



# SYSTEM NEWS

## Community Edition

### Letter from the CEO

**Thank You for Your Input!**

I'd like to give my sincere thanks to everyone who came out to our Town Hall meetings this month. We held four meetings, two on Chicago's west and south sides, one in Oak Forest and one in Cicero, to discuss CCHHS' strategic plans and vision for the future, as well as to get input from the communities we serve. Our communities' perspective is invaluable as we move forward in positioning our health system for continued success. During the meetings, many of the questions we received were about upcoming plans for our health care sites and I'd like to share some details with you here:



**Provident Hospital:** CCHHS intends to build a new health and diagnostic center in the Provident community. We envision a regional outpatient center (ROC) focused on primary care and prevention, accessible to our patients and integrated with community services. A new ROC will provide primary and specialty care services, laboratory and diagnostic services including a full spectrum of radiology services. The ROC will ultimately also provide dental, behavioral health, orthopedics and geriatric services: services much-needed in the community. These plans add on to the updates that have already occurred at Provident with the construction of a brand new state-of-the-art mammography suite.

**Oak Forest Health Center:** CCHHS plans to move out of the current Oak Forest campus to provide modern care in a facility designed for ambulatory care that has better access for our patients to ancillary services and public transportation. Oak Forest is very expensive to maintain and does not provide the experience we want for our patients. In the next few years, we plan to move into a new regional outpatient center, similar to the ROC we plan to build in the Provident community.

**Central Campus:** As reported in last month's issue of Community News, Cook County and CCHHS are building a new outpatient facility on our west side campus that will replace the outdated Fantus Health Center. Starting later this year clinical services will move out of Fantus Health Center and into Stroger Hospital to prepare for the transition. This means that there will be some construction in Stroger to accommodate those services for the time being. Please bear with us! Construction on the new building starts in 2017 and we are looking forward to caring for our patients in a modern facility.

**Health Centers:** CCHHS has 15 community health centers where we provide primary care and specialty care. In the coming years, we intend to rebuild, relocate or renovate each of our health centers. We are currently working on plans to improve our Cicero, Logan Square and Vista health centers.. We will be sure to share the latest details with you as they become available.

All of these plans are intended to help CCHHS best serve our patients now, and for generations to come. If you were not able to attend a town hall meeting but would still like to provide input on CCHHS' plans for the future, please visit:

[www.cookcountyhhs.org/provide-input-on-cchhs-2017-2019-strategic-plan/](http://www.cookcountyhhs.org/provide-input-on-cchhs-2017-2019-strategic-plan/)



**Dr. Jay Shannon, CEO, CCHHS**

**Click here to share ideas for CCHHS' Strategic Plan**

COOK COUNTY HEALTH & HOSPITALS SYSTEM  
**CCHHS**

## Mail Order Pharmacy: CCHHS Patients can Get Prescriptions Delivered to their Door

Did you know that CCHHS has a Mail Order Pharmacy? The Mail Order Pharmacy can deliver prescription medications right to the door of our patients offering a convenient and safe way to refill prescriptions plus saving a monthly trip to a pharmacy.

The Mail Order Pharmacy also operates a 24/7 prescription call center so patients can request a prescription refill. The center also calls patients with refill reminders and works directly with patients' physicians on refill requests.



*Staff at the CCHHS Mail Order Pharmacy*

Located on the Oak Forest Health Center campus, the Mail Order Pharmacy fills more than 65,000 prescriptions each month for 26,000 CCHHS patients!

The Mail Order Pharmacy can be reached at 1-800-458-0501.

## National Nurses Week

CCHHS celebrated National Nurses Week with a nursing appreciation event on May 12th.



*William and Stephanie Jones pictured here with CCHHS nurses wearing traditional "nursing whites".*

William Jones and his wife Stephanie were two of the event's guest speakers. After spending nearly a month in the Cook County Trauma Unit at Stroger Hospital, Mr. Jones wanted to recognize the clinical team that cared for him.

"Saying thank you seems so insufficient, but I can find no words that truly express my feelings appropriately, so I will stick with those two simple words with the hopes that you know the depth of emotion and gratitude they contain," said Mr. Jones.

CCHHS wishes our nurses a very happy National Nurses Week! Thank you for the incredible work you do each and every day, and thank you to our patients, like Mr. Jones, who inspire us.

## 2016 Clinical Excellence Award Recipients



1st row L to R: Kathy Pavkov, RN, Ellen Costello, RN, Kathy McLoyd, RN, Nancy Angelopoulos, RN, Jovita Peppers, RN and CEO Dr. John Jay Shannon.

2nd row L to R: Theresa De Castro, RN, Elizabeth Santos, RN, Barbara McDonagh, RN, Rajani Meduri, RN, Angelica Moore, RN and April Fierro, RN.

## Awards & Recognition

CCHHS Pediatrician **Dr. Marjorie Fujara** has received a community spirit award for health-focused organizational and civic leadership from the Chicago Department of Public Health for her role in education on Adverse Childhood Experiences, her clinical responsiveness to child victims of sexual assault and her leadership in child abuse prevention efforts.

The Illinois Department of Public Health (IDPH) and the Illinois Emergency Medical Services for Children (EMSC) program honored **Dr. Stathis Poulakidas**, the Chair of Burn and Wound Services at John H. Stroger Jr. Hospital, with a special pediatric care Clinical Excellence Award for his contributions to childhood care. The Ron W. Lee, M.D. – Excellence in Pediatric Care Awards are given annually by IDPH and EMSC to recognize those dedicated to pediatric emergency care and childhood injury prevention initiatives.



*Dr. Stathis Poulakidas*

"Dr. Poulakidas' medical research, training programs, care for burn victims, and his work to raise awareness about burn prevention show his dedication to children's health," said IDPH Director **Nirav D. Shah, M.D., J.D.** "I am honored to award Dr. Poulakidas the Ron W. Lee, M.D. Excellence in Pediatric Care Clinical Excellence Award."

"This award is a testament to the clinical expertise, compassion, and dependability Dr. Poulakidas provides our pediatric patients," said Cook County Health & Hospitals System CEO **Jay Shannon, M.D.** "In addition to providing patients with superior burn care, he also enthusiastically shares his expertise with clinicians throughout our region, improving access to world-class pediatric burn care in communities across several states"

The Ron W. Lee, M.D. Excellence in Pediatric Care awards are presented each May. Dr. Lee was the medical director for the Division of Emergency Medical Services and Highway Safety at IDPH, as well as the director of emergency medicine at Loyola University Medical Center and was instrumental in establishing and fostering the EMSC program in Illinois. He passed away in 1998.

**Visit our website at [cookcountyhhs.org](http://cookcountyhhs.org)**

## CCHHS in the News

- [CCHHS' Stroger Hospital Earns Accreditation from The Joint Commission](#)
- [Old Cook County Hospital Rehab Gets Thumbs Up](#)
- [5 Safety Net Hospitals, Health Systems to Know](#)

## Upcoming Events

- [May 27: CCHHS Board of Directors meeting](#)  
Board Meeting – 9 a.m.
- **June 5: Cancer Survivor's Day**
- [June 24: CCHHS Board of Directors meeting](#)  
Board Meeting – 9 a.m.

**If you would like to invite a representative from CCHHS to attend a community event, please send an email to [events@cookcountyhhs.org](mailto:events@cookcountyhhs.org).**

**To provide feedback on CCHHS Community News, update your contact information, or unsubscribe, please email Marcelino Garcia, Director of Community Affairs, at [mgarcia6@cookcountyhhs.org](mailto:mgarcia6@cookcountyhhs.org).**

## Employment

**CCHHS is hiring! Check out our website, [cookcountyhhs.org/careers](http://cookcountyhhs.org/careers) to find open positions.**



