

Minutes of the Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS) held on Friday, July 26, 2024 at the hour of 9:00 A.M., at 1950 West Polk Street, Room 5301, in Chicago, Illinois.

I. Attendance/Call to Order

Chair Taylor called the meeting to order.

Present: Chair Lyndon Taylor and Directors Jay Bhatt, DO, MPH, MPA; Robert Currie; Raul Garza; Joseph M. Harrington; Sage J. Kim, PhD; Robert G. Reiter, Jr.; Sam A Robinson, III, PhD; and Tanya R. Sorrell, PhD, PMHNP-BC (9)

Absent: Director Mia Webster Cross, MSN, RN (1)

Additional attendees and/or presenters were:

Abayomi Akintorin, MD - President of the Stroger Hospital Executive Medical Staff
Paul Allegretti, DO – Provident Hospital of Cook County
Mrs. Barbara Deer
Claudia Fegan, MD – Chief Medical Officer
Aaron Galeener – Chief Operating Officer, Health Plan Services
LaMar Hasbrouck, MD – CCDPH Chief Operating Officer

Kiran Joshi, MD, MPH – CCDPH Senior Medical Officer
Lori Katich – CCDPH Assistant Director of Public Health
Rachel Marrello – Operations Counsel
Jeff McCutchan – General Counsel
Erik Mikaitis, MD – Interim Chief Executive Officer
Angela O’Banion – Chief Information Officer
Carrie Pramuk-Volk – Interim Chief Human Resources Officer
Deborah Santana – Secretary to the Board

The next regular meeting of the Board of Directors is scheduled for Friday, August 23, 2024 at 9:00 A.M.

II. Resolution Honoring the Life and Service of CCH Vice Chair, the Honorable Dr. Dennis Deer (Attachment #1)

Chair Taylor introduced the Resolution Honoring the Life and Service of Vice Chair the Honorable Dr. Dennis Deer. Following the reading of the Resolution into the record, comments were made by Chair Taylor; Directors; Dr. Erik Mikaitis, Interim Chief Executive Officer; and Vice Chair Deer’s wife, Mrs. Barbara Deer.

Director Reiter, seconded by Director Harrington, moved to approve Item II the Resolution Honoring the Life and Service of CCH Vice Chair, the Honorable Dr. Dennis Deer. THE MOTION CARRIED UNANIMOUSLY.

III. Employee Recognition (details included in Attachment #4)

Dr. Mikaitis recognized a number of employees for their outstanding work.

IV. Public Speaker Testimony

There was no public testimony submitted.

V. Board and Committee Reports

A. Board of Directors Meeting Minutes, June 28, 2024

Chair Taylor inquired whether any corrections or revisions to the minutes were needed.

Director Garza, seconded by Director Harrington, moved to approve Item V(A) the Minutes of the Board of Directors Meeting of June 28, 2024. THE MOTION CARRIED UNANIMOUSLY.

B. Audit and Compliance Committee Meeting, June 28, 2024

i. Meeting Minutes

Director Harrington provided an overview of the Meeting Minutes.

Director Garza, seconded by Director Sorrell, moved to approve Item V(B) the Minutes of the Audit and Compliance Committee Meeting of June 28, 2024. THE MOTION CARRIED UNANIMOUSLY.

C. Finance Committee Meeting, July 18, 2024

i. Meeting Minutes, which include the following action items:

- Contracts and Procurement Items
- Receive and file Grant Award-Related Items
- Receive and file Transfer of Funds

Director Reiter provided an overview of the Meeting Minutes. He noted that request numbers 1, 13, 14, 20 and 21 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

Director Harrington, seconded by Director Garza, moved to approve Item V(C) the Minutes of the Finance Committee Meeting of July 18, 2024, which include approval of the Contracts and Procurement Items, and receiving and filing of the Grant Award-Related Items and Transfer of Funds. THE MOTION CARRIED UNANIMOUSLY.

VI. Action Items

A. Contracts and Procurement Items

There were no Contracts and Procurement Items presented directly for the Board's consideration.

B. Proposed appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s) (Attachment #2)

Dr. Claudia Fegan, Chief Medical Officer, provided an overview of the proposed one (1) Stroger Hospital Division Chair Initial Appointment, one (1) Stroger Hospital Department Chair Reappointment, and three (3) Stroger Hospital Division Chair Reappointments.

Director Sorrell, seconded by Director Garza, moved to approve the proposed one (1) Stroger Hospital Division Chair Initial Appointment, one (1) Stroger Hospital Department Chair Reappointment, and three (3) Stroger Hospital Division Chair Reappointments. THE MOTION CARRIED UNANIMOUSLY.

VI. Action Items (continued)

C. Proposed Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes (Attachment #3)

Dr. Abayomi Akintorin, President of the Stroger Hospital Executive Medical Staff, and Dr. Paul Allegretti, President of the Provident Hospital Medical Executive Committee, provided an overview of the proposed Stroger Hospital and Provident Hospital Medical Staff Appointments/Reappointments/Changes presented for the Board's consideration.

Director Garza, seconded by Director Sorrell, moved to approve the proposed Stroger Hospital and Provident Hospital Medical Staff Appointments/ Reappointments/ Changes. THE MOTION CARRIED UNANIMOUSLY.

D. Any items listed under Sections II, V, VI and X

VII. Report from Chair of the Board

Chair Taylor did not have any additional matters to report.

VIII. Report from Interim Chief Executive Officer (Attachment #4)

Dr. Mikaitis provided an introduction to the report and presenter listed below. Also included for the Board's information were the Divisional Executive Summaries (included in Attachment #4.)

A. Human Resources Committee Metrics and Updates – reviewed by Carrie Pramuk-Volk, Interim Chief Human Resources Officer and Angela O'Banion, Chief Information Officer (Attachment #5)

During the review of the information, questions were raised regarding issues with nurse tuition reimbursements. Director Garza indicated that the Human Resources Committee will have an in-depth report and discussion on that subject at a future meeting.

IX. Informational Reports

The following informational reports were reviewed and discussed.

A. Quarterly Report from the Cook County Department of Public Health (CCDPH) (Attachment #6) – reviewed by Dr. LaMar Hasbrouck, CCDPH Chief Operating Officer; Dr. Kiran Joshi, CCDPH Senior Medical Officer; and Lori Katich, CCDPH Assistant Director of Public Health

B. Managed Care Committee Metrics (Attachment #7) - reviewed by Aaron Galeener, Chief Operating Officer, Health Plan Services

C. Operational Excellence (OpEx) Dashboard (Attachment #8) – presented for informational purposes, was not reviewed at the meeting

X. Closed Meeting Items

- A. Claims and Litigation**
- B. Discussion of Personnel Matters**
- C. Update on Labor Negotiations**

The Board did not recess into a closed meeting.

XI. Adjourn

Director Harrington, seconded by Director Reiter, moved to adjourn the meeting.
THE MOTION CARRIED UNANIMOUSLY AND THE MEETING ADJOURNED.

Respectfully submitted,
Board of Directors of the
Cook County Health and Hospitals System

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Lyndon Taylor, Chair

Attest:

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Deborah Santana, Secretary

Requests/Follow-up:

Follow-up: The Human Resources Committee will have an in-depth report and discussion on the subject of nurse tuition reimbursement at a future meeting. Page 3

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #1

R-24-06

Cook County Health Board of Directors

Resolution Honoring the Life and Service of Commissioner Dennis Deer, Ph.D.

WHEREAS, Dennis Deer, born on August 7, 1972, was a proud resident of Chicago’s North Lawndale neighborhood of Chicago and dedicated his life’s work to public service and uplifting communities on the west side and across Cook County; and

WHEREAS, Dennis Deer earned a Bachelor of Science in Elementary/Special Education and a Master of Science in Rehabilitation Psychology from The Jackson State University, and later a Ph.D. in Christian Psychology from Agape Theological Institute; and

WHEREAS, Dennis Deer returned to Chicago and founded Deer Rehabilitation Services to support the advancement of justice-involved individuals. He continued his non-profit work as Vice President of Organizational Health and Management for Lawndale Christian Legal Center, and as a revered community organizer; and

WHEREAS, in 2017, Dennis Deer was appointed to serve as Commissioner of Cook County’s 2nd District. He was elected to the seat in 2018 and continued to serve honorably until his untimely passing on June 23, 2024; and

WHEREAS, Commissioner Deer chaired the Cook County Board’s Health and Hospitals Committee and also served as Vice Chair of the Cook County Health Board of Directors. In these roles, he provided significant contributions to the health system, championing essential causes including food as medicine, behavioral health care, violence prevention, organ donation, and developing the next generation of health care leaders; and

WHEREAS, faith and family were the foremost pillars in Commissioner Deer’s life and inspired his extraordinary work as a public servant. He married his high school sweetheart, Barbara, and together they proudly raised three children, Kannan, Kaleb, and Trinity; and

WHEREAS, as a stalwart champion of public health and unwavering advocate for his constituents, Commissioner Deer made a profound and lasting positive impact on the health of Cook County residents; and

NOW, THEREFORE, BE IT RESOLVED, the Cook County Health Board of Directors, on behalf of the entire Cook County Health team and the individuals we serve, extends its deep gratitude to Commissioner Deer for his exceptional expertise, public service, and leadership. “Indeed.”

Approved by the CCH Board of Directors on July 26, 2024.



Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #2

Meeting of the CCH Quality and Patient Safety Committee

July 8, 2024

Back-Up Material for Item No. ,
Appointment and Re-Appointment of Stroger Hospital Department Chairs and Division Chairs

Respectfully requesting approval of the following:

Initial appointment of the following individual Division Chair of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

Name	Department/Appt Term	Title
Sean David Conrin, MD	Psychiatry Appt Term 7/1/24 – 7/31/26	Chair of the Division of Adult Outpatient Psychiatry

Re-appointment of the following individual Department Chair of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

Name	Department/Appt Term	Title
Joyce Miller, MD	Psychiatry Appt Term 07/1/24 – 07/37/26	Chair of the Department of Psychiatry

Re-appointment of the following individual Division Chairs of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

Name	Department/Appt Term	Title
Piotr Al-Jindi, MD	Anesthesiology and Pain Management Appt Term 07/1/24 – 07/31/26	Chair of the Division of Anesthesia Trauma
Courtney Hollowell, MD	Surgery Appt Term 07/1/24 – 07/31/26	Chair of the Division of Urology
Thomas Messer, MD	Trauma and Burn Services Appt Term 07/1/24 – 07/31/26	Chair of the Division of Intensive Care Unit

APPROVED
JULY 26 2024
BY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #3



COOK COUNTY HEALTH

Leadership

Toni Preckwinkle
President
Cook County Board of Commissioners

Erik Mikaitis, MD, MBA
Interim Chief Executive Officer
Cook County Health

Board of Directors

Lyndon Taylor
Chair of the Board

Hon. Dr. Dennis Deer, LCPC, CCFC
Vice Chair of the Board

Jay Bhatt, DO, MPH, MPA
Robert Currie
Raul Garza
Joseph M. Harrington
Robert G. Reiter, Jr.

Sam A Robinson, III, PhD
Tanya R. Sorrell, PhD, PMHNP-BC
Otis L. Story, Sr., MA, MHHSA, FACHE
Mia Webster Cross, MSN, RN

To: Quality and Patient Safety Committee
From: Executive Medical Staff Committee of John H. Stroger Jr., Hospital
Date: July 10, 2024
CC: Cook County Health
Memo: John H. Stroger Jr., Hospital Medical Staff Action Items

Dear Members of the Quality and Patient Safety Committee of the CCH Board:

Please be advised that the Executive Medical Staff Committee of John H. Stroger Jr., Hospital of Cook County Health has approved the attached list of medical staff action items on July 9, 2024, for your consideration.

Thank you kindly and respectfully submitted,

Abayomi E. Akintorin, MD
President, Executive Medical Staff (EMS)



TO: Quality, Patient and Safety Committee

FROM: Abayomi E. Akintorin, MD
EMSC President

SUBJECT: Medical Staff Appointments and Other Business Recommended by the **Executive Medical Staff Committee.**

Medical Staff Appointments/Reappointments Effective July 18, 2024, and are subject to Approval by Cook County Health Systems Boards.

OLD BUSINESS

N/A

PHYSICIAN PROVIDERS

NEW BUSINESS

Initial(s):

Ballehr, Lisa, DO/Radiology/Diagnostic Radiology/**Recommended**

Banales, Monica K., MD/Family Medicine/**Recommended**

Collison, Maggie MD/Infectious Disease/**Recommended**

Girguis, Mark Sobhy MD/ Radiology/Diagnostic Radiology/**Recommended**

Iyengar, Ashwin, MD/Anesthesiology/Pediatric Anesthesia/**Recommended**

Lessin, Barry, MD/ Radiology/Diagnostic Radiology/ **Recommended**

Iftekaruddin, Zaid, MD/Radiology/ **Recommended**

Rajdev, Maharshi Ashoke MD/ Radiology/Diagnostic Radiology/**Recommended**

Richter, Stasia, MD/General Medicine/**Recommended**

APPROVED

JULY 26 2024

BY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM

Tazudeen, Noor, MD/Dermatology **Recommended**

Comments: *Temporary privileges granted 6/12/2024*

Yuh, Theresa, MD/Radiology/Diagnostic Radiology/**Recommended**

Reappointment(s):

Balla, Leszek A, DDS/Oral Health **Recommended**

Collins, Yvonne, MD/ObGyn/**Recommended**

Dela Cruz, Judy Emil, MD/Hospital Medicine/**Recommended**

Ezike, Chukwuemeka, MD/General Medicine/**Recommended**

Golzar, Yasmeen A, MD/Adult Cardiology/**Recommended**

Howard, Jonathan, MD/Psychiatry/Correctional Health/**Recommended**

Jabbar, Umair, MD/Hospital Medicine/**Recommended**

Jegadeesh, Naresh, MD/Radiology/Radiation Oncology/**Recommended**

Joshi, Kiran, MD/Family Medicine/**Recommended**

Mason, Ellen, MD/General Medicine/**Recommended**

Marinescu, Karolina K, MD/Adult Cardiology/**Recommended**

Marshall, Jacqueline H., MD/Pediatrics/Peds Medicine/**Recommended**

McNeal, Jenea Nicole, MD/Psychiatry/Correctional Health/**Recommended**

Messer, Thomas A. MD/Trauma-Burn/**Recommended**

Miller, Joyce, MD/Psychiatry/**Recommended**

Mohiuddin, Reshma F. DO/General Medicine/**Recommended**

Mutneja, Hemant Raj MD/ Gastroenterology/**Recommended**

Norlock, Frances, DO/General Medicine/**Recommended**

Okafo, Ikechukwu I./Anesthesiology/Pain Management/**Recommended**

Comments: *Temporary privileges granted 5/30/2024*

Polyakova, Elina, MD/Hospital Medicine/**Recommended**

Rezai, Pedram, MD/Radiology/Diagnostic Radiology/**Recommended**

Rivas Chicas, Oscar Arturo MD/Gastroenterology/**Recommended**

Schmukler, Juan MD/Rheumatology/**Recommended**

Sonenthal, Kathy, MD/Pulmonary/**Recommended**

Vargas, Sergio, MD/Hospital Medicine/**Recommended**

Watts, Jeffrey, MD/Psychiatry/**Recommended**

Zawitz, Chad J, MD/Infectious Disease/ Correctional Health/**Recommended**

APPROVED

JULY 26 2024

BY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM

Change in Clinical Privilege(s) (Additions/Deletions):

Rana, Gaurav, K., DO/Radiology/Neuroradiology/Adding: Lumbar puncture, Myelogram, Intrathecal administration of chemotherapy agent
Recommended

Change in Category also includes “FPPE Initials” noted in MSOW images:

Angelov, Felix, MD/Anesthesiology: Provisional to Active-**Recommended**
Belvis, Dawn, MD/Anesthesiology: Provisional to Consulting-**Recommended**
Chun, Laura S., MD/Emergency Medicine: Voluntary to Consulting-**Recommended**
Kacey, Daniel J., MD/Surgery/General Surgery: Voluntary to Honorary-**Recommended**
Lo, Hannah, MD/Family Medicine: Provisional to Active-**Recommended**
Mikaitis, Erik, MD/Medicine/Hospital Medicine: Provisional to Active-**Recommended**
Niroula, Sushant, MD/Medicine/Hospital Medicine: Provisional to Active-**Recommended**
Patel, Monal, DO/Medicine/Hospital Medicine: Provisional to Active-**Recommended**
Rowe, Desmond, MD/Family Medicine: Provisional to Active- **Recommended**
Sherazi, Syed, MD/Medicine/Hospital Medicine: Provisional to Active-**Recommended**
Sozzer, Aisha, MD/Anesthesiology: Provisional to Consulting-**Recommended**
Vinod, Anitha S., MD/Pediatrics: Provisional to Active-**Recommended**

Resignations/Retirements:

Choksi, Nandak, MD - Anesthesiology **Recommended**
Corpuz, Carlos Gabriel, MD – Medicine-**Recommended**
Demori, Maria, MD - Medicine- **Recommended**
Elsebaie, Maha, MD - Medicine-**Recommended**
Harsha Vardhan, Sindhuja, MD – Pediatrics-**Recommended**
Khoshbin, Katayoun, MD - Medicine-**Recommended**
Kumi, Dennis, MD - Medicine-**Recommended**
Pesanti, Stephen, MD – Psychiatry- **Recommended**
Shrestha, Prajwal, MD - Medicine-**Recommended**
Torres, Annie, MD – Pediatrics-**Recommended**
Zia, Maryam, MD - Medicine-**Recommended**

Other Business:

Introduction of new Credentialing Committee member, Michael Apushkin, MD-Radiology



NON-PHYSICIAN PROVIDERS (NPP):

N/A

OLD BUSINESS

NEW BUSINESS

Initial(s):

Brownlee, LaShawn L., APRN/Medicine/General Medicine/Recommended

Comments: *FPPE Casual/Prescriptive Authority Addendum*

Catuncan, Maria Theresa, APRN/Family Medicine/Recommended

Malik, Hana, APRN/General Medicine/Recommended

Reappointment(s):

Castillo, Maria, LCSW/Psychiatry/Recommended

Condiff, Carolyn Ann RDH/Oral Health/Recommended

Daniel, Shiny APRN/Adult Cardiology/Recommended

Drell, Robin, LCSW/Psychiatry/Recommended

George, Reena, APRN/Family Medicine/Recommended

Jimenez, Jose, Psy.D./Psychiatry/Recommended

Latif, Rohiya Hakimi PA-C/ObGyn/Recommended

Martinez, Salvador, PA-C/Medicine/Correctional Health/Recommended

Moore, Althea P RDH/ Oral Health/Recommended

Moreno, Damaris, LCSW/Psychiatry/Recommended

Morrison, Andrew, LCSW/Psychiatry/ Recommended

Nwabudike, Sinchieze PA-C/ObGyn/Recommended

Patel, Himadri APRN/Rheumatology/Recommended

Rivera, Diana, LCSW/Psychiatry/Recommended

Change in Collaboration (Addition/Removal):

Grundy, Rebecca Marie, PA-C/Infectious Disease: from Sabrina Kendrick, MD to Sheila Badri, MD/Recommended



Martinez, Nancy PA-C/Neurology: From Reena Ghode, MD to James R Dorman, MD/Recommended

Change in Clinical Privilege(s) (Additions/Deletions):

N/A

Change in Collaboration (From/To):

N/A

Change in Category Status:

N/A

Revision of Privileges:

N/A

Resignations/Retirements:

Feigon, Maia, PH.D. – Psychiatry

Nsamenang, Kila, D., PA-C – Family Medicine/JSH (Effective 6/21/24)

Walls, Trinity, APRN – OB/GYN

Williamson, Willa, APRN – Surgery

Other Business

N/A

Sanction Screening Reporting –

IDFPR Disciplinary Action Report for April 2024 reviewed as of 6/18/2024 – No Findings.

CMS OPT OUT Affidavits report reviewed as of 6/18/2024 – No Findings.

CMS Preclusion Report reviewed as of 6/18/2024 – No Findings.

APPROVED

JULY 26 2024

**BY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM**



COOK COUNTY HEALTH

Leadership

Toni Preckwinkle
President
Cook County Board of Commissioners

Erik Mikaitis, MD, MBA
Interim Chief Executive Officer
Cook County Health

Board of Directors

Lyndon Taylor
Chair of the Board

Hon. Dr. Dennis Deer, LCPC, CCFC
Vice Chair of the Board

Jay Bhatt, DO, MPH, MPA
Robert Currie
Raul Garza
Joseph M. Harrington
Sage J. Kim, PhD

Robert G. Reiter, Jr.
Sam A. Robinson, III, PhD
Tanya R. Sorrell, PhD, PMHNP-BC
Mia Webster Cross, MSN, RN

Deborah Santana
CCH Secretary to the Board
1950 W. Polk Street, Room 9106
Chicago, IL 60612

July 5, 2024

Dear Members of the Quality and Patient Safety Committee:

Please be advised that on July 5, 2024, the Provident Hospital Medical Executive Committee voted to approve the recommended actions on the enclosed documents. It is being presented to you for your consideration.

Respectfully,

Paul Allegretti, DO
Provident Hospital of Cook County
President, Medical Staff
Chair, Medical Executive Committee

Provident Hospital of Cook County

TO: Quality and Safety Committee

FROM: Paul Allegretti, DO
President, Medical Executive Committee

SUBJECT: Medical Staff Appointments and Other Business Recommended by the
Medical Executive Committee on July 5, 2024

Medical Staff Appointments/Reappointments Effective: 7/18/2024 subject to Approval by the Cook County Health.

New Business

Initial(s):

Banales, Monica, K., MD/Family Medicine - Recommended

Reappointment(s):

Aggarwal, Nimit, MD/Pulmonary - Recommended
Dela Cruz, Judy Emil, MD/Hospital Medicine – Recommended
Ezeani, Chioma Pamela, MD/Hospital Medicine – Recommended
Golzar, Yasmeen A, MD/Cardiology - Recommended
Joshi, Amit J, MD/Nephrology - Recommended
Miller, Joyce, MD/Psychiatry - Recommended
Mutneja, Hemant Raj MD/Gastroenterology - Recommended
Rivas Chicas, Oscar Arturo MD/Gastroenterology - Recommended
Rezai, Pedram, MD/Radiology/Diagnostic Radiology - Recommended

Change in Category:

Angelov, Felix, MD/ Anesthesiology: Provisional to Affiliate - Recommended
Ilie, Ionut, MD/Internal Medicine/Internal Medicine: Provisional to Affiliate - Recommended
Leser, Eric, MD/Emergency Medicine: Provisional to Affiliate - Recommended
Lo, Hannah, MD/Family Medicine: Provisional to Affiliate - Recommended
Mikaitis, Erik, MD/Medicine/Hospital Medicine: Provisional to Active
Rowe, Desmond, MD/Family Medicine: Provisional to Affiliate - Recommended
Smith, Patrika, MD/Internal Medicine/Internal Medicine: Provisional to Affiliate - Recommended
Sozzer, Aisha, MD/ Anesthesiology: Provisional to Affiliate - Recommended

Revision of Privileges:

Family Medicine MPS pathway update 2024-06-04 - Recommended

- *Update to Education/Training*
 - *Added: OR*



Must be on the pathway to completing residency training on time. A letter from the Program Director confirming that the applicant is in good standing and expected to complete residency on time is required with the initial application.

Resignation(s)

Choksi, Nandak, MD – Anesthesiology – Informational
Demori, Maria, MD – Internal Medicine – Informational

New Business

NPP Initial(s):

Sheffield, Amy Ruth, APRN/Family Medicine - Recommended

NPP Reappointment(s):

Castillo, Maria, LCSW/Psychiatry - Recommended
Drell, Robin, LCSW/Psychiatry - Recommended
Latif, Rohiya Hakimi PA-C/ObGyn - Recommended
Moreno, Damaris, LCSW/Psychiatry - Recommended
Morrison, Andrew, LCSW/Psychiatry - Recommended
Nwabudike, Sinchieze PA-C/ObGyn - Recommended
Patel, Himadri APRN/Rheumatology - Recommended
Rivera, Diana, LCSW/Psychiatry - Recommended

Resignation(s)

Feigon, Maia, PH.D./Psychiatry - Informational
Walls, Trinity, APRN/OB/GYN - Informational

APPROVED
JULY 26 2024
**BY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM**

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #4

COOK COUNTY
HEALTH

CEO Update



Dr. Erik Mikaitis, Interim CEO

July 26, 2024



COOK COUNTY
HEALTH

New Hires and Promotions



COOK COUNTY
HEALTH

Welcome

New Hires

Laurel Clark, Chair of the Division of Consultation Liaison, Psychiatry

Glenda Roberts, Director Of Clinical Research

Lashawnda Thornton, CountyCare Behavioral Health Program Manager

Ana Ortega, Manager Of Respiratory Services



Congratulations

Promotions

Cristina Turino, Chief Plan Officer, Medicaid Services, Health Plan Services

Victoria Alagiozian-Angelova, Chair of the Department of Pathology

Shweta Gupta, Associate Chair of the Division of Hematology and Oncology

Ayodeji Gbotosho, Medical Director, Utilization Management and Physician Advisory Services

Bijumon Kunjukunju, Cardiology Technical Manager



Recognition



COOK COUNTY
HEALTH

ExpressCare Milestone

CCH has launched ExpressCare, a virtual immediate care platform staffed by credentialed acute care Physician Assistants to provide diagnosis, treatment plans and prescriptions to patients with pressing (but non-emergent) medical need.

The service is available for both new and current patients. Hours are Monday – Friday, 11am – 7pm. ExpressCare has video and live interpreter service capabilities. Patients can connect via the ExpressCare app, the CCH patient portal, and CCH website.

More than 1,100 visits have already completed visits through ExpressCare and a social media campaign has been launched to promote the service.



U.S. News & World Report

Stroger Hospital

John H. Stroger, Jr. Hospital has been recognized by U.S. News & World Report as a high-performing organization for chronic obstructive pulmonary disease, heart failure, heart attack, kidney failure, and pneumonia.

U.S. News & World Report's annual procedures & conditions ratings are designed to assist patients and their doctors in making informed decisions about where to receive care. Ratings are based on several factors, including patient outcomes, patient safety, nurse staffing and more.



AHA Get With The Guidelines Awards

Cook County Health has received four American Heart Association and American Stroke Association Get With The Guidelines® achievement awards for demonstrating commitment to following up-to-date, research-based guidelines for the treatment of heart disease and stroke.

The health system was also included on the stroke elite honor roll and Type 2 diabetes honor roll. This is the highest level of recognition the health system has achieved through this program.



Lown Institute Hospitals Index

Stroger Hospital

Cook County Health's John H. Stroger, Jr. Hospital has been named the #1 most inclusive hospital in Illinois and #10 most inclusive hospital in the nation by the Lown Institute Hospitals Index. The hospital was also recognized as #1 in Illinois for avoiding overuse.

The Lown Institute evaluates hospitals on over 50 metrics across categories of health equity, value of care, and patient outcomes.



COOK COUNTY HEALTH | Stroger Hospital

#1 Most Inclusive Hospital in Illinois

#10 Most Inclusive Hospital in U.S.

 **LOWN**
INSTITUTE

NACo Achievement Awards

Cook County Health earned thirteen 2024 Achievement Awards from the National Association of Counties for a variety of programs that improve the health and wellbeing of Cook County communities. Recognized programs include:



- Addressing Food Insecurity among Medicaid Members: FoodCare by CountyCare
- Heart Institute Excellence Program
- How Analytics and Operations Supported CCH's Mission to Care for New Arrivals
- Medicaid Member Demographics Improvement: A Strategy for Engagement
- Project REACCH-OUT's Bridge Clinic
- Provident Hospital Growth Program
- The Great Unwinding: Engaging Medicaid Members During Redetermination
- Promoting Engagement to Enhance Recovery Program
- Enhancing Healthcare Access through Express Care Initiative
- Improving Employee Wellness as a Precursor to Better Patient Outcomes
- Provident Scholarship Fund
- Sal the Sepsis Sea Otter
- The Development of the Population Health Epidemiology Surveillance Program

Regulatory Update

Stroger Hospital completed its triennial survey by The Joint Commission in July. Surveyors commended the entire hospital team for the successful survey and specifically applauded the teamwork they observed between staff at all levels, as well as several specific departments including: infection control, pharmacy, interventional radiology, and equity and inclusion.

The hospital also completed its National Healthcare Safety Network validation by the Illinois Department of Public Health. The surveyor noted that the system's infection control protocols and implementation are among the best they have encountered.



2024 Health & Medicine Award Winner

Juleigh Nowinski Konchak, MD

Congratulations to Dr. Juleigh Nowinski Konchak, Preventive Medicine Attending and MAT Physician Advisor, for being recognized by the Health & Medicine Policy Research Group as a 2024 Medicine Award Winner!

Awardees are recognized for their efforts to build power and momentum for social justice and health equity in Illinois.

The awards will be celebrated at the 2024 Health & Medicine Awards Gala on September 12.



Women We Admire 2024 List

Octavia Rolland

Congratulations to Octavia Rolland, Executive Director of Ambulatory, Specialty Care Operations at Cook County Health for being named in The Top 50 Women Leaders of Chicago for the 2024 list for Women We Admire.

She was recognized for her expertise in strategic planning, business processes, operational management, and budgeting.



America's Essential Hospitals Fellowship

Congratulations to **Ratna Kanumury**, Associate Chief Strategy Officer, for being selected to for the America's Essential Hospitals Fellowship program.

For more than 30 years, the AEH Fellows initiative has been a highly sought-after leadership program dedicated to educating participants on issues that impact essential hospitals.

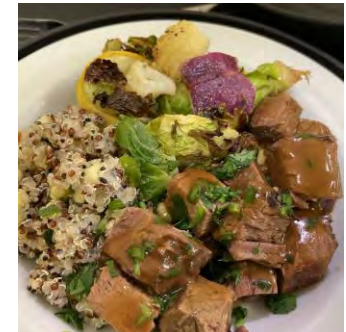
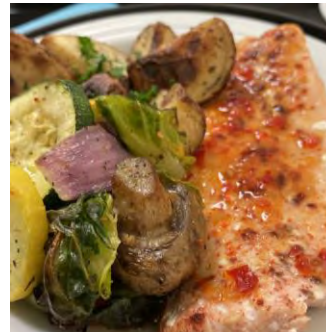


Celebration Meals for New Parents

Stroger Hospital

Stroger Hospital is proud to now offer new parents with celebration meals during their hospital stay.

New parents can select a three-course meal from a specially prepared menu of premium main dishes, sides and desserts. A taste testing event was held for staff to preview the meals. This initiative was the result of a collaboration between the OBGYN, administration and Morrison dietary teams.



Strategic Plan Update










COOK COUNTY
HEALTH




Strategic Initiatives - July

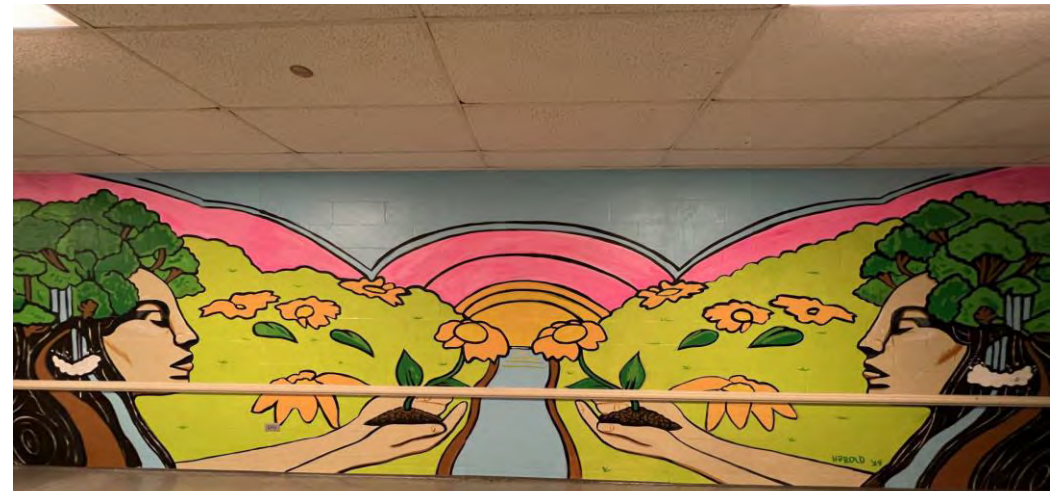


Accomplished

-  The American Heart and American Stroke Associations recognized CCH with a Stroke Gold Plus rating and an Honor Roll Elite listing
- IDPH commended the infection control team on surveillance practices during National Healthcare Safety Network validation survey
- State of Illinois Care Plan audit successfully completed review of Health Plan
-  Completed build out of Belmont Cragin food pantry
- Awarded 91 Scholarships to Medical (45) and Allied (46) Health Students totaling \$1.37M on June 27 at Provident Scholarship Ceremony
- CCDPH completed Naloxone training for 32 new and returning officers at Cook County Department of Corrections
-  Cermak and Cottage Grove Health Center unveiled a Community Murals
-  The expansion of the Intermediate Care Unit went live July 1 and will include 14 Cardiology beds and 12 General Medicine beds on Stroger 4th floor
-  Global Imaging Specialist's feed is live for radiology exams to be read by external credentialed radiologists.
- Express Care and Express Care telehealth platform have gone live with Emergency Medicine Physician Assistants; Express Care received Most Effective Technology Team Award from Chicago Chapter's Association of IT Professionals
-  June 20 Hiring Fair success resulting in 23 same day offers, 20 of which were accepted
-  Finalized the FY2023 audit, with improved net position and no significant deficiencies or material weaknesses

Coming Soon

-  CountyCare transitioning to new non-emergency transportation vendor
-  The Project Review Board approved establishing an Ion-Robot Assisted Bronchoscopy and Pain Management services at Provident
-  The inventory management system training to begin for the Provident team to improve efficiency and delineate roles
- The Clinical Documentation Improvement and HIS teams are creating a template to allow providers to address patients risk variables within the history and physical at time of admission





COOK COUNTY HEALTH

DR. ERIK MIKAITIS
INTERIM CHIEF EXECUTIVE OFFICER
REPORT TO THE BOARD OF DIRECTORS
July 26, 2024

Employee Recognition

John H. Stroger, Jr. Hospital has been recognized by U.S. News & World Report as a high-performing organization for chronic obstructive pulmonary disease, heart failure, heart attack, kidney failure, and pneumonia. U.S. News & World Report's annual procedures & conditions ratings are designed to assist patients and their doctors in making informed decisions about where to receive care. Ratings are based on several factors, including patient outcomes, patient safety, nurse staffing and more.

Cook County Health has received four American Heart Association and American Stroke Association Get With The Guidelines® achievement awards for demonstrating commitment to following up-to-date, research-based guidelines for the treatment of heart disease and stroke. The health system was also included on the stroke elite honor roll and Type 2 diabetes honor roll. This is the highest level of recognition the health system has achieved through this program.

Cook County Health's John H. Stroger, Jr. Hospital has been named the #1 most inclusive hospital in Illinois and #10 most inclusive hospital in the nation by the Lown Institute Hospitals Index. The hospital was also recognized as #1 in Illinois for avoiding overuse. The Lown Institute evaluates hospitals on over 50 metrics across categories of health equity, value of care, and patient outcomes.

Congratulations to Dr. Juleigh Nowinski Konchak, Preventive Medicine Attending and MAT Physician Advisor, for being recognized by the Health & Medicine Policy Research Group as a 2024 Medicine Award Winner! Awardees are recognized for their efforts to build power and momentum for social justice and health equity in Illinois. The awards will be celebrated at the 2024 Health & Medicine Awards Gala on September 12.

Congratulations to Octavia Rolland, Executive Director of Ambulatory, Specialty Care Operations at Cook County Health for being named in The Top 50 Women Leaders of Chicago for the 2024 list for Women We Admire. She was recognized for her expertise in strategic planning, business processes, operational management, and budgeting.

Congratulations to Ratna Kanumury, Associate Chief Strategy Officer, for being selected to for the America's Essential Hospitals Fellowship program. For more than 30 years, the AEH Fellows initiative has been a highly sought-after leadership program dedicated to educating participants on issues that impact essential hospitals.

Activities and Announcements

On July 2, Cook County Board President Toni Preckwinkle joined CCH leaders to unveil the latest community mural at Cottage Grove Health Center. The new mural incorporates subjects and themes

that are unique to Ford Heights and celebrates the positive interdependence and support of the residents of the village and our county.

CCH has launched ExpressCare, a virtual immediate care platform staffed by credentialed acute care Physician Assistants to provide diagnosis, treatment plans and prescriptions to patients with pressing (but non-emergent) medical need. The service is available for both new and current patients. More than 1,100 visits have already completed visits through ExpressCare and a social media campaign has been launched to promote the service.

Legislative Updates

Local

- Cook County Health's work to address food insecurity began in 2015 with a two-question food insecurity screening, which was later adopted by all CCH primary care sites and incorporated into the CountyCare health risk screening tool. CCH patients who screened positive received a voucher to access fresh produce from the Greater Chicago Food Depository's Fresh Truck.

Since its inception, CCH's Fresh Truck partnership with GCFD has resulted in more than 500 visits to CCH health centers providing fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to over 50,000 households, representing more than 165,000 individuals.

Over the next several months, CCH and GCFD will be pivoting to a different model to connect patients with fresh and nutritious food. This includes piloting an onsite food pantry at Belmont Cragin Health Center and a medically-tailored meals program based initially at Provident Hospital that will further align the health conditions identified by CCH providers with food-related resources following a provider visit. These efforts are funded by an ARPA award to CCH from Cook County; these funds will also support a full-time Food Security Manager, based in the Office of Diversity, Equity, and Inclusion. We are also exploring other models that work best for our patients and look forward to sharing more when details are available.

- The Cook County Board held a Special Board Meeting on September 18 to conduct a Memorial for the late Cook County Commissioner Dennis Deer.
- The week of July 22, CCH leadership appeared before the following Cook County Board committees to provide testimony and respond to questions from Commissioners.
 - **Asset Management Committee** – Cook County Department of Asset Management leadership along with Craig Williams, CCH Chief Administrative Officer participated in the meeting to respond to questions pertaining to a contract with Gensler for renovation design services for the CORE Center.
 - **Audit Committee** – Pam Cassara, CCH CFO participated in the meeting to respond to questions pertaining to the Cook County Annual Audit.
 - **Finance Committee** – Pam Cassara, CCH CFO addressed questions related to the County's Monthly Revenues and Expenses Report as well as CCH finances. CCH leadership was also available to respond to questions related to CCH's Monthly Report which is a compilation of the metrics and presentations made to the CCH Board of Directors from the previous month. CCH leaders were also available to respond to questions related to the Cook County Annual Performance Report.
 - **Health & Hospitals Committee** – Dr. LaMar Hasbrouck, CCDPH Chief Operating Officer presented the CCDPH quarterly COVID-19 and other Infectious Disease Report.

- **Technology** – Cook County Department of Technology along with Angela O’Banion, CCH Chief Information Officer participated in the meeting to respond to questions pertaining to a county-wide contract with AT&T.
- The Cook County Board of Commissioners met on July 25. The following items were introduced and considered:
 - Commissioner Bill Lowry (3) introduced a Resolution pertaining to annual Mammogram and Prostrate screenings. The Resolution was referred to the Health & Hospitals Committee for consideration in September.
 - CCH introduced a transfer of funds request. Pam Cassara, CCH CFO provided an overview of the transfer and responded to questions from Commissioners. This item was approved.
 - CCH introduced a grant acceptance for a clinical trial with Gilead. Pam Cassara, CCH CFO provided an overview of the transfer and responded to questions from Commissioners. This item was approved.
 - CCH introduced the Semi-Annual Mental Health Report. This item was referred to the Health & Hospitals Committee for consideration in September.
 - CCH introduced a Resolution that provided an overview of 53 ARPA funded Stronger Together Behavioral Health Grant Awards. Jennifer Brothers, CCH Impact Fund Executive Director, provided an overview of the initiative and responded to questions from Commissioners. This item was for information and was Received and Filed.
 - CCH introduced a Resolution seeking approval of 10 of the 53 ARPA funded Stronger Together Behavioral Health Grant Awards in the amount of \$1M each. Jennifer Brothers, CCH Impact Fund Executive Director, provided an overview of the initiative and responded to questions from Commissioners. This item was approved.
 - CCDPH introduced a Resolution pertaining to the ARPA funded Good Food Purchasing Initiative. Gina Massuda-Barnett, CCDPH Deputy Director of Public Health Programming - Prevention Services, provided an overview of the initiative and responded to questions from Commissioners. This item was approved.
 - CCDPH introduced a Resolution pertaining to the ARPA funded Worker Protection Initiative. Gina Massuda-Barnett, CCDPH Deputy Director of Public Health Programming - Prevention Services, provided an overview of the initiative and responded to questions from Commissioners. This item was approved.
 - CCDPH introduced the Semi-Annual Disparities Report with a focus on Tobacco. This item was referred to the Health & Hospitals Committee for consideration in September.
 - CCDPH introduced the CCDPH Quarterly Report for Q3. This item was referred to the Health & Hospitals Committee for consideration in September.
 - The Cook County Department of Real Estate introduced a lease with Family Guidance Center for CCH’s Austin Health Center Methadone Pilot Program. Dr. Juleigh Nowinski-Konchak was available to respond to questions from Commissioners pertaining to the use of Methadone and the pilot program. This item was approved.

State

- The Fall 2024 Veto Session is scheduled for November 12-14 and November 19-21. The consecutive weeks of fall session follow the November 5 elections. Legislators may also return to Springfield for “lame duck” session days in early 2025, prior to the swearing in of the members of the 104th General Assembly.

- On July 2, Illinois received approval from the federal Centers for Medicare & Medicaid Services (CMS) for a [Medicaid 1115 waiver extension](#) that will allow coverage for health related social needs, including housing and housing supports, medical respite, food and nutrition benefits, violence prevention/intervention, non-medical transportation, and pre-release/re-entry services for the justice involved. HFS is still finalizing terms and conditions with the federal government, and has shared in public meetings that they intend to phase in coverage, with the intent of rolling out new services in early 2025.
- The [House Health Care Availability and Accessibility Committee scheduled a subject-matter only hearing on Pharmacy Benefits Managers \(PBMs\)](#) on July 23. This is the second of such hearings that have taken place this calendar year and follows discussions about prescription drug prices and pharmacy networks.

Federal

- Congress returns to Washington this week for a compressed legislative work period before recessing for the August recess from the 2nd to September 9th. Investigations into the security lapses around the failed assassination attempt of former President Trump and the turmoil around President Biden's withdrawal from the presidential race are likely to dominate all discussions on the Hill. The tight schedule is further complicated by the security arrangements required for the address to Congress by Israeli Prime Minister Netanyahu on Wednesday. Some are saying that the House could cancel votes the week of July 29 and start the August recess early.
- On July 28, the U.S. Supreme Court, overturned the long-standing principle of "Chevron deference," by a 6-3 decision. The ruling means that federal courts no longer must defer to reasonable agency interpretations of federal statutes under the Administrative Procedure Act. Members of Congress have already begun demanding that agencies, including HHS, identify their current rules that rely on Chevron. Health policy stakeholders should expect increasing litigation and calls for Congress to craft legislation with more precise implementation instructions for the agencies.
- **FY 2025 Budget and Appropriations Process**
- Congress continues to work on FY 2025 appropriations, which begins October 1. As announced, the House Appropriations Committee Labor-HHS-Education Subcommittee marked up its FY 2025 spending bill, H.R. 9029, the Departments of Labor, Health and Human Services, and Education, and Related Agencies Appropriations Act, 2025 (LHHS bill), on June 27 and the full Appropriations Committee marked it up and reported it out on July 10. The House Rules Committee is processing the bill for floor consideration and Majority leadership have indicated they intend to take it up before the recess but given the level of controversy and scheduling challenges, consideration could be delayed.
- The bill includes a total of \$109.5 billion for HHS, a decrease of \$7.5 billion, or 6.4 percent, below the FY 2024 level. The bill includes the following proposed allocations of interest to CCH:
 - Centers for Medicare & Medicaid Services (CMS) Program Management: \$3.9 billion for CMS administrative expenses, \$215 million below the 2024 level.
 - Health Resources and Services Administration (HRSA): \$7.4 billion for HRSA, \$647 million below the 2024 level, including:
 - \$1.3 billion for Health Workforce training, a decrease of \$62 million below the 2024 level;

- \$1 billion for Maternal and Child Health programs, \$152 million below the 2024 level (including elimination of funding for the Healthy Start program); and
- \$2.4 billion for the Ryan White HIV/AIDS program, \$190 million below the 2024 level (including elimination of funding for the Ending the HIV Epidemic initiative).
- Centers for Disease Control and Prevention (CDC): \$7.4 billion for CDC, \$1.8 billion below the 2024 level, including eliminating funding for the Center on Injury Prevention, Firearm Injury and Mortality Prevention Research, Opioid Overdose Prevention and Surveillance, Tobacco Prevention and Control, and the Climate and Health program.
- Substance Abuse and Mental Health Services Administration (SAMHSA): \$7.5 billion, an increase of \$167 million above the 2024 level.

It is worth noting that cuts on this scale will be unacceptable to the Senate and to the White House. However, the endgame in the lame duck session is more uncertain now. Congressional Republicans say they are bullish on their chances of taking the White House and both chambers in November, which could lead them to postpone the finalizing FY 2025 spending bills until the next Congress.

- **Biden-Harris Administration Action**

On July 8, the U.S. Department of Health and Human Services (HHS), announced funding opportunities aimed at improving behavioral health for women totaling \$27.5 million. The resources are aimed at expanding access to services and improving the ability of providers to address mental health, substance use, and gender-based violence.

On July 10, HHS issued proposed rules that would require hospitals to implement maternity care improvements to remain eligible for Medicare and Medicaid. Under the proposal hospitals would be required to keep resuscitation equipment in labor and delivery rooms, document maternal health training, establish formal policies for transferring patients to other hospitals and have protocols and supplies for emergency deliveries.

Redetermination Events

Cook County Health and CountyCare are currently hosting a series of Rede events in the System's facilities, other FQHCs and community partners. Rede events target CountyCare members living in or close to the Zip Codes of the hosting site. Members receive calls, postal correspondence, email, and texts advising them of the event happening in their vicinity.

- August 1 – **Friend Health** – 5635 S. Pulaski, Chicago IL 60629
- August 3 - **Access Grand B. Community Health Fair** - 5401 S Wentworth Ave, Chicago, IL 60609
- August 5 – **North Riverside Health Center** – 1800 S. Harlem Avenue, North Riverside, IL 60546
- August 7 – **Belmont Cragin Health Center** - 5501 W. Fullerton Ave., Chicago, IL 60639
- August 8 - **Holden Elementary School** - 1104 W 31st St Chicago, IL 60608
- August 8 – **Alivio Health** - 2021 S Morgan St., Chicago, IL 60608
- August 9 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621
- August 12 – **Austin Health Center** – 4800 W. Chicago Avenue, Chicago, IL 60651
- August 13 – **Robbins Health Center** – 13450 S. Kedzie Ave Robbins, IL 60472
- August 14 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615
- August 14 – **Primecare Health Center** – 5635 W. Belmont, Chicago, IL 60634
- August 15 – **Friend Health** – 5635 S. Pulaski, Chicago IL 60629

- August 16 – **Arlington Heights Health Center** – 3520 N. Arlington Heights Road, Arlington Heights, IL 60004
- August 19 – **Esperanza Health Center** – 4700 S. California Ave Chicago, IL 60632
- August 20 – **Cottage Grove Health Center** – 1645 S. Cottage Grove Ave Ford Heights, IL 60411
- August 21 – **Stroger Hospital** – 1969 W. Ogden, Chicago, IL 60612
- August 22 – **Chicago Family Health Center** – 9119 S Exchange Ave Chicago, IL 60617
- August 23 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621
- August 26 – **Blue Island Health Center** – 12757 S. Western Avenue, Blue Island, IL 60406
- August 27 – **Lawndale Christian Health Center** - 3750 W. Ogden Ave., Chicago, IL 60623
- August 28 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615

CCH Community Advisory Councils

Cook County Health Advisory Councils include patients, community and religious organizations and serve as a way to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center’s relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

The 2024 Third Quarter topic presentations include CCH’s Housing initiatives and CountyCare’s Chief Medical Officer’s presentation on Climate, Health, and Equity: What’s Your Part? In addition, the meeting provides updates on Cook County Health, Community Outreach, and each clinic’s programs.

Upcoming CAC meeting dates, including the 2024 schedule:

Blue Island: Wednesday at 1:00 PM: August 14, November 13
12757 S. Western Ave., Blue Island, IL 60406

Arlington Heights: Tuesday at 1:00 PM: August 20, November 19
3520 N. Arlington Heights Road, Arlington Heights, IL 60004

Prieto: Tuesday at 1:00 PM: September 3, December 3
2424 S. Pulaski, Chicago, IL 60623

Robbins: Tuesday at 1:00 PM: June 11, September 19, December 10
13450 S. Kedzie Road, Robbins, IL 60472

North Riverside: Wednesday at 1:00 PM: September 11, December 11
1800 S. Harlem Avenue, North Riverside, IL 60546

Englewood: Thursday at 1:00 PM - September 12, December 12
1135 W. 69th Street, Chicago, IL 60621

Provident/Sengstacke: Wednesday at 9:00 AM: October 9
500 W. 51st Street, Chicago, IL 60609

Cottage Grove: Tuesday at 1:00 PM: October 22

1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

Event Participation in July:

Outreach staff will participate in the following events to promote both Cook County Health and CountyCare (especially Redetermination) to attendees.

- 1) August 1, 2024 – Participation in **Chicago Public Schools 2024 Back to School Bash** which will take place at Gately Park located at East 103rd Street and South Cottage Grove Avenue in Chicago, IL 60628.
- 2) August 1, 2024 – Participation in **Southland Community Meeting and Workshop** which is hosted by Big Brothers Big Sisters of Metropolitan Chicago and which will take place at Kasey's Banquets located at 17800 Lorenz in Lansing, IL 60438.
- 3) August 2, 2024 – Participation in **Cook County Commissioner Josina Morita's Mental Health Convening** which will take place at her District office located at 908 Sherman Avenue in Evanston, IL 60202.
- 4) August 2-4, 2024 – Participation in the **Black Women's Expo** which is organized by MGPG Events, Inc., and which will take place McCormick Place located at 2301 S Lake Shore Drive in Chicago, IL 60616.
- 5) August 3, 2024 – Participation in **Sister's Working It Out's It's a Family Affair Resource Fair**, which will take place at London Towne Houses - Ida Fisher Community Building located at 901 E. 100th Street in Chicago, IL 60628.
- 6) August 3, 2024 – Participation in the **Bronzeville Smooth Jazz Festival**, which will take place at 3701 to 3857 S. King Drive in Chicago, IL 60653.
- 7) August 3, 2024 – Participation in **Senator Mattie Hunter's 3rd District Health, Fun and Fitness Fair** which will take place at the IIT Campus located at 33rd and State Street in Chicago, IL 60616.
- 8) August 6, 2024 – Participation in the **Maywood Police Department National Night Out 2024 Annual Event** which will take place at Veterans Park located at 125 S. 5th Avenue in Maywood, IL 60153.
- 9) August 8, 2024 – Participation in **State Senator Celina Villanueva's Back to School Resource Fair** which will take place at Holden Elementary School located at 1104 W 31st Street in Chicago, IL 60608.
- 10) August 9, 2024 – Participation in the **Claretian Associates' Annual Back-to-School/ Health and Resource Fair** which is hosted by the Cook County Assessor's Office, and which will take place at their office located at 91st and Brandon in Chicago, IL 60617.
- 11) August 9, 2024 – Participation in the **Buffalo Grove H.S./High School District 214's Back to School Health Fair** which will take place at Childerley Park located at 506 McHenry Road in Wheeling, IL 60090.

- 12) August 9, 2024 – Participation in **Erie Neighborhood House’s Back to School & Community Wellness Summer Fest** will take place at their facility located at 4225 W 25th Street in Chicago, IL 60623.
- 13) August 10, 2024 – Participation in the **Bud Billiken Parade** which will take place from 39th Street to 55th Street in Chicago and which will conclude with a festival at Washington Park located at 5531 S King Drive in Chicago, IL 60637. Cook County Health and Provident Hospital provide first aid support along the parade route. In addition, both CCH and CountyCare will have floats in the parade.
- 14) August 10, 2024 – Participation in **Senator Omar Aquino’s Annual Back-to-School Health Fair** which will take place at Prosser Career Academy located at 2148 N. Long Avenue in Chicago, IL 60639.
- 15) August 10, 2024 – Participation in the **West40 and Morton College’s Backpack GiveBack Resource Fair** which will be held at Morton College located at 3801 S Central Avenue in Cicero, IL 60804.
- 16) August 10, 2024 – Participation in **Westside Pastor’s Coalition For Aids’ Back to School Health and Resource Fair** which will take place at the West Suburban Medical Center Parking Lot located at 3 Erie Court in Oak Park, IL 60302.
- 17) August 10, 2024 – Participation in the **Iglesia Evangelica Misionera’s Health and Resource Fair** which will take place at the church located at 1515 North Homan Avenue in Chicago, IL 60651.
- 18) August 10, 2024 – Participation in **GNT Tri Purpose Church’s Back to School Bash** which will take place at the church located at 12815 Gregory Street in Blue Island, IL 60406.
- 19) August 11, 2024 – Participation in **First Ladies Initiative’s Annual Back to School Health Clinics** which will take place at the 8 different churches throughout Cook County. We will have representation at the following churches:
 - Commonwealth Church, 140 W 81st Street, Chicago, IL 60643
 - Destiny Worship Center, 5510 W Chicago Avenue, Chicago, IL 60654
 - Grace Central Church, 10216 Kitehener Street, Westchester, IL 60154
 - Miracle Revival Cathedral, 2010 St. Charles Rd, Maywood, IL 60153
 - Mt Carmel Church, 740 E 42nd Street, Chicago, IL 60650
 - Salem Church, 10909 Cottage Grove Avenue, Chicago, IL 60628
 - St John Church, 211 E 115th Street, Chicago, IL 60628
 - St Mark United Methodist Church, 8441 S. St. Lawrence Avenue, Chicago, IL 60619
 - Sunshine Full Gospel Baptist Church, 6159 South Aberdeen, Chicago, IL 60621
 - Unity Fellowship M.B. Church, 211 N. Cicero Avenue, Chicago, IL 60644
- 20) August 13, 2024 - Participation in **State Representative Kam Buckner’s 3rd Annual Back To School (BTS) Fair** which will be held at Ellis Park located at 3520 S. Cottage Grove in Chicago, IL 60653.

- 21) August 14, 2024 – Participation in **State Senator Celina Villanueva's Back to School Resource Fair** which will take place at the Rauner Family YMCA located at 2700 S. Western Ave. in Chicago, IL 60608.
- 22) August 17, 2024 – Participation in **Representative Will Guzzardi's Annual Back to School Fair and Community Mercado**, which will take place at Kelvyn Park located at 4438 W Wrightwood Avenue in Chicago, IL 60639.
- 23) August 17, 2024 – Participation in **Congresswoman Robin Kelly's Back to School Health and Community Resources Fair**, which will take place at the Colin Powell Middle School located at 20600 Matteson Avenue in Matteson, IL 60443.
- 24) August 21, 2024 – Participation in **Erie Neighborhood House's Back to School & Community Wellness Summer Fest** will take place at their facility located at 1347 W Erie Street in Chicago, IL 60622.
- 25) August 22, 2024 - Participation in **Berkeley School District 87's SEL Family Night**, which will take place at MacArthur Middle School located at 1310 N Wolf Road in Berkeley, IL 60163.
- 26) August 24, 2024 – Participation in **Chicago Hispanic Health Coalition's 18th Annual ¡Vive tu Vida! Get Up! Get Moving! Chicago** will take place at the UIC Outdoor Field Complex located at 900 W. 14th Place in Chicago, IL 60608.
- 27) August 24, 2024 – Participation in **Chicago Public School's Seward Academy Back to School Event** will take place at the school located at 4600 S. Hermitage in Chicago, IL 60609.
- 28) August 29, 2024 – Participation in **Austin Health Center Community Mural Unveiling** which will take place at the health center located at 4800 W. Chicago Avenue in Chicago, IL 60651.
- 29) August 30, 2024 – Participation in the **West Side Heroin/Opioid Task Force's International Overdose Awareness Day** will take place at the Catholic Charities Father Augustus Tolton Peace Center's Side Parking Lot located at 5645 W. Corcoran Place in Chicago, IL 60644.
- 30) August 31, 2024 – Participation in **Cook County Commissioner Tara Stamps, 1st District Family Health fair** will take place at their office located at 6300 W North Avenue in Chicago, IL 60639.
- 31) August 31, 2024 – Participation in **Cornerstone Community Development Corporation NFP's 10th Health & Wellness Fair** will take place at their facility located at 943 E Lincoln Highway in Ford Heights, IL 60411.

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

Lead Executive: Craig Williams, Chief Administrative Officer, Operations and Development

Reporting Period: June 2024

Report Date: July 15, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

- The value-based care project team is now implementing CPT (*Current Procedural Terminology*) category II coding (*supplemental tracking codes that can be used for performance measurement*) for hypertension and will soon be followed by diabetes CPT coding. This will allow our fulfilled HEDIS (Healthcare Effectiveness Data and Information Set) metrics to be captured and reportable to our payors in a more streamlined fashion. As a result, reimbursements due (issued as bonuses and/or incentivized funding) to CCH will increase when we meet certain metrics.
- Staff continue to complete weekly assigned rounding audits (patient care, infection control, environment of care, medication management, lab, Primary Care Medical Home (PCMH) and Procedure) for continuous preparedness.
- The quality team presented an updated regulatory review for primary and specialty care providers at an ACHN townhall, June 18, 2024.
- ACHN completed the Evidence of Standards Compliance (ESC) report for Joint Commission.
- PCMH Tracer documentation has been completed and uploaded to the Joint Commission website. Continued efforts are being made to update the new Joint Commission Ambulatory tracer tool to include relevant standards.
- The environment of care (EOC) team will continue monthly quality, on-site rounding.
- The behavioral health (BH) team updated the suicide risk stratification plan for Joint Commission.



Health Equity, Community Health & Integration

- The Patient Support Center responded to over 2,700 nurse triage calls with an average answer speed of 30 seconds while over 45,500 patient calls with an average answer speed of 60 seconds were also addressed.
- HealthViewX has reached another milestone with over 13,000 referrals placed. Currently, there are 450 active users where ophthalmology is the most requested specialty while ultrasound is the most requested diagnostic. Phase II of the Cerner Provider Portal is advancing and will include Lab, Radiology, Pathology.
- ACHN continues to provide Covid-19 vaccinations to communities and CCH patients. 531 vaccinations were administered.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

- CORE Center provides Mpox testing, vaccinations, and treatment to patients and the community. 22 patients received Mpox vaccinations.
- There have been 29,364 new arrivals at Belmont Cragin New Arrival Health Center and 10,162 through the Mobile Care Coordination Team.
- As of June 28, 2024, the COVID-19 vaccine clinic at Stroger Cafeteria has closed. All ACHN clinics can now screen, test, and vaccinate their own patients.
- At the new arrival “Landing Zone,” 5,259 patients were registered: 4,064 vaccinated with MMR and 1,202 with varicella. 60% received same-day initial medical screening at Belmont Cragin; the rest were scheduled for the next day. The team also followed up on positive lab results for returning patients.
- Two new city shelters have opened, and we provide daily care coordination staff at each to support the influx of new arrivals.
- The operations team introduced the Express Care virtual clinic at multiple ACHN meetings to raise awareness and encourage patient promotion of this new service.
- The CCHIP HIV Integrated Program submitted a new grant application to HRSA (Health Resources & Services Administration) to continue Early Intervention Services (EIS) at CORE and SSHARC (South Suburban HIV/AIDS Regional Clinics). EIS services include targeted HIV testing/counseling, HIV treatment and linkage to care, and referrals to specialty and supportive services.
- The Cook County HIV Integrated Programs (CCHIP) presented a workshop at the Chicagoland Intra-Jurisdictional Ending the HIV Epidemic event. The workshop included an overview of CCHIP's HIV treatment and prevention services, results from a patient focus group, program data highlighting successes and challenges, and upcoming quality improvement projects.
- CCH participated in CORE's Pride Day event to raise HIV awareness and promote equity, inclusion, and diversity. The patients and staff talents were showcased through storytelling and live performances. Human Pride Flags were photographed and displayed systemwide.
- CCHIP participated in National HIV Testing Day on June 27th at six Walgreen locations where the team conducted HIV testing and provided education on the importance of knowing your HIV status. 126 individuals received a rapid test through targeted HIV screening, and one newly diagnosed patient was referred to primary care services. 41 patients were successfully reconnected with Ambulatory care and social services after a period of disengagement lasting more than 12 months.
- The Neuroscience team is collaborating with Lawndale Christian Health Center to streamline pathways for their patients to access neuroscience care.
- Quarterly updates were presented to stakeholders and the Neuroscience team received the Gold Plus award from the American Heart Association's “*Get with the Guidelines*” Stroke Program.
- The Psychiatry Chair and Co-Chair held orientation for Behavior Health (BH) therapists which focused on assessments to support the psychiatry waiting list. The pilot involving Licensed Clinical Social Workers (LCSW) intakes and assessments is set to commence in early July.
- BH leadership attended an Oracle workshop and reviewed the clinical documentation for therapist to prepare for the scheduled October/2025 upgrade.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

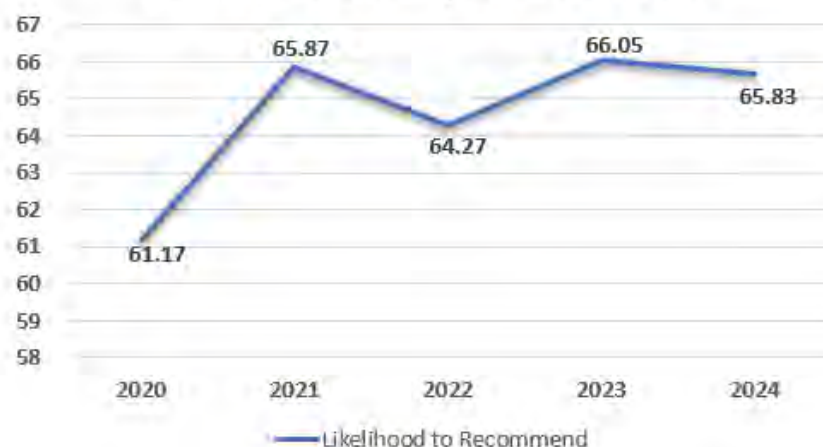
- The Cancer Center acquired management of the Infusion Center and introduced a new patient transportation workflow from the Professional Building (PB) clinics and Infusion Center to the Emergency Department (ED).
- Phase I concluded with the finalization of the Infusion Center's chair optimization/template rebuild project.
- The first quarterly Infusion Center Partners' multi-department operational meeting was held. The center was awarded the "Ever You Patient Wig Assistance Program Award" from the American Cancer Society.



Patient Experience & Employee Engagement

- In June, ACHN saw a 0.26% increase from May in our overall "Likelihood to Recommend" score year-to-date bringing their score to 65.83%.

ACHN Patient Experience Score

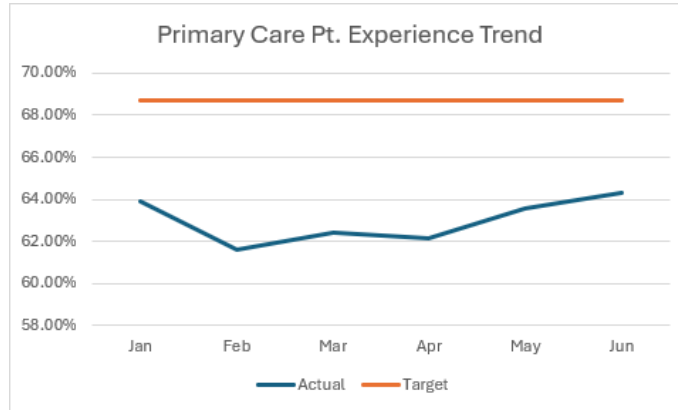


- Specialty Care is holding steady with a favorable variance FYTD (*Fiscal Year-to-Date*) of 11% and a 74% show rate. The team prioritizes improving access and optimizing workflows to enhance the overall experience. The specialty's patient experience metric, "Likelihood of Recommending," has experienced a slight decrease by 0.13%, landing at 65.92%. However, we are pleased to highlight the Cancer Center as the clinic on the rise, with a 3% increase and currently holding the top box score of 75.07%. With Clinic C and Blue Island trailing behind with a top box score of 73%.
- The overall trend for Primary Care's "Likelihood to Recommending" continues to move in a positive direction with an increase from 63.56% to 64.29%. Austin, Arlington Heights, and Robbins have exceeded their year-end target for "Likelihood to Recommend." Patient experience strategies will continue to be incorporated into the daily huddle.



DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES



Growth Innovation & Transformation

- Starting June 2, 2024, CCH now offers Sunday services at the Landing Zone. The Mobile Care Coordination Team screens and vaccinates new arrivals for measles, while children receive varicella vaccinations. Beginning July, CDPH will administer varicella vaccines for adults.
- The Arlington Heights Immediate Care Center is finalizing the scope of service offered to patients. After meeting with Lab leadership, we have concluded that we will not be able to provide CT (CAT scan) for abdominal pain. However, discussions are underway with the property manager regarding leasing the adjacent space to house the imaging equipment. All unions were notified regarding subcontracting to support the Immediate Care Center at Arlington Heights.



DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES



Optimization, Systemization & Performance Improvement

- Provider and clinic staff training on instrument handling, processes & glucometer cleaning and disinfection at the North Riverside, Prieto and Hematology Oncology sites has been launched.
- SPD (Sterile Processing & Distribution), Lab, Nurse clinician, infection control and ACHN leadership will be meeting to schedule retraining across primary and specialty care clinic sites.
- The Behavioral Health team finalized and received approval from the Clinical Documentation Committee for the CountyCare 7-Day Post-Hospitalization Pilot Behavioral Health Intake Form. This comprehensive form aims to improve scheduling efficiency across CCH with Behavioral Health providers, enhancing access for recently discharged psychiatric patients. Pending finalization of billing codes from Finance and CountyCare who are filtering the referral list.



Workforce: Talent & Teams

- ACHN has 174 positions in recruitment. (30 currently posted; 12 to be posted; 48 validations in progress to verify candidate meets the qualifications; 24 interviews in progress; 43 decision-to-hire packets being reviewed; 17 offers accepted, 37 pre-recruiting and 4 on hold awaiting repost). To date we have hired 80 people this fiscal year.

Fiscal Resilience



- Primary Care volumes were below target by 1424 visits, -8.3% for the month of June. Year-to-date volumes are off by 3.7% to budget totaling 120,628 visits in Fiscal Year 2024. Unsigned notes saw a decrease. Show rates were lower with a continued trend in the wrong direction.
- The Primary Care team continues to notify providers weekly regarding a high number of unsigned notes.
- Provider vacancies continue to impact volumes, most notably at Belmont Cragin and North Riverside. The Northwest cluster is prioritizing provider recruitment. Many offers have been extended but are pending the credentialing and onboarding process which will take a few months.
- As of June/2024, ACHN is on track overall having expended 61% of the budgeted projections year-to-date.

Office / Program / Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4893 - Ambulatory & Community Health Network of Cook						
Grand Total	104,001,045	58,861,378	4,259,103	63,120,481	40,880,564	61%

- We have four non-personnel contracts for \$500k or more. Two contracts are expired with an amendment in process and no gaps in service.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

Contract Number	Contract Name	Agreement Amount	Expiration	Notes/Updates
H18-72-030	Anchor Mechanical	\$ 959,634.00	6/30/2024	<ul style="list-style-type: none"> RFP will go out for a 2nd time as there is one proposal for the RFP. The lack of responses will cause a delay in awarding the contract. ACHN will need to amend the current contract. There is no anticipation of gaps in service.
H21-25-012	DaySpring Janitorial Svcs	\$ 2,300,000.00	11/30/2024	<ul style="list-style-type: none"> RFP will go out for environmental services. Amendment requested to add new clinic at 467 E 31st St. Chicago.
H18-25-037	Alivio Meidcal Center	\$ 1,106,745.09	4/30/2024	<ul style="list-style-type: none"> No gaps in service. Six-month extension in process. Contract extensions maxed requiring RFP for new Patient Navigator contract.
H17-25-064	Medspeed	3,843,844.06	11/30/2024	<ul style="list-style-type: none"> ACHN is awaiting a response from Labs regarding sponsorship of the extension/RFP.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Lead Executive: Jesus “Manny” Estrada, Chief Operating Officer, Cermak Health Services

Reporting Period: June 2024

Report Date: July 19, 2024

Strategic Initiatives • OKR Highlights • Status Updates

Patient Safety, Clinical Excellence & Quality



Cermak Health Services’ Dr. Chad Zawitz has co-authored a new publication, recently accepted into the BMC Public Health Journal titled "Guiding the Implementation of Wastewater-based Surveillance for Carceral Infection Control with Perspectives from People with Lived Experience of Incarceration during the COVID-19 Pandemic". This study involved interviews with staff and individuals with lived experience in custody settings, intended to better inform future use of wastewater surveillance.

Cermak Health Service’s Dr. Chad Zawitz co-authored a new scientific journal submission titled, "Genomic epidemiology analysis to detect the role of antibiotic use on the spread of MRSA in an urban jail and surrounding communities. “ This study was a collaboration with Rush University Medical Center and the University of Michigan Medical Center and School of Public Health. This study examined the impact of antibiotic use/stewardship and its impact on the development and spread of MRSA within custodial settings and the greater community at large.

Health Equity, Community Health & Integration



Cermak leadership continues to trouble shoot issues at Cermak in regard to increase COVID surges, increase in population and ongoing challenges.

Cermak Health Services, in collaboration with our Sheriff’s Office partners, have conducted another successful ectoparasite assessment sweep. Approximately 500 patients were screened for ectoparasites over the past week in an ongoing effort to maintain a pest-free custodial living environment.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Growth Innovation & Transformation



Cermak rolled out Phase 1.5 of telehealth initiative. This phase included the retrofitting of two rooms in the specialty clinic area. Phase 2, which entails access to telehealth in all 10 living units, is scheduled summer 2024. Initiative is proceeding as scheduled.

Cermak Patient Care Services Leadership had a meeting week with the American Correctional Nurses Association (ACNA) as they are looking and brainstorming career pathways to increase specialty qualified correctional nurses on a national level. The ACNA is creating a correctional care model for transitioning into this unique specialty and was hoping to partner with Cermak Patient Care Services.

Optimization, Systemization & Performance Improvement



On May 28, 2024, Cermak Health Services in collaboration with the Cook County Sheriff's Office opened a dedicated alternative housing unit to provide targeted services to patients who require intensive individual therapeutic services due to a history of violence. The unit is known as Alternative Behaviors for Life Experience (ABLE). The ABLE Unit is currently providing critical intensive Mental Health Services for occupants of the unit, capacity is ten beds. This program is well received by both patients and staff.

Cermak Health Services navigated the global incident involving Windows 365 Cloud based computers using the Anti-Virus Software "Falcon Sensor" by "CrowdStrike". Although Cook County Health does not use this antivirus software, the Cook County Sheriff's Office experienced a full downtime. These issues were remediated in a timely manner minimizing impact to Cermak Health Services Operations.

Workforce: Talent & Teams



Cermak Health Services celebrated the unveiling of Cermak's Community Mural. The mural created by artist Eric Harold was inspired by the transitional intersect of our Justice Involved Population with Custodial and Health Care Services.

Workforce team continues to brainstorm ways to better assist the system in moving vacant positions forward through the hiring process. Currently the Patient Care Services Team is preparing for an August hiring fair.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Cermak Oral Health Services Staff attended its annual training meeting at Stroger Hospital. Some of the items discussed were leadership tools, Compliance, Regulatory Affairs and Infection Control.

Fiscal Resilience



Cermak continues Medicaid enrollment for patients entering the facility. In line with potential to leverage proposed Reentry Section 1115 Waiver which will potentially allow for the generation of revenues for returning residents 90 days ahead of discharge.

The U.S. Department of Health and Human Services (HHS), through the Centers for Medicare & Medicaid Services (CMS), approved the latest in a series of groundbreaking Medicaid and Children's Health Insurance Programs (CHIP) for adults and youth transitioning out of incarceration that will allow Illinois, Kentucky, Oregon, Utah, and Vermont to provide coverage before discharge release, creating a seamless transition and avoiding gaps in coverage. Cermak will be able to bill for some of its key services for the first time in Cook County Health history and looks forward to continuing to serve its patients transitioning out of the Cook County Jail.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Budget to Actual –

Overall, across all accounts, Cermak is on track and JTDC is lower than budgeted expectation through the end of June 2024

Office / Program / Account	FY24 Budget	Expense	Obligations (BPA's/PO's)	Funds Available	% Expended
4240 - Cermak Health Services of Cook County					
0 - DEFAULT (41195.4240.0) Total	-	2,930	-	(2,930)	<i>No Budget</i>
10155 - Administration (41195.4240.10155) Total	12,449,230	6,305,232	33,841	6,110,156	51%
10160 - Administration and Clerical (41195.4240.10160) Total	-	-	3,571	(3,571)	<i>No Budget</i>
13500 - Environmental Services (41195.4240.13500) Total	2,762,461	1,266,559	17,039	1,478,862	46%
13945 - Finance (41195.4240.13945) Total	243,273	117,723	-	125,550	48%
14915 - Human Resources (41195.4240.14915) Total	263,532	106,566	-	156,966	40%
15050 - Information Technology (41195.4240.15050) Total	231,171	120,093	-	111,078	52%
15435 - Laboratory Services (41195.4240.15435) Total	641,650	249,023	5,629	386,998	40%
15805 - Material Management (41195.4240.15805) Total	462,003	164,137	29,081	268,784	42%
15880 - Med/Surg - Administration (41195.4240.15880) Total	-	-	2,810	(2,810)	<i>No Budget</i>
15895 - Medical Administration (41195.4240.15895) Total	10,760,199	4,615,603	97,174	6,047,423	44%
16480 - Nursing - Administration (41195.4240.16480) Total	-	-	283	(283)	<i>No Budget</i>
17015 - Oral Health (41195.4240.17015) Total	2,496,986	1,011,526	-	1,485,460	41%
17170 - Patient Care Services (41195.4240.17170) Total	46,480,058	17,567,402	756,208	28,156,448	39%
17395 - PCS - Emergency Services (41195.4240.17395) Total	-	1	-	(1)	<i>No Budget</i>
17610 - Pharmacy (41195.4240.17610) Total	9,838,834	3,352,513	214,335	6,271,986	36%
18445 - Quality Assurance (41195.4240.18445) Total	776,331	340,933	-	435,398	44%
18485 - Radiology (41195.4240.18485) Total	845,217	409,178	-	436,039	48%
19650 - Storerooms (41195.4240.19650) Total	-	-	18	(18)	<i>No Budget</i>
29235 - 240 General Store Inventory (IV) (41195.4240.29235) Total	-	286,311	6,836	(293,148)	<i>No Budget</i>
16005 - Health Information Management (HIM) (41195.4240.16005) Total	422,736	201,109	-	221,627	48%
16125 - Mental Health Services (41195.4240.16125) Total	17,258,018	6,688,833	33,904	10,535,281	39%
19635 - Store Room (41195.4240.19635) Total	-	-	141	(141)	<i>No Budget</i>
20475 - Txbl GO Ser 2009B BABS Bond Fd (41195.4240.20475) Total	-	5,050	-	(5,050)	<i>No Budget</i>
29165 - General Store Inventory (IV) (41195.4240.29165) Total	271,687	127,778	92,055	51,854	81%
15485 - Law Administration (41195.4240.15485) Total	-	-	562	(562)	<i>No Budget</i>
Grand Total	106,203,386	42,938,500	1,293,488	61,971,397	42%



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Office / Program / Account	FY24 Budget	Expense	Obligations (BPA's/PO's)	Funds Available	% Expense
4241 - Health Services - JTDC					
10155 - Administration (41197.4241.10155) Total	1,041,815	146,814	94,951	800,050	23%
16015 - Medical Services Administration (41197.4241.16015) Total	731,730	370,796	-	360,934	51%
17015 - Oral Health (41197.4241.17015) Total	309,492	188,275	-	121,217	61%
17170 - Patient Care Services (41197.4241.17170) Total	3,629,502	1,669,500	11,936	1,948,066	46%
19815 - Support Services Administration (41197.4241.19815) Total	-	-	356	(356)	No Budget
10755 - Behavioral Health (41197.4241.10755) Total	3,971,104	1,739,090	-	2,232,014	44%
Grand Total	9,683,643	4,114,475	107,243	5,461,925	44%



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Staffing

CERMAK STAFFING / VACANCY and HR ACTIVITY STATUS

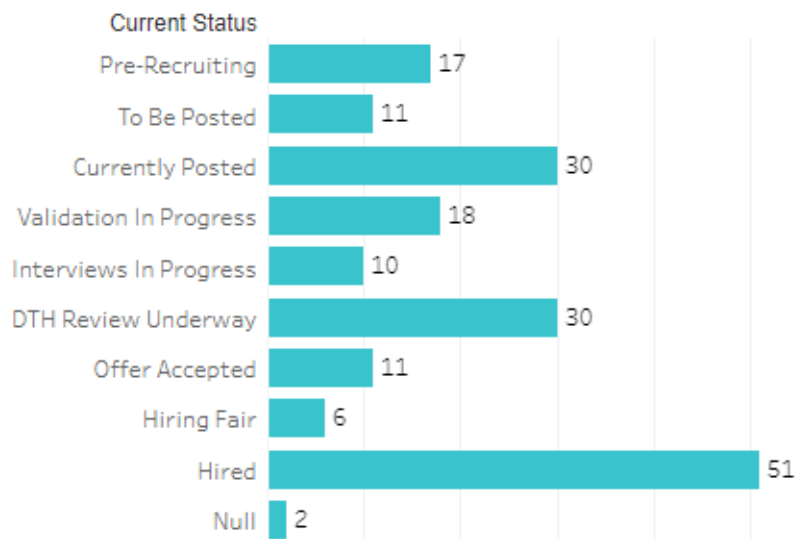
A Look into HR Recruitment COOK COUNTY HEALTH

Access the dashboard training guide and request new user access through Hiring Central. [→](#)

Filters: Job Title (All), Job Code (All), Job Classification (All), Union (All), Department (All), Office # (4240), Business Unit (All), Hiring Manager (All), Senior Leader (All), PID (All)

118 Current Requisitions <small>*Excludes Hired</small>	51 Total Hired	18 Validation in Progress	10 Interviews in Progress	5 Open Interviews Greater than Two Weeks	26 Submitted DTHs Older than 5 Days	12 New Hires Starting Soon <small>*Offer Accepted/Hired Status</small>
VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS

What Stage are my Current Requisitions?



DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

JTDC STAFFING / VACANCY and HR ACTIVITY STATUS

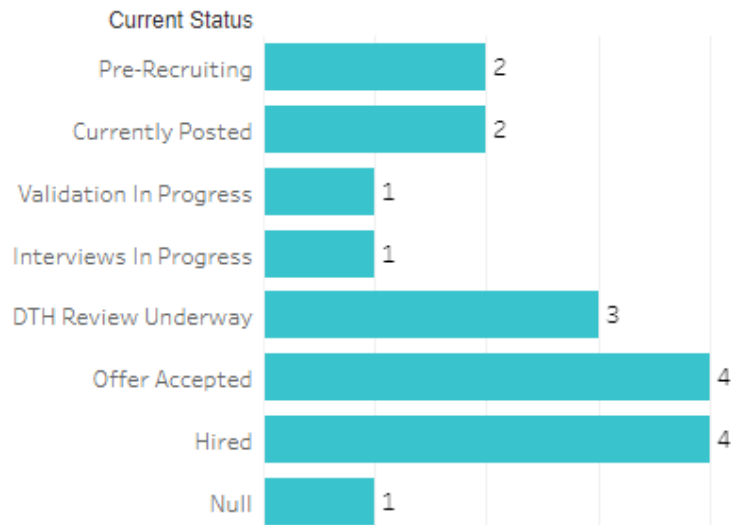
A Look into HR Recruitment Access the dashboard training guide and request new user access through Hiring Central. [↔](#)

COOK COUNTY HEALTH

Filters: Job Title (All), Job Code (All), Job Classification (All), Union (All), Department (All), Office # (4241), Business Unit (All), Hiring Manager (All), Senior Leader (All), PID (All)

12 Current Requisitions <small>*Excludes Hired</small>	4 Total Hired	1 Validation in Progress	1 Interviews in Progress	1 Open Interviews Greater than Two Weeks	2 Submitted DTHs Older than 5 Days	0 New Hires Starting Soon <small>*Offer Accepted/Hired Status</small>
VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS

What Stage are my Current Requisitions?



DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Procurement --

The following contracts for \$500K or more and are set to expire in the next 9 months.

Numb	Supplier	Description	Expires On
77000075883	STERICYCLE INC	H20-25-063 - Waste Removal for Medical, Hazardous, Sharps and Pharma Waste	31-Mar-24
H16-72-052	LINDE GAS & EQUIPMENT DIV LINDE	H16-72-052- Service, Certification, Maintenance, and Repair of Medical Gas Systems	31-Mar-24
H17-25-037	CORPORATE CLEANING SERVICES INC	H17-25-037 - Service, Window Cleaning	31-May-24
H18-25-114	KORE SAE, LLC	H18-25-114 - Service, Temporary Staffing	31-May-24
77000125793	TANDYM GROUP LLC	H22-25-171, RECRUIT TEMPORARY QUALIFIED MENTAL HEALTH PROFESSIONAL (QMHP)	30-Jun-24
77000054363	LINCOLN PARK DIALYSIS SERVICES INC	H19-25-046 - SERVICES, LINCOLN PARK DIALYSIS SERVICES INC DBA DAVITA INC	30-Jun-24
77000032606	SCHECK & SIRESS PROSTHETICS, INC	77000032606 - SERVICE, CUSTOM ORTHOTICS	31-Jul-24
77000107994	MAXIM HEALTHCARE SERVICES INC	H22-25-052_ Services_Locum Tenens and AP Staffing	14-Aug-24
77000133454	AB STAFFING SOLUTIONS LLC	H22-25-164 SERVICE, PROFESSIONAL RADIOLOGY STAFFING SERVICES	25-Sep-24
77000064455	ODP BUSINESS SOLUTIONS LLC	H19-25-077 - Supplies and Services, Office Supplies	21-Nov-24
77000063015	ALLIED WASTE TRANSPORTATION, INC.	H19-25-103 - Service, Waste Removal Services Throughout CCH	30-Nov-24
77000063013	W W GRAINGER INC	H19-25-063 - Supply, Institutional Supplies for Maintenance, Repair, and Operations	30-Nov-24
77000073375	LINDE GAS & EQUIPMENT INC.	H20-25-023 - SERVICE, MEDICAL GAS	8-Dec-24
77000091769	QUEST DIAGNOSTICS INC	H21-25-034_SERVICE, REFERENCE LABORATORY TESTING	31-Dec-24



DIVISIONAL EXECUTIVE SUMMARY

COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

Lead Executive: LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer
Reporting Period: June 2024
Report Date: July 1, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Health Equity, Community Health & Integration

- Cook County Department of Public Health's (CCDPH) Infection Prevention and Control Conference was held on June 14 at Triton College. This conference was a free, 1-day educational program for infection preventionists, healthcare personnel working in infection prevention and control, and local health department staff engaged in communicable disease control.
- Fight The Bite posters have been developed and approved for dissemination by CCDPH's partner Clarke Mosquito Control. These posters help fulfill the yearly education and outreach component of the West Nile Virus and other Vector Borne Diseases grant program.
- The Emergency Preparedness and Response Unit has reviewed and updated CCDPH Mass Dispensing plans in anticipation of the upcoming Democratic National Convention. The Response Unit is working to meet with area community colleges in hopes they would serve as dispensing or vaccination sites in an effort to increase immunization rates.
- The Community Health Promoters (CHPs) conducted a door-to-door, led canvassing campaign to provide information on lead poisoning prevention. CHPs reached 210 homes, educated 79 residents, and secured nine formal inquiries.
- CCDPH obtained approval from the Illinois Department of Public Health to use Mobilizing for Action through Planning and Partnerships (MAPP) 2.0 as the framework for the development of the WePlan 2030 (community health improvement plan for suburban Cook County).
- CCDPH and partners continued to enforce the Smoke-Free Illinois Act, including the promotion of smoke-free public or private multi-unit housing, outdoor spaces/campuses, advancement of work to implement behavioral health and cessation programs, and progression of legislative policies (e.g., e-cigarettes, vaping devices, and e-liquid sales restrictions; youth curriculum; strengthening policy).



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

COOK COUNTY DEPARTMENT OF PUBLIC HEALTH



Optimization, Systemization, & Performance Improvement

- The CCDPH Warehouse lease cleared the Cook County Assets Management Committee and received final approval from the Cook County Board on June 13th. This warehouse facility will function as a vaccine distribution site and preparedness center for Cook County Department of Health.

Budget to Actual

Budget to Actual File: FY24 CCH Budget to Actual July 1, 2024

Office & Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4895 - DPH Total	21,992,570	9,063,642	402,700	9,466,341	12,526,228	43%

Staffing

As of June 2024, CCDPH has - 41 vacant positions to date (actively recruited) - 3 Requests for Hires (RTH) are awaiting budget approval or to be posted/reposted. The remaining positions are being actively recruited (see table below).

FY24 metrics Snapshot, as of June 2024

RTHs Submitted MTD/ YTD	Pre-Recruiting	To be Posted	Postings currently	ARP Received	Interviews in Progress	e-DTH underway	Candidate Offers	Vacancies Filled In June	YTD position filled
19/69	5	1	6	4	3	3	2	4	14



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

Procurement

The following vendors or subgrantee \$500K or more are all active contracts.

Contract #	Vendor or Subgrantee Name	Expires On
H21-25-129	AgeOptions	5/31/25
H22-25-154	Flowers Communications Group	5/31/25
H21-25-138	Housing Helpers/Proviso Partners for Health	5/31/25
H21-25-140	Illinois Board of Trustees/UIC School of Public Health	Pending
H21-25-182	United Way of Metropolitan Chicago	Being reviewed

**** Month to date (MTD) - Fiscal year to date (YTD)

*****Vendor or Subgrantee contract dates are in the process of being reviewed.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

Lead Executive: Aaron Galeener, Chief Administrative Officer, Health Plan Services
Reporting Period: June 2024
Report Date: July 15, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

Continued focus on quality maternal child health (MCH) services

[CountyCare's Brighter Beginnings program is the health plan's maternal and child health \(MCH\) program](#) uniquely designed to reach, educate, and support CountyCare's MCH population through connections to community resources, a vast network of MCH providers, care management services, benefits and rewards, and access to actionable information. CountyCare provides:

- **Supplemental benefits and rewards**, like a book club, diapers, sleep safe kits, breast pumps, car seats, and Visa gift card rewards for attending prenatal and postpartum visits.
- **Medically tailored meals** for pregnant members with gestational diabetes or hypertension.
- **A dedicated care management team** focusing on the MCH population.
- **Member education and support**, including information on how to find a midwife.

CountyCare is currently implementing new interventions and services to support the MCH population, focusing on prenatal and post-partum care (PPC) timeliness, including:

- **Additional communications to members** regarding services that are available to them via text message.
- **Community based events to increase engagement**, including our first CountyCare Baby Shower to be hosted at Provident in the fall.
- **Launching of new Medicaid covered provider types**, including doulas, lactation consultants, and home visitors.
- **Continuous improvements to the provider network to increase access.**
- **Collaborations with community-based workgroups** supporting the MCH population.
- **Monthly measurement of outcomes with a focus on reducing health inequities.**



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES



Health Equity, Community Health, & Integration *Justice Involved Program*

Arrests and incarceration often destabilize an individual's life, including their health care, housing, employment, and social connectedness. In 2021, **CountyCare began receiving auto-assignment of members that were justice involved due to the health plan's ability to coordinate services across the Cook County Jail system, Cook County Health, and Medicaid.** Since that time, CountyCare has:

- **Developed an onsite presence at the Cook County Jail** to help members enroll in Medicaid and connect them with care coordination, health care, and services associated with their health-related social needs post release.
- **Participated in events that support the justice involved population with employers, community-based organizations, city, county, and state partners.**
- **Conducted webinars on harm reduction and trauma informed care** for care coordinators and other outreach staff.

As of June 2024, CountyCare has over 600 members that are currently engaged in the Justice Involved Program and has served over 1,100 members since the program launched in April 2021.

As part of the Healthcare and Family Services 1115 Transformation Waiver that was approved on July 2, 2024, **coverage for pre-release services will be available for 90 days immediately prior to the expected date of release** to: 1) facilitate individuals' access to certain healthcare services and case management and 2) allow them to establish relationships with community-based providers from whom they can receive services upon reentry to their communities.



Member Experience *Redetermination events*

Nearing the one-year anniversary of the resumption of Medicaid redetermination, CountyCare has continued to execute a comprehensive member education and outreach strategy to support members with redetermination, including a communications campaign



**COOK COUNTY
HEALTH**

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

through mail, text, phone, email, the CountyCare website, social media, and community events.

- **CountyCare had an 88.9% retention rate in May, [exceeding the overall state retention rate of 73%](#).**
- As of May, CountyCare has hosted 245 Redetermination Events with an attendance of over 10,500 individuals, including over 8,400 CountyCare members.
- During April, May, and June, CountyCare saw heightened attendance of up to 100-150 individuals at Redetermination Events due to the full Health Benefits for Immigrant Adults and Seniors population going through redetermination simultaneously.
- **Beginning in May, the Illinois Department of Human Services began attending CountyCare's Redetermination Events to support members with their redeterminations on site. We are thankful for this partnership and our ability to better support our members through the Medicaid renewal process.**



Growth, Innovation & Transformation

CountyCare Rewards You and the 2024-2025 Open Enrollment Campaign

In June, CountyCare held 5 focus groups with CountyCare members to receive feedback on the health plan's benefits services and several 2024-2025 choice marketing campaign creative concepts. To develop more context to understand respondents' later choices of the creative, each discussion began with a deep dive into feelings about CountyCare: why members selected it as their plan, how they learned about it, what they liked and disliked about the plan, and what benefits were important to them. The key findings were:

- When asked why they chose CountyCare over other plans, **the importance of word-of-mouth recommendations is clear.**
- Members like being able to go to the doctor and not paying for the visit, they appreciate the benefits, and **the differentiator for many were CountyCare's rewards program.**
- **The primary opportunities were related to the lack of providers within the network and an easy-to-use provider directory.** Due to this past feedback, CountyCare will be transitioning to a new provider directory in the fall.

Participants overwhelmingly selected the "CountyCare Rewards You" campaign. This campaign tapped into the strongly positive feelings about rewards that members have, and it best conveyed that CountyCare is concerned about its members. It also did the best job of differentiating CountyCare from other plans.



**COOK COUNTY
HEALTH**

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES



Optimization, Systemization & Performance Improvement

Provider network improvement

At the start of 2023, CountyCare decided to develop an internal team of Provider Relations Representatives that would support provider engagement, remediation of payment issues, and strategic partnerships for health care quality improvement. CountyCare now has a team of full-time Provider Relations Representatives.

In 2024, CountyCare has continued its focus on improvements to its provider network management department:

- Early this year, CountyCare launched an initiative to make improvements to provider contract management processes, provider data management quality, and the CountyCare provider directory.
- The new provider directory is expected to go live this fall.

This key initiative will optimize members' experience by ensuring they have better information regarding CountyCare's in-network providers. It will also strengthen CountyCare's relationships with its provider network as improved provider data will lead more successful claims adjudication and processing.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES



Fiscal Resilience

Value-based care

CountyCare utilizes the Health Care Payment Learning and Action Network (HCP-LAN) methodology of alternative payment models (APMs) to establish annual goals for medical spending within value-based care arrangements.

- **In recent years, CountyCare has been a leader in the Illinois Medicaid market with over 50% of medical spending within a Category 3 or 4 alternative payment models.** Categories 3 and 4 include shared savings, downside risk, and population-based payment APMs.
- **In June, CountyCare and Cook County Health established a first-of-its-kind shared savings agreement with additional pay-for-performance (P4P) incentives tied to improving health outcomes in the areas of maternal and child health and behavioral health, among others.**
- 75% of total CountyCare medical spend is projected to be within any APM category in calendar year 2024.



Workforce: Talent & Teams

Staff Townhalls

On June 26, Health Plan Services held a Summer Field Day in the field across from its Stroger Hospital campus. Team members competed in a variety of competitive games including potato sack races, hula hoop, and double Dutch contests. Lunch was provided and over 150 Health Plan Services team members participated in the event.

Budget to Actual Through June 2024

CountyCare's June membership of over 429,200 members was higher than the monthly average budgeted projection of 391,000. The net impact of revenue and expenses remains balanced and within budget.



**COOK COUNTY
HEALTH**

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

Office & Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4896 - Health Plan Services						
CONTRACTUAL SERVICE Total	2,478,569,874	1,947,242,724	2,127,627	1,949,370,351	529,199,523	68%
OPERATIONS & MAINTENANCE Total	7,748	5,572	-	5,572	2,176	72%
PERSONAL SERVICES Total	46,192,543	23,624,904	622	23,625,526	22,567,017	51%
4896 - Health Plan Services Total	2,524,770,165	1,970,873,199	2,128,249	1,973,001,449	551,768,716	78%
Grand Total	2,524,770,165	1,970,873,199	2,128,249	1,973,001,449	551,768,716	78%

Staffing

Of the 91 FY2024 positions in recruitment, 45 (49%) of requisitions have been hired, 15 positions have interviews in progress, and 1 new hire is on track to start in the coming weeks. CountyCare is continuing to prioritize staff recruitment to ensure the continued success of the plan.



DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

Procurement

The following contracts for \$500,000 or more are set to expire in the next 9 months.

Service	Vendor	Description	Type of contract	Contract end date
Non-emergency medical transportation	Transdev (formerly First Transit)	Provides Medicaid-covered non-emergency medical transportation.	Extension	08/31/2024



DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS

Lead Executive: Arnold F. Turner, MD, Chief Hospital Executive, Provident Hospital

Reporting Period: June 2024

Report Date: July 19, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

- The installation of air handlers (VAV boxes) was completed on June 30, 2024. The air handlers will control the temperature and humidity to reduce the risk of Infection and fire.
- Completed the upgrade to the plexiglass staff safety barrier in the outpatient pharmacy.



Health Equity, Community Health & Integration

- On Saturday, June 8, 2024, over 50 men participated in a men's health fair held at Provident in collaboration with CountyCare. The fair targeted men in CountyCare who were out of care. Physical examinations, chronic disease assessment, age appropriate vaccinations and laboratory tests were provided.
- The first onsite blood drive since 2014 was held at Provident on June 6, 2024
- Ninety-one scholarships were awarded at the Provident Hospital Scholarship Award Ceremony on June 27, 2024 amounting to more than \$1 million.
- On June 6, 2024, Provident participated in the city-wide disaster drill.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS



Patient Experience

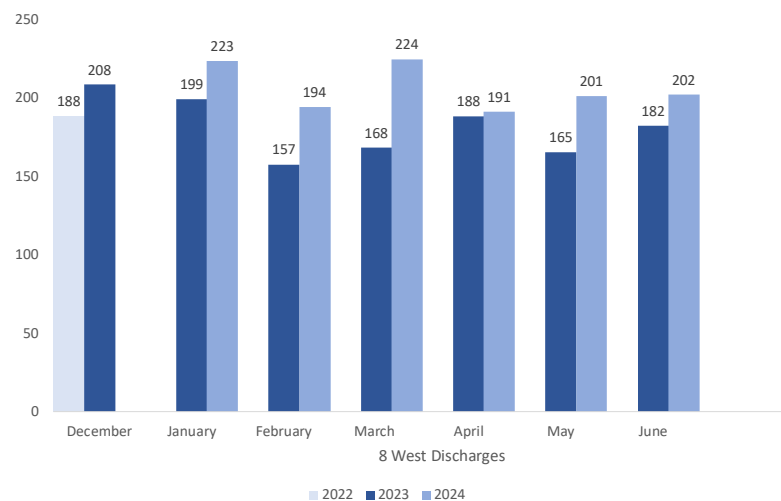
- A heat mitigation plan was implemented to address the heat and humidity that occurred in June. The plan included distributing spot coolers in patient and staff areas and the dialysis center. B&G will conduct rounds throughout both facilities to assess the ambient environment and make adjustments.
- Provident held a kickoff meeting to initiate planning the renovations of the lobby and corridors.



Growth Innovation & Transformation

- In June, two new pulmonary function booths were installed at Provident. They will become operational after an interface with Cerner is installed.
- Provident was recognized as part of CCH's 13 recipients of the NACO 2024 Achievement Award for the Provident Growth Program and the Provident Hospital Scholarship.
- The monthly 8 West average discharges remains above 200.

8 West Discharges



DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS



Optimization, Systemization & Performance Improvement

- Implemented a mid-shift patient transport to better serve the peak times and reduce delays in patient transport.
- Improvements in Gastrointestinal scheduling and an increase in the cases per day resulted in a decrease in the number of patients waiting for endoscopies in the queue from 824 to 593. The high acuity cases were scheduled
- Provident received approval to order 20 stretchers and 13 wheelchairs.



Workforce: Talent & Teams

- The ED recovery coach started in June. This was a welcome addition to the ED staff to help arrange the necessary follow-up for substance use disorder patients to reduce ER visits and start patients on a pathway to recovery.
- The new daytime supervisor in material management started orientation at Stroger on June 24 and will start at Provident on July 29.



Fiscal Resilience

- Board approval was received for a new dishwasher which allows replacing styrofoam dishware with flatware. This will allow serving food on flatware that preserves the food temperature. In addition, It reduces the cost per patient day by 16.7% and reduces the trash stream.



DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS

Budget to Actual

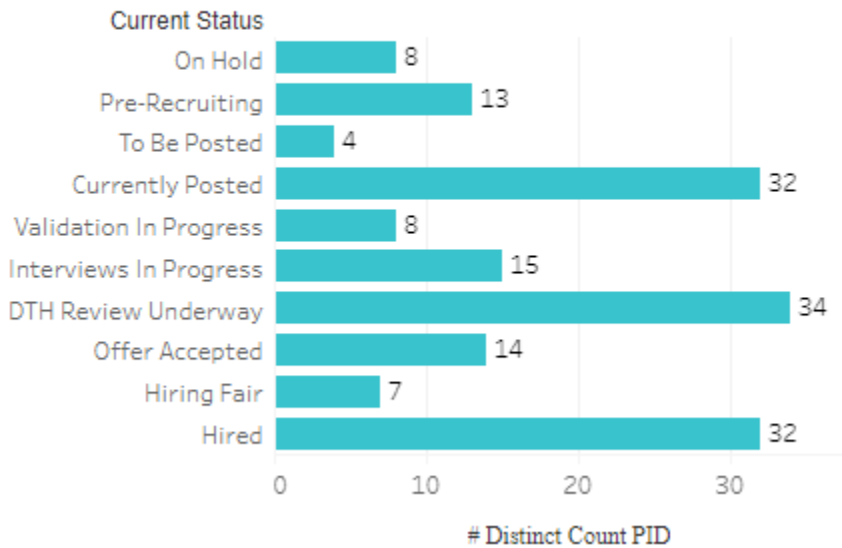
Office	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4891 - Provident Hospital of Cook County						
Non- Personnel	20,543,860	5,725,507	1,308,070	7,033,577	13,510,283	34.24%
Personnel	24,156,520	13,229,673	-	13,229,673	10,926,847	54.77%
4891 - Provident Hospital of Cook County Total	44,700,380	18,955,180	1,308,070	20,263,250	24,437,130	45.33%

- The actual spend should not exceed 62.30% of the total budget at this point In the year.

Staffing



What Stage are my Current Requisitions?



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS

Procurement --

- The following contracts for \$500K or more and are set to expire in the next 9 months:

<u>Contract #</u>	<u>Vendor Name</u>	<u>Expires</u>
H22-25-090	Dialysis Care Center Management, LLC	11/30/2024
H22-25-187	ADT Commercial, LLC	Ext In progress
H21-25-011	Dialysis Care Center Management, LLC	11/30/2024



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS

Lead Executive: Donnica Austin-Cathey, Chief Hospital Executive, Stroger Hospital
Reporting Period: June 2024
Report Date: July 22, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

- The inpatient fall rate for the month of June was 1.70/1000 patient days. We remain below state and national average of 3.5.
- Stroger is beginning the American College of Radiology (ACR) Accreditation process for the Nuclear Medicine and PET CT (Positron emission tomography - computed tomography).

Health Equity, Community Health & Integration

- In support of the respiratory profession, Stroger Hospital will be partnering with local programs to contract respiratory students to gain clinical experience.



Patient Experience

- Our HCAHPS (Hospital Consumer Assessment of Healthcare Providers and Systems) Top Box Score for Rate the Hospital is favorable at 70.21.
- Stroger rolling 12 months HCAHPS - Top Box Score for Doctor Domain is favorable at 82.42



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS

- Stroger rolling 12 months HCAHPS Top Box Score for Communication with Nursing Domain is favorable at 70.44.



Growth Innovation & Transformation

- The IMCU opened on July 1, 2024. We currently have 10 monitored beds and will move to 12 functional beds when additional equipment arrives.
- Stroger continues to see an increasing delivery volume. There were 90 deliveries in June, 30% higher than previous fiscal year.
- In the Laboratory, BacTec FX module was added to support the growing volume of blood cultures at Stroger and Provident. New TB culture equipment has been installed.
- The mobile MRI Unit is fully operational Monday-Friday, 8 am through 4 pm.



Optimization, Systemization & Performance Improvement

- As part of the Stroger Hospital Throughput Initiative, we have been working to meet the benchmark for timely phlebotomies. Phlebotomy AM draws completed by 7 am was 75% for the month of June, meeting the benchmark.
- Microbiology leadership has worked on guiding physicians on appropriate indications for blood cultures to reduce unnecessary testing.
- Safety Boards have all been updated on all the units except Medical ICU, which is in progress.



Workforce: Talent & Teams

- Celebrated the retirement of Blood Bank Lead Technologist who completed 35 years of services.
- The Emergency Department/Trauma Divisions have welcomed more than 25 new employees.
- The Burn ICU manager and Clinical Nurse Supervisor Critical Care have accepted positions and will start In August 2024.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS

- The Imaging Services Manager of Interventional Radiology will start In August 2024.



Fiscal Resilience

- The team has been reviewing the Med/Surg census against the budgeted census and we have been over our budgeted census for the past six months. Also, there is current review of the length of stay and the common barriers to discharging patients.
- The Rehab Division has seen a decreased need for overtime as they are reviewing staffing on a regular basis to cover call-ins.

Finances

Office (Department) & Program Area by Major Account Class	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4897 - John H. Stroger Jr. Hospital of Cook County Total	1,078,198,005	579,881,033	63,081,826	642,962,860	435,235,146	60%

Human Resources

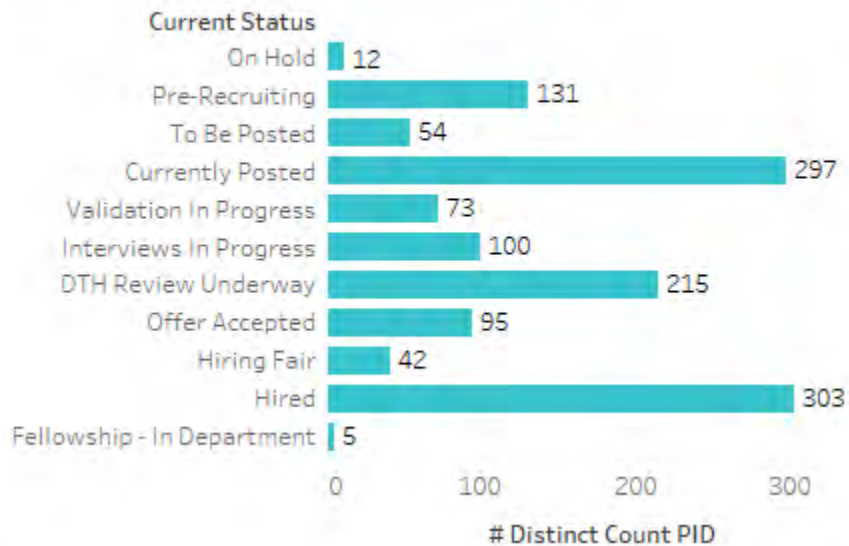


COOK COUNTY HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS

What Stage are my Current Requisitions?



Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #5

Human Resources Board Report

Carrie Pramuk - Volk
Interim Chief Human Resources Officer

July 26, 2024



COOK COUNTY
HEALTH

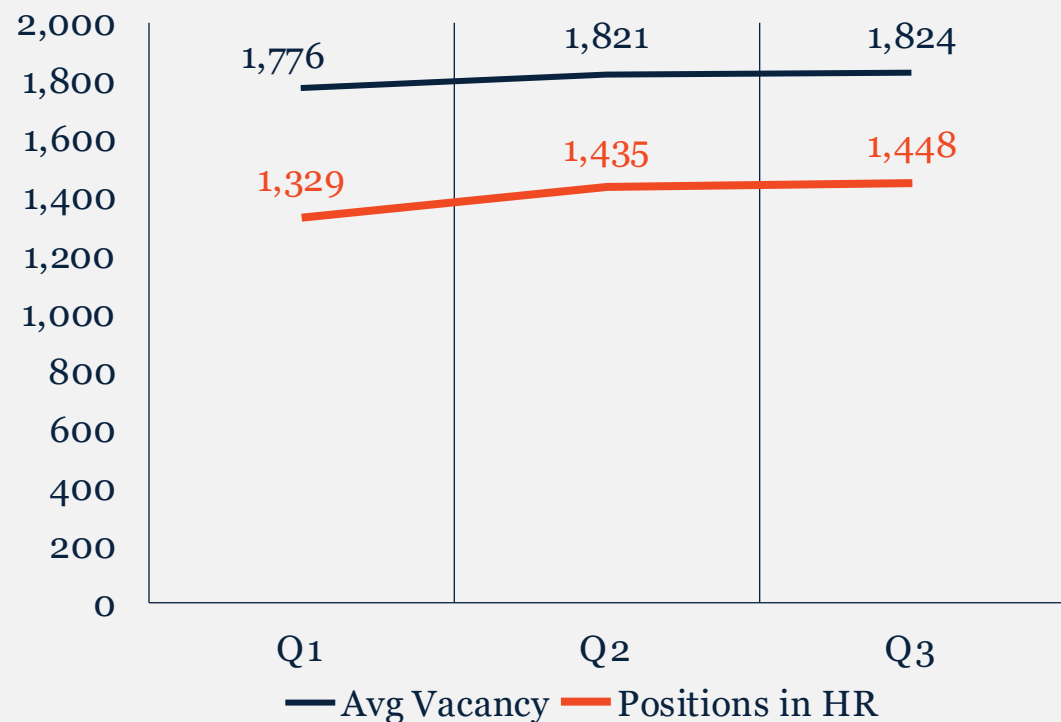
FY 2024 Metrics



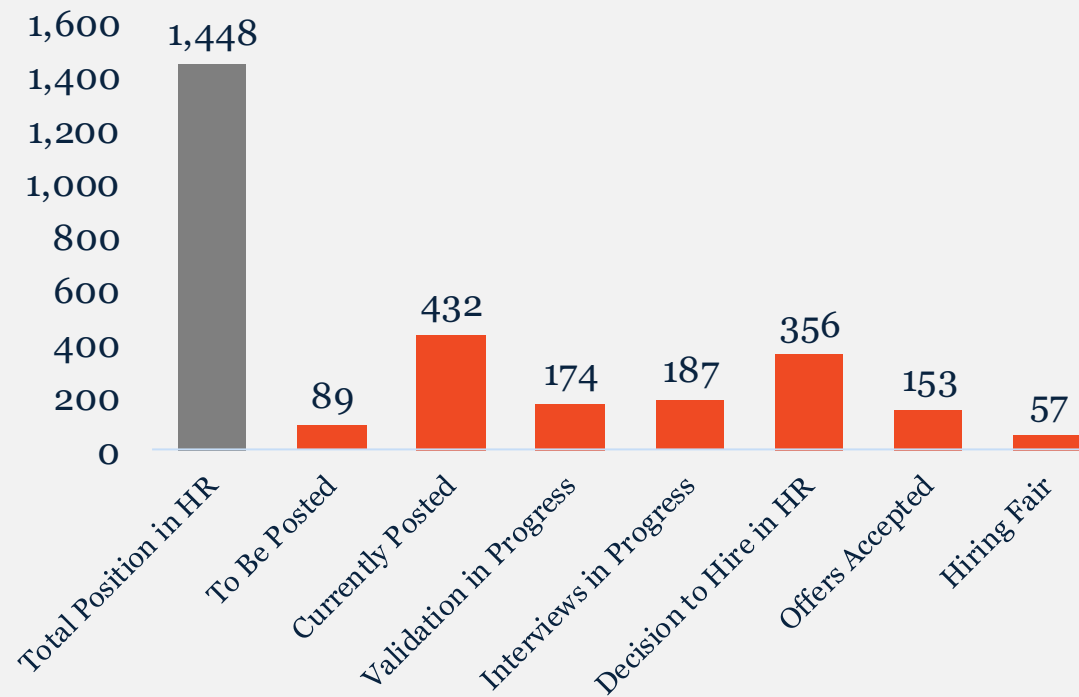
COOK COUNTY
HEALTH

CCH HR Activity Report – Vacant Positions in HR

Vacant Positions



Positions in Process



FY24 CCH HR Activity Report

12/01/2023 thru 06/30/2024



Filled Positions

675

Total Filled Positions YTD

67% Offer Acceptance Ratio



External Filled Velocity

431

Total External Filled Positions

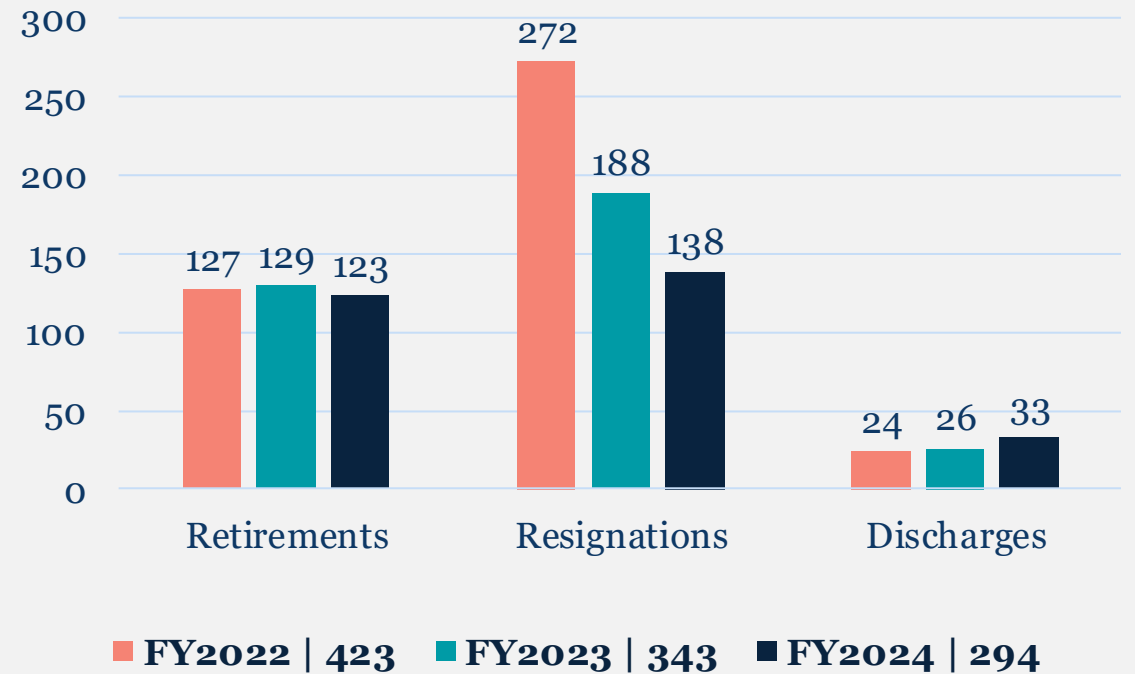
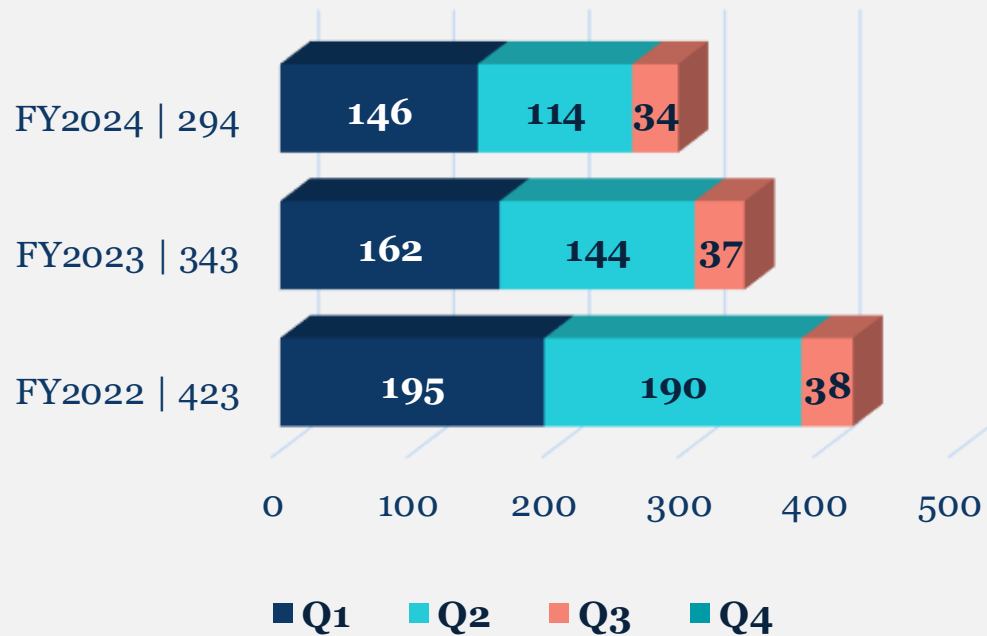
+137 Net Gain

FY24 CCH HR Activity Report

12/01/2023 thru 06/30/2024

Separations – Year to Date and Year Over Year

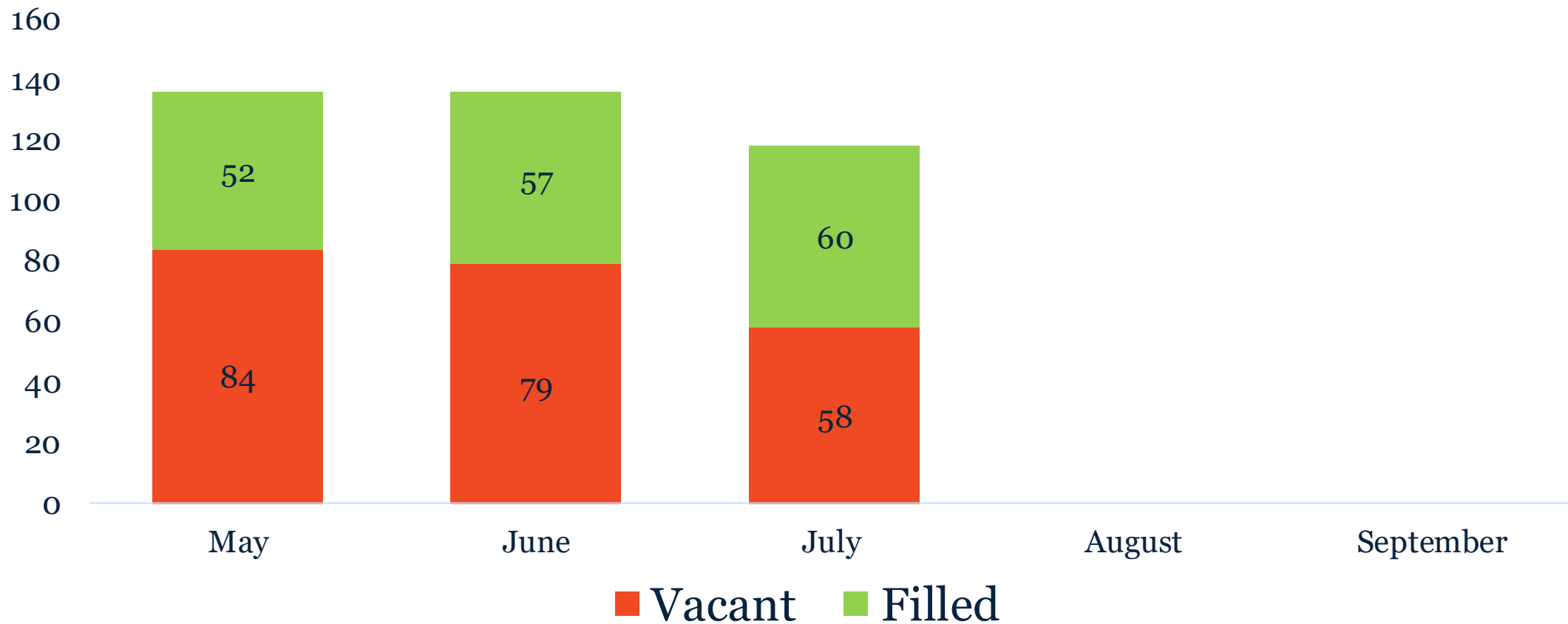
Separations FY24 YTD



Does not include Consultants, Registry and House Staff

ARPA Positions

Monthly Update



HR Optimization



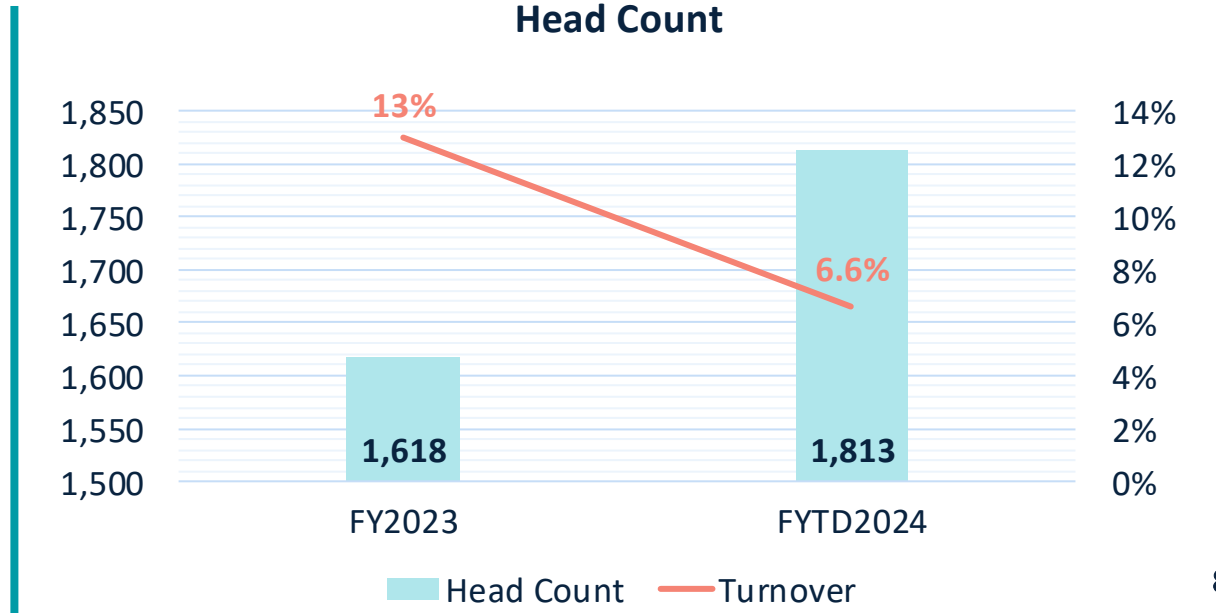
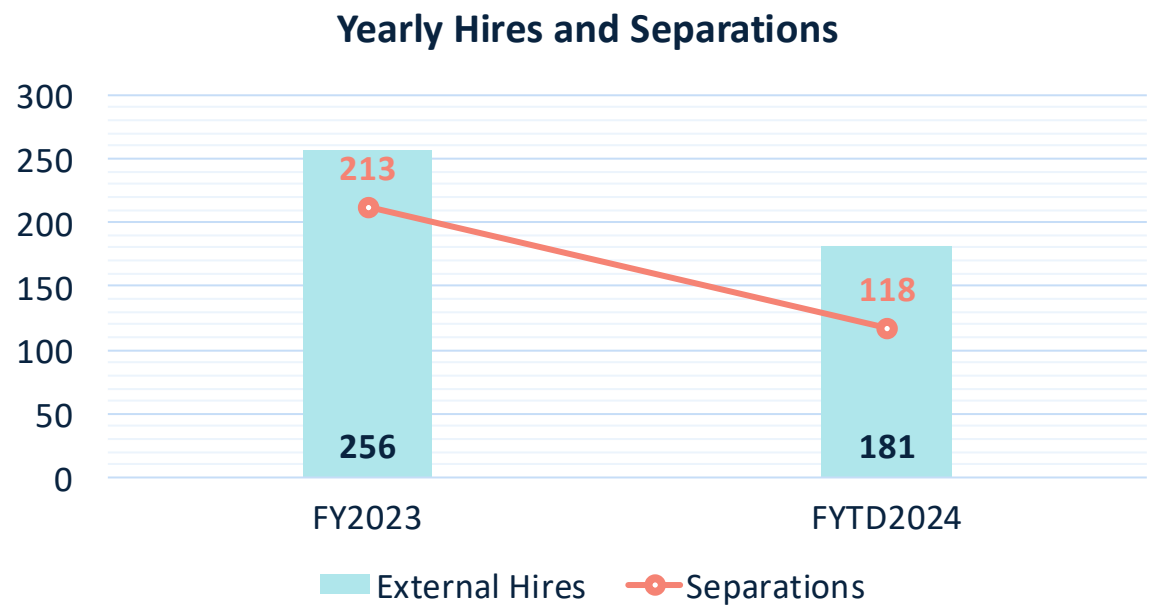
COOK COUNTY
HEALTH

Nurse Hiring Velocity & Attrition

FY24 thru 06/30/24



Nurse Hiring Velocity: 2023 vs 2024



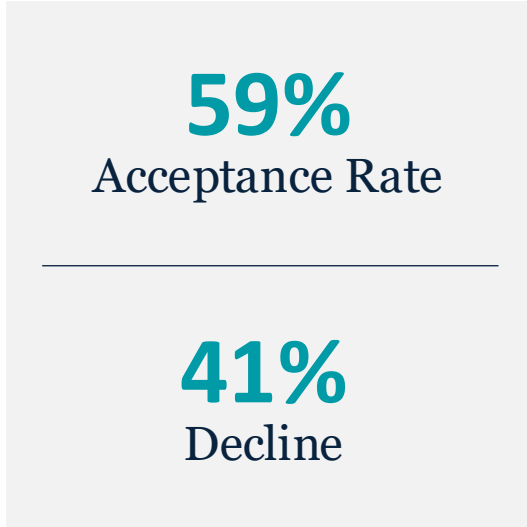
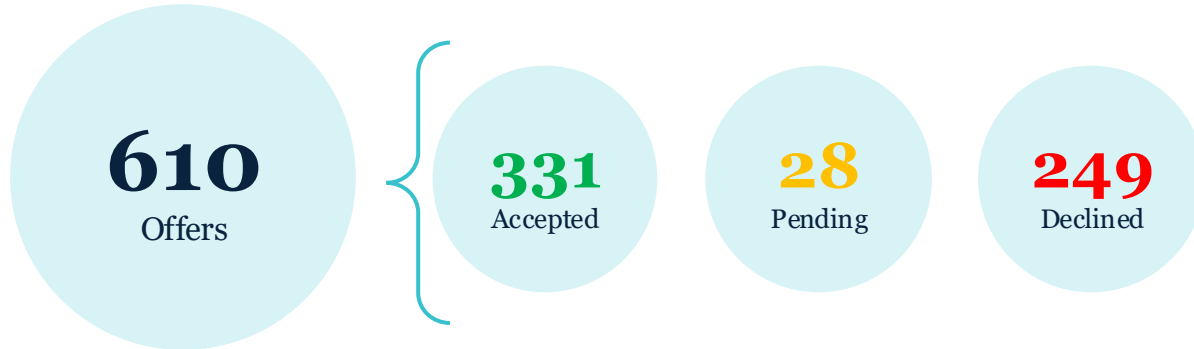
Accelerated Nursing Hiring

Thru 06/30/2024

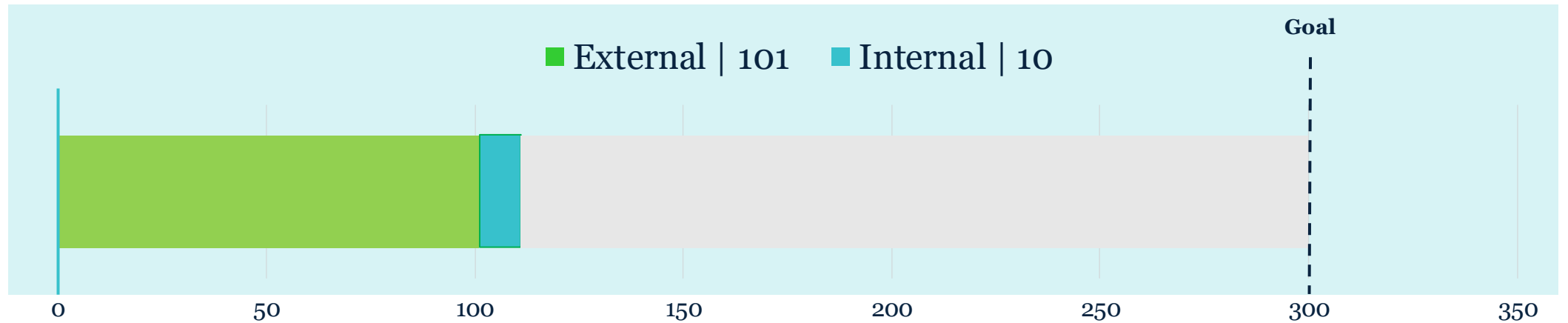
Timeframe: 8/7/2023 - 06/30/2024

Accelerated Nursing Hiring

Current as of 07/16/2024



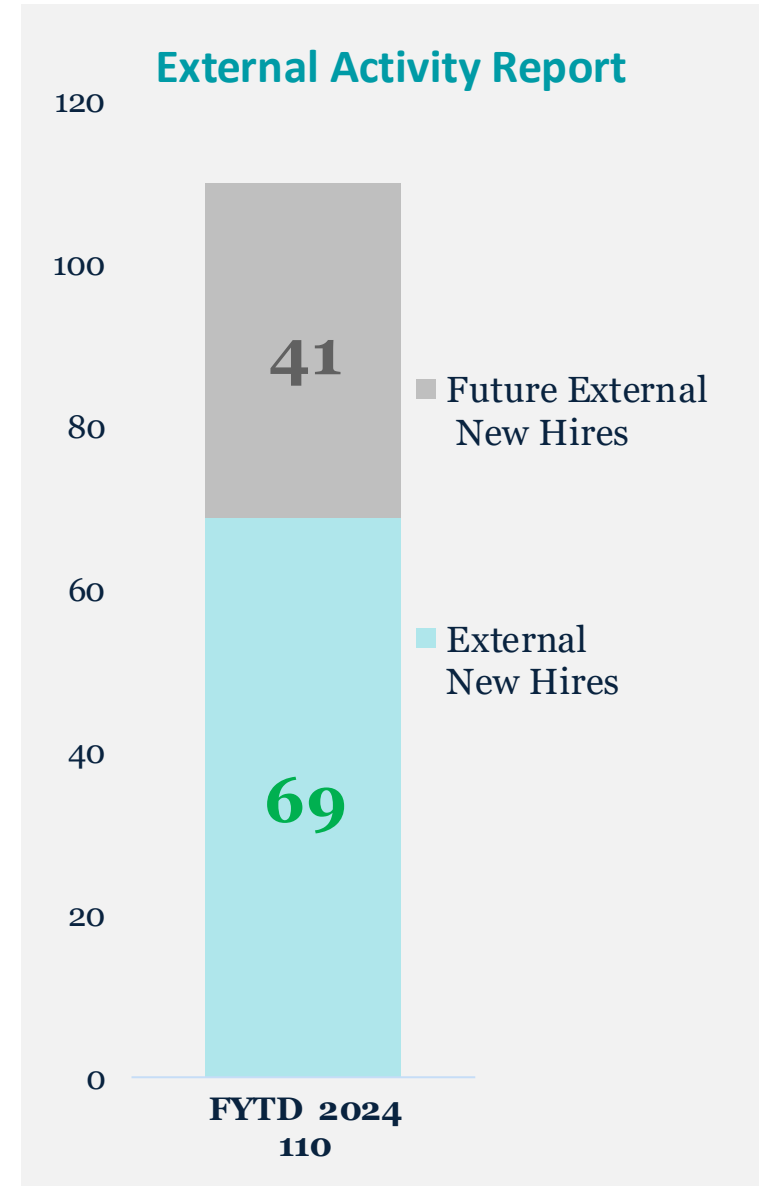
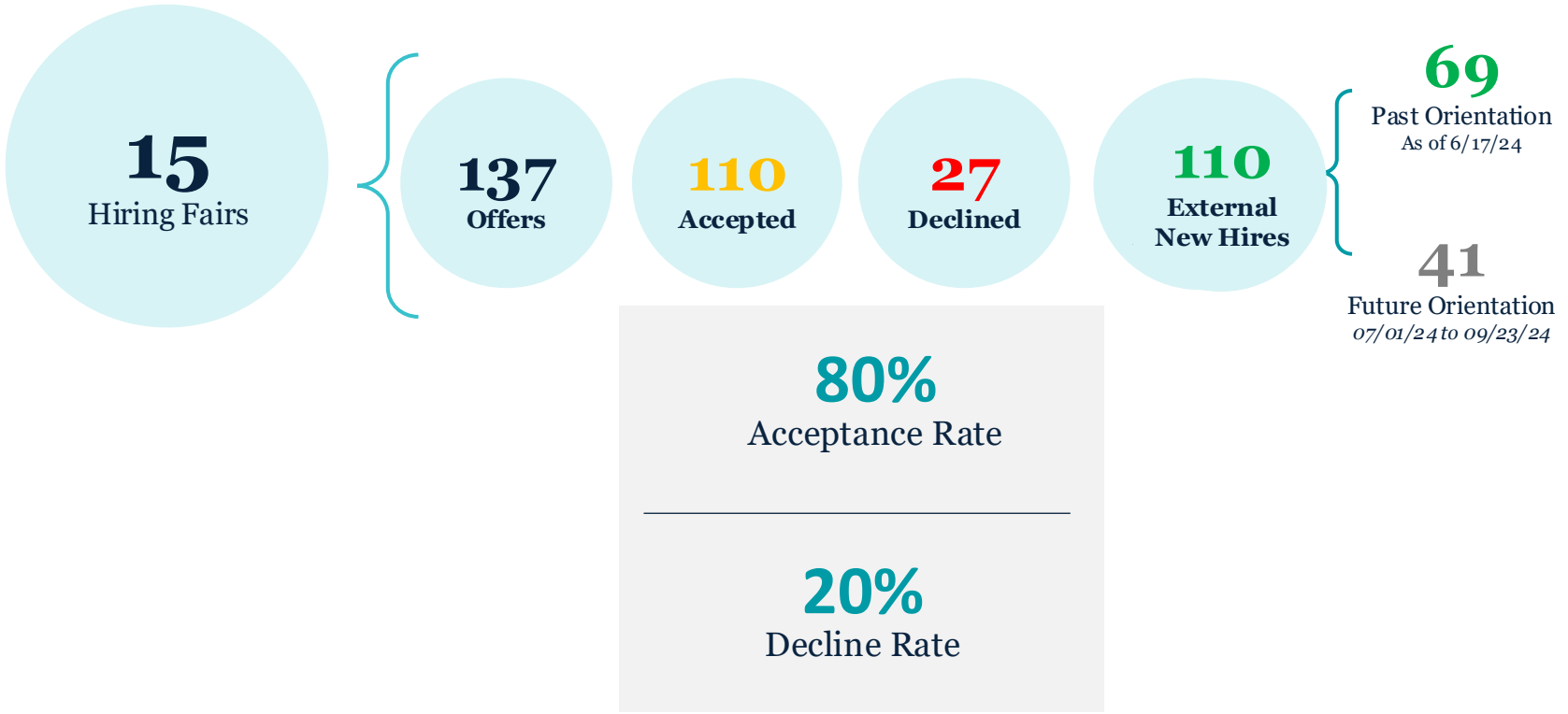
Nurse Hiring Progress



Hiring Fair Success

FY 2024 Timeframe: 12/1/2023 - 06/30/2024

Thru 06/30/2024



Process Improvement Work

Hiring Process



Methodology

Bring key team members together to identify improvement opportunities within the hiring process to reduce time-to-fill.

- **Current state mapping session**
- **Voice of customer surveys conducted**
- **Multidisciplinary improvement sessions to validate the current state**
- **Identified root causes for delays in time-to-fill**

Opportunities

Identified solutions to address root causes of time-to-fill delays.

- **Enhance communication with new hires by creating FAQs**
- **Earlier communication between hiring manager and new hire**
- **Create process transparency for all team members**
- **Eliminate variance in recruitment processes**

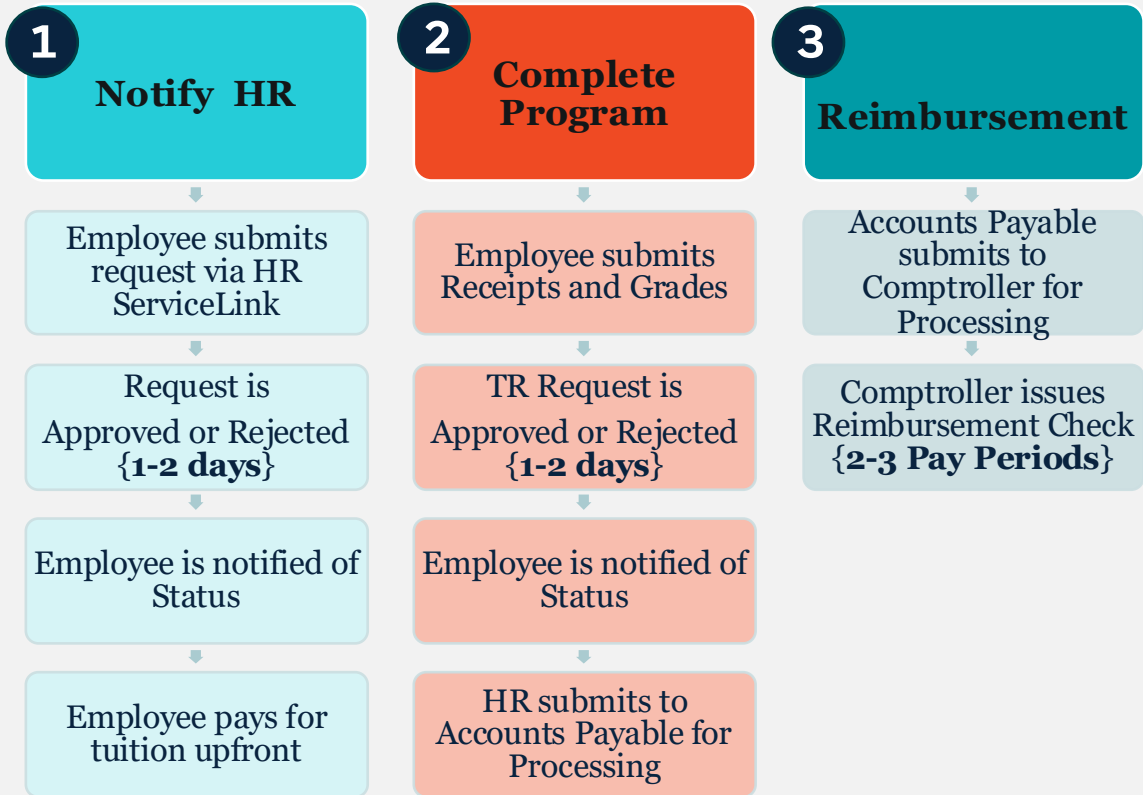
Next Steps

Develop and test potential solutions utilizing PDSA cycles

- **Develop communication materials and structures for new hire engagement**
- **Develop and share standard work for recruiters and hiring managers**
- **Schedule training sessions to communicate process standards**

Nurse Tuition Reimbursement

Thru 06/30/2024



Description	FY 2023 Spend	FY 2024 Spend	% Variance
Year – Over – Year <i>(Ending June 30th)</i>	\$340,202.07	\$412,839.73	+37%
Fiscal Year	\$657,670.84	\$468,011.02	-29%



HRIS

The Systems We Use



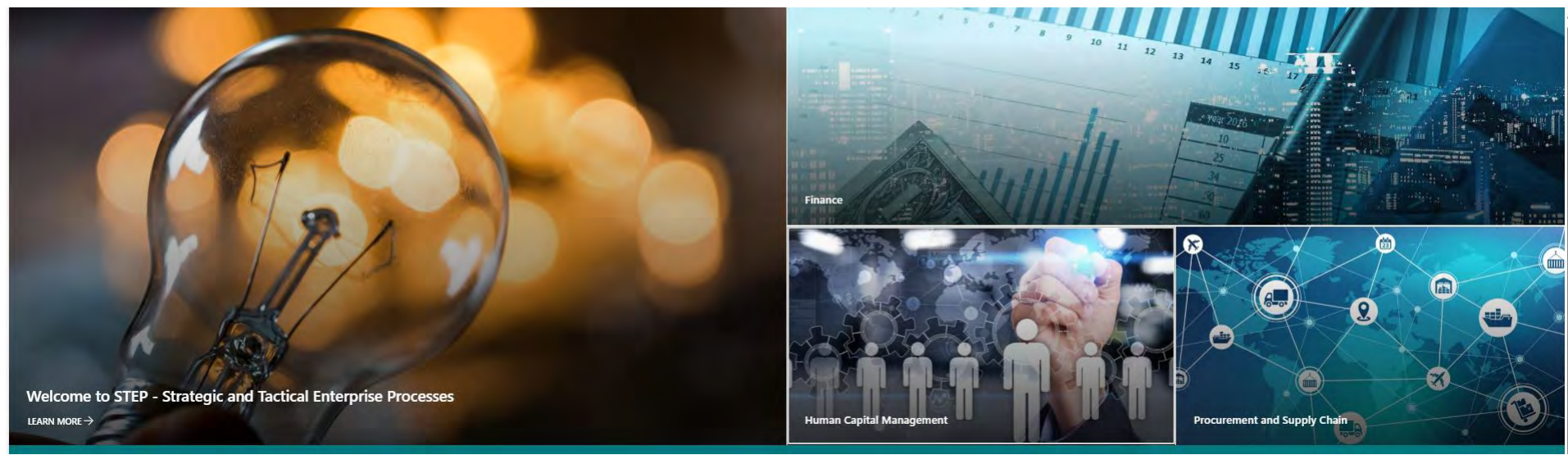
COOK COUNTY
HEALTH



The Cook County Oracle Enterprise Resource Planning (ERP) Solution is Referred to as STEP

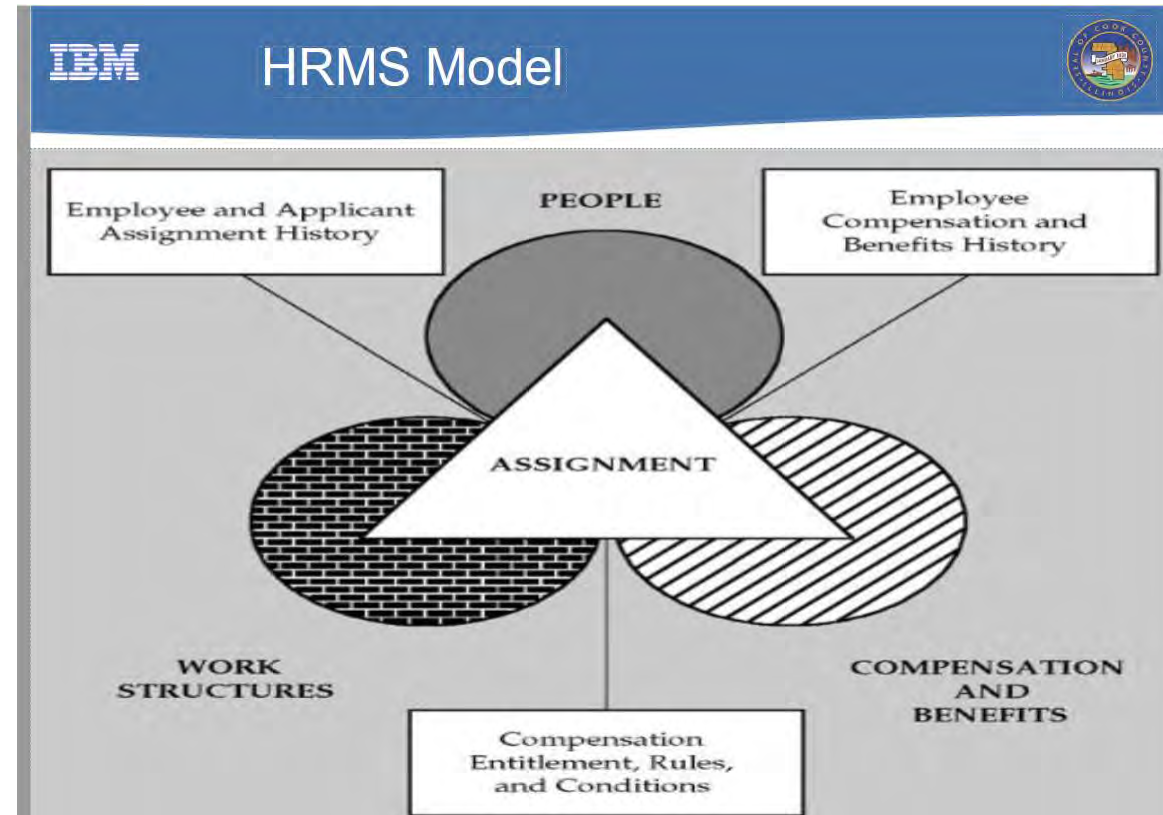


Strategic Tactical Enterprise Processes

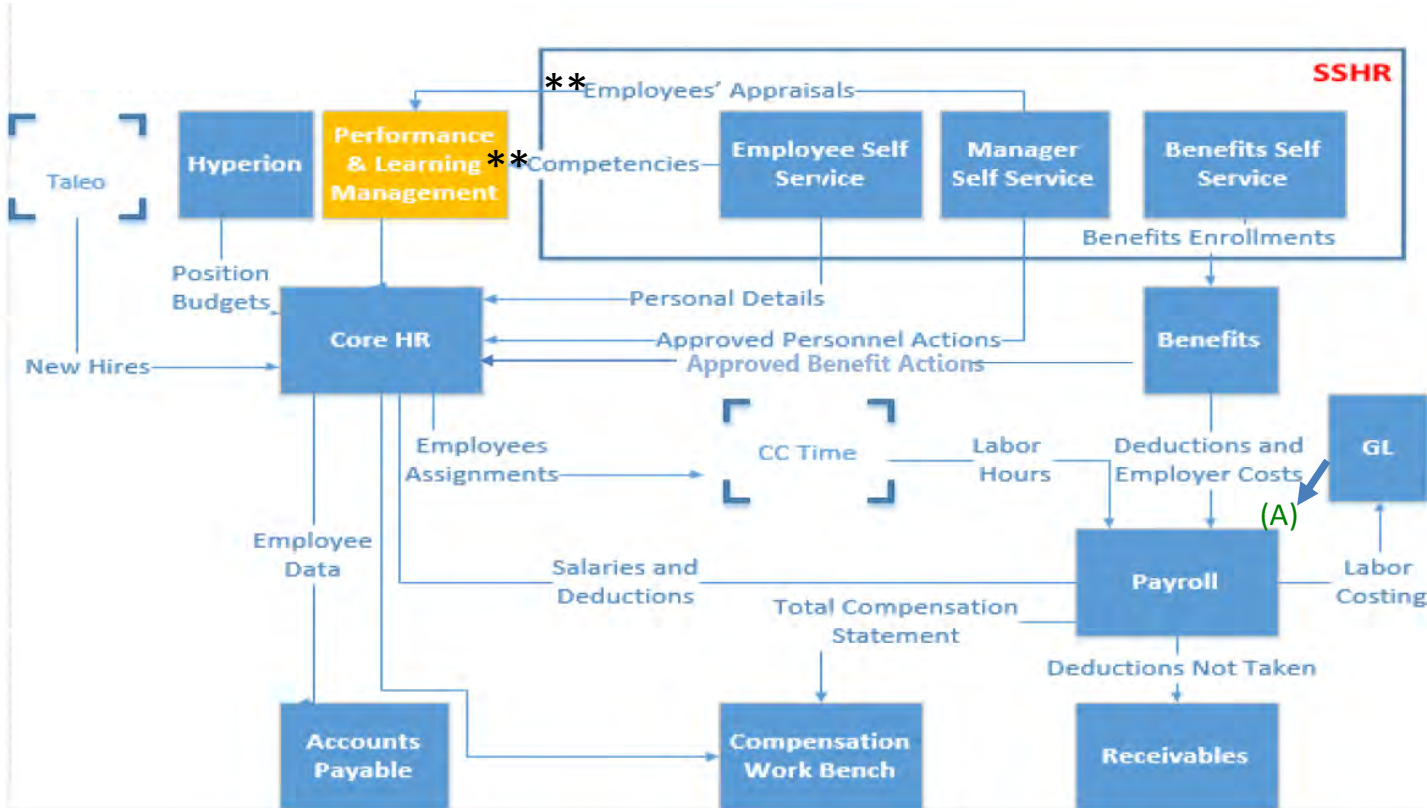


Multi-Year Effort Completed in 2018; Ongoing Enhancements; Used County-Wide including CCH

Sources: STEP Program Archives & ERP Sponsor Updates

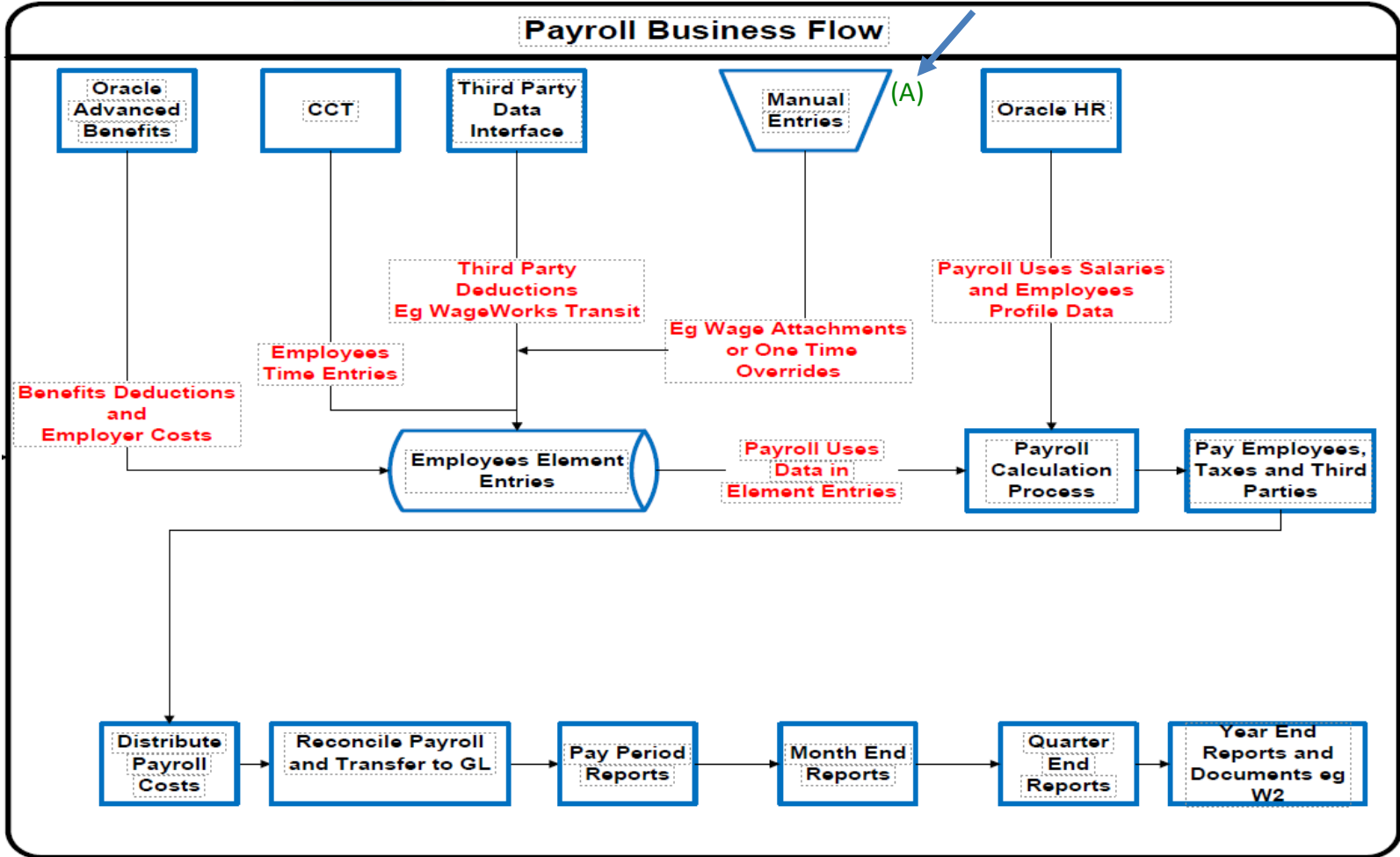


Sources: STEP Program Archives & ERP Sponsor Updates



Key: ** Not yet implemented

Sources: STEP Program Archives & ERP Sponsor Updates



Sources: STEP Program Archives & ERP Sponsor Updates

Q&A



COOK COUNTY
HEALTH

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #6

CCDPH Quarter 3 Report

Community Immunization Program
Emergency Preparedness and Response Unit

Kiran Joshi, MD, MPH

Lori Katich, MA

July 2024



Cook County DEPT of
Public Health

**BUILDING
HEALTHIER
COMMUNITIES**



COOK COUNTY
HEALTH

Community Immunization Program



Cook County DEPT
of
Public Health

BUILDING
HEALTHIER
COMMUNITIES



COOK COUNTY
HEALTH

Why do we need an Immunization Program?



CHICAGO SUN-TIMES Donate

News ▾ Sports ▾ Politics ▾ Commentary ▾ Life & Culture ▾ Obituaries ▾ Classifieds ▾ E-Paper More ▾

NEWS CHICAGO HEALTH

Measles case confirmed in suburban Cook County, 52 cases reported in Chicago

The resident was exposed during their time at a migrant shelter. They have recovered and are no longer contagious, the Cook County Department of Public Health said.

By Cindy Hernandez | Mar 29, 2024, 7:41pm CDT

In 2024 so far, more measles cases have been reported in Illinois than in all of 2010-2023 combined.

Source: <https://dph.illinois.gov/topics-services/diseases-and-conditions/diseases-a-z-list/measles.html>



CNN health Life, But Better Fitness Food Sleep Mindfulness Relationships Watch

CDC urges vaccination amid rise in measles cases in the US and globally

By Brenda Goodman, CNN

4 minute read · Updated 3:42 PM EDT, Mon March 18, 2024

A single dose of the MMR Vaccine is about 93% effective at preventing measles, while two doses are about 97% effective.

Source: <https://www.cdc.gov/measles/vaccination.html>



NEWS MEDICAL LIFE SCIENCES MEDICAL HOME LIFE SCIENCES HOME

About COVID-19 News Health A-Z

Measles outbreak in Illinois underscores critical need for vaccination

100/100

Download PDF Copy

By Dr. Sushama R. Chaphalkar, PhD. Mar 17 2024

Reviewed by Susha Cheriyaath, M.Sc.



COOK COUNTY HEALTH



Cook County DEPT of Public Health



Historical Context

- CCDPH immunization clinics closed in 2014, staff transitioned to CCH, lost VFC status
- Intention to deliver immunizations to residents in the setting of PCMH
- Ad hoc mobile clinics done for post-exposure prophylaxis in outbreak setting (measles)
- Responded to IDPH request to increase hepatitis A immunization coverage during multistate outbreak in 2018
- Activities during COVID included contracted in-home and mobile, some CCDPH-run mobile
- Distributed vaccine and therapeutics during 2022 Mpox outbreak

Environmental Scan

Major Program Elements at other Local Health Departments

Direct Immunization

- Brick-and-mortar
- Mobile clinics
- Pop-up events in the community, esp schools

VFC Support

- Technical assistance
- Increase VFC enrollment

Surveillance

- Community-level immunization rates

Provider Education/Outreach

- Timely vaccine updates
- Hot topic Q&A

Public Education/Outreach

- Unified messaging
- Educational materials

School and CBO Education/Outreach

- Regular meetings
- Maintain resource lists



Program Areas

1. Data analysis and dissemination
2. Community engagement and coordination
3. Health education campaigns
4. Emergency preparedness: exercises, outbreak rapid response, vaccine redistribution
5. Advocacy: decreasing barriers to VFC participation
6. Community vaccination events, with linkage to care



Next Steps

1. Planning off-hours COVID-19/Influenza immunization clinics at suburban Cook ACHN sites this fall
2. Engaging with colleagues at CountyCare to begin to leverage data to improve community provider immunization rates
3. Hiring for a Manager – Community Immunizations to begin shortly
4. Continue planning for program start-up

Emergency Preparedness and Response Unit



Cook County DEPT
of
Public Health

BUILDING
HEALTHIER
COMMUNITIES



COOK COUNTY
HEALTH

Emergency Preparedness and Response Unit - Purpose

The CCDPH Emergency Preparedness and Response Unit (EPRU) coordinates public health efforts in partnership with various disciplines: local, county, state and federal agencies to effectively plan for, respond to, and recover from public health events (natural disasters, disease outbreak or bioterrorism), impacting the health and wellbeing of Suburban Cook County (SCC) residents.

This work is a federal imperative for state and local public health departments and is funded through two ongoing grants from CDC, via IDPH:

- Public Health Emergency Preparedness Grant - \$973,840
- Cities Readiness Grant - \$207,320

Why do we need an Emergency Preparedness and Response Unit?

The Public Health Accreditation Board (PHAB) has recognized emergency preparedness and response as a foundational public health service because emergencies can disrupt health systems and negatively impact population health.

Our work:

- Minimizes injuries and deaths
- Prevents disease outbreaks and illnesses
- Ensures safe housing and facilities
- Protects health care facilities and services
- Recovers, rebuilds, and strengthens health systems



COOK COUNTY
HEALTH



Cook County DEPT
Public Health

BUILDING
HEALTHIER
COMMUNITIES

Lessons Learned During the COVID-19 Pandemic

- Staff capacity:
 - Gaps in CCDPH staff capacity limited response efficacy
- Facilities:
 - Pandemic response requires large facility and systems to store and distribute PPE, test kits, and vaccine
- Planning:
 - Bioterrorism focused plans lacked specificity for responding to pandemic events
 - Strong relationships with healthcare providers necessary for strong response
- Training and Exercise
 - All plans require regular training and exercising in order to test and validate

Emergency Preparedness Readiness



CAPACITY EXPANSION



- 7 to 12 FTEs
- Increased capacity for:
 - Management
 - Planning
 - Inventory
- Lessons learned (COVID-19)

PEOPLE



- Pandemic Preparedness
- Employee Notification
- All-Hazards
- Mass Dispensing
- 6 Others (in queue)

PLANS



- 16,000 square feet
- Centrally located
- 10-year lease
- Fully operational Q4

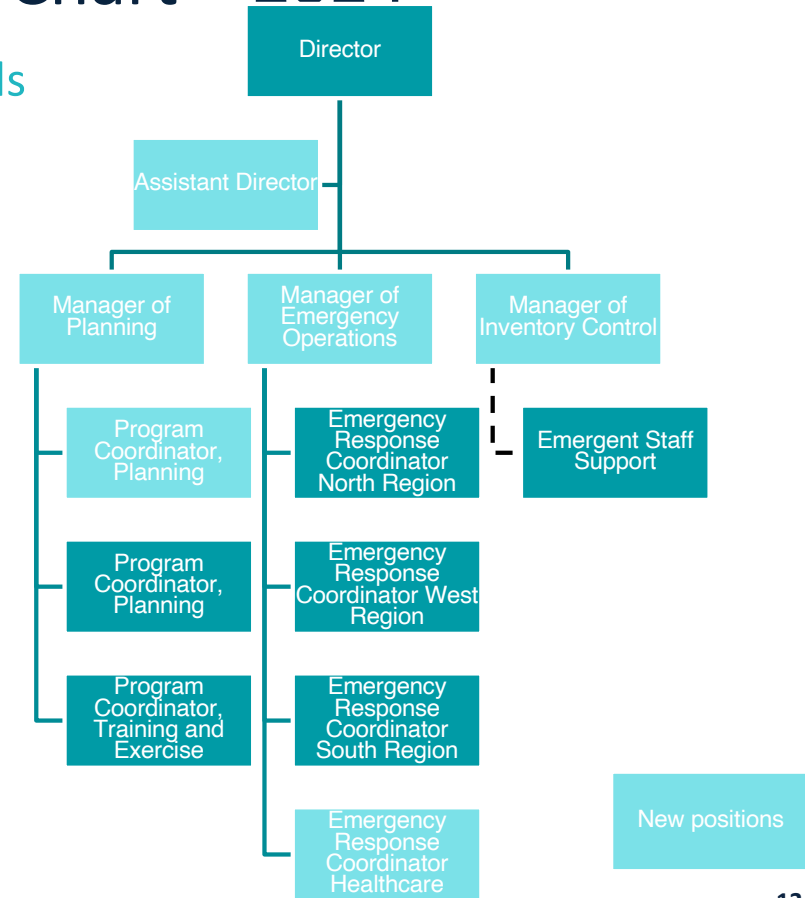
WAREHOUSE

Staff Capacity - Organizational Chart – 2024

Increased to 12 FTEs to address capacity needs

- Increased overall management capacity
- Strengthened planning capacity
- Developed inventory management capacity
- Modifying JDs to allow emergency staff support for inventory operations

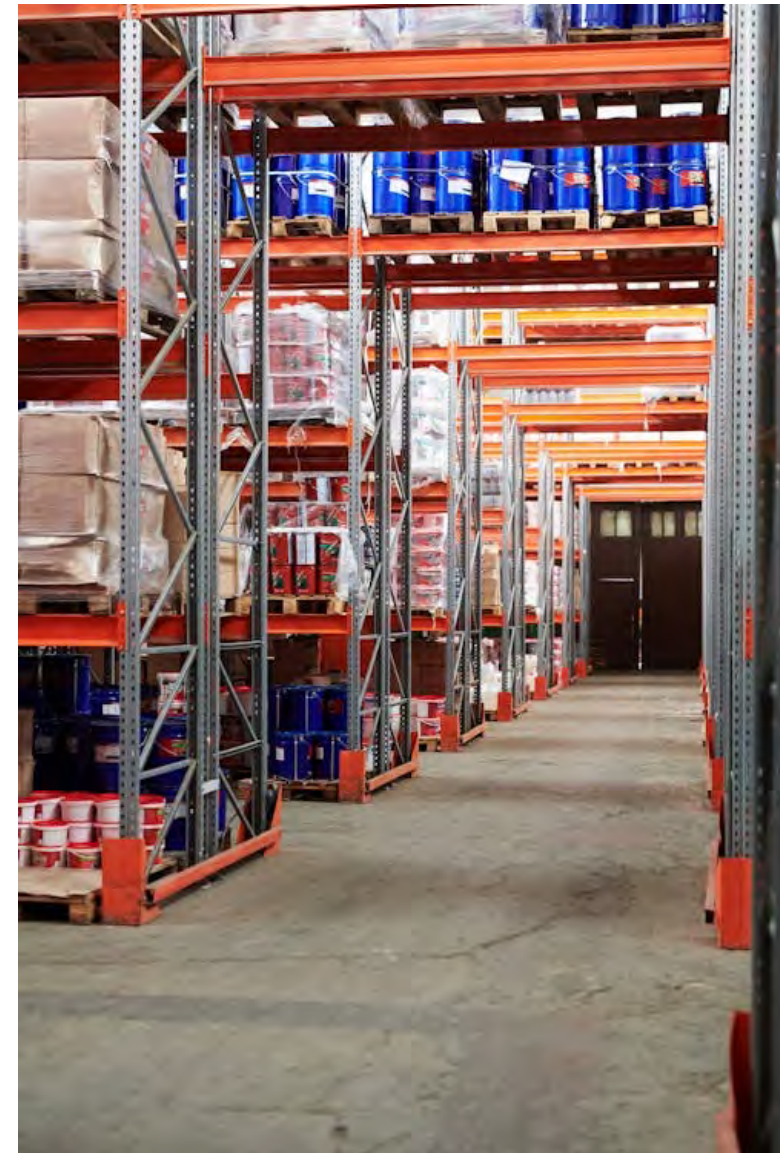
ALL changes responsive to lessons learned from COVID-19 pandemic



Facilities

New, centrally located warehouse

- Once operational, will be used to store vaccine and therapeutics along with a modest cache of PPE
- May also receive shipments from Strategic National Stockpile (vaccine, medications, PPE, equipment)
- 15,850 square feet, centrally located, close to major expressways
- Lease approved by CCH Board, CC Board of Commissioners
- Renovations underway, expected fully operational Q4 2024 / Q1 2025



COOK COUNTY
HEALTH



Cook County DEPT
of
Public Health

BUILDING
HEALTHIER
COMMUNITIES

Planning

- Emergency planning is critical to ensure CCDPH staff and partners have the systems, equipment, and capacity to respond to public health emergencies
- All CCDPH emergency response plans strengthened and updated with lessons learned from COVID-19.
- Pandemic Preparedness and Medical Countermeasures Dispensing plans will be updated by Q4 2025
- CCDPH has been building relationships with suburban Cook County healthcare providers. We are planning to convene providers for regular public health updates.



COOK COUNTY
HEALTH



Cook County DEPT
of
Public Health

BUILDING
HEALTHIER
COMMUNITIES





Training and Exercise

Staff regularly participate in drills and exercises with Federal, State and local partners

- Southwest suburban chemical spill exercise
- Internal CCDPH Incident Command System Workshop

Trainings and exercises provide a low-risk environment to:

- Test capabilities
- Familiarize personnel with roles and responsibilities
- Foster meaningful interaction with internal and external partners
- Improve communication across organizations

Questions?



Cook County DEPT
of
Public Health

BUILDING
HEALTHIER
COMMUNITIES



COOK COUNTY
HEALTH

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #7

Health Plan Services Update

Prepared for: CCH Board of Directors

Aaron Galeener

Chief Administrative Officer, Health Plan Services

July 26th, 2024



Metrics



Current Membership

Monthly membership as of July 5th, 2024

Category	Total Members	ACHN Members	% ACHN
FHP	244,529	12,496	5.1%
ACA	104,979	12,443	11.9%
ICP	31,068	4,705	15.1%
MLTSS	9,324	-	0%
SNC	7,405	332	4.5%
HBIA	22,216	2,250	10.1%
HBIS	6,718	702	10.4%
Total	426,239	32,928	7.7%

ACA: Affordable Care Act
FHP: Family Health Plan
ICP: Integrated Care Program

MLTSS: Managed Long-Term Service and Support (Dual Eligible)
SNC: Special Needs Children
HBIA/HBIS: Health Benefit for Immigrant Adults/Seniors



Managed Medicaid Market

Illinois Department of Healthcare and Family Services April 2024 Data

Managed Care Organization	Cook County	Cook Market Share
*CountyCare	441,754	34.2%
Blue Cross Blue Shield	351,247	27.2%
Meridian (a WellCare Co.)	280,663	21.8%
IlliniCare (Aetna/CVS)	117,040	9.1%
Molina	90,203	7.0%
YouthCare	8,986	0.7%
Total	1,289,893	100.0%

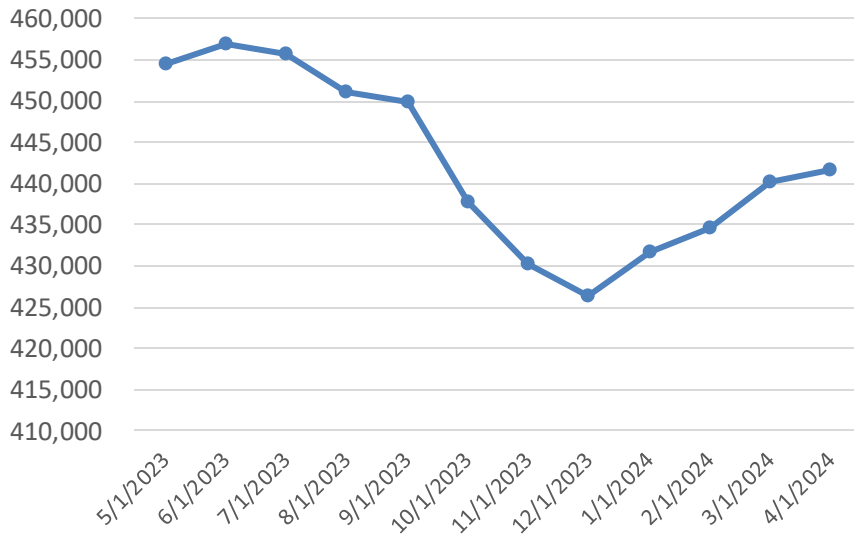
* Only Operating in Cook County



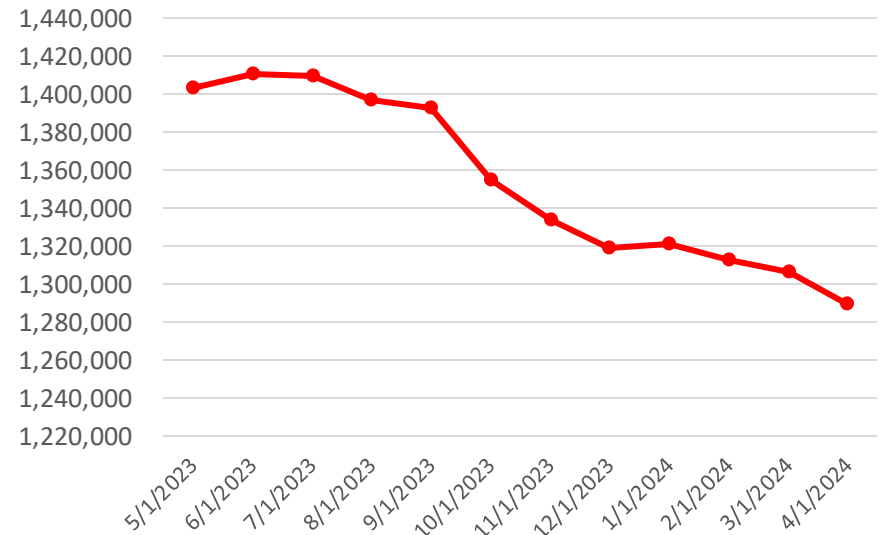
IL Medicaid Managed Care Trend in Cook County

(charts not to scale)

CountyCare



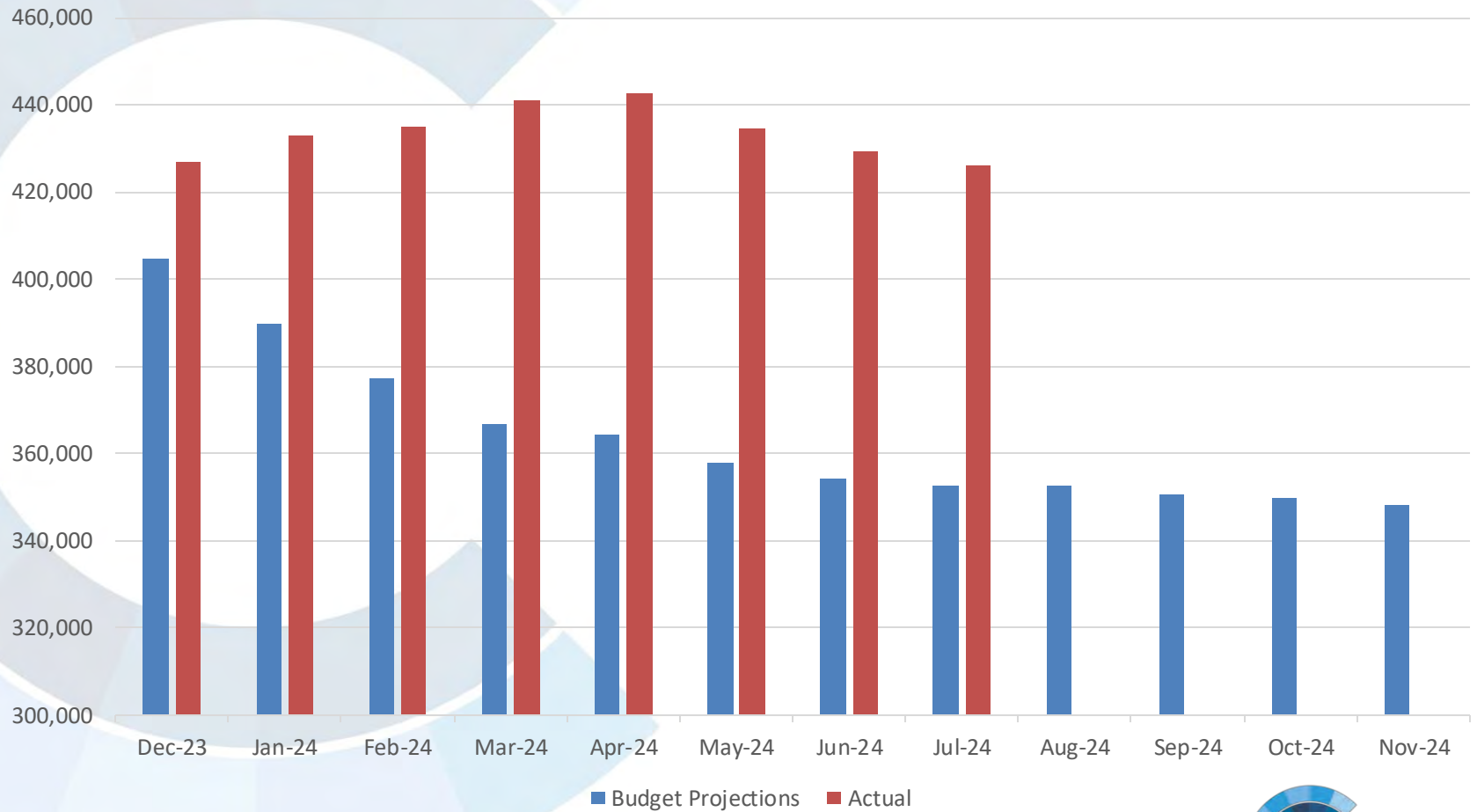
Cook County Medicaid Managed Care



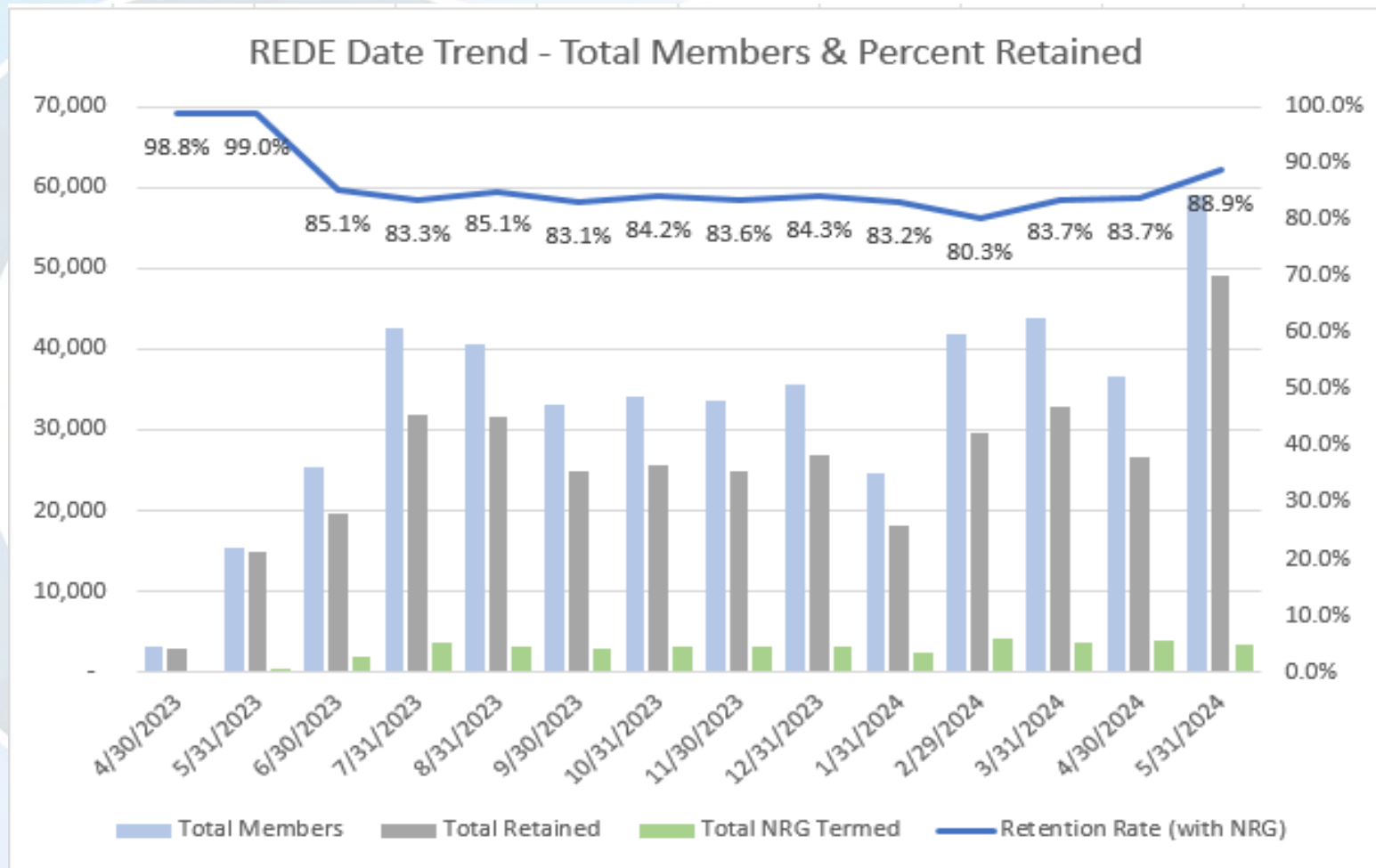
- CountyCare's enrollment **increased** 0.36% in April 2024 compared to the prior month, which can be attributed to HBI enrollment, and outperforms Cook County's **decrease** of 1.31%

FY 24 Budget | Membership

CountyCare Membership



REDE Retention



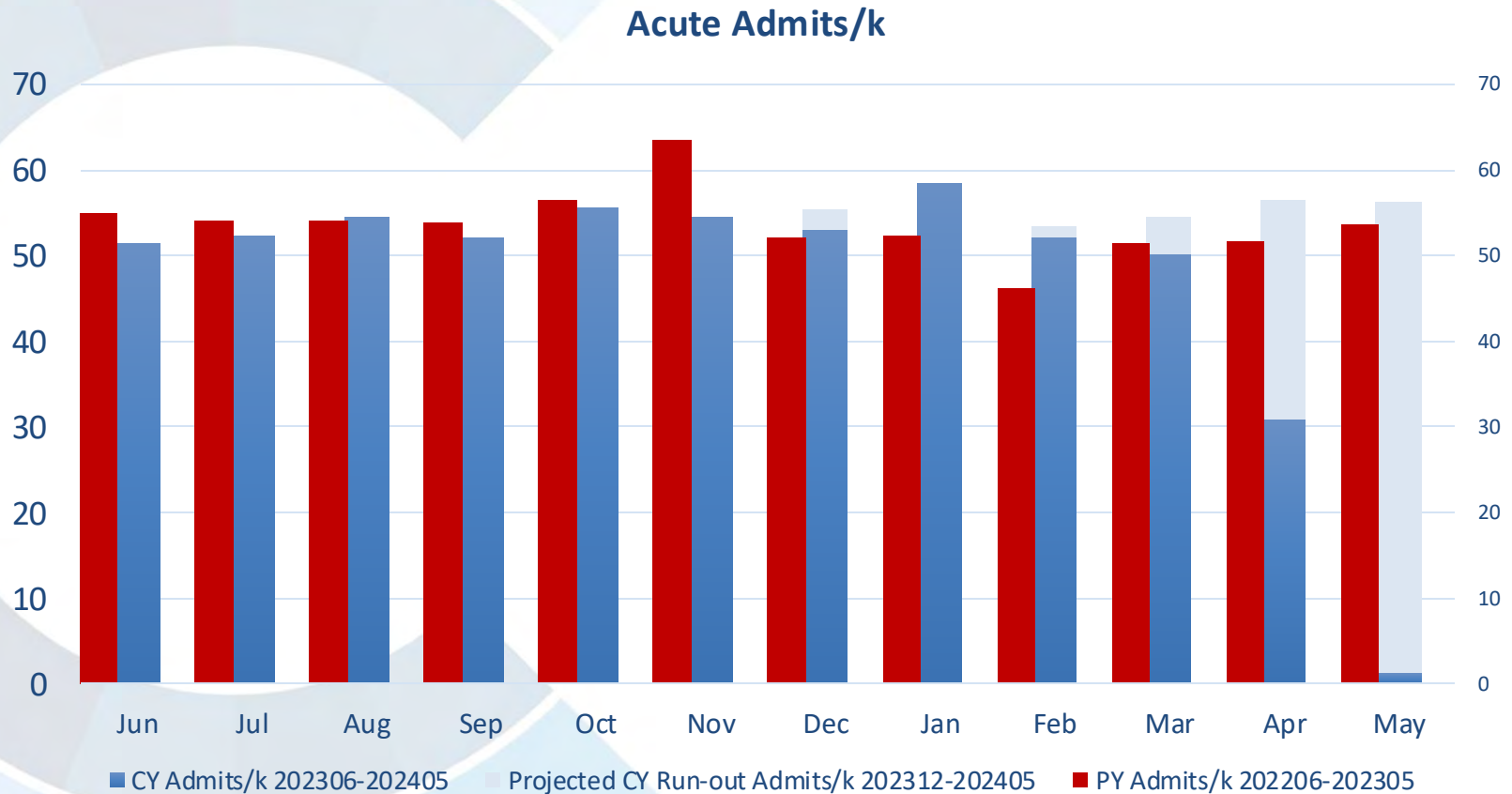
- Members with a 5/31/2024 redetermination date had an adjusted retention rate of 88.9%, which is an all-time high post REDE go-live



Operations Metrics: Call Center & Encounter Rate

		Performance		
Key Metrics	State Goal	Apr 2024	May 2024	Jun 2024
Member & Provider Services Call Center Metrics				
Inbound Call Volume	N/A	57,461	53,595	48,358
Abandonment Rate	< 5%	1.75%	2.13%	1.61%
Average Speed to Answer (minutes)	1:00	0:22	0:29	0:26
% Calls Answered < 30 seconds	> 80%	86.31%	82.56%	84.55%
Quarterly				
Claims/Encounters Acceptance Rate	98%	98%		

Current v. Prior Year: IP Acute Admits/1000

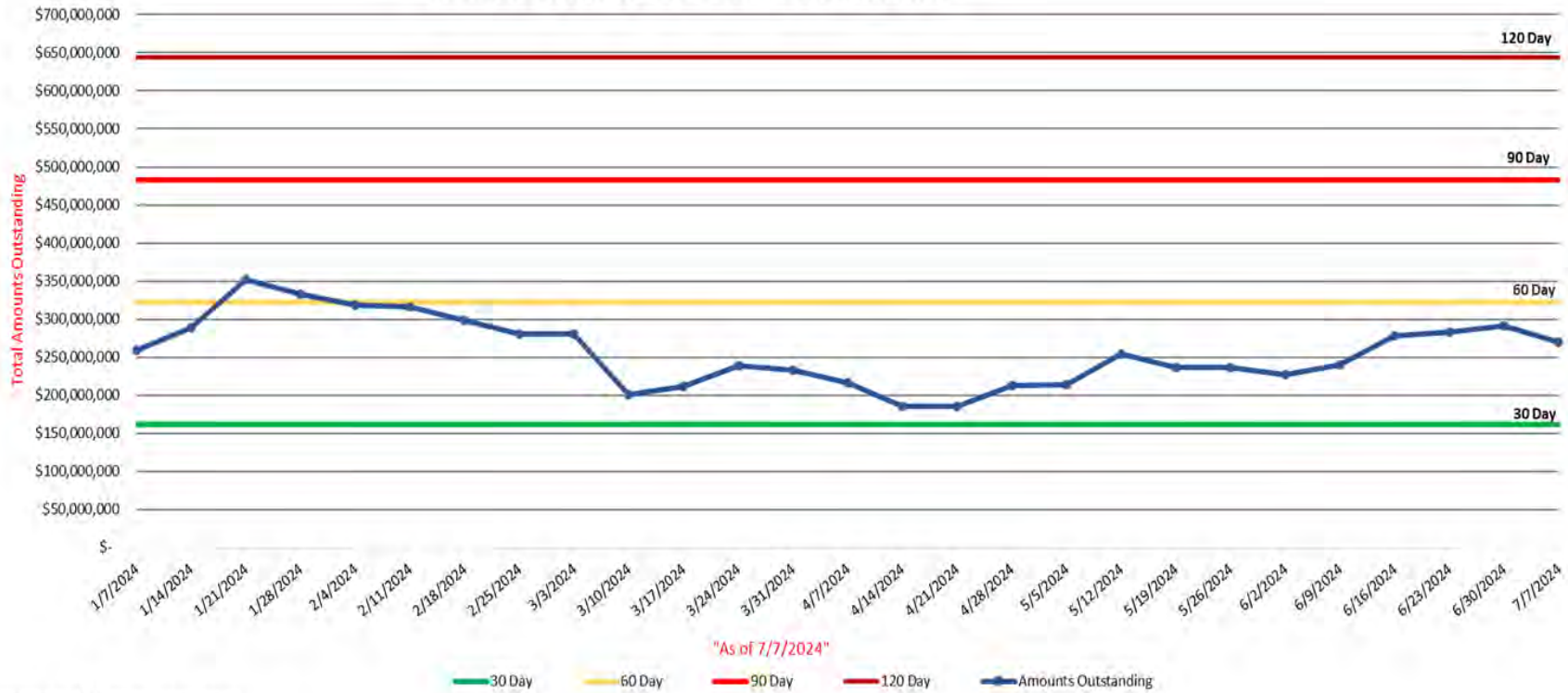


Updated monthly, paid through April 2024
 All acute and surgical cases + approved acute authorizations
 Domestic admissions are not included since they do not require Prior Authorization



Claims Payments

Received but Not Yet Paid Medical Claims



"As of 7/7/2024"

*Assumes average of 15 days to process claims
 *Assumes \$80.5M in pending claims not yet adjudicated
 *Medical claims only- does not include pharmacy, dental, vision or transportation claims. These claims typically average a 30-60 day payment timing.



Claims Payments

Received but Not Yet Paid Claims

Aging Days	0-30 days	31-60 days	61-90 days	91+ days	Grand Total
Q1 2020	\$ 109,814,352	\$ 53,445,721	\$ 46,955,452	\$ 9,290,569	\$ 219,506,093
Q2 2020	\$ 116,483,514	\$ 41,306,116	\$ 27,968,899	\$ 18,701,664	\$ 204,460,193
Q3 2020	\$ 118,379,552	\$ 59,681,973	\$ 26,222,464	\$ 71,735	\$ 204,355,723
Q4 2020	\$ 111,807,287	\$ 73,687,608	\$ 61,649,515	\$ 1,374,660	\$ 248,519,070
Q1 2021	\$ 111,325,661	\$ 49,497,185	\$ 4,766,955	\$ 37,362	\$ 165,627,162
Q2 2021	\$ 131,867,220	\$ 49,224,709	\$ 566,619	\$ 213,967	\$ 181,872,515
Q3 2021	\$ 89,511,334	\$ 25,733,866	\$ 38,516	\$ 779,119	\$ 116,062,835
Q4 2021	\$ 125,581,303	\$ 90,378,328	\$ 112,699	\$ 1,114,644	\$ 217,186,974
Q1 2022	\$ 144,241,915	\$ 12,166,101	\$ 2,958,928	\$ 2,183,828	\$ 161,550,772
Q2 2022	\$ 120,267,520	\$ 735,088	\$ 2,476,393	\$ 4,676,897	\$ 128,155,898
Q3 2022	\$ 105,262,634	\$ 16,617,110	\$ 59,407	\$ 15,171	\$ 121,954,322
Q4 2022	\$ 142,815,499	\$ 62,495,024	\$ 2,403,391	\$ 2,056,097	\$ 209,770,011
Q1 2023	\$ 110,831,299	\$ 7,841,360	\$ 3,067,736	\$ 443,885	\$ 122,184,280
Q2 2023	\$ 149,387,487	\$ 31,299,177	\$ 1,319,945	\$ 346,575	\$ 182,353,184
Q3 2023	\$ 191,389,015	\$ 38,673,162	\$ 743,469	\$ 97,943	\$ 230,903,588
Q4 2023	\$ 181,111,957	\$ 75,730,673	\$ 1,511,954	\$ 20,819	\$ 258,375,403
Q1 2024	\$ 194,081,254	\$ 5,307,661	\$ 33,846,206	\$ 160,417	\$ 233,395,538
Q2 2024	\$ 187,157,359	\$ 89,900,410	\$ 14,514,430	\$ 124,785	\$ 291,696,984
Week of 7/7/2024	\$ 164,882,559	\$ 92,548,033	\$ 11,880,608	\$ 64,999	\$ 269,376,199

*0-30 days is increased for an estimated \$80.5M of received but not adjudicated claims

*Medical claims only-does not include pharmacy, dental, vision or transportation claims

*The amounts in the table are clean claims



Thank you

Q&A



Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
July 26, 2024

ATTACHMENT #8



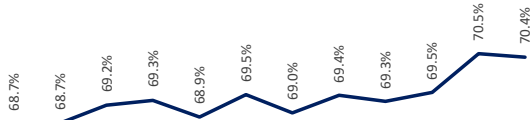
Op Ex Steering Committee Dashboard for Stroger Hospital

DOMAIN WORKGROUPS	Metrics	Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	68.69%	68.70%	69.17%	69.30%	68.86%	69.45%	68.97%	69.43%	69.27%	69.51%	70.53%	70.44%
	Monthly % Top Box for Comm. w/ Nursing Domain	73.00%	77.00%	69.30%	72.51%	66.51%	76.00%	73.45%	66.51%	69.28%	61.43%	70.34%	75.59%	72.48%	73.20%	66.11%
		Target	Stretch Target	Baseline	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
	Rolling 12-month Survey Response Rate*	15.00%	16.00%	13.60%	12.90%	8.30%	13.00%	13.30%	13.50%	13.50%	13.00%	13.70%	13.80%	13.70%	13.60%	13.30%
	Monthly Survey Response Rate*	15.00%	16.00%	13.60%	14.60%	12.90%	13.50%	16.40%	14.30%	14.50%	11.00%	12.70%	12.70%	13.30%	13.00%	11.90%
CLINICAL OUTCOMES	Monthly Volume of CLABSI	Target	Stretch Target	2023	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
	SIR Rate CLABSI	0.8	n/a	0.76	0.00	0.00	2.00	0.76	0.78	0.61	0.60	0.80	0.75	0.00	0.00	0.00
	Monthly Volume of CAUTI	Target	Stretch Target	2023	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
	SIR Rate CAUTI	0.8	n/a	0.47	0.43	1.00	0.00	0.00	0.00	1.00	1.00	0.51	0.00	0.89	0.00	0.53
	Monthly Volume of VTE PSI-12	Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
	Observed over Expected Ratio PSI-12	<=7	0	14	0	3	1	0	1	2	2	0	0	1	3	2
					0.00	2.41	0.80	0.00	1.06	2.04	0.90	0.00	0.00	0.82	2.29	1.94
READMISSIONS	Rolling 12-month All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	April	May-24
	Monthly All Cause, All Payer, All Age - Readmissions Rate - CMS Definition Same Hospital	8.40%	8.00%	9.40%	9.22%	9.28%	9.19%	9.20%	8.89%	8.91%	8.76%	8.52%	8.55%	8.42%	8.37%	8.22%
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	8.40%	8.00%	9.40%	8.28%	9.45%	8.48%	9.60%	6.65%	8.47%	7.37%	6.79%	8.61%	7.72%	8.28%	8.76%
		Target	Stretch Target	Baseline	4/22-3/23	5/22-4/23	6/22-5/23	7/22-6/23	8/22-7/23	9/22-8/23	10/22-9/23	11/22-10/23	12/22-11/23	1/23-12/23	2/23-1/24	3/23-2/24
	IHA Rolling 12-Month All Cause All Payer - Readmissions including other hospitals **	13.00%	12.00%	14.00%	14.13%	13.80%	14.09%	14.00%	14.08%	13.86%	13.59%	13.38%	13.47%	13.41%	13.13%	13.03%
THROUGHPUT	Metrics	Target	Stretch Target	Baseline	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
	Monthly GMLOS Avg Variance in days, excluding patients >30 days LOS	1.23	0.73	1.73	1.73	1.94	1.56	2.00	1.27	1.71	2.08	2.12	2.60	2.12	1.90	1.58

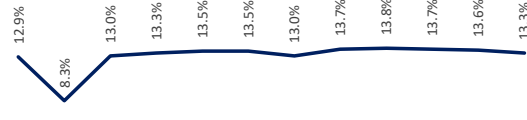


Op Ex Steering Committee Dashboard for Stroger Hospital

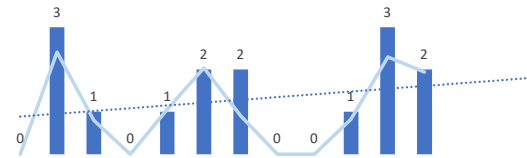
Stroger Rolling 12-month % Top Box for Communication w/ Nursing Domain



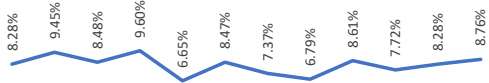
Stroger Rolling 12-month Survey Response Rate



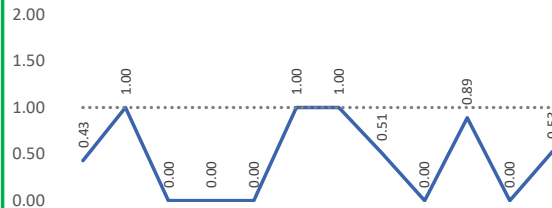
Stroger Volume of PSI-12 - Perioperative Pulmonary Embolism or Deep Vein Thrombosis



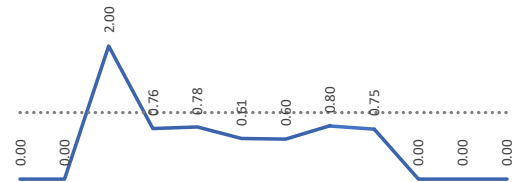
Stroger Monthly All Cause Readmissions Same Hospital



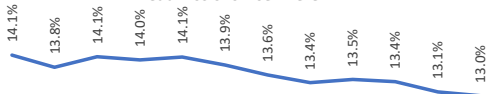
Stroger Monthly CAUTI SIR



Stroger Monthly CLABSI SIR



Stroger Rolling 12-month All Cause Readmissions including Readmissions Elsewhere



Stroger Monthly GMLOS Variance



Data sources: Patient Experience from Press Ganey; HAI- Infection Control Dept; VTE PSI - Vizient; Readmissions - Vizient & Illinois Hospital Association; CMI-Vizient

Author: J. Rozenich, BS, MBA

* Survey Responses are refreshed retroactively up to 6-8 months back

**IHA data is updated quarterly



Op Ex Steering Committee Dashboard for Provident Hospital

DOMAIN WORKGROUPS

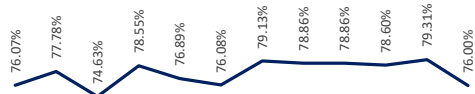
Metrics

		Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
PATIENT EXPERIENCE	Rolling 12-month % Top Box for Comm. w/ Nursing Domain	79.80%	80.00%	74.63%	76.07%	77.78%	74.63%	78.55%	76.89%	76.08%	79.13%	78.86%	78.86%	78.60%	79.31%	76.00%
	Monthly % Top Box for Communication w/ Nursing Domain	79.80%	80.00%	74.63%	77.78%	96.30%	66.67%	80.00%	63.64%	55.56%	100.00%	63.89%	85.16%	71.48%	80.00%	60.00%
					May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24
	Rolling 12-month Survey Response Rate*	18.00%	20.00%	11.80%	11.30%	11.90%	12.00%	11.90%	12.30%	12.70%	12.40%	12.70%	12.10%	12.80%	13.80%	13.40%
	Monthly Survey Response Rate*	18.00%	20.00%	11.80%	6.60%	17.40%	14.30%	10.90%	15.40%	15.40%	12.70%	9.80%	10.90%	17.00%	23.50%	4.80%
CLINICAL OUTCOMES	Rolling 12 month SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	44.83%	48.48%	48.65%	50.00%	45.00%	46.15%	47.50%	46.15%	42.11%	42.11%	39.53%	43.24%
	Monthly SEP-1 Bundle Compliance	60.00%	65.00%	50.00%	33.33%	75.00%	50.00%	66.67%	25.00%	33.00%	100.00%	0.00%	33.00%	0.00%	33.33%	n/a
		Target	Stretch Target	Baseline	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24			
	Monthly Hand Hygiene Compliance	80.00%	90.00%	75.38%	72.78%	67.86%	65.07%	73.51%	75.12%	77.37%	84.73%	88.06%	83.80%			
THROUGHPUT	Rolling 12-month LWBS	4.50%	4.00%	5.50%	4.30%	4.46%	5.18%	5.51%	5.93%	6.49%	7.17%	7.40%	6.97%	7.63%	7.63%	7.80%
	Monthly LWBS Rate	4.50%	4.00%	5.50%	5.85%	5.95%	13.00%	8.27%	11.45%	11.59%	11.67%	5.55%	5.94%	3.77%	4.58%	6.28%
		Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24



Op Ex Steering Committee Dashboard for Provident Hospital

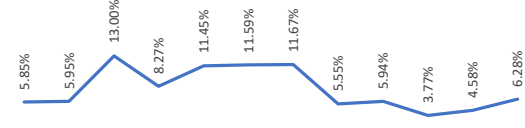
Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain



Provident Rolling 12-month Survey Response Rate



Provident Monthly LWBS Rate



Provident Rolling 12-month SEP-1 Bundle Compliance Rate



Provident Monthly Hand Hygiene Compliance



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau

Author: J. Rozenich, BS, MBA

**Survey returns are refreshed historically as data is received*

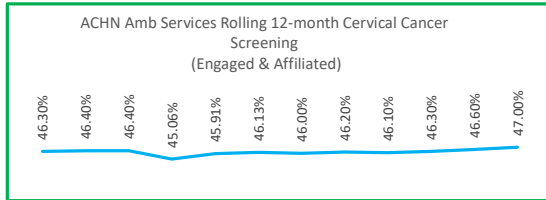
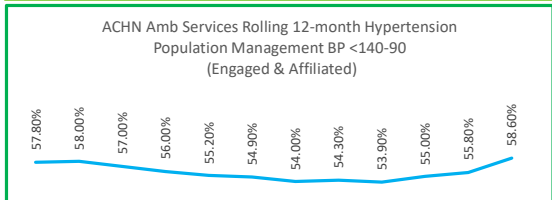
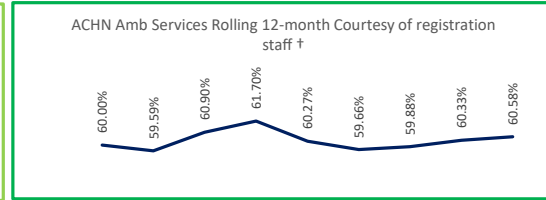
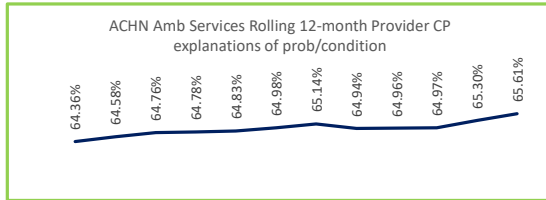
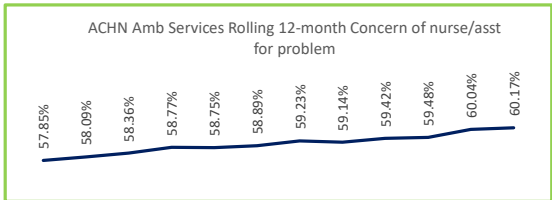
n/a = no cases



Op EX Steering Committee Dashboard for ACHN

DOMAIN WORKGROUPS Metrics

	Target	Stretch Target	Baseline	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24
PATIENT EXPERIENCE															
Rolling 12-month Concern of nurse/asst for problem	61.34%	63.56%	58.77%	57.85%	58.09%	58.36%	58.77%	58.75%	58.89%	59.23%	59.14%	59.42%	59.48%	60.04%	60.17%
Monthly Concern of nurse/asst for problem	61.34%	63.56%	58.77%	58.27%	59.52%	59.18%	60.57%	59.56%	61.37%	62.83%	57.25%	61.18%	59.77%	63.96%	60.00%
Rolling 12-month Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	64.36%	64.58%	64.76%	64.78%	64.83%	64.98%	65.14%	64.94%	64.96%	64.97%	65.30%	65.61%
Monthly Provider CP explanations of prob/condition	66.80%	69.84%	64.78%	64.56%	65.03%	66.18%	64.88%	64.08%	67.58%	67.38%	62.36%	65.28%	64.04%	69.01%	68.04%
Rolling 12-month Courtesy of registration staff †	60.00%	65.00%	60.00%				60.00%	59.59%	60.90%	61.70%	60.27%	59.66%	59.88%	60.33%	60.58%
Monthly Courtesy of registration staff †	60.00%	65.00%	60.00%				60.00%	59.59%	62.31%	63.55%	58.10%	57.70%	60.96%	62.40%	62.01%
HEDIS															
Rolling 12-month Hypertension Population Management BP <140-90 (Engaged & Affiliated)	55.00%	60.00%	50.53%	57.80%	58.00%	57.00%	56.00%	55.20%	54.90%	54.00%	54.30%	53.90%	55.00%	55.80%	58.60%
Rolling 12-month Cervical Cancer Screening (Engaged & Affiliated)	47.00%	52.00%	42.83%	46.30%	46.40%	46.40%	45.06%	45.91%	46.13%	46.00%	46.10%	46.30%	46.60%	47.00%	



Data sources: Patient Experience from Press Ganey; Sep-1 Bundle chart abstracted CMS measure; Hand Hygiene TST Infection Control observation software; LWBS - BI Tableau
Author: J. Rozenich, BS, MBA