0.00	2.00	0.76	0.78	0.61	0.60	0.80	0.75	0.00	0.00
		Target	Stretch Target	2023	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
	Monthly Volume of CAUTI	11	1	1	2	0	0	0	2	2	1	0	2	0	0	
	SIR Rate CAUTI	0.8	n/a	0.47	0.47	0.43	1.00	0.00	0.00	0.00	1.00	1.00	0.51	0.00	0.89	0.00
		Target	Stretch Target	Baseline	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
	Monthly Volume of VTE PSI-12	<=7	0	14	0	1	0	3	1	0	1	2	2	0	0	1
	Observed over Expected Ratio PSI-12				0.00	0.98	0.00	2.41	0.80	0.00	1.06	2.04	0.90	0.00	0.00	0.82
READMISSIONS																
	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	Target	Stretch Target	Baseline	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	8.97%	8.88%	9.15%	9.22%	9.28%	9.19%	9.20%	8.89%	8.91%	8.75%	8.46%	8.52%
		Target	Stretch Target	Baseline	1/22-12/22	2/22-1/23	3/22-2/23	4/22-3/23	5/22-4/23	6/22-5/23	7/22-6/23	8/22-7/23	9/22-8/23	10/22-9/23	11/22-10/23	12/22-11/23
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	13.00%	12.00%	14.00%	14.52%	14.44%	14.10%	14.13%	13.80%	14.08%	13.99%	14.07%	13.84%	13.58%	13.36%	13.42%
THROUGHPUT																
	Monthly GMLOS Avg Variance in days, excluding patients >30 days LOS	Target	Stretch Target	Baseline	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
		1.23	0.73	1.73	1.64	1.70	1.58	1.73	1.94	1.56	2.00	1.27	1.71	2.08	2.12	2.57



Op Ex Steering Committee Dashboard for Stroger Hospital



Data sources: Patient Experience from Press Ganey; HAIs-Infection Control Dept; VTE PSI - Vizient; Readmissions - Vizient & Illinois Hospital Association; CMI-Vizient
Author: J. Rozenich, BS, MBA

***IHA data is updated quarterly*



Op Ex Steering Committee Dashboard for Provident Hospital

DOMAIN WORKGROUPS

Metrics

		Target	Stretch Target	Baseline	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	72.25%	75.28%	76.07%	77.78%	74.63%	78.55%	76.89%	76.08%	79.13%	78.86%	78.86%	78.60%	
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	74.07%	100.00%	77.78%	96.30%	66.67%	80.00%	63.64%	55.56%	100.00%	63.89%	85.16%	71.48%	
					Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	
	Rolling 12-month Survey Response Rate*	18.00%	20.00%	11.80%	12.00%	11.30%	11.90%	12.00%	11.90%	12.30%	12.70%	12.40%	12.70%	11.80%	12.80%	13.60%	
	Monthly Survey Response Rate*	18.00%	20.00%	11.80%	11.40%	6.60%	17.40%	14.30%	10.90%	15.40%	15.40%	12.70%	9.80%	10.90%	16.40%	21.80%	
					Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	
CLINICAL OUTCOMES	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	44.44%	44.83%	48.48%	48.65%	50.00%	45.00%	46.15%	47.50%	46.15%	42.11%	42.11%	39.53%	
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	16.67%	33.33%	75.00%	50.00%	66.67%	25.00%	33.00%	100.00%	0.00%	33.00%	0.00%	33.33%	
				Target	Stretch Target	Baseline	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24			
	Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	72.78%	67.86%	65.07%	73.51%	75.12%	77.37%	84.73%	88.06%					
				Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
THROUGHPUT	Rolling 12-month LWBS	4.50%	4.00%	5.50%	4.12%	4.30%	4.46%	5.18%	5.51%	5.93%	6.49%	7.17%	7.40%	6.97%	7.63%	7.63%	
	Monthly LWBS Rate	4.50%	4.00%	5.50%	4.12%	5.85%	5.95%	13.00%	8.27%	11.45%	11.59%	11.67%	5.55%	5.94%	3.77%	4.58%	



Op Ex Steering Committee Dashboard for Provident Hospital

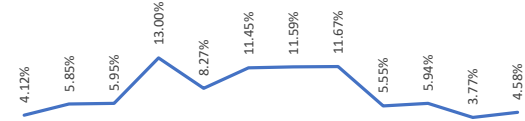
Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain



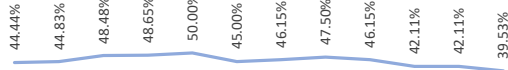
Provident Rolling 12-month Survey Response Rate



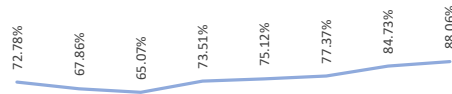
Provident Monthly LWBS Rate



Provident Rolling 12-month SEP-1 Bundle Compliance Rate



Provident Monthly Hand Hygiene Compliance



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA

**Survey returns are refreshed historically as data is received*

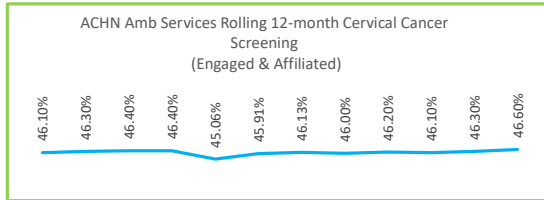
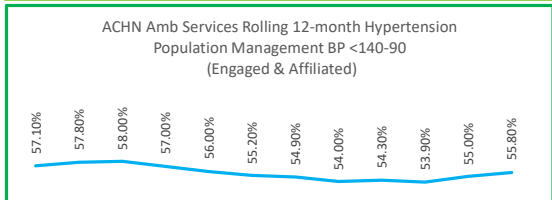
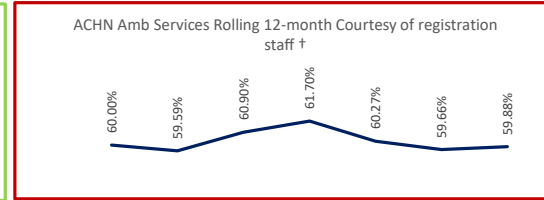
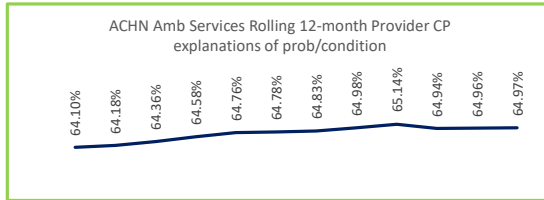
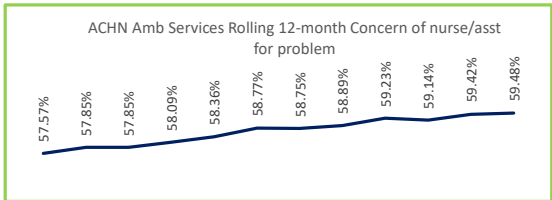


Op EX Steering Committee Dashboard for ACHN

DOMAIN WORKGROUPS Metrics

	Target	Stretch Target	Baseline	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
PATIENT EXPERIENCE															
Rolling 12-month Concern of nurse/asst for problem	61.34%	63.56%	58.77%	57.57%	57.85%	57.85%	58.09%	58.36%	58.77%	58.75%	58.89%	59.23%	59.14%	59.42%	59.48%
Monthly Concern of nurse/asst for problem	61.34%	63.56%	58.77%	58.32%	58.23%	58.27%	59.52%	59.18%	60.57%	59.56%	61.37%	62.83%	57.25%	61.18%	59.77%
Rolling 12-month Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	64.10%	64.18%	64.36%	64.58%	64.76%	64.78%	64.83%	64.98%	65.14%	64.94%	64.96%	64.97%
Monthly Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	65.77%	64.60%	64.56%	65.03%	66.18%	64.88%	64.08%	67.58%	67.38%	62.36%	65.28%	64.04%
Rolling 12-month Courtesy of registration staff †	60.00%	65.00%	60.00%						60.00%	59.59%	60.90%	61.70%	60.27%	59.66%	59.88%
Monthly Courtesy of registration staff †	60.00%	65.00%	60.00%						60.00%	59.59%	62.31%	63.55%	58.10%	57.70%	60.96%

	Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
HEDIS															
Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)	55.00%	60.00%	50.53%	57.10%	57.80%	58.00%	57.00%	56.00%	55.20%	54.90%	54.00%	54.30%	53.90%	55.00%	55.80%
Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)	47.00%	52.00%	42.83%	46.10%	46.30%	46.40%	46.40%	45.06%	45.91%	46.13%	46.00%	46.20%	46.10%	46.30%	46.60%



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau
Author: J. Rozenich, BS, MBA