

Minutes of the Meeting of the Managed Care Committee of the Board of Directors of the Cook County Health and Hospitals System held Friday, February 19, 2021 at the hour of 9:45 A.M. This meeting was held by remote means only, as permitted by the Illinois Open Meetings Act.

I. Attendance/Call to Order

Chair Munar called the meeting to order.

Present: Chair David Ernesto Munar and Directors Robert Currie, Joseph M. Harrington and Mike Koetting (4)

Board Chair M. Hill Hammock (ex-officio) and Directors Mary Driscoll, RN, MPH and Ada Mary Gugenheim

Absent: None (0)

The next regular meeting of the Managed Care Committee is scheduled for Friday, May 21, 2021 at 9:45 A.M.

Additional attendees and/or presenters were:

Aaron Galeener – Interim Chief Executive Officer,
Health Plan Services
Jeff McCutchan –General Counsel

Israel Rocha, Jr. – Chief Executive Officer
Deborah Santana – Secretary to the Board

II. Electronically Submitted Public Speaker Testimony

There were no public testimonies submitted.

III. Report on CountyCare Health Plan (Attachment #1)

Aaron Galeener, Interim Chief Executive Officer of Health Plan Services, provided an overview of the report. The Committee reviewed and discussed the information.

The presentation included information on the following subjects:

- Metrics:
 - Current Membership
 - Cook County Managed Medicaid Market
 - Illinois Medicaid Managed Care Trend in Cook County
 - FY21 Budget: Membership
 - 2020 Operations Metrics: Call Center & Encounter Rate
 - Claims Payment
- Membership Trends
 - Cook County Market Share Trends in 2020
 - Open Enrollment Comparison
 - Membership Attrition / Term Reason
 - Open Enrollment Attrition
 - Cook County Auto Assignment Change
 - Impact of 50% Auto Assignment Rate
 - New Enrollee Composition
 - 90-Day Membership Retention
- Medical Cost Action Plan
 - Approach
 - Areas of 2021 Focus

III. Report on CountyCare Health Plan (continued)

Chair Munar stated that the Committee should have a discussion in the future regarding how CountyCare members are being educated about the plan benefits.

Director Koetting requested that a report be provided at the next meeting regarding what is going on with the Medicare initiatives.

During the discussion of the information on slide 22 regarding Areas of 2021 Focus, Director Currie recommended that future reports be provided to the Committee on some of the initiatives listed.

IV. Action Items

A. Minutes of the Managed Care Committee Meeting, November 20, 2020

Director Harrington, seconded by Director Currie, moved to accept the minutes of the Managed Care Committee Meeting of November 20, 2020. A roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Munar and Directors Currie, Harrington and Koetting (4)

Nays: None (0)

Absent: None (0)

THE MOTION CARRIED UNANIMOUSLY.

B. Any items listed under Section IV

V. Adjourn

As the agenda was exhausted, Chair Munar declared the meeting ADJOURNED.

Respectfully submitted,
Managed Care Committee of the
Board of Directors of the
Cook County Health and Hospitals System

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
David Ernesto Munar, Chair

Attest:

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Deborah Santana, Secretary

Requests/Follow-up:

- Follow-up: The Committee should have a discussion in the future regarding how CountyCare members are being educated about the plan benefits. Page 2
- Request: A request was made for a report to be provided at the next meeting regarding what is going on with the Medicare initiatives. Page 2
- Follow-up: Regarding Areas of 2021 Focus, it was recommended that future reports be provided to the Committee on some of the initiatives listed.