

Standard Job Description

Job Code: <u>5384</u>

Grade: NS3 HCWR: N

Job Title

Nurse Coordinator II (Sexual Assault Nurse Examiner (SANE) Coordinator/Grant Project Coordinator)

Department

Emergency Medicine

This position is exempt from Career Service under the CCH Personnel Rules.

Job Summary

The Nurse Coordinator II will serve as the Health Resource & Service Administration (HRSA) Sexual Assault Nurse Examiner (SANE) Coordinator for the Forensic Nursing Grant Program managing, planning, developing, and overseeing the SANE Program throughout Cook County Health (CCH), in collaboration with Nursing Leadership. The SANE Coordinator is responsible for ensuring program compliance and reporting requirements with the Illinois Department of Public Health (IDPH). The position will participate in leadership conferences, collecting, analyzing, and presenting monthly data. Ensures annual training and competency of all nurses supporting the program. The SANE Coordinator/ Project Manager develops SANE Program policies, protocols, guidelines, and clinical pathways. Foster engagement among trainees throughout the entire process as national certification. Oversees all aspects of patient care within the designated unit, multiple units or for specific patient population on a 24-hour basis, by directing and evaluating all activities of the nursing staff. This position has first line responsibility for clinical supervision, patient care, personnel management, budgeting, and quality service delivery for the assigned area

General Administrative Responsibilities

Collective Bargaining

- Review applicable Collective Bargaining Agreements and consult with Labor Relations to generate management proposals
- Participate in collective bargaining negotiations, caucus discussions and working meetings

Discipline

- Document, recommend and effectuate discipline at all levels
- Work closely with labor relations and/or labor counsel to effectuate and enforce applicable Collective Bargaining Agreements
- Initiate, authorize and complete disciplinary action pursuant to CCH system rules, policies, procedures and provision of applicable collective bargaining agreements

Supervision

- Direct and effectuate CCH management policies and practices
- Access and proficiently navigate CCH records system to obtain and review information necessary to execute provisions of applicable collective bargaining agreements

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General Administrative Responsibilities

Management

- Contribute to the management of CCH staff and CCH' systemic development and success
- Discuss and develop CCH system policies and procedures
- Consistently use independent judgment to identify operational staffing issues and needs and perform the following functions as necessary; hire, transfer, suspend, layoff, recall, promote, discharge, assign, direct or discipline employees pursuant to applicable Collective Bargaining Agreements
- Work with Labor Relations to discern past practice when necessary

Typical Duties

- The typical duties listed are to provide care and support under the Health Resource & Service Administration (HRSA) Sexual Assault Nurse Examiner (SANE) Forensic Nursing Grant Program. Direct patient care and support is the requirement to effectively implement program criteria. This may include assisting with developing program policies, protocols, guidelines, and pathways for monitoring compliance, ongoing project evaluation/recommendations, develops annual budgets and identifying funding sources, developing, and executing action plans, and ensure program compliance through data analysis, interpretation, and submitting reports.
- Collaborates with Nursing Leadership to develop nursing care standards ensuring patient care in unit is delivered within hospital established service standards, regulatory and professional standards of care.
- Develops and implements an effective operating plan for the delivery of nursing care within
 the designated nursing unit. The requirements for delivery of care in such a unit called for
 extreme attention and responsiveness in all areas of patient care including patient
 assessment, delivery of life-saving medication, and the operation of life-sustaining
 equipment.
- Identifies opportunities for process improvement and initiates improvement efforts within the
 unit and in support of the grant to increase and exceed unit performance measures.
 Conducts patient observations, reviews verbal reports and written documentation, and
 establishes immediate and long-term corrective action plans. Areas of unit performance
 include compliance with standards of care, length of stay (LOS), agency and overtime costs,
 position vacancies and turnover rates.
- Develops long-term unit staffing schedules to ensure adequate daily coverage in accordance with staffing needs.
- Drives employee performance by setting clear performance expectations for unit nursing staff and providing necessary information and tools to achieve desired performance.
- Provides daily guidance to staff regarding patient care delivery problems.
- Identifies staff development needs and works with nursing education department or outside sources to provide nurses with continuous education and opportunity for growth and development.
- Ensures all nursing staff meets requisite credential and licensure requirements.
- Partners with nursing team to proactively assess the quality of patient care delivered by



Typical Duties

nursing staff and to evaluate overall unit effectiveness in meeting care treatment goals.

- Ensures nursing staff follows accurate and complete documentation procedures at all times.
- Completes required quality assessment and performance improvement reports for the unit.
- Develops and implements corrective action plans.
- Maintains a safe, culturally sensitive, and caring patient environment that is reflective of John
 H. Stroger, Jr. Hospital standards, as well as patient and family expectations.
- Demonstrates and promotes awareness of patient care rights; serves as patient advocate and liaison with community groups for educational material and project clarification.
- Coordinates efforts of ancillary health services to ensure continuity of patient care and positive communication with all hospital staff.
- Works with appropriate departments to ensure proper maintenance of unit medical equipment including life-sustaining equipment.
- Prepares and monitors unit personnel, supply, and equipment budgets to ensure expenses are maintained within budgetary guidelines.
- Performs other related duties as required.

Minimum Qualifications

- Bachelor of Science in Nursing (BSN) from a school of nursing
- Licensed as a Registered Professional Nurse in the State of Illinois
- Three (3) years of Adult Emergency Nursing/Critical Care within a hospital environment
- One (1) year of experience as a Charge Nurse
- One (1) year of experience with Grant implementation
- Must be certified in Advanced Cardiovascular Life Support (ACLS)
- SANE RN who maintains professional competency

Preferred Qualifications

- Master's Degree in Nursing (MSN) from an accredited college or university
- Three (3) to five (5) years of experience as SANE Coordinator
- Three (3) to five (5) years of experience photo medical documentation and record request
- One (1) to three (3) years of experience with Federal/ State Grant writing and implementation
- Pediatric Advanced Life Support (PALS) Certification
- Certification in a Specialty Nursing
- Certification in Emergency Communications Registered Nurse (ECRN) card
- Certification in Emergency Nursing Pediatric Course (ENPC)
- Certified as a SANE RN in adult and/or pediatrics
- Bilingual

Knowledge, Skills, Abilities and Other Characteristics

- Thorough knowledge of the job description and key requirements for each position on the unit; holds subordinates accountable for responsibilities inherent in their position
- Thorough knowledge of the Hospital and Nursing Department's mission, philosophy, goals, objectives, policies, and procedures



Knowledge, Skills, Abilities and Other Characteristics

- Demonstrates understanding of the current requirements of accrediting agencies [Illinois Department of Public Health (IDPH), Joint Commission on Accreditation of Healthcare Organizations (JACHO)]
- Thorough knowledge of safety policies and procedures
- Demonstrates skill in the coordination and the management of patient care unit
- Thorough knowledge of expected staff response in hospital emergency, fire, and demonstrates the ability to direct the activities of the nursing unit in the event of an emergency situation of patient evacuation
- Strong interpersonal skills to interact with staff, patients, hospital staff, patient families
- Excellent oral, verbal and written communication skills necessary to communicate with all levels of staff and a patient population composed of diverse cultures and age groups
- Strong leadership and project management skills
- Analytical, organizational, problem-solving, critical thinking, and resolution skills
- Ability to articulate in a clear and professional manner when presenting and demonstrating techniques
- Ability to maintain all unit equipment in proper working condition
- Ability to prioritize, plan, and organize projects and tasks
- Ability to multi-task and meet deadlines in a fast-paced and stressful environment
- Ability to adhere to department policies and standards utilizing best practices
- Ability to maintain a professional demeanor and composure when challenged
- Ability to function autonomously and as a team member in a multidisciplinary team for long periods of time
- Demonstrates skill in staffing and the management of nursing personnel
- Demonstrates good judgment in the selection of new staff members using appropriate interview techniques
- Demonstrates attention to detail, accuracy and precision

Physical and Environmental Demands

This position is functioning within a healthcare environment. The incumbent is responsible for adherence to all hospital and department specific safety requirements. This includes but is not limited to the following policies and procedures: complying with Personal Protective Equipment requirements, hand washing and sanitizing practices, complying with department specific engineering and work practice controls and any other work area safety precautions as specified by hospital wide policy and departmental procedures.

The above statements are intended to describe the general nature and level of work being performed by people assigned to this classification. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of the personnel so classified.

For purposes of the American with Disabilities Act, "Typical Duties" are essential job functions.