

Minutes of the Annual Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS) held on Friday, July 28, 2023 at the hour of 9:00 A.M., at 1950 West Polk Street, Room 5301, in Chicago, Illinois.

**I. Attendance/Call to Order**

Chair Taylor called the meeting to order.

Present: Chair Lyndon Taylor and Directors Robert Currie; Raul Garza; Joseph M. Harrington; Robert G. Reiter, Jr.; Sam A Robinson, III, PhD; Tanya R. Sorrell, PhD, PMHNP-BC; Otis L. Story, Sr.; and Mia Webster Cross, MSN, RN (9)

Present  
Remotely: Vice Chair Hon. Dr. Dennis Deer, LCPC, CCFC (1)

Also Attending  
Remotely: Director Jay Bhatt, DO, MPH, MPA (1)

Absent: None (0)

Director Story, seconded by Director Reiter, moved to allow Director Deer to remotely participate in this meeting as a voting member. THE MOTION CARRIED UNANIMOUSLY.

Additional attendees and/or presenters were:

Valarie Amos – Chief Human Resources Officer	Beena Peters, DNP – Chief Nursing Executive
Julia Dimoff – Assistant General Counsel	Rachel Rubin, MD – CCDPH Senior Medical Officer
Peter Hart, MD – Chair, Department of Medicine	Israel Rocha, Jr. –Chief Executive Officer
Rachel Marrello – Operations Counsel	Deborah Santana – Secretary to the Board
Jeff McCutchan – General Counsel	

The next regular meeting of the Board of Directors is scheduled for Friday, August 25, 2023 at 9:00 A.M.

**II. Employee Recognition (details included in Attachment #3)**

Valarie Amos, Chief Human Resources Officer, recognized a number of employees for their outstanding work.

**III. Public Speaker Testimony**

The following individuals presented in-person oral testimony:

- |                     |                      |
|---------------------|----------------------|
| 1. Brigid Sumo      | RN, Stroger Hospital |
| 2. Falguni Dave     | RN, Stroger Hospital |
| 3. Patricia Ozegbe  | RN, Stroger Hospital |
| 4. Elizabeth Lalasz | RN, Stroger Hospital |

#### **IV. Annual Meeting Business**

This item was taken out of order and was considered at the beginning of the meeting, after Attendance/Call to Order

##### **A. Election of Chair of CCH Board of Directors**

Chair Taylor recused himself and abstained from voting on this item. Vice Chair Deer temporarily assumed the Chair for consideration of the item; he opened the floor for nominations for Chair.

Director Reiter, seconded by Director Harrington, nominated Lyndon Taylor as Chair.

Director Story, seconded by Director Harrington, moved to close the floor for nominations for Chair.

On the motion to elect Lyndon Taylor as Chair, a voice vote was taken and THE MOTION CARRIED. Chair Taylor resumed the Chair.

##### **B. Election of Vice Chair of CCH Board of Directors**

Chair Taylor opened the floor for nominations for Vice Chair.

Director Story, seconded by Director Harrington, nominated Dennis Deer as Vice Chair. As there were no other nominations, Chair Taylor closed the floor to nominations.

On the motion to elect Dennis Deer as Vice Chair, a voice vote was taken and THE MOTION CARRIED.

#### **V. Board and Committee Reports**

##### **A. Board of Directors Meeting Minutes, June 30, 2023**

Chair Taylor inquired whether any corrections or revisions to the minutes were needed.

Director Reiter, seconded by Director Harrington, moved to approve Item V(A) the Minutes of the Board of Directors Meeting of June 30, 2023. THE MOTION CARRIED UNANIMOUSLY.

##### **B. Human Resources Committee (Attachment #1)**

###### **i. Metrics Review (Committee did not meet in July)**

Director Garza and Ms. Amos provided an overview of the Metrics. The Board reviewed and discussed the information.

**V. Board and Committee Reports (continued)**

**C. Managed Care Committee Meeting, July 21, 2023**

i. Meeting Minutes

Director Story provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

Director Reiter, seconded by Director Story, moved to approve Item V(C) the Minutes of the Managed Care Committee Meeting of July 21, 2023. THE MOTION CARRIED UNANIMOUSLY.

**D. Audit and Compliance Committee Meeting, July 21, 2023**

i. Meeting Minutes

Director Harrington provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

Director Story, seconded by Director Reiter, moved to approve Item V(D) the Minutes of the Audit and Compliance Committee Meeting of July 21, 2023. THE MOTION CARRIED UNANIMOUSLY.

**E. Quality and Patient Safety Committee Meeting, July 13, 2023**

i. Meeting Minutes, which include the following action items:

- Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes

Director Garza provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

Director Garza, seconded by Director Reiter, moved to approve Item V(E) the Minutes of the Quality and Patient Safety Committee Meeting of July 13, 2023. THE MOTION CARRIED UNANIMOUSLY.

**F. Finance Committee Meeting, July 13, 2023**

i. Meeting Minutes, which include the following action items:

- Contracts and Procurement Items
- Receive and file Grant Award-Related Items

Director Reiter provided an overview of the Meeting Minutes. He noted that request numbers 4, 6, 7, 13, 14, 15, 16, 17 and 18 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

Director Harrington, seconded by Director Currie, moved to approve Item V(F) the Minutes of the Finance Committee Meeting of July 13, 2023. THE MOTION CARRIED UNANIMOUSLY.

**VI. Action Items**

**A. Contracts and Procurement Items**

There were no Contracts and Procurement Items presented directly for the Board's consideration.

**B. Proposed Resolution regarding the Pilot Provider Quality Incentive Pay Program**

This item was withdrawn from consideration.

**C. Any items listed under Sections IV, V, VI and X**

**VII. Recommendations, Discussion/Information Item**

**A. Quarterly Report from the Cook County Department of Public Health (Attachment #2)**

Dr. Rachel Rubin, CCDPH Senior Medical Officer, provided an overview of the Quarterly Report from CCDPH. The Board reviewed and discussed the information.

**VIII. Report from Chair of the Board**

Chair Taylor did not have anything additional to report.

**IX. Report from Chief Executive Officer (Attachment #3)**

Mr. Rocha provided an overview of the reports presented. Ms. Amos reviewed the information regarding the Cook County Employee Benefits Update. Also included for the Board's information were the Divisional Executive Summaries (included in Attachment #3.)

**A. Nephrology Update (included in Attachment #3)**

Dr. Peter Hart, Chair of the Department of Medicine, provided an overview of the Nephrology Update. The Board reviewed and discussed the information.

**X. Closed Meeting Items**

**A. Claims and Litigation**

**B. Discussion of personnel matters**

**C. Update on Labor Negotiations**

**D. July 21, 2023 Audit and Compliance Committee Meeting Minutes**

**X. Closed Meeting Items (continued)**

Director Harrington, seconded by Director Story, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(2), regarding “collective negotiating matters between the public body and its employees or their representatives, or deliberations concerning salary schedules for one or more classes of employees,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member,” 5 ILCS 120/2(c)(17), regarding “the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body,” and 5 ILCS 120/2(c)(29), regarding “meetings between internal or external auditors and governmental audit committees, finance committees, and their equivalents, when the discussion involves internal control weaknesses, identification of potential fraud risk areas, known or suspected frauds, and fraud interviews conducted in accordance with generally accepted auditing standards of the United States of America.”

On the motion to recess the open meeting and convene into a closed meeting, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Taylor and Directors Currie, Garza, Harrington, Robinson, Sorrell, Story and Webster Cross (8)

Nays: None (0)

Absent: Vice Chair Deer and Directors Bhatt and Reiter (3)

THE MOTION CARRIED UNANIMOUSLY and the Board convened into a closed meeting.

Chair Taylor declared that the closed meeting was adjourned. The Board reconvened into the open meeting.



Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
July 28, 2023

ATTACHMENT #1

# Human Resources Metrics Report

**Valarie Amos**  
**Chief Human Resources Officer**

**July 28, 2023**



**COOK COUNTY**  
**HEALTH**

# FY23 Impact Summary - Hiring



## Filled Positions

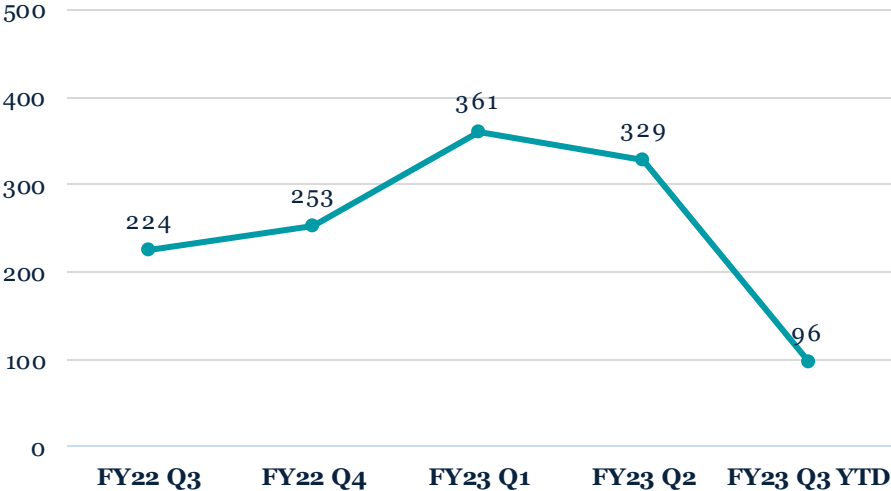
# 806 (991 offers)

**Total Filled Positions YTD** (Accepted Offers or Hired)

**149** YTD Net Hires (External Hires - Total Separations)

**81%** Offer Acceptance Ratio (185 offers declined)

### Quarterly Filled Positions



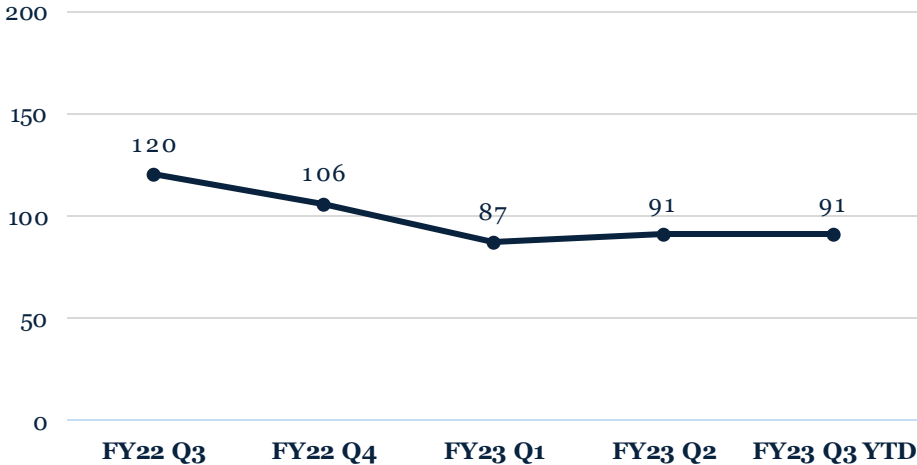
## External Filled Velocity

# 492

**Total External Filled Positions** (Accepted Offers or Hired)

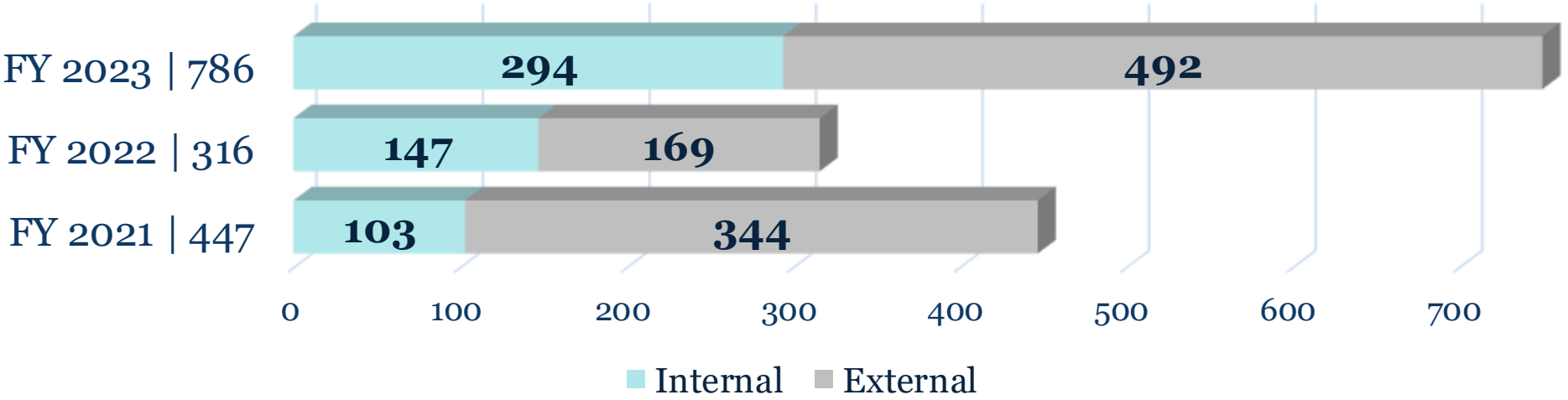
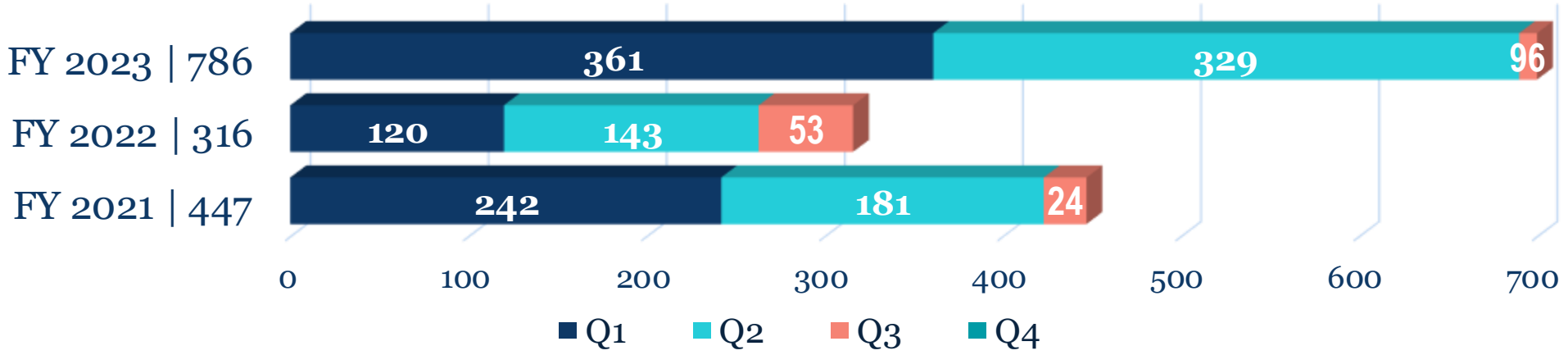
**91 days** Overall FY23 Time to Fill (goal = 90 days or less)

### Overall Time to Fill (days) Quarterly



# FY23 CCH HR Activity Report

## Hires who have started – Dec through Jun (Year-Over-Year)

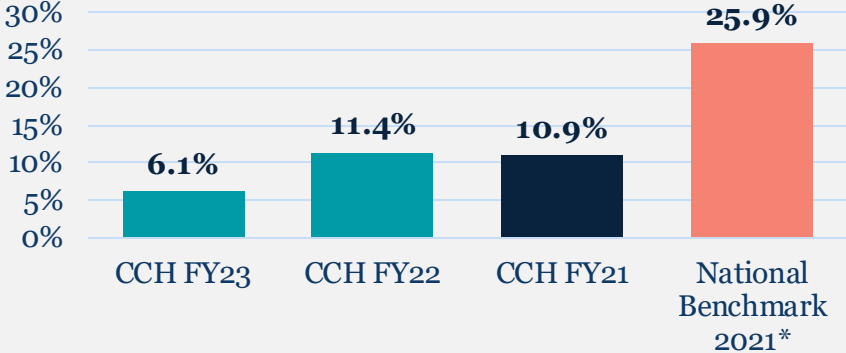


# FY23 Impact Summary – Turnover & Separations

## Turnover & Separations

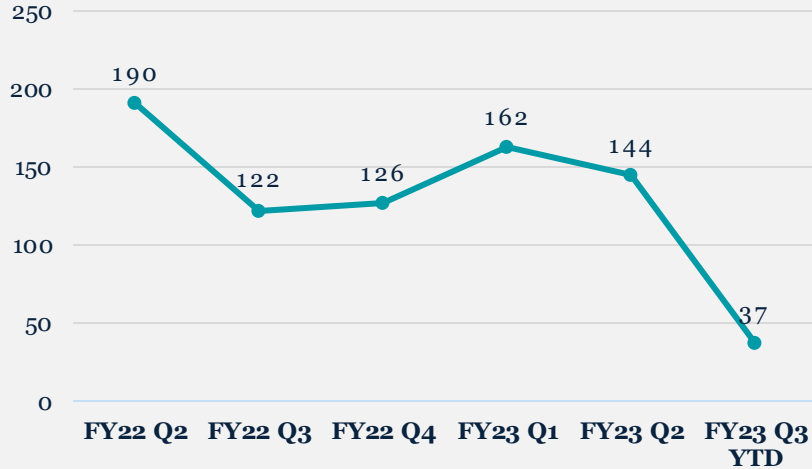
**6.1%** YTD turnover

Turnover Benchmark



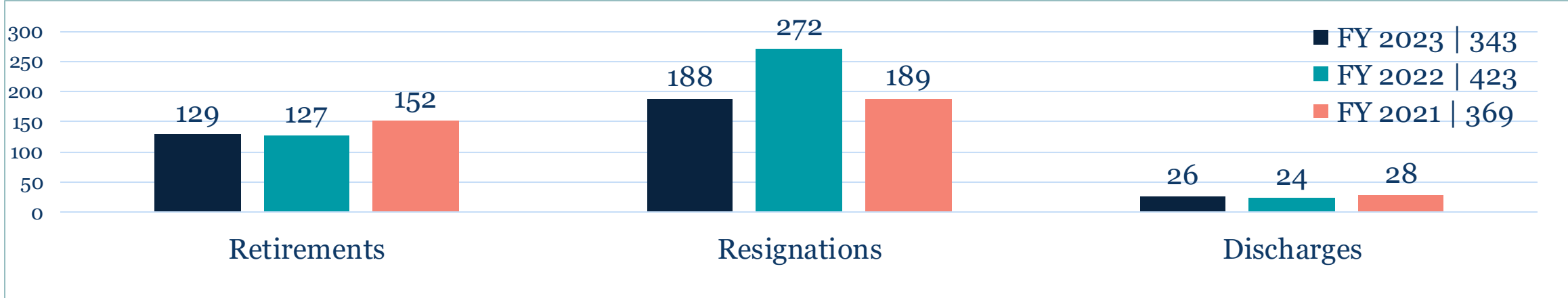
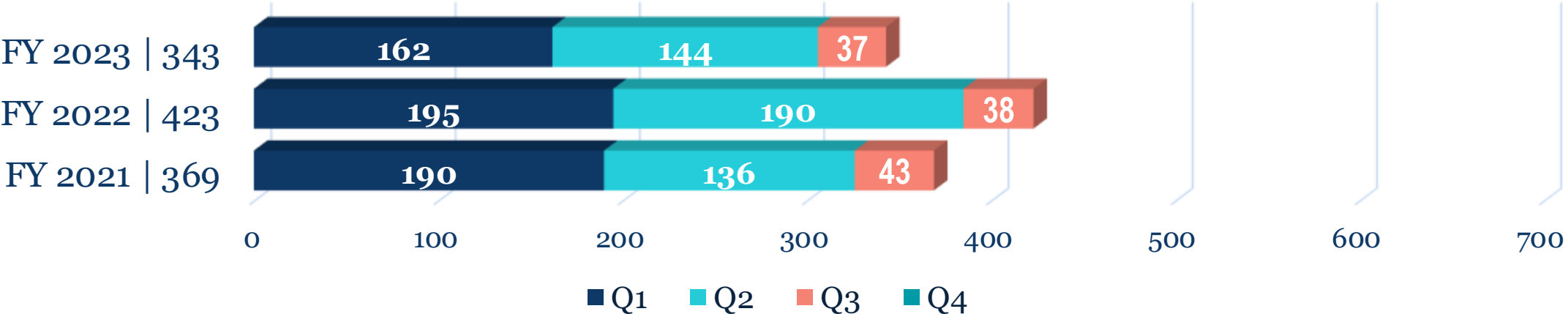
*\*Source: 2022 NSI National Health Care Retention & RN Staffing Report*

Separations FY23 YTD



# FY23 CCH HR Activity Report

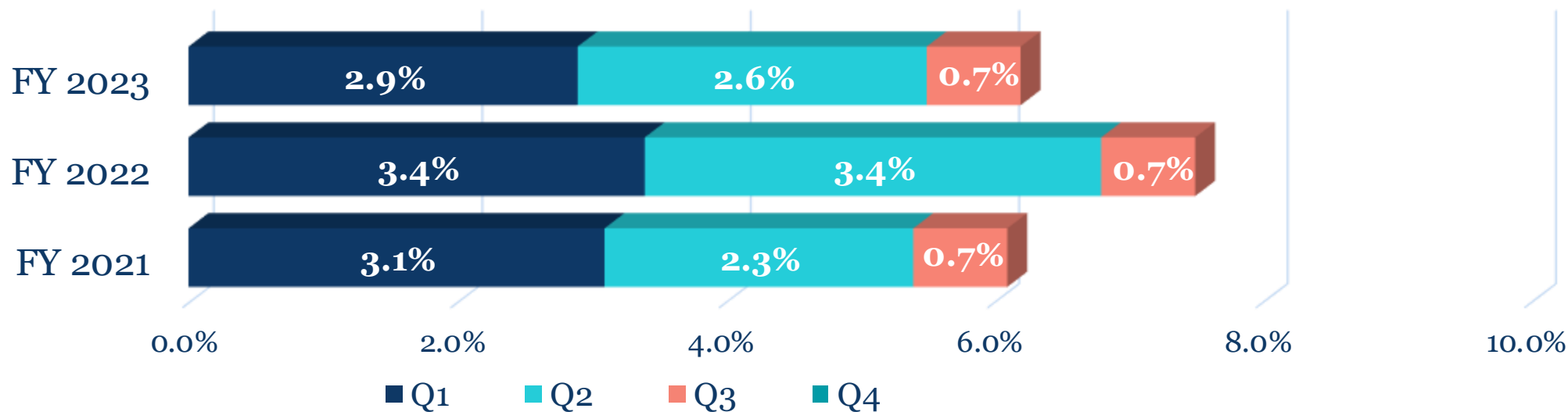
## Separations – Dec through Jun Year-Over-Year



Does not include Consultants, Registry and House Staff

# FY23 CCH HR Activity Report

## Turnover – Dec through Jun Year-Over-Year



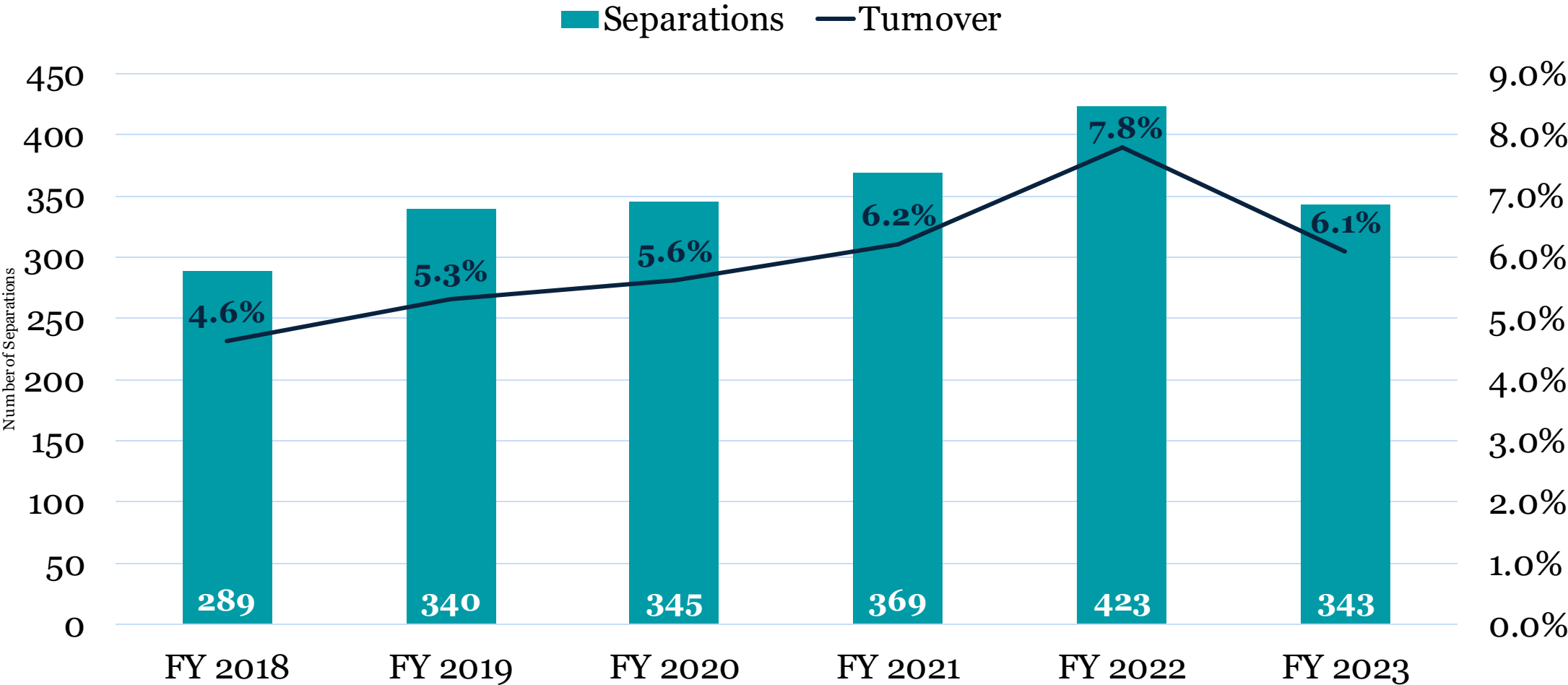
FY 2021 = 369			
Qtr.	# of Employees	Separations	Turnover
Q1	6,071	190	3.1%
Q2	6,038	136	2.3%
Q3	5,940	43	0.7%
Q4			

FY 2022 YTD = 423			
Qtr.	# of Employees	Separations	Turnover
Q1	5,682	195	3.4%
Q2	5,564	190	3.4%
Q3	5,424	38	0.7%
Q4			

FY 2023 YTD = 343			
Qtr.	# of Employees	Separations	Turnover
Q1	5,610	162	2.9%
Q2	5,637	144	2.6%
Q3	5,633	37	0.7%
Q4			

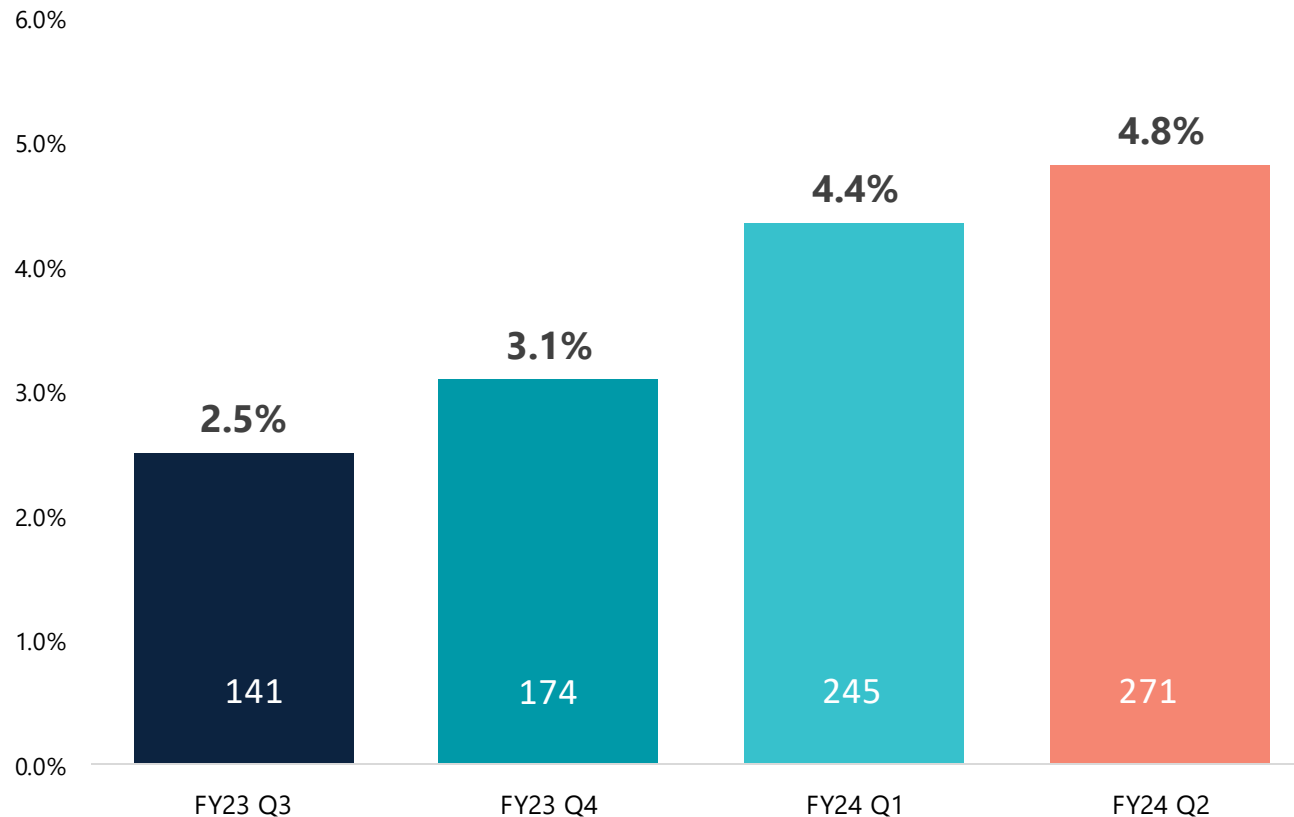
# FY23 CCH HR Activity Report

## Turnover – Pre-Pandemic – Dec through Jun YTD



# FY23 Retirement Impact

## Rolling Retirement Separation Forecast (% of workforce)



*Projections based on accounting retirement data from past 3 fiscal years and accounts for shifts due to seasonality (Dec. / Q1 having bulk of retirements). Reflects minimum retirement age of 50 and pension accrued while employed at Cook County Health affiliates.*

### Key Highlights

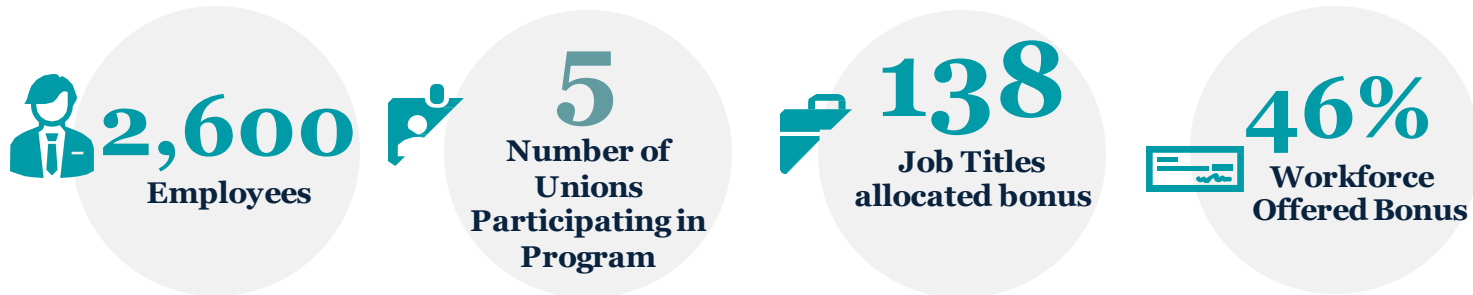
- **224 employees are 60+ and have accrued 30+ years of pension and are at a high risk for retirement.**
- **403 employees over the age of 60 will be eligible in 1-10 years.**
- **48 yrs. old is the average age of the workforce.**
  - **Nursing:** Ave age is 51 yrs. old
  - **Doctors:** Ave age is 41 yrs. old
  - Recent reduction in average workforce tenure.

### Forecast Summary

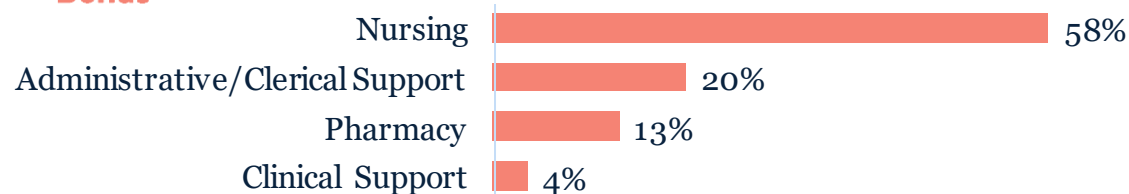
- **We are also seeing retirement separation trending down.**

# Launched First Time Retention

While attracting new talent is a priority component of our FY23 strategy, retaining our employees is equally important. For the first time, Cook County Health approved a **one-time Retention Bonus Program for select positions.**



## Top 4 Job Classifications Receiving a One-Time FY23 Retention Bonus



## Impact to Our Organization

**Improves Employee Retention and Recognition**

**Decrease in Agency Spend**

**Increased Employee Retention**

# Q&A



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
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ATTACHMENT #2

# Cook County Department of Public Health Third Quarter Report, 2023



## Sexually Transmitted Infections Program Update on Youth Tobacco Control

July 28, 2023



Cook County DEPT  
of  
Public Health



COOK COUNTY  
HEALTH



# Youth Tobacco Ordinance

Update – Education and Enforcement



Cook County DEPT. of  
Public Health



COOK COUNTY  
**HEALTH**

# Compliance of Youth Tobacco Ordinance

## 2022 Tobacco 21 Compliance Checks

- In the fall of 2022, the CCDPH Environmental Health Services Unit (EHSU), conducted a total of 42 compliance checks
- Of the 42, 10 sites had the same violation of ‘No warning signage posted stating the age to purchase tobacco products is 21’
- EHSU provided the retailers the proper signage for those sites that did not have any signage and/or out of date signage to bring them up to compliance

## Sales Restriction of Flavored Liquid Nicotine Products Compliance Checks

- Planned for Fall 2023 - CCDPH, in partnership with the Cook County Sheriff's Office, will conduct random, unannounced inspections at locations where tobacco products are sold in unincorporated Cook County to ensure compliance with ordinance



# Tobacco Ordinance Awareness Campaign

## Sales restrictions go into effect July 23, 2023

- Letter to 42 tobacco retailers
- FAQ to tobacco retailers
- Social media posts to raise public awareness
- Website
  - Homepage banner
  - New flavored liquid nicotine products sales restriction page



*What You Need to Know*  
**About the Flavored Nicotine Products Sales Restriction**

**Effective July 23, 2023**  
On May 24, 2023, The Cook County Board of Commissioners amended the Cook County Youth Tobacco Control Ordinance (Ord. 14-1421), restricting the sales of all flavored liquid nicotine products, effective July 23, 2023.

**What the amendment changed in the Cook County Youth Ordinance**  
Effective July 23, 2023, no retailer shall sell, give away, barter, exchange or otherwise furnish to any other person any flavored liquid nicotine product. Flavored liquid nicotine product means any liquid nicotine product that contains a constituent that imparts a characterizing flavor. As used in this definition, the term "characterizing flavor" means a distinguishable taste or aroma, imparted either prior to or during consumption of a liquid nicotine product, including but not limited to tastes or aromas of menthol, mint, wintergreen, chocolate, vanilla, honey, cocoa, any candy, any dessert, any alcoholic beverage, any fruit, any herb, or any spice, but shall not include the taste or aroma of tobacco. No liquid nicotine product shall be determined to have a characterizing flavor solely because of the use of additives or flavorings or the provision of ingredient information. A public statement or claim made or disseminated by the manufacturer of a liquid nicotine product, or by any person authorized or permitted by the manufacturer to make or disseminate such statement or claim, that a liquid nicotine product has or produces a characterizing flavor shall establish that the liquid nicotine product is a flavored liquid nicotine product.

**Who the amendment affects**  
All licensed tobacco retailers in unincorporated Cook County who receive their license from Cook County Department of Public Health must comply with the Cook County Youth Tobacco Ordinance amendment, effective July 23, 2023.

**How the amendment will be enforced**  
Cook County Department of Public Health, in partnership with the Cook County Sheriff Department, will conduct random, unannounced inspections at locations where tobacco products are sold in unincorporated Cook County to ensure compliance.

- For a first violation, an administrative penalty of \$250.00 will be levied.
- For a second violation, occurring after a final determination of liability for a first violation, and within a 12-month period, an administrative penalty of \$500.00 will be levied and the license of the retail tobacco dealer for 30 days will be suspended.
- For a third violation, occurring after a final determination of liability for a second violation and within a 12-month period, an administrative penalty of \$1,000.00 and the license of the retail tobacco dealer will be revoked for one year.

**Why the amendment is important:**

- Prohibiting the sale of flavored liquid nicotine products will help save lives of suburban Cook County residents by preventing tobacco-related disease and death.
- In 2022, more than 2.5 million U.S. middle and high school students stated they currently used e-cigarettes. Most youth who reported using e-cigarettes used flavored products (85%), which play a key role in attracting youth to start using these dangerous products and increase the likelihood that they will become regular smokers.
- It is estimated that for Illinois, the cost of health care for tobacco-related injury has expanded to over \$6 billion and the loss of productivity due to smoking is nearly \$14 billion.

For more information, email [healthycook@cookcountyhhs.org](mailto:healthycook@cookcountyhhs.org) or call 708-836-8600.

[www.cookcountypublichealth.org](http://www.cookcountypublichealth.org)  
Revised 07.14.23

 Cook County<sup>3rd</sup>  
Public Health 



COOK COUNTY  
**HEALTH**



Cook County<sup>DEPT.</sup>  
of  
Public Health



# Sexually Transmitted Infections



Cook County DEPT. of  
Public Health








COOK COUNTY  
**HEALTH**

# STI/HIV Program, Communicable Disease Unit, CCDPH

- Cover **Suburban Cook County**
  - Excludes Chicago
  - Excludes Evanston, Oak Park, Skokie and Stickney Township
- Reportable STIs:
  - (Chancroid)
  - Chlamydia
  - Gonorrhea
  - Syphilis
  - HIV
  - Mpox (monkeypox)
- Program engages in surveillance, investigation, interviews, partner services, education, support



# STI Data: Where Do We Stand?

DIRECTION	STI
Increasing 	Chlamydia
Stable 	Gonorrhea
Increasing 	Syphilis
Stable 	New HIV Diagnoses
Increasing 	People Living with HIV
Sporadic	Mpox



# Surveillance and Surveillance Teams

- Receive > 15,000 reports per year
  - Morbidity Report Forms (see right)
  - Positive laboratory results
  - Merge
  - Deduplicate
- Data Entry into I-NEDSS (IL State Surveillance System)
- Screen syphilis reports
  - Data entry
  - Preparation for staff to conduct interviews and outreach

33388

**ILLINOIS DEPARTMENT OF PUBLIC HEALTH  
ILLINOIS CONFIDENTIAL MORBIDITY REPORT OF SEXUALLY TRANSMITTED INFECTIONS**

**PATIENT INFORMATION**

FIRST NAME \_\_\_\_\_ M.I. \_\_\_\_\_  
 LAST NAME \_\_\_\_\_ IDOC # \_\_\_\_\_  
 STREET ADDRESS \_\_\_\_\_  
 APARTMENT NUMBER \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_  
 ZIP CODE \_\_\_\_\_ COUNTY OF RESIDENCE \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_  
 DATE OF BIRTH \_\_\_\_/\_\_\_\_/\_\_\_\_ RACE (Select All That Apply) \_\_\_\_\_ ETHNICITY \_\_\_\_\_  
 SEX AT BIRTH \_\_\_\_\_ CURRENT GENDER \_\_\_\_\_ SEX OF SEX PARTNER(S) (Select All that Apply) \_\_\_\_\_ PREGNANT  Yes  No  
 EST. DUE DATE \_\_\_\_/\_\_\_\_/\_\_\_\_

**DIAGNOSIS**

<b>Chlamydia</b> <input type="checkbox"/> Genito-urinary <input type="checkbox"/> Rectal <input type="checkbox"/> Ophthalmia <input type="checkbox"/> PID* <input type="checkbox"/> Pneumonia <input type="checkbox"/> LGV* <input type="checkbox"/> Other: _____	<b>Gonorrhea</b> <input type="checkbox"/> Genito-urinary <input type="checkbox"/> Rectal <input type="checkbox"/> Ophthalmia <input type="checkbox"/> DG* <input type="checkbox"/> Pharyngeal <input type="checkbox"/> PID* <input type="checkbox"/> Other: _____	<b>Other STIs</b> <input type="checkbox"/> Chancroid DATE OF TEST/EXAM ____/____/____	<b>Syphilis Stage</b> <input type="checkbox"/> Primary <input type="checkbox"/> Secondary <input type="checkbox"/> Early, NPNS* <input type="checkbox"/> Late or Unknown <input type="checkbox"/> Congenital	<b>Syphilis Symptoms</b> <input type="checkbox"/> Lesion/Chancre <input type="checkbox"/> None <input type="checkbox"/> Rash (P/P* or GBR*) Neurologic: _____ Ocular: _____ Otic: _____ Other: _____
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**LABORATORY TEST(S) RELATED TO DIAGNOSIS**

<b>Chlamydia Test</b> DATE POSITIVE TEST COLLECTED ____/____/____	<b>Gonorrhea Test</b> DATE POSITIVE TEST COLLECTED ____/____/____	<b>Syphilis Tests</b> Serologic Screening Test: RPR, VDRL DATE OF TEST ____/____/____ RESULT <input type="checkbox"/> Pos <input type="checkbox"/> Neg Titer 1: _____
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**TREATMENT (RX) INFORMATION (See reverse side for treatment codes)**

Date(s) Treated ____/____/____	RX Codes _____	Other _____
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Serologic Confirmatory Test: FTA-ABS, TP-PA, EIA  
 DATE OF TEST \_\_\_\_/\_\_\_\_/\_\_\_\_ RESULT  Pos  Neg

Darkfield / DFA-TP or PCR (from lesion)  
 DATE OF TEST \_\_\_\_/\_\_\_\_/\_\_\_\_ RESULT  Pos  Neg

CSF-VDRL  
 DATE OF TEST \_\_\_\_/\_\_\_\_/\_\_\_\_ RESULT  Pos  Neg

Syphilis Neurologic Involvement  Verified (Positive CSF-VDRL)  Possible

<b>FACILITY WHERE SPECIMEN WAS COLLECTED</b> Name _____ Address _____ City _____ Phone _____	<b>FACILITY WHERE PATIENT WAS TREATED</b> Name _____ Address _____ City _____ Phone _____
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Name of Person Completing Form \_\_\_\_\_

If you need assistance in sex partner referral, need additional forms, etc., call your local health department STI program.

Submit this report to your local health department: STI SURVEILLANCE PROGRAM  
 CCDPH  
 FAX: (708) 836-5450

If NO local health department contact: Illinois Department of Public Health  
 ATTN: STI Section  
 525 W. Jefferson St., Ground Floor  
 Springfield, IL 62761  
 Phone: 217-782-2747 Updated 2022



**COOK COUNTY HEALTH**



Cook County DEPT. of Public Health

# HIV Surveillance and Surveillance Teams

- HIV Surveillance is **PAPER-BASED**
  - No email
  - No faxes
  - Reports have to be MAILED in double-envelopes
- Two (2) electronic, site-based HIV databases in IL
  - Illinois Department of Public Health
  - Chicago Department of Public Health

Patient Identification				
*Patient Name	*First Name	*Middle Name	*Last Name	Last Name Suffix
*Alternate Name Type (ex Alias, Married)	*First Name	*Middle Name	*Last Name	
Address Type <input type="checkbox"/> Residential <input type="checkbox"/> Bad Address <input type="checkbox"/> Correctional Facility <input type="checkbox"/> Foster Home <input type="checkbox"/> Homeless <input type="checkbox"/> Postal <input type="checkbox"/> Shelter <input type="checkbox"/> Temporary	*Current Street Address			*Phone ( )
City	County	State/Country	*ZIP Code	
*Social Security number		*Medical record number		*Other ID Type

## Adult HIV Confidential Case Report Form

(Patients ≥ 13 Years of Age or Older at Time of Diagnosis) \* Information NOT transmitted to CDC

Health Department Use Only		
Date Received at Health Department	eHARS Document UID	State Number
Reporting Health Dept - City / County	OOJ Stateno	
Document Source	Surveillance Method <input type="checkbox"/> Active <input type="checkbox"/> Passive <input type="checkbox"/> Follow-up <input type="checkbox"/> Reabstraction <input type="checkbox"/> Unknown	
Did this report initiate a new case investigation? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown	Report Medium <input type="checkbox"/> 1-Field Visit <input type="checkbox"/> 2-Mailed <input type="checkbox"/> 3-Faxed <input type="checkbox"/> 4-Phoned <input type="checkbox"/> 5-Electronic Transfer <input type="checkbox"/> 6-CD/Disk	

Facility Providing Information (record all dates as mm/dd/yyyy)			
Facility Name	*Phone ( )		
*Street Address			
City	County	State/Country	ZIP Code
Facility Type <input type="checkbox"/> Inpatient <input type="checkbox"/> Hospital <input type="checkbox"/> Other, specify	Outpatient <input type="checkbox"/> Private Physician's Office <input type="checkbox"/> Adult HIV Clinic <input type="checkbox"/> Other, specify	Screening, Diagnostic, Referral Agency <input type="checkbox"/> CTS <input type="checkbox"/> STD Clinic <input type="checkbox"/> Other, specify	Other Facility <input type="checkbox"/> Emergency Room <input type="checkbox"/> Laboratory <input type="checkbox"/> Corrections <input type="checkbox"/> Unknown <input type="checkbox"/> Other, specify
Date Form Completed	*Person Completing Form	*Phone ( )	

Patient Demographics (record all dates as mm/dd/yyyy)			
Sex Assigned at Birth <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Unknown	Country of Birth <input type="checkbox"/> US <input type="checkbox"/> Other/ US Dependency (please specify)		
Date of Birth	Alias Date of Birth		
Vital Status <input type="checkbox"/> 1- Alive <input type="checkbox"/> 2- Dead	Date of Death	State of Death	
Current Gender Identity <input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Transgender Male-to-Female (MTF) <input type="checkbox"/> Transgender Female-to-Male (FTM) <input type="checkbox"/> Unknown <input type="checkbox"/> Additional gender identity (specify)			
Ethnicity <input type="checkbox"/> Hispanic/Latino <input type="checkbox"/> Not Hispanic/Latino <input type="checkbox"/> Unknown		*Expanded Ethnicity	
Race (check all that apply) <input type="checkbox"/> American Indian/Alaska Native <input type="checkbox"/> Asian <input type="checkbox"/> Black/African American <input type="checkbox"/> Native Hawaiian/Pacific Islander <input type="checkbox"/> White <input type="checkbox"/> Unknown		*Expanded Race	

Residence at Diagnosis (add additional addresses in Comments)			
Address Type (Check all that apply to address below) <input type="checkbox"/> Residence at HIV diagnosis <input type="checkbox"/> Residence at AIDS diagnosis <input type="checkbox"/> Check if SAME as Current Address			
*Street Address			
City	County	State/Country	*ZIP Code

Public reporting burden of this collection of information is estimated to average 20 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Please mail the case reporting form to your local health department in double envelopes - the inside envelope should be marked "Confidential - Open by Addressee Only." Various federal and state statutes, regulations and case law provides legal protections of HIV/AIDS surveillance information.



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# STI & HIV Data Lags

- CCDPH relies on final, year-end datasets from IDPH
  - Usually 6-8 month lag until CCDPH receives data
  - Usually 4-6 weeks for CCDPH to turn around
  - 12-16 month lag from IDPH during COVID
- Standard for CCDPH to make comparisons to local, state and national data and trends
  - Rely on those publications being made public which can introduce delays

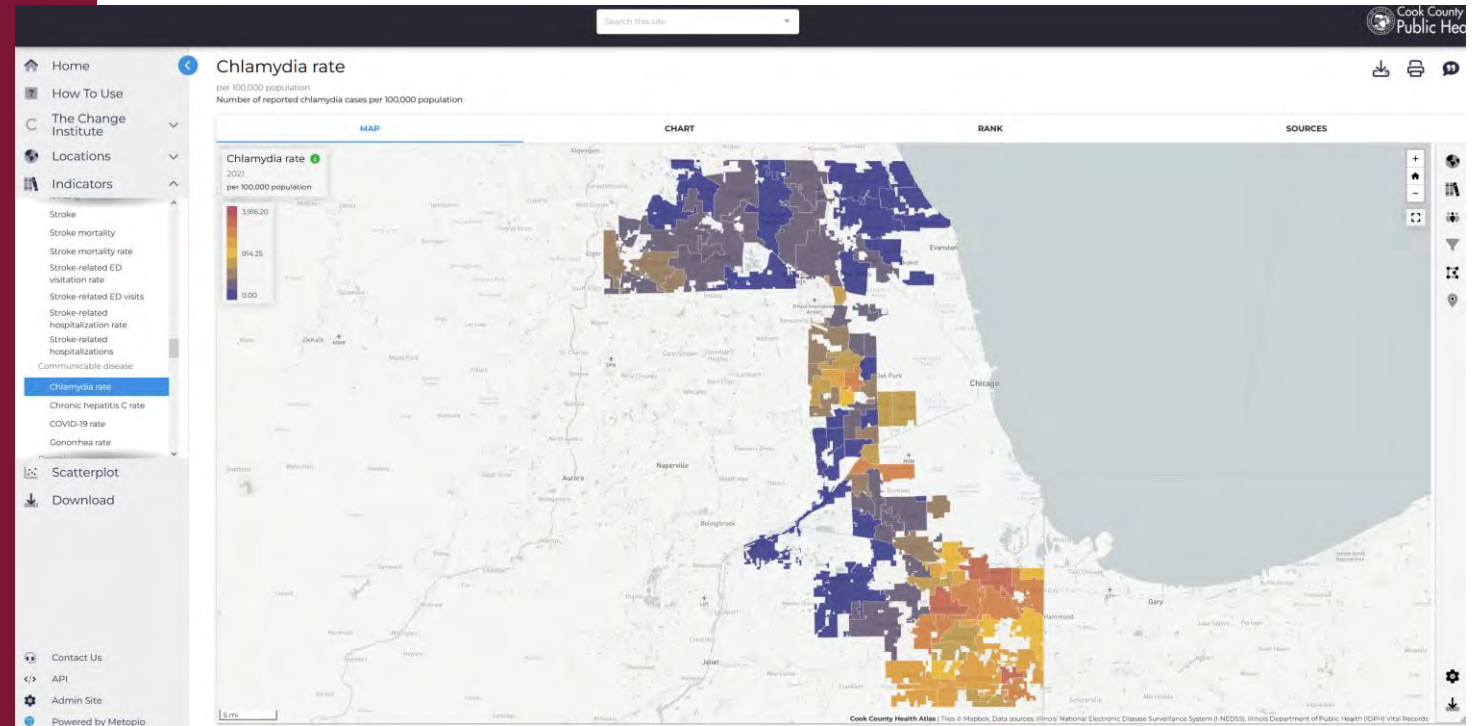


# 2021 STI Surveillance Data – published 2023

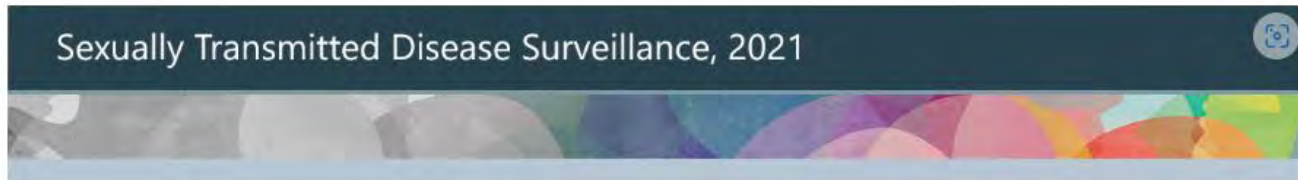
2020-21

## Sexually Transmitted Infections Surveillance Report

Cook County Department of Public Health  
Communicable Disease Prevention and Control Unit



# Sexually Transmitted Infections/Diseases (STIs) & HIV Surveillance Reports




## Infections Continue to Forge Ahead, Compromising the Nation's Health



### HIV Surveillance Reports

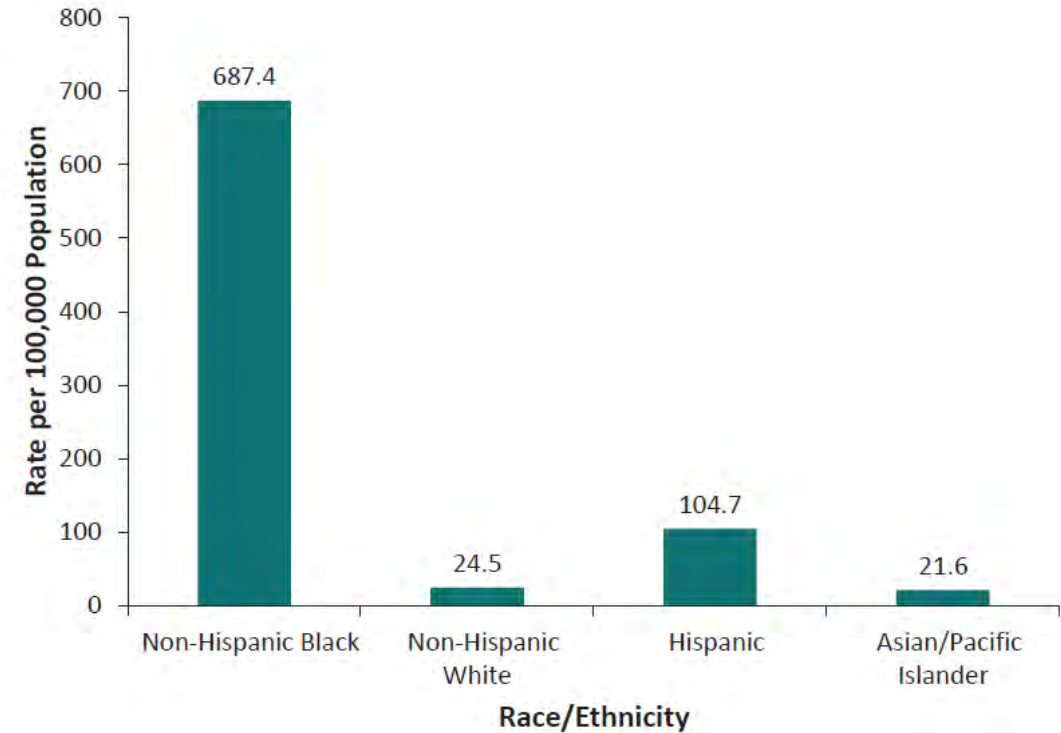
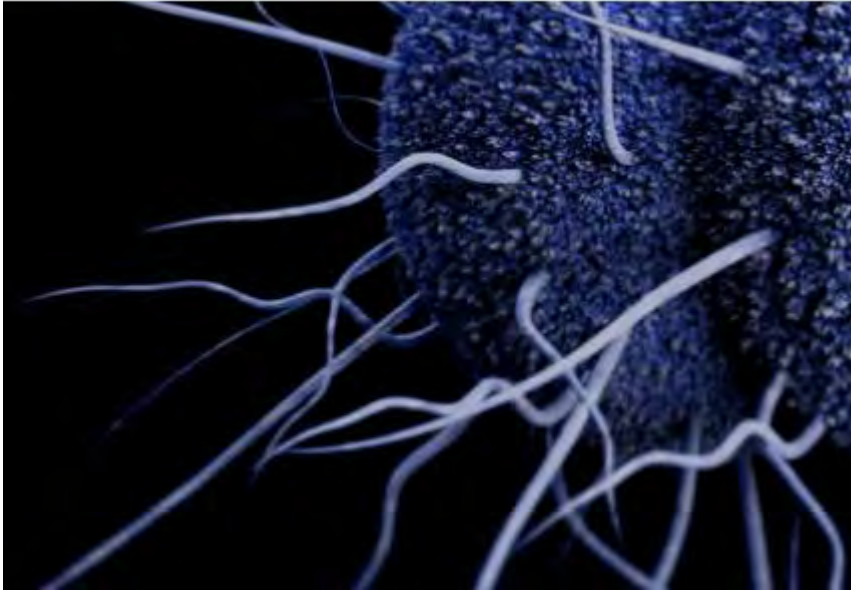
The annual HIV Surveillance Report provides an overview on the current epidemiology of HIV disease in the United States and dependent areas. CDC funds state and territorial health departments to collect surveillance data on persons with diagnosed HIV infection; all personal identifiers are removed from these data before being transmitted to CDC via a secure data network. Data are analyzed by CDC and then displayed by age, race, sex at birth, gender, transmission category, and jurisdiction (where appropriate). Prior to the 2008 reporting year, the report was referred to as the *HIV/AIDS Surveillance Report*.

- 2021, Volume 34: [Diagnoses of HIV Infection in the United States and Dependent Areas, 2021](#)
- 2020, Volume 33: [Diagnoses of HIV Infection in the United States and Dependent Areas, 2020](#)
- 2019, Volume 32: [Diagnoses of HIV Infection in the United States and Dependent Areas, 2019](#)
- 2018 Updated Edition, Volume 31: [Diagnoses of HIV Infection in the United States and Dependent Areas, 2018](#)
  - Infographic: [Diagnoses of HIV Infection in the United States and Dependent Areas, 2018](#) 



# Populations of Color, Disproportionate STI Burden

## Gonorrhea





# Collaborations & Initiatives



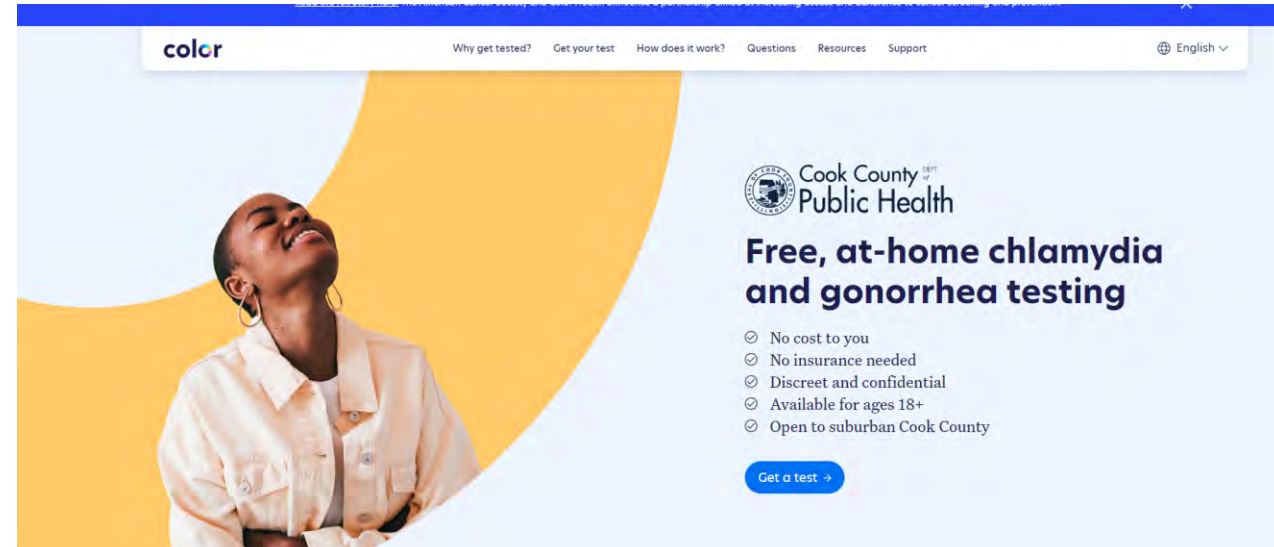
Cook County DEPT of  
Public Health



COOK COUNTY  
**HEALTH**

# STI Testing and Treatment Initiatives

- CCDPH brings testing and treatment to those most in need by funding community-based organizations to deliver services
- STI Testing:
  - Color Health, Inc.
    - **At-home testing kits, free! ([color.com/cookcounty](https://color.com/cookcounty))**
    - Working with 3<sup>rd</sup> party sites to distribute test kits
    - Positive cases have an online visit with a provider through Color
    - Color works with patients to receive treatment
  - Howard Brown Health Center
    - Urine-based screening
    - HBHC works with patients who test positive, provide rx, counseling
    - MOU with Maywood Library for screening
    - Working to stand-up additional sites



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# Media Campaign: Don't Guess. Get a Test.

To reduce chlamydia and gonorrhea among 18-24 year olds

**WHAT  
HAPPENS  
IN MIAMI  
STAYS IN  
MIAMI**

**UNLESS IT'S  
AN STD.  
THEN IT  
COMES HOME  
WITH YOU.**

**SPRING  
BREAK IS  
A TIME TO  
BE FREE  
AND SAFE.**

**KNOW  
THEIR  
STATUS.  
KNOW  
YOUR  
STATUS.**



**COOK COUNTY  
HEALTH**



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Public Health

# Media Campaign: Don't Guess. Get a Test.



**Cook County Department of Public Health**  
3h · 🌐

Join CCDPH's Mabel Frias for *Between Coffee and Coffee* today at 3 PM on **Amor 106.7**. Mabel will be promoting the Don't Guess, Get a Test STD awareness campaign to encourage residents ages 18-24 years old to get tested for gonorrhea and chlamydia. Visit <http://ow.ly/71vQ50Nimu6> for more information.

**Entre**  
**Café y Café**  
CON  
*Vicky*

ACOMPÑANOS  
JUEVES 13 DE ABRIL  
3:00PM  
f LIVE | 106.7

Boost this post to reach up to 442 more people if you spend \$14. [Boost post](#)

👍 Like    💬 Comment    ➦ Share



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# Condom Distribution



## Condom Request Form

CCDPH is pleased to offer condoms through the mail free of charge to residents of suburban Cook County only. There is a limit of 20 condoms and the addresses must be in suburban Cook County,

Sexually Transmitted  
Infections

Bacterial Vaginosis

Chlamydia

# Collaborations

- **Data Visualizations:** Enhanced Surveillance and Informatics Program + Health Atlas
- **Mpox:**
  - General CD Program + STI/HIV Program + CCDPH clinical staff + CORE Center
  - Supporting other local health departments with treatment and vaccine as necessary
- **Congenital Syphilis Surveillance:**
  - STI/HIV Program + CCH-Community Health Promoter Program;
  - Fetal/Infant Morbidity/Mortality Review (FIMR)
- STI staff at CCDPH providing leadership to **STI Subcommittee** of the Northern Illinois Public Health Consortium
  - Work directly with STI Division at IDPH for timely reports
  - Work with our colleagues in Chicago and all the collar counties on recommendations, best practices



# Next Steps



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# Enhancements and Next Steps

- Working to provide more data in different formats for largest possible audience reach (PowerPoint slides, infographics, animated infographics, more social media outreach)
- Working with providers and communities to support healthy sexual health
- Enhance health equity in relation to sexual health by providing extra supports, especially for syphilis
- Electronic Case Reporting will supplement laboratory and paper case reports – CDC and IDPH lead these efforts
- Working to automate tedious and repetitive tasks:
  - Optical character recognition software to read paper reports into I-NEDSS
  - Optimizing workflows through computer automation
  - Dedicating staff time to the most challenging work



# Thank you



Cook County DEPT of  
Public Health



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
July 28, 2023

ATTACHMENT #3

COOK COUNTY  
HEALTH

# CEO Report



Israel Rocha, Jr., CEO

July 28, 2023



COOK COUNTY  
HEALTH

# New Hires and Promotions



COOK COUNTY  
**HEALTH**

# Welcome

## New Hires

### **Luis Alvaray**

Director of Marketing, Public Relations

### **Yolanda Harris**

Communications Manager, Public Health

### **James MacKenzie**

Chair of the Division of Child Adolescent, Psychiatry-Child

### **Vivian Moreno Barrett**

Program Manager Maternal Child Health, Public Health

### **Latania Parkes-Hargrave**

Clinical Nurse Leader, Nursing Professional Development



# Welcome

## New Hires

### **Bria Robinson**

Children's Behavioral Health Program Manager, CountyCare

### **Jonathan Roman-Aponte**

Ambulatory Clinic Manager, North Riverside Health Center

### **Gianni Seifer**

Director of Clinical Operation, CountyCare

### **Angela Smith**

Associate Chief Information Officer, Health Information Systems

### **Samantha Walton**

Clinical Nurse Leader, Ambulatory Procedures Unit

### **Angela Whitiker**

House Administrator, Nursing Administration

# Congratulations!

## Promotions

### **Mignot Abegaz**

Clinical Nurse Leader, Nursing Professional Development

### **Jennifer Brothers**

Executive Director, Impact Fund & Community Services, Behavioral

### **Carol Reese**

Director of Trauma, Recovery, Intervention, and Prevention

### **Serena Valino**

Associate Director of Nursing, Nursing Professional Development

# Recognition



COOK COUNTY  
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# 2023 Health & Medicine Policy Research Group Awards

## Dr. Jorelle Alexander

Congratulations to Dr. Jorelle Alexander, Chair of Oral Health, for earning the Medicine Award for the 2023 Health & Medicine Policy Research Group Awards! This award recognizes a health care leader who builds power and momentum for social justice and health equity in Illinois.

Dr. Alexander was selected as an exceptional leader who prioritizes access to high-quality oral health care for everyone and strives to deliver exceptional oral health care to her patients. Throughout her career she has excelled at forging relationships and forming alliances, fostering partnerships and collaborations that drive progress and ensure access to care.



# 2023 Health & Medicine Policy Research Group Awards

## Dr. Ezekiel Richardson

Congratulations to Dr. Ezekiel Richardson, emergency medicine physician and fellow in CCH's preventive medicine program, for earning the Emerging Leader award for the 2023 Health & Medicine Policy Research Group Awards! He was selected for his leadership in service of multiple organizations that aim to prolong the lives of individuals in underserved communities through medical care, organizing, and activism.

Dr. Richardson serves as medical liaison for the Kenwood Oakland Community Organization, Chicago community liaison for the national board of White Coats for Black Lives and is a sitting physician representative on Chicago's Community Health Equity Coalition.

The 2023 HMPRG awards gala will be held on September 20.



# NFBPA Chicago Mark of Excellence, Public Administrator Award

Angela O'Banion

Congratulations to Angela O'Banion, Chief Information Officer, for earning the National Forum Black Public Administrator's Chicago Chapter Mark of Excellence, Public Administrator Award.

The Mark of Excellence Award is bestowed upon African American Public Administrators who has achieved extraordinary success in the field of public management while demonstrating an unselfish commitment to the community. Ms. O'Banion was recognized for her hard work and determination to achieve excellence and quality in patient care.



# System Updates



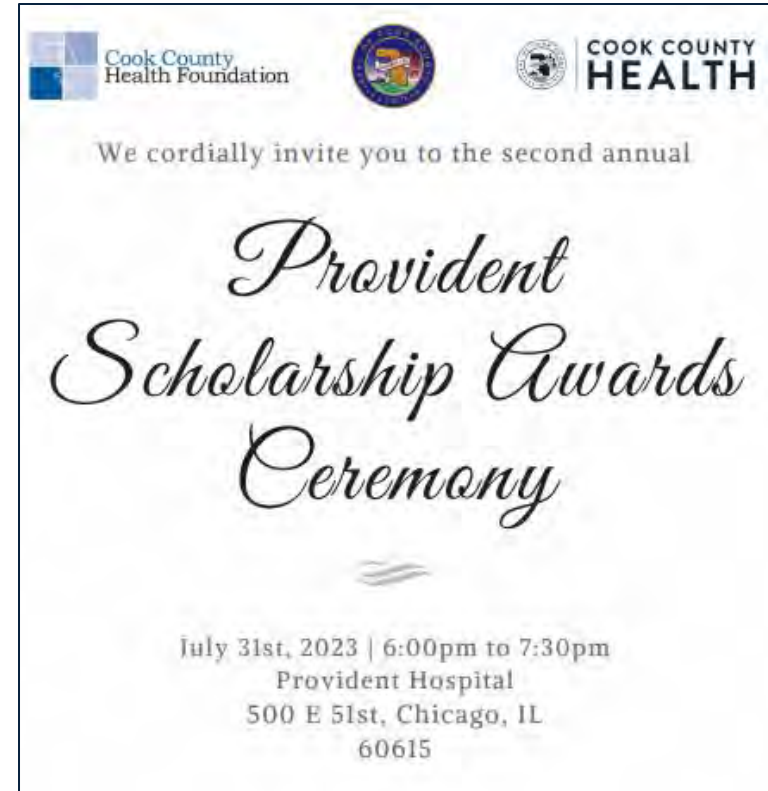
COOK COUNTY  
**HEALTH**

# Provident Scholarship Awards

July 31

On July 31, the Provident Scholarship Fund will award its 2023 scholarships to 60 health care students who are from, and committed to caring for, underserved communities.

The Fund was established through a partnership between Cook County Health, the Cook County Health Foundation and Cook County Offices under the President and its Project Rainbow initiative designed to address education barriers and grow our local health care workforce.



# Provident 30th Anniversary

August 10

Cook County Health will be holding a press conference and reception celebrating Provident Hospital's 30<sup>th</sup> anniversary as part of Cook County Health on Thursday, August 10.

CCH will also be hosting a Facebook live event discussing the history of Provident Hospital on August 8 at 10:15 am.

You can also check out our anniversary-themed float at the Bud Billiken Parade on August 12. Cook County Health will be providing medical support along the parade route.

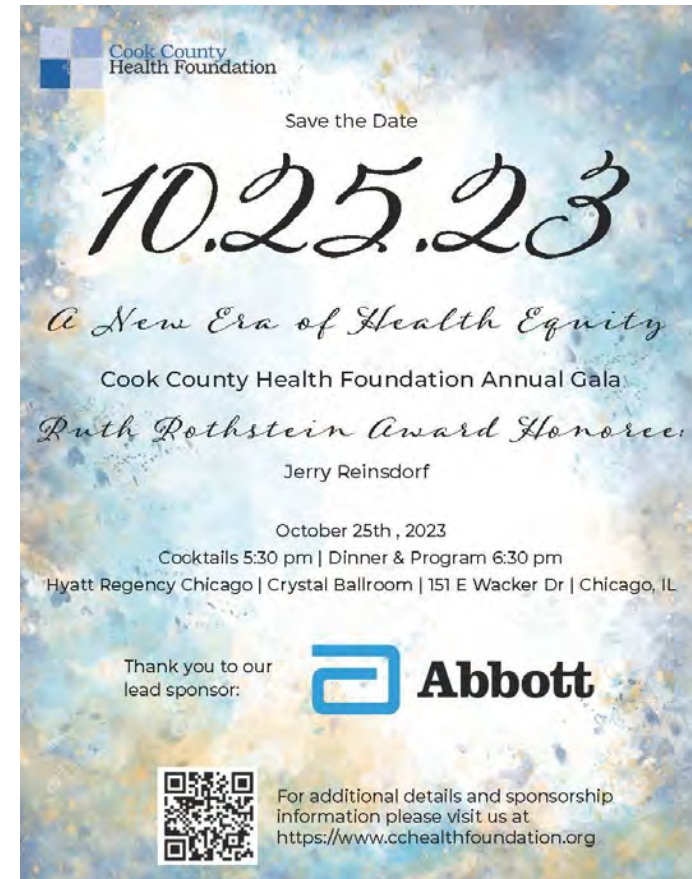


# Cook County Health Foundation Gala

October 25

In support of Cook County Health and our mission, the Cook County Health Foundation (CCHF ) will be hosting their annual gala on Wednesday, October 25. This year's theme is "A New Era of Health Equity".

CCHF is committed to expanding access to and improving the health and well-being of all its residents, in particular the most under-resourced communities.













# Strategic Initiatives July

## Accomplished

-  Hosted nursing school summit
-  Received “Gold Plus Award” from the American Heart Assoc. for the management of heart failure
-  Approved expansion of dermatology to Provident
-  Provident anesthesia machines installed and in use
-  JTDC trained non-health staff on Narcan
-  Implemented Clear Triage to provide access to standardized nursing protocols and connect patients with care quickly
-  Provident (HRO) Clinical Excellence: members identified and Structure in place
-  Tele-tracking Committee instituted to identify enhancements
-  Advertised RFP for Behavioral Health Summit
-  Awarded \$2.1M grant for APRN Fellowship program
-  Updated EMR change control process



## Coming Soon

-  E-Consult replacement for referral management/scheduling
-  OneSource Enterprise: Virtual Care
-  Payment process improvement to reduce manual invoice entry
-  Provident same day surgery process improvements
-  System upgrade of pyxis equipment
-  CCDPH launching joint liquid nicotine sales enforcement with the Sheriff's Office
-  Developing a structured CDI program to lead and train providers on clinical documentation integrity and coding
-  CCH proposals to utilize State Opioid funding
-  Grant award for \$2M for Asylum Seeker services
-  Supreme Court allowing elimination of cash bail in September

# Cook County Employee Benefits Update

Valarie Amos

Chief Human Resources Officer



COOK COUNTY  
HEALTH

# Cook County Employee Benefits Update

## Paid Paternal Leave Policy

- Cook County Board of Commissioners approved a resolution to create a more inclusive policy for all Cook County employees

### Old Policy

- Birth parent only
- 4 weeks paid (6 weeks if cesarian birth)
- May use accrued vacation/sick time, not to exceed 6 months

### New Policy

- Birth parent; non-birthing biological parent; intended parent of gestational surrogacy; parent of adopted child; or foster parent placed with child aged 17 or younger
- 12 weeks paid

## Pay Increases

- Cook County Board of Commissioners approved contract extensions, which including a 3.5% pay increase for all Cook County employees, including CCH staff, retroactive to Dec. 2021
- Applies to union and non-union staff
- Also approved a future 5% pay increase slated for mid-2025
- This is in addition to the cost-of-living increases approved by the Board of Commissioners in 2021

**Competitive salaries and benefits will help  
improve retention and recruitment**





# Nephrology Update

Peter Hart, MD

Chair, Department of Medicine

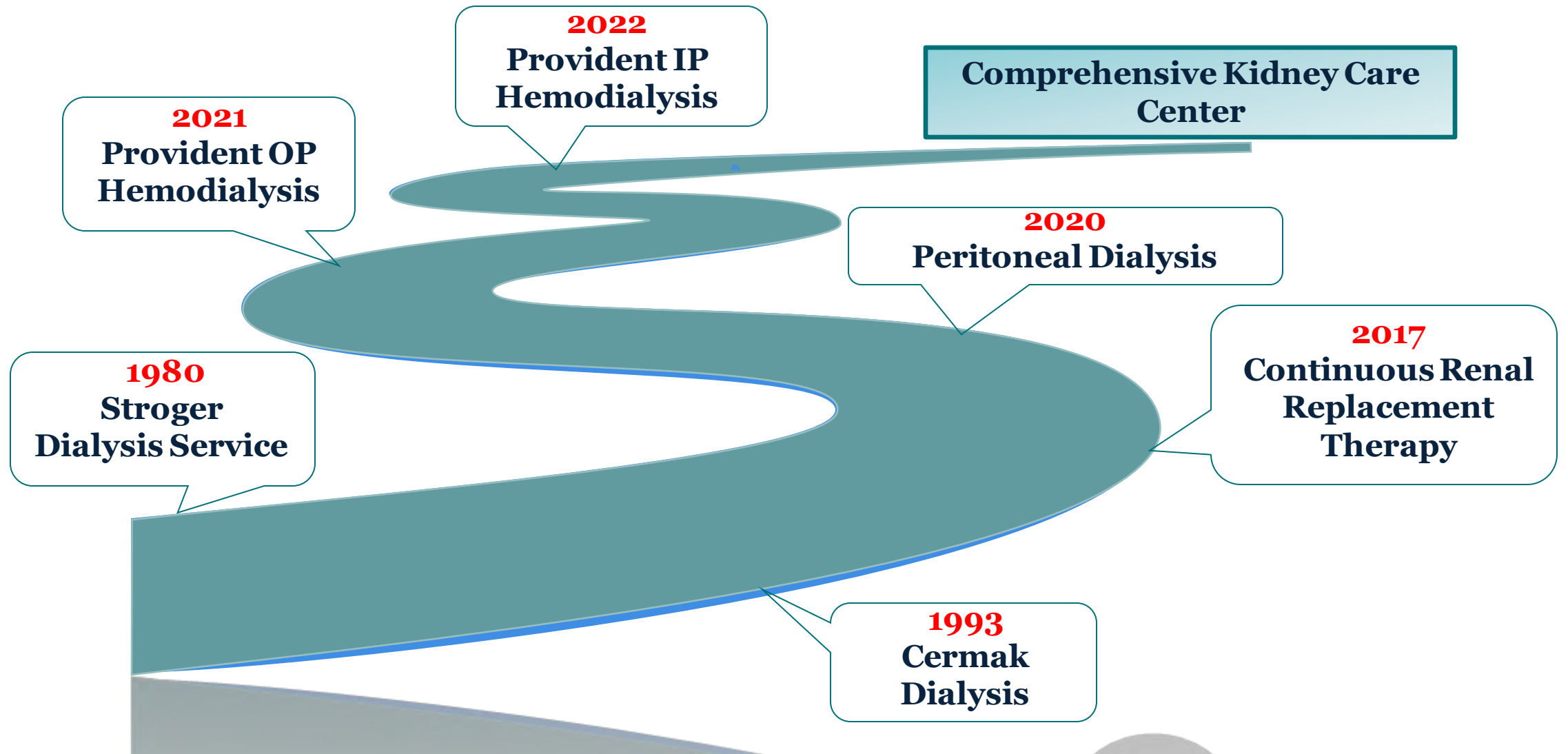


COOK COUNTY  
**HEALTH**

# CCH Nephrology & Dialysis staff 2023



# CCH Nephrology Milestones



# Nephrology Services

- **Dialysis**

- Stroger Hemodialysis Outpatient and Inpatient Dialysis Services
- Peritoneal Dialysis Program
- Provident Outpatient and Inpatient Hemodialysis Services
- Continuous Renal Replacement Therapy Program
- Cermak Dialysis Service

- **Nephrology Clinics**

- General Nephrology- Stroger, Provident, Blue Island, Cermak, Core Center
- Advanced CKD clinic- Stroger

- **Interventional Nephrology**

- Renal Biopsy Service

- **Inpatient Consults - Acute and ESRD; Outpatient- eConsults**

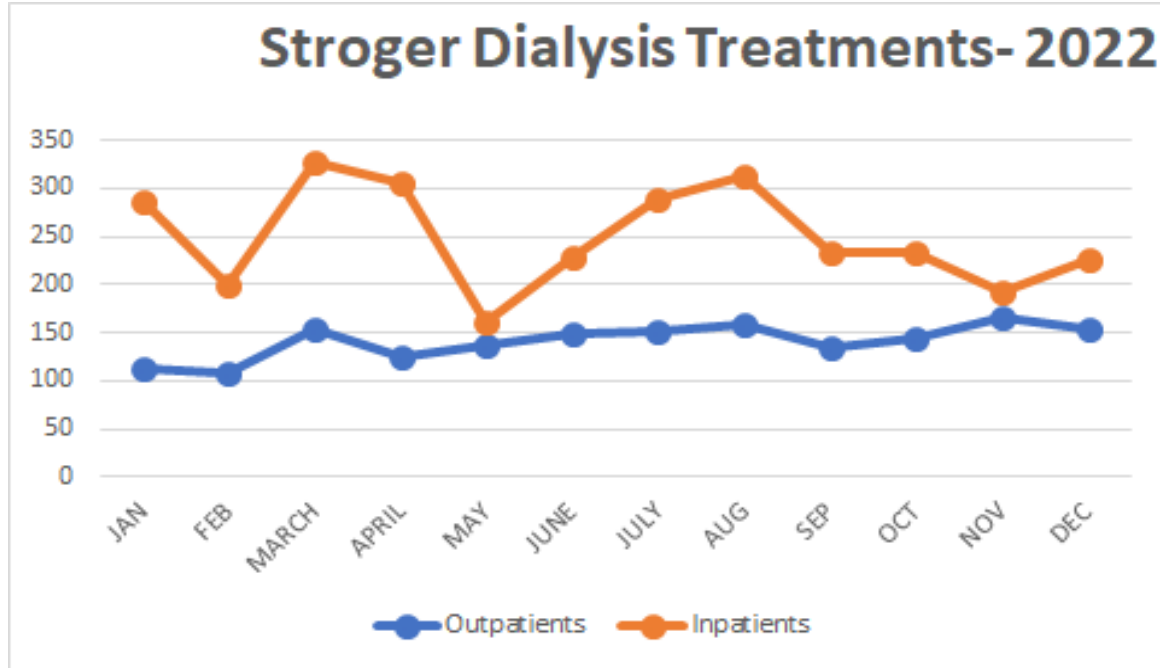
- **Resident and Fellow Education**

- **Patient Educational Initiatives-Kidney Health, CKD Options class**

- **Clinical Research**



# Stroger Dialysis Services



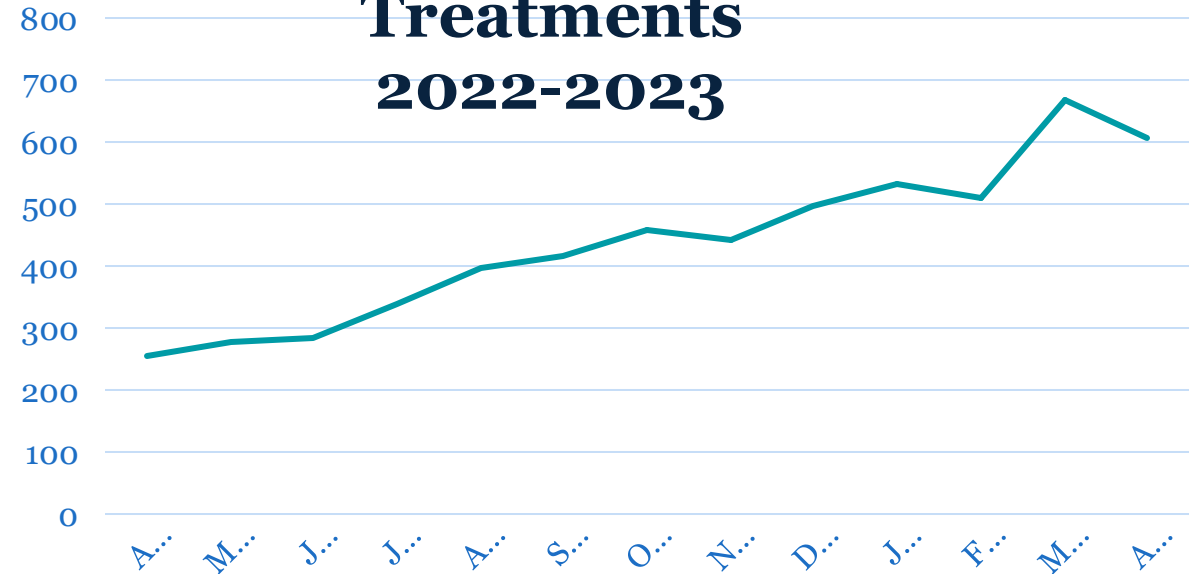
## Procedural Charges for Outpatients FY22

**Outpatients > \$3 million**

**Inpatients > \$5 million**

**Professional Billing started in 2023**

## Peritoneal Dialysis Treatments 2022-2023



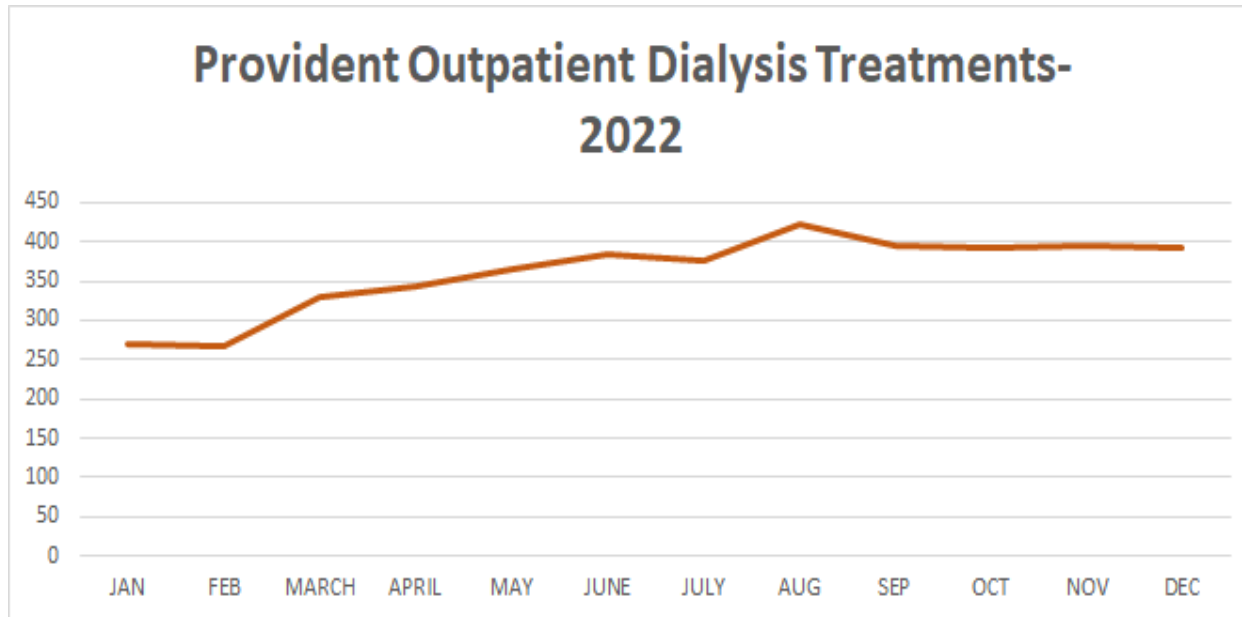
## Procedural Charges > \$2 million

# Provident Outpatient Dialysis Center

**# of Stations: 12**

**Capacity: 66 patients**

**Current Census: 50 ( 75% )**



# Provident Inpatient Dialysis Service

- Started in October 2022
- Since inception, more than **100** inpatient dialysis treatments were performed at Provident Hospital
- Decreased patient transfers from Provident to Stroger by **50%**

# CCH-UIC Transplant Pilot Program

- Total # of referrals: >250
- # of patients on active list: 33
- # of patients who received a **kidney transplant: 21**
- Plan to start pre-transplant clinic at Stroger Hospital in Fall 2023

## Best Clinical Practice


System-wide adoption of "**Race free CKD EPI 2021 GFR** equation" to align with the National Standards, April 2023

## Community Engagement

- Illinois Kidney Disease Prevention and Education Task Force
- National Kidney Foundation
- Renal Network

*Predicted Need  
to obtain 4 stars  
in July 2024*

Stroger	Feb-19	Jan-20	Apr-21	Jul-22	Jul-23	
Star Ratings	1	1	2	2	3	4
Summary Score	-1.26	-1.04	-0.76	-0.59	-0.01	0.176330732
Change in score		0.22	0.28	0.17	0.58	0.186330732

 Step up to positive summary score is needed to get to 4


Questions? 



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# COOK COUNTY HEALTH

**ISRAEL ROCHA, JR.**  
**CHIEF EXECUTIVE OFFICER**  
**REPORT TO THE BOARD OF DIRECTORS**  
**July 28, 2023**

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## **Activities and Announcements**

- On July 6, Cook County Health CEO Israel Rocha and Cook County leaders joined Congressman Raja Krishnamoorthi to discuss expansion of services at the Cook County Health Arlington Heights Health Center (AHC). Congressman Krishnamoorthi secured federal funding to help upgrade needed equipment to launch urgent care services at AHC in the future. Resources to be covered by the funding include an urgent care mobile unit, a mobile X-ray, an ultrasound machine, cardiac monitors, exam surgical lights, and other general office and medical supplies.
- The Provident Scholarship Fund will award its 2023 scholarships to 60 health care students who are from, and committed to caring for, underserved communities on July 31. The Fund was established through a partnership between Cook County Health, the Cook County Health Foundation and Cook County Offices under the President and its Project Rainbow initiative designed to address education barriers and grow our local health care workforce.
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## Presentations of Note

- On July 21, 2023, CEO Rocha participated in a panel discussion “Modernizing Health Data Systems through Social Determinant of Health Integration” at the National Association of Counties (NACo) Annual Conference in Austin, Texas. Joining him on the panel was Ms. JaWanna Henry, Interoperability Systems Branch Chief, Office of the National Coordinator for Health Information as well as several other county and HIT professionals.

## Legislative Update

### Local

The week of July 17, CCH leadership appeared before the following Cook County Board committees to provide testimony and respond to questions from Commissioners.

- Finance Committee – Pam Cassara, CCH CFO addressed questions related to the County’s Monthly Revenues and Expenses Report as well as CCH finances. CCH CEO Israel Rocha was also available to respond to questions related to the CCH Monthly Report to the Cook County Board. The CCH Monthly Report is a compilation of the metrics and presentations made to the CCH Board of Directors from the previous month.
- Health & Hospitals Committee – Dr. Joyce Miller, Manny Estrada and Dr. Kiran Joshi appeared before the Committee to provide an overview of CCH’s Semi-annual Behavioral Health Report. Other County Offices presenting on their respective semi-annual behavioral health reports included, the Offices of the Chief Judge, Public Defender, Sheriff and State’s Attorney.

### State

The General Assembly adjourned their spring session. They are scheduled to return to Springfield for six days of “veto session” October 24-26 and November 7-9. The 2024 spring legislative calendar has not been announced.

CCH’s 2023 legislative priorities included:

- SB1670 – Amends Freedom of Information Act (FOIA) to ensure that electronic medical records are not subject to FOIA requests.

Status: The bill passed both chambers with unanimous support and awaits action by the Governor.

- SB1953/HB2887 – Appropriations request for Equity and Representation in Health Care Act to fund scholarships and loan repayment for health care providers who work at Cook County Health or at Federally Qualified Health Centers.

Status: The FY2024 budget passed by the General Assembly includes \$3M in the Illinois Department of Public Health’s budget for the Equity and Representation in Health Care Act. CCH and the Illinois Primary Health Care Association plan to meet with IDPH to see how we can support the implementation of this new program.

- [SB122/HB1570](#) – Medicaid expansion that would provide Medicaid-like coverage to low-income adults 19-41 years of age, regardless of immigration status.

Status: No additional coverage expansions were authorized in the 2023 session.

Coverage for low-income immigrants 42 years and older through the Health Benefits for Immigrant Adults (HBIA) and Seniors (HBIS) were authorized in previous state legislative sessions. In April, HFS shared estimates that indicated that immigrant adults in this expanded group would cost \$1.1B in FY24, with only a small portion reimbursable by the federal government.

The FY2024 budget appropriated \$550M towards coverage for the 42+ enrollees, and the Medicaid omnibus (SB1298) provided the Governor and HFS with new emergency rulemaking authority for the HBIA and HBIS programs.

- The Governor signed [HB579](#), which creates a state-based health insurance marketplace for plan year 2026, with the opportunity for Illinois residents to enroll starting November 1, 2025. A state-based marketplace will give Illinois greater autonomy and authority to offer state-sponsored subsidies and products that better serve uninsured residents, as well as allow for the real-time sharing of data with Illinois Medicaid. The Illinois Departments of Insurance and Healthcare and Family Services will work together to implement the state-based marketplace.
- The Illinois Department of Healthcare and Family Services submitted their [1115 Medicaid waiver extension application to the federal government](#), which seeks to pilot new approaches to improving health by allowing Medicaid to cover social determinants such as food, housing, and employment. The extension application also seeks permission for Medicaid to cover certain services for individuals residing in local and state carceral settings up to 90 days pre-release. The federal comment period is open through July 28, 2023. CCH submitted comment during the state comment period and also intends to submit comments during the federal comment period.
- Following an [announcement of emergency rulemaking](#) from the Illinois Department of Healthcare and Family Services, no new enrollments into the Health Benefits for Immigrant Adults (HBIA) program will be approved for applications received on or after July 1, 2023 until further notice. Additionally, the notice of emergency rulemaking also announced that providers may collect co-pays on certain services, and that HFS may limit or eliminate medical backdating. Per the notice, the enrollment pause is to help keep program costs within the approximately \$550M in budgeted funds for FY2024, which started July 1, 2023.

CCH worked aggressively to enroll uninsured, eligible patients 42 years and older into HBIA prior to the July 1 freeze date and is in active discussions with HFS to better understand the impact of the emergency rules on CCH and our patients.

## **Federal**

- Congress returned to Washington the week of July 10 for a busy three week work session before the August recess.

### **• FY 2024 Appropriations Process**

The House's FY 2024 appropriations bills are facing push-back from members of the House Freedom Caucus which could threaten their chances on the floor and delay full Appropriations Committee markups. While the bills have been written to levels below the caps established by the recently enacted budget and debt-limit bill, the conservative members are threatening to withhold their support without further cuts.

The Labor-HHS-Education bill is one of the last two of the twelve annual appropriations measures that has not yet been marked up by the full committee and none of them has been considered on the House floor.

The Senate Appropriations Committee is set to markup its final four bills before leaving for the August recess, including the Labor-HHS-Education measure.

The lack of an agreement makes it likely that a continuing resolution will be required to keep the government open after September 30.

- **Medicaid DSH Cuts**

Hospital organizations continue to advocate for relief from the scheduled statutory cuts to Medicaid DSH. Despite significant bipartisan support in the House Energy and Commerce Committee, there has not been a clear indication from leadership about which legislative vehicle is most likely to carry the measure.

- **Behavioral Health Legislation**

On July 19, the House Energy & Commerce Committee marked up a number of behavioral health and public health bills. These included the Support for Patients and Communities Reauthorization Act (HR 4531), which would reauthorize the 2018 opioid legislative package, the SUPPORT Act. The vote on final passage was 49-0.

- The Cook County Congressional Delegation Members on the Committee, Reps. Schakowsky and Kelly, both supported the bipartisan bill, which includes the following Medicaid provisions which make incremental progress toward some of CCH's key federal priority objectives.

- o Sec. 305 would prohibit states from terminating Medicaid enrollment due to incarceration, in order to simplify the reactivation of benefits upon reentry; and
- o Sec. 306 would lift the Medicaid inmate exclusion for pregnant women in pretrial custody.

- **Pandemic and All Hazards Preparedness Act Reauthorization**

On July 3, the Senate Committee on Health, Education, Labor & Pensions (HELP) released a bipartisan discussion draft of a bill to reauthorize the Pandemic and All-Hazards Preparedness Act (PAHPA). PAHPA is set to expire at the end of the fiscal year September 30. The draft proposes reauthorizing the Hospital Preparedness Program (HPP) at \$385 million per year for the next five years, the same amount authorized for HPP for the past five years. Hospital organizations, including the American Hospital Association are calling for at least double that amount.

- **Biden-Harris Administration Actions**

On July 7, the Centers for Medicare & Medicaid Services (CMS) issued a Notice of Proposed Rulemaking (NPRM) for 340B-acquired drug payment policy for 2018-2022. The NPRM includes a one-time lump-sum payment for about 1,600 340B hospitals that were paid less due to the policy overturned by the U.S. Supreme Court last year. About \$9 billion will go to eligible hospitals. In 2018, CMS cut Medicare prescription drug payments for 340B hospitals by nearly 30 percent. National hospital organizations, including America's Essential Hospitals (AEH) sued. In a unanimous decision in June 2022, the Supreme Court ruled the pay cuts to be unlawful.

On July 11, the U.S. Department of Health & Human Services (HHS) released a proposed rule that would ban discrimination on based gender identity or sexual orientation in any HHS program, service, or funding opportunity. This would reinstate an Obama Administration policy that was discarded during the Trump Administration.

On July 13, CMS proposed establishing a new incentive payment system to encourage hospitals to stockpile a "buffer" supply of essential medicines to alleviate drug shortages, especially for drugs that would be critical in a public health emergency. The proposal was included in the 2024 Medicare Hospital Outpatient Prospective Payment System (OPPS) rule. The special separate payment would be on top of what CMS would pay for the drugs themselves and would be made under the Inpatient Prospective Payment System (IPPS) beginning as early as Jan. 1, 2024.

On July 13, the Centers for Disease Control & Prevention (CDC) announced that uninsured and underinsured adults will have access to free COVID-19 vaccinations beginning fall 2023 and ending December 2024, under the new Bridge

Access Program. Meanwhile, funding for the program is still under consideration as the agencies and stakeholders determine the impacts of the rescissions enacted in the recent budget and debt-limit legislation.

On July 21, the White House announced the establishment of a permanent Office of Pandemic Preparedness and Response Policy (OPPR) that will be responsible for the federal government's response to COVID-19, future pathogens, and biological threats, and oversee the development and procurement of next-generation vaccines. The office will be led by Paul Friedrichs, currently a special assistant to the president and senior director for Global Health Security and Biodefense at the National Security Council (NSC). Previously he has served as a joint staff surgeon at the Pentagon and chief medical advisor to the Department of Defense COVID-19 Task Force.

On July 25, the U.S. Department of Labor Employee Benefits Security Administration (EBSA), along with HHS) and the U.S. Department of the Treasury, released a series of policy and regulatory documents related to the Mental Health Parity and Addiction Equity Act (MHPAEA). These included an NPRM which proposes a number of amendments to the 2013 MHPAEA final regulations, new proposed provisions that would laying out the content requirements of the Non-Quantitative Treatment Limitations (NQTL) comparative analyses required under amendments to MHPAEA made by the Consolidated Appropriations Act, 2021; HHS-only provisions to implement the sunset provision for self-funded, non-Federal governmental plan elections to opt out of compliance with MHPAEA, enacted in the Consolidated Appropriations Act, 2023 (CAA, 2023); and requests input on whether there are additional actions the Departments could take to increase access to mental health and substance use disorder benefits.

## **Food As Medicine**

Through July 19, CCH's Fresh Truck partnership with GCFD resulted in 459 visits to CCH health centers – Arlington Heights, Austin, Belmont Cragin, Blue Island, the CORE Center, Cottage Grove, Englewood, North Riverside, Provident/Sengstacke, Prieto, and Robbins.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to 46,950 households, representing 155,326 individuals. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCH health center visit.

The Greater Chicago Food Depository's Fresh Food Truck visits for the month of August include the following ACHN Health Centers.

- August 1 – North Riverside Health Center – 1800 S. Harlem Avenue, North Riverside, 60546
- August 3 – Austin Health Center - 4800 W. Chicago Avenue, Chicago, 60651
- August 8 – Cottage Grove Health Center - 1645 Cottage Grove Avenue, Ford Heights, 60411
- August 15 – Robbins Health Center - 13450 S. Kedzie Avenue, Robbins, 60472
- August 17 – Englewood Health Center - 1135 W. 69th Street, Chicago, 60621

## **Redetermination Events**

Cook County Health and CountyCare are currently hosting a series of Rede events in the System's facilities, other FQHCs and community partners. Rede events target CountyCare members living in or close to the Zip Codes of the hosting site. Members receive calls, postal correspondence, email, and texts advising them of the event happening in their vicinity.

- August 1 – **Chicago Family Health Center** – 9119 S Exchange Ave Chicago, IL 60617
- August 3 – **Friend Health** – 6250 S. Cottage Grove Avenue, Chicago IL 60637
- August 4 – **Blue Island Health Center** – 12757 S. Western Avenue, Blue Island, IL 60406
- August 7 – **Stroger Hospital** – 1969 W. Ogden, Chicago, IL 60612

- August 8 – **Hamdard Health Center**, 1542 W Devon Ave, Chicago, IL 60660
- August 10 – **Belmont Cragin Health Center** – 5501 W. Fullerton, Chicago, IL 60639
- August 11 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621
- August 14 – **Austin Health Center** – 4800 W. Chicago Avenue, Chicago, IL 60651
- August 15 – **Primecare Health** – 5635 W. Belmont Avenue, Chicago, IL 60634
- August 16 – **Cottage Grove Health Center** – 1645 S Cottage Grove Avenue, Ford Heights, IL 60411
- August 17 – **Care for Friends** – 5749 N. Kenmore Avenue, Chicago, IL 60660
- August 18 – **Arlington Heights** – 3520 N. Arlington Heights Road, Arlington Heights, IL 60004
- August 21 – **North Riverside Health Center** – 1800 S. Harlem Avenue, North Riverside, IL 60546
- August 22 – **Robbins Health Center** – 13450 S. Kedzie Avenue, Robbins, IL 60472
- August 23 – **Provident Hospital** – 500 E. 51<sup>st</sup> Street, Chicago, IL 60615
- August 24 – **Friend Health** – 5635 S. Pulaski, Chicago IL 60629
- August 25 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621
- August 29 – **Lawndale Christian Health Center** – 3750 W. Ogden Avenue, Chicago, IL 60623
- August 30 – **Stroger Hospital** – 1969 W. Ogden, Chicago, IL 60612

### **CCH Community Advisory Councils**

Cook County Health Advisory Councils include patients, community and religious organizations and serve as a way to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center’s relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

The 2023 Third Quarter topic presentations include CCH’s Women and Children’s Programs, CountyCare’s Redetermination and Maternal Child Initiatives and the Forest Preserves of Cook County. In addition, the meeting provides updates on Cook County Health and Community Outreach. Each clinic also does an update on its operations at the meeting.

Upcoming CAC meeting dates, including the 2023 schedule:

**Blue Island:** Wednesday at 1:00 PM: August 16, November 15  
12757 S. Western Ave., Blue Island, IL 60406

**Arlington Heights:** Tuesday at 1:00 PM: August 22, November 28  
3520 N. Arlington Heights Road, Arlington Heights, IL 60004

**Robbins:** Tuesday at 1:00 PM: September 12, December 12  
13450 S. Kedzie Road, Robbins, IL 60472

**North Riverside:** Wednesday at 1:00 PM: September 13, December 13  
1800 S. Harlem Avenue, North Riverside, IL 60546

**Englewood:** Thursday at 1:00 PM: September 14, December 14  
1135 W. 69<sup>th</sup> Street, Chicago, IL 60621

**Provident/Sengstacke:** Wednesday at 9:00 AM: October 11

500 W. 51<sup>st</sup> Street, Chicago, IL 60609

**Cottage Grove:** Tuesday at 1:00 PM: October 24  
1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

### **Event Participation in June:**

Outreach staff will participate in the following events to promote both Cook County Health and CountyCare (especially Redetermination) to attendees. The CORE Center and CCHIP staff will also do testing at various events.

- 1) August 1, 2023 – Participation in the **National Night Out**, hosted by the City of Chicago Police Department at Taylor Park located at 39 W. 47<sup>th</sup> Street in Chicago, 60609
- 2) August 1, 2023 – Participation in the **National Night Out**, hosted by the Maywood Police Department at Veteran’s Memorial Park, located on First Ave in Maywood, 60153.
- 3) August 4, 5 and 6, 2023 – Participation in the **Black Women’s Expo**, hosted by MPG Events, Inc at McCormick Place Convention Center, located at 2301 S. Lake Shore Drive in Chicago, 60616.
- 4) August 5, 2023 – Participation in the **Aetna Health & Resource Fair** at the Chicago Center for Arts & Technology, located at 1701 W. 13<sup>th</sup> Street in Chicago, 60608.
- 5) August 5, 2023 – Participation in the **3<sup>rd</sup> Annual Back to School Picnic** hosted by Alpha Nu Omega Sorority at Glaeser Park, located at Poplar Ave & Rockingham Road in Richton Park, 60471.
- 6) August 5, 2023 – Participation in **State Senator Omar Aquino, State Rep. Lilian Jimenez's Annual Back-to-School Family Fair** at Prosser Career Academy located at 2148 N. Long Ave. in Chicago, 60639
- 7) August 5, 2023 – Participation in the **Holy Family School Back-to-School Health and Resource Fair**, located on school grounds at 3415 West Arthington in Chicago, 60624.
- 8) August 5, 2023 – Participation in the **Onward Neighborhood House and Health Fair**, at Onward Neighborhood House located at 5423 W. Diversey in Chicago, 60639.
- 9) August 5, 2023 – Participation in the **Agape Ministries Church of God and Sisters Working it Out Back-to-School Fair**, at Agape Ministries Church of God, located at 1701 167th St. in Hazel Crest, 60429
- 10) August 5, 2023 – Participation in the **Apostolic Church of God's Community Festival**, located at the church at 6320 S Dorchester Ave. in Chicago, 60637.
- 11) August 5, 2023 – Participation in the **Resurrection Project Testing Event** which will take place at Precious Blood Ministries of Reconciliation, 5114 South Elizabeth St. in Chicago, 60609.
- 12) August 6, 2023 – Participation in the **Roseland Hospital Back-to-School Health Fair**, hosted by Roseland Hospital, located at 45 W. 111th Street in Chicago, 60628.
- 13) August 7, 2023 – Participation in the **South Chicago Community Center Testing event**, located at the South Chicago Center, located at 8650 S Commercial Ave. in Chicago, 60617.

- 14) August 8, 2023 – Participation in the **Pathways to Cook County Expo** which is hosted by Cook County Government and will take place at the UIC Dorin Forum located at 725 W. Roosevelt Rd. in Chicago, 60608.
- 15) August 8, 2023 – Participation in **CountyCare’s Enrollee Advisory Committee** which will take place at PrimeCare Health Center, located at 5635 W. Belmont in Chicago, 60634. The CountyCare EAC provides an avenue to bring CountyCare members together in a meeting to provide updates and discuss the plan.
- 16) August 9, 2023 – Participation in the **Komed Holman Health Center's Patient Appreciation Day**, hosted by Near North Health at the Komed Holman Health Center, located at 4259 S. Berkeley Ave. in Chicago, 60653.
- 17) August 9, 2023 – Participation in **State Representative Brad Stephens' Senior Fair**, which will take place at the Salvation Army Norridge Citadel, located at 8354 W. Foster Avenue in Norridge, 60706.
- 18) August 9, 2023 – Participation in the **CPS' 2023 Back-to-School Bash**, hosted by Chicago Public Schools at the Westinghouse High School, located at 3223 W. Franklin Blvd in Chicago, 60624.
- 19) August 10, 2023 – Participation in the **Midlothian Park District's Back-to-School Fair**, which is hosted by the Midlothian Park District at 14500 S. Kostner Ave. in Midlothian, 60445.
- 20) August 10, 2023 - Participation in the **CPS' 2023 Back-to-School Bash**, hosted by Chicago Public Schools, at La Follette Park, located at 1333 N. Laramie Ave. in Chicago, 60651.
- 21) August 11, 2023 - Participation in the **Bremen Township Health Fair** at Bremen Township Senior Complex, located at 15350 Oak Park Avenue in Oak Forest, 60452.
- 22) August 11, 2023 – Participation in the **Back-to-School/ Health and Wellness Event**, hosted by the South Chicago Neighborhood Network, and which will take place in the block of 9100 S. Brandon in Chicago, IL 60617.
- 23) August 11, 2023 - Participation in the **CPS' 2023 Back-to-School Bash**, hosted by Chicago Public Schools, at Field Elementary School, located at 7019 N. Ashland Ave in Chicago, 60626.
- 24) August 12, 2023 - Participation in the **2023 Back-to-School Fair & Community Mercado**, hosted by the Office of State Rep. Will Guzzardi, at Kelyvn Park, 4438 W Wrightwood Ave. in Chicago, 60639.
- 25) August 12, 2023 - Participation in **Aldерwoman Ruth Cruz’ 1st Annual Back-to-School Bash**, which will take place at Riis Park located at 6100 W. Fullerton in Chicago, 60639.
- 26) August 12, 2023 - Participation in **The Latino Wellness & Health Equity Fiesta Tour**, hosted by IMG Imagen Marketing and held at the Instituto del Progreso Latino, located at 2520 S. Western in Chicago, 60608.
- 27) August 12, 2023 - Participation in the **Bud Billiken Parade**, hosted by Defender Charities, kick off at Washington Park in Chicago, 60615. Provident Hospital medical staff will do the First Aid Stations along the parade route. In addition, CCH will have 2 floats, one representing provident and the other one CountyCare.
- 28) August 12, 2023 – Participation in the **Back-to-School Event** hosted by Liberty Christian Center located at 5447 West Addison in Chicago, 60641.

- 29) August 12, 2023 - Participation in the **Westside Pastor's Coalition for Aids and West Suburban Medical Center Back to School Health and Resource Fair**, hosted by Sinai Community Institute and at the West Suburban Medical Center Parking Lot, located at 3 Erie Street in Oak Park, 60302.
- 30) August 12, 2023 - Participation in the **Respond Now Back-to-School Event**, hosted by Respond Now, and held at Richton Park Community Center, located at 4445 Sauk Trail in Richton Park, 60471.
- 31) August 12, 2023 - Participation in the **West 40 & Morton College Backpack Giveaway**, hosted by West 40 & Morton College and held in Vais Gymnasium Courtyard, Morton College located at 3801 S. Central Ave. in Cicero, 60804
- 32) August 13, 2023 - Participation in the **Carey Tercentenary AME Church Resource Fair**, at Carey Tercentenary AME Church, located at 1448 South Homan Ave. in Chicago, 60623.
- 33) August 15, 2023 - Participation in the **CountyCare Community Stakeholder Committee**, hosted by CountyCare, Virtual meeting. Th County CSC is a way for the plan to gather community organizations together to talk about the plan and its outreach into the community.
- 34) August 15, 2023 - Participation in the **Belmont Cragin Health Center Back to School Health Fair**, hosted by Cook County Health, at the Belmont Cragin Health Center located at 5501 W. Fullerton Ave. in Chicago, 60639.
- 35) August 15, 2023 - Participation in the **CPS' 2023 Back to School Bash**, hosted by Chicago Public Schools, at Finkl Elementary School, located at 2332 S. Western Ave. in Chicago, 60632.
- 36) August 16, 2023 - Participation in the **CPS' 2023 Back to School Bash**, hosted by Chicago Public Schools, held at Crane High School located at 2245 W. Jackson Blvd. in Chicago, 60612.
- 37) August 17, 2023 - Participation in the **Belmont Cragin Health Center Back to School Health Fair**, hosted by Cook County Health at the Belmont Cragin Health Center, located at 5501 W. Fullerton Ave. in Chicago, 60639.
- 38) August 17, 2023 - Participation in the **CPS' 2023 Back to School Bash**, hosted by Chicago Public Schools, held at the Old Englewood HS Campus located at 6201 S. Stewart Ave. in Chicago, 60621.
- 39) August 18, 2023 - Participation in the **CPS' 2023 Back to School Bash**, hosted by Chicago Public Schools, held at Fenger High School located at 11220 S. Wallace St. in Chicago, 60628.
- 40) August 19, 2023 - Participation in the **17th Annual Community Expo**, hosted by Monarch Awards Foundation, Inc., held at the Montessori School of Englewood located at 6936 S. Hermitage Ave. in Chicago, 60636.
- 41) August 19, 2023 - Participation in the **Greater Bethlehem Healing Temple - Youth Health and Back-to-School Fair**, hosted by Sinai Community Institute, and held at Greater Bethlehem Healing Temple located at 12 S. Oakley Blvd. in Chicago, 60612.
- 42) August 19, 2023 - Participation in the **Access Community Health Fairs**, hosted by Access Community Health Network, at the ACCESS Ashland Family Health Center located at 5159 S. Ashland Ave. in Chicago, 60609.
- 43) August 19, 2023 - Participation in the **Wellness/Back to School, Family Resource Fair**, hosted by Alderman Lamont Robinson, in the parking lot at Insight Hospital, located at 2525 S Michigan Ave. in Chicago, 60616.

- 44) August 26, 2023 – Participation in the **87th Street Church of Christ's Back-to-School Fair**, at the 87th Street Church of Christ Parking Lot, located at 1935 W 87th St. in Chicago, 60620.
- 45) August 26, 2023 - Participation in the **Cornerstone CDC's 9th Annual Health & Wellness Fair 2023**, hosted by Cornerstone Community Development Corporation, Franciscan Health, Ford Heights School District 169, and ComEd, at Cornerstone Development Center located at 943 E. Lincoln Highway in Ford Heights, 60411.
- 46) August 26, 2023 - Participation in the **Veterans Outreach Stand Down**, hosted by the Benjamin O Davis Veterans of Foreign War, VFW Post 311, held at 22341 S. Governors Highway, Richton Park, 60471.
- 47) August 26, 2023 - Participation in the **Vive Tu Vida Health Fair**, hosted by the Chicago Hispanic Health Coalition and held at McKinley Park Fieldhouse located at 2210 W. Pershing Road in Chicago, 60609.
- 48) August 26, 2023 – Participation in the **Access Community Health Fairs**, hosted by Access Community Health Network at the ACCESS Family Health Society, located at 152 W. Lincoln Hwy. in Chicago Heights, 60411.
- 49) August 27, 2023 - Participation in the **Philadelphia COGIC Back to School Health and Resource Fair**, hosted by Philadelphia COGIC, located at 1622 West 61st St. in Chicago, 60636.
- 50) August 31, 2023 - Participation in the **Latino Youth High School Testing Event**, hosted by Latino Youth High School, and held at Esperanza Center, located at 2001 S California Ave. in Chicago, 60608.

# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES

Lead Executive: Craig Williams, Chief Administrative Officer, Operations and Development  
Reporting Period: June, 2023  
Report Date: July 15, 2023

### Strategic Initiatives • OKR Highlights • Status Updates



#### Patient Safety, Clinical Excellence & Quality

- The Cancer Center service line was audited for clinical trials by NRG Oncology and no deficiencies were found.
- CCH was recognized with the “Get With The Guidelines” Gold Plus Achievement Award by the American Heart Association. According to the AHA, hospitals receiving this honor reached an aggressive goal of treating patients to core standard levels of care as well as compliance to a higher level of quality for multiple years. CCH was also awarded Honor Roll distinction for our heart failure care.
- ACHN finalized the contract with Eye Movement Desensitization and Reprocessing (EMDR), and EMDR professional development hands-on training for all psychiatric social workers is slated to be delivered in fall 2023.
- In preparation for the upcoming Centers of Medicare & Medicaid Services audit, the behavioral health team conducted chart audits on all psychiatric social worker treatment plans, which resulted in the creation of a comprehensive action plan that we distributed to each social worker identified as needing corrections.
- The behavioral health team submitted final revisions to the IT Cerner team to assure the individual psychiatric note complied with Medicaid and the State of Illinois regulations.
- ACHN will provide a refresher training on petition and certification for psychiatric hospitalization, which reviews protocol with staff members for patients in need of emergency psychiatric care.
- ACHN is very close to being at target (seventy-fifth percentile) for Breast Cancer Screening at our clinics (target=59%; as of June, our 12-month rolling data shows 57.6%).



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES



### Health Equity, Community Health & Integration

- The CORE Center hosted Long Term HIV Survivor's Day to honor patients living greater than twenty-five years since diagnosis. The keynote speaker, Dr. Adeyemi Nwafor, presented *HIV Awareness & Prioritizing Quality of Life* to more than fifty attendees. Dr. Jorelle Alexander presented *How Dental Health Impacts Your Quality of Life*, which was following by an interactive Q&A session.
- The CORE/Cook County HIV Integrated Programs (CCHIP) acknowledged and celebrated LGBTQIA+ PRIDE month by hosting, collaborating, and joining community partners at several events: Pride Festival in the Park (supported by CCH), Lunch & Learn Training: Creating Inclusive Work Environment for Transgender Persons (CORE); Human Pride Flag Photo Day (CCHIP), Pride Parade (w/CDPH), and Urban Pride in the Park/HIV testing and education (CCHIP).
- At the end of June, CORE/Cook County HIV Integrated Programs tested 124 community members at six Walgreens locations in collaboration with Greater Than AIDS in honor of National HIV Testing Day. Also, through our Community Testing program, we tested 274 individuals and identified nine newly diagnosed patients, eight of whom we linked to care. We submitted a case report to CDPH for continued outreach to the ninth individual. We also reengaged thirty-six patients back to an ACHN medical home.
- Finally, CORE and Belmont Cragin Health Center leaders formed a taskforce and service team committee to streamline referrals, linkage to medical services, scheduling/provider template, resources, case reporting, data tracking, and social services for refugee patients. The overarching goal for doing so is to ensure health equity is prioritized and provides seamless wrap around services.
- Through the community vaccine program, ACHN continues to administer the COVID-19 Bivalent vaccine to the community and patients. The total number of people vaccinated in June was 1,038 (first dose 570, second dose 109, booster first dose 239, booster second dose 120). ACHN continues to offer the Monkeypox vaccine at the CORE Center location. In June, a total of sixteen people were vaccinated for Monkeypox (first dose 11, second dose 5, booster first dose 0, booster second dose 0). CCH continues to provide available testing to employees, patients, and the community at the Stroger COVID-19 tent. In June, 213 tests were completed.
- The Patient Support Center answered 50,100 patient calls with an average answer speed under sixty seconds. The Central Triage Call Center answered 3,644 patient calls with average answer speed under twenty seconds.



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES

- The Women and Children’s service line began offering pediatric cranio facial plastics services and are also in the process of setting up dermatology in pediatrics. Finally, ACHN received a new tablet on wheels for our pediatrics area for translating, which will improve translation patient experience.
- The Refugee Health care coordination team members are integrating more refugees from Chicago Police Department stations, where many refugees have been temporarily housed since arriving in Chicago this spring and summer. In addition, the team has increased its collaboration with community resources, community health volunteers, DHS, and Catholic Charities housing programs. In June, ACHN provided initial health assessments for the majority of refugees arriving on more than thirty buses that came to the City of Chicago. Since September 2022, ACHN provided a total of 59,025 patient visits (including specialty and behavioral health appointments) to 9,309 refugee patients.



### Patient Experience & Employee Engagement

- ACHN improved our patient experience scores for each key measure, and the overall top box score for “likelihood to recommend” is at a five-year high. In addition, ACHN improved our overall top box score by 1.57%, keeping us on track to meet our end-of-year goal.

Item/Composite	2022													
	Baseline	Jan Goal	Jan Actual	Feb Goal	Feb Actual	Mar Goal	Mar Actual	Apr Goal	Apr Actual	May Goal	May Actual	Jun Goal	Jun Actual	Jul Goal
Top Box Score (Overall)	57.29	57.51	57.50	57.73	57.26	57.95	58.37	58.17	58.29	58.39	58.63	58.62	58.86	58.84
Degree to which you were informed about any delays	39.85	40.21	39.94	40.57	38.95	40.93	42.04	41.28	41.62	41.64	42.00	42.00	42.34	42.36
Explanations the care provider gave about your problem or concern	63.21	63.50	64.79	63.80	63.99	64.09	64.42	64.39	64.71	64.68	64.61	64.98	64.65	65.27
Likelihood to recommend care provider	64.08	64.34	64.09	64.61	64.13	64.87	65.33	65.14	64.81	65.40	65.18	65.67	65.21	65.93
How well our staff worked together to care for you	62.32	62.55	62.86	62.77	62.93	63.00	63.23	63.23	63.69	63.45	63.23	63.68	63.53	63.91
Likelihood to recommend	64.6	64.88	66.19	65.15	64.98	65.43	64.99	65.71	65.06	65.98	65.49	66.26	65.93	66.54
Ease of obtaining referrals	57.22	57.40	54.85	57.57	54.97	57.75	58.08	57.92	57.92	58.10	57.74	58.28	58.00	58.45

■ Goal Unmet  
■ Goal Unmet but improved from previous month  
■ Goal Met



# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES

- The top ten fastest improving clinics are shown below.

### PG Overall—Site Performance ⓘ

Peer Group: National Sites | PG Overall N=26263  
Benchmark by: All Respondents

Name ↕	n ↕	Current ↕	Top Box Score	
			Previous ↕	Change ▼
Cancer Center	138	62.33%	44.44%	▲ 17.88%
Provident Behavioral Health	47	72.69%	57.34%	▲ 15.35%
Blue Island Primary Care	105	62.56%	55.52%	▲ 7.05%
Sengstacke (SH)	208	59.82%	53.11%	▲ 6.70%
Clinic H	48	58.33%	52.99%	▲ 5.35%
Sengstacke Primary Care	360	60.68%	56.15%	▲ 4.53%
Englewood	179	57.90%	53.44%	▲ 4.45%
Clinic D	30	64.57%	61.63%	▲ 2.95%
Prieto	120	53.63%	50.81%	▲ 2.82%
CCH Arlington Heights Center	144	56.15%	53.80%	▲ 2.35%

- ACHN delivered this quarter’s “clinic on the rise” awards to the clinics that made the biggest improvements to their overall patient experience top box score. The top three clinics were The Jorge Prieto Health Center (+10.8%), specialty Clinic E (+6.76%), and specialty Clinic F (+6.39%).
- In mid-June, all ACHN managers and directors received a copy of The Compassionate Journey Daily Leadership Planner and a two-hour introduction to this valuable resource. The Planner was created to help leaders create and sustain proactive and compassionate leadership habits, serve as the basis for coaching conversations, and support the continued development of social and emotional competencies.



# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES



- ACHN trained twenty-nine sites, including 607 team members in C-I-CARE patient experience.
- The behavioral health team created a clerk/administration assistant phone script to aid in managing patients who express anger or frustration.



### Growth Innovation & Transformation

- Go-live for the initial phase of our Virtual Care Program is scheduled for autumn 2023. Advanced practitioners will provide virtual care services seven days/week. In partnership with ATOS/EVIDEN consulting, our team created specific workgroups—clinical operations, operations, finance/rev cycle—who regularly meet to discuss and plan system set-up, staffing models, provider documentation, workflows, etc.
- Go-live for the Urgent Care Program will likely follow the virtual care go-live. The team continues to regularly meet with key CCH departments (HIS, Revenue Integrity, Communications and Marketing, etc.) about system set-up, provider documentation, reimbursement rates, workflows, etc.
- The CORE/Cook County HIV Integrated Programs (CCHIP) Injectable Cabenuva Program continues to expand services across ACHN. The South Suburban HIV team is partnering with Blue Island to provide training for nurses by CORE's nurse clinician and pharmacist. Nearly 300 patients have been enrolled in the program.



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES

- The Transportation Department expanded support to the refugee patients by operating five dedicated vans shuttling patients from shelters and respite centers to Belmont Crating Refugee Health Center six days a week.
- The Neurosciences Service Line finalized preparation to go live with the continuous EEG program, slated to be fully operational in mid-July.
- The behavioral health leadership team members met with leadership from General Medicine primary care health center to discuss adding a full-time behavioral health therapist.



### Optimization, Systemization & Performance Improvement

- The Cancer Center service line finalized financial dashboards for Infusion Center, oncology clinics, and radiation therapy. These dashboards will help us identify opportunities for improvement/growth and highlight potential issues such as incorrect billing/coding. The dashboard will be able to pinpoint any issues or trends by cancer component (infusion, clinic, RT, etc.) and provider. Ultimately, these dashboards help us fulfill our goal to build a financial model anchored in fiscal responsibility and accountability that is sustainable and expands our mission.
- The specialty care team continues to focus on access by addressing wait times and slot utilization. In partnership with department and division chairs, ACHN is working to enhance APP optimization, reviewing utilization and third-next-available to support transformation efforts. In parallel, we are scaling surgical services to the community sites to address gaps in care.
- The primary care team continues to focus on show rates. The registration teams are collecting, and updating, accurate patient contact information, including email addresses, to countermeasure no-shows.
- The behavioral health team implemented standardization of all LCSW appointment slots in scheduling to improve workflow and accessibility. In addition, ACHN worked with the IT Cerner team to assure that streamlining of the registration and scheduling location change occurred in each site.



# DIVISIONAL EXECUTIVE SUMMARY

## AMBULATORY SERVICES



### Workforce: Talent & Teams

- We have a total of 357 requests to hire submitted (one hundred eighty requests pending assignment to recruitment, fifty-seven validations in progress; forty-seven interviews in progress; forty-three open interviews; ten decision-to-hire packets; ten new hires starting soon). The remaining requests to hire are in the queue to be assigned to recruitment for validation.



### Fiscal Resilience

- Primary Care: below budgeted volume for the month by 1,281 visits totaling 131,926 visits in FY2023.
- Specialty Care: below budgeted volumes for the month by 392 visits totaling 155,374 visits in FY2023.
- As of end of June 2023, ACHN is on track overall, having expended 54% of the budget, with slightly more than half of the year completed.

Office / Program / Account	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended	Actual Expenses - % Expended
4893 - Ambulatory & Community Health Network of Cook							
Grand Total	134,030,236	72,274,622	5,017,810	77,292,433	56,737,804	58%	54%



# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

Lead Executive: Jesus “Manny” Estrada, COO Correctional Health Services

Reporting Period: June, 2023

Report Date: June 22, 2023

### Strategic Initiatives • OKR Highlights • Status Updates



#### Patient Safety, Clinical Excellence & Quality

Cermak received NCCHC Accreditation in May 2023. The final certificate will be received in August 2023 pending corrective actions to the few identified standards in partial compliance.

#### Health Equity, Community Health & Integration



Illinois will become the first state in the nation to entirely eliminate cash bail after the Illinois Supreme Court upheld the criminal justice reform law known as the SAFE-T Act. Under the current system, when someone is arrested for a crime, they appear before a judge who decides whether that person must remain incarcerated or whether they can be released from jail while awaiting trial. Once the Pretrial Fairness Act takes effect, people arrested will now appear before a judge for an initial hearing, where conditions for release can be set. If that person is eligible to be held without bail, prosecutors can then seek a detention hearing, where a judge will determine whether or not the person would be released from custody or detained pending trial.

Cermak is evaluating its staffing matrix in an attempt to provide mental health services more efficiently to the patients on the mental health caseload. The proposal will increase the number of patient programming hours while increasing better oversight to clinical practice.



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

### Patient Experience



Cermak implemented Individual Behavior Management Plans for P3 (Intermediate level of care) patients in Disciplinary Housing in January. A major component of the program was to help Individuals in Custody's reduce their disciplinary segregation time. At present in collaboration with the Department of Corrections, time was reduced by 287 days (41 weeks) of disciplinary segregation time for 13 individuals (P3/SMI population).

### Growth Innovation & Transformation



Cermak's telehealth project go-live is scheduled for August 15, 2023. The initial phase will include Dialysis and Renal Service to include retrofitting of two rooms in the specialty clinic area and the introduction of a mobile cart for dialysis clinic. Phase 2, which entails access to telehealth in all ten living units, is scheduled June 2024.

Cermak is in process of finalizing realigned service line dashboards and KPIs. These tools are used by the respective service lines to measure daily activities and outcomes. Once finalized, the metrics will be reported to System Quality Assurance.

### Optimization, Systemization & Performance Improvement



Cermak launched a Utilization/Performance Improvement Initiative related to emergency and unscheduled send-outs. All emergency and unscheduled send-outs are reviewed on a daily basis to assess appropriateness and reason of send-out.

### Workforce: Talent & Teams



Cermak's onboarded a key position to fill the role of HR Business Partner. The HR Business Partner will work closely with the leaders and staff to ensure close partnership for HR related concerns, policies, procedures, and initiatives providing guidance and support to both staff and management.



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

### Fiscal Resilience



Cermak went live with the opt-out Hepatitis Testing. The program will allow for the re-initiation of opt-out program for patients being admitted to the Cook County Jail. Program to include the introduction of Cepheid Point of Care Testing platform.

Cermak continues Medicaid enrollment for patients entering the facility in line with the potential to leverage proposed re-entry Section 1115 Waiver which will potentially allow for the generation of revenue for returning residents 90 days ahead of discharge.



# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

Budget to Actual –

4240 - Cermak Health Services of Cook County						
Office / Program / Account	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Funds Availab	% Expende	
0 - DEFAULT (41195.4240.0) Total	-	5,078	-	(5,078)	No Budget	
10155 - Administration (41195.4240.10155) Total	11,085,578	1,670,032	23,473	9,392,073	15%	
10160 - Administration and Clerical (41195.4240.10160) Total	-	-	3,571	(3,571)	No Budget	
13500 - Environmental Services (41195.4240.13500) Total	2,407,043	1,182,065	12,192	1,212,787	50%	
13945 - Finance (41195.4240.13945) Total	265,349	158,592	-	106,757	60%	
14915 - Human Resources (41195.4240.14915) Total	284,291	135,636	-	148,655	48%	
15050 - Information Technology (41195.4240.15050) Total	185,839	128,481	-	57,357	69%	
15435 - Laboratory Services (41195.4240.15435) Total	446,337	161,823	46,603	237,910	47%	
15805 - Material Management (41195.4240.15805) Total	526,394	157,606	31,208	337,580	36%	
15880 - Med/Surg - Administration (41195.4240.15880) Total	-	-	2,810	(2,810)	No Budget	
15895 - Medical Administration (41195.4240.15895) Total	8,569,728	4,553,939	137,891	3,877,897	55%	
16480 - Nursing - Administration (41195.4240.16480) Total	-	-	283	(283)	No Budget	
17015 - Oral Health (41195.4240.17015) Total	2,068,375	942,220	-	1,126,156	46%	
17170 - Patient Care Services (41195.4240.17170) Total	39,641,512	22,330,647	2,445,455	14,865,411	63%	
17395 - PCS - Emergency Services (41195.4240.17395) Total	-	1	-	(1)	No Budget	
17610 - Pharmacy (41195.4240.17610) Total	11,267,311	4,824,547	286,875	6,155,890	45%	
18445 - Quality Assurance (41195.4240.18445) Total	730,282	409,414	-	320,868	56%	
18485 - Radiology (41195.4240.18485) Total	653,067	410,658	-	242,409	63%	
19650 - Storerooms (41195.4240.19650) Total	-	747	18	(765)	No Budget	
29235 - 240 General Store Inventory (IV) (41195.4240.29235) Total	-	327,223	6,836	(334,060)	No Budget	
16005 - Health Information Management (HIM) (41195.4240.16005) Total	327,509	172,795	-	154,714	53%	
16125 - Mental Health Services (41195.4240.16125) Total	13,023,512	6,599,815	36,399	6,387,299	51%	
17210 - Patient Services (41195.4240.17210) Total	-	206	-	(206)	No Budget	
20475 - Txbl GO Ser 2009B BABS Bond Fd (41195.4240.20475) Total	-	8,416	-	(8,416)	No Budget	
29165 - General Store Inventory (IV) (41195.4240.29165) Total	589,186	109,425	48,178	431,583	27%	
15485 - Law Administration (41195.4240.15485) Total	-	-	562	(562)	No Budget	
16475 - Nursing (41195.4240.16475) Total	-	1,537	-	(1,537)	No Budget	
<b>Grand Total</b>	<b>92,071,112</b>	<b>44,290,901</b>	<b>3,082,354</b>	<b>44,698,057</b>	<b>51%</b>	

4241 - Health Services - JTDC						
Office / Program / Account	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Funds Availab	% Expende	
10155 - Administration (41197.4241.10155) Total	1,014,182	181,006	4,996	828,180	18%	
16015 - Medical Services Administration (41197.4241.16015) Total	687,291	353,777	-	333,515	51%	
17015 - Oral Health (41197.4241.17015) Total	305,195	168,109	-	137,086	55%	
17170 - Patient Care Services (41197.4241.17170) Total	3,073,924	1,645,991	1,086	1,426,847	54%	
19815 - Support Services Administration (41197.4241.19815) Total	-	-	356	(356)	No Budget	
10755 - Behavioral Health (41197.4241.10755) Total	3,553,811	1,467,834	-	2,085,977	41%	
<b>Grand Total</b>	<b>8,634,403</b>	<b>3,816,717</b>	<b>6,438</b>	<b>4,811,248</b>	<b>44%</b>	



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

### Staffing

#### CERMAK STAFFING / VACANCY and HR ACTIVITY STATUS

**A Look into HR Recruitment**  **COOK COUNTY HEALTH**

For Dashboard support, please contact Daniel Hughes - [daniel.hughes@cookcountyhealth.org](mailto:daniel.hughes@cookcountyhealth.org)

Filters: Job Title (All) Job Code (All) Job Classif... (All) Union (All) Department (All) Office # 4240 Business Unit (All) Hiring Mgr (All) Senior Lead... (All) PID (All)

247

Current Requisitions In Recruitment

90%

Total Reqs Posted

66

Validations In Progress

35

Interviews In Progress

27

Open Interviews greater than 2 weeks old

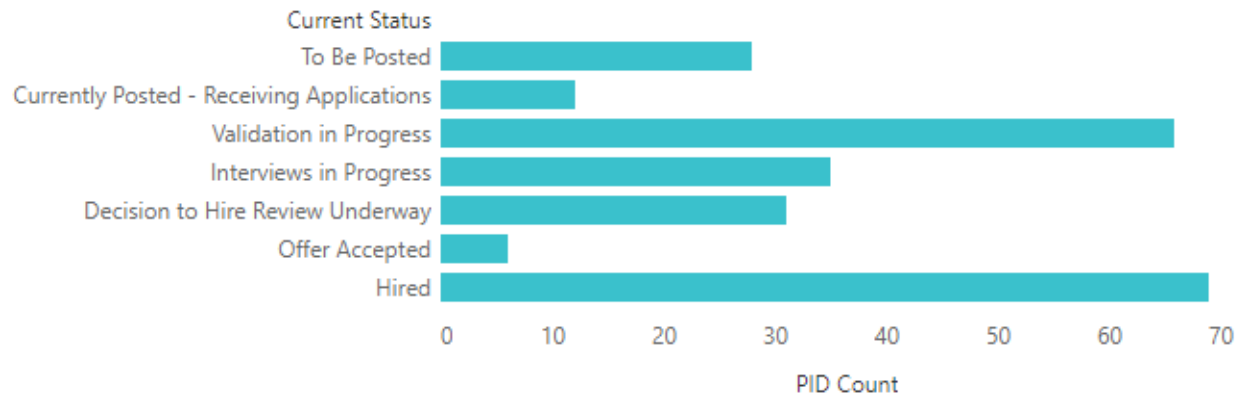
17

DTs Older than 4 Days

1

New Hires Starting Soon

#### What Stage are my Current Requisitions?



# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

### JTDC STAFFING / VACANCY and HR ACTIVITY STATUS

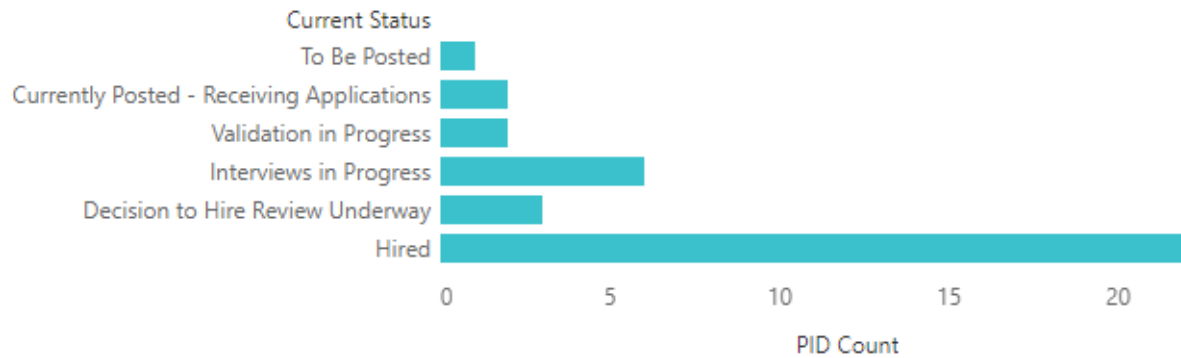
**A Look into HR Recruitment**  
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COOK COUNTY HEALTH

Filters Job Title (All) Job Code (All) Job Classif... (All) Union (All) Department JTDC... Office # 4241 Business Unit (No... (All) Hiring Mgr (All) Senior Lead... (All) PID (All)

36 Current Requisitions in Recruitment	100% Total Reqs Posted	2 Validations In Progress	6 Interviews In Progress	5 Open Interviews greater than 2 weeks old	0 New Hires Starting Soon
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### What Stage are my Current Requisitions?



# DIVISIONAL EXECUTIVE SUMMARY

## CERMAK HEALTH SERVICES

### Procurement --

- The following contracts for \$500K or more and are set to expire in the next 9 months.

Number	Supplier	Description	Expires On
77000032606	SCHECK & SIRESS PROSTHETICS, INC	77000032606 - SERVICE, CUSTOM ORTHOTICS	31-Jul-23
77000107994	MAXIM HEALTHCARE SERVICES INC	H22-25-052 Services, Locum Tenens and AP Staffing	14-Aug-23
77000054363	LINCOLN PARK DIALYSIS SERVICES INC	H19-25-046 - SERVICES, LINCOLN PARK DIALYSIS SERVICES INC DBA DAVITA INC	29-Aug-23
77000102155	BLACKHAWK MEDICAL TRANSPORTATION, INC, DBA ATI	H21-25-114 - SERVICE, AMBULANCE SERVICES WITH ADVANCED AND BASIC LIFE SUPPORT SERVICES	31-Aug-23
77000081265	VAYA WORKFORCE SOLUTIONS, LLC	H20-25-024 - SERVICE, CONTRACT LABOR MANAGEMENT FOR NURSE REGISTRY	24-Sep-23
77000064455	ODP BUSINESS SOLUTIONS LLC	H19-25-077 - Supplies and Services, Office Supplies	21-Nov-23
H18-25-114	KORE SAE, LLC	H18-25-114 - Service, Temporary Staffing	30-Nov-23
H18-25-008	MAXIM HEALTHCARE SERVICES INC	H18-25-008 - Service, Temporary Staffing	30-Nov-23
77000063015	ALLIED WASTE TRANSPORTATION, INC.	H19-25-103 - Service, Waste Removal Services Throughout CCH	31-Dec-23
77000091769	QUEST DIAGNOSTICS INC.	H21-25-034 SERVICE, REFERENCE LABORATORY TESTING	31-Dec-23



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

Lead Executive: LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer  
Reporting Period: June, 2023  
Report Date: July 21, 2023

### Strategic Initiatives • OKR Highlights • Status Updates



#### Health Equity, Community Health & Integration

- The CCDPH Health Equity (HE) committee advises on integration of health and racial equity into the department-wide systems, policies, and practices. The HE committee aims to center relationships and trust-building; work across units; and establish an iterative process for identifying learning opportunities, informing, and implementing actions, and sustaining equitable practices within CCDPH.
- The contract with Human Impact Partners (HIP) ended 5/31/23. CCDPH worked to close out with them this month; e.g., obtaining final progress and fiscal reports. The facilitation guide and agenda were adapted from a template provided by HIP for the second CCDPH HE committee meeting. The next meeting is tentatively scheduled for early July 2023.



#### Growth Innovation & Transformation

- CCDPH began pulling data from and presenting on results of Health Atlas.
  - The epidemiology team presented several posters and presentations at the 2023 CSTE Annual Conference including “Increase availability, accessibility, and understanding of health behavior and outcomes data by race and ethnicity” presented by Dr. Holloway-Beth. As of June, the Cook County Health Atlas had 5,259 total lifetime users.



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## COOK COUNTY DEPARTMENT OF PUBLIC HEALTH



### Optimization, Systemization & Performance Improvement

- Development of unit-level plans/procedures for managers to monitor effectiveness and accountability of their remote staff.
  - An audit was completed of unit monitoring plans and presented by Dr. Hasbrouck at an All-Staff meeting in June 2023.



### Workforce: Talent & Teams

- Create comprehensive onboarding plans and materials for new CCDPH staff.
  - 45% complete - Continued to provide onboarding support for hiring managers and new hire onboarding training sessions. Began deliverables development with UIC. Met with Human Resources to keep them abreast of status with CCH templates and onboarding efforts.



### Fiscal Resilience

- Quarterly CCDPH fiscal reports are submitted completely per required due date.
  - 90% complete- CCDPH continues to work with Finance collaboratively to increase this number to the target of 100%. A yearly summary of budget metrics was submitted to Finance in early July.



# DIVISIONAL EXECUTIVE SUMMARY

## COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

### Budget to Actual

#### Budget to Actual File: FY23 CCH Budget to Actual 07/03/2023

Office & Account	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended	Actual Expenses - % Expended
4895 - Department of Public Health							
<b>Total</b>	18,602,462	8,222,844	1,014,031	9,236,875	9,365,587	50%	44%
<b>Grand Total</b>	18,602,462	8,222,844	1,014,031	9,236,875	9,365,587	50%	44%

The Department of Public Health – Corporate is 50% expended against the approximately 59% year completed. The total for **Contractual Services** is at 70% expended, over the approximately 59% year completed. This is due to:

- 1) **Professional Services** in:
  - a) Administration having a \$647k Annual Budget vs \$635.0k in Total Act & Obligations (\$370.1k in Actual & \$264.8k in Obligations)
  - b) Communicable Diseases having a \$1.016 mil Annual Budget vs \$775.6k in Total Act & Obligations (\$162.7k in Actual and \$612.9k in Obligations)
- 2) **Medical Consultation Services** in TB Clinical Services having a \$921.5k Annual Budget vs \$591.8k in Total Act and Obligations (\$559.6 in actual & \$32.2k in Obligations)
- 3) **Communication Services** in Administration having a \$191.6k Annual Budget vs \$191.6k in Total Act & Obligations (\$191.6k in Actual)

CCDPH continues to be ahead of an even split across the year because of computer purchases related to the move to Bridgeview, contracts with vendors supporting implementation of an STI testing and prevention program, and unplanned expenses (e.g., vendor to support strategic planning process). Additionally, there are expenses that were paid by the corporate budget that will be reimbursed by grant funds. Please note that in most cases, these are encumbered expenses (open P.O.s) and not actual expenses paid.



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

### Staffing

As of June 2023, CCDPH had 77 vacant positions. A total of 65 Request to Hires have been submitted, 21 of which are awaiting budget approval or to be posted/reposted. The remaining positions are being actively recruited (see table below). The following five vacancies have been filled with tentative start dates in July and August 2023: Community Mobilization Coordinators – Behavioral Health (3), Monitoring and Evaluation Coordinator – Behavioral Health, and Regional Health Officer. Two direct appointments (i.e., Director of Administration & Operations, and Director of Public Health Communications) have been selected and are in the process of being finalized.

### FY23 Metrics Snapshot, as of June 2023

RTHs Submitted	Budget Approved	Posted	Postings Closed	ARP Received	Referred for Interview	Interviews Completed	e-DTH submitted	Candidate Offers	Vacancies Filled
65	1	5	9	5	8	3	2	1	5

### Procurement

The following contracts for \$500K or more and are set to expire in the next 9 months.

Contract #	Vendor or Subgrantee Name	Expires On
H22-25-221	RTI*	12/31/23

\*There is a correction to the contract number for RTI. It is H22-25-221; H22-25-013 was written in reports prior to May 2023. Amendment 2 that increased funds and extended the contract to 12/31/23 was executed in May 2023.



# DIVISIONAL EXECUTIVE SUMMARY

## HEALTH PLAN SERVICES

Lead Executive: Aaron Galeener, Chief Administrative Officer

Reporting Period: June 2023

Report Date: July 10, 2023

### Strategic Initiatives • OKR Highlights • Status Updates



#### Patient Safety, Clinical Excellence & Quality

- **Accreditation by the National Committee of Quality Assurance (NCQA)**
  - CountyCare is accredited by the National Committee of Quality Assurance (NCQA). The health plan first became accredited in 2017 and is currently undergoing its second three-year reaccreditation.
  - NCQA's star rating is based on CountyCare's technical submission, Healthcare Effectiveness Data and Information Set (HEDIS), and Consumer Assessment of Healthcare Providers and Systems (CAHPS) scores.
    - ✓ **CountyCare is excited to announce that our documented evidence was submitted on June 6.**
    - ✓ CountyCare also completed its CAHPS and HEDIS submissions in June.
    - ✓ CountyCare is preparing for its two-day onsite survey on July 24 and 25.
    - ✓ NCQA plan ratings will be released in September 2023.



#### Health Equity, Community Health & Integration

- **FoodCare: CountyCare program to reduce food insecurity**
  - In alignment with its goal to address health related social needs, in January, CountyCare relaunched its Emergency Home Delivered Meals program which provides any member with 14 meals when referred by their care coordinator.
  - In April, CountyCare rolled out the second phase of its FoodCare program allowing all members to receive \$25 towards food, have access to a registered dietician, receive support to apply for the Supplemental Nutrition Assistance Program (SNAP), and have food delivered to their home.
  - **In the third phase of the FoodCare initiative, which went live in June, members with specific conditions are eligible for medically tailored meals**



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## HEALTH PLAN SERVICES

**that meet their needs.** Specifically, members that have been recently discharged from the hospital or have the following conditions can receive medical tailored meals:

- ✓ Diabetes, hypertension, and hyperlipidemia
- ✓ Pregnant (with diabetes or hypertension)
- As of June, over 7,900 members have enrolled in the FoodCare program and over 1,500 emergency meals have been delivered.
- **Care management for individuals seeking asylum**
  - CountyCare and Cook County Health have been contracted by Healthcare and Family Services to provide essential care management services for individuals seeking asylum.
  - These services include the completion of health risk screenings and assessments, development of integrated care teams, and referrals to community social services.



### Member Experience

- **Increasing access to behavioral health services**
  - To increase access to mental health and substance use disorder services, in April, CountyCare executed a value-based agreement with a clinically integrated behavioral health network.
  - **Since contract execution, both teams worked collaboratively together to ensure a successful implementation and we are excited to share that we launched with this new partner on July 1, 2023.**
  - This behavioral health network will support CountyCare's effort to improve follow up after hospitalization and follow up after emergency department visit for behavioral health (HEDIS FUH and FUM measures).



### Growth Innovation & Transformation

- **Preparation for redetermination**
  - CountyCare has experienced significant growth due to the hold on Medicaid redeterminations and the continuation of 50% auto-assignment. In July, CountyCare's membership increased to over 457,900 members enrolled in the plan.



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## HEALTH PLAN SERVICES

- Medicaid continuous eligibility ended on April 1, 2023 and was de-coupled from the end of the Public Health Emergency (PHE). Healthcare and Family Services resumed Medicaid redetermination notifications in April.
- **In early June, CountyCare learned that the first possible Medicaid terminations will be deferred one month and delayed to beginning in August of 2023.**
- In May and June, CountyCare targeted the members that are required to submit paperwork to complete their redetermination in June and July.

Month-Year	Estimated members that auto-renew	% of members that auto-renew	Estimated members that require renewal	Members due for redetermination
June 2023	11,685	46%	13,606	25,291
July 2023	19,227	40%	28,387	47,614

- CountyCare is executing a comprehensive member education and outreach strategy to prepare for the resumption of redetermination, including a communications campaign through text, email, website, social media, and community events.
- **Redetermination events:**
  - In June, CountyCare hosted 14 Redetermination Events at Care for Friends, Provident and Stroger Hospitals, and North Riverside, Robbins, Englewood, Belmont Cragin, Austin, Cottage Grove, and Arlington Heights Health Centers.
  - In the coming months, CountyCare will be hosting up to five redetermination events per week.



### Optimization, Systemization & Performance Improvement

- **Gaps in care integration**
  - In order to increase care manager and call center visibility to member care gaps (HEDIS quality measures), CountyCare has integrated care gap information into its care management system, CMIS, and the call center customer relationship management system.



# DIVISIONAL EXECUTIVE SUMMARY

## HEALTH PLAN SERVICES

- CountyCare will be hosting a series of trainings for call center representatives and care managers on how to integrate this new information into their existing workflows.



### Workforce: Talent & Teams

- **Staffing critical positions**
  - Health Plan Services continues to focus on hiring and effectively training team members to ensure the continued success of the plan. CountyCare continues to partner with the human resources department to conduct hiring fairs.
- **Training**
  - In June, CountyCare held its fourth monthly new hire training specific to the Health Plan Service division, which includes a half day overview of the CountyCare Health Plan, managed care, and of each Health Plan department.
  - CountyCare will continue to conduct these trainings monthly and will include all recently hired team members.



### Fiscal Resilience

- **Medical Cost Action Plans:** Opportunities for cost-savings continue to be an area of focus for plan in 2023.
  - **On July 1, CountyCare transitioned its Pharmacy Benefit Manager services to CVS Caremark, including claims processing, pharmacy network management, appeals processing, and pharmacy customer service.**
  - The transition went very smooth, and CountyCare did not experience an increase in rejected claims volume or calls to the customer service line.
  - This transition will render approximately \$25 million in annual savings post-go-live.

### Budget to Actual Through June 2023

CountyCare's membership growth to over 457,000 members is significantly higher than the monthly average budgeted projection of 391,000. The net impact of revenue and expenses remains balanced and within budget.



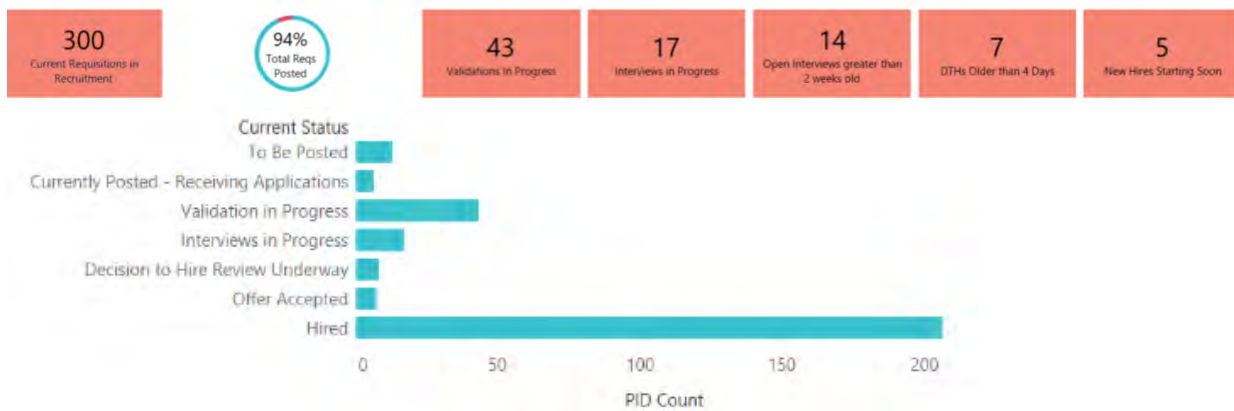
**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## HEALTH PLAN SERVICES

Office & Account	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended	Actual Expenses - % Expended
<b>4896 - Health Plan Services</b>							
CONTRACTUAL SERVICE Total	2,611,214,125	1,936,970,827	52,321,377	1,989,292,205	621,921,920	76%	74%
OPERATIONS & MAINTENANCE Total	4,563	1,814	-	1,814	2,749	40%	40%
PERSONAL SERVICES Total	29,717,438	15,275,452	-	15,275,452	14,441,986	51%	51%
<b>4896 - Health Plan Services Total</b>	<b>2,640,936,126</b>	<b>1,952,248,093</b>	<b>52,321,377</b>	<b>2,004,569,470</b>	<b>636,366,655</b>	<b>76%</b>	<b>74%</b>
<b>Grand Total</b>	<b>2,640,936,126</b>	<b>1,952,248,093</b>	<b>52,321,377</b>	<b>2,004,569,470</b>	<b>636,366,655</b>	<b>76%</b>	<b>74%</b>

### Staffing



Health Plan Services is excited to share that out of its 300 positions in recruitment, 206 have been hired (68%) and 5 new hires to are on track to start in the coming weeks. CountyCare is continuing to prioritize staff recruitment (including partnering with HR to host hiring fairs) to ensure the continued success of the plan.

### Procurement

The following contracts for \$500,000 or more and are set to expire in the next 9 months.

Service	Vendor	Description	Type of contract	Contract end date
Non-emergency medical transportation	First Transit	Non-emergency medical transportation to members	Extension	08/31/23
Dental and Vision	Guardian Avesis	Dental and vision benefit management services	Extension	09/30/23



**COOK COUNTY**  
**HEALTH**

# DIVISIONAL EXECUTIVE SUMMARY

## PROVIDENT OPERATIONS

Lead Executive: Arnold F. Turner, MD

Reporting Period: June

Report Date: July 21, 2023

### Strategic Initiatives • OKR Highlights • Status Updates



#### Patient Safety, Clinical Excellence & Quality

- On June 7, 2023, Provident Leadership met with the Chicago Police Department's 2nd District Commander Joshua Wallace and Captain Nicole Clark to discuss summer safety concerns.
- The Provident dietary department had a successful unannounced survey by the Cook County Department of Public Health on June 29, 2023. There were no risk factors or violations.



#### Health Equity, Community Health & Integration

- On Saturday, June 10, 2023, Provident collaborated with CountyCare to hold a Men's Health Fair in celebration of Men's Health Week. Men in CountyCare who were out of care were targeted and given appointments. Physical examinations, chronic disease assessments, age appropriate screenings and labs, and dental screenings were provided.
- The Sengstacke Primary Care Clinic had a successful site visit with the American College of Preventive Medicine for its self-monitoring blood pressure program for African American men ages 35 to 64. Representatives from the Centers for Disease Control also attended. Sengstacke received a grant for this demonstration project starting in 2019.



#### Patient Experience

- The digital hallway monitors went online on June 5, 2023. The monitors provide not only wayfinding information for each floor but also Provident historical facts, words of inspiration, and staff recognition.



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## PROVIDENT OPERATIONS

- The Provident campus underwent a transformation that included power washing the sidewalks, window washing, and new landscaping.



### Growth Innovation & Transformation

- Plans to redesign OR room usage and patient flow have begun with a patient-centric approach.
- Work continues to finalize a procedure for Stroger to Provident transfer. The multi-site team met with Communications to develop a patient brochure to provide information about Provident Hospital and answer frequently asked questions when patients were previously admitted to Provident from the Stroger ED.
- The 3rd floor old Critical Care Unit space was cleared of all storage items to make way for the conversion of the space into an observation unit.



### Optimization, Systemization & Performance Improvement

- The new anesthesia machines were deployed in the operating rooms and went live on June 20, 2023.
- On June 1, 2023, Provident Hospital participated in the Chicago Health System Coalition City-Wide Disaster Drill. The drill revealed the need for the following processes:
  1. Procedure to increase the blood bank supply at Provident if a disaster occurs on the southside.
  2. Procedure to transfer the necessary Stroger medical staff to Provident in the event of a disaster that prevents the transfer of patients to Stroger and other medical centers.
  3. Process for assigning John Doe names and medical record numbers.



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## PROVIDENT OPERATIONS



### Workforce: Talent & Teams

- The staffing models to replace a contract for physician contract for the Provident West med/surg unit, ICU, and the coming observation unit were approved by Senior Leadership.



### Fiscal Resilience

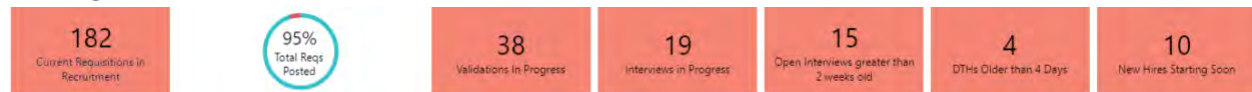
- For the first time in many years the surgery case volume exceeded 300 cases for each month of a quarter--2nd quarter FY 2023.

### Budget to Actual:

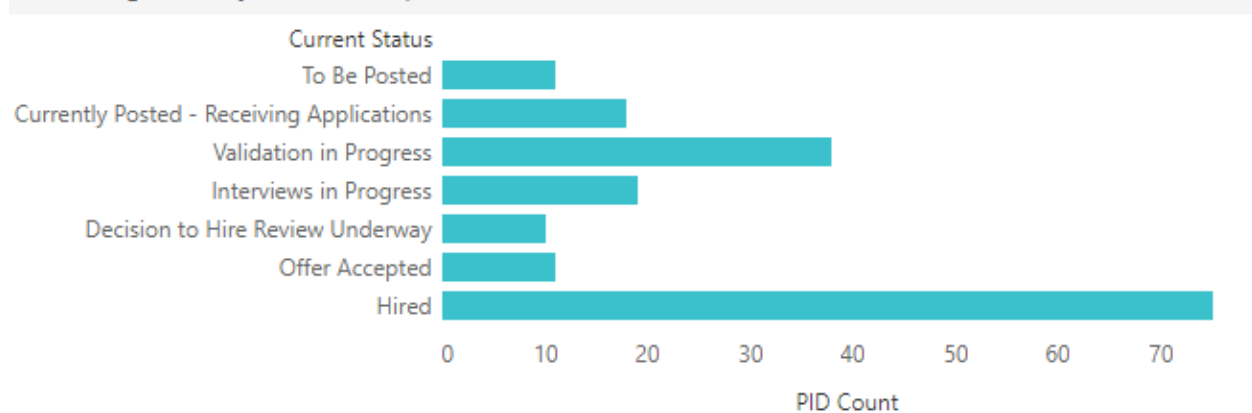
Office	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended	Actual Expenses-% Expended
4891 - Provident Hospital of Cook County	29,098,849	18,585,438	426,617	19,012,055	10,086,794	65.34%	64%
4893 - Ambulatory & Community Health Network of	3,858,148	2,295,601	9,821	2,305,421	1,552,727	59.75%	60%
<b>Grand Total</b>	<b>32,956,997</b>	<b>20,881,039</b>	<b>436,438</b>	<b>21,317,476</b>	<b>11,639,521</b>	<b>64.68%</b>	<b>63%</b>

Our expenditures are still less than what is budgeted. We are reviewing the budget with department managers to identify opportunities to use the available funds especially for preparation for the JC survey.

### Staffing:



### What Stage are my Current Requisitions?



# DIVISIONAL EXECUTIVE SUMMARY

## PROVIDENT OPERATIONS

### Procurement:

The following contracts for \$500K or more and are set to expire in the next 9 months.

<u>Contract #</u>	<u>Vendor Name</u>	<u>Expires</u>
H22-25-090	Dialysis Care Center Management, LLC	05/22/2024
H22-25-166	Daniel & Yeager, LLC	08/21/2023
H22-25-187	ADT Commercial, LLC	10/31/2023
H21-25-011	Dialysis Care Center Management, LLC	11/30/2023



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## STROGER OPERATIONS

Lead Executive: Donnica Austin-Cathey, Chief Hospital Executive

Reporting Period: June 2023

Report Date: July 21, 2023

### Strategic Initiatives • OKR Highlights • Status Updates



#### Patient Safety, Clinical Excellence & Quality

- Respiratory has partnered with Patient Safety, Nursing, ENT, and Health Informatics to implement improved order sets for tracheostomies, new education series for bedside practitioners and transition primary responsibilities to Registered Nurse to Respiratory Therapist.
- The lab leadership is working on Tiger Connect implementation in phlebotomy to improve timely communication with the clinicians.
- Lab leadership met with physician and nurse leaders to discuss collaboration and communication opportunities when a patient is deemed a “hard stick” when the veins are difficult to locate..
- In the Lung Cancer Screening program, a nurse navigator was onboarded to help navigate the patients and work with pulmonology.



#### Health Equity, Community Health & Integration

- Over 300 MRI (Magnetic Resonance Imaging) patients have been scheduled at Humboldt Park to assist with outpatient throughput due to limited MRI resources.
- The pharmacy is working with ACHN on medication compliance and an urgent care clinic.
- Implementation of rapid Strep A test in the Emergency Department to support antimicrobial stewardship goals. The go-live is anticipated in July which is expected to expand testing to ACHN clinics after the Emergency Department.



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## STROGER OPERATIONS



### Patient Experience

- The rehabilitation team is developing class material to provide important ergonomic and joint protection principles for people with hand pain/conditions that limit ADL (Activities of Daily Living) participation.
- New phlebotomy chairs have been delivered to the outpatient lab.
- The outpatient pharmacy has achieved thirty-minute turnaround time and text notifications for prescriptions.
- The imaging department has started outbound calls for scheduling Mammograms and Nuclear Medicine procedures. The scheduling process will include sending communication to the ordering provider when they cannot reach the patient.



### Growth Innovation & Transformation

- The scope for the MRI in-house expansion project consists of the addition of two 3T MRI scanners.
- The lab is working with Beckman Coulter to look at long-term solutions to implement new hematology, chemistry analyzers and upgrade the automation line.
- Currently evaluating new molecular virology testing platforms to replace the current system. This will create the opportunity to bring additional tests on board and provide more hands-off efficiency for the technologist.
- Working towards establishing a regular presence in High-Risk Clinic to improve the clinical outcomes of pediatric patients.



### Optimization, Systemization & Performance Improvement

- Reviewing proposals for Business Intelligence solution being sent to troubleshoot issues with old, active, and recurring identification numbers in the rehab department.



**COOK COUNTY**  
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# DIVISIONAL EXECUTIVE SUMMARY

## STROGER OPERATIONS

- The lab has collaborated with ACHN physicians and nursing education to revise colon cancer screening test specimen drop-off instructions.
- The pharmacy division is standardizing workflow and billing in anticoagulation clinics at Blue Island, Stroger and Provident.



### Workforce: Talent & Teams

- The respiratory department has refreshed the departmental orientation program which includes designated preceptors and an appointed mentor.
- The laboratory welcomed a new Blood Bank Manager, a Pathologist, and a Clerk V.
- Radiology cross training initiative has started for CT Technologists. We are cross-training two technologists.



### Fiscal Resilience

- The draft for the recommendations for accepting non-credentialed providers for services was completed and is being reviewed by the Compliance Department.
- The Pharmacy team has met with strategic planning to discuss a RxLink program for the uninsured and underinsured.
- Respiratory to validate a substitute product to potentially eliminate three Stock Keeping Units (SKU), minimize waste/expired products with potential cost savings.



COOK COUNTY  
HEALTH

# DIVISIONAL EXECUTIVE SUMMARY

## STROGER OPERATIONS

**Budget to Actual** – Stroger Is below budget on year-to-date expenditures.

Office / Program / Account	FY23 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended	Actual Expenses - % Expended
<b>Grand Total</b>	<b>848,704,938</b>	<b>508,922,990</b>	<b>45,296,871</b>	<b>554,219,861</b>	<b>294,485,077</b>	<b>65%</b>	<b>60%</b>

### Staffing

