

### Leadership

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ADDENDUM NO. 1

November 9, 2022 Title: Claim Processing

RFP # H22-0066

#### 1. General

This addendum revises RFQ documents. This addendum is issued to respondents of record prior to execution of contract and forms a part of contract documents and modifies previously issued documents. Insofar as previously issued contract documents are inconsistent with modifications indicated by this addendum, modifications indicated by this addendum shall govern. Where any part of the contract documents are modified by this addendum, all unaltered provisions shall remain in effect.

## 2. Addendum Acknowledgement Form

Acknowledge receipt of this addendum in the space provided on the Addendum Acknowledgement Form. Proposers must include the signed form with their response. Failure to do so will subject Proposers to disqualification.

3. Changes and Clarifications

A: Responses to Questions Received before 10/31/22.

4. Attachments- None

# **Responses to Vendor Questions**

	Section of	CCUUS Parmanca		
	the RFQ	Question	CCHHS Response	
1		Does CCH have existing processes in place, or is process design also required?	CCH has existing processes in place but is open to looking at processes that provide efficiencies.	
2		What is the approximate claims processing volume by facility?	Blue Island of Cook County ~ 10K/month Ruth M Rothstein Core Center 3K/month Cook County Central Fill ~ 45K/month John H Stroger Jr Hospital ~ 35K/month Provident Hospital ~10K/month	
3		Can you please list the qualifications expected of the Program Manager?	<ul> <li>Years of project management and related experience</li> <li>Proven ability to solve problems creatively</li> <li>Strong familiarity with project management software tools, methodologies, and best practices</li> <li>Success working with all levels of management</li> <li>Excellent analytical skills</li> <li>Strong interpersonal skills and extremely resourceful</li> <li>Presentation skills</li> <li>Strong verbal and written communication skills</li> <li>Attention to details</li> <li>Proven ability to complete projects according to scope of work</li> </ul>	
4		What is the current cost to CCH of pharmacy claims processing for ambulatory clinics?	To be discuss with selected vendor	
5		What percentage of the RFP scoring is weighted on cost?	30%	
6		Is the claims processing already automate?	Yes	

## ADDENDUM ACKNOWLEDGEMENT FORM

As required by the RFQ, Proposers must submit this acknowledgement form with their response. One acknowledgement form per response, listing all addenda, is appropriate.

Addendum No.:		
Addendum No.:		
Company Name:	 	
Representative's Name:	 	
Signature:		
Date:	 	
END OF ADDENDLIM		