

Provident Accreditation Update

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March 22, 2019



COOK COUNTY
HEALTH



2019 CCH Ambulatory at Provident Hospital Accreditation Continuous Readiness Strategy

March 2021

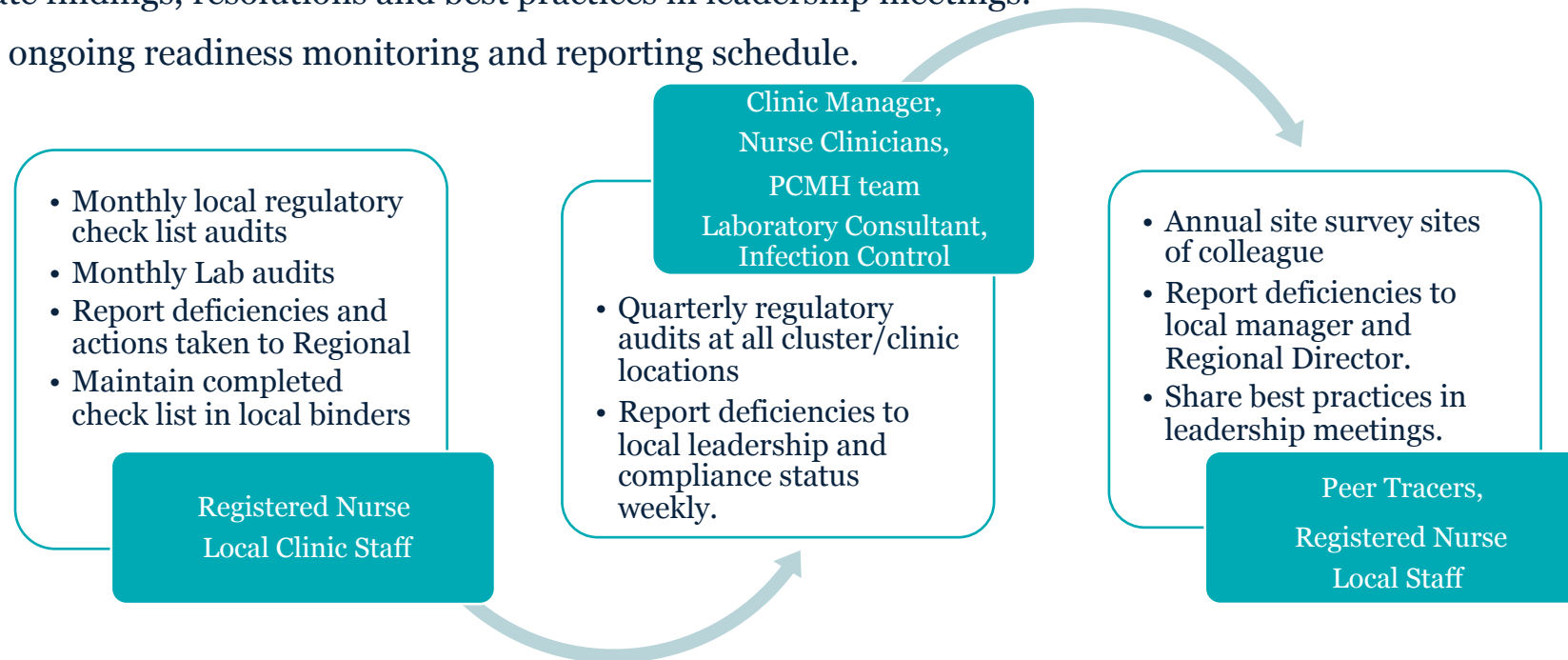


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2019 Ambulatory Accreditation & Continuous Readiness Str

1. Establish Clinic Site Tracer Collaborative with Leadership and Staff

- Assess accreditation compliance with regulatory standards using Local staff, Clinic Manager, leadership and peer cross checks.
- Communicate findings, resolutions and best practices in leadership meetings.
- Institute an ongoing readiness monitoring and reporting schedule.



2. Annual/ Bi-Annual Human Resources File Tracer

- Site Orientation
- Competency (Infection Control, Laboratory, Medication Management)
- Licensure and Certification validation

3. Biannual Oversight Tracers

- Quality Team , EOC Rounds (Safety, Infection Control, Facilities, Pharmacy), Associate Nurse Exec./ Nursing Director



2019 Provident Hospital

Accreditation

Continuous Readiness

Strategy



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TJC Survey Readiness Strategy

- 1. Revisit the Previous Survey Findings**
- 2. Review Most Frequently Cited Standard**
- 3. Learning Organizational approach (review Stroger findings/lessons)**
- 4. Identify New Focus Areas**

Survey Enhancements (suicide prevention, dialysis, medication compounding and high level disinfection)

Culture of Safety Questions

- 5. Hardwire New Services**

Dialysis

Critical Care and Prolonged Ventilation Services

Sleep Lab

Survey Readiness Strategy Cont'd

6. Conducting Regulatory Tracers

- *Individual Tracers* - trace a patient through the organization.
- *System Tracers* - trace a specific program, i.e. infection control or medication management.
- *Program Specific* - trace a specific clinical department or high risk, high volume process/procedure.

7. Workforce Interviews and Training

8. Physical Environment Risk Assessments

9. Policies/Procedures Review and Updating

10. Include Joint Commission readiness agenda items in department meetings

11. Disseminate information to the workforce

Survey Readiness Tools

1. TJC Regulatory Standards
2. TJC Regulatory Compliance reports
3. Provident Joint Commission Regulatory Guide
4. Survey readiness tips/updates
5. Regulatory Checklist

Survey Enhancements



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TJC Survey Enhancements

Purpose: Survey prep, reduce risk and prevent adverse events.

- I. Suicide Prevention
- II. High Level Disinfection
- III. Sterile Medication Compounding
- IV. Dialysis



4-1-1 on Survey Enhancements

Suicide Prevention

- I. Addressing Ligature Risks (Risk assessment)
 - A. Patient rooms
 - B. Patient bathrooms
 - C. Protocol for removing objects
- II. Screening and Assessments
 - A. General screening
 - B. Detailed screening when necessary
- III. Additional requirements
 - A. 1:1 Direct observation or “Line of Sight”
 - B. Education and training for staff observing patients
 - C. Educating visitors
 - D. Monitoring bathroom use
 - E. Monitoring visitors

TJC Survey Updates



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Sentinel Event Alerts

- **#60 Developing a Reporting Culture**
 - Establish trust that corrective action will be taken
 - Remove fear of unwarranted punitive action
 - Near misses identify potential weaknesses in the system
- **#47 Radiation risks of diagnostic imaging and fluoroscopy- Updated**
 - Eliminating avoidable radiation exposure
 - Original release was August 2011
 - References to fluoroscopy, staff education and the need for a Radiation Safety Officer

Quick Safety Alerts

- Protecting patients and others from influenza in the health care environment
- De-escalation in health care
- Accurate Patient Identification (Information gathering and matching)

Standard changes- Effective July 1, 2019

Provision of Care

PC.03.01.01- EP#5- A registered nurse supervises peri-operative nursing care.

- Supervision of staff performing circulatory duties during surgery

National Patient Safety Goal

NPSG.03.05.01- Anticoagulation Therapy

NPSG.15.01.01- Reduce the risk for suicide

- 1:1 monitoring of patients
- Removing objects that can be removed
- Assessing objects introduced by visitors
- Use safe transportation procedures



Thank you.



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