



COOK COUNTY HEALTH

Strategic Planning Town Hall Meeting

In 2016, Cook County Health embarked on the development of a three year strategic plan amidst the most dramatic changes the healthcare industry has seen in decades. Left unnoticed or unaddressed, CCH faced an uncertain future. Continuing to deliver on our 180 year mission in a new healthcare environment required us to think, act and deliver care in a new way.

IMPACT 2020, our 2017-2019 strategic plan, provided the roadmap to transform CCH into a patient-centered provider of care. It prioritized critical initiatives like the provision of high quality care, modernizing our facilities and investing in our employees.

We are grateful for the efforts of our staff and our partners over these past three years as we have accomplished much of what IMPACT 2020 contemplated. We have increased focus on developing health and wellness strategies applicable to our patients and our communities. We have continued to provide high quality healthcare to our patients while expanding our footprint in clinical and non-clinical areas. And we have opened new facilities and implemented new and innovative strategies to address the opioid epidemic, food and housing insecurity and mental health.

But our work is not done. For Cook County Health to remain true to its mission to serve all Cook County residents regardless of their ability to pay requires us to continue to improve, innovate and collaborate. As we develop our 2020-2022 strategic plan, we are anxious to hear from our many stakeholders about how we are doing and where we should focus future efforts. We appreciate you taking the time to attend a town hall meeting or share your feedback electronically and we look forward to sharing the final plan with you this summer.

John Jay Shannon, MD
Chief Executive Officer
Cook County Health

Name: _____

Organization: _____

Phone: _____

Email: _____

Are you (check all that apply)

CCH patient CCH employee CCH partner Interested resident Other

Would you like to receive our monthly community newsletter? Yes No



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cookcountyhhs.org



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Do you consider Cook County Health a community asset? Yes ___ No ___

Why or why not?

What are we doing well? Not so well?

What should CCH's highest priority be in the next three years?

Additional Comments

Please email StrategicPlan@cookcountyhhs.org with additional comments you may have.

The 2020-22 strategic plan presentations made to the Cook County Health Board of Directors can be found on the CCH website: <http://www.cookcountyhhs.org/about-cchhs/governance/strategic-planning/>