



Job Code: 8094
Grade: 24
HCWR: N

Job Title
Chief Strategic Officer

Department
Administration

This position is exempt from Career Service under the CCH Personnel Rules.

Job Summary

Under the direction of the Chief Executive Officer (CEO), the Chief Strategy Officer is responsible for the major organizational growth, business development and affiliated strategies and for developing and implementing keythe strategic planinitiatives within for Cook County Health & Hospitals System (CCHHS) consistent with the CCHHS mission and strategic plan. The Chief Strategic Officer has responsibilities for partnership affiliation/payor strategy, decision analytics and the project management office. This may include The Chief Strategic Office will utilizeing statistical analysis to support innovative projects, interpreting research to identify new services or transformation of services and recommending opportunities for improving access to care, quality of care and patient safety, patient satisfaction and identifying areas for cost savings and revenue enhancements to support the long-term fiscal health of CCh efficiencies. The Chief Strategy officer will provide creative thinking and cultivate key business relationships.

General Administrative Responsibilities

Collective Bargaining

- Review applicable Collective Bargaining Agreements and consult with Labor Relations to generate management proposals
- Participate in collective bargaining negotiations, caucus discussions and working meetings

Discipline

- Document, recommend and effectuate discipline at all levels
- Work closely with labor relations and/or labor counsel to effectuate and enforce applicable Collective Bargaining Agreements
- Initiate, authorize and complete disciplinary action pursuant to CCH system rules, policies, procedures and provision of applicable collective bargaining agreements

Supervision

- Direct and effectuate CCH management policies and practices
- Access and proficiently navigate CCH records system to obtain and review information necessary to execute provisions of applicable collective bargaining agreements



General Administrative Responsibilities

Management

- Contribute to the management of CCH staff and CCH' systemic development and success
- Discuss and develop CCH system policies and procedures
- Consistently use independent judgment to identify operational staffing issues and needs and perform the following functions as necessary; hire, transfer, suspend, layoff, recall, promote, discharge, assign, direct or discipline employees pursuant to applicable Collective Bargaining Agreements
- Work with Labor Relations to discern past practice when necessary

Typical Duties

- Leads business growth proposal development, including reviewing and analyzing proposals as well as initiating growth proposals
- Designs, plans and coordinate leads execution of key strategic initiatives for CCHHS consistent with the CCHHS' mission and long-term financial and strategic plan upon endorsement of the CEO
- Collaborates with Chief Financial Officer to develop an annual budget strategy to ensure ongoing fiscal health and assists with other strategies and/or initiatives, as needed.
- Incorporates best practices and processes for implementation of strategic initiatives with a focus on continuous improvement of access to care, quality of care and patient safety, patient satisfaction and cost efficiencies
- Identifies opportunities to achieve value-based care, population health, and payor-provider partnerships.
- Collaborates with key leadership staff to establish service line changes based on patient needs assessments and sound business models.
- Establishes objectives, timeline, and budget for strategic initiatives and monitors performance against the objectives, timeline, and budget
- Identifies any performance issues with-regarding-te specific strategic initiatives and partners with System Leadership to recommend and develop appropriate options for resolution
- Advises CCHHS CEO and System Leadership with regarding to the priorities of strategic initiatives
- Coordinates accurate, effective, and timely internal and external communication and messaging around CCHHS strategic initiatives
- Cultivates key business relationships
- Monitors changing System priorities and advises on adjustment of strategic initiatives accordingly
- Collaborates with the CCHHS leadership on implementation of specific strategic initiatives and in motivating staff to the specific strategic initiatives
- Performs other responsibilities associated with strategic planning within CCHHS as assigned by the CEO

Reporting Relationship



Reports to the Chief Executive Officer

Minimum Qualifications

- Bachelor's or advanced degree in Health Sciences or Health Administration, Business, Finance, Project Management, Government or Public Service from an accredited college or university
- FiveEight (58) years' of experience in healthcare
- Prior experience in strategic planning

Preferred Qualifications

- Master's Degree or other advanced degree in Health Sciences or Health Administration, Business, Finance, Project Management, Government or Public Service from an accredited college or university
- Previous government-based healthcare system experience
- Experience and Demonstrated success within a complex healthcare setting leading large scale strategic initiatives with proven results in one or more of the following areas: strategic planning, operations, financial management, delivery model transformation, patient centered medical home delivery model or managed care
- Significant experience and knowledge of applicable Federal and State laws and regulations related to the healthcare industry
- Lean Six Sigma training and/ experienceknowledge

Knowledge, Skills, Abilities and Other Characteristics

- -Strong project management and planning skills
- *- Strong analytical skills
- Ability to think creatively
- *- Results driven leadership and management skills; demonstrated success in leading through influence
- Strong interpersonal and organizational skills with multi tasking capabilities · Exceptional written and verbal communications skills
- Ability to effectively interface and communicate with a wide range of constituencies
- Knowledge of federal, state health standards as well as institutional regulations and guides as mandated by the County government
- Extensive knowledge of the patient centered medical home delivery model
- Exceptional written and verbal communications skills necessary to communicate with all levels of staff and a patient population comprised of diverse cultures and age groups
- Strong interpersonal and organizational skills with multi-tasking capabilities
- Strong project management and planning skills
- • Strong analytical skills
- Ability to effectively interface and communicate with a wide range of constituencies
- • Ability to think creatively
- : Results driven leadership and management skills; demonstrated success in leading through influence



Knowledge, Skills, Abilities and Other Characteristics

- Demonstrated ability to problem solve and manage conflict effectively and in an objective manner
- Demonstrated ability to use sound judgment and make sound decisions

Physical and Environmental Demands

This position is functioning within a healthcare environment. The incumbent is responsible for adherence to all hospital and department specific safety requirements. This includes but is not limited to the following policies and procedures: complying with Personal Protective Equipment requirements, hand washing and sanitizing practices, complying with department specific engineering and work practice controls and any other work area safety precautions as specified by hospital wide policy and departmental procedures.

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of the personnel so classified.

For purposes of the American with Disabilities Act, “Typical Duties” are essential job functions.