30-Day Readmission Rate (Stroger Hospital)
HRO Domain: Readmissions

*Lower readmission rate is favorable
Case Mix Index, Medical MS-DRG (Stroger Hospital)

HRO Domain: Clinical Documentation

*Higher case mix index is favorable
Case Mix Index, Surgical MS-DRG (Stroger Hospital)

HRO Domain: Clinical Documentation

*Higher case mix index is favorable
Top Box Score, Recommend the Hospital (Stroger Hospital)

HRO Domain: Patient Experience

Higher top box score is favorable.
HbA1c <8%

HRO Domain: HEDIS

*Higher percent of patients with HbA1c in control (<8%) is favorable
<table>
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<tr>
<th>Metric</th>
<th>Definition</th>
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<tr>
<td><strong>30-Day Readmission Rate</strong></td>
<td><strong>Patient unplanned admission to Stroger within 30 days after being discharged from an earlier hospital stay at Stroger</strong>&lt;br&gt;<strong>Calculation:</strong> Raw unplanned readmission rate (# of readmissions / total # of eligible discharges)&lt;br&gt;<strong>Population included:</strong> all inpatient discharges from Stroger&lt;br&gt;<strong>Cohort inclusions:</strong> any payer; any age; alive at discharge&lt;br&gt;<strong>Cohort exclusions:</strong> Admitted for primary psychiatric dx; admitted for rehabilitation; admitted for medical treatment of cancer (chemotherapy, radiation therapy); admitted for dialysis; admitted for delivery/birth&lt;br&gt;<strong>Reporting timeframe:</strong> reported monthly with a 1-month lag to allow for 30-day readmission window; reported by month of patient discharge&lt;br&gt;<strong>Data source:</strong> Vizient Clinical Data Base</td>
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<td><strong>Case Mix Index</strong></td>
<td><strong>Average relative DRG weight of a hospital’s inpatient discharges, calculated by summing the Medicare Severity-Diagnosis Related Group (MS-DRG) weight for each discharge and dividing by the total number of discharges</strong>&lt;br&gt;<strong>Population included:</strong> all inpatient discharges from Stroger&lt;br&gt;<strong>Cohort inclusions:</strong> any payer; any age; reported by Medical MS-DRG and Surgical MS-DRG (Surgical: an OR procedure is performed)&lt;br&gt;<strong>Cohort exclusions:</strong> none&lt;br&gt;<strong>Reporting timeframe:</strong> reported monthly by most current month available; reported by month of patient discharge&lt;br&gt;<strong>Data source:</strong> Vizient Clinical Data Base</td>
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<td><strong>Recommend the Hospital</strong></td>
<td><strong>Percent of patient responses with “Definitely Yes” (top box response) for Recommend the Hospital item in HCAHPS survey</strong>&lt;br&gt;<strong>Calculation:</strong> Percent of patient responses with “Definitely Yes” (top box) / total survey responses&lt;br&gt;<strong>Population included:</strong> Stroger; 18 years or older at time of admission; non-psychiatric MS-DRG/principal diagnosis at discharge; alive at discharge; &gt;1 overnight stay in hospital as inpatient&lt;br&gt;<strong>Cohort exclusions:</strong> discharged to hospice care; discharged to nursing homes or SNFs; court/law enforcement patients; patients with a foreign home address; “no-publicity” patients”; patients who are excluded because of rules and regulates of state in which hospital is located&lt;br&gt;<strong>Reporting timeframe:</strong> reported monthly by most current month available; reported by month of survey received date&lt;br&gt;<strong>Data source:</strong> Press Ganey</td>
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<td><strong>HbA1c &lt;8%</strong></td>
<td><strong>Percent of adults (ages 18-75) with diabetes Type 1 or Type 2 where HbA1c is in control (&lt;8.0%)</strong>&lt;br&gt;<strong>Calculation:</strong> Percent of diabetic patients with HbA1c in control / total diabetic patients&lt;br&gt;<strong>Population included:</strong> (Age 18-75 years as of December 31 of current year AND two diabetic Outpatient/ED visits in the current year or previous year) OR (One diabetic Inpatient visit in the current year or previous year) OR (Prescribed insulin or hypoglycemic or anti-hyperglycemics in the current year or previous year)&lt;br&gt;<strong>Cohort exclusions:</strong> none&lt;br&gt;<strong>Reporting timeframe:</strong> reported monthly by most current month available; reported by month of patient visit&lt;br&gt;<strong>Data source:</strong> NCQA, HEDIS</td>
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