

# Cermak Health Services



## Cook County Health and Hospitals System Correctional Health - Cermak Health Services May 2016

### PRESENTATION TO INFORM STRATEGIC PLANNING

**Presented By:** Connie Mennella MD, Chair Department of Correctional Health  
Chris Wurth, Site Administrator /COO

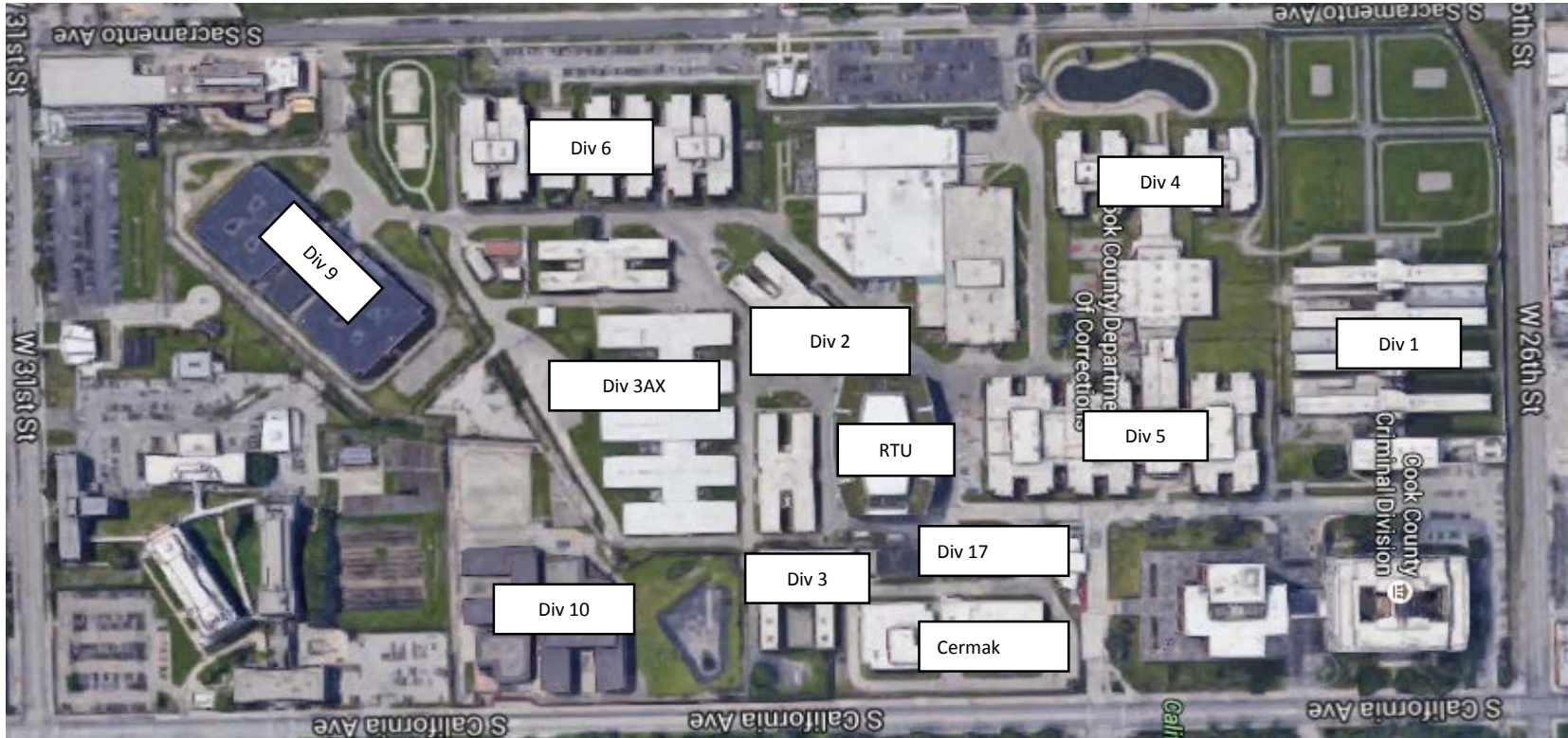


COOK COUNTY HEALTH  
& HOSPITALS SYSTEM  
**CC+HHS**

# CERMAK HEALTH SERVICES

Goal: To provide constitutionally required quality, timely, and cost-efficient healthcare services in a correctional setting in accordance with acceptable community standards, accreditation, and regulatory requirements as a continuum of care within CCHHS and the community

# CERMAK HEALTH SERVICES



- 96 Acre Cook County Jail Campus
- Currently 9 Divisions Across Multiple Buildings
- Approx. 8300 Avg. Daily Population Housed On-Campus
- Medical, MH, Nursing & Dental Services in Multiple Buildings
- On-Site Pharmacy

# THE PATIENT EXPERIENCE



**JAIL**



**Insurance Screening**



**INTAKE PROCESS**  
Everyone is screened on entry into jail for medical and mental health issues

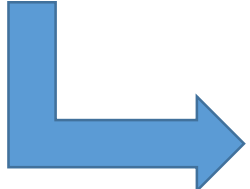


**HOUSED**



**Health Care Services Provided by Cermak at the Cook County Jail**

<b>NURSING HEALTH SERVICE REQUESTS</b>		<b>PRIMARY CARE</b>	<b>ONSITE SPECIALTY CARE</b>
<b>CHRONIC CARE</b>	<b>PHARMACY</b>	<b>DENTAL CARE</b>	
<b>MENTAL HEALTH</b>	<b>URGENT CARE</b>	<b>COORDINATION OF OFFSITE SPECIALTY CARE</b>	<b>DIAGNOSTICS</b>
<b>INFIRMARY CARE</b>	<b>DETOXIFICATION</b>		



**DISCHARGE PLANNING & COMMUNITY LINKAGE FOR TRANSITION OF CARE**



# VOLUME OF SERVICES

## LAST 12 MONTHS: MAY 2015 - APRIL 2016

VOLUME	SERVICES
54,719	Intake Screenings
35,474	Primary Care Visits
15,069	Psychiatry Visits
14,848	Dental Visits
10,169	Detox Patients
3,123,660	Medication Orders
6,225,979	Doses Dispensed
8,400	Methadone Doses Dispensed
64,103	Radiology/Diagnostics
~16,000	Total Onsite Specialty Clinics

ONSITE SPECIALTY CLINICS	
Infectious Diseases	Audiology
Mental Health/Crisis Intervention (24/7)	Podiatry
Cardiology	Urology
General Ophthalmology	Ophthalmology
Nephrology/Dialysis (M-W-F)	Gynecology
Optometry	Dermatology
Orthopedics	Physical Medicine and Rehabilitation
Family Planning	Physical Therapy / Occupational Therapy

# MEDICAL / MENTAL HEALTH CLASSIFICATIONS

- Dose By Dose Medication Administered
- Expanded Nursing and Mental Health staffing coverage
- Medical Classifications M2, M3, M4
- Mental Health/Psychiatric Classification: P2, P3, P4

CLASSIFICATIONS	HOUSING	LEVEL OF CARE
M4 / P4	Special Care Unit / Cermak Infirmary	Highest
M3 / P3	Residential Treatment Unit	Intermediate
M2 / P2	Nursing medication divisions	Outpatient Dose by Dose medication
NONE	General Population	Outpatient – Keep on Person medication



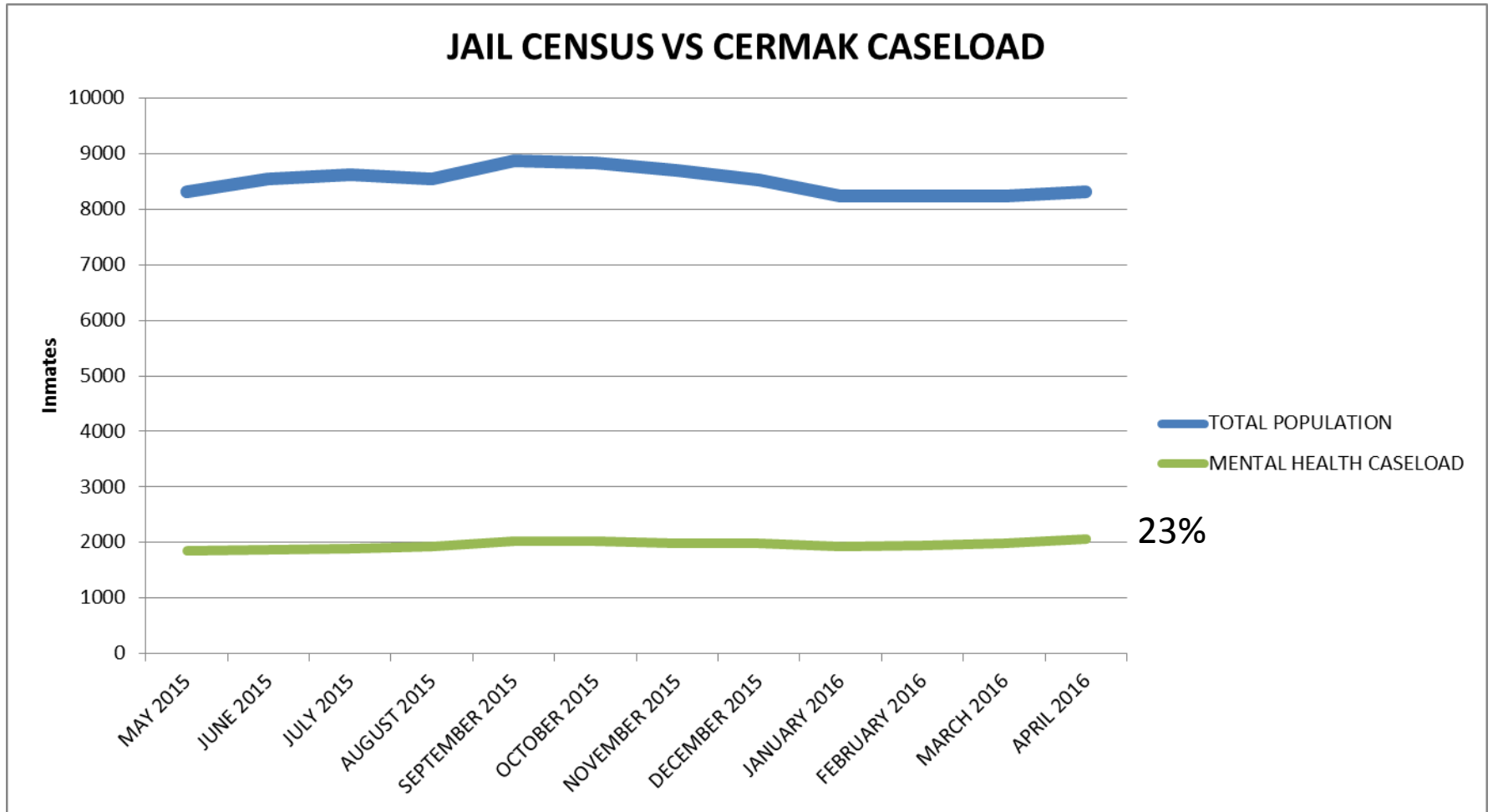
Cermak Building



Residential Treatment Unit



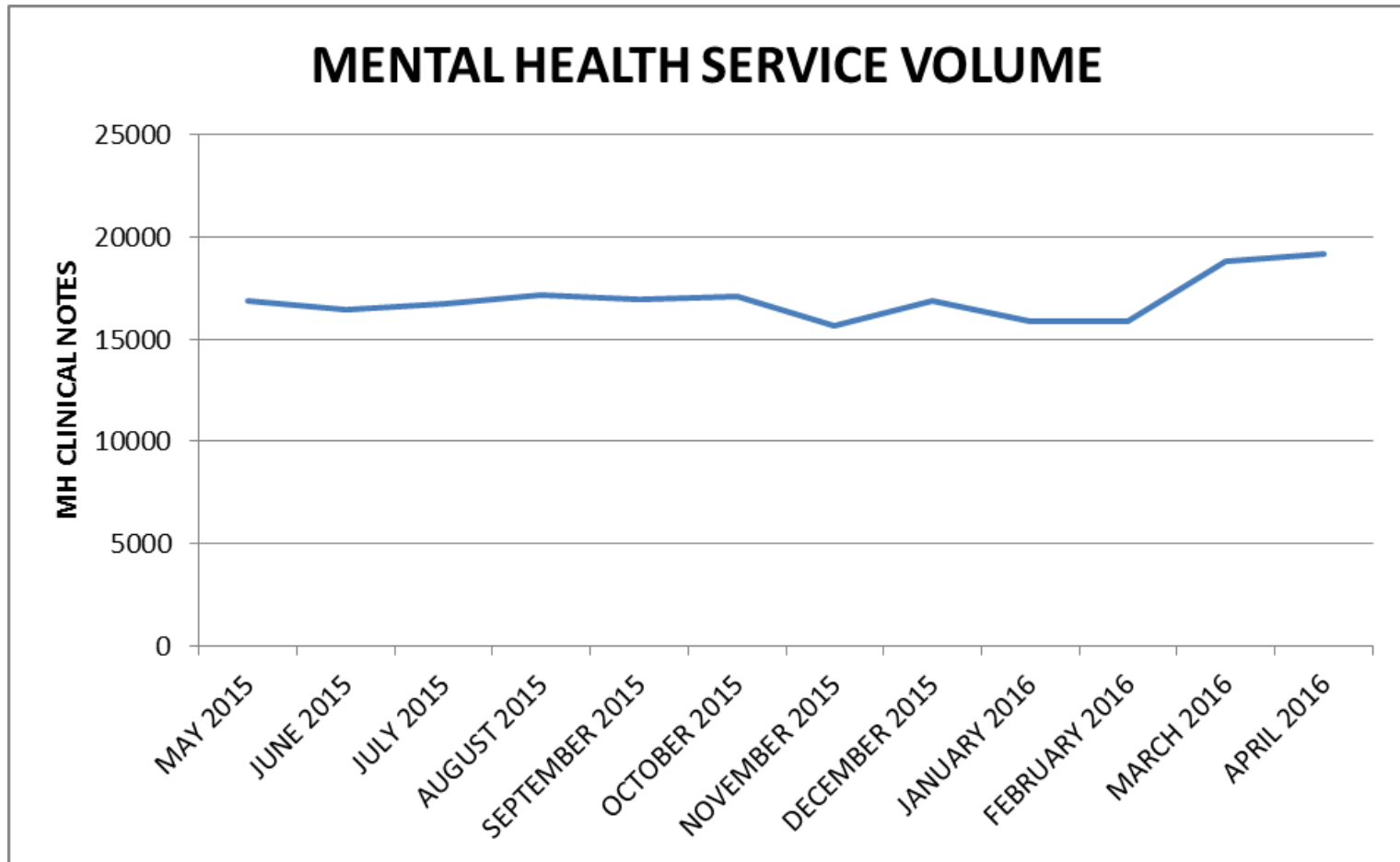
# MENTAL HEALTH CASELOAD VOLUME – LAST 12 MONTHS



**Caseload:** Total unique patients with any P-level

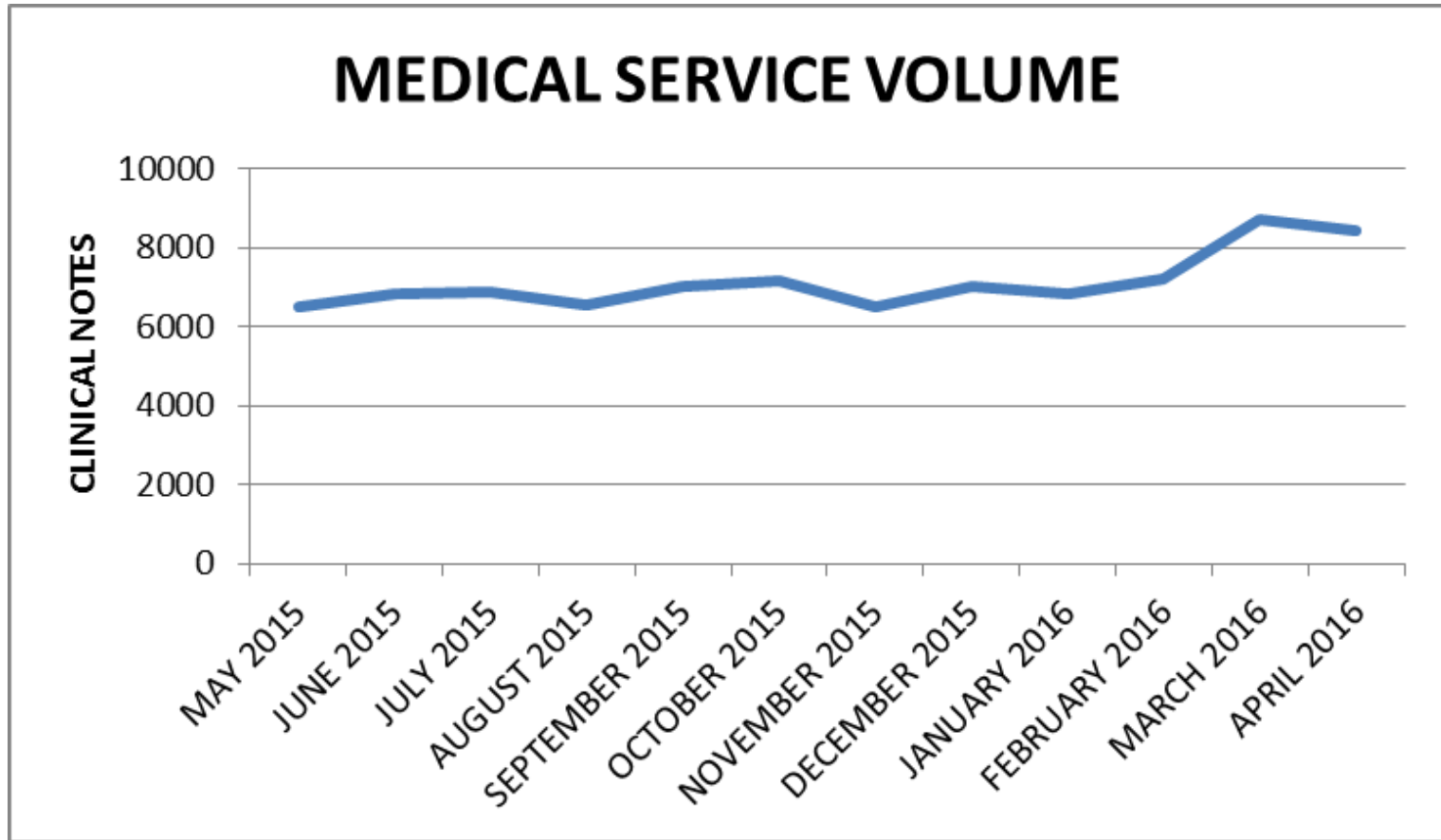


# MENTAL HEALTH WORKLOAD VOLUME TRENDS



Notes reflect Mental Health service activities in the following: Mental Health Intake assessments, Psychiatry, Psychology, Mental Health Specialists, Infirmary, Group Therapy

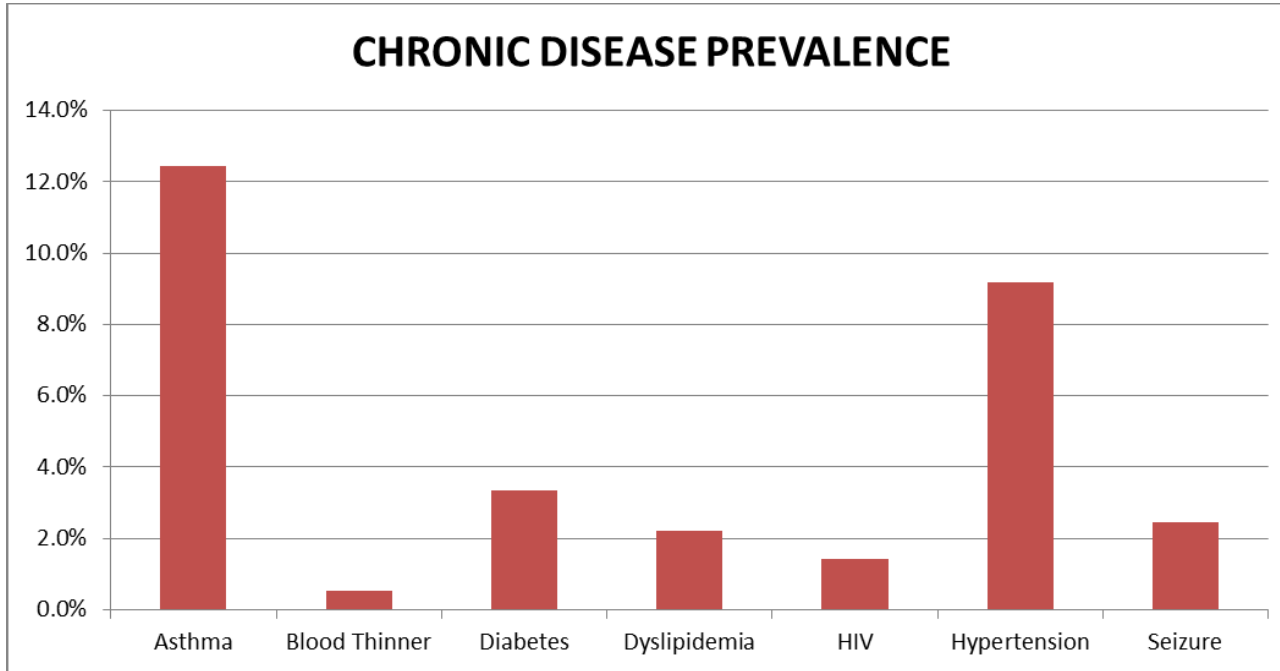
# MEDICAL WORKLOAD VOLUME TRENDS



Notes reflect Medical service activities in the following: : Primary Care, Intake Medical Assessments, Provider Urgent Care

**30% increase from May 2015 to April 2016**

# CHRONIC DISEASE

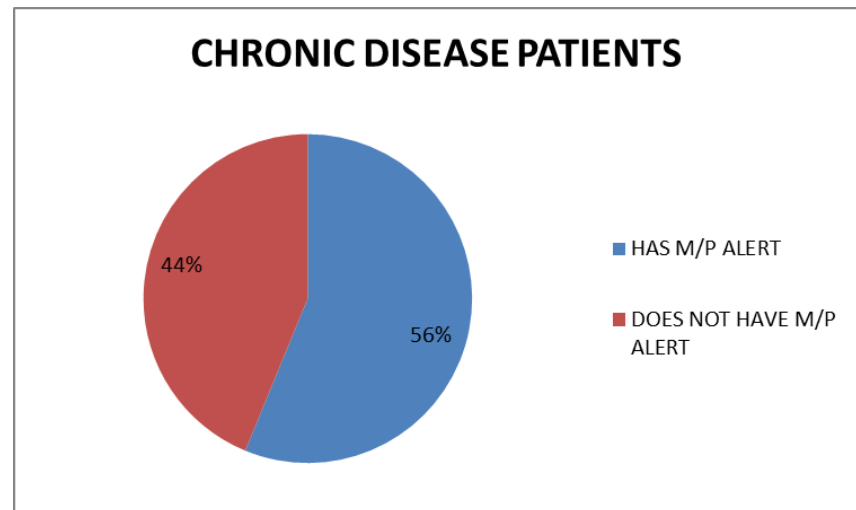


## SNAPSHOT: 05/16/2016

8,121 Total Population

1,930 Unique Patients

2,592 Chronic Diseases



# INNOVATIONS AND BEST PRACTICES

- Medical Special Care Unit Chronic Disease Self-Care Groups
- Diabetes group visits
- HIV care
- Family planning services
- Miscarriage Care Initiative
- Mental Health Intensive Manage Unit
- Medical Social Workers Reentry work
- Bed control process
- Nursing training initiatives
- Pharmacy OTC initiative
- Healthcare trainees
- Justice involved initiatives/research

# Stepping Up Initiative

## **Stepping Up is a National Initiative to Reduce the Number of People with Mental Illnesses in Jails**

- Partnership of the Council of State Governments Justice Center, the National Association of Counties and the American Psychiatric Association Foundation.
- Designed to rally national, state, and local leaders around the goal of reducing the number of people with mental illnesses and substance use disorders in jails.

## **National Stepping Up Summit**

- Convened elected officials, health system leaders, jail administrators, law enforcement officials and other stakeholders from 50 jurisdictions across 37 states.
- Guided teams to develop system-level plans to reduce the number of people with mental illnesses in their jails.
- Working sessions focused on the commitment of local leadership, screening & assessment utilization, existing levels of baseline data and the degree to which progress is tracked

<https://stepuptogether.org/updates/county-teams-work-to-make-stepping-up-initiative-a-movement-not-a-moment-at-national-summit>

## INTEGRATED STRATEGY

- Achieve substantial compliance in all Department of Justice areas
- Recruit, recognize, and retain quality staff
- Apply for and initiate National Commission on Correctional Healthcare (NCCHC) accreditation
- Develop Cermak as a Center of Excellence in Correctional Health
- Further integrate care coordination for patients with mental illness, substance use, and chronic disease as they re-enter the community

## *Department of Justice (DOJ) History*

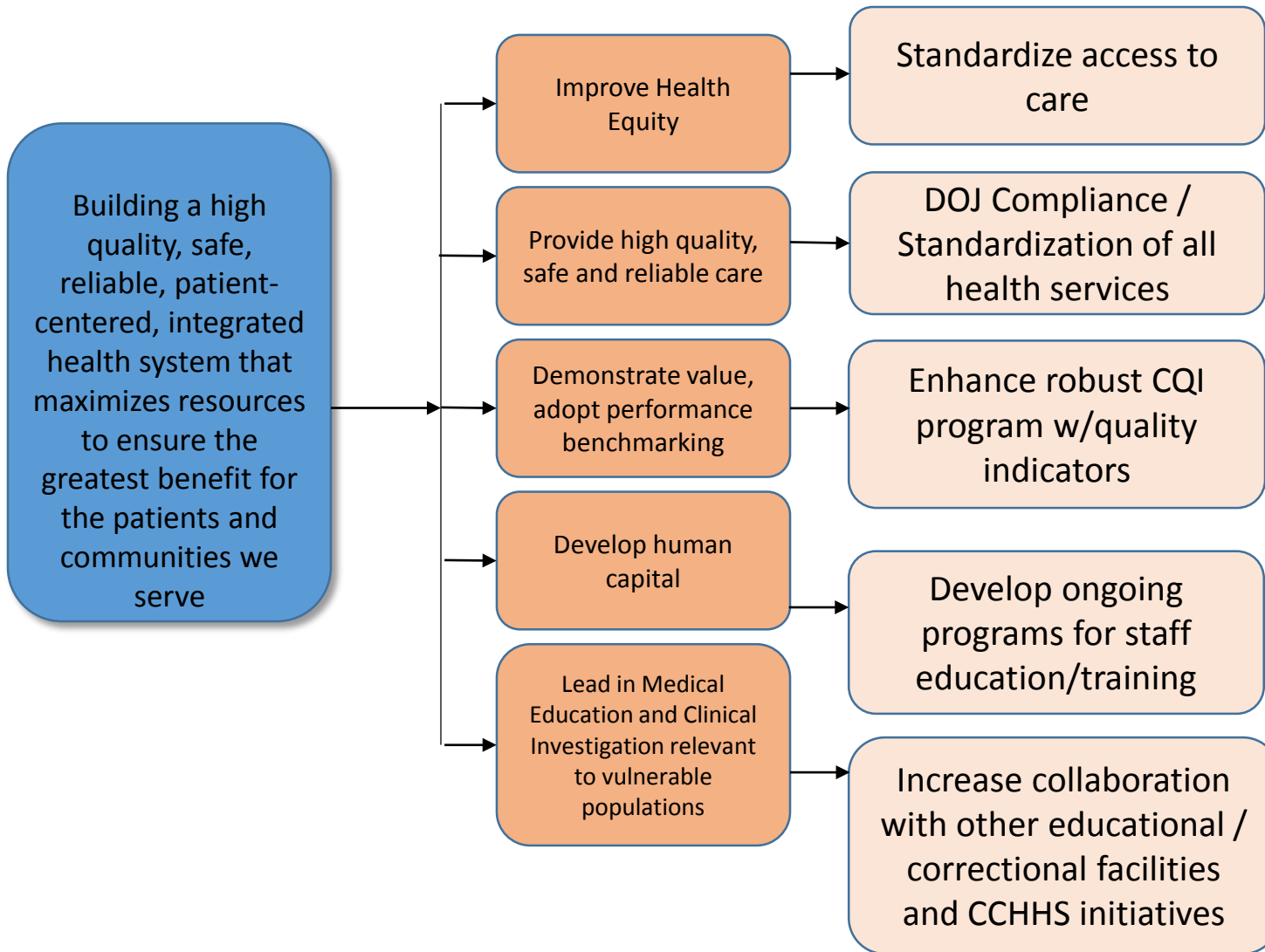


Agreed order initiated in June 2010

- April 2015            12 Partial            9 Substantial
- November 2015    9 Partial            12 Substantial
- April 2016            5 Partial            16 Substantial
- *NO AREAS NON COMPLIANT*



# Strategic Planning



# QUESTIONS?