

FY 2023 Accomplishments





Advanced service expansion at Provident and ACHN locations: cardiology, general surgery, gynecology, plastic surgery, pain, rheumatology, thoracic surgery, and vascular



Staffed to 36 beds at Provident; expanding up to 38



Launched a nursing externship program



Established CountyCare emergency meals program



Launched CCH brand recognition campaign, and CCDPH "Here to Hear You" mental health campaign



Awarded \$17M in Building Healthy Communities and behavioral health grants



Exceeded CountyCare member utilization of CCH services revenue targets for Q1



Hosted first annual nursing summit with regional nursing schools



Increased Stroger Leapfrog rating to a "B", Received "Gold Plus Award" from the American Heart Association for the management of heart failure, COPD, and stroke



Cermak achieved accreditation from National Commission on Correctional Health Care



Rolled out 100 Ideas for Change initiative



2,500+ retention bonus agreements finalized



Launched CiCARE training/train the trainers



Performed trans-catheter mitral valve repair (MitraClip) and transcatheter aortic valve replacement (TAVR)



Reduced Accounts Receivable days from 83 to 54 days



Continued to serve health needs of thousands of asylum seekers



Announced 2023 Provident Scholarship Fund

FY 2024 Key Initiatives



- Continued expense management/revenue cycle improvements
- Expand services at Provident Hospital
- Roll-out OneSource Enterprise: Virtual Care
- Enhance recruitment initiatives and job fairs
- Achieve CountyCare NCQA re-accreditation
- Establish Office of Life Sciences
- Reorganize structure for professional coding, billing, collections, prior authorization and insurance notification to bring back in house
- Participate in HFS's 1115 waiver process
- Grow comprehensive service lines for oncology, cardiology and neurology

- Create 5 year legislative/policy roadmap
- Launch of third phase of food program to provide medically tailored meals to CountyCare members with complex conditions
- Mitigate impact of redetermination on Medicaid members
- Identify technology platform replacement for referral management/scheduling
- Submit proposals to utilize State Opioid funding
- Expand tele-med at Cermak Health Services
- Begin community mural process for Cermak, Englewood, Cottage Grove, and Robbins
- Establish Behavioral Health Authority, expand behavioral health footprint and access

FY24 Budget Assumptions

FY2023 actual/projected volume run rate as baseline

- + Continued increase in surgical cases and procedures at Stroger and Provident
- + Continued ramp up of service lines Cardiac, Neuro, Cancer

ED, Observation and Births kept flat

- + 3% increase in CountyCare PMPM capitation rate
- + 4% chargemaster increase to market rates for select services
- FY2023 Medicare IPPS Proposed Rule Net Impacts
- + County tax allocation increase \$10M to cover Correctional and Public Health
- CountyCare average membership decrease to 364,000 due to redetermination



FY24 Volume Assumptions

Statistic	FY2021	FY2022	FY2023 Budget	FY2023 Projected	FY2024 Budget
Surgical Cases	14,234	14,371	14,684	14,784	15,166
Emergency Visits	100,523	101,847	125,000	106,670	106,821
Primary Care Visits	282,908	217,684	220,000	231,465	235,000
Specialty Care Visits	314,177	360,947	350,000	365,433	370,000
Deliveries	794	794	900	786	800
ADC – Stroger*	264	279	265	285	288
ADC - Provident*	11.7	12	26	20	21
CountyCare Members	422,519	449,049	390,000	440,000	364,000



FY24 Proposed Revenue

In millions	FY2023 Budget	FY2023 Projected	FY2024 Proposed Budget	Variance (FY23B vs FY24B)
CCH Net Patient Revenues	\$638.9	\$690.3	\$702.0	\$62
DSH/BIPA/GME/Dir Pymts	\$537.3	\$853.5	\$733.0	\$196
Health Plan Services	\$2,648.3	\$3,175.5	\$2,642.0	\$(6)
Tax Allocation	\$147.7	\$147.7	\$157.7	\$10
Other	\$19.7	\$33.0	\$22.0	\$2
Total	\$3,992	\$4,900	\$4,257	\$264



FY24 Health Fund

In millions	FY2023 Budget	FY2024 Proposed Budget	Var	FY2023 Budgeted FTEs	FY2024 Proposed FTEs	Var
240 – Cermak	\$92	\$107	\$15	654	601	(53)
241 – JTDC	\$10	\$10	\$o	64	61	(3)
890 – Health Admin	\$86	\$125	\$39	469	564	95
891 – Provident	\$82	\$101	\$19	396	375	(21)
893 – ACHN	\$130	\$180	\$50	905	830	(75)
894 – CORE	\$30	\$30	\$o	72	70	(2)
895 - Public Health	\$20	\$22	\$2	173	123	(50)
896 - Health Plan Svcs	\$2,650	\$2,528	\$(122)	444	436	(8)
897 – Stroger	\$852	\$1,117	\$265	4,457	4,266	(191)
899 - Fixed Charges	\$40	\$36	\$(4)	0	0	0
Total	\$3,992	\$4,257	\$264	7,634	7,326	(308)*



FY2024 Proposed Budget

Health Care Services



Correctional Health

In millions	FY2023 Budget	FY2024 Proposed Budget	Variance	FY2023 FTEs	FY2024 FTEs Proposed	Variance
Cermak	\$92	\$107	\$15	654	601	(53)
JTDC	\$10	\$10	\$o	64	61	(3)

- > Rising number of detainees needing care
- > Expand tele-medicine services
- > Mental Health staffing and programmatic realignment to meet clinical needs of increased mental health demands
- > 44 vacant FTEs removed and 12 reclassed (moved) to Health System Admin (HSA) for pending needs of the Health System



Provident

In millions	FY2023 Budget	FY2024 Proposed Budget	Variance	FY2023 FTEs	FY2024 FTEs Proposed	Variance
Provident	\$82	\$101	\$19	396	375	(21)

- ➤ Reestablish Neurology and Stroke Center services
- > Expansion of GI services
- > Expansion of Women's services
- > Resume physical therapy, occupational therapy, and speech therapy services
- > 10 vacant FTEs removed and 11 reclassed (moved) to Health System Admin (HSA) for pending needs of the Health System



Outpatient (ACHN/CORE)

In millions	FY2023 Budget	FY2024 Proposed Budget	Variance	FY2023 FTEs	FY2024 FTEs Proposed	Variance
ACHN/Outpatient						
Services	\$180	\$210	\$50	977	900	(77)

- > Expand virtual care and urgent care to select clinics
- ➤ Radiology services expanded to Arlington Heights
- ➤ Continue to serve health needs of Asylum Seekers
- > 53 vacant FTEs removed and 24 reclassed (moved) to Health System Admin (HSA) for pending needs of the Health System



Stroger

In millions	FY2023 Budget	FY2024 Proposed Budget	Variance	FY2023 FTEs	FY2024 FTEs Proposed	Variance
Stroger	\$852	\$1,117	\$265	4,457	4,266	(191)

- > Continued ramp up of new service line investment: cardiology, neurology, and cancer center
- ➤ Increase in lab, registry, medical and pharmacy supplies due to rising costs, utilization rates, and service line investments
- > 87 vacant FTEs removed and 104 reclassed (moved) to Health System Admin (HSA) for pending needs of the Health System



Public Health

In millions	FY2023 Budget	FY2024 Proposed Budget	Variance	FY2023 Budgeted FTEs	FY2024 FTEs Proposed	Variance
Health Fund	\$20	\$22	\$2	173	123	(50)
Lead Fund	\$4	\$1	\$(3)	18	15	(3)
Other Grants	\$59	\$72	\$13	281	191	(90)
Total	\$83	\$94	\$11	471	333	(138)

- > 38 vacant FTEs removed and 12 reclassed (moved) to Health System Admin (HSA) for pending needs of the Health System. Remainder of reductions due to grants ending.
- > Top 3 Grants:
 - > 1) CDC Health Equity Grant \$15.9 million
 - 2)Community Health Worker Grant \$10.9 million
 - > 3) Local Health Protection Grant \$2.4 million



Health Administration

In millions	FY2023 Budget	FY2024 Proposed Budget	Variance	FY2023 FTES	FY2024 FTEs Proposed	Variance
Health	+ 0 <i>c</i>		4			
Administration	\$86	\$125	\$39	469	564	95

- > Establishes Office of Clinical Research to support research operations for the Health System
- > Establishes Position Control department to balance organizational goals relative to vacancies
- > FTE increase due to reclasses from across all offices for pending needs of the Health System



FY2024 Proposed Budget

Health Plan Services



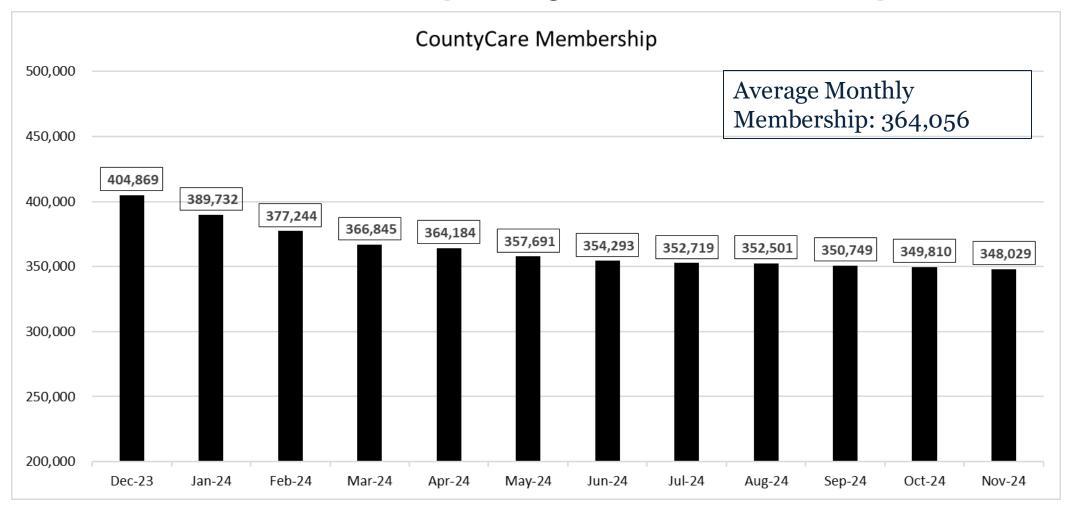
FY24 Health Plan Services: CountyCare

	FY2023 Budget	FY2024 Proposed Budget	Variance		FY2024 Proposed FTEs	Variance
Health Plan Services	\$2,650	\$2,528	\$(122)	444	436	(8)

- Projected membership to decline due to redetermination resumption and annual State assessment of auto assignment; reduction in auto assignments to 35%
- Average membership per month is estimated to average 364,056 a month
- Revenue per member per month expected to increase 3% in line with prior year trends
- Medical Loss Ratio is estimated to be 92.2%, consistent with prior year trends
- CountyCare CCH expense is projected to be consistent with current trend
- 8 vacant FTEs removed and reclassed to Health System Admin (HSA) for pending needs of the Health System



FY2024 Membership Projections: CountyCare





FY2024 Proposed Health Plan Services Financial Summary

ACA MLTSS/ SNC **SPD TOTAL** FHP **Adult** LTSS/IMD Projected 2024 Membership 228,993 8,084 8,280 364,056 91,564 27,135 **CountyCare PMPM Revenue** \$722 \$787 \$2,642 \$740 \$299 \$94

Total CCH Contribution	\$47	\$26	\$38	\$3	\$.2 7	\$114
Health Plan Net Income (Loss)	\$0	\$0	\$0	\$0	\$0	\$0
Total CountyCare Expenses	\$722	\$787	\$740	\$299	\$94	\$2,642
Administrative Expense	\$41	\$38	\$33	\$22	\$14	\$148
Medical Expense (Network)	\$634	\$722	\$669	\$274	\$80	\$2,379
Medical Expense (CCH)	\$47	\$26	\$38	\$3	\$.27	\$114



(in millions)

FY2024 BUDGET CALENDAR

•	May 2 – 8, 2023	Budget Training
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• May 2 - 26, 2023 Department Budget Preparation

• May 26, 2023 Deadline Budget Submissions

• May 30 - June 16, 2023 Department Review Meetings

• June 19 – July 7 Roll up and Review

Prioritization of Requests

Circle back to Depts for Final Changes Final Executive Leadership Approval

• July 13 Deadline Budget Submission to County

August 17,2023 CCH Finance Committee – FY2023 Budget Consideration

August 25,2023 CCH Budget Vote- Request for Approval

Appendix: Acronyms

- 340B federal drug pricing control program
- ACA Affordable Care Act
- ACHN Ambulatory and Community Health Network of Cook County (CCH Outpatient Services)
- BIPA Benefits Improvement and Protection Act (in terms of revenue source)
- CORE Ruth M. Rothstein CORE Center of Cook County
- DSH Disproportionate Share Hospital (in terms of revenue source)
- DNFB Discharged Not Final Billed
- FMAP Federal Medical Assistance Percentage

- FMLA Family Medical Leave Act
- FTE Full Time-Equivalent Employee
- GME Graduate Medical Education (in terms of revenue source)
- IBNR Incurred But Not Received
- JTDC Juvenile Temporary Detention Center
- MBE/WBE Minority and Women-Owned Business Enterprise
- MCO Managed Care Organization
- MLR Medical Loss Ratio
- PMPM Per Member Per Month



Questions?

