

Minutes of the Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS) held on Friday, June 28, 2024 at the hour of 9:45 A.M., at 1950 West Polk Street, Room 5301, in Chicago, Illinois.

I. Attendance/Call to Order

Chair Taylor called the meeting to order.

Present: Chair Lyndon Taylor and Directors Jay Bhatt, DO, MPH, MPA; Robert Currie; Raul Garza; Joseph M. Harrington; Sage J. Kim, PhD; Robert G. Reiter, Jr.; Sam A Robinson, III, PhD; and Mia Webster Cross, MSN, RN (9)

Remotely Present: Director Tanya R. Sorrell, PhD, PMHNP-BC (1)

Absent: None (0)

Director Reiter, seconded by Director Webster Cross, moved to allow Director Sorrell to remotely participate as a voting member in this meeting. THE MOTION CARRIED UNANIMOUSLY.

Chair Taylor welcomed Dr. Sage Kim, who was recently appointed to the CCH Board.

Additional attendees and/or presenters were:

Abayomi Akintorin, MD - President of the Stroger Hospital Executive Medical Staff
Jennifer Brothers - Executive Director, Impact Fund & Community Services
Jeff McCutchan – General Counsel
Erik Mikaitis, MD – Interim Chief Executive Officer
Thomas Nutter, MD – Chief Behavioral Health Officer
Alisha Patel – Assistant General Counsel

Krzysztof Pierko, MD, MBA, FACP – Associate Chair, Department of Medicine
Carrie Pramuk-Volk – Interim Chief Human Resources Officer
Deborah Santana – Secretary to the Board
Cristina Turino – Interim Chief Plan Officer, Health Plan Services
Craig Williams – Chief Administrative Officer

The next regular meeting of the Board of Directors is scheduled for Friday, July 26, 2024 at 9:00 A.M.

VI. Report from Chair of the Board (taken out of order)

Chair Taylor stated that the Board will begin today by recognizing the very sad and unexpected passing of our Board Vice Chair, the Honorable Dr. Dennis Deer. He was a stalwart friend and colleague, passionate health advocate, and a loving and cherished husband and father. We will formally present a resolution at the July 26th Board meeting so his family can be present for it.

A moment of silence was held to honor Vice Chair Deer. Brief comments on his passing were then made by Directors and Dr. Erik Mikaitis, Interim Chief Executive Officer. Chair Taylor concluded by saying that the Board looks forward to fully recognizing the life and work of Vice Chair Deer with his family in July. In the meantime, the Board sends its most sincere condolences to his family.

II. Employee Recognition (details included in Attachment #3)

Dr. Mikaitis recognized a number of employees for their outstanding work.

III. Public Speaker Testimony

There was no public testimony submitted.

IV. Board and Committee Reports

A. Board of Directors Meeting Minutes, May 31, 2024

Chair Taylor inquired whether any corrections or revisions to the minutes were needed.

Director Bhatt, seconded by Director Kim, moved to approve Item IV(A) the Minutes of the Board of Directors Meeting of May 31, 2024. THE MOTION CARRIED UNANIMOUSLY.

B. Finance Committee Meeting, June 14, 2024

- i. Meeting Minutes, which include the following action items:
 - Contracts and Procurement Items
 - Receive and file Grant Award-Related Items

Director Reiter provided an overview of the Meeting Minutes. He noted that request numbers 6, 7, 12, 15, 21, 22, 23, 25, 29, 30, 31 and 32 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

Director Reiter, seconded by Director Harrington, moved to approve Item IV(D) the Minutes of the Finance Committee Meeting of May 20, 2024, which include approval of the Contracts and Procurement Items, and receiving and filing of the Grant Award-Related Items. THE MOTION CARRIED.

Director Bhatt abstained and voted PRESENT on request number 15 of the Contracts and Procurement Items contained within the Minutes.

Director Robinson abstained and voted PRESENT on request number 4 of the Contracts and Procurement Items contained within the Minutes.

C. Receive and File Informational Reports from June 14, 2024 Quality and Patient Safety Committee Meeting (meeting canceled due to lack of a quorum)

- Operational Excellence (OpEx) Dashboard
- Updates from OpEx Workgroups
- Regulatory Update
- Stroger and Provident Hospital Quality Committee Summaries

Director Bhatt indicated that the informational reports were sent in advance and posted to the CCH website, but were not reviewed as the Committee Meeting was canceled due to lack of a quorum. It is requested that the reports are received and filed, so they are included as part of this meeting record.

Director Harrington, seconded by Director Webster Cross, moved to receive and file the June informational reports relating to the Quality and Patient Safety Committee. THE MOTION CARRIED UNANIMOUSLY.

V. Action Items

A. Contracts and Procurement Items

There were no Contracts and Procurement Items presented directly for the Board's consideration.

B. Proposed appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s) (Attachment #1)

Dr. Krzysztof Pierko, Associate Chair of the Department of Medicine, provided an overview of the proposed one (1) Stroger Hospital Division Chair Initial Appointment and six (6) Stroger Hospital Division Chair Reappointments.

Director Webster Cross, seconded by Director Reiter, moved to approve the proposed one (1) Stroger Hospital Division Chair Initial Appointment and six (6) Stroger Hospital Division Chair Reappointments. THE MOTION CARRIED UNANIMOUSLY

C. Proposed Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes (Attachment #2)

Dr. Abayomi Akintorin, President of the Stroger Hospital Executive Medical Staff, provided an overview of the proposed Stroger Hospital Medical Staff Appointments/Reappointments/Changes presented for the Board's consideration. Dr. Paul Allegretti, President of the Provident Hospital Medical Executive Committee, was unable to attend; it was noted that the proposed Provident Hospital Medical Staff Appointments/Reappointments/Changes were sent to Directors in advance of the meeting and are presented for the Board's consideration.

Director Webster Cross, seconded by Director Reiter, moved to approve the proposed Stroger Hospital and Provident Hospital Medical Staff Appointments/Reappointment/Changes. THE MOTION CARRIED UNANIMOUSLY.

D. Any items listed under Sections IV, V and IX

VI. Report from Chair of the Board

This item was taken out of order and was reviewed at the beginning of the meeting.

VII. Report from Interim Chief Executive Officer (Attachment #3)

Dr. Mikaitis provided an introduction to the report and presenter listed below. Also included for the Board's information were the Divisional Executive Summaries (included in Attachment #3.)

A. Stronger Together Behavioral Health Grant Award Update – reviewed by Dr. Thomas Nutter, Chief Behavioral Health Officer and Jennifer Brothers, Executive Director, Impact Fund & Community Services

VII. Report from Interim Chief Executive Officer (continued)

During the review of the Update, Director Bhatt requested that this topic be added to the Quality and Patient Safety Committee agenda(s) for follow-up as appropriate. Director Harrington noted that they expect to have six (6) months of data by February – he requested that the Board receive a report at that time.

VIII. Informational Reports

The following informational reports were reviewed and discussed.

- A. Human Resources Committee Metrics** (Attachment #4) – reviewed by Carrie Pramuk-Volk, Interim Chief Human Resources Officer
- B. Managed Care Committee Metrics** (Attachment #5) - reviewed by Cristina Turino, Interim Chief Plan Officer, Health Plan Services

IX. Closed Meeting Items

- A. Claims and Litigation**
- B. Discussion of personnel matters**
- C. Update on Labor Negotiations**

Director Reiter, seconded by Director Harrington, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(2), regarding “collective negotiating matters between the public body and its employees or their representatives,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member,” and 5 ILCS 120/2(c)(17), regarding “the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body.”

IX. Closed Meeting Items (continued)

On the motion to recess the open meeting and convene into a closed meeting, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Taylor and Directors Bhatt, Currie, Garza, Harrington, Kim, Reiter, Robinson and Webster Cross (9)

Nays: None (0)

Absent: Director Sorrell (1)

THE MOTION CARRIED UNANIMOUSLY and the Board convened into a closed meeting.

Chair Taylor declared that the closed meeting was adjourned. The Board reconvened into the open meeting.

X. Adjourn

As the agenda was exhausted, Chair Taylor declared that THE MEETING WAS ADJOURNED.

Respectfully submitted,
Board of Directors of the
Cook County Health and Hospitals System

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Lyndon Taylor, Chair

Attest:

XXXXXXXXXXXXXXXXXXXXXXXXXXXX
Deborah Santana, Secretary

Requests/Follow-up:

Request: During the review of Item VII(A), Stronger Together Behavioral Health Grant Award Update

- Director Bhatt requested that this topic be added to the Quality and Patient Safety Committee agenda(s) for follow-up as appropriate.
- Director Harrington noted that they expect to have six (6) months of data by February – he requested that the Board receive a report at that time.

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
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ATTACHMENT #1

Meeting of the CCH Board of Directors

June 28, 2024

Back-Up Material for Item No. V(B)

Appointment and Re-Appointment of Stroger Hospital Department Chairs and Division Chairs

Respectfully requesting approval of the following:

Initial appointment of the following individual Division Chair of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

Name	Department/Appt Term	Title
Frances Manosca, MD	Pathology Appt Term 6/02/24 – 6/30/26	Chair of the Division of Cytopathology

Re-appointment of the following individual Division Chairs of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

Name	Department/Appt Term	Title
Erin Farlow, MD	Surgery Appt Term 06/1/24 – 06/30/26	Chair of the Division of Vascular Surgery
Manhal Khilfeh, MD	Pediatrics Appt Term 06/1/24 – 06/30/26	Chair of the Division of Neonatology
Zahra Naheed, MD	Pediatrics Appt Term 06/1/24 – 06/30/26	Chair of the Division of Pediatric Cardiology
Isaac Paintsil, MD	Medicine Appt Term 06/1/24 – 06/30/26	Chair of the Division of Hospital Medicine
Kyungran Shim, MD	Medicine Appt Term 06/1/24 – 06/30/26	Chair of the Division of Preventive Medicine
Augustine Manadan, MD	Medicine Appt Term 06/1/24 – 06/30/26	Chair of the Division of Rheumatology

<p style="text-align: center;">APPROVED</p> <p style="text-align: center;">JUNE 28 2024</p> <p style="text-align: center;"><small>BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM</small></p>

Cook County Health and Hospitals System
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ATTACHMENT #2



COOK COUNTY HEALTH

Leadership

Toni Preckwinkle
President
Cook County Board of Commissioners

Erik Mikaitis, MD, MBA
Interim Chief Executive Officer
Cook County Health

Board of Directors

Lyndon Taylor
Chair of the Board

Hon. Dr. Dennis Deer, LCPC, CCFC
Vice Chair of the Board

Jay Bhatt, DO, MPH, MPA
Robert Currie
Raul Garza
Joseph M. Harrington
Robert G. Reiter, Jr.

Sam A Robinson, III, PhD
Tanya R. Sorrell, PhD, PMHNP-BC
Otis L. Story, Sr., MA, MHSA, FACHE
Mia Webster Cross, MSN, RN

To: Quality and Patient Safety Committee
From: Executive Medical Staff Committee of John H. Stroger Jr., Hospital
Date: June 3, 2024
CC: Cook County Health
Memo: John H. Stroger Jr., Hospital Medical Staff Action Items

Dear Members of the Quality and Patient Safety Committee of the CCH Board:

Please be advised that the Executive Medical Staff Committee of John H. Stroger Jr., Hospital of Cook County Health has approved the attached list of medical staff action items by electronic vote on June 3, 2024, for your consideration.

Thank you kindly and respectfully submitted,

Abayomi E. Akintorin, MD
President, Executive Medical Staff (EMS)



TO: Quality, Patient and Safety Committee

FROM: Abayomi E. Akintorin, MD
EMSC President

SUBJECT: Medical Staff Appointments and Other Business Recommended by the **Executive Medical Staff Committee.**

Medical Staff Appointments/Reappointments Effective June 7, 2024, and are subject to Approval by Cook County Health Systems Boards.

OLD BUSINESS

N/A

PHYSICIAN PROVIDERS

NEW BUSINESS

Initial(s):

- Ahmed, Saud Suhael MD/Radiology **Recommended**
- Ejaz, Aslam, MD/Surgery/Surgical Oncology **Recommended**
- Grandbois, Lindsey Lea, DO/Radiology/Diagnostic Radiology **Recommended**
- Guirguis, Samuel Wafaa DO/Radiology **Recommended**
- Hammo, Hasan Abdelhai MD/Hospital Medicine **Recommended**
- Natour, Bashar, MD/Hospital Medicine **Recommended**
- Madrid, Bianca MD/Nephrology/Hypertension **Recommended**
- Mannheim, Jonathan Eric, MD/Pediatrics/Infectious Disease **Recommended**
- Mousa-Ibrahim, Fady Mohammed DO/Neurology **Recommended**

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Nissan, Ninos Elias MD/Hospital Medicine **Recommended**
Rahim, Shiraz, MD/Radiology/Diagnostic Radiology **Recommended**
Wilson, Jessica MD/Neurology **Recommended**

Reappointment(s):

Ahmed, Ali, MD/Hospital Medicine **Recommended**
Alexander, Bozana, MD/Anesthesiology **Recommended**
Almoghrabi, Anas MD/Gastroenterology **Recommended**
Barnes, Arti MD / Infectious Disease **Recommended**
Bakare, Laura MD/Internal Medicine **Recommended**
Buhrfiend, Colleen M., MD/Pediatrics/Peds Neurology **Recommended**
Cosby, Karen S., MD/Emergency Medicine **Recommended**
Galang, Maria Therese S., DMD/Surgery/Oral & Maxillofacial **Recommended**
Grewal, Harman, MD/General Medicine **Recommended**
Hall-Ngorima, Regina, MD/Psychiatry **Recommended**
Haq, Yaser, MD/Psychiatry/Correctional Health **Recommended**
Hasan, Jafar S. MD /Surgery/Plastic Surgery **Recommended**
Hernandez Guarin, Laura Natalia MD/Infectious Disease **Recommended**
Ilie, Ionut, MD/General Medicine **Recommended**
Im, Pil Bin, MD/Family Medicine/Surgery **Recommended**
Irons, Sharon, MD/General Medicine **Recommended**
Keen, John D., MD/Radiology/Imaging Center **Recommended**
Kolesnikov, Igor V., MD/Anesthesiology **Recommended**
Kumari, Sonali, MD/Psychiatry **Recommended**
Leo, Paul, MD/Family Medicine **Recommended**
Limpar, Mariko May, MD/Medicine/EHS **Recommended**
Mackie, Orlanda, MD, General Medicine **Recommended**
Manadan, Augustine M/Rheumatology **Recommended**
Mathew, Suja, MD/General Medicine **Recommended**
Milburn, Mason Wayne, MD/Surgery/Orthopedic **Recommended**
McDonald, Sarah F., MD/Surgery/Otolaryngology **Recommended**
Meier, Garnet MD/ Endocrinology **Recommended**
Mohan, Geetika, MD/Hospital Medicine **Recommended**
Paek, Hyang Won, MD/Anesthesiology **Recommended**

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Pelaez, Victor M, MD/Adult Cardiology [Recommended](#)
Pierko, Krzysztof, MD/Hospital Medicine [Recommended](#)
Ree, Alexander A., MD/Radiology/Diagnostic Radiology [Recommended](#)
Rohr, Louis, MD/General Medicine [Recommended](#)
Seares, Marie Jennifer Benjamin, MD/General Medicine [Recommended](#)
Seder, Christopher W., MD/Surgery/Cardiothoracic [Recommended](#)
Smith, Patrika, MD/General Medicine [Recommended](#)
Tottleben, Jonathan Maxwell MD [Recommended](#)
Turner, Arnold, MD/General Medicine [Recommended](#)
Vernik, Jane, MD/Nephrology [Recommended](#)
Won, Sarah Yang MD/Infectious Disease [Recommended](#)
Xiong, Wenlu W, MD/Rheumatology [Recommended](#)

Change in Clinical Privilege(s) (Additions/Deletions):

Abcarian, Ariane M., MD/Surgery/Colon-Rectal/Adding: Robotics Clinical Privileges [Recommended](#)
Gantt, Gerald A., MD/Surgery/Colon-Rectal/Adding: Robotics Clinical Privileges [Recommended](#)
McQueen, Alisa A., MD/Emergency Medicine/Adding: Pediatrics [Recommended](#)
Haran, Sasha, DO/Family Medicine/Adding: General Medicine Paracentesis/ [Recommended](#)
Wolfe, Jeremy Keith, MD/Radiology/Adding: Arthrography, Image Guided Cervical or Lumbar Puncture, Myelography, Intrathecal Chemotherapy Administration [Recommended](#)

Change in Category also includes “FPPE Initials” noted in MSOW images:

Abiad, Homer MD/Infectious Disease: Active to Voluntary [Recommended](#)
Bangayan, Lorraine Y MD/Adult Cardiology: Active to Voluntary [Recommended](#)
Brahmbhatt, Elizabeth, MD/Pathology/Anatomic Pathology: Provisional to Active [Recommended](#)
Danek, Dagmara J., DO/Surgery/Ophthalmology: Active to Voluntary [Recommended](#)
Glover, Jennifer, MD/Surgery/Surg. Critical Care: Provisional to Active [Recommended](#)
Haluk Altioik, MD/Surgery/Orthopedic: Active to Consulting [Recommended](#)
Indavarapu, Ajit, MD/Medicine/Neurology: Provisional to Active [Recommended](#)
Leser, Eric, MD/Emergency Medicine: Provisional to Active [Recommended](#)
McQueen, Alisa, MD/Emergency Medicine: Provisional to Active [Recommended](#)
Murray, Clark, MD/Trauma: Provisional to Active [Recommended](#)



Refaat, Motasem, MD/Surgery/Orthopedic: Provisional to Active **Recommended**
Reisberg, David, DDS/Surgery/Oral & Maxillofacial: Provisional to Voluntary **Recommended**
Schmukler, Juan MD/Rheumatology: Active to Voluntary **Recommended**

Ezegwu, Olisa, MD – Medicine **Recommended**
Ghode, Reena, MD – Medicine **Recommended**
Mohammed, Rehan, MD - Medicine **Recommended**
Parsaei, Shekofeh, MD – Anesthesiology **Recommended**
Semenova, Yelena, DO - Psychiatry **Recommended**
Thomas, Michael, DO – Medicine **Recommended**

Other Business:

N/A



NON-PHYSICIAN PROVIDERS (NPP):

N/A

OLD BUSINESS

NEW BUSINESS

Initial(s):

Addai, Evette A Ph.D./Psychiatry/**Recommended**

Comments: Temporary privileges requested 5/20/2024

Ibe, Ijeoma, APRN/Psychiatry/Correctional Health/**Recommended**

Comments: NPP Protocol Pending CS/DEA

Nsamenang, Kila D., PA-C/Family Medicine/**Recommended**

Moore, Tanisha, PA-C/Trauma & Burn/**Recommended**

Quinto-Vazquez, Karina APRN/Internal Medicine/**Recommended**

Reappointment(s):

Butler, Kristina Louise Ph.D./Psychiatry/ **Recommended**

Choi, Sophia E PA-C- Medicine/Infectious Disease / **Recommended**

Kanumury, Ratna Priya, PA-C/General Medicine/ **Recommended**

Nahin, Sherri, LCSW/Psychiatry/ **Recommended**

Newman, Shari T., PA-C/Surgery/Plastic Surgery/ **Recommended**

Nunez, Pierre, Ph.D./Psychiatry/Correctional Health/ **Recommended**

Olorunfemi, Olatokunbo O APRN/Hematology-Oncology / **Recommended**

Onwueme, Bundo E., PA-C/Surgery/Plastic Surgery/ **Recommended**

Shah, Chandrika H., PA-C/Surgery/Otolaryngology/ **Recommended**

Stadnicki, Christopher, PA-C/Medicine/Correctional Health/ **Recommended**

Strong, Shelby, APRN/General Medicine/**Recommended**

Winton, John, LCSW/Psychiatry/**Recommended**

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Change in Collaboration (Addition/Removal):

N/A

Change in Clinical Privilege(s) (Additions/Deletions):

Sanders, Ellen PA-C: Additional privileges Trauma/Burn **Recommended**

Change in Collaboration (From/To):

Argueta, Alejandra, PA-C/Change from Dhara Patel Amin, MD to Robert K. Needleman, MD

Recommended

Chau, Duy Quang PA-C /Change from Lakshmi Warrior, MD to Ajit Indavarapu, MD

Recommended

English, Alexandra Bess PA-C /Change from Lakshmi Warrior, MD

Recommended Lakshmi Warrior, MD to James Dorman, MD

Freeman, Bethann, PA-C /Change from Jordan Moskoff, MD to Joseph S. Palter, MD

Recommended

Galvez, Edgardo, APRN/Change from Vesna Sefer to Mariko May Limpar, MD

Recommended

Simmons, Zina APRN/Change from Anitha Nimmagadda, MD to Mariko May Limpar, MD

Recommended

Change in Category Status:

Anderson, Brook, PA-C/Emergency Medicine: Provisional to PA-C **Recommended**

Berlin, Meredith, APRN/Medicine/Endocrinology: Provisional to APRN **Recommended**

Loek, Hannah, CRNA/Anesthesiology: Provisional to CRNA **Recommended**

Navarro, Erica, LCSW/Psychiatry/Social Worker: Provisional to Licensed Clinical Social Worker **Recommended**

Payne, Christopher, CRNA/Anesthesiology: Provisional to CRNA **Recommended**

Simmons, Erica, PA-C/Emergency Medicine: Provisional to PA-C **Recommended**

Wade, Ashley, PA-C/Medicine/Neurology: Provisional to PA-C **Recommended**

Yacht, Susan, APRN/Medicine/Infectious Disease: Provisional to APRN **Recommended**

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Resignations/Retirements:

Adesida, Adebawale, PA-C – Medicine (JHS) **Recommended**
Arackal, Alamma, APRN – Medicine (JHS) **Recommended**
Philip, Anitha, APRN – Medicine (JHS) **Recommended**
Songkum, Jantanee, APRN – Pediatrics (JHS) **Recommended**
Thomas, Lubina, APRN – Family Medicine (JHS) **Recommended**

Other Business

N/A

Sanction Screening Reporting –

IDFPR Disciplinary Action Report for March 2024 reviewed as of 5/15/2024 – No Findings.
CMS OPT OUT Affidavits report reviewed as of 5/15/2024 – No Findings.
CMS Preclusion Report reviewed as of 5/15/2024 – No Findings.





COOK COUNTY HEALTH

Leadership

Toni Preckwinkle
President
Cook County Board of Commissioners

Erik Mikaitis, MD, MBA
Interim Chief Executive Officer
Cook County Health

Board of Directors

Lyndon Taylor
Chair of the Board

Hon. Dr. Dennis Deer, LCPC, CCFC
Vice Chair of the Board

Jay Bhatt, DO, MPH, MPA
Robert Currie
Raul Garza
Joseph M. Harrington

Robert G. Reiter, Jr.
Sam A Robinson, III, PhD
Tanya R. Sorrell, PhD, PMHNP-BC
Mia Webster Cross, MSN, RN

Deborah Santana
CCH Secretary to the Board
1950 W. Polk Street, Room 9106
Chicago, IL 60612

June 4, 2024

Dear Members of the Quality and Patient Safety Committee:

Please be advised that on June 4, 2024 the Provident Hospital Medical Executive Committee voted to approve the recommended actions on the enclosed documents. It is being presented to you for your consideration.

Respectfully,

Paul Allegretti, DO
Provident Hospital of Cook County
President, Medical Staff
Chair, Medical Executive Committee

Provident Hospital of Cook County

TO: Quality and Safety Committee

FROM: Paul Allegretti, DO
President, Medical Executive Committee

SUBJECT: Medical Staff Appointments and Other Business Recommended by the
Medical Executive Committee on June 4, 2024

Medical Staff Appointments/Reappointments Effective: 6/7/2024 subject to Approval by the Cook County Health.

New Business

Initial(s):

Madrid, Bianca MD/Internal Medicine/Nephrology - Recommended
Mousa-Ibrahim, Fady Mohammed, DO/Internal Medicine - Recommended
Towner, Mary Nelda Walker, MD/ObGyn - Recommended
Wilson, Jessica O'Neil MD/Neurology - Recommended

Reappointment(s):

Almoghrabi, Anas MD/Internal Medicine/Gastroenterology - Recommended
Alwakkaf, Ahmad, MD/ Internal Medicine/Hospital Medicine - Recommended
Bajaj, Kailash, MD/ Internal Medicine/Hospital Medicine – Recommended
Bakare, Laura O, MD/Internal Medicine/Neurology - Recommended
Ciftci, Farah, MD/ Internal Medicine/Hospital Medicine - Recommended
Dawson, Whitney, M., MD/Hospital Medicine/Critical Care - Recommended
Dhuyvetter, Amanda Lee, MD/ObGyn - Recommended
Dobbs, Ryan Whitney, MD/Surgery/Urology -Recommended
Hall-Ngorima, Regina, MD/Psychiatry - Recommended
Hansbrough, Valerie, MD/ObGyn - Recommended
Hasan, Jafar S., MD/Surgery/Plastic Surgery - Recommended
Ilie, Ionut, MD/Internal Medicine/Internal Medicine - Recommended
Im, Pil Bin, MD/Family Medicine/Surgery - Recommended
Keen, John D., MD/Radiology - Recommended
Kcomt, William, MD/Internal Medicine/Hospital Medicine - Recommended
Kumari, Sonali, MD/Psychiatry - Recommended
Leo, Paul, MD/Family Medicine - Recommended
Limpar, Mariko May, MD/Internal Medicine/Internal Medicine - Recommended
Meier, Garnet, MD/Internal Medicine/Endocrinology - Recommended
Pelaez, Victor M, MD / Cardiology - Recommended
Pulimi, Sandeep, MD/Hospital Medicine - Recommended
Ree, Alexander A., MD/Radiology/Diagnostic Radiology - Recommended
Seares, Marie Jennifer Berjamine, MD/Internal Medicine – Recommended
Smith, Patrika, MD/Internal Medicine/Internal Medicine - Recommended

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Tottleben, Johnathan Maxwell, MD - Recommended
Turner, Arnold, MD/Internal Medicine – Recommended
Vernik, Jane, MD/Medicine/Nephrology - Recommended

Change in Category:

Albrecht, Joerg, MD/Internal Medicine/Dermatology: Provisional to Affiliate - Recommended
Brahmbhatt, Elizabeth, MD/Pathology/Anatomic Pathology: Provisional to Affiliate - Recommended
Indavarapu, Ajit, MD/Medicine/Neurology: Provisional to Affiliate - Recommended
Refaat, Motasem, MD/Surgery/Orthopedic: Provisional to Affiliate - Recommended

Revision of Privileges:

Ophthalmology MPS update_2024-05-17 v3 - Recommended

- New privilege cluster

- Ophthalmic Pathology page 11

Urology MPS update ABFM 2024-03-22 (JHS 5/23/24 and PH 5/28/24) - Recommended

- New Privilege Cluster: Urology Medical Outpatient Privileges

- Addition/Update to Education/Training Requirement

- Family Medicine

- Addition/Update to Certification Requirement:

- The following board certification will meet the minimum criteria for Urology Medical Outpatient Privileges only: - American Board of Urology or American Board of Family Medicine. - All candidates with American Board of Family Medicine certification will be proctored to demonstrate proficiency in the Urology Medical Outpatient Privileges by a credentialed urologist

Resignation(s)

Ghode, Reena, MD – Medicine – Informational
Mohammed, Rehan, MD – Internal Medicine - Informational
Shamsuddin, Laeeq, MD – Critical Care - Informational

New Business

NPP Initial(s):

Schmitz, Kylie Joelle PA-C/Cardiology – Recommended

NPP Reappointment(s):

Nahin, Sherri, LCSW/Psychiatry - Recommended
Newman, Shari T., PA-C/Surgery/Plastic Surgery - Recommended
Thomsen, Jordon William PA-C/Hospital Medicine/Critical Care - Recommended
Winton, John, LCSW/Psychiatry - Recommended



NPP Change of Collaboration (Addition/Removal):

Chau, Duy Quang PA-C /Change from Lakshmi Warrior, MD to Ajit Indavarapu, MD - Recommended
English, Alexandra Bess PA-C /Change from Lakshmi Warrior, MD to James Dorman, MD - Recommended

NPP Change in Category:

Navarro, Erica, LCSW/Psychiatry/Social Worker: Provisional to Licensed Clinical Social Worker - Recommended
Wade, Ashley, PA-C/Medicine/Neurology: Provisional to PA-C - Recommended

Revision of Privilege Form(s):

Nurse Practitioner - Surgical MPS Update 2024-04-23 - Recommended

- New Clusters
 - Otolaryngology Page 9
 - Colorectal Page 10

Physician Assistant - Surgical MPS update 2024-04-23 - Recommended

- New Clusters
 - Otolaryngology Page 9
 - Colorectal Page 10

Resignation(s)

Philip, Anitha, APRN – Medicine - Informational
Kanumury, Ratna, PA-C-Medicine - Informational

Other Business

Revision to Collaborative Agreement document - Recommended

- Adding Physician to NPP (Advanced Practice Providers-APP) ratio language (**Physician to Physician Assistant ratio language, 3 to 7**)

APPROVED

JUNE 28 2024

BY BOARD OF
DIRECTORS OF THE COOK COUNTY
HEALTH AND HOSPITALS SYSTEM

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
June 28, 2024

ATTACHMENT #3

COOK COUNTY
HEALTH



CEO Report

Dr. Erik Mikaitis, Interim CEO

June 28, 2024



COOK COUNTY
HEALTH

New Hires and Promotions



COOK COUNTY
HEALTH

Welcome

New Hires

Lewis (Bernie) Price, Executive Enterprise Business Applications Officer, HIS

Ryahn (RJ) Dabney, Associate Chief Human Resources Officer - Talent Management

Melissa Dappen, Occupational Therapy Manager

Tanya Gavin, System Manager Health Information Management

Kasey Reid-Parker, Manager Of Care Management - County Care

Paula Dillon, Manager of Value - Based Products, CountyCare



Congratulations

Promotions

Sean Conrin, Chair of the Division of Adult Outpatient Psychiatry

Frances Manosca, Chair Of The Division Of Cytopathology

Amit Joshi, Director Of Renal Procedures

Hanna Kite, Director Of Community Behavioral Health, Prevention Services, Public Health



Recognition



COOK COUNTY
HEALTH

Cook County Health Awards \$44M in Behavioral Health Grants

On June 10, Cook County Health announced the award of over \$44 million in grants to 53 organizations as part of the health system's Stronger Together: Building a More Equitable Behavioral Health System in Cook County Initiative.

The funding will be used by community organizations to address behavioral health inequities through the expansion of access to early intervention and prevention, treatment, support, recovery, and crisis assessment and care.

Congratulations to all the grantees!



Provident Scholarship Fund Award Ceremony

On June 27, President Preckwinkle and Cook County Health leaders gathered to celebrate the award of \$1M in scholarships to 91 students pursuing careers in health care. This is the largest cohort of scholars in the fund's three-year history.

The fund builds on Provident Hospital's rich history, dating back to founder Dr. Daniel Hale Williams, to uplift and support diversity in health care.

Scholarships support awardees who are from, and dedicated to serving, underrepresented communities in Cook County.



National Association of Counties Awards



Thirteen CCH programs were recognized with a 2024 NACo Achievement Award, including:

- **Addressing food insecurity among Medicaid members***
- Enhancing healthcare access through Express Care initiative
- Heart Institute excellence program
- Analytics and operations
- Improving employee wellness
- Medicaid member demographic improvements
- PEER Program
- Project REACCH-OUT
- Provident Hospital growth program
- Provident Scholarship Fund
- Sal the sepsis sea otter
- Development of population health
- Great unwinding: Medicaid redetermination

American Academy of Nurses

Cook County Health Director Tanya Sorrell, PhD, and Chief Nursing Executive Beena Peters, DNP, were selected to become Fellows of the American Academy of Nurses.

Fellows are selected through a rigorous nomination and review process. With more than 3,000 Fellows, the Academy represents nursing's most accomplished leaders in policy, research, administration, practice, and academia.

Congratulations!



Institutional Research Day

Cook County Health showcases the broad and pioneering research being conducted across the health system through our annual Institutional Research Day.

Congratulations to all the 2024 Winners!



The graphic features a dark blue central panel with white and orange text, set against a vibrant background of scientific and medical icons like a brain, globe, microscope, and DNA helix. An illustration of a female scientist in a white lab coat is positioned at the bottom left of the panel.

**COOK COUNTY
HEALTH**

**Institutional Research
Day Winners**

Outstanding Platform Awards:
Edwin Gwira-Tamattey
Stanton Neilsen

**Outstanding Session A
Moderated Poster Awards:**
Rohan Gajjar
Lakshman Mulpuri

**Outstanding Session B
Moderated Poster Awards:**
Manoj Kumar
Nana Yaa Ampaw

HBIA/S Press Conference

On June 14, Cook County Health was proud to join local officials and discuss our efforts to assist Health Benefits for Immigrant Adults/Seniors (HBIA/S) members with their redetermination paperwork.

All HBIA/S members must complete their redetermination paperwork by July 15 to keep their coverage.

CountyCare is now serving as the managed care plan for more than 34,000 HBIA/S members in Cook County.

HBIA/S and CountyCare members can access resources to help with redetermination at www.countycare.com/redetermination.



Walk with a Doc

This month, CCH launched its own Walk with a Doc event series. This doctor-led walking group is free community event where attendees can take a walk (or roll) and engage with health care providers on important topics.

We were proud to kick off our first event at Provident Hospital with Drs. Erik Mikaitis and Florian Stroie and representatives from the PT/OT department.

A second walk was led by Drs. Garnet Meier, Carmen Reid and Kenya Thomas at a Juneteenth event hosted by Commissioner Stanley Moore.

Thank you to everyone who participated for taking a step toward better health!



Pride in the Park

The CCH CORE Center is hosting a Pride in the Park celebration for CCH staff on Friday, June 28 from 11:30am-2:00pm at Pasteur Park.

Cook County Health is also honored to be marching in the City of Chicago's Pride Parade on Sunday, June 30. Be on the lookout for our float and celebrate with us!



COOK COUNTY HEALTH
Ruth M. Rothstein
Core Center
Diverse. Inclusive. Proud.

PRIDE In The Park

June 28, 2024
11:30am – 2:00pm
Louis Pasteur Park

Across the Street from The Hyatt
1835 W. Harrison St.
Chicago, IL 60612

Cook County Health Celebrates Pride with entertainment, games, giveaways and food (while supplies last).

For more information and volunteering contact
Gregory Norels
gnorels@cookcountyhhs.org



2024 Bike Commuter Challenge

The Bike Commuter Challenge is a month-long biking competition where Chicagoland organizations compete to see who can earn the most points by riding their bike for work related trips.

CCH's team, representing departments across the system, ranked 22nd out of 166 teams across the region, logging 1,765 miles.

Congrats to the participants!

- Kera Beskin
- Amir Budhwani
- Kathy Chan
- Andrea Gibson
- Dr. Keiki Hinami
- Adam Jenkins
- Lydia Karch
- Piotr Kieszkowski
- Albert Laser
- Dr. Juleigh Nowinski-Konchak
- Neil Robinson
- Dr. Bill Trick
- Dr. Chen Weng












Strategic Plan



COOK COUNTY
HEALTH






Strategic Initiatives - June

Accomplished

-  Successful Jt. Commission survey at Stroger Hospital
-  Received 13 achievement awards from the National Association of Counties (NACO) for CountyCare redetermination, member demographics, food as medicine, Bridge clinic, PEER (Opioid), employee wellness, Provident scholarships, sepsis improvement, new arrivals clinics, Provident growth/access, cardiology, Express Care and Public Health's epidemiology program
-  CCH Pediatric Hematology had a successful IDPH compliance audit for a sickle cell grant
-  CCDPH's Environmental Health Unit had a successful IDPH audit
-  Men's health fair hosted 50 participants at Provident.
-  Cermak developed a comprehensive resource guide for individuals leaving the Cook County Jail
-  Awarded 53 "Stronger Together" grants from the Office of Behavioral Health
-  Completed agreement to begin vascular services at St. Bernard one day per week resulting in \$200-\$300K/year.
-  Standardized the "discharge disposition" field in Cerner to improve accuracy and improve throughput



Coming Soon

-  CountyCare to go live with new Healthcare Effectiveness Data and Information Set (HEDIS) vendor
-  Announcement of 90 scholarships from the Provident Scholarship initiative
-  CCDPH continues to participate in the 100-day challenge to end homelessness in Suburban Cook County
-  Provident held a kick-off meeting for renovations to the lobby; Professional Building revolving door project being installed
-  Secure bike enclosures being planned for Stroger and Provident

Stronger Together: ARPA Grants

Awards Overview

Dr. Tom Nutter

Chief Behavioral Health Officer



COOK COUNTY
HEALTH

Stronger Together: Building a More Equitable Behavioral Health System in Cook County

The purpose of these grants, as stated on the application and in the RFP, is “to address behavioral health inequities across the region’s system of care through increased systems alignment, enhanced system quality, and the expansion of access to early intervention and prevention, treatment, support, recovery, and crisis assessment and care.”

Announcement of the Open Call (March 6, 2024) was preceded by the (February 15, 2024) Behavioral Health Summit, attended by over 700 people representing approximately 300 organizations serving mental health needs of Cook County residents.

As these grants are ARPA funded, all Subrecipient Agreements must be signed and finalized and all funds obligated by November 30, 2024.

Addressing Equity and Assuring Focus on Communities of Highest Need

- To ensure an equitable grantmaking process two informational sessions and six capacity-building workshops were held on developing a successful grant application, program design, and monitoring and evaluation.
 - All sessions were well attended, recorded, and made available on the Stronger Together Open Call website.
 - All questions asked during the information sessions and capacity building workshops, and submitted to our Stronger Together email address were compiled and updated weekly during the Open Call period in a lengthy “Frequently Asked Questions” document posted on the Stronger Together Open Call website.
- Application process was streamlined to decrease the administrative burden.
 - For example, letters of recommendation, economic disclosure statements, and CVs/resumes were not required.
- Extra points were added for organizations serving communities with highest social vulnerability with applications focused on serving the highest percentage of care to the communities of highest Social Vulnerability Index scores (per the most recently available Health and Human Services data) being scored the highest.
- Faith-based organizations, FQHCs, community health centers, community-based organizations, and education agencies were eligible to apply.
 - For profit organizations were prohibited from applying.

Grant Overview

Cook County Health launched the Stronger Together Grant, which will provide **over \$44M** to nonprofits working to resolve behavioral health inequities across the region's system of care.

Open Call Strategies:

- ❑ **Prevention and Early Intervention:** Youth & Family- Meeting the Behavioral Health and Health-Related Social Needs of Students and Families Inside and Outside of School
- ❑ **Early Intervention:** Adults & Older Adults- Improving Screening and Integrated Care
- ❑ **Treatment, Recovery, and Support Services:** Youth & Family- Increasing Access and Coordinated Care
- ❑ **Treatment, Recovery, and Support Services:** Adults & Older Adults -Increasing Access and Coordinated Care
- ❑ **Crisis Care:** Increasing Community Awareness and Engagement and Aligning Mobile Crisis Response
- ❑ **Crisis Care:** Somewhere to Go- Youth and Family- Moving from Emergency Department to Living Rooms, In Home Stabilization, and Crisis Stabilization Units
- ❑ **Crisis Care:** Somewhere to Go- Adults & Older Adults- Moving from Emergency Departments to Living Rooms, In Home Stabilization, Crisis Stabilization Units, and Sobering Centers

Funding Tracks (3-year total):

- ❑ **Track 1:** Up to \$500,000
- ❑ **Track 2:** Up to \$1,000,000

Note: Only difference between tracks is total funding amount.

Priority Populations and Communities:

- ❑ CCH identified priority populations and communities for these grants—applicant organizations selected all that they would reach with their proposed program

Selection Process

- Each application was scored by three independent reviewers using a templated rubric that assessed commitment to DEI, organizational capacity, alignment with application priorities, program proposal, workplan, and budget.
- Additional points awarded for service to communities of highest Social Vulnerability Index.
- Highest scoring organizations were presented for review by CCH Office of Behavioral Health leadership, which made the final selections from among these highest-scoring applications.

Application Overview

More than **\$270M** was requested; the most popular strategies were **Prevention and Early Intervention** and the **Treatment, Recovery, and Support Service** options for both youth and adults.

Strategy	Applications	Funding Requested*
Prevention and Early Intervention: Youth & Family- Meeting the Behavioral Health and Health-Related Social Needs of Students and Families Inside and Outside of School	142	\$121,500,000
Early Intervention: Adults & Older Adults- Improving Screening and Integrated Care	37	\$32,000,000
Treatment, Recovery, and Support Services: Youth & Family- Increasing Access and Coordinated Care	50	\$43,000,000
Treatment, Recovery, and Support Services: Adults & Older Adults -Increasing Access and Coordinated Care	57	\$48,000,000
Crisis Care: Increasing Community Awareness and Engagement and Aligning Mobile Crisis Response	15	\$13,000,000
Crisis Care: Somewhere to Go- Youth and Family- Moving from Emergency Department to Living Rooms, In Home Stabilization, and Crisis Stabilization Units	7	\$7,000,000
Crisis Care: Somewhere to Go- Adults & Older Adults- Moving from Emergency Departments to Living Rooms, In Home Stabilization, Crisis Stabilization Units, and Sobering Centers	6	\$6,000,000

*Note: 13 applicants did not select a Strategy or Funding Track and are excluded from the Funding Requested totals.

Awardee Overview

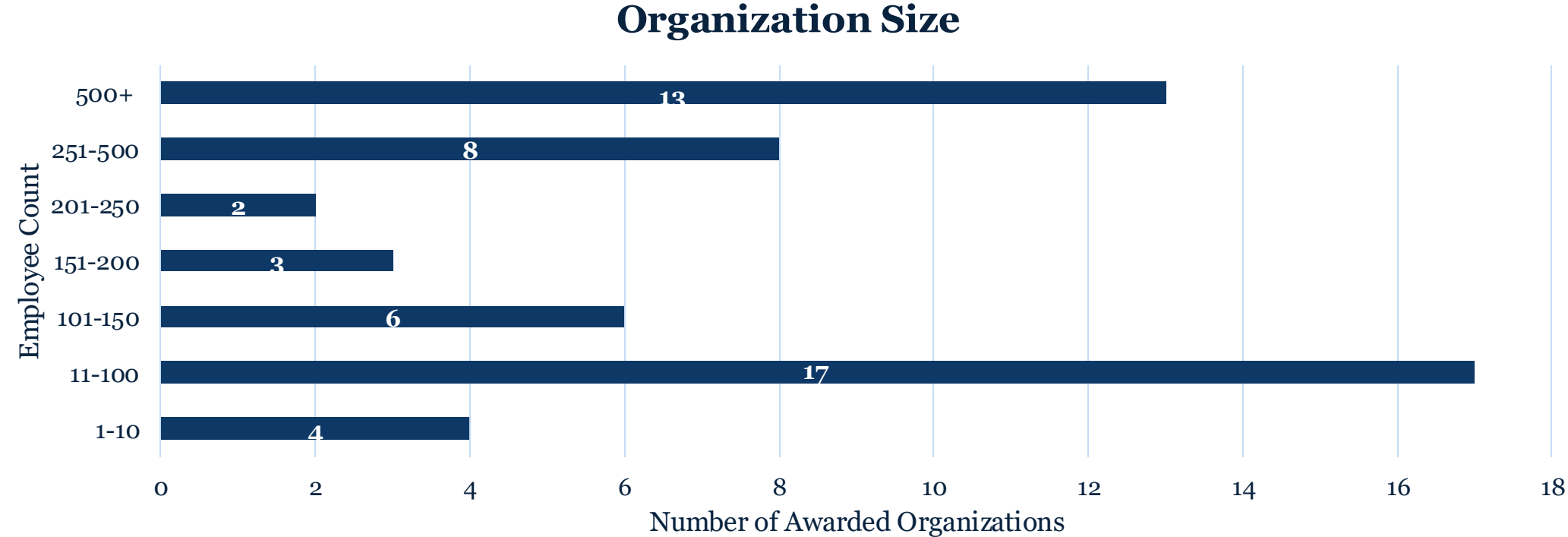
More than \$44M is being awarded; the most popular strategies were **Prevention and Early Intervention** and the **Treatment, Recovery, and Support Service** options for both youth and adults.

Strategy	Awardees	Designated Funding*
Prevention and Early Intervention: Youth & Family- Meeting the Behavioral Health and Health-Related Social Needs of Students and Families Inside and Outside of School	21	\$17,746,89
Early Intervention: Adults & Older Adults- Improving Screening and Integrated Care	9	\$6,449,238
Treatment, Recovery, and Support Services: Youth & Family- Increasing Access and Coordinated Care	10	\$9,302,036
Treatment, Recovery, and Support Services: Adults & Older Adults -Increasing Access and Coordinated Care	8	\$7,483,160
Crisis Care: Increasing Community Awareness and Engagement and Aligning Mobile Crisis Response, Somewhere to Go- Youth and Family- Moving from Emergency Department to Living Rooms, In Home Stabilization, and Crisis Stabilization Units; Somewhere to Go- Adults & Older Adults- Moving from Emergency Departments to Living Rooms, In Home Stabilization, Crisis Stabilization Units, and Sobering Centers	5	\$4,337,375

*Note: Amounts listed here are those submitted in the grant applications. Actual amounts will be determined during development and will be contingent on meeting agreed-upon deliverables.

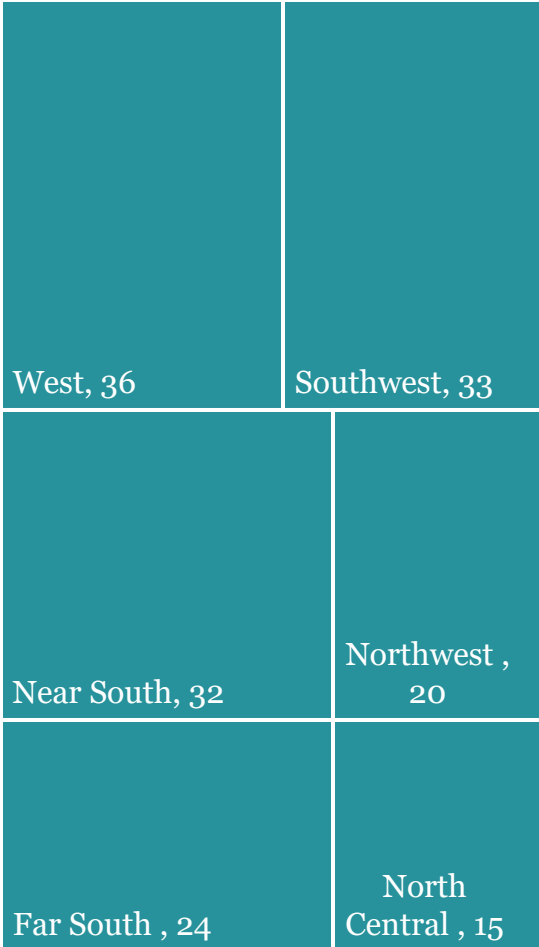
Awardee Organization Overview

A majority of awarded organizations have **fewer than 150 employees** and have received some form of government funding before. **2/3 have never previously received funding** from CCH or CCDPH.

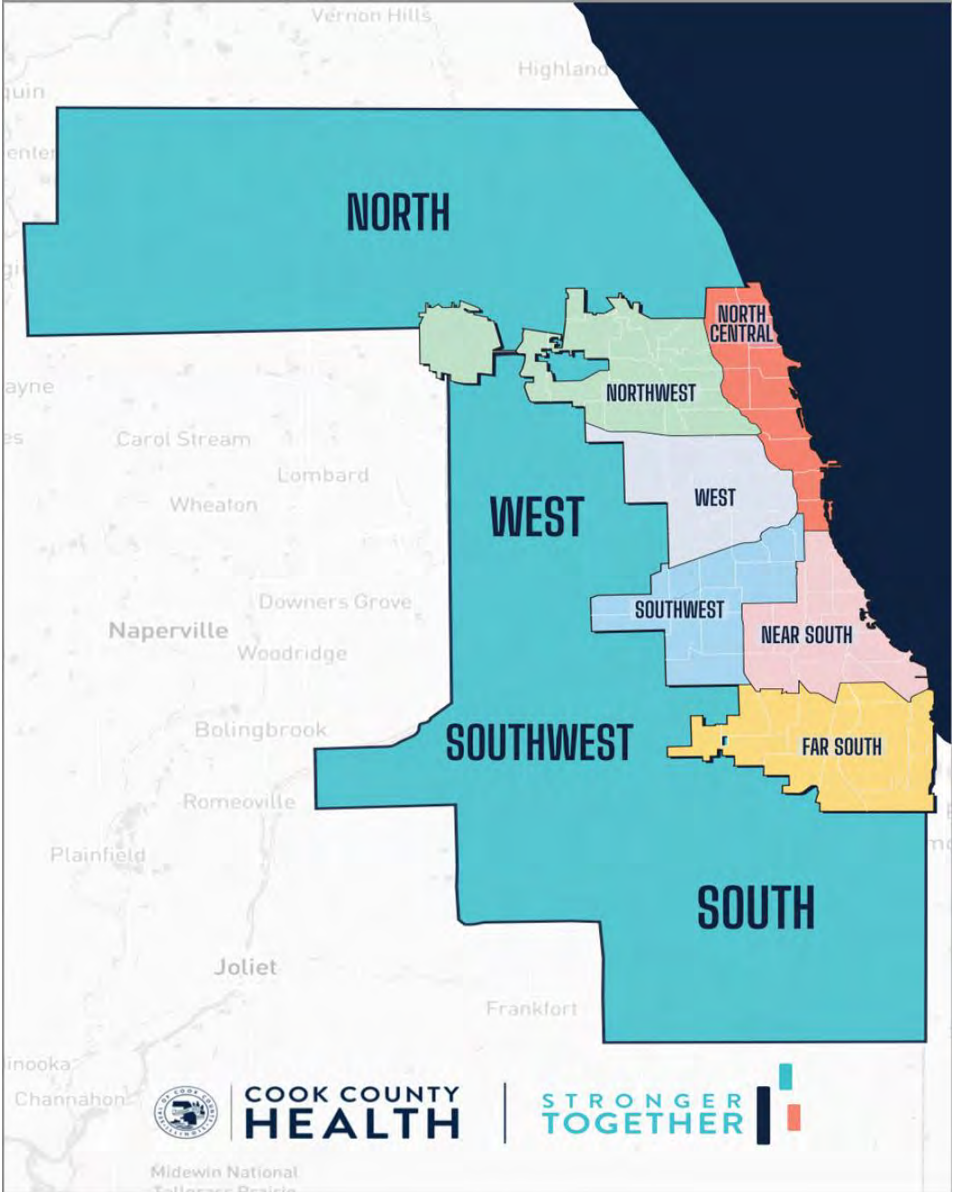
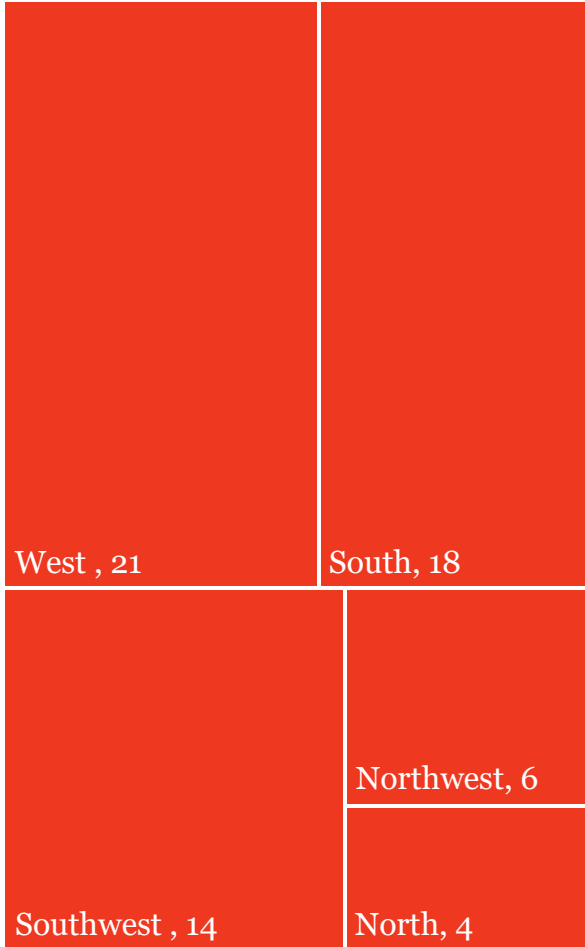


Awardees Serving Each Region

Chicago

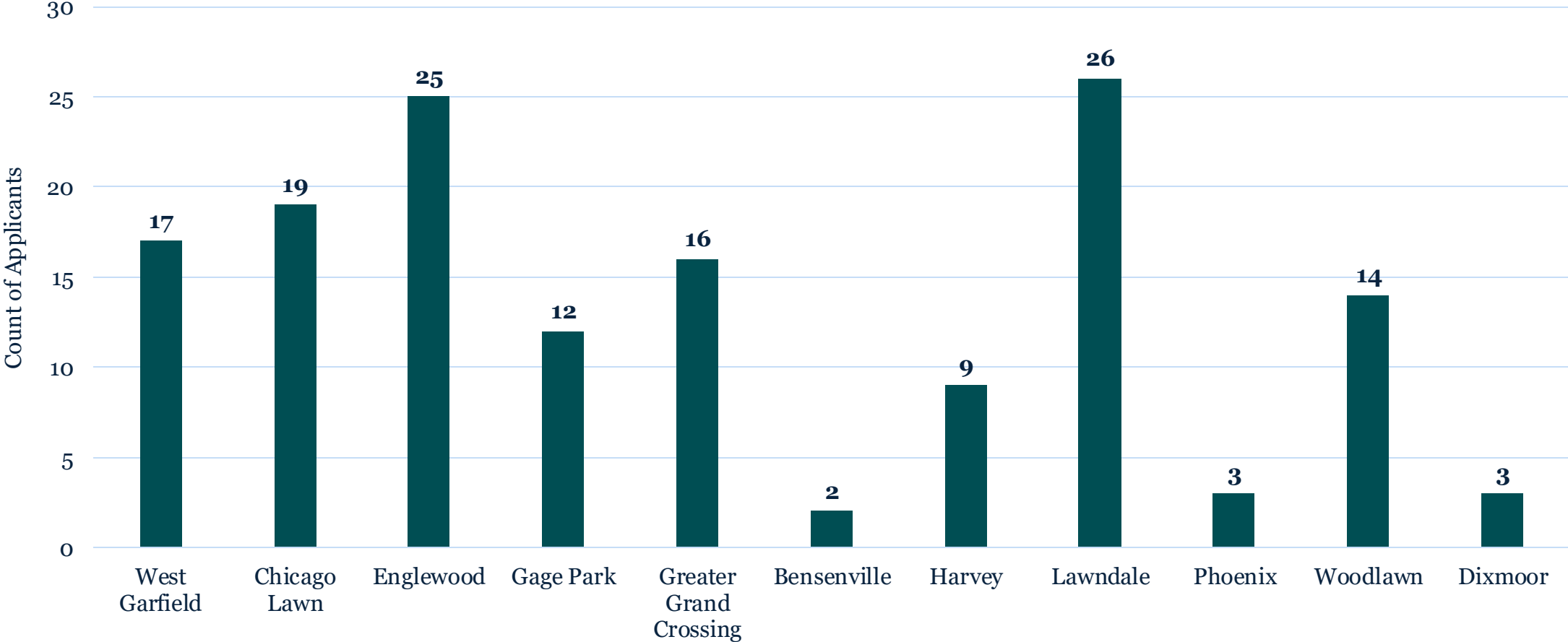


Suburban Cook County



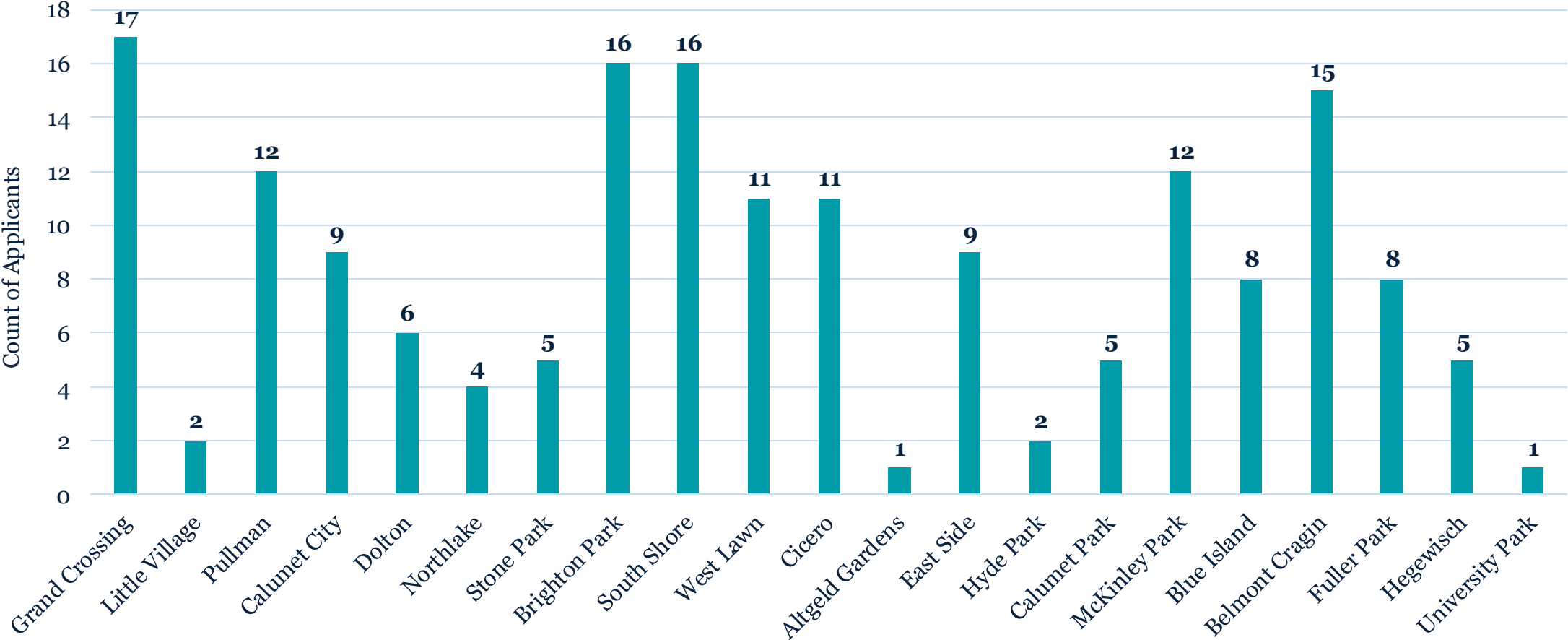
Awardees Serving Communities with SVI >0.81

Awardees serving communities with an SVI over 0.81 most often selected **Englewood, Lawndale, and Chicago Lawn**.



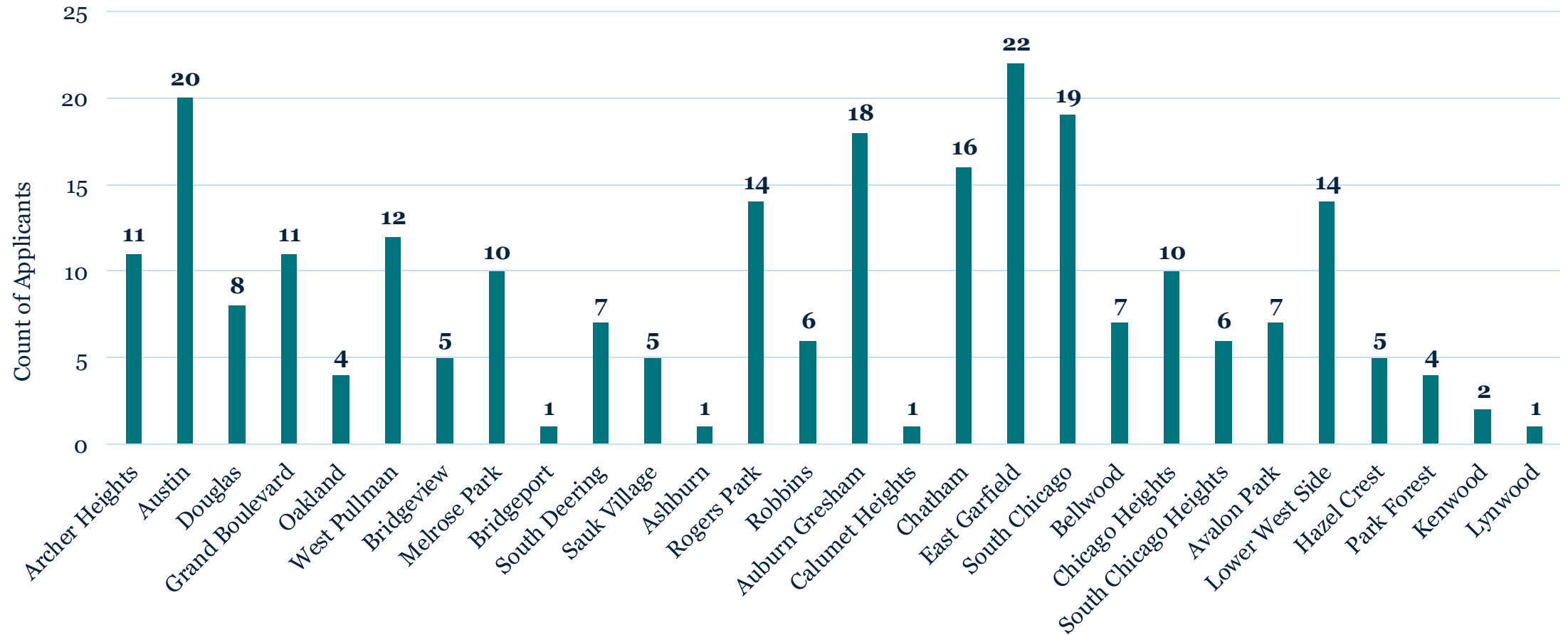
Awardees Serving Communities with SVI 0.77-0.81

Awardees serving communities with an SVI from 0.77-0.81 most often selected **Grand Crossing, South Shore, and Brighton Park**



Awardees Serving Communities with SVI 0.7-0.76

Awardees serving communities with an SVI from 0.7-0.76 most often selected **East Garfield, Austin, and South Chicago.**



Prevention and Early Intervention: Youth & Family

Meeting the Behavioral Health and Health-Related Social Needs of Students and Families Inside and Outside of Schools

Organizations:

1. Project: VISION, Inc. (\$500,000)
2. SOS Children's Villages Illinois (\$976,956.30)
3. Proviso Public Partnership (\$499,960.67)
4. UCAN (\$1,000,000)
5. New Moms, Inc. (\$740,419.00)
6. Association House of Chicago (\$999,442.00)
7. ConTextos, NFP (\$998,743.35)
8. Trilogy Inc. (\$998,672.86)
9. Free Root Operation (\$464,061.61)
10. Juvenile Protective Association (\$987,753.31)
11. Community and Economic Development Association of Cook County (CEDA) (\$1,000,000.00)
12. Communities In Schools of Chicago (\$989,247.55)
13. Brighton Park Neighborhood Council (\$1,000,000)
14. SGA Youth & Family Services, NFP (\$999,512.58)
15. Youth Guidance (\$995,087.00)
16. Friends of the Children – Chicago (\$999,942.96)
17. Sunshine Gospel Ministries (\$712,443.82)
18. La Rabida Children's Hospital (\$621,969.59)
19. Lurie Children's Hospital (\$989,539.00)
20. Restoring the Path (\$1,000,000)
21. Shelter, Inc. (\$273,146.87)

*Total request for funding \$17,746,898.50

Early Intervention- Adults & Older Adults

Improving Screening and Integrated Care

Organizations:

1. Sostento Inc. (\$499,773.50)
2. Sista Afya Community Care NFP (\$ 499,982.00)
3. The Chicago Lighthouse (\$ 966,481.74)
4. Access Community Health Network (\$860,361.00)
5. Esperanza Health Centers (\$917,521.94)
6. Pillars Community Health (\$500,000)
7. Acclivus, Inc. (\$898,631.28)
8. Breakthrough (\$494,386)
9. Brave Space Alliance (\$812,100.55)

Treatment, Recovery, and Support Services- Youth & Family

Increasing Access and Coordinated Care

Organizations:

1. Erie Family Health Center, Inc. (\$894,157.00)
2. Alivio Medical Center (\$1,000,000)
3. Board of Education of the City of Chicago (\$986,535.36)
4. Chicago Children's Advocacy Center (\$1,000,000)
5. Childrens Research Triangle (\$941,433.63)
6. Youth Outreach Services (\$999,999.00)
7. Alternatives, Inc. (\$999,998.31)
8. Rush University Medical Center (\$989,449)
9. Adler University (\$490,464.00)
10. Arab American Family Services (\$1,000,000)

Treatment, Recovery, and Support Services- Adults & Older Adults

Increasing Access and Coordinated Care

Organizations:

1. Midwest Asian Health Association (\$1,000,000)
2. Family Guidance Centers, Inc. (\$999,508.00)
3. A Safe Haven Foundation (\$999,919.20)
4. Chinese American Service League (\$1,000,000)
5. The Board of Trustees of the University of Illinois (\$500,000)
6. South Shore Hospital (\$986,991.00)
7. Gateway Foundation, Inc. (\$999,978.30)
8. Leyden Family Service and Mental Health Center (\$996,763.42)

Crisis Care

Increasing Community Awareness and Engagement, Aligning Mobile Crisis Response, and Expanding Somewhere to Go- Moving from Emergency Department to the Community through Living Rooms, In Home Stabilization, and Crisis Stabilization Units

Organizations:

1. Community Counseling Centers of Chicago (\$999,999.53)
2. Healing to Action, NFP (\$500,000)
3. Metropolitan Family Services (\$1,000,000)
4. YWCA Metropolitan Chicago (\$997,172.73)
5. Alianza Americas (\$840,202.52)

What's Next?

- The CCH Office of Behavioral Health team will be meeting individually with each organization over the next 8 weeks to onboard, develop and execute subrecipient agreements, provide necessary training for awardees to launch their programs in September.
- Steps include but are not limited to:
 - Providing access and training on GovGrants, a cloud-based platform used to manage the grant process from award to final report.
 - Working with awardees to complete their financial risk assessments.
 - Financial risk assessments enable the County to determine the % of advancement organizations are able to receive.
 - Reviewing, editing and approving scopes of works, metrics, and budgets for each of the awardees.
 - Drafting and executing subrecipient agreements.
 - Holding kick off and subrecipient trainings.
 - Trainings will cover all monitoring and compliance requirements, templates and processes, and major deadlines.

Thank you!



COOK COUNTY
HEALTH



COOK COUNTY HEALTH

DR. ERIK MIKAITIS
INTERIM CHIEF EXECUTIVE OFFICER
REPORT TO THE BOARD OF DIRECTORS
June 28, 2024

Employee Recognition

Thirteen CCH programs were recognized with a **2024 NACo Achievement Award**, including:

- Addressing food insecurity among Medicaid members
- Enhancing healthcare access through Express Care initiative
- Heart Institute excellence program
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- Medicaid member demographic improvements
- PEER Program
- Project REACCH-OUT
- Provident Hospital growth program
- Provident Scholarship Fund
- Sal the sepsis sea otter
- Development of population health
- Great unwinding: Medicaid redetermination

CountyCare's food insecurity program was honored with a "Best in Class Award" in the health care category.

Cook County Health **Director Tanya Sorrell**, PhD, and Chief Nursing Executive **Beena Peters**, DNP, were selected to become Fellows of the American Academy of Nurses. Fellows are selected through a rigorous nomination and review process. With more than 3,000 Fellows, the Academy represents nursing's most accomplished leaders in policy, research, administration, practice, and academia.

Cook County Health showcases the broad and pioneering research being conducted across the health system through its annual Institutional Research Day. This year's Institutional Research Day winners are:

- **Dr. Edwin Gwira-Tamattey**
- **Dr. Stanton Neilsen**
- **Dr. Rohan Gajjar**
- **Dr. Lakshman Mulpuri**
- **Dr. Manoj Kumar**
- **Dr. Nana Yaa Ampaw**

Activities and Announcements

This month, CCH launched its own Walk with a Doc event series. This doctor-led walking group is free community event where attendees can take a walk (or roll) and engage with health care providers on important topics. CCH was proud to kick off our first event with **Drs. Erik Mikaitis** and **Florian Stroie** and representatives from the PT/OT department at the Provident Hospital 4Men's Health Fair on June 8. A

second walk was led by **Drs. Garnet Meier, Carmen Reid and Kenya Thomas** at a Juneteenth event hosted by Commissioner Stanley Moore on June 16.

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Interim CEO **Dr. Erik Mikaitis** was the opening guest speaker at the **Institute of Medicine of Chicago's 2024 Annual Leadership Awards & Annual Convening** on June 20. He spoke about the need for collaboration to advance health equity as well as CCH's initiatives to improve the health of residents across Cook County.

Cook County Board President Toni Preckwinkle and Cook County Health leaders gathered on June 27 to celebrate the third year of the **Provident Scholarship Fund, awarding \$1M in scholarships to 91 students** pursuing careers in health care. This is the largest cohort of scholars in the fund's three-year history. Scholarships support awardees who are from, and dedicated to serving, underrepresented communities in Cook County.

Legislative Updates

Local

- Cook County Health's work to address food insecurity began in 2015 with a two-question food insecurity screening, which was later adopted by all CCH primary care sites and incorporated into the CountyCare health risk screening tool. CCH patients who screened positive received a voucher to access fresh produce from the Greater Chicago Food Depository's Fresh Truck.

Since its inception, CCH's Fresh Truck partnership with GCFD has resulted in more than 500 visits to CCH health centers providing fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to over 50,000 households, representing more than 165,000 individuals.

Over the next several months, CCH and GCFD will be pivoting to a different model to connect patients with fresh and nutritious food. This includes piloting an onsite food pantry at Belmont Cragin Health Center and a medically-tailored meals program based initially at Provident Hospital that will further align the health conditions identified by CCH providers with food-related resources following a provider visit. These efforts are funded by an ARPA award to CCH from Cook County; these funds will also support a full-time Food Security Manager, based in the Office of Diversity, Equity, and Inclusion. We are also exploring other models that work best for our patients and look forward to sharing more when details are available.

- The week of June 10, CCH leadership appeared before the following Cook County Board committees to provide testimony and respond to questions from Commissioners.
 - **Asset Management Committee** – Cook County Department of Asset Management leadership along with Craig Williams, CCH Chief Administrative Officer participated in the meeting to respond to questions pertaining to a lease for the CCDPH Vaccine Redistribution Center and a contract for a Construction Manager at Risk (cMar) with Bergland Construction for Provident Hospital.
 - **Criminal Justice Committee** – Dr. LaMar Hasbrouck made a presentation on the public health approach to violence prevention in response to Commissioner Monica Gordon’s *Investigations of Missing and murdered Black Women and Girls in the Chicagoland Area Resolution*.
 - **Finance Committee** – Pam Cassara, CCH CFO addressed questions related to the County’s Monthly Revenues and Expenses Report as well as CCH finances. CCH leadership was also available to respond to questions related to CCH’s Monthly Report which is a compilation of the metrics and presentations made to the CCH Board of Directors from the previous month.
 - **Health & Hospitals Committee**
 - **Meeting** – Dr. LaMar Hasbrouck, CCDPH Chief Operating Officer and Neela Satyanarayan, CCDPH Program Coordinator presented the CCDPH Q2 Report on Tobacco Prevention and Control efforts.
 - **Public Hearing** – Dr. Augustine Manadan, CCH Chair of Rheumatology presented on Lupus in response to a Resolution sponsored by Commissioner Tara Stamps requesting a public hearing on the matter.
 - **Legislation and Intergovernmental Relations Committee** – The appointment of Dr. Sage Kim to the CCH Board of Directors was approved by the committee and ratified by the full Cook County Board.

State

- The Spring 2024 session concluded with the House and Senate passing a FY2025 state budget amounting to \$53.1B (PA 103-0589/[SB251](#)) and the accompanying Budget Implementation Bill ([HB4959](#)/PA 103-0588) which were signed by the Governor earlier this month. The new state fiscal year starts July 1.

The House and Senate also passed a Medicaid omnibus ([SB3268](#) / PA 103-0593) that makes changes to Medicaid benefits and provider rates, and institutes reforms to Medicaid managed care that were championed by the Illinois Health and Hospital Association.

- Cook County Health’s 2024 state legislative priorities include:
 - Secure annual appropriations to fund the [Equity and Representation in Health Care Act](#), which provides loan repayment and scholarships to health care providers working at CCH facilities and at FQHCs.
 - Status: \$3M included in Governor’s proposed FY2025 budget for the Illinois Department of Public Health. This amount is included in the final budget.
 - Protect and strengthen Medicaid.
 - Status: The Governor’s proposed FY2025 budget included \$629M to continue Medicaid-like coverage (HBIA/S) for immigrant adults 42+ years, which would not allow for the lift of the enrollment freeze that has been in place since 2023. These funds remained in the final budget.

- Support legislation that promotes harm reduction and prioritizes treatment instead of only imposing criminal penalties.
 - Status: [HB2/SB78](#) would authorize an overdose prevention site in Chicago. [SB1830](#) would reclassify low-level possession of narcotics from a felony to a misdemeanor and offer access to treatment for those who need it. These bills did not advance in the 2024 spring session.

Federal

- The Senate is out for its two week Independence Day recess, while the House is in for a week before taking its week-long Independence Day recess.

- **FY 2025 Budget and Appropriations Process**

Congress continues to work on FY 2025 appropriations, which begins October 1. The House Appropriations Committee Labor-HHS-Education Subcommittee is scheduled to markup its FY 2025 bill on Thursday, June 27. House Leadership have decided to disregard the spending levels in the “side agreements” to the bipartisan Fiscal Responsibility Act of 2023, negotiated by former Speaker Kevin McCarthy. This will result in House appropriations bills with significant increases for the Department of Defense and the Department of Homeland Security, and significant cuts to domestic discretionary programs, like those in the Department of Health and Human Services.

At least one continuing resolution will likely be required to extend current year funding past the November elections. If Republicans win back the White House in November, they will have strong incentives to wait until after inauguration day to complete negotiations, in order to advance their priorities at the outset of a new administration.

- **Health Legislation**

Discussions on Capitol Hill continue around potential approaches to reforming the 340B drug discount program. On June 4, the House Energy and Commerce Oversight Subcommittee held a hearing on whether the program is meeting its goal of serving low-income and underserved patients, and, if not, what changes would move it in the right direction.

Republicans and Democrats are divided on the issue with the Republicans pushing to impose new requirements and with Democrats worrying that those changes could harm patient access.

On June 17, Senate Finance Committee Chair Ron Wyden (D-OR) along with 15 Senate Democrats, released a discussion draft bill aimed at increasing Medicaid payment rates for labor and delivery services provided by certain hospitals. The senators hope that the measure would help stop labor and delivery unit closures in underserved communities

Specifically, the Keep Obstetrics Local Act would increase Medicaid labor and delivery payment rates for rural hospitals and hospitals where 60 percent of births are paid by Medicaid, to 150 percent of the Medicare rate.

- **Biden-Harris Administration Action**

On May 30, the Centers for Medicare and Medicaid Services (CMS) released key data on the status of state Medicaid “unwinding” and redeterminations in a letter to state Medicaid Directors and key stakeholders. CMS also announced that starting in July, states will have to begin reporting data on the outcomes of renewals and fair hearings in a new *Eligibility Processing Data Report* that will replace

the unwinding report. The data is meant to help CMS monitor disenrollments and retention, and ensure the processes are carried out without placing unnecessary burdens on beneficiaries.

Redetermination Events

Cook County Health and CountyCare are currently hosting a series of Rede events in the System's facilities, other FQHCs and community partners. Rede events target CountyCare members living in or close to the Zip Codes of the hosting site. Members receive calls, postal correspondence, email, and texts advising them of the event happening in their vicinity.

- July 1 – **North Riverside Health Center** – 1800 S. Harlem Avenue, North Riverside, IL 60546
- July 8 – **Austin Health Center** – 4800 W. Chicago Avenue, Chicago, IL 60651
- July 9 – **Robbins Health Center** – 13450 S. Kedzie Ave Robbins, IL 60472
- July 9 – **Dr. Jorge Prieto Health Center** – 2424 S. Pulaski, Chicago, IL 60623
- July 10 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615
- July 11 – **Alivio Health** - 2021 S Morgan St., Chicago, IL 60608
- July 12 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621
- July 15 – **Esperanza Health Center** – 4700 S. California Ave Chicago, IL 60632
- July 16 – **Cottage Grove Health Center** – 1645 S. Cottage Grove Ave Ford Heights, IL 60411
- July 17 – **Stroger Hospital** – 1969 W. Ogden, Chicago, IL 60612
- July 17 – **Primecare Health Center** – 5635 W. Belmont, Chicago, IL 60634
- July 18 – **Friend Health** – 5635 S. Pulaski, Chicago IL 60629
- July 18 – **Care for Friends** – 5749 N. Kenmore Avenue, Chicago, IL 60660
- July 19 – **Arlington Heights Health Center** – 3520 N. Arlington Heights Road, Arlington Heights, IL 60004
- July 22 – **Blue Island Health Center** – 12757 S. Western Avenue, Blue Island, IL 60406
- July 23 – **Near North Health Center** – 1276 N. Clybourn, Chicago, IL 60610
- July 24 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615
- July 25 – **Chicago Family Health Center** – 9119 S Exchange Ave Chicago, IL 60617
- July 26 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621

CCH Community Advisory Councils

Cook County Health Advisory Councils include patients, community and religious organizations and serve as a way to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center's relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

The 2024 Third Quarter topic presentations include CCH's Housing initiatives and CountyCare's Redetermination and Rewards programs. In addition, the meeting provides updates on Cook County Health, Community Outreach, and each clinic's programs.

Upcoming CAC meeting dates, including the 2024 schedule:

- Provident/Sengstacke: Wednesday at 9:00 AM: July 10, October 9
500 W. 51st Street, Chicago, IL 60609
- Cottage Grove: Tuesday at 1:00 PM: July 23, October 22
1645 S. Cottage Grove Avenue, Ford Heights, IL 60411
- Blue Island: Wednesday at 1:00 PM: August 14, November 13
12757 S. Western Ave., Blue Island, IL 60406
- Arlington Heights: Tuesday at 1:00 PM: August 20, November 19
3520 N. Arlington Heights Road, Arlington Heights, IL 60004
- Prieto: Tuesday at 1:00 PM: September 3, December 3
2424 S. Pulaski, Chicago, IL 60623
- Robbins: Tuesday at 1:00 PM: June 11, September 19, December 10
13450 S. Kedzie Road, Robbins, IL 60472
- North Riverside: Wednesday at 1:00 PM: September 11, December 11
1800 S. Harlem Avenue, North Riverside, IL 60546
- Englewood: Thursday at 1:00 PM - September 12, December 12
1135 W. 69th Street, Chicago, IL 60621

Event Participation in July:

Outreach staff will participate in the following events to promote both Cook County Health and CountyCare (especially Redetermination) to attendees.

- 1) July 4, 2024 – Participation in **Mayor Brandon Johnson’s 4th on 53rd Parade** which will take place at Nichols Park located at 1355 E. 53rd Street in Chicago, IL, 60615.
- 2) July 13, 2024 – Participation in the **Spirit Redeemed Baptist Church Health and Resource Fair** which is hosted by the church and Sinai Health Institute, and which will take place at the church located at 8621 S. South Chicago Avenue in Chicago, IL 60617.
- 3) July 16, 2024 – Participation in **CPS 2024 Back to School Bash** will take place at Washington Park located at East 51st Street and St. Lawrence in Chicago, IL 60637.
- 4) July 17, 2024 – Participation in the **Senior Resource Fair** which is hosted by the Cook County Assessor’s Office, and which will take place at their office located at 118 N Clark Street, 3rd Floor Lobby in Chicago, IL 60602.
- 5) July 17, 2024 – Participation in **Teen Transition Summit for Children in Foster Care** which is hosted by Unlimited Potential, and which will take place at the Unlimited Potential “UP House” located at 13811 S. Western Avenue in Blue Island, IL 60406.

- 6) July 18, 2024 – Participation in **CPS 2024 Back to School Bash** will take place at Columbus Park located at South Central Avenue and West Harrison Street in Chicago, IL 60644.
- 7) July 19, 2024 – Participation in the **Robbins Health Center Health Fair** which is hosted by our Robbins Health Center, and which will take place at their facility located at 13450 S. Kedzie Avenue in Robbins, IL 60472.
- 8) July 19, 2024 – Participation in the **Summit Soars!, SCN Community Launch Event** which is hosted by the Summit Community Networks and which will be held at a park in the Village of Summit.
- 9) July 19, 2024 – Participation in the **Hanover Park Police COPS Day Picnic** which is hosted by the Police Department of the Village of Hanover Park, and which will be held at the Hanover Park Park District located at 1919 Walnut Avenue in Hanover Park, IL 60133.
- 10) July 20, 2024 – Participation in the **Family Christian Health Center - KIDFEST '2024** which is hosted by the Family Christian, and which will be held at the Family Christian Health Center - Harvey located at 31 West 155th Street in Harvey, IL 60426.
- 11) July 20, 2024 - Participation in **Speaker Chris Welch's Back 2 School Fair 2024** which will be held at the Proviso West High School located at 4701 Harrison Street in Hillside, IL 60162.
- 12) July 20, 2024 - Participation in the **Sisters Working it Out's Community Resource Fair** which will take place at the John Rita Center located at 2822 141st. Place in Blue Island, IL 60406.
- 13) July 20, 2024 - Participation in the **Onward Neighborhood House's 4th Annual Health Fair**, which will take place at their facility located at 2644 N Central Avenue in Chicago, IL 60639.
- 14) July 23, 2024 – Participation in **CPS 2024 Back to School Bash** will take place at Harrison Park located at West 19th Street and South Wood Street in Chicago, IL 60608.
- 15) July 25, 2024 – Participation in **CPS 2024 Back to School Bash** will take place at Winnemac Park located at West Foster Avenue and North Damen Avenue in Chicago, IL 60625.
- 16) July 27, 2024 – Participation in the **3rd Annual W.O.W.! Literary Festival** which is hosted by Bursting to Books, and which will be held at the Dr. Conrad Worrill Track & Field Center located at 10201 S Cottage Grove Avenue in Chicago, IL 60628.
- 17) July 27, 2024 – Participation in the **Chicago Commons Market** which is hosted by Chicago Commons will take place at the Davis Square Park located at 4430 S. Marshfield Avenue in Chicago, IL 60609.
- 18) July 27, 2024 - Participation in the **Sai Spiritual Community Center (SSCC) Health Camp** which will take place at their center located at 70 West Golfview Drive in Northlake, IL 60164.
- 19) July 27, 2024 - Participation in the **Solutions for Care's Annual Healthy Living Event** which will take place at their offices located at 7222 W. Cermak Road in North Riverside, IL 60546.

- 20) July 28, 2024 - Participation in the **Wellness Fair at the Fellowship Missionary Baptist Church** which will take place at their church located at 4543 S. Princeton Avenue in Chicago, IL 60609.
- 21) July 30, 2024 – Participation in **CPS 2024 Back to School Bash** will take place at Marquette Park Located at West 71st Street and South Kedzie Avenue in Chicago, IL 60629.
- 22) July 31, 2024 - Participation in the **Fifth Evanston Vineyard Care Center Resource Fair** which will take place at the Vineyard Christian Church of Evanston located at 2495 Howard Street in Evanston, IL 60202.

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

Lead Executive: Craig Williams, Chief Administrative Officer, Operations and Development
Reporting Period: May 2024
Report Date: June 15, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

- The ACHN team held their townhall May 31, 2024, and received positive feedback from providers. This is a townhall overseen by ambulatory medical leaders highlighting and communicating to front line providers in the ambulatory setting. These townhall meetings consists of a Q&A session for frontline providers to communicate with ACHN leadership; updates on the latest improvements & offerings in ambulatory specialty clinics; and how to stay Joint Commission ready.
- The Quality team created a slide deck for the ACHN Townhalls. The content of the slides included Joint Commission regulatory requirements geared towards providers and past citations.
- The Primary Care Medical Home (PCMH) Tracers were completed for 11 ACHN sites, using the Joint Commission Tracer Tool.



Health Equity, Community Health & Integration

- Core participated in a Quality Improvement Project to improve the viral suppression (lab value) of patients. The Director of Quality & Evaluation traveled to Rockville, Maryland to present our program results to our funder, Health Resources & Services Administration. A decrease in viral suppression by 6% was a significant improvement in preventing the spread of new HIV cases.
- In May, CORE had a total of 45 patients re-engaged to ambulatory care and social services after being out of care more than 12 months.
- This month 140 individuals in the community received a rapid test through targeted HIV screening. Additionally, we identified 7 newly diagnosed clients through routine and rapid screening and 7 clients were linked to care.
- Through the community vaccine program, ACHN continues to provide COVID-19 vaccination to the community and patients. This month, there was a total of 667 patients vaccinated. In addition, the CORE Center location is offering the Mpox testing, vaccination, and treatment to patients and the community and a total of 12 patients were vaccinated for Mpox.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

- To support patient access to care, the Patient Support Center answered more than 55,000 patient calls with an average answer speed of under 60 seconds. In addition, there were over 3,500 nurse triage calls answered this month.
- This month, the HealthviewX referral platform for CCH partners to refer specialty and diagnostic patients hit another milestone with 11,500 referrals placed. There are 430 active users and currently ophthalmology is the most requested specialty and ultrasound is the most requested diagnostic. Phase II of the Cerner Provider Portal is underway and will include Lab, Radiology and Pathology.
- The Cancer Center Service Line refined the patient transport workflow from Infusion Center/Professional Building Oncology clinic to the Emergency Department.
- As of May 2024, we have seen 28,255 new arrivals at the Belmont Cragin New Arrival Health Center and 8,900 new arrivals through the Mobile Care Team.
- Since the Mobile Care Coordination team began screening and vaccinating the new arrivals at the Landing Zone, a total of 3,617 patients have been registered, 3,593 vaccinated with MMR, and 1,002 with varicella. Of the 3,617 patients, 68 % of the new arrivals were sent same-day to Belmont Cragin to get their initial medical screening. The remainder were scheduled to be seen the following day. In addition, because some patients are returning to the Landing Zone after leaving the shelter, our team has also been able to follow up on positive lab results from prior visits that were unreachable.
- We continue to have care coordinator staff at every city shelter as a resource to the new arrivals. Additionally, CCH will start providing services on Sundays effective June at the Landing Zone.



Patient Experience & Employee Engagement

- This month, ACHN saw a 1.02% increase in the overall “Likelihood to Recommend” score year-to-date bringing their score to 65.66%.

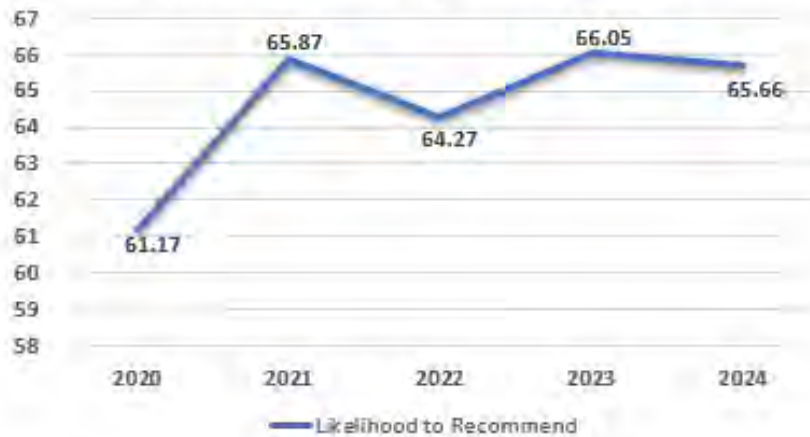


COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

ACHN Patient Experience Score



- Although the Specialty Care Team saw a 2% decrease in show rates this month, there was an 11% increase in volume due to the team continuing to prioritize improving access and optimizing workflows to enhance the overall experience.
- ACHN recognizes Clinic C (Asthma/Allergy) as a “Clinic on the Rise” for having the highest top box score improvement this month by 7%. In addition we also recognize Arlington Heights and Austin Health Center who also exceeded the year-end target for “likelihood to recommend in Primary.” Primary Care saw a 1.43% increase in patient experience scores this month.



Growth Innovation & Transformation

- The Neurosciences ICU ribbon cutting was held on the 28th of May and it had great press coverage. In addition, May was stroke awareness month and several of the Neuroscience team members participated in education segments on stroke prevention and awareness.
- The team continue to meet to discuss the implementation of Urgent Care services at the Arlington Heights location. Additionally, the medical leadership has met to finalize the scope of service and immediate care providers' job descriptions.



DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES



Optimization, Systemization & Performance Improvement

- The Behavioral health team completed a comprehensive review of current Electronic Medical Record notes across all disciplines to be able to identify what needs to be developed for future state for the transition of new behavior health module upgrade. In addition, the psychiatry waiting list queue continues to be addressed on a regular basis and has been reduced from 550 to 326.
- The Behavioral Health team also met with Legal to initiate contract and application to be a direct referral for the Chicago Bank Furniture. This will be a resource for patient in need of furniture.
- All CORE nurses completed trainings and are now using the Pyxis machines for medication administration on the nursing units. Additionally, the nursing leaders completed the 8 hour Cook County Health Nursing Professional Development & Education.



Workforce: Talent & Teams

- ACHN has a total of 173 positions currently in recruitment. (31 currently posted; 55 validations in progress to verify candidate meets the qualifications; 24 interviews in progress; 40 decision-to-hire packets being reviewed; 18 offers accepted, 1 hiring fair underway and 4 on hold awaiting repost). To date we have hired 80 people this fiscal year.



Fiscal Resilience

- Primary Care: ACHN is below budgeted volumes for May by 912 visits and 3.4% below budget year-to-date totaling 104,461 visits in FY2024.
- The Primary Care team continue to focus on filling provider vacancies which continue to impact volumes most notably at Belmont Cragin and North Riverside. There are several offers for providers in the Northwest cluster out at this time, however they must undergo the credentialing and onboarding process which can take a few months.
- Specialty Care: ACHN is above budgeted volumes for May by 3,248 visits and 11% above budgeted volumes year-to-date totaling 191,907 visits in FY2024.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

AMBULATORY SERVICES

- As of the end of May 2024, ACHN is on track overall having expended 48% of the 54% budgeted projections year-to-date.

Office / Program / Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4893 - Ambulatory & Community Health Network of Cook						
Grand Total	179,319,432	77,667,063	7,856,199	85,523,262	93,796,170	48%

- We have five non-personnel contracts for \$500k or more. One contract is expired with an amendment in process and no gaps in service.

Contract Number	Contract Name	Agreement Amount	Expiration	Notes/Updates
H18-72-030	Anchor Mechanical	\$ 959,634.00	6/30/2024	COC approved. RFP will go out for new HVAC contract. Vendor chosen however Supply Chain has concerns over pricing. This may impact service as there may be a potential gap in service. SC assured ACHN that the contract would be awarded before the prior contract expired.
H20-25-033	The Chicago Lighthouse	\$ 4,480,000.00	2/28/2024	Amendment in process. No gaps in service
H21-25-012	DaySpring Janitorial Svcs	\$ 2,300,000.00	11/30/2024	RFP will go out for environmental services. Amendment requested to add new clinic at 467 E 31st St. Chicago.
H18-25-037	Alivio Medical Center	\$ 1,106,745.09	4/30/2024	No gaps in service. Six month extension in process. Contract extension are maxed. RFP will go out for new Patient Navigator award.
H17-25-064	Medspeed	\$ 3,843,844.06	11/30/2024	ACHN needs to reach out to Labs/Pharmacy regarding next steps. SC recommends a RFP



COOK COUNTY
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DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Lead Executive: Jesus “Manny” Estrada, Chief Operating Officer, Cermak Health Services

Reporting Period: May 2024

Report Date: May 20, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

Cermak formally received accreditation from the National Commission on Correctional Healthcare, NCCHC. Re-accreditation is scheduled for March 2026.

Cermak Health Services and our CCSO partners hosted representatives from Association for Professional in Infection Control and Epidemiology (APIC) for a facility tour and review of congregate settings best practices for infection control. This visit precedes a future APIC certification training and creation of custody settings guidelines for best practices for Infection Control. APIC will provide on-site training to staff.

Cermak’s Dr. Zawitz and CORE Center’s Dr. Monica Mercon and Lindsey Roden had their “Opt-out Testing Implementation and Linkage to Care for People Living with HIV and/or HCV in a Large Urban Correctional Facility” abstract accepted as an e-poster (virtual poster) at HIVR4P 2024, the 5th HIV Research for Prevention Conference, which will take place in Lima, October 2024. This abstract summarized some of the initial results of the Cook County Jail’s intake Opt-Out screening for HIV and HCV. This opt-out program is one of the largest in the country in a custodial setting.



Health Equity, Community Health & Integration

In honor of PRIDE month, Cermak’s Dr. Patrick Ennis represented CCH as a panelist at the Jesse Brown VA Medical Center for a discussion called “Out At The Office”. This panel event was hosted by the Illinois Medical District Professionals Rallying for Inclusion, Diversity and Equity (IMD PRIDE). Dr. Ennis and the other panelists (including health care leaders, experts, and advocates) addressed DEI, implicit



COOK COUNTY
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DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

bias, health issues disproportionately affecting the LGBTQ+ community, and psychological safety in the workplace. They shared specialized services available for the LGTBQ+ community outreach and engagement efforts for LGBTQ+ staff, and solutions to ensure high quality care.



Growth Innovation & Transformation

Cermak rolled out Phase 1.5 of telehealth initiative. This phase included the retrofitting of two rooms in the specialty clinic area. Phase 2, which entails access to telehealth in all 10 living units, is scheduled summer 2024.

Cermak is pleased to announce that two Cermak leaders, Dr. Jorelle Alexander, Chair of the Department of Oral Health and Ms. Antionette Williams, RN, Director of Nursing Cermak, Patient Care Services have successfully passed the exam to earn title of Certified Correctional Health Professional (CCHP) from the National Commission on Correctional Health Care (NCCHC). NCCHC is the regulatory agency that certifies Correctional Health facilities, which includes Cermak Health and JTDC.



Optimization, Systemization & Performance Improvement

On May 28, 2024 Cermak Health Services in collaboration with the Cook County Sheriff's Office opened a dedicated alternative housing unit to provide targeted services to patients who require intensive individual therapeutic services due to a history of violence. The unit is known as Alternative Behaviors for Life Experience (ABLE).

Cermak experienced a major unexpected system downtime on May 21, 2024, all new Cermak admissions and discharges stopped processing in Cerner. The Cermak Analytics team quickly identified the issue and emergently responded, taking lead over several different interagency organizations to determine root cause and



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

resolve. Cermak's expedient identification and leadership in resolving of issue reduced the estimated total downtime from 15 hours to only 3.5 hours.



Workforce: Talent & Teams

Cermak hosted a mural painting party for. It was well attended by both Cermak and Cook County Sherriff Staff. All who participated thoroughly enjoyed the opportunity to use their creativity while taking a brief respite from their daily responsibilities. We are very excited to see the final outcome that marks a piece of Cermak history. The final unveiling will be hosted in June 2024.

Cermak Patient Care Services completed their skills fair this week. Today is the last day of the fair and so far, 90% of the staff from Cermak have successfully completed the skills lab. Next week we will complete the fair at JTDC. Additionally, Patient Care Services leadership completed professional shared governance training. Finally, leadership continues to prepare for our Midwest Correctional health conference confirming speakers and motivating staff to prepare poster presentations specific to correctional health.



Fiscal Resilience

Cermak continues Medicaid enrollment for patients entering the facility. We are still planning/preparing for the potential to leverage proposed Reentry Section 1115 Waiver which will potentially allow for the generation of revenues for returning residents 90 days ahead of discharge.



COOK COUNTY
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DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Budget to Actual –

Overall, across all accounts, Cermak is on track and JTDC is lower than budgeted expectation through the end of May 2024

Office / Program / Account	FY24 Budget	Expense	Obligations (BPA's/PO's)	Funds Available	% Expend
4240 - Cermak Health Services of Cook County					
0 - DEFAULT (41195.4240.0) Total	-	2,930	-	(2,930)	No Budget
10155 - Administration (41195.4240.10155) Total	12,449,230	6,305,232	33,841	6,110,156	51%
10160 - Administration and Clerical (41195.4240.10160) Total	-	-	3,571	(3,571)	No Budget
13500 - Environmental Services (41195.4240.13500) Total	2,762,461	1,266,559	17,039	1,478,862	46%
13945 - Finance (41195.4240.13945) Total	243,273	117,723	-	125,550	48%
14915 - Human Resources (41195.4240.14915) Total	263,532	106,566	-	156,966	40%
15050 - Information Technology (41195.4240.15050) Total	231,171	120,093	-	111,078	52%
15435 - Laboratory Services (41195.4240.15435) Total	641,650	249,023	5,629	386,998	40%
15805 - Material Management (41195.4240.15805) Total	462,003	164,137	29,081	268,784	42%
15880 - Med/Surg - Administration (41195.4240.15880) Total	-	-	2,810	(2,810)	No Budget
15895 - Medical Administration (41195.4240.15895) Total	10,760,199	4,615,603	97,174	6,047,423	44%
16480 - Nursing - Administration (41195.4240.16480) Total	-	-	283	(283)	No Budget
17015 - Oral Health (41195.4240.17015) Total	2,496,986	1,011,526	-	1,485,460	41%
17170 - Patient Care Services (41195.4240.17170) Total	46,480,058	17,567,402	756,208	28,156,448	39%
17395 - PCS - Emergency Services (41195.4240.17395) Total	-	1	-	(1)	No Budget
17610 - Pharmacy (41195.4240.17610) Total	9,838,834	3,352,513	214,335	6,271,986	36%
18445 - Quality Assurance (41195.4240.18445) Total	776,331	340,933	-	435,398	44%
18485 - Radiology (41195.4240.18485) Total	845,217	409,178	-	436,039	48%
19650 - Storerooms (41195.4240.19650) Total	-	-	18	(18)	No Budget
29235 - 240 General Store Inventory (IV) (41195.4240.29235) Total	-	286,311	6,836	(293,148)	No Budget
16005 - Health Information Management (HIM) (41195.4240.16005) Total	422,736	201,109	-	221,627	48%
16125 - Mental Health Services (41195.4240.16125) Total	17,258,018	6,688,833	33,904	10,535,281	39%
19635 - Store Room (41195.4240.19635) Total	-	-	141	(141)	No Budget
20475 - Txbl GO Ser 2009B BABS Bond Fd (41195.4240.20475) Total	-	5,050	-	(5,050)	No Budget
29165 - General Store Inventory (IV) (41195.4240.29165) Total	271,687	127,778	92,055	51,854	81%
15485 - Law Administration (41195.4240.15485) Total	-	-	562	(562)	No Budget
Grand Total	106,203,386	42,938,500	1,293,488	61,971,397	42%



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Office / Program / Account	FY24 Budget	Expense	Obligations (BPA's/PO's)	Funds Availabl	% Expend
4241 - Health Services - JTDC					
10155 - Administration (41197.4241.10155) Total	1,041,815	146,814	94,951	800,050	23%
16015 - Medical Services Administration (41197.4241.16015) Total	731,730	370,796	-	360,934	51%
17015 - Oral Health (41197.4241.17015) Total	309,492	188,275	-	121,217	61%
17170 - Patient Care Services (41197.4241.17170) Total	3,629,502	1,669,500	11,936	1,948,066	46%
19815 - Support Services Administration (41197.4241.19815) Total	-	-	356	(356)	No Budget
10755 - Behavioral Health (41197.4241.10755) Total	3,971,104	1,739,090	-	2,232,014	44%
Grand Total	9,683,643	4,114,475	107,243	5,461,925	44%



COOK COUNTY
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DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Staffing

CERMAK STAFFING / VACANCY and HR ACTIVITY STATUS

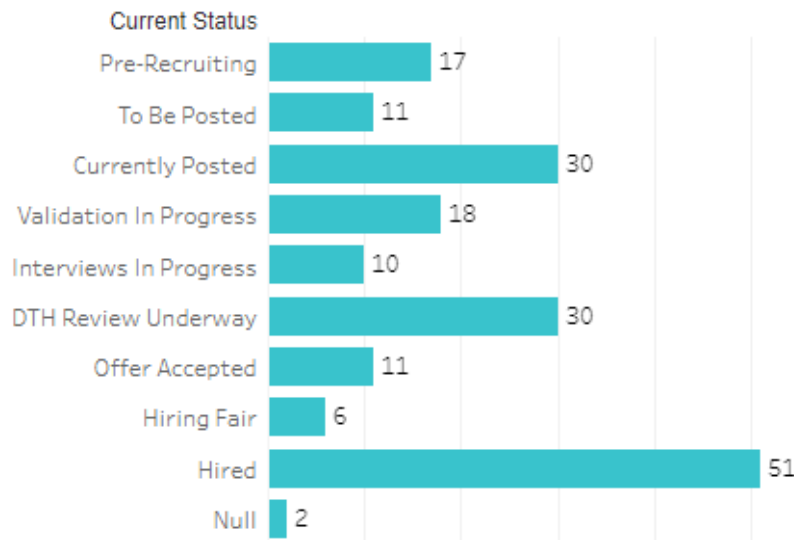
A Look into HR Recruitment
 Access the dashboard training guide and request new user access through Hiring Central. [↔](#)

COOK COUNTY HEALTH

Filters: Job Title ((All)), Job Code ((All)), Job Classification ((All)), Union ((All)), Department ((All)), Office # (4240), Business Unit ((All)), Hiring Manager ((All)), Senior Leader ((All)), PID ((All))

118 Current Requisitions <small>*Excludes Hired</small>	51 Total Hired	18 Validation in Progress	10 Interviews in Progress	5 Open Interviews Greater than Two Weeks	26 Submitted DTHs Older than 5 Days	12 New Hires Starting Soon <small>*Offer Accepted/Hired Status</small>
				VIEW DETAILS	VIEW DETAILS	VIEW DETAILS

What Stage are my Current Requisitions?



DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

JTDC STAFFING / VACANCY and HR ACTIVITY STATUS

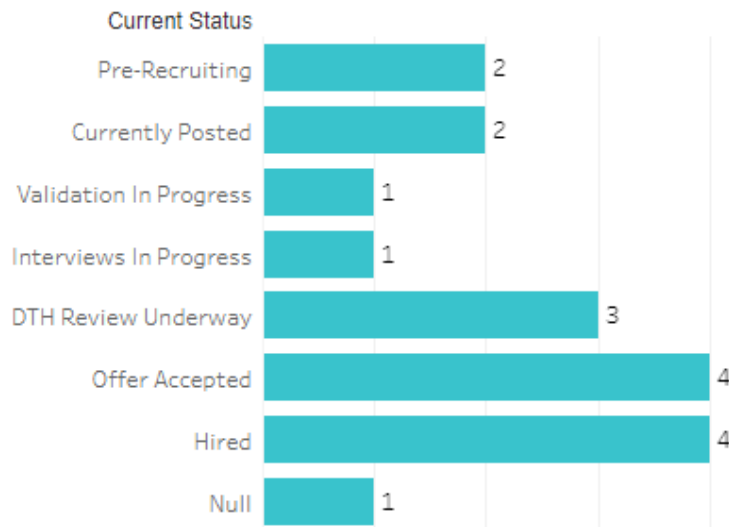
A Look into HR Recruitment

Access the dashboard training guide and request new user access through Hiring Central. [↔](#)

Filters
Job Title (All)
Job Code (All)
Job Classification (All)
Union (All)
Department (All)
Office # 4242
Business Unit (All)
Hiring Manager (All)
Senior Leader (All)
PID (All)

12 <small>Current Requisitions *Excludes Hired</small>	4 <small>Total Hired</small>	1 <small>Validation in Progress</small>	1 <small>Interviews in Progress</small>	1 <small>Open Interviews Greater than Two Weeks</small>	2 <small>Submitted DTHs Older than 3 Days</small>	<small>New Hires Starting Soon *Offer Accepted/Hired Status</small>
VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS	VIEW DETAILS

What Stage are my Current Requisitions?



DIVISIONAL EXECUTIVE SUMMARY

CERMAK HEALTH SERVICES

Procurement --

The following contracts for \$500K or more and are set to expire in the next 9 months.

Numb	Supplier	Description	Expires On
77000075883	STERICYCLE INC	H20-25-063 - Waste Removal for Medical, Hazardous, Sharps and Pharma Waste	31-Mar-24
H16-72-052	LINDE GAS & EQUIPMENT DIV LINDE	H16-72-052- Service, Certification, Maintenance, and Repair of Medical Gas Systems	31-Mar-24
H17-25-037	CORPORATE CLEANING SERVICES INC	H17-25-037 - Service, Window Cleaning	31-May-24
H18-25-114	KORE SAE, LLC	H18-25-114 - Service, Temporary Staffing	31-May-24
77000125793	TANDYM GROUP LLC	H22-25-171, RECRUIT TEMPORARY QUALIFIED MENTAL HEALTH PROFESSIONAL (QMHP)	30-Jun-24
77000054363	LINCOLN PARK DIALYSIS SERVICES INC	H19-25-046 - SERVICES, LINCOLN PARK DIALYSIS SERVICES INC DBA DAVITA INC	30-Jun-24
77000032606	SCHECK & SIRESS PROSTHETICS, INC	77000032606 - SERVICE, CUSTOM ORTHOTICS	31-Jul-24
77000107994	MAXIM HEALTHCARE SERVICES INC	H22-25-052_ Services_Locum Tenens and AP Staffing	14-Aug-24
77000133454	AB STAFFING SOLUTIONS LLC	H22-25-164 SERVICE, PROFESSIONAL RADIOLOGY STAFFING SERVICES	25-Sep-24
77000064455	ODP BUSINESS SOLUTIONS LLC	H19-25-077 - Supplies and Services, Office Supplies	21-Nov-24
77000063015	ALLIED WASTE TRANSPORTATION, INC.	H19-25-103 - Service, Waste Removal Services Throughout CCH	30-Nov-24
77000063013	W W GRAINGER INC	H19-25-063 - Supply, Institutional Supplies for Maintenance, Repair, and Operations	30-Nov-24
77000073375	LINDE GAS & EQUIPMENT INC.	H20-25-023 - SERVICE, MEDICAL GAS	8-Dec-24
77000091769	QUEST DIAGNOSTICS INC	H21-25-034_SERVICE, REFERENCE LABORATORY TESTING	31-Dec-24



DIVISIONAL EXECUTIVE SUMMARY

COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

Lead Executive: LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer
Reporting Period: May 2024
Report Date: June 17, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Health Equity, Community Health & Integration

- The Environmental Health Unit's Food Protection Program passed its 5-year audit and review by the Illinois Department of Public Health (IDPH) and was commended for having an excellent program.
- The Tobacco Prevention & Control Program collaborated with the Communications Unit to launch the [Unfriend Tobacco Campaign](#) on May 13, 2024. The goal of this initiative is to promote independence from tobacco and vape products. Free resources are available to help adults and youth quit smoking, vaping, or other tobacco use.
- The Lead Poisoning Prevention and Healthy Homes completed inspection of three residences, where children tested positive for Elevated Blood Lead (EBL) levels between January and March 2024. EBL units are currently being prioritized. Additionally, Cook County Department of Public Health (CCDPH) also sent out 415 radon test kits with educational materials over the last two quarters.



Optimization, Systemization, & Performance Improvement

- CCDPH attended a round table discussion hosted by the Raise the Floor Alliance with the US Department of Labor Acting Secretary, focused on Deferred Action for Labor Enforcement (DALE). DALE navigators and recipients shared their experiences and highlighted successes that are strengthening labor enforcement.



Fiscal Resilience

- On May 29th the Illinois General Assembly passed a budget of approximately \$21M for State Fiscal Year 2025 for local health departments reversing a proposed \$5M budget cut.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

Budget to Actual

Budget to Actual File: FY24 CCH Budget to Actual June 4, 2024

Office & Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4895 - DPH Total	21,992,570	7,379,327	385,443	7,764,770	14,227,800	35%

Staffing

As of May 2024, CCDPH has 55 vacant positions to date (actively recruited) – 4 Requests for Hires (RTH) are awaiting budget approval or to be posted/reposted. The remaining positions are being actively recruited (see table below).

FY24 metrics Snapshot, as of May 2024

RTHs Submitted MTD/ YTD	Pre- Recruiting	To be Posted	Postings currently	ARP Received	Interviews in Progress	e-DTH underway	Candidate Offers	Vacancies Filled In May	YTD position filled
24/69	4	1	3	4	3	4	2	2	12

Procurement

The following vendors or subgrantee \$500K or more are all active contracts.

Contract #	Vendor or Subgrantee Name	Expires On
H21-25-129	AgeOptions	5/31/25
H22-25-154	Flowers Communications Group	Being reviewed
H21-25-138	Housing Helpers/Proviso Partners for Health	Being reviewed



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

COOK COUNTY DEPARTMENT OF PUBLIC HEALTH

H21-25-140	Illinois Board of Trustees/UIC School of Public Health	Being reviewed
H21-25-182	United Way of Metropolitan Chicago	Being reviewed

**** Month to date (MTD) - Fiscal year to date (YTD)

*****Vendor or Subgrantee contract dates are in the process of being reviewed.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

Lead Executive: Aaron Galeener, Chief Administrative Officer, Health Plan Services

Reporting Period: May 2024

Report Date: June 15, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

HEDIS

In May, CountyCare finalized its measurement year 2023 Healthcare Effectiveness Data and Information Set (HEDIS) quality results. CountyCare's HEDIS results contribute to the HealthChoice Illinois Report Card and plan comparison quality scores from the National Committee for Quality Assurance (NCQA), both of which will be released in the fall.

- **CountyCare is excited to have seen improved health outcomes in key areas of focus for the health plan, including primary care engagement, maternal and child health, and follow up after hospitalization for mental health.**
- **CountyCare improved in 15 of 17 of hybrid measure rates from the prior year.**

In alignment with Healthcare and Family Services' quality priorities, CountyCare will continue to focus on behavioral health, immunizations, maternal and child health, and primary care engagement for the rest of the 2024 HEDIS measurement year.



Health Equity, Community Health, & Integration

National Association of County (NACo) Awards for CountyCare's Health Equity Initiatives

CountyCare achieved three 2024 NACo Awards for its FoodCare program, Member Demographics Data Improvement, and Redetermination.

Additionally, CountyCare's application for Addressing Food Insecurity Among Medicaid Members won Best in Class in the Health Category. CountyCare's FoodCare program provides emergency home delivered meals, money towards food, registered dietician visits, Supplemental Nutrition Assistance Program application support, and medically tailored meals. **As of April 2024, after one year of following the roll out of the FoodCare program, over 43,000 members are enrolled.**



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES



Member Experience

CAHPS

In May, CountyCare's 2023 Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey closed. The annual CAHPS survey is one opportunity for members to tell CountyCare what they think about the services we provide. The survey is anonymous, voluntary, and administered to a statistically significant number of members. CAHPS is part of a national project by the National Committee for Quality Assurance (NCQA) and contributes to CountyCare's quality ratings.

CountyCare's results are now final and will be used to make improvements to health plan's services and offerings over the next year:

- **Survey respondents:** Over 380 adults and over 430 children completed the survey, with a response rate of 14.6% and 12.9%, respectively.
- **Rating of Health Plan:** CountyCare has focused on improved member experience and "Rating of Health Plan" over the past year. Between 2023 and 2024, CountyCare's rates increased from 81.2% to 83% for adults and 75.5% to 78.6% for children.
- **Improvements in member experience:** For adults and children, CountyCare saw improvement in the "Getting Needed Care" and "Rating of Specialist" categories. Adult respondents had improved scores for "Getting Care Quickly" and children improved in the "Rating of Health Care" category.
- **Opportunities for improvement:** CountyCare saw slight decreases in "How well Doctors Communicate," "Rating of Personal Doctor," and "Customer Service" for both adults and children. These will be areas of focus over the next year.



Growth, Innovation & Transformation

Aster Judge's Choice Award for 2022-2023 Campaign, "There's a Plan for That"

In partnership with the Cook County Health Communications Department, CountyCare won the Aster Judge's Choice Award for Total Advertising Campaign for "There's a Plan for That." This award is given to winners receiving a perfect score from judges. It is the first time we have received this award for CountyCare. The campaign ran from October 2022 through May 2023 and highlighted CountyCare's extensive benefits and network.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

In late May 2024, the CCH Communications team and CountyCare leadership kicked off planning for the 2024-2025 open enrollment campaign. Various campaign concepts will be tested by focus groups before going to market in the fall.

Redetermination events

Nearing the one-year anniversary of the resumption of Medicaid redetermination, CountyCare has continued to execute a comprehensive member education and outreach strategy to support members with redetermination, including a communications campaign through mail, text, phone, email, the CountyCare website, social media, and community events.

- **CountyCare has consistently shown a higher than expected retention rate of over 83% month over month, exceeding the overall state retention rate of 73%.**
- As of April, CountyCare has hosted over 220 Redetermination Events with an attendance of over 8,700 individuals, including over 6,800 CountyCare members.
- During April and May, CountyCare saw heightened attendance of up to 100-150 individuals at Redetermination Events due to the Health Benefits for Immigrant Adults and Seniors population going through redetermination in May.
- **Beginning in May, the Illinois Department of Human Services began attending CountyCare's Redetermination Events to support members with their redeterminations on site. We are thankful for this partnership and our ability to better support our members through the Medicaid renewal process.**



Optimization, Systemization & Performance Improvement HEDIS Technology Vendor Transition

In alignment with its focus on quality, optimization, and performance improvement, in 2023, CountyCare held a competitive request for proposals for a new HEDIS vendor that



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

would be responsible for prospective quality reporting and the health plan's annual HEDIS submission. CountyCare kicked off the implementation with a new HEDIS partner in early 2024 and went live at the beginning of June. For the next phase of this implementation, CountyCare has established a partnership with a technology company to integrate with provider electronic health record systems and capture additional supplemental quality data.



Fiscal Resilience

Value-based care

CountyCare utilizes the Health Care Payment Learning and Action Network (HCP-LAN) methodology of alternative payment models (APMs) to establish annual goals for medical spending within value-based care arrangements.

- **In recent years, CountyCare has been a leader in the Illinois Medicaid market with over 50% of medical spending within a Category 3 or 4 alternative payment models.** Category 3 and 4 include shared savings, downside risk, and population-based payment APMs.
- **This month, CountyCare and Cook County Health established a first-of-its-kind shared savings agreement with additional pay-for-performance (P4P) incentives tied to improving health outcomes in the areas of maternal and child health and behavioral health, among others.**
- 75% of total CountyCare medical spend is projected to be within any APM category in calendar year 2024.



Workforce: Talent & Teams

Staff Townhalls

Three times per year, the Health Plan Services' Staff Engagement Committee and leadership partner to host an All Staff Virtual Townhall to thank the team, provide an overview of the health plan's recent successes, provide an overview on key initiatives in process, and solicit feedback from the teams. Health Plan Services held its most recent All Staff Town with highlights on care management for the Health Benefits for Immigrant Adults and Seniors, provider network improvements, and progress on strategic implementations.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

HEALTH PLAN SERVICES

Budget to Actual Through May 2024

CountyCare's May membership of over 434,604 members was higher than the monthly average budgeted projection of 391,000. The net impact of revenue and expenses remains balanced and within budget.

Office & Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4896 - Health Plan Services						
CONTRACTUAL SERVICE Total	2,478,569,874	1,656,368,696	38,450,406	1,694,819,102	783,750,772	68%
OPERATIONS & MAINTENANCE Total	7,748	5,572	-	5,572	2,176	72%
PERSONAL SERVICES Total	46,192,543	19,075,716	622	19,076,339	27,116,204	41%
4896 - Health Plan Services Total	2,524,770,165	1,675,449,985	38,451,028	1,713,901,012	810,869,152	68%
Grand Total	2,524,770,165	1,675,449,985	38,451,028	1,713,901,012	810,869,152	68%

Staffing

Of the **88 positions FY2024 in recruitment, 45 (51%) of requisitions have been hired, and 8 new hires are on track to start in the coming weeks.** CountyCare is continuing to prioritize staff recruitment to ensure the continued success of the plan.

43 Current Requisitions <small>*Excludes Hired</small>	45 Total Hired	10 Validation in Progress	11 Interviews in Progress	3 Open Interviews Greater than Two Weeks	2 Submitted DTHs Older than 5 Days	8 New Hires Starting Soon <small>*Offer Accepted/Hired Status</small>
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Procurement

The following contracts for \$500,000 or more are set to expire in the next 9 months.

Service	Vendor	Description	Type of contract	Contract end date
Non-emergency medical transportation	Transdev (formerly First Transit)	Provides Medicaid-covered non-emergency medical transportation.	Extension	08/31/2024



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS

Lead Executive: Arnold F. Turner, MD, Chief Hospital Executive, Provident Hospital

Reporting Period: May 2024

Report Date: June 21, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

- For the first time ever, the Provident Nursing Team ended the month of May with no patient falls, catheter-associated urinary tract infections (CAUTIs), central line-associated blood stream Infections (CLABSIs), and ventilator-associated pneumonia (VAPs). These are common quality metrics tracked by hospitals as an indicator of quality care.
- Operating Room temperature and humidity control equipment (Variable Air Volume boxes) installation began on 05/31/2024 with a targeted completion date of 06/30/2024.



Health Equity, Community Health & Integration

- The Defender Charities selected a member of the Provident staff to serve as the first ever judge for the Bud Billiken Parade. Two candidates were submitted and they selected LaToya Buchanan.
- Provident participated in the city-wide disaster drill on May 9, 2024 yielding some great insight and enhanced awareness on strategies to optimize to respond to large scale events.
- Hand hygiene observations continue to meet the robust goal of > 305 observations/month. Compliance has reached an all time peak at 84% since this level of observation has been achieved.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS



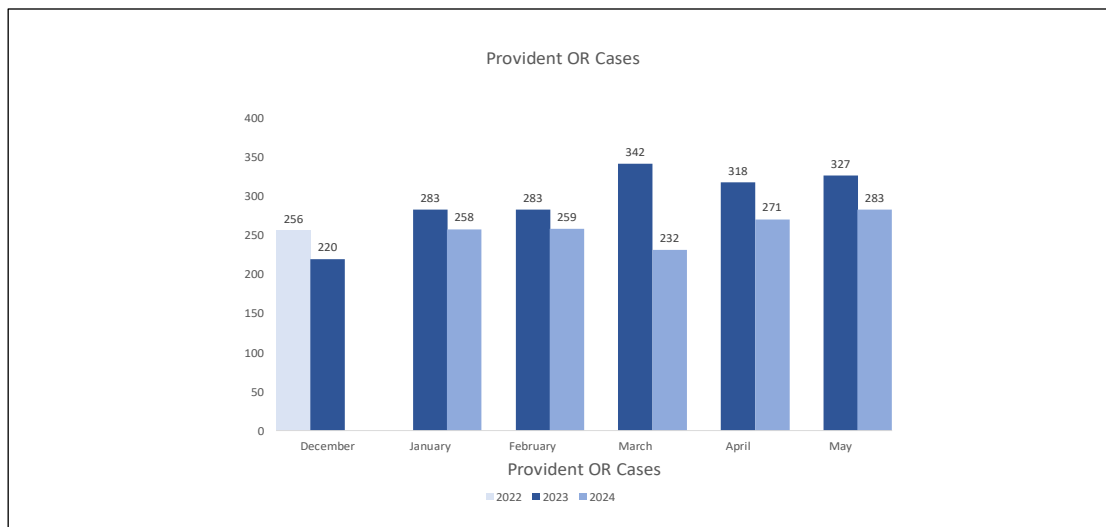
Patient Experience

- The I-Rounding tool was launched at Provident in May which will enable real world tracking and logging of trends as "leading" indicator to survey.
- The new nurse call system is now completely wired throughout inpatient and Emergency Department areas.
- The funding for a dishwasher for the Dietary Department at Provident was approved. Once installed, patients will receive their meals on reusable dishes that maintains the food temperature. This will not only improve our patient satisfaction Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) score but will also decrease the cost per patient-day at Provident.



Growth Innovation & Transformation

- Capital approval was received for additional endoscopy equipment which will support further growth in endoscopy.
- The monthly surgical volume has resumed an upward trend.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS



Optimization, Systemization & Performance Improvement

- The kickoff meeting for the bio tech trash compactor was held.
- Left Without Being Seen (LWBS) is near goal (4%) at 4.55%-down nearly 60% from 4th quarter 2023.



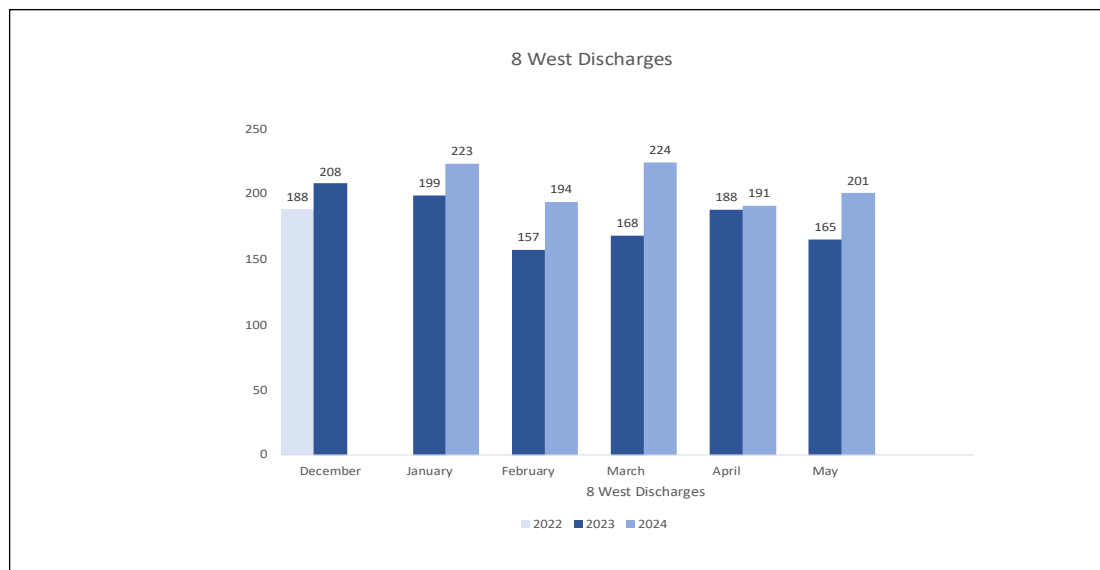
Workforce: Talent & Teams

- Additional hiring for behavioral health has started at Provident Hospital.
- Provident Leadership Teams attended an American Nurses Credentialing Center (ANCC) provider webinar.



Fiscal Resilience

- Endoscopy saw the highest single month procedures completed in < 1 year with 97 plus cases completed in May.
- The average monthly discharges remains greater than 200.



DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS

Budget to Actual

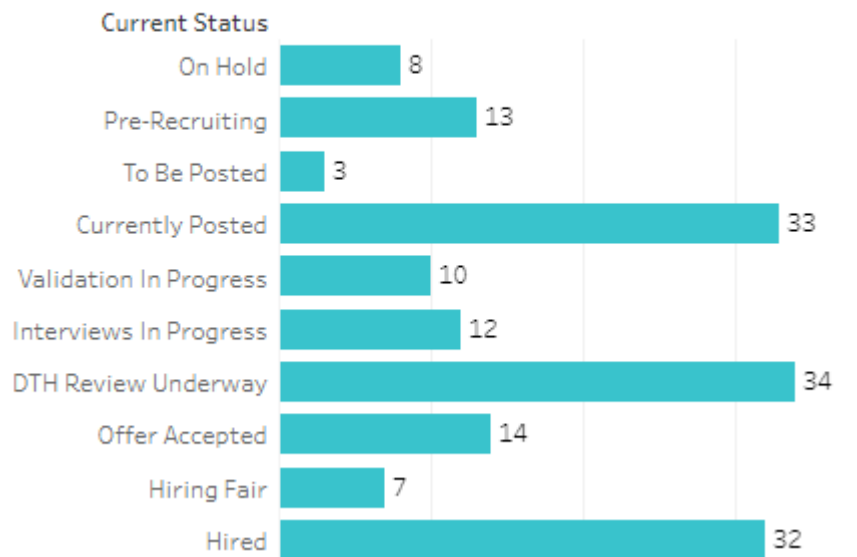
Office	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4891 - Provident Hospital of Cook County						
Non- Personnel	20,543,860	4,588,959	1,876,047	6,465,006	14,078,855	31.47%
Personnel	24,156,520	11,567,249	-	11,567,249	12,589,271	47.88%
4891 - Provident Hospital of Cook County Total	44,700,380	16,156,208	1,876,047	18,032,255	26,668,126	40.34%

The actual spend should not exceed 54.64%

Staffing

120 Current Requisitions <small>*Excludes Hired</small>	32 Total Hired	10 Validation in Progress	12 Interviews in Progress	2 Open Interviews Greater than Two Weeks	7 Submitted DTHs Older than 5 Days	10 New Hires Starting Soon <small>*Offer Accepted/Hired Status</small>
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What Stage are my Current Requisitions?



Procurement -



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

PROVIDENT OPERATIONS

- The following contracts for \$500K or more and are set to expire in the next 9 months.

<u>Contract #</u>	<u>Vendor Name</u>	<u>Expires</u>
H22-25-090	Dialysis Care Center Management, LLC	05/22/2024
H22-25-187	ADT Commercial, LLC	Ext In progress
H21-25-011	Dialysis Care Center Management, LLC	11/30/2024
H21-25-136	Hospital Medicine Associates LLC	Ext in progress



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS

Lead Executive: Donnica Austin-Cathey, Chief Hospital Executive, Stroger Hospital
Reporting Period: May 2024
Report Date: June 21, 2024

Strategic Initiatives • OKR Highlights • Status Updates



Patient Safety, Clinical Excellence & Quality

- The Imaging Department has been continuing to collaborate with the medical physicist to begin the American College of Radiology (ACR) accreditation process for the Nuclear Medicine and Positron Emission Tomography/Computed Tomography (PET CT) Department.
- The laboratory submitted the College of American Pathologist accreditation package for review prior to upcoming on-site inspection. The inspection window will be open late August through late November.
- Nursing fall rate for the month of May was 1.17/1000 patient days. We remain below state and national average of 3.5.



Health Equity, Community Health & Integration

- An Equitable Safe Sleep initiative (EESI) work continues in partnership with the Emergency Department.
- Chicago Department of Public Health "Family Connects" project has been working with our postpartum patients. Chicago residents are currently being served as the organization works to possible partner with the suburban areas as well.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS



Patient Experience

- The Picture Archiving and Communication System (PACS) Department is collaborating with the Medical Records Department to centralize the release of information for radiology reports and CD request from patients and Attorneys.
- Nursing leaders continue with hardwiring the C-I-CARE values and the Commit to Sit Rounding programs for the inpatient units.
- The Emergency Department has added an additional Spanish interpreter from 6 am - 2 pm, Monday through Friday assist with patients.



Growth Innovation & Transformation

- The mobile MRI unit is fully operational Monday through Friday 8 am - 4 pm. Also, we continue to collaborate with the Capital Planning Department in the development of an Imaging Capital equipment installation plan.
- In preparation for the PET CT capital project, the first phase of the project consisted of relocating the Dexa unit from Clinic P to the General Radiology area.
- The laboratory-initiated project planning discussions on upcoming new equipment installations. Starting with refurbished Abbott Architects and the new Beckman Urinalysis platform this summer.



DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS



Optimization, Systemization & Performance Improvement

- The Imaging Department will continue to collaborate with the HIM Department to standardize the release of information process which will include the release of CD's and legal requests which are currently being released by the Imaging PACS team.
- The phlebotomy morning draws completed by 7 am were 75% for the month of May which meets the benchmark.
- The Laboratory has finalized workflow for the electronic blood component pickup form. Nursing education put together communication surrounding the changes and anticipate go-live in June.
- There have been ongoing conversations with Cross Country to adopt electronic time keeping capabilities for their agency employees. This will eliminate the need for paper based timecards that have to be faxed to Cross County on a weekly basis.



Workforce: Talent & Teams

- Departmental performance appraisals are being conducted in Rehabilitation for all service lines.
- Physical Therapy Associate Manager, Blue Island Outpatient Occupational Therapist and Provident Physical Therapist have been hired and onboarded.
- The Radiology Department is currently working on reclassification of job titles and paygrade upgrade analysis has been completed.
- The Laboratory Services Quality Manager started May 6, 2024.



Fiscal Resilience

- Physical Therapy Manager attended financial counselor's Inservice on Immigrant Medicaid and provided update to Rehabilitation department leaders.
- The Rehabilitation Department has been working with the preauthorization department on possible ways to deal with time extensions needed for plan of care to be completed at Cook County Health.



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

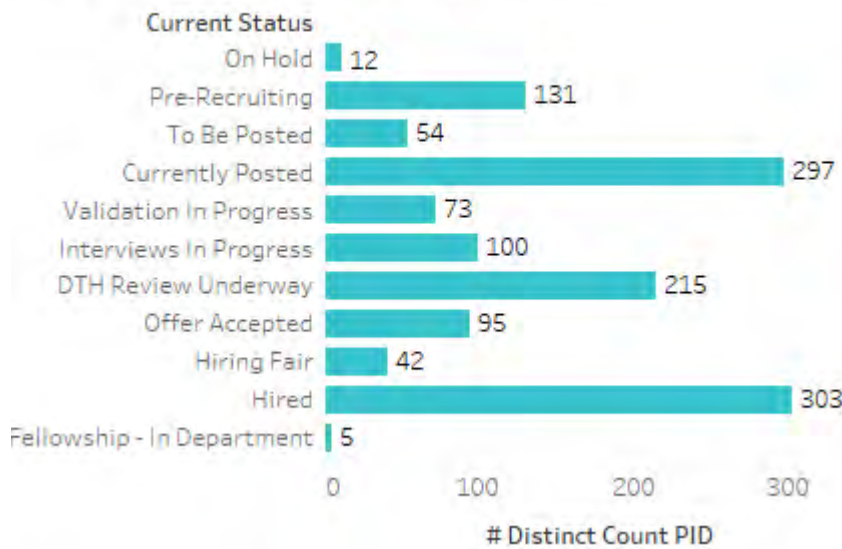
STROGER OPERATIONS

- The Radiology Division continues to collaborate with the Director of Revenue Integrity to identify a CCH Resources to assist with the charge capture process in the Radiation Oncology Department.

Human Resources - Recruitment



What Stage are my Current Requisitions?



COOK COUNTY
HEALTH

DIVISIONAL EXECUTIVE SUMMARY

STROGER OPERATIONS

Stroger - FY24 Budget

Office & Account	FY24 Budget	Expenses	Obligations (BPA's/PO's)	Expenditures (Expenses + Obligations)	Funds Available	% Expended
4897 - John H. Stroger Jr. Hospital of Cook County Total	1,078,198,005	491,469,488	76,837,995	568,307,483	509,890,522	53%



COOK COUNTY
HEALTH

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
June 28, 2024

ATTACHMENT #4

Human Resources Board Report

Carrie Pramuk - Volk
Interim Chief Human Resources Officer

June 28, 2024



COOK COUNTY
HEALTH

FY 2024 Metrics

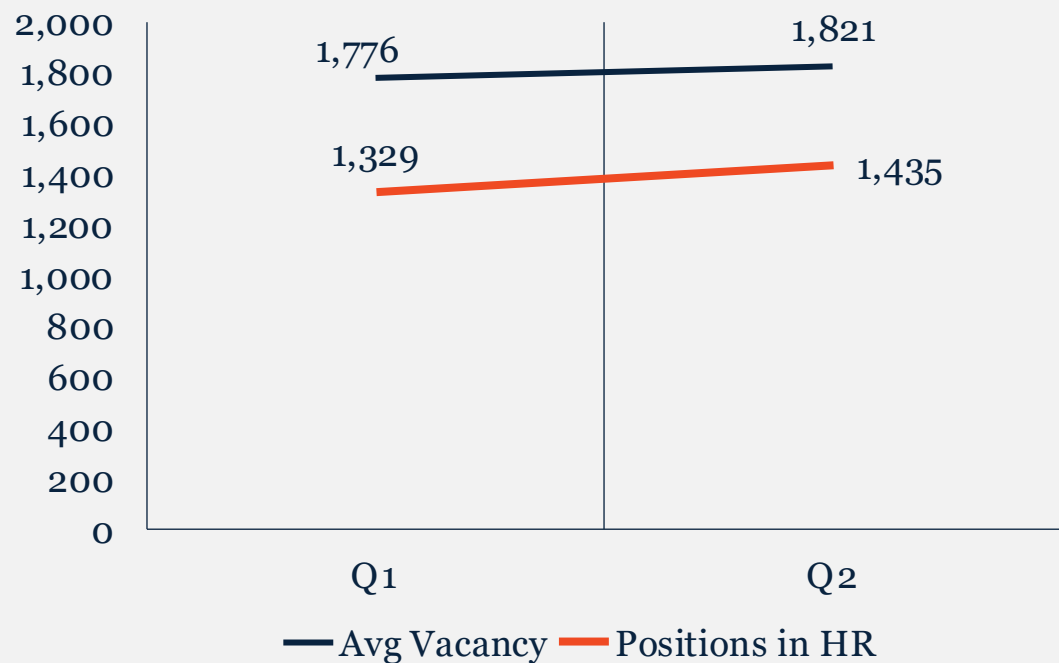


COOK COUNTY
HEALTH

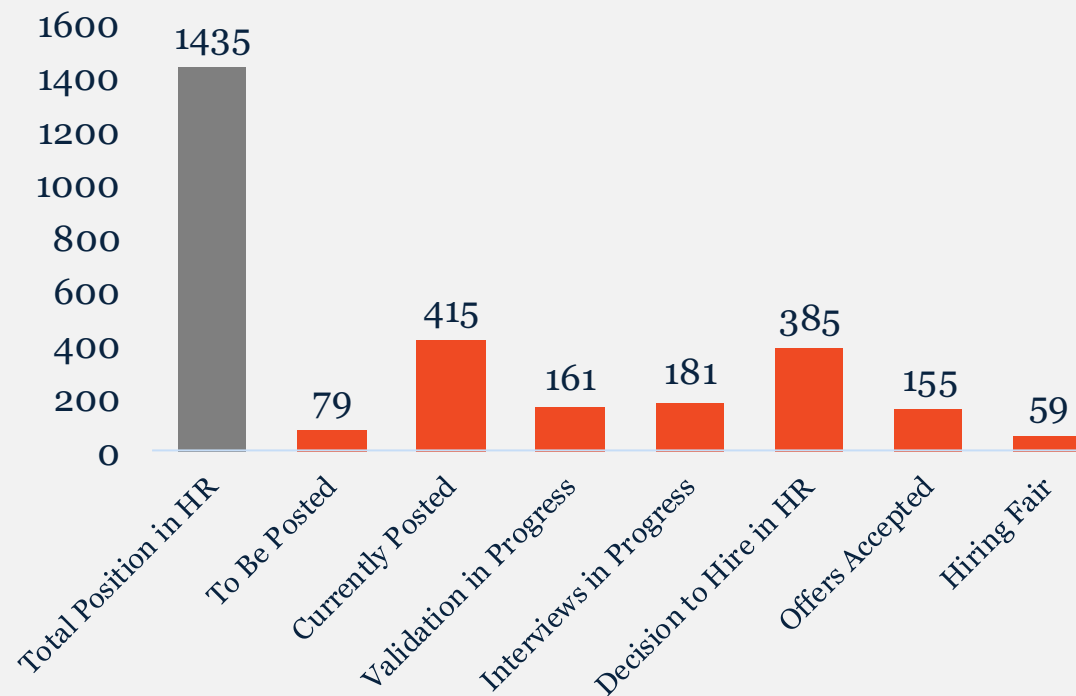
CCH HR Activity Report – Vacant Positions in HR



Vacant Positions



Positions in Process



FY24 CCH HR Activity Report

12/01/2023 thru 05/31/2024



Filled Positions

589

Total Filled Positions YTD

68% Offer Acceptance Ratio



External Filled Velocity

368

Total External Filled Positions

+118 Net Gain

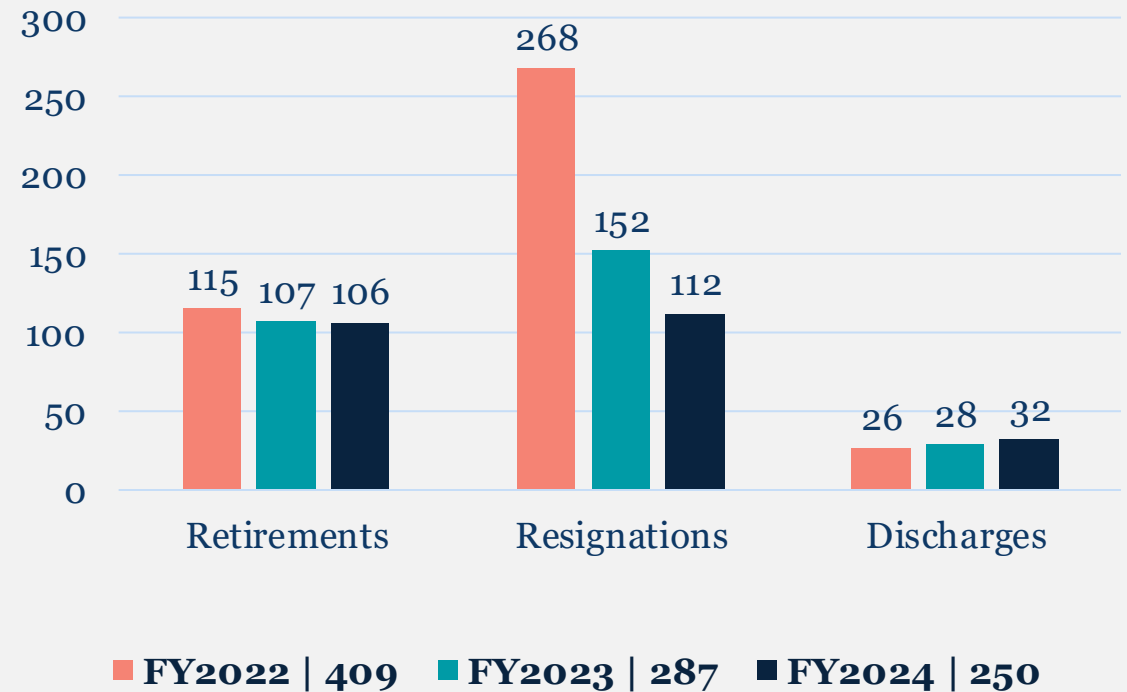
FY23 YTD
+115

FY24 CCH HR Activity Report

12/01/2023 thru 05/31/2024

Separations – Year to Date and Year Over Year

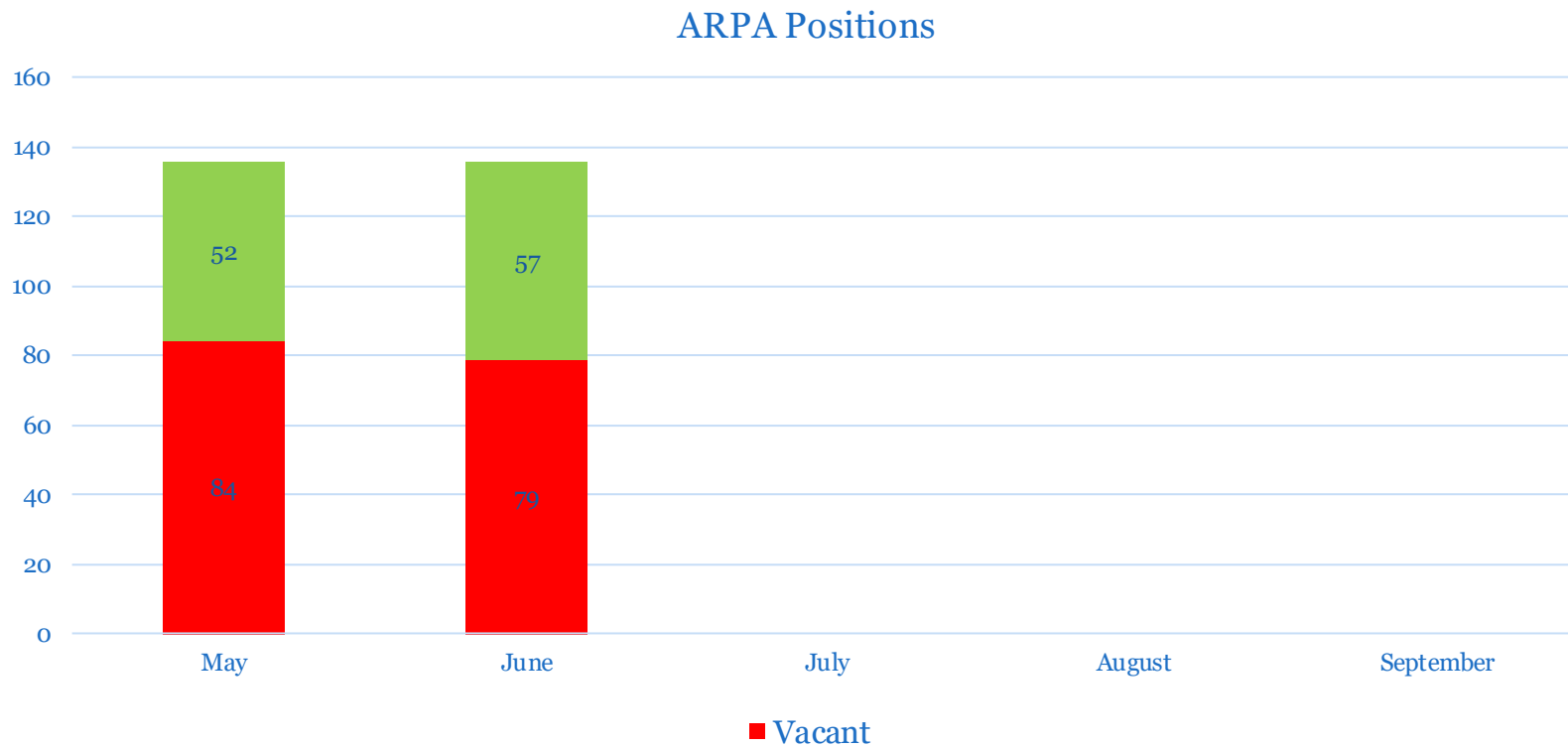
Separations FY24 YTD



Does not include Consultants, Registry and House Staff

ARPA Positions

Monthly Update



HR Optimization



HR Nurse Recruitment



COOK COUNTY
HEALTH

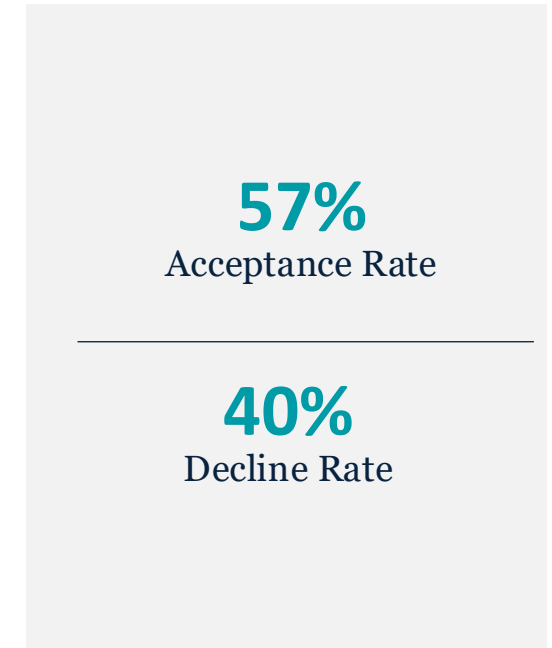
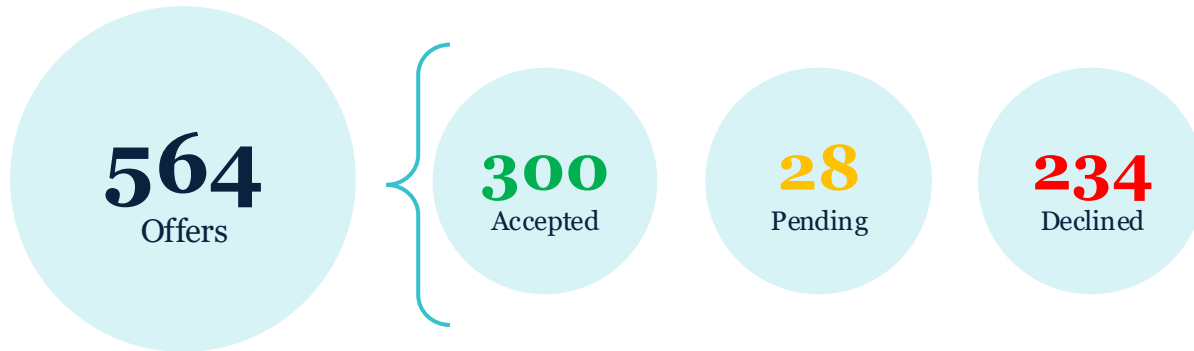
Accelerated Nursing Hiring

Thru 05/31/2024

Timeframe: 8/7/2023 - 05/31/2024

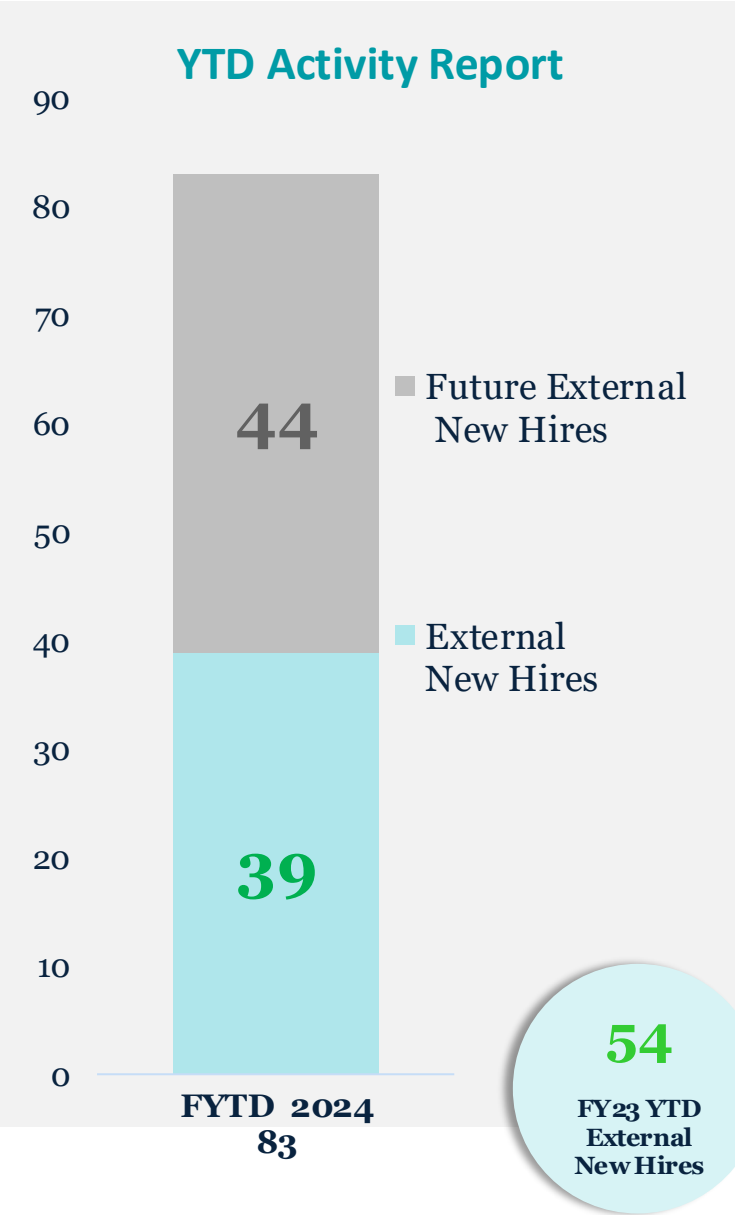
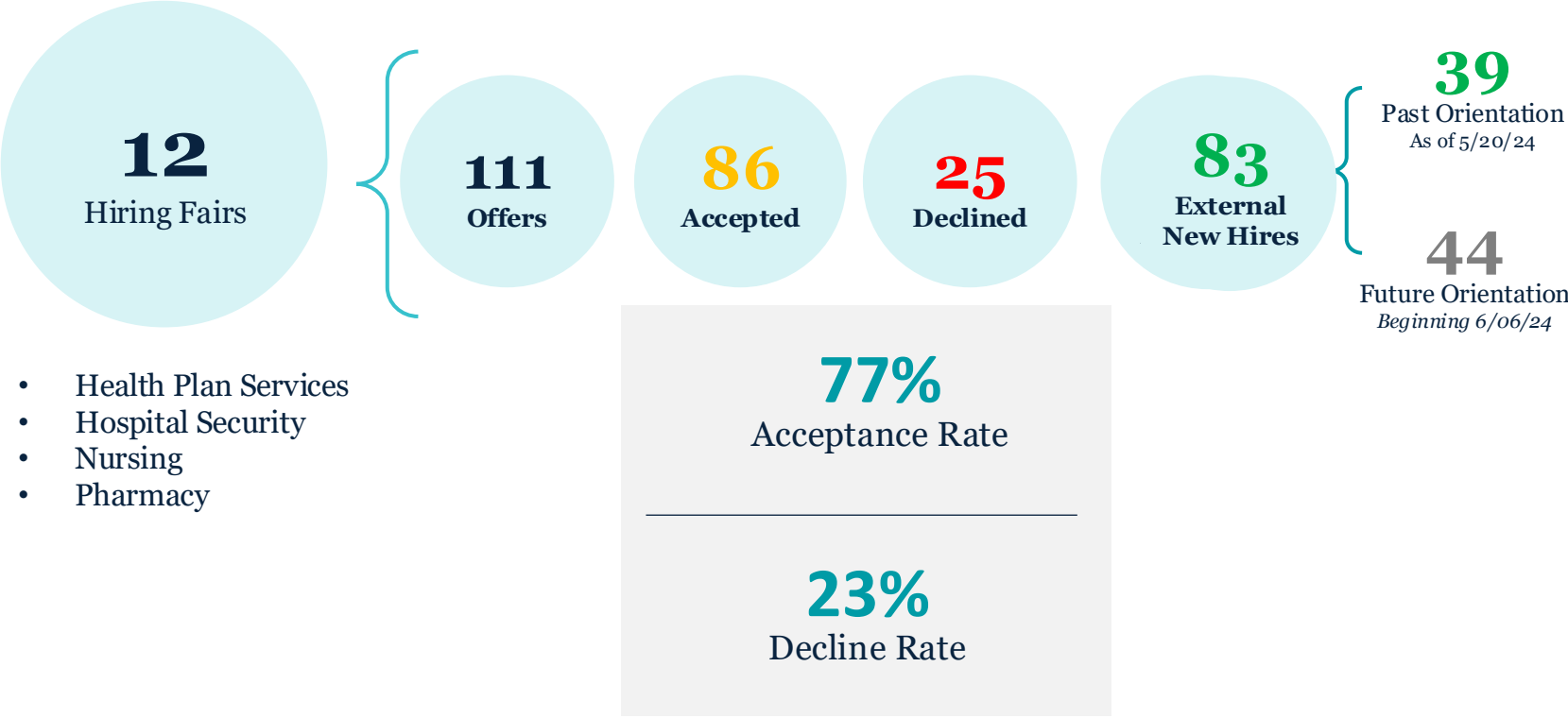
Accelerated Nursing Hiring

Current as of 06/18/2024



Hiring Fair Success

FY 2024 Timeframe: 12/1/2023 - 05/31/2024



Q&A



COOK COUNTY
HEALTH

Cook County Health and Hospitals System
Minutes of the Board of Directors Meeting
June 28, 2024

ATTACHMENT #5

Health Plan Services Update

Prepared for: CCH Board of Directors

Cristina Turino

Interim Chief Plan Officer, Health Plan Services

June 28th, 2024



Metrics



Current Membership

Monthly membership as of June 5th, 2024

Category	Total Members	ACHN Members	% ACHN
FHP	247,058	12,996	5.3%
ACA	105,170	12,902	12.3%
ICP	30,957	4,711	15.2%
MLTSS	9,276	-	0%
SNC	7,459	337	4.5%
HBIA	22,573	2,184	9.7%
HBIS	6,724	675	10.0%
Total	429,217	33,805	7.9%

ACA: Affordable Care Act
FHP: Family Health Plan
ICP: Integrated Care Program

MLTSS: Managed Long-Term Service and Support (Dual Eligible)
SNC: Special Needs Children
HBIA/HBIS: Health Benefit for Immigrant Adults/Seniors



Managed Medicaid Market

Illinois Department of Healthcare and Family Services March 2024 Data

Managed Care Organization	Cook County	Cook Market Share
*CountyCare	440,166	33.7%
Blue Cross Blue Shield	357,607	27.4%
Meridian (a WellCare Co.)	288,318	22.1%
IlliniCare (Aetna/CVS)	119,472	9.1%
Molina	92,436	7.1%
YouthCare	8,969	0.7%
Total	1,306,968	100.0%

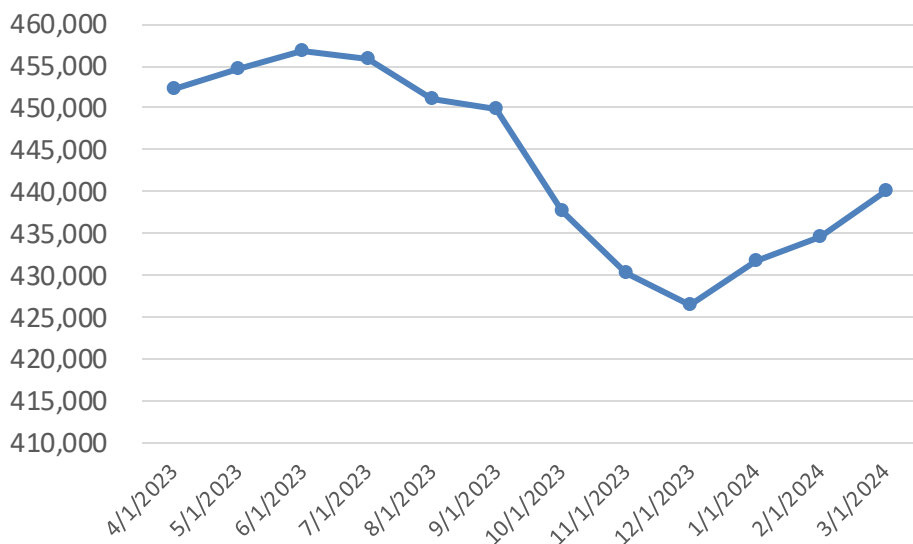
* Only Operating in Cook County



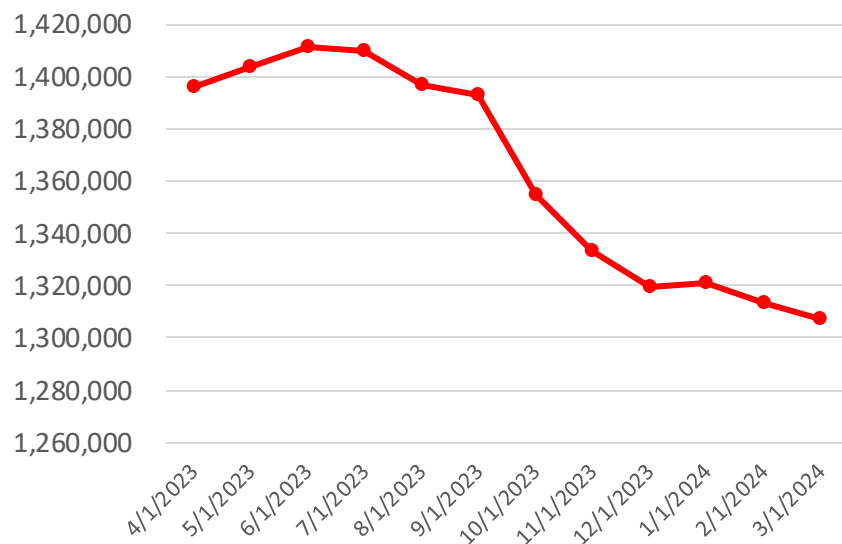
IL Medicaid Managed Care Trend in Cook County

(charts not to scale)

CountyCare



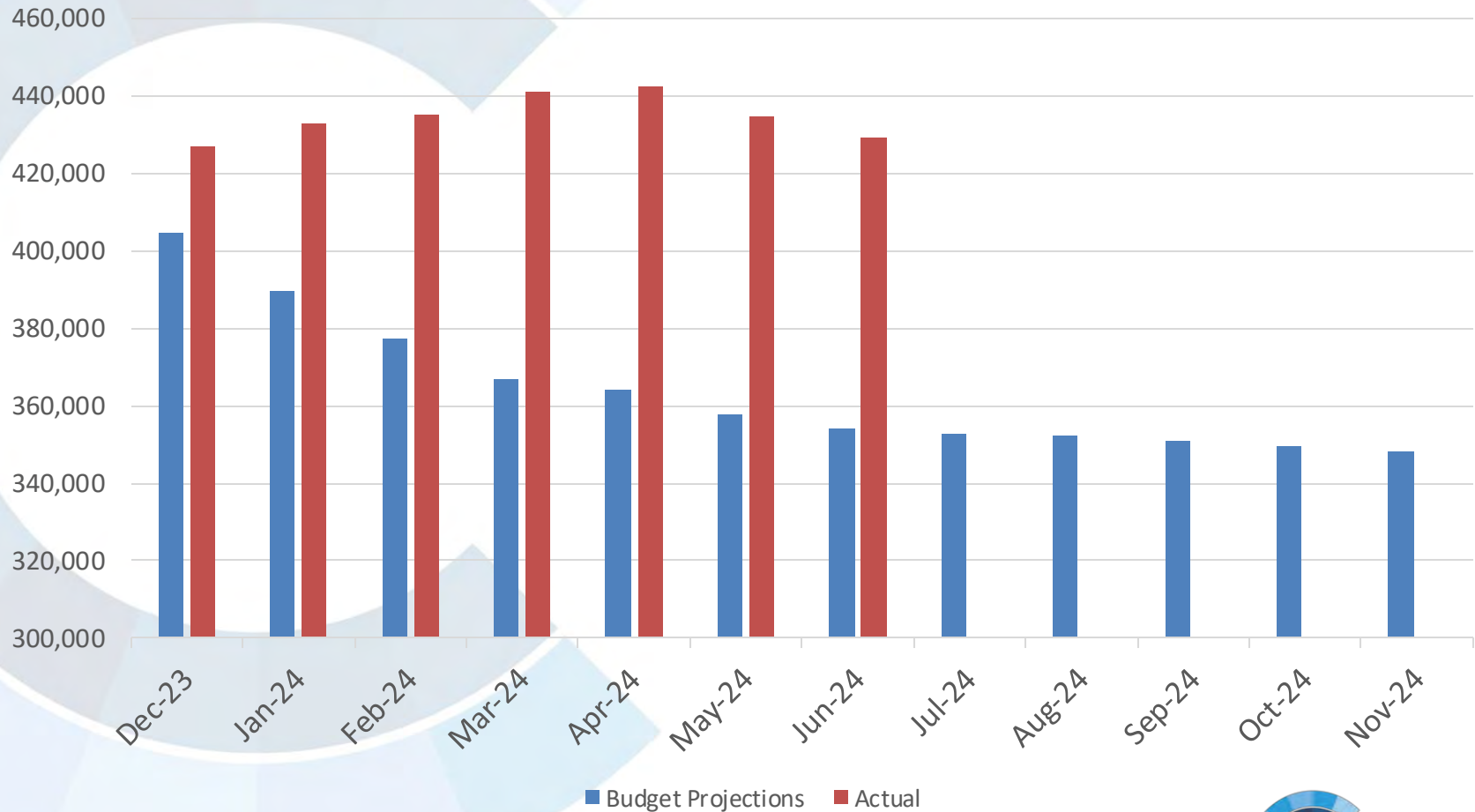
Cook County Medicaid Managed Care



- CountyCare's enrollment **increased** 1.3% in March 2024 compared to the prior month, which can be attributed HBI enrollment and outperforms Cook County's **decrease** of 0.46%

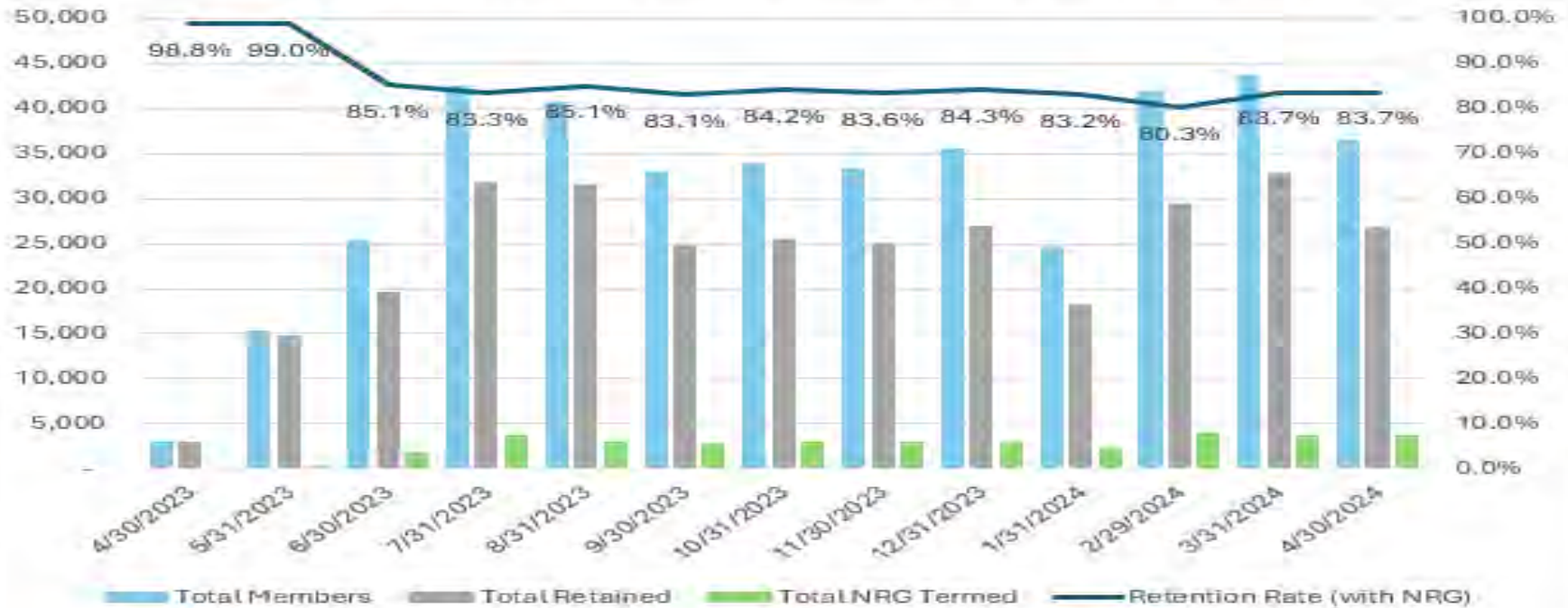
FY 24 Budget | Membership

CountyCare Membership



REDE Retention

REDE Date Trend - Total Members & Percent Retained

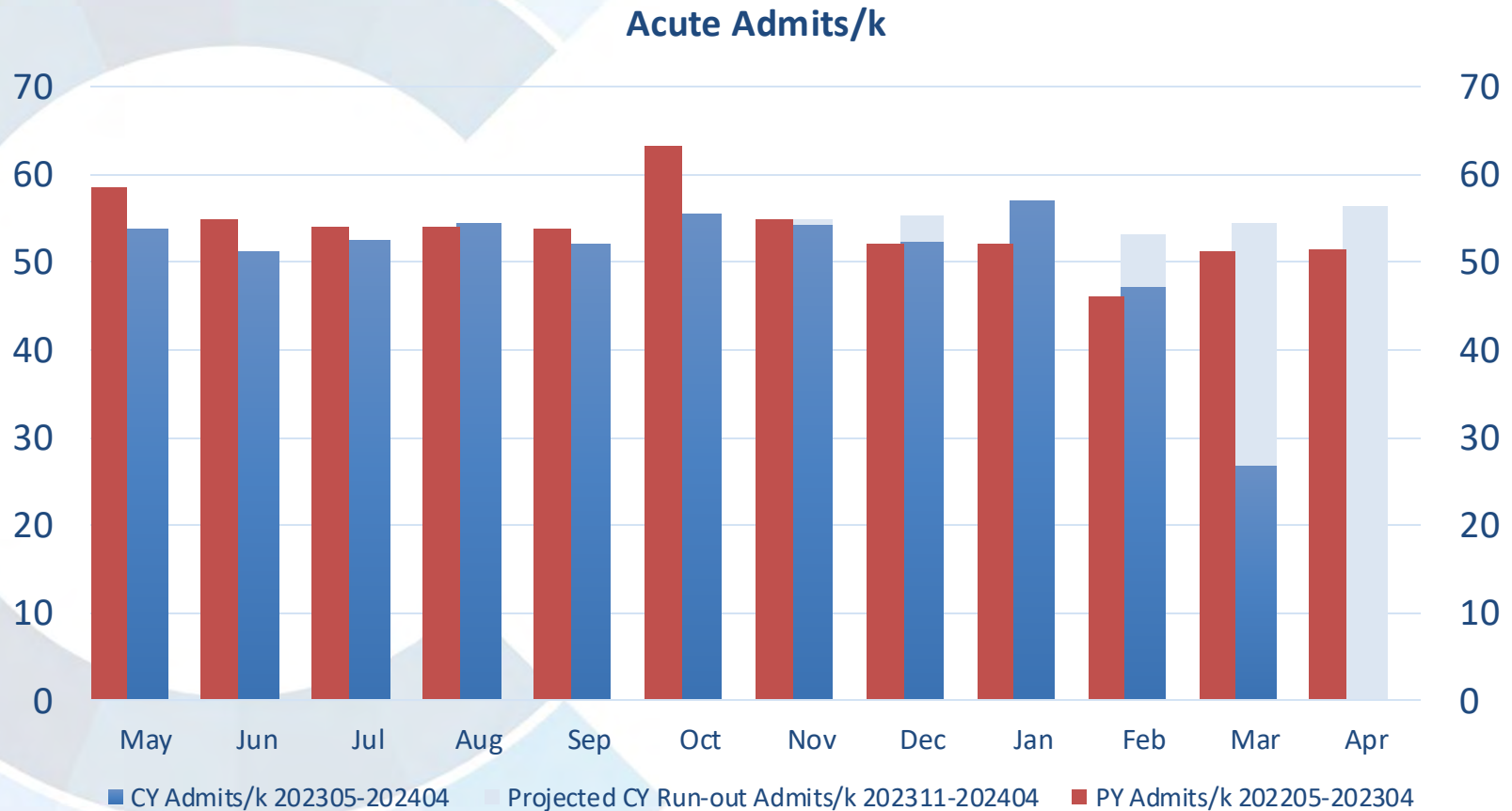


- Members with a 4/30/2024 redetermination date had an adjusted retention rate of 83.7% which is consistent with the adjusted retention rate for our 3/31/24 REDE cohort

Operations Metrics: Call Center & Encounter Rate

		Performance		
Key Metrics	State Goal	Mar 2024	Apr 2024	May 2024
Member & Provider Services Call Center Metrics				
Inbound Call Volume	N/A	52,892	57,461	53,595
Abandonment Rate	< 5%	1.21%	1.75%	2.13%
Average Speed to Answer (minutes)	1:00	0:12	0:22	0:29
% Calls Answered < 30 seconds	> 80%	91.57%	86.31%	82.56%
Quarterly				
Claims/Encounters Acceptance Rate	98%	98%		

Current v. Prior Year: IP Acute Admits/1000

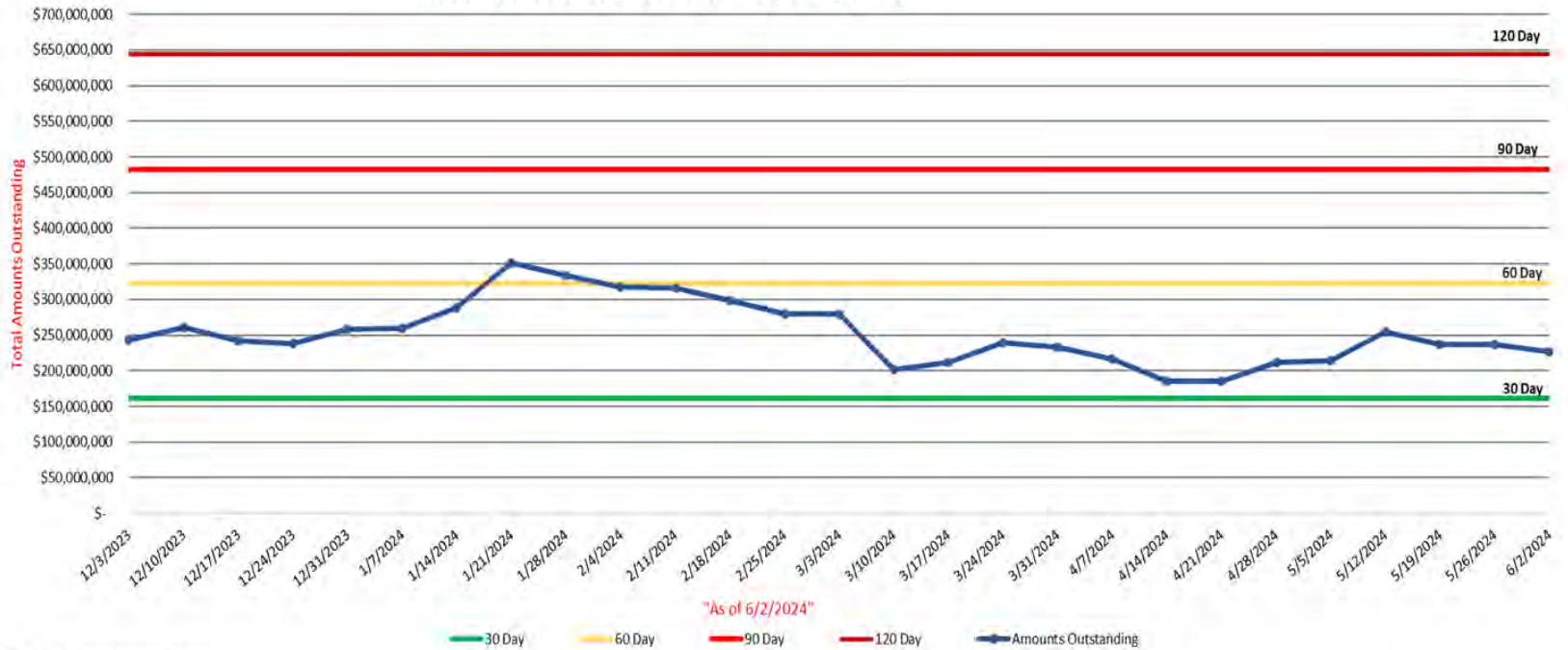


Updated monthly, paid through April 2024
 All acute and surgical cases + approved acute authorizations
 Domestic admissions are not included since they do not require Prior Authorization



Claims Payments

Received but Not Yet Paid Medical Claims



*Assumes average of 15 days to process claims
 *Assumes \$80.5M in pending claims not yet adjudicated
 *Medical claims only- does not include pharmacy, dental, vision or transportation claims. These claims typically average a 30-60 day payment timing.



Claims Payments

Received but Not Yet Paid Claims

Aging Days	0-30 days	31-60 days	61-90 days	91+ days	Grand Total
Q1 2020	\$ 109,814,352	\$ 53,445,721	\$ 46,955,452	\$ 9,290,569	\$ 219,506,093
Q2 2020	\$ 116,483,514	\$ 41,306,116	\$ 27,968,899	\$ 18,701,664	\$ 204,460,193
Q3 2020	\$ 118,379,552	\$ 59,681,973	\$ 26,222,464	\$ 71,735	\$ 204,355,723
Q4 2020	\$ 111,807,287	\$ 73,687,608	\$ 61,649,515	\$ 1,374,660	\$ 248,519,070
Q1 2021	\$ 111,325,661	\$ 49,497,185	\$ 4,766,955	\$ 37,362	\$ 165,627,162
Q2 2021	\$ 131,867,220	\$ 49,224,709	\$ 566,619	\$ 213,967	\$ 181,872,515
Q3 2021	\$ 89,511,334	\$ 25,733,866	\$ 38,516	\$ 779,119	\$ 116,062,835
Q4 2021	\$ 125,581,303	\$ 90,378,328	\$ 112,699	\$ 1,114,644	\$ 217,186,974
Q1 2022	\$ 144,241,915	\$ 12,166,101	\$ 2,958,928	\$ 2,183,828	\$ 161,550,772
Q2 2022	\$ 120,267,520	\$ 735,088	\$ 2,476,393	\$ 4,676,897	\$ 128,155,898
Q3 2022	\$ 105,262,634	\$ 16,617,110	\$ 59,407	\$ 15,171	\$ 121,954,322
Q4 2022	\$ 142,815,499	\$ 62,495,024	\$ 2,403,391	\$ 2,056,097	\$ 209,770,011
Q1 2023	\$ 110,831,299	\$ 7,841,360	\$ 3,067,736	\$ 443,885	\$ 122,184,280
Q2 2023	\$ 149,387,487	\$ 31,299,177	\$ 1,319,945	\$ 346,575	\$ 182,353,184
Q3 2023	\$ 191,389,015	\$ 38,673,162	\$ 743,469	\$ 97,943	\$ 230,903,588
Q4 2023	\$ 181,111,957	\$ 75,730,673	\$ 1,511,954	\$ 20,819	\$ 258,375,403
Q1 2024	\$ 194,081,254	\$ 5,307,661	\$ 33,846,206	\$ 160,417	\$ 233,395,538
Week of 6/2/2024	\$ 197,157,668	\$ 29,434,635	\$ 124,237	\$ 33,748	\$ 226,750,289

*0-30 days is increased for an estimated \$80.5M of received but not adjudicated claims

*Medical claims only-does not include pharmacy, dental, vision or transportation claims

*The amounts in the table are clean claims



Thank you

Q&A

