

JUNE 2018



Cook County Health & Hospitals System



COOK COUNTY HEALTH  
& HOSPITALS SYSTEM  
**CCHHS**

# SYSTEM NEWS

## Community Edition

### Letter from the CEO

Dear CCHHS Friends,

This month we gathered to place a time capsule in our new Professional Building, a state-of-the-art outpatient facility that will adjoin John H. Stroger Jr. Hospital. The time capsule ceremony brought us together to reflect on the health system's progress and celebrate our bright future.

The collection of items placed in the time capsule include photographs and newspaper clips of some of our proudest moments and accomplishments like the 50th anniversary of the Fantus Clinic, a photo of the current Cook County Board, and posters representing the hospital's role in the community.



We will begin providing care to patients in our Professional Building this October. Clinical services provided in the new 9-story, 282,000 square foot building will include outpatient specialty services such as dental, ophthalmology, oncology, infusion, dermatology, diabetes and endocrinology, and adult medicine. Additionally, the building will include administrative space and a training and education center.

Located at the corner of Polk Street and Damen Avenue, the new building replaces the now-demolished Fantus Clinic, which opened in 1959, and two other obsolete buildings on campus.

We are excited to be able to preserve a moment in time and cast a vision toward the future. Please be sure to stay tuned to announcements about the Professional Building.

Sincerely,

*John J. Shannon*

Dr. Jay Shannon, CEO, CCHHS



Cook County Board President Toni Preckwinkle and CCHHS CEO Dr. Jay Shannon examine the items going into the time capsule, including: Look At Us Now Spring 2017 Campaign Materials; construction photos and related press conferences; CountyCare Outdoor Campaign 2017-2018; Fantus 50th Anniversary photos and memorabilia; CCHHS Board and Leadership Team headshots; 2015 Media Guide; Fantus Health Center, Hektoen Building, and 1900 W. Polk photos; All Are Welcome Here campaign materials; a letter from a Fantus patient; copies of the Sun-Times and Tribune; and many other items related to CCHHS.

## Groundbreaking at Old Cook County Hospital Building





Construction began on the redevelopment of the old Cook County Hospital, which has been vacant for 16 years. Nonstructural demolition will take place and in July the building's façade will begin restoration.

A Hyatt House/Hyatt Place hotel is expected to open in 2019 and 2020. There will be 210 hotel rooms in the building, more than 70,000 square feet of medical space and a 4,000 square foot museum recognizing the history of the institution. The project will not require any capital investment or direct subsidy from the county.

The 102 year-old Cook County Hospital building, at 1835 W Harrison St., is listed in the National Register of Historic Places. It was known as a place where society took care of those who could not afford medical care. So many impoverished immigrants were treated there the hospital was often called Chicago's Ellis Island.

## US District Court Dissolves Cermak Correctional Health Services' Consent Decree

On June 26th, the US District Court dissolved the Consent Decree entered into between US Department of Justice and Cermak Correctional Health Services in 2010 noting that the policies and practices that support detainees' constitutional rights to healthcare are in full compliance.

For the past decade, Cermak Correctional Health Services has worked closely with the Justice Department, the court-appointed monitors and the Cook County Department of Corrections to institute best practices in the areas of physical and mental health. The Cermak team has used the consent decree as the minimum standard for the care they deliver to more than 6,000 detainees every day.

We are proud that the healthcare services we provide at the jail today stand as a model for other correctional institutions around the country. The efforts of the staff demonstrate their deep and ongoing commitment to providing high quality care to this vulnerable population.

WTTW has a rare behind the scenes tour of Cermak. Please click on this [link](#) to see the story.

## Answering Questions about HealthChoice Illinois

What exactly is Medicaid managed care? And what are the key benefits it offers?



HealthChoice Illinois - the state's rebooted managed care program - is the largest provider of healthcare in Illinois.

But not everyone may understand how it works.

To answer questions and promote smart decision-making, HFS and the managed care health plans have partnered to create [HealthChoice.Illinois.gov](http://HealthChoice.Illinois.gov). Information brochures are also available and can be printed or ordered under the [Tools for Partners](#) page of the website.

You can help members of HealthChoice Illinois understand their options and the benefits available to them - such as care coordination, help managing health conditions, connections to transportation and more. Please take advantage of our information resources and help spread awareness about HealthChoice Illinois.

Thank you for all your efforts to promote healthier lives in Illinois.

## Summer Meals and Fresh Markets



**Free Summer  
Meals**

**Comidas de  
Verano Gratis**

Three CCHHS health centers are once again hosting Summer Meals, a program for children 18 years and younger to get free, healthy meals during the months when school is not in session. Cottage Grove, Englewood, and Robbins Health Centers are hosting Summer Meals five days a week and providing lunch - a schedule is posted on the CCHHS website at <http://www.cookcountyhhs.org/healthy-living/>. Participants do not need to be a current patient of CCHHS to participate. Other summer meal sites can be found by calling 1-800-359-2163 or by visiting [www.summerfeedingillinois.org](http://www.summerfeedingillinois.org).



CCHHS Fresh Markets reopened outdoors earlier this June. Fresh produce is supplied by Black Oaks Center, a nonprofit that seeks to create a just, holistic, and local food system through education, entrepreneurship, and access to healthy, affordable foods. CCHHS partners with Experimental Station's Link Up Illinois Link Match program to offer SNAP users with a match on all purchases at CCHHS Fresh Markets, up to \$20/market/week.

The Fresh Markets operate on a weekly basis from 10am-2pm at three (3) CCHHS health centers in South Suburban Cook County:

- Mondays: Cottage Grove Health Center, 1645 Cottage Grove Avenue, Ford Heights
- Wednesdays: Oak Forest Health Center, 15900 S. Cicero Avenue, Oak Forest
- Fridays: Robbins Health Center, 13450 S. Kedzie Avenue, Robbins



## CCHHS Earns Highest Ranking Possible For Its Electronic Medical Record

CCHHS' John H. Stroger, Jr. Hospital and Provident Hospital are 2 of only 7 Illinois hospitals to have earned Stage 7 designation for its electronic medical record from the Healthcare Information and Management Systems Society or HIMSS. Nationally fewer than 7% of U.S. hospitals and less than 11% of ambulatory clinics have achieved HIMSS Stage 7. CCHHS' 15 community-based health centers, which make up the system's ambulatory and community health network, was also given Stage 7 recognition by HIMSS.



HIMSS tracks the adoption of emergency medical records (EMR) technology in US hospitals, giving hospitals a Stage 0 to 7 ranking based on how well the hospital uses the technology to improve healthcare for patients. Stage 7 is considered the gold-standard in using electronic medical records and signifies that a hospital or health center no longer uses paper charts to deliver patient care.

Visit the [HIMSS Analytics website](https://www.himssanalytics.org/) for more information on the healthcare provider

maturity models and Stage 7 award.

## Leadership Development Program Celebrates Graduates

In early June, the 9th Cohort of CCHHS's Leadership Development Program celebrated their graduation from the program, which they had been attending since September of 2017. The LDP is a signature initiative that serves to continue building the culture at CCHHS by developing leaders from within the organization.

Participants have weekly workshops during which they have lessons in essential topics such as patient experience, positive relationship building, quality and safety, managing performance expectations, and leadership during difficult situations. The LDP operates on the belief that an excellent patient experience is dependent on the strong teamwork of their healthcare providers. In addition to teaching new skills, the program incorporates a lot of discussion around implementing those skills within CCHHS. Each participant also designs and implements a major project in their respective department.



The 9th Cohort of CCHHS' LDP consists of: Blanca Lopez (Transitional Care Coordinator Benefits Case Management, RMR CORE Center); Fapohunda Idowu Florence (House Administrator Pool Administration, Stroger Hospital); Carlos Quezada-Gomez (Mental Health Director Administration, Cermak Health Services); Sarah Elder (Behavior Health Manager Integrated Care, Administration); Alice Collins (Community Outreach Worker - South Suburban Cluster Community Affairs, Administration); Charlotte Ruteledge-Guyton (Call Center Manager Finance, Oak Forest Health Center); and Victor Lockett (Patient Support Center Manager Access/Referrals/Scheduling, Administration).

# Study To Investigate Most Effective Means For Connecting Medical Care and Social Service Needs



The National Committee for Quality Assurance (NCQA) and Medical Home Network (MHN) are proud to announce a joint research project to study the effects of connections between patient-centered medical homes (PCMH) and community-based

organizations (CBO). This grant is managed by the Systems for Action National Program Office with support from the Robert Wood Johnson Foundation.

NCQA, MHN and CCHHS are partnering in this effort with medical homes and CBOs in Cook County. As many as 200 medical homes and 25 hospitals will link to a variety of CBOs using a web-based communication and care management platform, known as MHNConnect.

"Economic opportunities, housing, legal resources and access to food- these social determinants all play a significant role in a person's ability to get and stay healthy," said Dr. Jay Shannon, CEO, CCHHS. "This project will help us understand where providers like Cook County Health can work more effectively with social service groups to improve our patients' health status."

Press [here](#) to learn more about this study.

## Professional Registered Nurses Clinical Excellence Awards

On June 22, CCHHS recognized nine nurses in our annual Professional Registered Nurses Clinical Excellence Awards. CCHHS recognizes the importance of a strong and dedicated nursing staff. Staff across the system was asked to nominate an RN they work with who exemplifies certain values understood to lead to a positive patient experience and assist in the healing process. These nurses act as advocates for their patients, develop caring relationships with them, and productive and collaborative relationships with their team members. They also represent some of CCHHS' clinical excellence, including innovative and visionary practices that serve to advance the practice of medicine and the System.

Historically, CCHHS has dedicated significant resources to the training and retention of our nursing staff. As many know, we recently demolished Fantus Clinic, and with that opened the time capsule that had been placed there at its opening, over 60 years ago. Included was a set of financial statements showing that the nursing school and staff have been CCHHS's priority for many, many years-the Nursing School took up the largest part of the System's budget.





Pictured at the top is the System CEO Jay Shannon, MD and Mohammed Abu Realh, Associate Nurse Executive at Stroger Hospital recognizing the winners. The awardees are named below in order of appearance.

The following CCHHS Nurses were recognized in this year's Clinical Excellence Awards:

Bottom row l-r:

- Charge Nursing AES/ED: **Patience Alilionwu, MSN/FNP-BC**
- Peri-Operative Nursing: **Julita Acosta, RN**
- Correctional Nursing: **Lakesha Mitchell, RN, BSN**
- Public Health Nursing: **Lynda Neuner, RN, BSN**
- Med-Surgical Nursing: **Milany Tubillara, RN Med-Surgical Nursing**

Top row l-r:

- Nurse Leader: **Criselda Yulo, RN**
- Colo-Rectal Nursing: **Patricia Knowles, RN, APN**
- Care Nursing: **Cynthia Jones, RN, BSN**



## LGBT Pride Month

Every June, we recognize international Pride Month. Pride is a celebration for and of the LGBTQ communities around the world. While Pride can seem like a month of parties, parades, and rainbow covered giveaways, it is also a great opportunity to be frank about LGBTQ health. Because of stigma around sexual and gender orientation, it can be hard for LGBTQ folks to be open and frank with their doctors about some health concerns. Although understanding of the concerns, CCHHS wants to reiterate that regardless of identity, any and all patients are welcome.

CCHHS has historically been dedicated to treating HIV/AIDS and Hepatitis at the Ruth M. Rothstein CORE Center on the Illinois Medical District campus. Since opening in 1998, the CORE Center has been a national leader in treatment and prevention of HIV/AIDS. The CORE Center is also home to ongoing research projects in LGBTQ health. Last month, a major breakthrough in preventative HIV care came out of the CORE Center.



Dr. Lisa Henry-Reid has been studying the uses and efficacy of the medication Truvada as PrEP (pro-exposure prophylaxis) on adolescents, and on May 15th, the FDA officially approved the drug for use with younger populations. Previously the drug, which reduces the chances of HIV exposure by over 90%, was only approved for adults. Dr. Henry-Reid calls this an "important part of the toolbox" in preventing new infections in the younger demographic. The major challenge will be in raising awareness in adolescents that Truvada is an option. Patients of all ages who believe they may be at risk for HIV exposure should talk to their doctor about the option of taking PrEP.

CCHHS and the CORE Center want to take the opportunity of Pride month to urge patients of all ages to get educated on HIV/AIDS prevention and treatment, get tested, know their status, get treatment. For more information on the CORE Center and its programming, [click here](#).

## CCHHS in the Community: Our July Events

CCHHS' outreach team participates in a variety of community events all over Cook County. Whether it is a health fair, festival, job fair or community picnic, our personable outreach workers want to make sure that everyone in Cook County knows about the services provided at the John H. Stroger Jr. and Provident Hospitals and our community based health centers. If you want to know where we will be this month,

please check our [calendar of events](#). If you would like to request our participation at an event, please email [events@cookcountyhhs.org](mailto:events@cookcountyhhs.org).



Xandria Hair, Community Outreach Worker for the South Cluster is joined by a representative of DIVA at the TEECH Foundation Health & Resource Fair which took place at Bethany Union Church located at 1750 W. 103rd Street in Chicago.

## CCHHS In The News

### ARLINGTON HEIGHTS POST

[From the community: Ways to Keep Your Eyes Healthy](#)

BECKER'S —————

### HOSPITAL REVIEW

[Cook County Health & Hospitals System hires new chief quality officer](#)

[Cook County Health and Hospitals System in Chicago reaches HIMSS Analytics Stage 7](#)

[Cook County Health and Hospitals System, NCQA partner to connect patients with social services](#)





[Keeping Cool During A Heat Wave](#)

[Stroger Hospital Prepares For Increase In Gunshot Victims, Calls For National Gun Control](#)

**CHICAGO**  
**T O N I G H T**

[Federal Government Ends Oversight of Cook County Jail's Medical Center](#)

**Chicago Tribune**

[Officials break ground on \\$1 billion redevelopment of long-vacant Cook County Hospital](#)

**CRAIN'S**  
**CHICAGO BUSINESS.**

[Chicago's Notable Women in Healthcare 2018 - Andrea McGlynn - Director - Clinical Services, CountyCare, Cook County Health and Hospitals System](#)

**Daily Herald**

[CCHHS' CEO Named One of Becker's 100 Great Leaders in Healthcare](#)

**The Hispanic Times™**

[4-Men Health Fair, Dr. Pilar Guerrero, Health Services, Bilingual Services, Sponsors](#)

[4-Men Health Fair, Patricia Hernandez, National Kidney Foundation, Puerto Rican Lions Club, Sponsors](#)



[Realizan feria de salud gratuita para hombres en La Villita](#)



[Advocates, health providers laud new PrEP approval](#)

**Visit our website at [cookcountyhhs.org](http://cookcountyhhs.org).**

If you would like to invite a representative from CCHHS to attend a community event, please send an email to [events@cookcountyhhs.org](mailto:events@cookcountyhhs.org).

To provide feedback on CCHHS Community News, update your contact information, or unsubscribe, please email Marcelino Garcia, Director of Community Affairs, at [mgarcia6@cookcountyhhs.org](mailto:mgarcia6@cookcountyhhs.org).

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