



# COOK COUNTY HEALTH & HOSPITALS SYSTEM

## Ambulatory Strategy

March 17, 2016



# Presentation Outline

- Ambulatory Care Organization at CCHHS
- Ambulatory Care Activity
- Model Ambulatory Health Centers
- Next steps



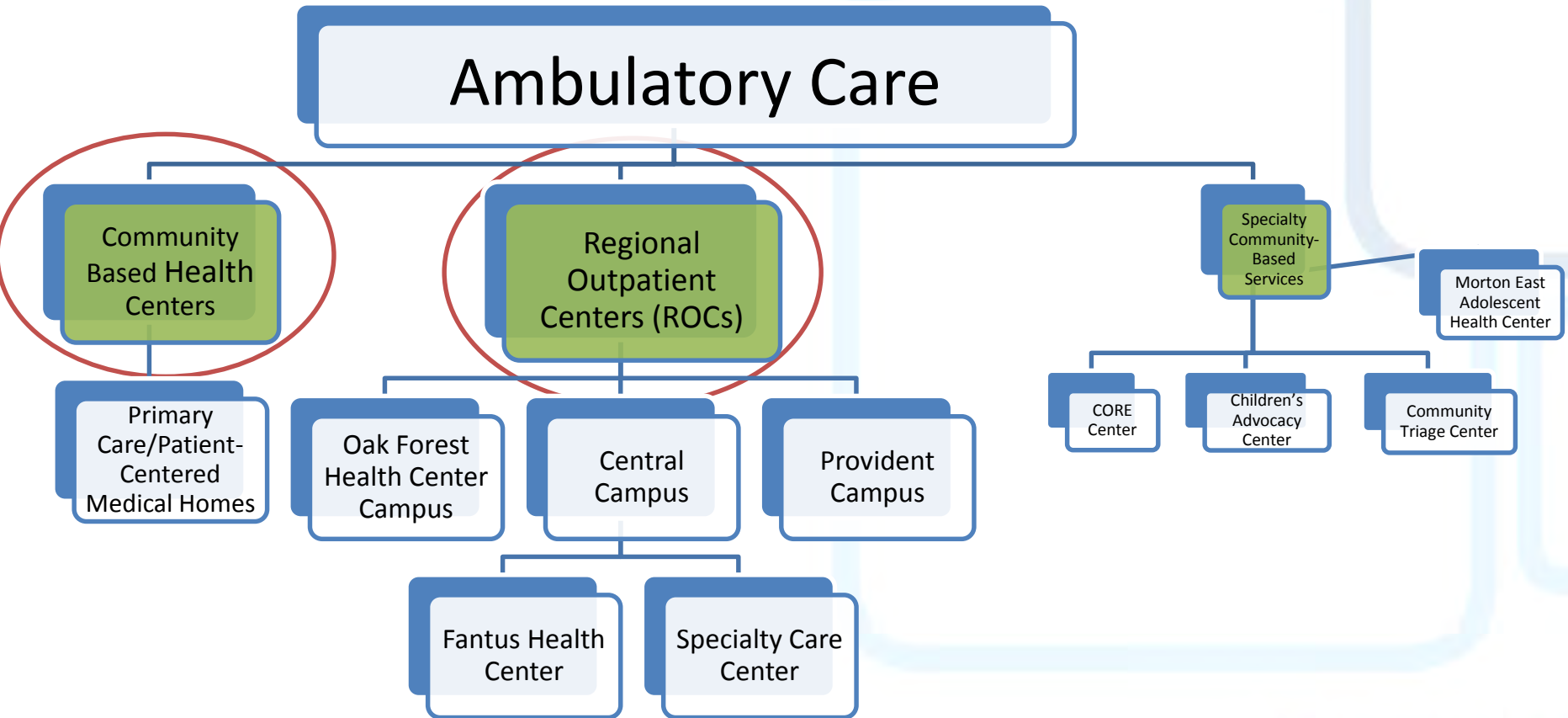
Building a high quality, safe, reliable, patient-centered, integrated health system that maximizes resources to ensure the greatest benefit for the patients and communities we serve.

# Principle Objectives

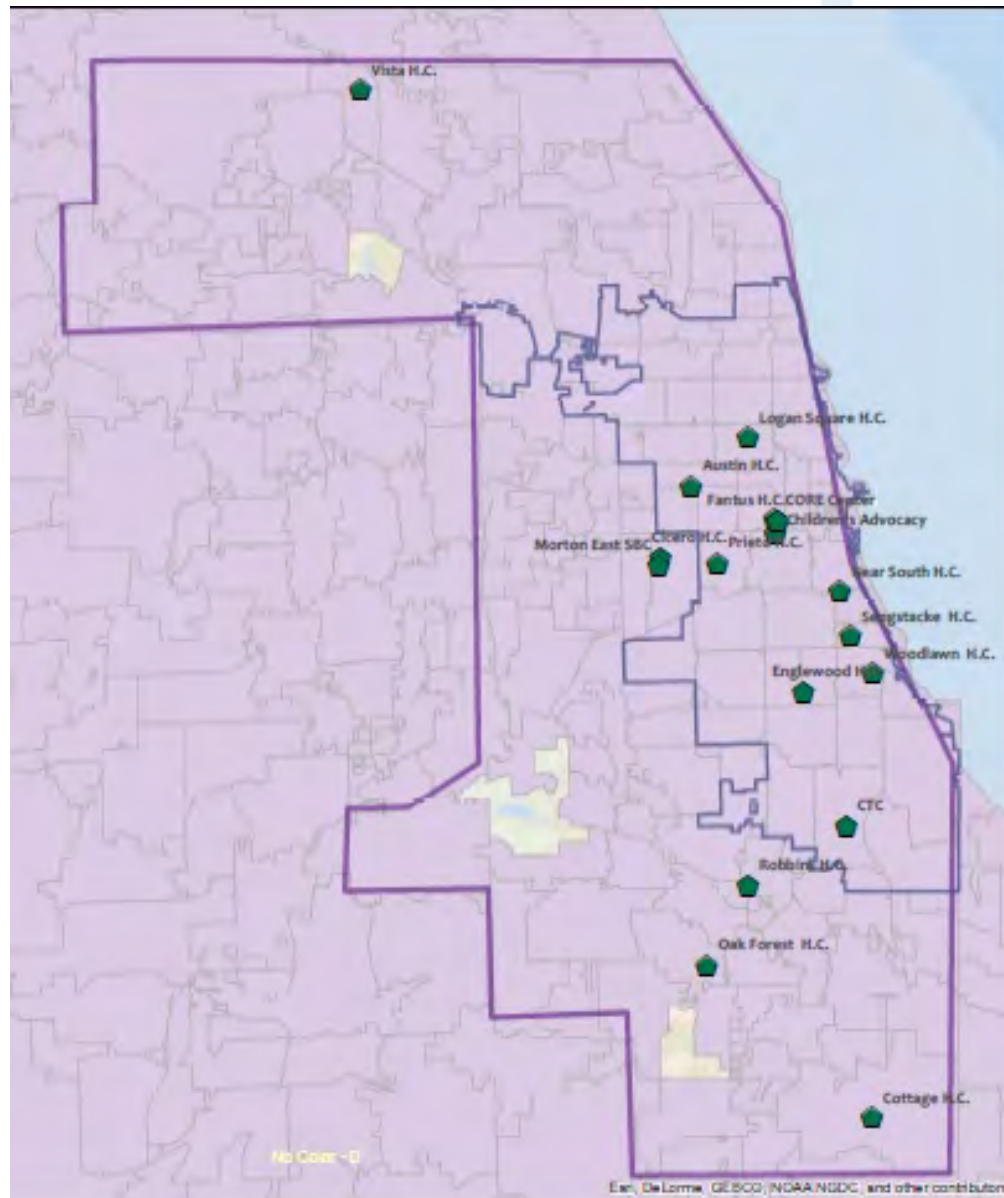
- Improve health equity
- Provide high-quality, safe and reliable care
- Demonstrate value, adopt performance benchmarking wherever possible
- Develop human capital
- Lead in Medical Education and Clinical Investigation



# Ambulatory Care at CCHHS



# Ambulatory Care Locations



# Ambulatory Care Locations

## City of Chicago

- Austin Health Center
- Dr. Jorge Prieto Health Center
- Englewood Health Center
- Logan Square Health Center
- Near South Health Center
- Woodlawn Health Center
- **Provident / Sengstacke Campus**
- **Central Campus - Specialty Care Center / Fantus Health Center**
- Children's Advocacy Center
- CORE Center

## Suburban Cook County

- Cicero Health Center
- Cottage Grove Health Center (Ford Heights)
- Robbins Health Center
- Vista Health Center (Palatine)
- **Oak Forest Health Center Campus**
- Morton East Adolescent Center (Cicero)



# Ambulatory Care at CCHHS

## Community Based Health Centers

Primary  
Care/Patient-  
Centered Medical  
Homes

Physician-led,  
Team-Based Care





# Medical Home Activity

Patient Activity in Medical Homes (Dec 1, 2014 - Nov 30, 2015)		
Medical Home / Health Center	Visits	Patients
Fantus GMC	55574	19624
Prieto	22720	7459
Fantus Peds	17866	6577
Provident / Sengstacke	16190	6186
Near South	15684	5094
Oak Forest	15369	5520
Cicero	15121	4728
Englewood	15116	5220
Vista	14917	5184
Woodlawn	12475	4599
Robbins	11300	4143
Austin	11165	4506
Cottage Grove	9943	3329
Logan Square	9690	3712



# Ambulatory Community Health Center Profiles - Chicago

Site	Address	Leased, Owned	Square Feet	# Exam Rooms	Medical Home Services
Austin	4800 W. Chicago Ave. 60651	Leased	11,373	17	Internal Medicine, Peds, Behavioral Health, GYN
Englewood	1135 W. 69 <sup>th</sup> St. 60621	Owned	9,722	14	Family Medicine, Peds
Logan Square	2840 W. Fullerton Ave. 60647	Owned	9,000	12	Internal Medicine, Peds, Family Medicine, GYN, Peds Endo
Near South	3525 S. Michigan Ave. 60652	Leased (city)	8,367	14	Family Medicine, Peds
Prieto	2424 S. Pulaski Rd. 60623	Owned	14,342	21	Family Medicine, BH, Peds, Mammography, Dental
Woodlawn	6337 S. Woodlawn Ave. 60637	Leased (city)	10,732	7	Internal Medicine, BH

# Ambulatory Community Health Center Profiles – Suburban Cook County

Site	Address	Leased, Owned	Square Feet	# Exam Rooms	Medical Home Services
Cicero	5912 W. Cermak Rd. Cicero 60804	Leased	7,500	9	Internal Medicine, Peds, Family Medicine, OB, BH
Cottage Grove	1645 Cottage Grove Ford Heights 60411	Owned	12,917	9	Family Medicine, Pediatrics, Dental, BH
Robbins	13450 S. Kedzie Ave. Robbins 60472	Owned	13,818	10	Internal Medicine, Family Medicine, Peds, Dental, BH
Vista	1585 N. Rand Rd. Palatine 60067	Leased	6,000	8	Internal Medicine, Family Medicine, Peds, BH



# Community Profiles - Chicago

	Majority Minority	% Households w/SNAP	Unemployment rate for persons 16+ years	% below 200% FPL	MUA/MUP Designation	# FQHCs in same community area
Austin	Black	33.7%	22.5%	50.6%	MUA	5 + 1 SHC
Englewood	Black	41.5%	35.0%	67%	MUA	3
Logan Square	Latino	10.6%	7.7%	41.2%	MUP	1
Near South	n/a	7.7%	5.3%	45.6%	MUA	3 + 2 SHCs
Prieto – N. Lawndale	Black	48.1%	24.6%	68.6%	MUA	4 + 1 SHC
S. Lawndale	Latino	29.8%	16.7%	58.1%	MUA	8 + 3 SHCs
Woodlawn	n/a	17.1%	24.0%	43.3%	MUA	0
Chicago	n/a	17.1%	13.6%	43.3%	n/a	n/a
Cook County	n/a	14.2%	12.2%	34.7%	n/a	n/a
Suburban Cook	n/a	n/a	7.9%	22.8%	n/a	n/a

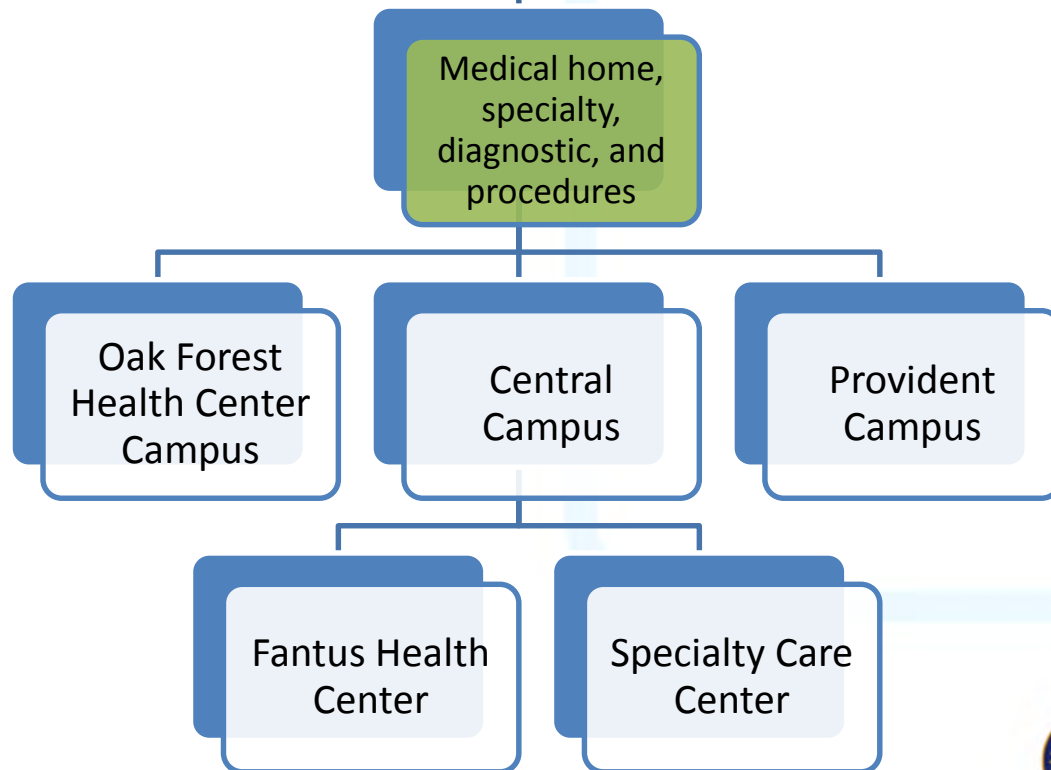


# Community Profiles – Suburban Cook

	Majority Minority	% Households w/SNAP	Unemployment rate for persons 16+ years	% below 200% FPL in 2010	MUA/MUP Designation	# FQHCs in same zip code
Cicero	Latino	25.3%	13.6%	49.8%	MUP	3 in 60804
Cottage Grove – Ford Heights	African American	45.5%	38.7%	61.9%	MUA	0 (3 in Chicago Heights)
Robbins – Blue Island Robbins	n/a African American	24.6% 36.5%	15.6% 20.8%	43.7% 60.8%	MUP MUA	1 in zip 0 in zip (2 in Harvey)
Vista – Palatine	n/a	6.1%	7.6%	18.4%	MUP-GE	0
Chicago	n/a	19.3%	13.2%	43.3%	n/a	n/a
Cook	n/a	14.2%	12.2%	34.7%	n/a	n/a
Suburban Cook	n/a	n/a	n/a	22.8%	n/a	n/a

# Ambulatory Care at CCHHS

## Regional Outpatient Centers (ROCs)



# Ambulatory Specialty Services at ROCs

Cardiology  
Dermatology  
Diabetes and Endocrinology  
ENT  
Gastroenterology  
Imaging  
Neurology  
Oncology  
Ophthalmology  
Optometry

Oral Surgery  
Orthopedic Medicine  
Pediatric Subspecialties  
Podiatry  
Pulmonology  
PT/OT  
Renal Medicine  
Rheumatology  
Urology  
Vascular Medicine



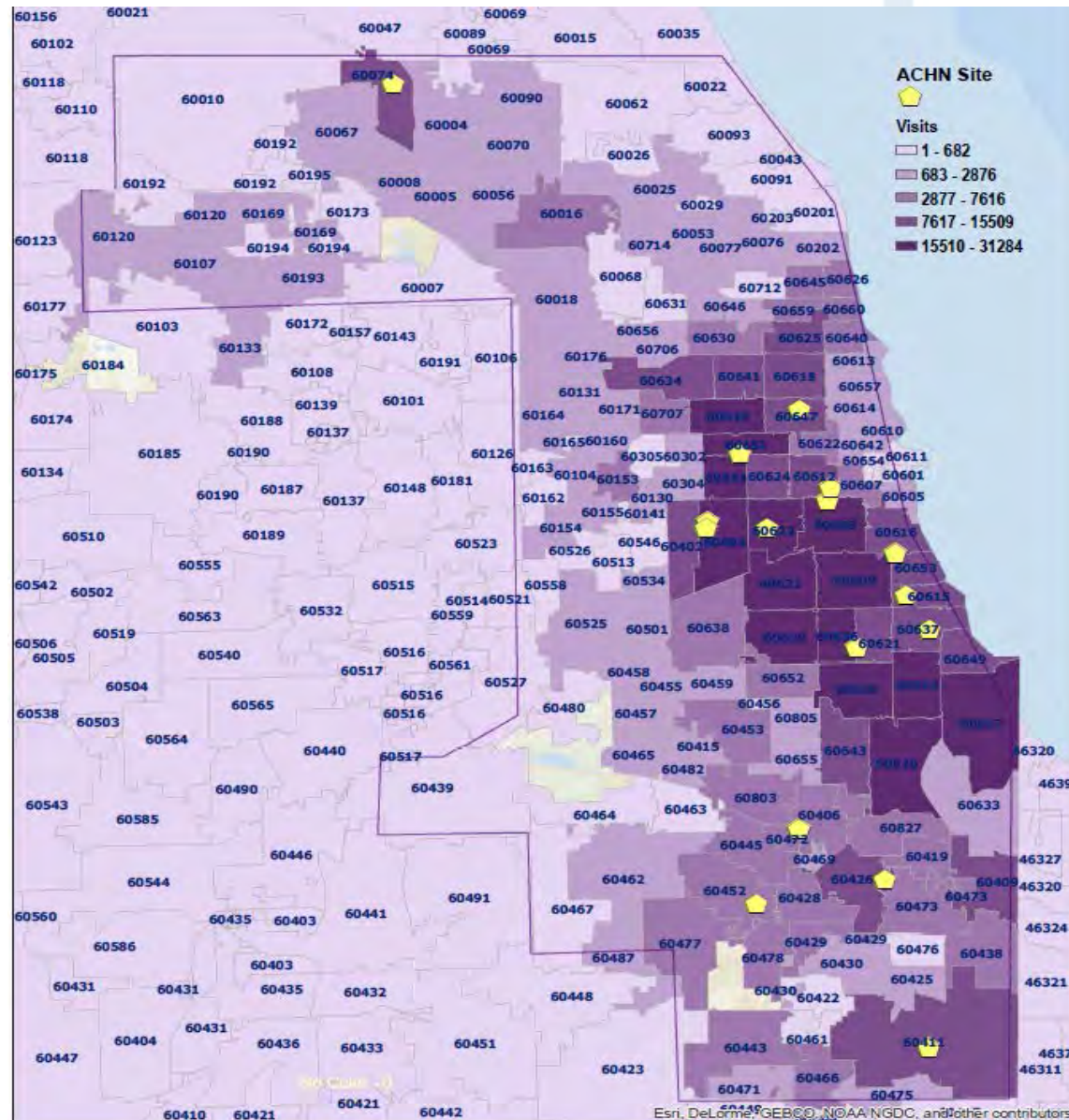
# FY2015 Ambulatory: Volumes

	Provider Visits	Non Provider Visits	Grand Total
Total Patients	135,604	97,281	157,820
Total Visits	477,365	261,501	738,866





# FY2015 Ambulatory Visits: Patient Zip Codes



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# FY2015 Ambulatory: Age, Gender of Patients

AGE		
Age (group)	Total Visits	Percentage
0 to 20	51,984	7.06%
21 to 30	61,709	8.37%
31 to 40	78,186	10.59%
41 to 50	119,518	16.18%
51 to 60	205,434	27.78%
> 60 yrs	221,609	29.96%
Others	426	0.06%

Gender	
Gender	
Female	426,826
Male	311,835
Transgender	122
Unknown	60



# FY2015 Ambulatory: Race, Ethnicity of Patients

## Race

Races	Total Visits	Percentage
African American/Black	365,557	49.47%
White	259,160	35.08%
Other/UTD (unable to determine)	54,273	7.35%
Asian	34,272	4.64%
American Indian/Alaska Native	18,325	2.48%
Multiple	6,269	0.85%
Others	1,010	0.14%

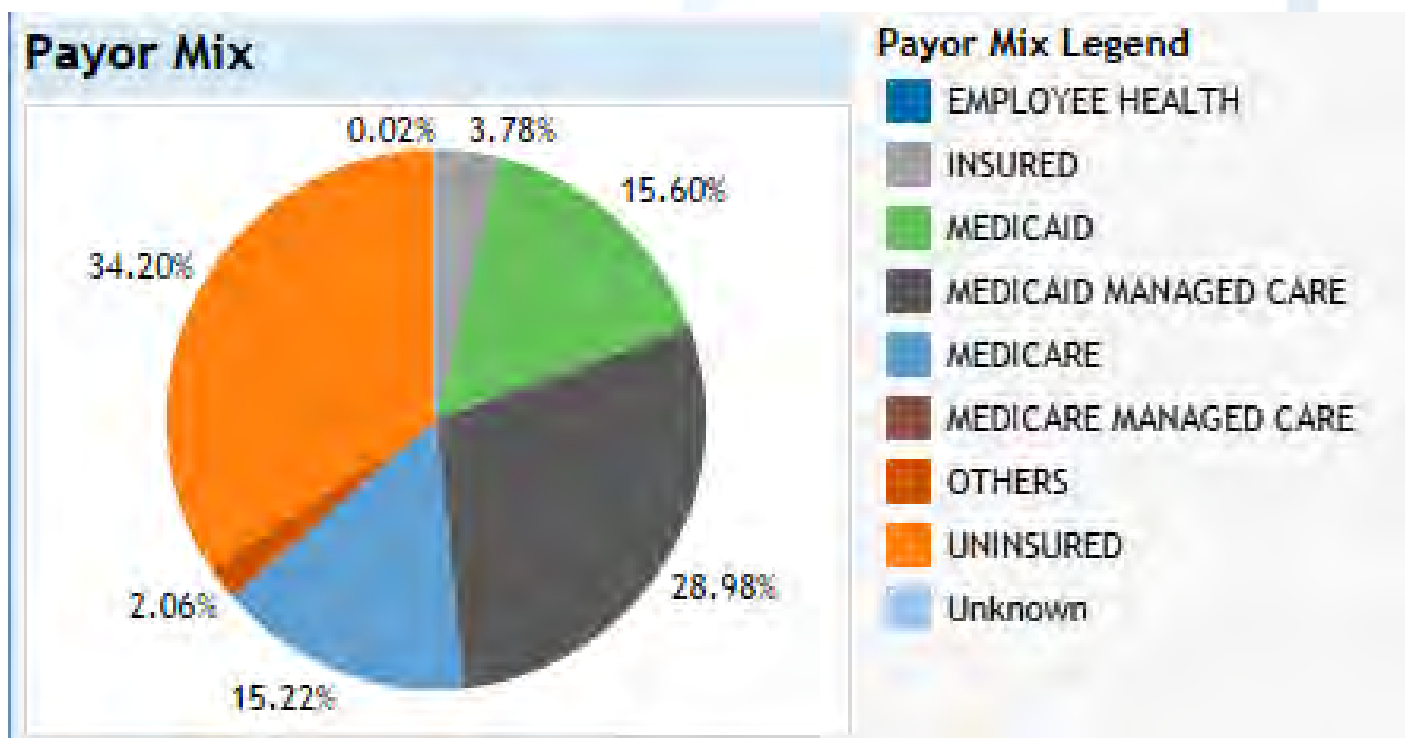
## Ethnicity

### Ethnicity

Non-Hispanic/Latino/ Spanish Origin	68.57%
Hispanic/Latino/Spanish Origin	31.40%
Unknown	0.03%

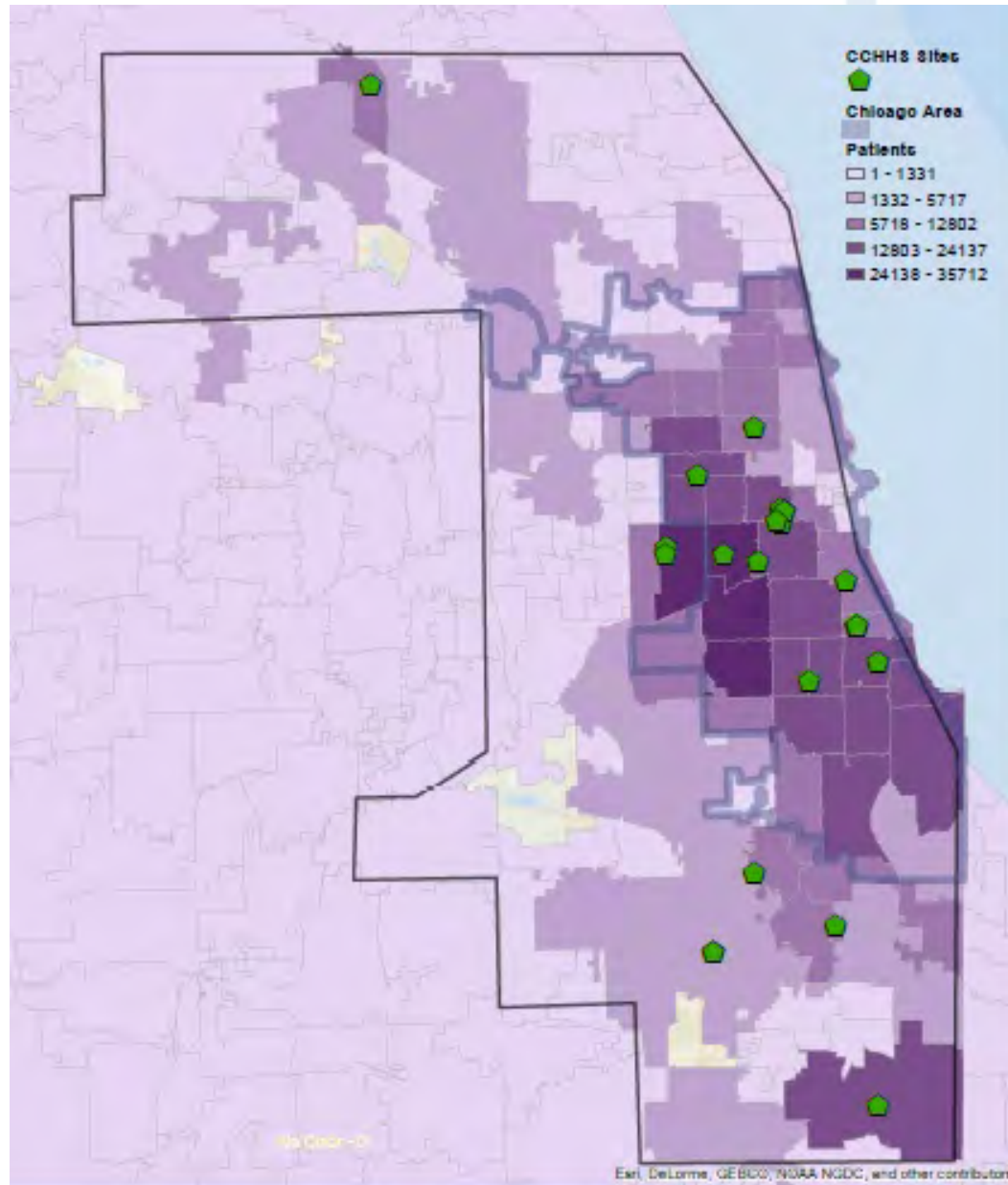


# FY2015 Ambulatory: Payor Mix

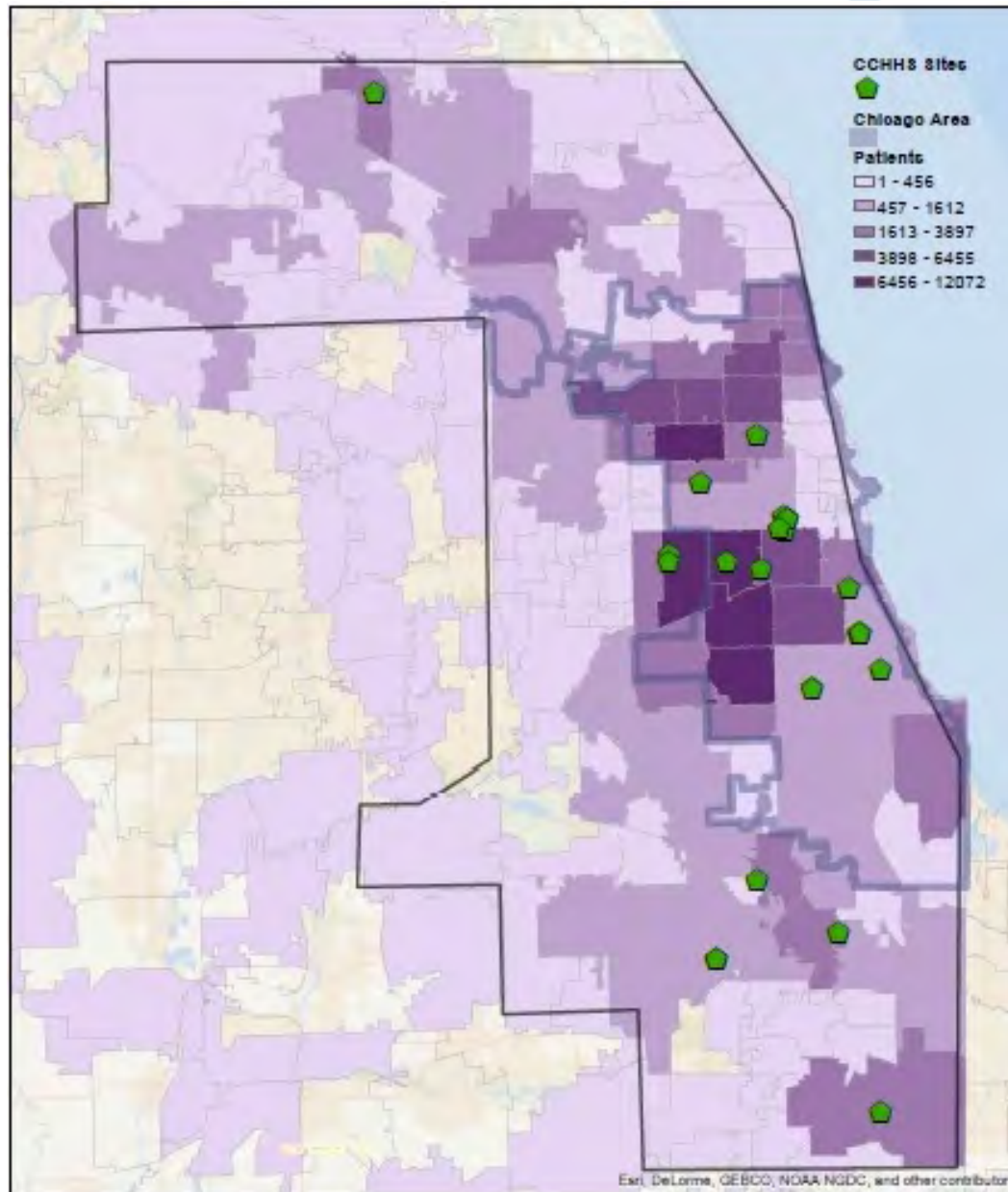




# CCHHS Patients with Medicaid: FY2015



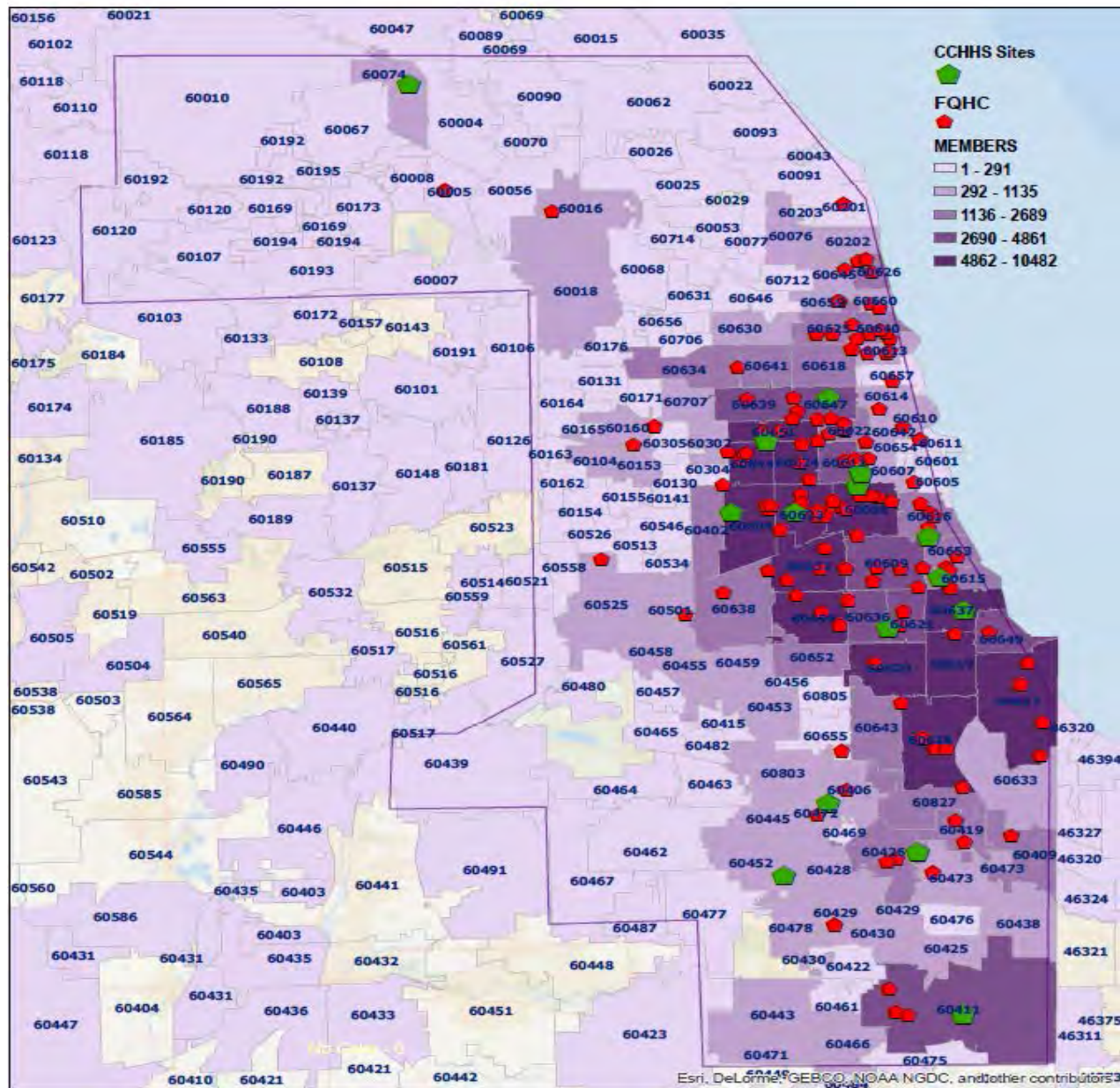
# CCHHS Patients with CareLink: FY2015



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# CountyCare Members

As of 1/14/2016



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# Strategic Drivers

- Ensuring Cook County residents timely access to comprehensive and quality healthcare
- Building patient base to support specialty practices
- Implementing a robust care coordination program
- Aligning services with population needs
- Leveraging public health resources
- Engaging community partners
- Maintaining safety net – no break in care





# Model Ambulatory Health Center

- Primary Care/Patient-Centered Medical Home
- Empanelment location for managed care plans
- Basic Services in Medical Homes:
  - Family Medicine
  - Internal Medicine
  - Obstetrics
  - Pediatric Medicine
  - Behavioral Health
  - Dental
  - WIC
- Specialty Provider for Medicaid Managed Care Plans



# Model Ambulatory Health Center: Internal Factors

- Full-time providers
- 3700 visits annually/provider
- Staff Support – 2.3 to 2.5 FTE / provider
- Minimum 30 exams rooms, 9 dental chairs
- Appointments available 6 days/week with evening hours
- WIC space, group counseling rooms, waiting room with children's corner
- Structure conforms with quality goals and accreditation requirements



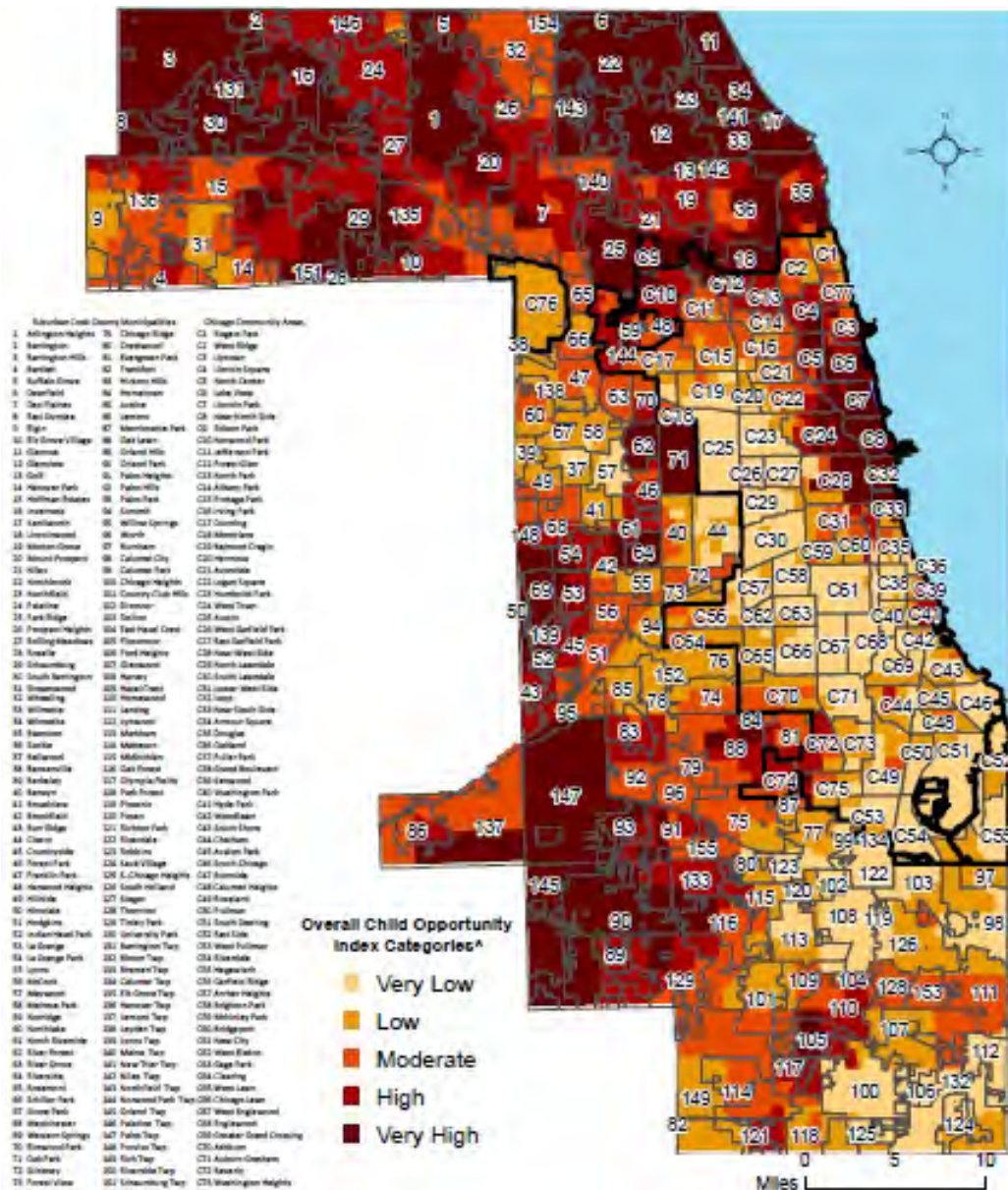
# Model Ambulatory Health Center: External Factors

- Proximal to public transit routes
- Accessible parking
- Located in high traffic/high visibility areas
- Co-located with other social service agencies
- Attracts from region, not just neighborhood
- Constructed and located, ideally, for expansion
- Aligns with environmental/ population needs



# Child Opportunity Index – Cook County by Census Tract (2007-2013)

- Source: CCDPH  
Epidemiology Unit,  
Kirwan Institute,  
[diversitydatakids.org](http://diversitydatakids.org)



<sup>a</sup>Each Census Tract is shaded according to its Opportunity Index category representing childhood opportunity levels ranging from "very low" to "very high" relative to the other tracts in the Chicago-Joliet-Naperville, IL-IN-WI Metro Area.

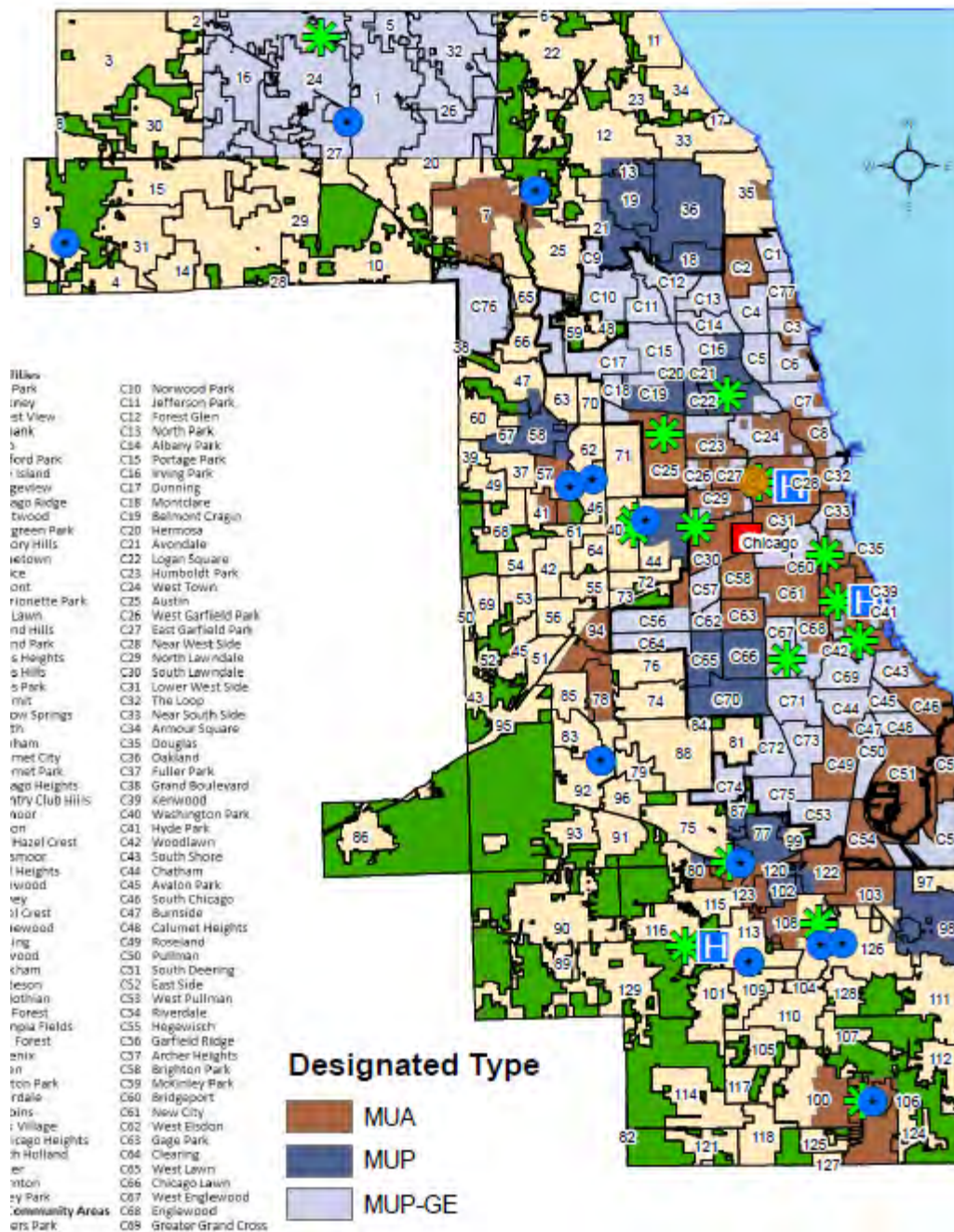


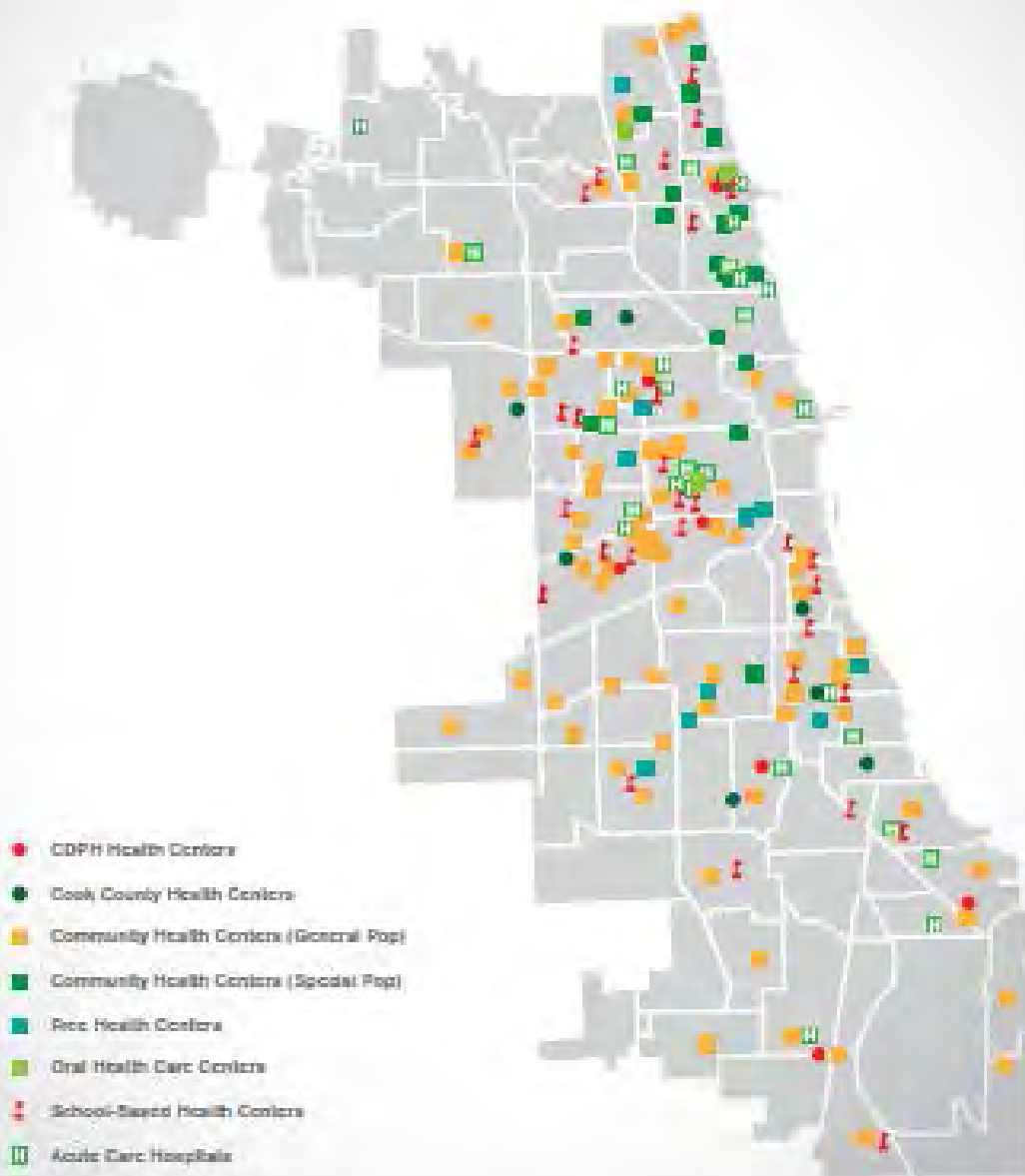
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# Cook County Map with MUA/MUP designations

Map created by  
CCDPH with data  
from HRSA





## The Chicago Plan for Public Health System Improvement – Feb 2012



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# FY2016 Approved Initiatives

- Central Campus Redevelopment
- Provident Campus Redevelopment
- Oak Forest Health Center  
Relocation/Redevelopment
- Logan Square Health Center – New Building
- Integration of Behavioral Health into PCMH
- WIC expansion



# Next Steps

- Strategic Planning for FY17 through FY19
- FY 2017 Budget





# Appendix/Additional Resources

- Child Opportunity Index Maps
  - City of Chicago
  - Cook County
- Hardship Index Map – City of Chicago
- Uninsured Map – City of Chicago
- Medically Underserved – Cook County

