

Minutes of the Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS), recessed on Friday, December 15, 2023 and reconvened on Thursday, January 18, 2024 at the hour of 9:00 A.M., at 1950 West Polk Street, Room 5301, in Chicago, Illinois.

## **I. Attendance/Call to Order**

On December 15, 2023, Chair Taylor called the meeting to order. It was determined that a quorum of members was not physically present. Those members who were present received some informational reports and the meeting was recessed to the call of the Chair.

Present: Chair Lyndon Taylor, Vice Chair Hon. Dr. Dennis Deer, LCPC, CCFC and Directors Joseph M. Harrington; Sam A Robinson, III, PhD; and Otis L. Story, Sr. (5)

Not Physically

Present: Directors Jay Bhatt, DO, MPH, MPA; Robert Currie; Raul Garza; Robert G. Reiter, Jr.; Tanya R. Sorrell, PhD, PMHNP-BC; and Mia Webster Cross, MSN, RN (6)

Information received at this meeting:

- 12/15/23 Report from the Interim Chief Executive Officer, including Employee Recognition (Attachment #1)
- Report from the Chair – Calendar of 2024 Board and Committee Meetings released (Attachment #2)
- There were no members of the public registered to provide testimony on this date.

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At 9:00 A.M. on January 18, 2024, Chair Taylor called the reconvened meeting to order.

Present: Chair Lyndon Taylor, Vice Chair Hon. Dr. Dennis Deer, LCPC, CCFC and Directors Jay Bhatt, DO, MPH, MPA; Robert Currie; Raul Garza; Joseph M. Harrington; Sam A Robinson, III, PhD; and Tanya R. Sorrell, PhD, PMHNP-BC (8)

Present

Remotely: Director Mia Webster Cross, MSN, RN (1)

Absent: Directors Robert G. Reiter, Jr. and Otis L. Story, Sr. (2)

Vice Chair Deer, seconded by Director Currie, moved to allow Director Webster Cross to remotely participate in this meeting as a voting member. THE MOTION CARRIED UNANIMOUSLY.

Additional attendees and/or presenters were:

Donnica Austin-Cathey – Chief Hospital Executive,  
Stroger Hospital  
Abayome Akintorin, MD – John H. Stroger, Jr. Hospital  
of Cook County  
Pamela Cassara – Chief Financial Officer  
Claudia Fegan, MD – Chief Medical Officer  
Andrea M. Gibson – Chief Strategy Officer  
LaMar Hasbrouck, MD – CCDPH Chief Operating  
Officer  
Charles Jones – Chief Procurement Officer  
Jeff McCutchan – General Counsel  
Erik Mikaitis, MD – Interim Chief Executive Officer

Thomas Nutter, MD – Chief Behavioral Health Officer  
Alisha Patel – Assistant General Counsel  
Beena Peters, DNP – Chief Nursing Executive  
Carrie Pramuk-Volk – Interim Chief Human Resources  
Officer  
Deborah Santana – Secretary to the Board  
Raji Thomas – Interim Chief Quality Officer  
Arnold Turner, MD – Chief Hospital Executive,  
Provident Hospital  
Craig Williams – Chief Administrative Officer,  
Operations and Development

The next regular meeting of the Board of Directors is scheduled for Friday, February 23, 2024 at 9:00 A.M.

**II. Employee Recognition** (details included in Attachment #9)

Dr. Erik Mikaitis, Interim Chief Executive Officer, recognized a number of employees for their outstanding work. Also at this time, Dr. Thomas Nutter, Chief Behavioral Health Officer, provided an overview of the Update from the Office of Behavior Health (included in Attachment #9).

**III. Public Speaker Testimony**

There was no public speaker testimony provided.

**IV. Board and Committee Reports**

**A. Board of Directors Meeting Minutes, October 27, 2023**

**B. Board of Directors Special Meeting Minutes, October 31, 2023**

Chair Taylor inquired whether any corrections or revisions to the two (2) sets of minutes were needed.

Vice Chair Deer, seconded by Director Harrington, moved to approve Item IV(A) the Minutes of the Board of Directors Meeting on October 27, 2023 and Item IV(B) the Minutes of the Board of Directors Special Meeting of October 31, 2023. THE MOTION CARRIED UNANIMOUSLY.

**C. Human Resources Committee Meeting, November 17, 2023**

i. Meeting Minutes, which include the following action item:

- Proposed Resolution in recognition of Israel Rocha, Jr., Chief Executive Officer

Director Garza provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

Vice Chair Deer, seconded by Director Garza, moved to approve Item IV(C) the Minutes of the Human Resources Committee Meeting of November 17, 2023, which include the approval of the proposed Resolution in recognition of Israel Rocha, Jr., Chief Executive Officer. THE MOTION CARRIED UNANIMOUSLY.

**D. Quality and Patient Safety Committee Meeting, November 9, 2023**

i. Meeting Minutes, which include the following action item:

- One (1) Stroger Hospital Division Chair Reappointment
- Stroger Hospital and Provident Hospital Medical Staff Appointments/Reappointments/Changes

**E. Quality and Patient Safety Committee Meeting, December 21, 2023**

i. Meeting Minutes, which include the following action items:

- Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes

Director Harrington provided an overview of the two (2) sets of Meeting Minutes. The Board reviewed and discussed the information.

#### **IV. Board and Committee Reports (continued)**

Director Garza, seconded by Director Harrington, moved to approve Item IV(D) the November 9, 2023 Minutes of the Quality and Patient Safety Committee Meeting, which include the approval of one (1) Stroger Hospital Division Chair Reappointment; and approval of the Stroger and Provident Hospital Medical Staff appointments / reappointments / changes, and to approve Item IV(E) the December 21, 2023 Minutes of the Quality and Patient Safety Committee Meeting, which include the approval of the Stroger and Provident Hospital Medical Staff appointments/reappointments/changes. THE MOTION CARRIED UNANIMOUSLY.

#### **F. Finance Committee Meeting, November 9, 2023**

i. Meeting Minutes, which include the following action items:

- Contracts and Procurement Items
- Receive and file Grant Award-Related Items
- Proposed Real Estate Matter – enter into a lease assignment with Howard Brown Health for medical office space located at 467 E. 31st Street in Chicago, Illinois
- Proposed Real Estate Matter - enter into a purchase agreement to acquire an approximately 20,250 square foot industrial property located at 5325 South 9th Avenue, in Countryside, Illinois, situated on a 1.55-acre site
- Two (2) proposed Resolutions authorizing the closure of bank accounts held by CCDPH with Bank of America and Fifth Third Bank

Vice Chair Deer provided an overview of the Meeting Minutes. He noted that request numbers 9, 16, 17, 19, 20 and 26 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

Director Garza, seconded by Vice Chair Deer, moved to approve Item IV(F) the Minutes of the Finance Committee Meeting of November 9, 2023, which include approval of the Contracts and Procurement Items; receiving and filing of the Grant Award-Related Items; approval of the request to enter into a lease assignment with Howard Brown Health for medical office space located at 467 E. 31st Street in Chicago, IL; approval of the request to enter into a purchase agreement to acquire an approximately 20,250 square foot industrial property located at 5325 South 9th Avenue in Countryside, IL, situated on a 1.55 acre site; and approval of two proposed Resolutions authorizing the closure of bank accounts held by CCDPH with Bank of America and Fifth Third Bank. THE MOTION CARRIED.

Director Robinson voted PRESENT on request number 2 under the Contracts and Procurement Items contained within the Minutes.

Director Sorrell voted PRESENT on the Report of Emergency Purchases and Grant Award-Related Items contained within the Minutes.

**V. Action Items**

**A. Contracts and Procurement Items (Attachment #3)**

The following individuals provided an overview of the contractual requests presented for the Committee’s consideration:

1	CCDPH	Dr. LaMar Hasbrouck, CCDPH Chief Operating Officer
2-7	Clinical	Dr. Claudia Fegan – Chief Medical Officer
8	Clinical and Health Information Systems (HIS)	Dr. Claudia Fegan – Chief Medical Officer and Angela O’Banion – Chief Information Officer
9-11	Equity & Inclusion	Charles Jones – Chief Procurement Officer
12-16	Finance	Pamela Cassara – Chief Financial Officer
17	HIS	Angela O’Banion – Chief Information Officer
18	Human Resources	Carrie Pramuk-Volk – Interim Chief HR Officer
19-30	Operations and Development	Craig Williams - Chief Administrative Officer, Operations and Development
31-32	Stroger Hospital	Donnica Austin-Cathey – Chief Hospital Executive, Stroger Hospital

It was noted that request numbers 2, 6, 9, 10, 11, 12, 13, 16, 19, 20, 21, 23, 27, 30 and 31 are pending review by Contract Compliance. The Board reviewed and discussed the information.

Vice Chair Deer, seconded by Director Sorrell, moved to approve Item V(A) Contracts and Procurement Items containing request numbers 1 through 32, subject to completion of review by Contract Compliance. THE MOTION CARRIED UNANIMOUSLY.

**B. Proposed Resolution authorizing CCH to enter into a Memorandum of Understanding to create a corporation called West Side United NFP and approval of CCH becoming an initial member of said corporation (Attachment #4)**

Jeff McCutchan, General Counsel, provided an overview of the proposed Resolution.

Director Harrington, seconded by Director Sorrell, moved to approve Item V(B) the proposed Resolution authorizing CCH to enter into a Memorandum of Understanding to create a corporation called West Side United NFP and approval of CCH becoming an initial member of said corporation. THE MOTION CARRIED UNANIMOUSLY.

**V. Action Items (continued)**

**C. Proposed appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s) (Attachment #5)**

Dr. Claudia Fegan, Chief Medical Officer, provided an overview of the three (3) proposed Stroger Hospital Division Chair reappointments.

Director Sorrell, seconded by Director Currie, moved to approve Item V(C) the three (3) proposed Stroger Hospital Division Chair Reappointments. THE MOTION CARRIED UNANIMOUSLY.

**D. Proposed Stroger Hospital and Provident Hospital Medical Staff Appointments/ Reappointments / Changes (Attachment #6)**

The proposed Stroger Hospital and Provident Hospital medical staff action items were presented for the Board's consideration.

Director Sorrell, seconded by Director Currie, moved to approve Item V(D) the proposed Stroger Hospital and Provident Hospital Medical Staff Appointments/Reappointments/Changes. THE MOTION CARRIED UNANIMOUSLY.

**E. Receive and file CCH grant award-related items (Attachment #7)**

Pamela Cassara, Chief Financial Officer, provided an overview of the grant award-related items.

Director Harrington, seconded by Director Sorrell, moved to receive and file Item V(E) the CCH grant award-related items. THE MOTION CARRIED UNANIMOUSLY.

**F. Any items listed under Sections IV, V and IX**

**VI. Report from Chair of the Board**

**A. 2024 Calendar of Meetings of the Board and its Committees (publicly released on December 15, 2023 as Attachment #2, revised/updated document included as Attachment #8)**

Chair Taylor indicated that the calendar of 2024 Board and Committee Meetings was released on December 15<sup>th</sup>; an updated calendar is included today reflecting the changes made to the January meetings.

**VII. Report from Chief Executive Officer (Attachment #9)**

Dr. Erik Mikaitis, Interim Chief Executive Officer, included updated Reports for the month of January, which were reviewed earlier in the meeting during Employee Recognition.



Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #1

COOK COUNTY  
HEALTH

# CEO Report



Dr. Erik Mikaitis, Interim CEO

December 15, 2023



COOK COUNTY  
HEALTH



# New Hires and Promotions



COOK COUNTY  
**HEALTH**

# Welcome

## New Hires

### **Jad Ayesh**

Nurse Coordinator II, Nursing Staffing Float Pool

### **Tameika Elzy**

Director of Grants Accounting, Finance

### **Gregory Lee**

Executive Director of Behavioral Health Care Redesign, Behavioral Health Services

### **Idayat Ufomba**

Nurse Manager Registry, System Float Pool

### **Diana Ulanowski**

Director of Revenue Integrity, Revenue Cycle

# Congratulations

## Promotions

### **James Driscoll**

Director of Patient Satisfaction & Employee Engagement, Patient Experience

### **Ashley Huntington**

Privacy Officer, Corporate Compliance Administration

### **Ayesha Ollie**

Social Service Manager, Behavioral Health Support and Expansion

### **Dr. Urjeet Patel**

Medical Director- Cancer Service Line

### **Bridgette Poston**

Clinical Behavioral Health Manager, Behavioral Health Support and Expansion

# Awards & Recognition



COOK COUNTY  
**HEALTH**

# Women's Choice Awards

Stroger Hospital was recognized as one of the “Best Hospitals for Cancer Care” by the national Women’s Choice Awards.

The Women’s Choice Awards are an objective, evidence-based quality designation based on CMS data and accreditation.

Only 10 percent of the hospitals in the nation are awarded for the high-quality care they provide to women and their families.



# Health Systems with Great Simulation and Education Programs

Cook County Health has been named in Becker's Healthcare "34 hospitals and health systems with great simulation and education programs" list!

The list recognizes programs that provide students and professionals with the opportunity to develop necessary skills in realistic yet controlled environments. Becker's list includes programs that offer cutting-edge technologies, lifelike scenarios and safe environments that build provider confidence through practical application.



# Commitment to Excellence Award Winners

**Reginald Anglin**

Stroger Hospital Emergency Department

**Tysha Johnson**

Provident Hospital

**Hipolito Rodriguez**

Human Resources

**Felicia Dixon**

Stroger Hospital Emergency Department

**Officer Tangle Keith**

Stroger Hospital Police

**Nakesha Drane**

Stroger Hospital Emergency Department

**Beverly Jefferson**

CountyCare

**Shlanda Williams**

Cermak Health Services



# Arlington Heights Health Center Community Open House

On December 7, CCH hosted a community open house at Arlington Heights Health Center. The health center welcomed elected officials, community leaders, as well as current and prospective patients. CCH staff presented information about the health system's clinical services, financial counseling, WIC, public health services and CountyCare. Attendees took a tour of the building and met the health center team.

A very special thank you to the Arlington Heights and community relations teams for their great work coordinating the event, and to all staff who participated and presented.





# Stroger Hospital Blood Drive

On December 5, Stroger Hospital hosted a blood drive in partnership with Commissioner Dennis Deer and Vitalant blood bank. The blood drive was a success! Blood donated during the event will be able to help 81 individuals in need.

Stroger Hospital looks forward to hosting additional blood drives in the future.

Thank you to the team members who supported this endeavor, especially Donnica Austin-Cathey, Chief Hospital Executive, Stroger Hospital, Dr. Andrew Dennis, trauma surgeon, and Melissa Rho, Associate Director of Laboratory Services.



# Cook County Health Nursing Leadership Academy

The Cook County Health inaugural Nursing Leadership Academy recently celebrated its graduation, marking a significant milestone in empowering CCH leaders with essential skills.

The professional development program launched in March 2023 and was tailored and carefully designed for the developmental and organizational needs of nurse leaders at Cook County Health.

Congratulations to all our graduates!



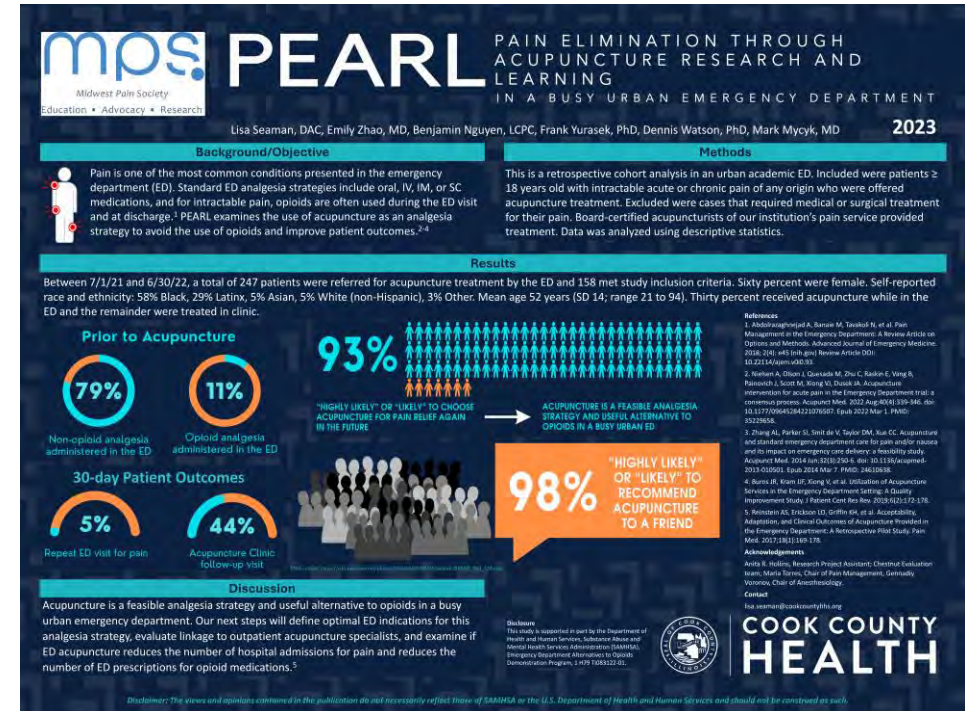
# 2023 Midwest Pain Society Conference

Congratulations to the CCH team that was recognized at this year's Midwest Pain Society Conference:

- Lisa Seaman, LAC, Project Director,
- Mark Mycyk, MD, Principal Investigator, Emergency Medicine Physician
- Emily Zhao, MD, Emergency Medicine Physician
- Frank Yurasek, PhD, Project Advisor
- Benjamin Nguyen, Transitional Care Coordinator

Their poster, *PEARL: Pain Elimination Through Acupuncture Research and Learning in a Busy Urban Emergency Department*, won 1st place!

Congratulations!

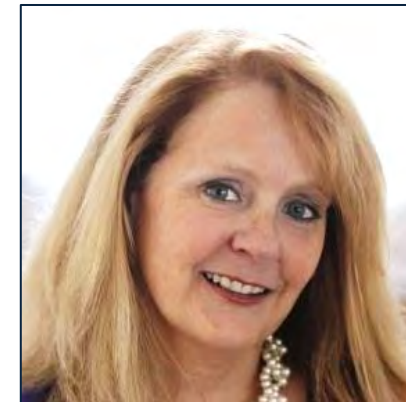


# NACo High Performance Leadership Academy:

Congratulations to the CCH team members who recently graduated from the National Association of Counties (NACo) High Performance Leadership Academy:

- Kate Hedlin, Senior Communications Manager
- Linda Kampe, Director of Operations, Correctional Health

The Academy is an innovative 12-week program created to equip frontline county government professionals with practical leadership skills to deliver results for counties and communities.



# Power of Nursing Leadership Joan L. Shaver Outstanding Illinois Nurse Award

## Beena Peters, DNP

Congratulations to Beena Peters, DNP, for earning the Joan L. Shaver Outstanding Illinois Nurse Leader Award from the University of Illinois at Chicago College of Nursing!

The award recognizes a nurse leader who is highly influential in shaping quality health care in Illinois.



# Chief Strategy Officer to Know

## Andrea Gibson

Andrea Gibson was recognized by Becker's Hospital Review as one of the nation's 65 top Health System Chief Strategy Officers to Know.

According to Becker's, Chief Strategy Officers are the guiding light for their health systems, crafting short- and long-term strategic plans that drive forward momentum and ensuring that organizations grow in accordance with their vision and mission.



# Provident Joint Commission Survey Summary



COOK COUNTY  
**HEALTH**

# Positive Feedback

- Physician Engagement was recognized as “One of the Best” the Physician Surveyor has ever seen
- Incident Command/Regulatory Readiness was rated as “Exceptional” by the Nurse Surveyor
- Antimicrobial Stewardship was recognized by the Nurse Surveyor as a “Best Practice” program
- Emergency Management Program was recognized by the Life Safety Engineer as “Remarkable”
- **No findings shared during survey:**
  - Primary Care Medical Home
  - Surgical Services/Sterile Processing
  - Infection Prevention and Control
  - Tissue Management Program
  - Leadership



# TJC Findings

## Total of 16 Risk Areas Identified

5 -Environment of Care

3 -Life Safety

3 -Provision of Care

1 -Medical Staff

2 -National Patient Safety Goals

1 -Record of Care

1-Medication Management

# Some of TJC Findings Include:

- Mixing of stored oxygen and other gases
- Penetrations seen above ceiling tiles – corrected on site
- Kitchen dry goods storage door not closing – corrected on site
- Stained and dislodged ceiling tiles – corrected on site
- Record review with a medication being titrated without an order
- Record review showed a medical consultation ordered did not occur prior to patient's discharge



# Strategy Planning & Deployment

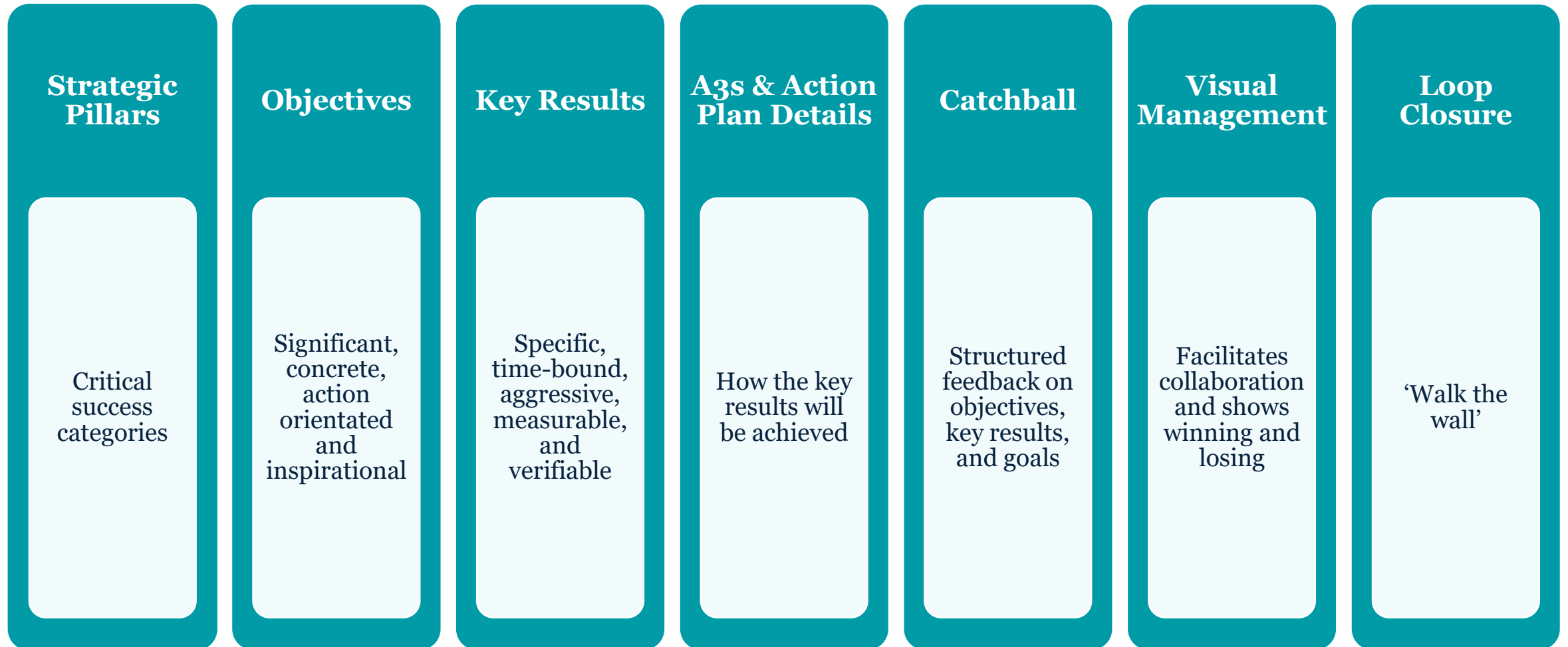


COOK COUNTY  
**HEALTH**

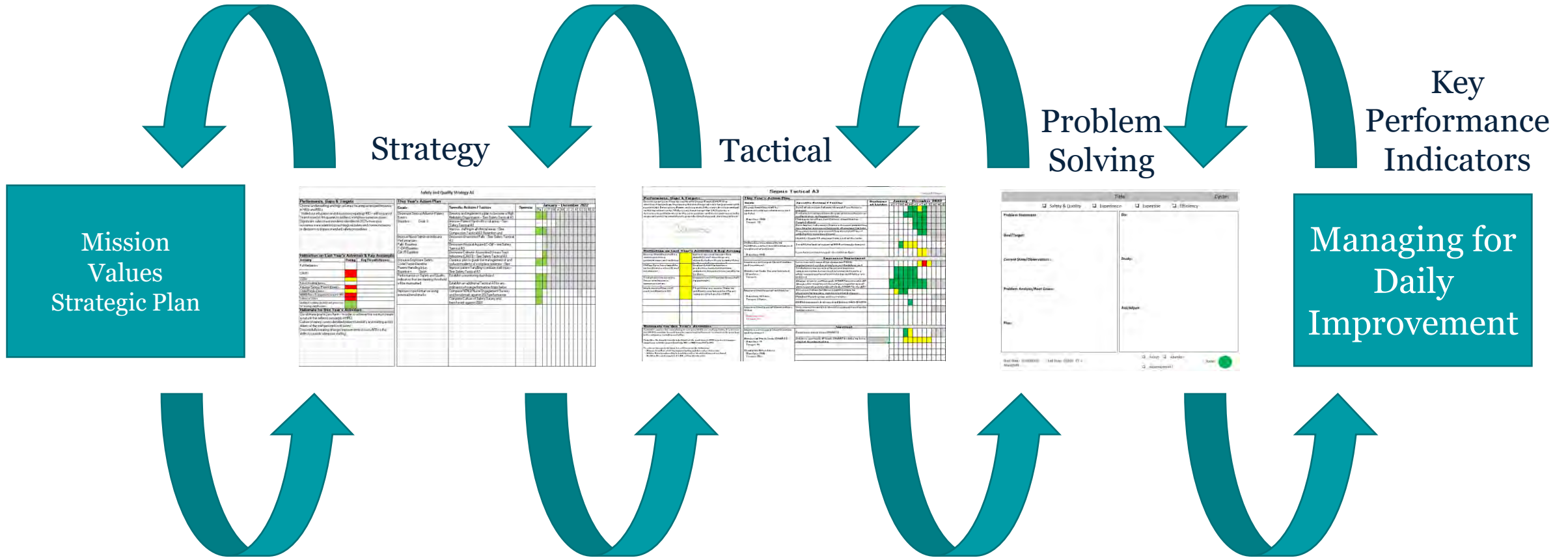
# Strategy Deployment Method

- Initially reduced nearly 250 strategies to less than 60 to drive focus in FY2024
- Further prioritization to occur during the first quarter of FY2024
- Establish a uniform approach to strategy deployment and monitoring, starting with HR and Finance

# Strategy Deployment Method







- Created by Board/System Leadership
- Vision that guides the local strategy

- Created by System Leadership/ Hospital Senior Leadership
- Review quarterly by SLG and monthly by SLT

- Created by Mgt Team and key stakeholders
- Identify Executive Sponsor
- Review barriers monthly

- Created by frontline teams and leaders
- Reviewed weekly by department leadership

- Unit specific KPIs
- Reviewed daily by frontline staff during huddles

# CCH Strategies FY2024

## **PATIENT SAFETY, CLINICAL EXCELLENCE & QUALITY**

- Continue improvement in quality metrics
- Execute daily Hospital Acquired Conditions compliance programs
- Expedite testing and resulting to facilitate discharges
- Progress in nursing pathway to excellence and Magnet® journey
- Expand the National Database of Nursing Quality indicators (NDNQI) to provident and ambulatory centers
- Mitigate the top conditions that lead to premature mortality and morbidity
- Provide ongoing clinical documentation education/training
- Expand value-based contracting
- Maintain top quality outcomes for CountyCare members; increase health screenings
- Invest in grant and research infrastructure with the goal of building transparent, sustainable, and compliant operations within CCH



## **HEALTH EQUITY, COMMUNITY HEALTH & INTEGRATION**

- Ensure patients receive healthcare information in the language of their choice
- Leverage public health data to implement interventions to improve population health
- Create additional pathways for justice-involved individuals
- Address gaps in access to behavioral healthcare
- Continue to develop patient support programs for mitigating social risk factors
- Develop and implement birth equity metrics and identify ways to reduce maternal and infant mortality
- Continue to implement The Change Institute initiatives
- Improve MBE/WBE participation in procurement opportunities





# CCH Strategies FY2024

## WORKFORCE: TALENT & TEAMS



- Make progress on filling vacant positions, using job fairs and other strategies
- Continue to improve the hiring process to reduce the time to hire
- Establish programs to improve retention and reduce staff turnover rates
- Create talent pipeline training programs
- Expand employee wellness programs
- Advance performance management and learning programs for employees
- Reduce agency costs, improve process to request agency support and further align agency spend with hiring priorities

## PATIENT EXPERIENCE



- Continue to implement the Compassionate Journey and C-I-Care
- Implement the Press Ganey micro-survey
- Increase employee engagement scores
- Expand patient navigation programs
- Maintain and improve HCAHPS measures
- Improve nurse communication scores
- Implement self-service scheduling for patients

## FISCAL RESILIENCE



- Meet budgetary volume and service goals, based on annual budget targets and industry benchmarks
- Continue the next phase of revenue cycle turnaround plan
- Create programs to ensure physician and nursing documentation optimization
- Reduce reliance on agency and overtime
- Drive productivity to align with industry benchmarks

# CCH Strategies FY2024

## OPTIMIZATION, SYSTEMIZATION & PERFORMANCE IMPROVEMENT

- Streamline administrative processes including procurement and invoice payment
- Increase surgical volumes at Stroger/Provident through process improvements to reduce cancellations
- Improve and increase patient empanelment metrics at primary care clinics
- Maximize scheduling in primary care and specialty care
- Increase utilization of the patient portal, virtual care and direct booking
- Drive Length of Stay metrics towards national benchmarks
- Execute capital improvements for Stroger and Provident hospitals
- Deploy a computer refresh and invest in capital equipment to support efficiency in operations



## GROWTH, INNOVATION & TRANSFORMATION

- Conduct long-term facility planning
- Continue ongoing expansion of subspecialty service lines
- Expand various services at Provident
- Renegotiate and restructure affiliation agreements
- Increase CountyCare ACHN empaneled members' usage of CCH as a provider
- CountyCare to evaluate various products to support members throughout their lifecycle
- Further develop a referral network with hospitals and health centers
- Execute ARPA-funded projects
- Develop long-term growth plan for CCDPH
- Explore/establish new care delivery models such as urgent care, retail clinics, home-based care, and virtual care expansion
- Conduct 1115 Waiver readiness planning



Thank You 



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #2

## 2024 Board/Committee Meeting Dates

Fri.	1/26/24	9:00 A.M.	Board of Directors
Fri.	2/23/24	9:00 A.M.	Board of Directors
Fri.	3/22/24	9:00 A.M.	Board of Directors
Fri.	4/26/24	9:00 A.M.	Board of Directors
Fri.	5/31/24	9:00 A.M.	Board of Directors
Fri.	6/28/24	9:00 A.M.	Board of Directors
Fri.	7/26/24	9:00 A.M.	Board of Directors
Fri.	8/23/24	9:00 A.M.	Board of Directors
Fri.	9/27/24	9:00 A.M.	Board of Directors
Fri.	10/25/24	9:00 A.M.	Board of Directors
Fri.	11/22/24	9:00 A.M.	Board of Directors
Fri.	12/20/24	9:00 A.M.	Board of Directors
Fri.	1/19/24	9:00 A.M.	Audit & Compliance
Fri.	4/19/24	9:00 A.M.	Audit & Compliance
Fri.	6/21/24	9:00 A.M.	Audit & Compliance
Fri.	7/19/24	9:00 A.M.	Audit & Compliance
Fri.	10/18/24	9:00 A.M.	Audit & Compliance
Thurs.	1/18/24	10:00 A.M.	Finance
Thurs.	2/15/24	9:00 A.M.	Finance
Thurs.	3/7/24	10:00 A.M.	Finance
Thurs.	4/11/24	10:00 A.M.	Finance
Thurs.	5/9/24	9:00 A.M.	Finance
Fri.	6/7/24	10:00 A.M.	Finance
Thurs.	7/18/24	10:00 A.M.	Finance
Thurs.	8/15/24	9:00 A.M.	Finance
Thurs.	9/12/24	10:00 A.M.	Finance
Thurs.	10/17/24	10:00 A.M.	Finance
Thurs.	11/14/24	9:00 A.M.	Finance
Fri.	12/13/24	10:00 A.M.	Finance
Thurs.	2/15/24	12:00 P.M.	Human Resources
Thurs.	5/9/24	12:00 P.M.	Human Resources
Thurs.	8/15/24	12:00 P.M.	Human Resources
Thurs.	11/14/24	12:00 P.M.	Human Resources
Fri.	1/19/24	10:30 A.M.	Managed Care
Fri.	4/19/24	10:30 A.M.	Managed Care
Fri.	7/19/24	10:30 A.M.	Managed Care
Fri.	10/18/24	10:30 A.M.	Managed Care

Thurs.	1/18/24	11:30 A.M.	Quality and Patient Safety
Thurs.	2/15/24	10:30 A.M.	Quality and Patient Safety
Thurs.	3/7/24	11:30 A.M.	Quality and Patient Safety
Thurs.	4/11/24	11:30 A.M.	Quality and Patient Safety
Thurs.	5/9/24	10:30 A.M.	Quality and Patient Safety
Fri.	6/7/24	11:30 A.M.	Quality and Patient Safety
Thurs.	7/18/24	11:30 A.M.	Quality and Patient Safety
Thurs.	8/15/24	10:30 A.M.	Quality and Patient Safety
Thurs.	9/12/24	11:30 A.M.	Quality and Patient Safety
Thurs.	10/17/24	11:30 A.M.	Quality and Patient Safety
Thurs.	11/14/24	10:30 A.M.	Quality and Patient Safety
Fri.	12/13/24	11:30 A.M.	Quality and Patient Safety

Cook County Health and Hospitals System  
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ATTACHMENT #3

COOK COUNTY HEALTH AND HOSPITALS SYSTEM  
ITEM V(A) JANUARY 18, 2024 BOARD MEETING - CONTRACTS AND PROCUREMENT ITEMS

Request #	Request Type	Vendor/Entity	Service or Product	Fiscal impact not to exceed:	Method of acquisition	Department	Begins on Page #
<b>Request under Cook County Department of Public Health (CCDPH)</b>							
1	Extend and Increase Contract	Regents of the University of Minnesota	Service - conduct workforce analysis	\$54,871.00 (grant funded)	Subgrantee	CCDPH	5
<b>All other CCH requests</b>							
2	Extend and Increase Contract	The Board of Trustees of the University of Illinois on behalf of its University of Illinois Hospital and Health Sciences (UI Health)	Service - female pelvic medicine and reconstructive surgery services	\$449,000.00	Original Contract - Emergency Purchase in 2023	Clinical	6
3	Extend and Increase Contract	Northwestern University	Service - HRSA Primary Care Training and Enhancement-Community Prevention and Maternal Health (PCTE-CPMH) Program, Primary Care Community Prevention Track	\$198,699.00 (grant funded)	Subgrantee	Clinical	7
4	Extend and Increase Contract	Murray Pelta, MD	Service - immediate clinical services for Reproductive Health Services for all the CCH clinics	\$150,000.00	Original Contract - Emergency Purchase in 2022	Clinical	8
5	Execute Contract	Koffel Medical Supply, Inc.	Product and Service - Peritoneal Dialysis Program	\$4,421,884.00	Sole Source	Clinical	9
6	Execute Contract	Sleep Rx LLC, d/b/a Aura Healthcare	Product and Service - sleep disordered breathing treatment and equipment	\$1,800,000.00	RFP (3)	Clinical	10
7	Execute Contract	GE Medical Systems Information Technologies, Inc., a GE Healthcare Business	Product - Carescape Telemetry System with installation and VC150 Patient Monitors	\$315,172.44	GPO (7)	Clinical	11



COOK COUNTY HEALTH AND HOSPITALS SYSTEM  
ITEM V(A) JANUARY 18, 2024 BOARD MEETING - CONTRACTS AND PROCUREMENT ITEMS

Request #	Request Type	Vendor/Entity	Service or Product	Fiscal impact not to exceed:	Method of acquisition	Department	Begins on Page #
8	Execute Contract	Change Healthcare, LLC	Service - workflow intelligence software (peer review)	\$225,943.06	Sole Source	Clinical and Health Information Systems (HIS)	12
9	Extend and Increase Contract	WEYI Inc., d/b/a Voyce	Service - telephonic interpreter and document translation services	\$1,730,746.82	Original Contract - Value Analysis in 2018	Equity & Inclusion	13
10	Extend and Increase Contract	Superior Health Linens, LLC (formerly 9W Halo OpCo, LP, d/b/a Angelica)	Service - laundry and linen management services	\$7,237,000.00	Original Contract - GPO (2019/3)	Equity & Inclusion	14
11	Extend and Increase Contract	CyraCom International, LLC	Service - telephonic interpreter and document translation services	\$534,119.75	Original Contract - RFP (2017/10)	Equity & Inclusion	15
12	Increase Contract	Salud Revenue Partners, LLC	Service - review and service of accounts at a zero balance	\$1,400,000.00	Original Contract - RFP (2021/7)	Finance	16
13	Extend and Increase Contract	Council for Affordable Quality Healthcare, Inc.	Service - Proview and Verifide credentialing software	\$120,000.00	Original Contract - Sole Source in 2023	Finance	17
14	Extend and Increase Contract	Davis Bancorp	Service - armored car service	\$85,600.00	Original Contract - Sole Source in 2020	Finance	18
15	Extend and Increase Contract	System Innovators	Product - software licensing	\$9,213.16	Original Contract - Sole Source in 2016	Finance	19
16	Execute Contract	Cedars Business Services, LLC	Service - international insurance and self-pay service provider	\$750,000.00	RFP (2)	Finance	20

COOK COUNTY HEALTH AND HOSPITALS SYSTEM  
ITEM V(A) JANUARY 18, 2024 BOARD MEETING - CONTRACTS AND PROCUREMENT ITEMS

Request #	Request Type	Vendor/Entity	Service or Product	Fiscal impact not to exceed:	Method of acquisition	Department	Begins on Page #
17	Extend and Increase Contract	Luma Health, Inc.	Service - access to web-based platform for vaccination scheduling and appointment notification services	\$2,156,000.00	Original Contract - Emergency Purchase in 2021	HIS	21
18	Extend and Increase Contract	Slalom, LLC, d/b/a Slalom Consulting	Service - Human Resources strategic project management, operational support and improvement services	\$1,238,760.00	Original Contract - Emergency Purchase in 2022	Human Resources	22
19	Extend Contract	A Safe Haven Foundation	Service - snow removal for Stroger, CORE, Clinics and Provident	no fiscal impact	Original Contract - RFP (2017/3)	Operations & Development	23
20	Extend and Increase Contract	Anchor Mechanical Inc.	Service - maintenance and repair of refrigeration and ventilation equipment at Stroger Hospital and Central Campus	\$3,132,050.00	Original Contract - RFP (2017/2)	Operations & Development	24
21	Extend and Increase Contract	Johnson Controls, Inc.	Service - testing, maintenance and repair of building automation, security and radio transmission	\$1,500,000.00	Original Contract - GPO (2017/3)	Operations & Development	25
22	Extend and Increase Contract	Medspeed, LLC	Service - courier service for the delivery of lab samples	\$1,168,989.76	Original Contract - RFP (2017/5)	Operations & Development	26
23	Extend and Increase Contract	Metropolitan 1, LLC	Service - valet parking services	\$720,000.00	Original Contract - Emergency Purchase in 2018	Operations & Development	27

COOK COUNTY HEALTH AND HOSPITALS SYSTEM  
ITEM V(A) JANUARY 18, 2024 BOARD MEETING - CONTRACTS AND PROCUREMENT ITEMS

Request #	Request Type	Vendor/Entity	Service or Product	Fiscal impact not to exceed:	Method of acquisition	Department	Begins on Page #
24	Extend and Increase Contract	Legal Aid Chicago	Service - legal services to remedy health harming needs	\$311,217.75	Original Contract - Sole Source in 2023	Operations & Development	28
25	Extend and Increase Contract	Matthew Madison	Service - CMIS care coordination design	\$105,300.00	Original Contract - Sole Source in 2023	Operations & Development	29
26	Extend and Increase Contract	Helena Laboratories	Product - reagents and rental reagent agreement for SPIFE Touch and Quick Scan Touch instruments used for immunology testing	\$79,374.00	Original Contract - Sole Source in 2019	Operations & Development	30
27	Execute Contract	ATI Vandenberg Ambulance, Inc.	Service - ambulance transportation services	\$3,600,000.00	RFP (2)	Operations & Development	31
28	Execute Contract	Abbott Laboratories, Inc.	Product - reagents and cartridges for chemistry and coagulation testing performed at point of care	\$1,945,131.00	GPO (3)	Operations & Development	32
29	Execute Contract	Medline Industries, LP	Product - R Series Plus defibrillators	\$597,100.66	GPO (7)	Operations & Development	33
30	Execute Contract	Cardinal Health 200, LLC	Product and Service - rental reagent agreement for BD BACTEC systems used for culture testing	\$378,723.55	GPO (3)	Operations & Development	34
31	Execute Contract	Waystar, Inc., d/b/a Waystar Technologies, Inc.	Service - pharmacy prescription claims processing service	\$1,683,000.00	RFP (3)	Stroger Hospital	35
32	Execute Contract	Iradimed Corporation	Product - magnetic resonance imaging standard monitor system and accessories	\$224,215.12	GPO (1)	Stroger Hospital	36

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Gina Massuda Barnett, Deputy Director, Public Health Programs, CCDPH		<b>EXECUTIVE SPONSOR:</b> LaMar Hasbrouck, M.D., Chief Operating Officer, CCDPH	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Conduct Workforce Analysis	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Regents of the University of Minnesota, Minneapolis, MN	
<b>ACCOUNT:</b> N/A		<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$54,871.00 (Grant Funded)	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 07/01/2022 thru 11/30/2023		<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 06/30/2024	<b>CONTRACT NUMBER:</b> H22-25-054
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Subgrantee		

**PRIOR CONTRACT HISTORY:**

On 02/25/2022, the CCH Board of Directors approved contract number H22-25-054 in an amount not to exceed \$299,910.00 for an eleven (11) month period from 07/01/2022 thru 05/31/2023. On 06/16/2023, the CCH Board of Directors approved a request to extend the contract thru 11/30/2023.

**NEW PROPOSAL JUSTIFICATION:**

The Regents of the University of Minnesota (UMN) is an identified and approved subrecipient of the Illinois Department of Public Health (IDPH) 2022-23 COVID-19 Crisis Grant awarded to the Cook County Department of Public Health (CCDPH). The Center for Public Health Systems, housed with UMN's School of Public Health, Division of Health Policy and Management, is the only research center in the US that specifically is focused on public health workforce and finance, and has a niche around governmental public health. The Center will continue to advance the workforce analysis and address revisions to produce a final report.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H22-25-054 in an amount not to exceed \$54,871.00, as needed, for a seven (7) month period from 12/01/2023 thru 06/30/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

Request  
#1

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## AS AMENDED BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Fidel Abrego, M.D., Chair, Dept of Obstetrics and Gynecology		<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan, M.D., Chief Medical Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Services – Female Pelvic Medicine and Reconstructive Surgery	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> The Board of Trustees of the University of Illinois on behalf of its University of Illinois Hospital and Health Sciences (UI Health), Chicago, IL	
<b>ACCOUNT:</b> 521024	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$449,000.00		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 01/26/2023 thru 01/25/2024		<b>REVISED CONTRACT PERIOD:</b> 01/26/2024 thru 01/25/2025	
		<b>CONTRACT NUMBER:</b> H22-25-023	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>		<u>H23-</u>	
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Emergency Purchase (01/2023)		

**PRIOR CONTRACT HISTORY:**

On 01/26/2023, an Emergency Procurement request was sent to the CCH Board of Directors for contract number H22-25-0023 in an amount not to exceed \$149,000.00 for a twelve (12) month period from 01/26/2023 thru 01/25/2024.

**NEW PROPOSAL JUSTIFICATION:**

The vendor will continue to provide Female Pelvic Medicine and Reconstructive Surgery (Urogynecology) Services to CCH patients, providing coverage for 2 clinic sessions per month. Services include supervision of residents, medical students, and fellows in the clinic and in the operating room. This opportunity allows for our patients to continue to receive services without a gap in coverage until we are able to fully hire our own Urogyn provider.

**TERMS OF REQUEST:**

H23-

This is a request to extend and increase contract number H22-25-023 in an amount not to exceed \$449,000.00, as needed, for a twelve (12) month period from 01/26/2024 thru 01/25/2025.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

Request  
#2

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Chen Wang, M.D., Attending Physician/PI of HRSA PCTE Preventative Medicine Grant		<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan, M.D., Chief Medical Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – HRSA Primary Care Training and Enhancement-Community Prevention and Maternal Health (PCTE-CPMH) Program, Primary Care Community Prevention Track	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Northwestern University, Chicago, IL	
<b>ACCOUNT:</b> N/A	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$96,510.87 FY2025 \$68,125.32 FY2026 <u>\$34,062.87</u> Total \$198,699.00 (Grant Funded)	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CONTRACT PERIOD:</b> 07/01/2021 thru 06/30/2023		<b>REVISED CONTRACT PERIOD:</b> 07/01/2023 thru 06/30/2026	<b>CONTRACT NUMBER:</b> H22-25-0097
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>			
X	Sub-grantee		

**PRIOR CONTRACT HISTORY:**

On 08/01/2023, the Office of Supply Chain Management approved contract number H22-25-0097 in an amount not to exceed \$129,501.00 for a twenty-four (24) month period from 07/01/2021 thru 06/30/2023.

**NEW PROPOSAL JUSTIFICATION:**

Northwestern University Feinberg School of Medicine Institute for Public Health and Medicine, will continue serving as a contractor for the CCH project entitled, "Primary Care Training and Enhancement-Community Prevention and Maternal Health (PCTE-CPMH) Program, Primary Care Community Prevention Track". Funding for this project is from the Health Resources and Services Administration. Subcontractor provides for Master of Public Health tuition, salary.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H22-25-0097 in an amount not to exceed \$198,699.00, as needed, for a thirty-six (36) month period from 07/1/2023 thru 06/30/2026.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

**Request  
#3**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

- Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •
- John H. Stroger, Jr. Hospital of Cook County • Provident Hospital • Ruth M. Rothstein CORE Center •

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Fidel Abrego, M.D., Chair of the Department of Ob/Gyn		<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan M.D. Chief Medical Officer	
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Service - Immediate Clinical Services for Reproductive Health Services for all the CCH Clinics		
<b>TYPE OF REQUEST:</b> Extend and Increase Contract	<b>VENDOR / SUPPLIER:</b> Murray Pelta M.D., Northbrook IL.		
<b>ACCOUNT:</b> 521024	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$150,000.00		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 10/24/2022 thru 10/23/2023	<b>REVISED CONTRACT PERIOD:</b> 10/24/2023 thru 10/23/2024		<b>CONTRACT NUMBER:</b> H22-25-185
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>			
X Emergency Purchase (11/2022)			

**PRIOR CONTRACT HISTORY:**

On 11/04/2022, the CCH Board of Directors were notified of an Emergency Purchase for contract number H22-25-185 in the amount not to exceed \$200,000.00 for a twelve (12) month period from 10/24/2022 thru 10/23/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue to provide immediate clinical services for Maternal Family Medicine to all the CCH Clinics.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H22-25-185 in an amount not to exceed \$150,000.00, as needed, for a twelve (12) month period from 10/24/2023 thru 10/23/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**Request  
#4**

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Peter Hart, M.D., Chair, Department of Medicine	<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan, M.D., Chief Medical Officer
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Product / Service – Peritoneal Dialysis Program
<b>TYPE OF REQUEST:</b> Execute Contract	<b>VENDOR / SUPPLIER:</b> Koffel Medical Supply, Inc., Libertyville, IL
<b>ACCOUNT:</b> 530785	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$2,026,696.87 FY2025 \$2,210,942.00 FY2026 <u>\$184,245.13</u> \$4,421,884.00
<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CONTRACT PERIOD:</b> 01/01/2024 thru 12/31/2025	<b>CONTRACT NUMBER:</b> H24-25-014
<b>COMPETITIVE SELECTION METHODOLOGY:</b>	
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Sole Source	

**PRIOR CONTRACT HISTORY:**

On 12/31/2021, the Office of Supply Chain Management approved contract number H22-25-0027 in an amount not to exceed \$149,000.00 for a twelve (12) month period from 01/01/2022 thru 12/31/2022. On 08/26/2022, the CCH Board of Directors approved a request to increase by \$274,750.00. On 12/09/2022, the CCH Board of Directors approved a request to extend the contract thru 12/31/2023 and increase contract by \$1,259,424.00.

**NEW PROPOSAL JUSTIFICATION:**

This request will expand the Peritoneal Dialysis (PD) for the Home Dialysis program and End Stage Renal Disease (ESRD) patients utilizing home PD treatment modalities. PD supplies, equipment, ancillary products, pharmacy medication and non-clinical management services.

The vendor provides PD supplies and equipment (Baxter), ancillary products and medications as prescribed by the patient's physician and reflective of current standard of care for such patients to CCH patients. The vendor will coordinate delivery of PD supplies and equipment for ongoing home PD modality treatments, without interruption of care.

This request is sole source because the vendor is an authorized supplier of Baxter products and medication, required for the Home Dialysis program and is accredited by The Joint Commission.

**TERMS OF REQUEST:**

This is a request to execute contract number H24-25-014 in the amount no to exceed \$4,421,884.00 as needed for a twenty-four (24) month period from 01/01/2024 thru 12/31/2025.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

Request  
#5

CCH INTERIM CEO:

*Erik Mikaitis*

Erik Mikaitis M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

- Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •
- John H. Stroger, Jr. Hospital of Cook County • Provident Hospital • Ruth M. Rothstein CORE Center •



# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Aiman Tulaimat, M.D., Chair Pulmonary Medicine, Critical Care, Sleep Medicine		<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan M.D., Chief Medical Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Product and Service – Sleep Disordered Breathing Treatment and Equipment	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Sleep Rx LLC, dba Aura Healthcare, Skokie, IL	
<b>ACCOUNT:</b> 521024	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$ 500,000.00 FY2025 \$ 600,000.00 FY2026 \$ 600,000.00 FY2027 \$ 100,000.00 Total \$1,800,000.00	<b>GRANT FUNDED / RENEWAL AMOUNT</b>	
<b>CONTRACT PERIOD:</b> 02/01/2024 thru 01/31/2027		<b>CONTRACT NUMBER:</b> H24-25-027	
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2023-3)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		
<b>PRIOR CONTRACT HISTORY:</b> On 02/24/2017, the CCH Board of Directors approved contract number H17-25-039 with Health Management Services, Inc. in an amount not to exceed \$1,250,000.00 for a thirty-six (36) month period from 03/01/2017 through 02/28/2020. The contract had two one (1) year renewal option. On 10/25/2019 the CCH Board of Directors approved a request to extend the contract through 02/28/2021 and to increase the contract in an amount not to exceed \$1,100,000.00. On 02/25/2021, the Office of Supply Chain Management approved a request to extend the contract through 02/28/2022. On 06/24/2022, the CCH Board of Director approved a request to extend the contract thru 02/28/2023 and increase contract in an amount not to exceed \$700,000.00. On 03/31/2023, the CCH Board of Director approved a request to extend the contract thru 08/31/2023.			
<b>NEW PROPOSAL JUSTIFICATION:</b> This request is for the provision of equipment that assists patients with sleep disorders. The vendor will be responsible for providing patients with Continuous Positive Airway Pressure (CPAP), Bi-level Positive Airway Pressure (BIPAP), and Non-Invasive Ventilation devices, equipment, and accessories that are prescribed by CCH providers. The vendor will also train patients on how to use and maintain the equipment. Additionally, the vendor will provide staff to attend sleep clinic sessions and coordinate care and scheduling with CCH providers. The vendor will maintain an inventory of equipment at CCH and introduce a loaner program to ensure the availability of equipment. The Vendor was selected via the RFP process. This Contract will include two (2) one-year renewal options.			
<b>TERMS OF REQUEST:</b> This is a request to execute contract number H24-25-027 in an amount not to exceed \$1,800,000.00, as needed, for a thirty-six (36) month period from 02/01/2024 thru 01/31/2027.			
<b>CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:</b> Pending			<b>Request #6</b>
CCH INTERIM CEO: <u>Erik Mikaitis</u> Erik Mikaitis, M.D., Interim Chief Executive Officer			

- Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •
- John H. Stroger, Jr. Hospital of Cook County • Provident Hospital • Ruth M. Rothstein CORE Center •

# Cook County Health

## AS AMENDED BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Arnold Turner, M.D., Chief Hospital Executive, Provident Hospital		<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan, M.D. Chief Medical Officer	
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Product – Carescape Telemetry System with Installation & VC150 Patient Monitors		
<b>TYPE OF REQUEST:</b> Execute Contract	<b>VENDOR / SUPPLIER:</b> GE Medical Systems Information Technologies, Inc., A GE Healthcare Business, Chicago, IL		
<b>ACCOUNT:</b> 560185	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 <del>\$315,172.44</del> <u>\$315,165.44</u>	<b>GRANT FUNDED:</b>	
<b>CONTRACT PERIOD:</b> One-Time Capital Purchase		<b>CONTRACT NUMBER:</b> H24-76-019	
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> GPO (7)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY</b>		

**PRIOR CONTRACT HISTORY:**

On 07/29/2022, the CCH Board of Directors approved contract number H22-76-127 in an amount not to exceed \$275,119.80 for a one-time capital purchase of Cardiac, Portable and Central Monitors Systems, for Provident Hospital, ICU Project.

**NEW PROPOSAL JUSTIFICATION:**

This is a request for the purchase of new Carescape Telemetry System, Installation and two (2) VC150 Patient Monitors at Provident Hospital campus for the Observation Unit Project.

**TERMS OF REQUEST:**

\$315,165.44

This is a request to execute contract number H24-76-019 in an amount not to exceed ~~\$315,172.44~~, as needed, for a one-time capital purchase and installation.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#7**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Joseph Price, Senior Director of Imaging, Radiology Rudolf Kumapley, M.D., Medical Director, Stroger Administration		<b>EXECUTIVE SPONSOR:</b> Claudia M. Fegan, M.D., Chief Medical Officer Angela O'Banion, Chief Information Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Services – Workflow Intelligence Software (Peer Review)	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Change Healthcare, LLC, Nashville, TN	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$37,659.00 FY2025 \$45,188.00 FY2026 \$45,188.00 FY2027 \$45,188.00 FY2028 \$45,188.00 FY2029 <u>\$7,532.06</u> Total \$ 225,943.06	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CONTRACT PERIOD:</b> 02/01/2024 thru 01/31/2029		<b>CONTRACT NUMBER:</b> H24-25-018	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Sole Source		

**PRIOR CONTRACT HISTORY:**  
No prior contract history.

**NEW PROPOSAL JUSTIFICATION:**  
 This request is to obtain vendor's Workflow Intelligence Software (Peer Review). This software will be used by the Department of Radiology for obtaining QA reports requested by Radiologists.  
  
 This request is sole source because the Change Healthcare workflow intelligence software (Peer Review) was previously purchased from AGFA Healthcare (GPO vendor) which no longer provides the software application. The Change Healthcare workflow intelligence software (Peer Review) is the only vendor that can provide the QA reports requested by the Radiologists.

**TERMS OF REQUEST:**  
 This is a request to execute contract number H24-25-018 in an amount not to exceed \$225,943.06, as needed, for a sixty (60) month period from 02/01/2024 thru 01/31/ 2029.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

CCH INTERIM CEO: Erik Mikaitis  
 Erik Mikaitis, M.D., Interim Chief Executive Officer

**Request #8**

APPROVED

JAN 18 2024

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Guadalupe Garcia, Director of Language Services		<b>EXECUTIVE SPONSOR:</b> Shannon E. Andrews, Chief Equity and Inclusion Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Telephonic Interpreter and Document Translation Services	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> WEYI Inc., dba Voyce, Davie, FL	
<b>ACCOUNT:</b> 520825		<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,730,746.82	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 11/01/2018 thru 11/30/2023		<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 3/31/2024	<b>CONTRACT NUMBER:</b> H18-25-079
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Value Analysis (2018)			

**PRIOR CONTRACT HISTORY:**

On 09/28/2018, the CCH Board of Directors approved contract number H18-25-079 in an amount not to exceed \$2,250,000.00, as needed, for a twelve (12) month period from 11/01/2021 thru 10/31/2022. On 10/29/2021, the CCH Board of Directors approved a request to increase the contract by \$1,500,000.00 and to extend the contract thru 10/31/2022. On 08/26/2022, the CCH Board of Directors approved a request to increase by \$2,380,000.00 for the final one (1) year renewal option extending the contract thru 10/31/2023. On 07/28/2023, the CCH Board of Directors approved a request to increase the contract by \$860,000.00 and extend the contract thru 11/30/2023.

**NEW PROPOSAL JUSTIFICATION:**

The vendor provides remote language interpreting services by Video Remote Interpretation (VRI) and Voice Only Interpretation (VOI), through the contractor's Remote Interpretation Management Platform. The vendor provides devices to connect through this platform. This request for an increase and additional time will allow for the completion of the procurement process, awarding and implementation of a new contract for service.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H18-25-079 in an amount not to exceed \$1,730,746.82, as needed, for a (4) four-month period from 12/01/2023 thru 03/31/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#9**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Dan Ruiz, Sr. Manager Supply Chain Operations and Logistics, Materials Management		<b>EXECUTIVE SPONSOR:</b> Shannon E. Andrews, Chief Equity and Inclusion Officer	
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Service – Laundry and Linen Management Services		
<b>TYPE OF REQUEST:</b> Extend and Increase Contract	<b>VENDOR / SUPPLIER:</b> Superior Health Linens, LLC, (formerly 9W Halo OpCo, LP d/b/a Angelica), Chicago, IL		
<b>ACCOUNT:</b> 520190	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$4,221,583.00 FY2025 <u>\$3,015,417.00</u> Total \$7,237,000.00		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 05/01/2019 thru 04/30/2024		<b>REVISED CONTRACT PERIOD:</b> 05/01/2024 thru 04/30/2025	<b>CONTRACT NUMBER:</b> H19-25-042
<b>COMPETITIVE SELECTION METHODOLOGY</b>			
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> GPO (3)		

**PRIOR CONTRACT HISTORY:**

On 05/31/2019, the CCH Board of Directors approved contract number H19-25-042 in an amount not to exceed \$7,090,995.00 for a thirty-six (36) month period from 05/01/2019 thru 04/30/2022. On 02/25/2022, the CCH Board of Directors approved a request to amend and increase the contract by \$6,445,650.00 and to extend the contract thru 04/30/2024.

**NEW PROPOSAL JUSTIFICATION:**

This request is to continue the laundry and linen management services for Stroger and Provident Hospitals as well as the CORE Center. CCH also participates in the Blue Linen Program which will aid in the reduction of loss linen cost.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H19-25-042 in an amount not to exceed \$7,237,000.00, as needed, for a twelve (12) month period from 05/01/2024 thru 04/30/2025.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#10**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Guadalupe Garcia, Director of Language Services		<b>EXECUTIVE SPONSOR:</b> Shannon E. Andrews, Chief Equity and Inclusion Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Telephonic Interpreter and Document Translation Services	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> CyraCom International, LLC., Tuscon, AZ	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$534,119.75	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CURRENT CONTRACT PERIOD:</b> 07/01/2017 thru 11/30/2023	<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 03/31/2024	<b>CONTRACT NUMBER:</b> H17-25-083	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
X <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2017-10)			

**PRIOR CONTRACT HISTORY:**

On 06/30/2017, the CCH Board of Directors approved contract number H17-25-083 in an amount not to exceed \$3,600,000.00 for a thirty-six (36) month period from 07/01/2017 thru 06/30/2020. On 06/24/2020 the Office of Supply Chain Management approved a request to amend the provisions, increase contract by \$20,000.00 and to extend the contract thru 06/30/2021. On 08/24/2021, the Office of Supply Chain Management approved a request to extend the contract thru 12/31/2021, and to amend the contract provisions to add American Sign Language (ASL) interpretation. On 02/25/2022, the CCH Board of Directors approved a request to increase the contract by \$170,000.00 and extend the contract thru 06/30/2022. On 08/26/2022, the CCH Board of Directors approved a request to extend the contract thru 06/30/2023 and increase the contract by \$750,000.00. On 07/ 2023, the CCH Board of Directors approves a request to extend the contract thru 11/30/2023 and increase the contract by \$425,000.00.

**NEW PROPOSAL JUSTIFICATION:**

Interpreter services is the phone and/or remote video service available to staff, providers and families that enhances the onsite in-person interpreter services. Demand for these services has increased with the expansion of the on-call center and the expansion of the admissions department. These services will expand the patient experience and further assist patients, families and staff at the time of the patients visit. Ready access to interpreter services meets regulatory requirements. This request for an increase and additional time will allow for the completion of the procurement process, awarding and implementation of a new contract.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H17-25-083 in an amount not to exceed \$534,119.75, as needed, for a four (4) month period from 12/01/2023 thru 03/31/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#11**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

- Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •
- John H. Stroger, Jr. Hospital of Cook County • Provident Hospital • Ruth M. Rothstein CORE Center •

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Curtis Haley, Chief Revenue Officer		<b>EXECUTIVE SPONSOR:</b> Pamela Cassara, Chief Financial Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Review and Service of Accounts at a Zero Balance	
<b>TYPE OF REQUEST:</b> Increase Contract		<b>VENDOR / SUPPLIER:</b> Salud Revenue Partners, LLC, Lafayette, IN	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,400,000.00		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 09/01/2022 thru 08/31/2024		<b>CONTRACT NUMBER:</b> H21-25-186	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2021-7)			

**PRIOR CONTRACT HISTORY:**

On 10/29/2021, the CCH Board of Directors approved contract number H21-25-186 in an amount not to exceed \$997,500.00 for a twelve (12) month period from 09/01/2022 thru 08/31/2023. On 03/31/2023, the CCH Board of Directors approved a request to extend the contract thru 08/31/2024 and increase the contract by \$997,500.00. This contract included two (2) one-year renewal options.

**NEW PROPOSAL JUSTIFICATION:**

The vendor will continue to provide review accounts that are zero balance and attempt to collect additional missed reimbursement. Vendor will also be responsible for such areas as; correcting and resubmitting claims, initiating telephone calls to insurance payers to recoup additional reimbursement, correcting and disputed contractual allowances and resubmitting claims, performing daily reconciliation and documenting Actions in a Shared Medical System (SMS). Vendor payment is based on a contingency fee.

**TERMS OF REQUEST:**

This is a request to increase contract number H21-25-186 in an amount not to exceed \$1,400,000.00, as needed, for the remainder of the contract period thru 08/31/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**Request  
#12**

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Curtis Haley, Chief Revenue Officer		<b>EXECUTIVE SPONSOR:</b> Pamela Cassara, Chief Financial Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Proview and Verifide Credentialing Software	
<b>TYPE OF REQUEST:</b> Extend & Increase Contract		<b>VENDOR / SUPPLIER:</b> Council for Affordable Quality Healthcare, Inc., Washington, DC	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$ 36,666.66 FY2025 \$ 40,000.00 FY2026 \$ 40,000.00 FY2027 \$ <u>3,333.34</u> Total \$120,000.00	<b>GRANT FUNDED AMOUNT:</b>	
<b>CURRENT CONTRACT PERIOD:</b> 01/15/2023 thru 01/14/2024		<b>REVISED CONTRACT PERIOD:</b> 01/15/2024 thru 01/14/2027	
		<b>CONTRACT NUMBER:</b> H22-25-0105	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Sole Source			

**PRIOR CONTRACT HISTORY:**

On 01/19/2023, the CCH Office of Supply Chain Management approved a request to execute contract number H22-25-0105 in the amount not to exceed \$79,500.00 for a twelve (12) month period from 01/15/2023 thru 01/14/2024.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue to support the transition of provider credentialing to a unified data management platform to expedite the collection, verification and ongoing monitoring of provider data.

This is a sole source request because the vendor is a primary source of proprietary software and is best suited to continue an already implemented solution.

**TERMS OF REQUEST:** This is a request to extend and increase contract number H22-25-0105 in an amount not to exceed \$120,000.00, as needed, for a thirty-six (36) month period from 01/15/2024 thru 01/14/2027.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#13**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM



# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Curtis Haley, Chief Revenue Officer		<b>EXECUTIVE SPONSOR:</b> Pamela Cassara, Chief Financial Officer	
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Service – Armored Car Service		
<b>TYPE OF REQUEST:</b> Extend and Increase Contract	<b>VENDOR / SUPPLIER:</b> Davis Bancorp Chicago, IL		
<b>ACCOUNT:</b> 520030	<b>FISCAL IMPACT NOT TO EXCEED:</b>		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
	FY2024	\$25,600.00	
	FY2025	\$28,450.00	
	FY2026	<u>\$31,550.00</u>	
	Total	<u>\$85,600.00</u>	
<b>CURRENT CONTRACT PERIOD:</b> 01/01/2021 thru 12/31/2023		<b>REVISED CONTRACT PERIOD:</b> 01/01/2024 thru 12/31/2027	<b>CONTRACT NUMBER:</b> H20-25-0160
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Sole Source			

**PRIOR CONTRACT HISTORY:**

On 09/02/2020, the CCH Office of Supply Chain Management approved contract number H20-25-0160 in the amount not to exceed \$85,600 for a thirty-six (36) month period 01/01/2021 thru 12/31/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor provides armored car services to transport cash & checks from Stroger, Provident, and Blue Island to the bank.

This is a sole source because the vendor provides Armed Car Services that has the industry only carrier possessing an “all-risk” insurance policy.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H20-25-0160 in an amount not to exceed \$85,600.00, as needed, for a thirty-six (36) month period 01/01/2024 thru 12/31/2027.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**Request  
#14**

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Curtis Haley, Chief Revenue Office		<b>EXECUTIVE SPONSOR:</b> Pamela Cassara, Chief Financial Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Product – Software Licensing	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> System Innovators, Chicago, IL	
<b>ACCOUNT:</b> 520825		<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$9,213.16	<b>GRANT FUNDED:</b>
<b>CURRENT CONTRACT PERIOD:</b> 07/01/2016 thru 11/30/2023		<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 11/30/2024	<b>CONTRACT NUMBER:</b> H16-25-078
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Sole Source		

**PRIOR CONTRACT HISTORY:**

On 04/29/2016 the CCH Board of Directors approved contract number H16-25-078 in an amount not to exceed \$200,464.00 for a twenty (20) month period from 07/01/2016 thru 03/31/2018. On 01/26/2018 the CCH Board of Directors approved a request to increase the contract by \$150,668.00. On 11/21/2020 the Office of Supply Chain Management approved a request to increase the contract by \$21,370.58 and extend the contract thru 11/30/2020. On 10/28/2023 the CCH Board of Directors approved a request to increase the contract by \$23,949.26 and extend the contract thru 11/30/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue to provide software support licensing for Inovah, POS system used for cash collections at Blue Island, Provident Hospital, and Stroger. This is a sole source because, this is proprietary software created and supported by the Vendor.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H16-25-078 in an amount not to exceed \$9,213.16 as needed, for a twelve (12) month period from 12/1/2023 thru 11/30/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**Request  
#15**

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Curtis Haley, Chief Revenue Officer		<b>EXECUTIVE SPONSOR:</b> Pamela Cassara, Chief Financial Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – International Insurance and Self-Pay Service Provider	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Cedars Business Services, LLC, Calabasas, CA	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$187,500.00 FY2025 <u>\$562,500.00</u> Total \$750,000.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CONTRACT PERIOD:</b> 03/01/2024 thru 02/28/2025		<b>CONTRACT NUMBER:</b> H23-25-026	
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2023-2)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		

**PRIOR CONTRACT HISTORY:**

No prior contract history.

**NEW PROPOSAL JUSTIFICATION:**

The Vendor will provide international account receivables collection services on insurance and self-pay accounts at day 1 after discharge date. This service will provide full collection efforts from insurance billing, collection actions (insurance & self-pay), statement issuance on self-pay, payment plan creation and management, payment and adjustment processes, reconciliations, performance reporting, and recommended placements to bad debt placements. The Vendor was chosen through the RFP process. Contract includes two (2) one-year renewal options.

**TERMS OF REQUEST:**

This is a request to execute contract number H23-25-026 in an amount not to exceed \$750,000.00, as needed, for a twelve (12) month period from 03/01/2024 thru 02/28/2025.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#16**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim, Chief Executive Officer

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> N/A		<b>EXECUTIVE SPONSOR:</b> Angela O'Banion, Chief Information Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Access to Web Based Platform for Vaccination Scheduling & Appointment Notification Services	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Luma Health, Inc., San Mateo, CA	
<b>ACCOUNT:</b> 540135	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,796,666.66 FY2025 <u>\$359,333.34</u> Total \$ 2,156,000.00		<b>GRANT FUNDED AMOUNT:</b>
<b>ORIGINAL CONTRACT PERIOD:</b> 02/09/2021 thru 02/08/2024		<b>REVISED CONTRACT PERIOD:</b> 02/09/2024 thru 02/08/2025	
		<b>CONTRACT NUMBER:</b> H21-25-196	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Emergency Purchase (September 2021)			

**PRIOR CONTRACT HISTORY:**

On 9/30/2021, the CCH Board of Directors was notified of an Emergency Purchase for contract number H21-25-196 not exceeding \$1,950,000.00 for twelve (12) months from 02/09/2021 thru 02/08/2022. On 03/25/2022, the CCH Board of Directors approved a request to increase the contract to an amount not to exceed \$1,410,000.00 and to extend the contract thru 02/08/2023. On 03/31/2023, the CCH Board of Directors approved a request to increase the contract to an amount not to exceed \$1,270,500.00 and to extend the contract thru 02/08/2024. On 11/01/2023, the Office of Supply Chain Management approved a request to amend the provisions under the contract.

**NEW PROPOSAL JUSTIFICATION:**

This request is for the continued provision of services consisting of vendors' web-based platform, which allows CCH patients to self-schedule testing and vaccination appointments, provide automated appointment reminders, and broadcast messaging for COVID-19, Mpox, and other virus information. The platform is needed to proactively address continued COVID-19 variants, Mpox and other viruses, evolving vaccination requirements, and ongoing updates to healthcare recommendations.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H21-25-196 in an amount not to exceed \$2,156,000.00, as needed, for a twelve (12) month period from 02/09/2024 thru 02/08/2025.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

Request  
#17

CCH ITERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

JAN 18 2024

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> N/A		<b>EXECUTIVE SPONSOR:</b> Carrie L. Pramuk-Volk, Interim Chief Human Resources Officer	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Human resources Strategic Project Management, Operational Support & Improvement Services	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Slalom, LLC, dba Slalom Consulting, Seattle, WA	
<b>ACCOUNT:</b> 520825		<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,238,760.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 01/20/2022 thru 12/31/2023		<b>REVISED CONTRACT PERIOD:</b> 01/01/2024 thru 06/30/2024	<b>CONTRACT NUMBER:</b> H22-25-049
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Emergency Purchase (February 2022)			

**PRIOR CONTRACT HISTORY:**

On 02/17/2022, the CCH Board of Directors were notified of an Emergency Purchase for contract H22-25-049 in amount not to exceed \$1,282,335.00 for a six (6) month period from 01/20/2022 thru 07/19/2022. On 07/29/2022, the CCH Board of Directors approved a request to extend the contract thru 01/13/2023 and increase the contract by \$2,817,855.00. On 01/27/2023, the CCH Board of Directors approved a request to extend the contract thru 07/19/2023 and to increase the contract by \$2,350,440.00. On 07/28/2023, the CCH Board of Directors approved a request to extend the contact thru 12/31/2023 and increase the contract by \$1,875,960.00.

**NEW PROPOSAL JUSTIFICATION:**

This request will serve as a maintenance bridge for HR sustainability, continued support of technology solution initiatives and bring CCH HR into compliance by way of centralized job description housing. This request includes FTEs to support SharePoint, Dash Boards Matrix, Job Tracker, Job Description Library and Intelligent Document Processor solutions and transition key deliverables to CCH to sustain the benefits of the solutions that are delivered as a part of vendors' efforts. These are resources that CCH does not have, and we are working through. Vendor continues to collaborate with HR stakeholders such as Employment Plan Office, executive leadership, consulting agencies, organizational leadership and rely on the Inspector General's guidance on certain aspects of the day-to-day hiring processes and related activities associated with the recruitment lifecycle. This change order will continue HR Recruitment Optimization initiatives such as, but not limited to improved employee retention and acquisition, developed effective standard operating procedures and dash boards, nursing hiring acceleration to hire employees that align with CCH goals. HR technology solution maintenance, data assets, analysis, and reporting and transition key deliverables to CCH HR team to sustain the benefits of the solutions that are delivered as a part of vendors' efforts. A RFP is posted as of January 2024.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H22-25-049 in an amount not to exceed \$1,238,760.00, as needed, for a six (6) month period from 01/01/2024 thru 06/30/2024.

**Request  
#18**

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

CCH CEO: Erik Mikaitis  
Erik Mikaitis, M.D. Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

- Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •
- John H. Stroger, Jr. Hospital of Cook County • Provident Hospital • Ruth M. Rothstein CORE Center •

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Alejandro Corona, Chief Facilities Officer		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service - Snow Removal for Stroger, CORE, Clinics and Provident	
<b>TYPE OF REQUEST:</b> Extend Contract		<b>VENDOR / SUPPLIER:</b> A Safe Haven Foundation, Chicago, IL	
<b>ACCOUNT:</b> 540345	<b>FISCAL IMPACT NOT TO EXCEED:</b> \$0.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CONTRACT PERIOD:</b> 11/01/2017 thru 10/31/2023		<b>REVISED CONTRACT PERIOD</b> 11/01/2023 thru 10/31/2024	<b>CONTRACT NUMBER:</b> H17-72-111
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2017-3)			

**PRIOR CONTRACT HISTORY:**

On 10/27/2017, the CCH Board of Directors approved contract number H17-72-111 in an amount not to exceed, \$1,608,025.00 for a thirty-six months (36) period from 11/01/2017 thru 10/31/2020. On 12/04/2020, the CCH Board of Directors approved a request to increase the contract in an amount not to exceed \$397,625.00 and extend the contract thru 10/31/2021. On 11/01/2021, The Office of Supply Chain Management approved a request to amend the provisions to incorporate revised rates and extend the contract thru 10/31/2022. On 11/01/2022, the CCH Board of Directors approved a request to extend the contract thru 10/31/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue services for snow removal for Stroger Hospital, The CORE Center, and Provident Hospital and the CCDPH Health Clinics. Prices are based on hourly rate of services. A RFP will be posted 2Q2024.

**TERMS OF REQUEST:**

This is a request to extend contract number H17-72-111, as needed, for a twelve (12) month period from 11/01/2023 thru 10/31/2024 with no fiscal impact.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#19**

CCH INTERIM CEO: *Erik Mikaitis*  
Erik Mikaitis M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Alejandro Corona, Chief Facilities Officer, Plant Operations		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Maintenance and Repair of Refrigeration and Ventilation Equipment at Stroger Hospital and Central Campus	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Anchor Mechanical Inc., Chicago, IL	
<b>ACCOUNT:</b> 540345		<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$3,132,050.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 12/01/2016 thru 11/30/2023		<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 11/30/2024	<b>CONTRACT NUMBER:</b> H17-72-016
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2017-2)			

**PRIOR CONTRACT HISTORY:**

On 12/16/2016, the CCH Board of Directors approved contract number H17-72-016 in an amount not to exceed \$8,159,821.30 for a thirty-six (36) month period from 12/01/2016 thru 11/30/2019. On 03/31/2020 and 01/29/2021, the CCH Board of Directors approved requests to increase the contact in amounts not to exceed \$1,500,000.00 and \$2,298,577.75 and extend the contract thru 11/30/2021, respectively. On 12/01/2021, the Office of Supply Chain Management approved a request to extend the contract thru 11/30/2022. On 01/27/2023 the CCH Board of Directors approved a request to extend the contract thru 11/30/2023.

**NEW PROPOSAL JUSTIFICATION:**

The vendor will provide monthly maintenance services for the refrigeration and ventilation equipment on the Stroger Hospital Campus. They will also provide replacement of identified commonly used parts and equipment for refrigeration equipment as listed in the contract. A RFP will be posted for this service in 2QFY2024.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H17-72-016, in an amount not to exceed \$3,132,050.00, as needed for a twelve (12) month period from 12/01/2023 thru 11/30/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**Request  
#20**

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Alejandro Corona, Chief Facilities Officer, Plant Operations		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Service – Testing, Maintenance, and Repair of Building Automation, Security, and Radio Transmission		
<b>TYPE OF REQUEST:</b> Extend and Increase Contract	<b>VENDOR / SUPPLIER:</b> Johnson Controls, Inc., Arlington Heights, IL		
<b>ACCOUNT:</b> 540345	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,500,000.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CURRENT CONTRACT PERIOD:</b> 1/01/2017 thru 11/30/2023	<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 11/30/2024	<b>CONTRACT NUMBER:</b> H17-72-031	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> GPO (3)		

**PRIOR CONTRACT HISTORY:**

On 01/27/2017, the CCH Board of Directors approved contract number H17-72-031 in an amount not to exceed \$6,299,807.00 for a thirty-six (36) month period from 01/01/2017 thru 12/31/2019. On 03/31/2020, pursuant to the Presidential Executive Order 2020-4, approved a request to increase the contract by \$1,682,205.75 and to extend the contract thru 12/31/2020. On 01/01/2021, the Office of Supply Chain Management approved a request to extend the contract thru 12/31/2021. On 04/29/2022, the CCH Board of Directors approved a request to extend the contract thru 11/30/2022 and increase the contract by \$1,432,391.75. On 02/23/2023, the CCH Office of Supply Chain Management approved a request to amend the provisions and extend the contract thru 11/30/2023.

**NEW PROPOSAL JUSTIFICATION:**

The vendor will continue to provide testing, maintenance, and repair services for the security systems, building automation systems, two-way radio system and electrical distribution equipment as CCH finalizes systemwide strategy to address needs across system. A RFP will be posted 2Q2024.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H17-72-031, in an amount not to exceed \$1,500,000.00, as needed, for a twelve (12) month period from 12/01/2023 thru 11/30/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#21**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM



# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Melissa Rho, Associate Director, Laboratory		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Courier Service for the Delivery of Lab Samples	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Medspeed, LLC, Elmhurst, IL	
<b>ACCOUNT:</b> 521235	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,168,989.76	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CURRENT CONTRACT PERIOD:</b> 06/01/2017 thru 11/30/2023		<b>REVISED CONTRACT PERIOD:</b> 12/01/2023 thru 11/30/2024	<b>CONTRACT NUMBER:</b> H17-25-064
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
X	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2017-5)		

**PRIOR CONTRACT HISTORY:**

On 04/28/2017, the CCH Board of Directors approved contract number H17-25-064 in an amount not to exceed \$1,061,742.00 for a thirty-six (36) month period 06/01/2017 thru 05/31/2020. On 08/17/2019, 11/19/2019, 03/27/2020 and 01/22/2021 the Office of Supply Chain Management approved requests to modify the provisions and to increase the amounts of the contract by \$25,000.00 \$71,622.64, \$20,000.00, and \$47,684.00 and to extend the contract through 11/30/2021, respectively. On 06/26/2020, 03/26/2021, 10/29/2021, and 01/27/2023, the CCH Board of Directors approved requests to increase the contract by \$428,914.00, \$264,000.00, \$670,000.00, and \$550,000.00 and to extend the contract through 11/30/2023, respectively.

**NEW PROPOSAL JUSTIFICATION:**

The vendor provides courier services for patient samples, supplies, and reports from Provident Hospital, Cermak Clinic, and the ACHN Clinics to the laboratory in Stroger Hospital as needed. The timely and secure delivery of these samples allows for reliable and prompt results to be available for doctors and patients.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H17-25-064 in an amount not to exceed \$1,168,989.76, as needed, for a twelve (12) month period from 12/01/2023 through 11/30/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#22**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## AS AMENDED BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Alejandro Corona, Chief Facilities Officer		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024	<b>PRODUCT / SERVICE:</b> Service- Valet Parking Services		
<b>TYPE OF REQUEST:</b> Extend and Increase Contract	<b>VENDOR / SUPPLIER:</b> Metropolitan 1, LLC, Chicago, IL		
<b>ACCOUNT:</b> 520675	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$720,000.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CURRENT CONTRACT PERIOD:</b> 12/17/2018 thru 12/31/2023	<b>REVISED CONTRACT PERIOD:</b> 01/01/2024 thru <del>06/31/2024</del> <u>06/30/2024</u>	<b>CONTRACT NUMBER:</b> H18-25-147	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Emergency Purchase (12/2018)			

**PRIOR CONTRACT HISTORY:**

On 12/11/2018, the CCH Board of Directors were notified of an Emergency Purchase of contract number H18-25-147 in an amount not to exceed \$1,500,000.00 for a thirty-six (36) month period from 12/17/2018 thru 12/16/2021. On 01/21/2021, the Office of Supply Chain Management approved a request to amend the provisions and to extend the contract thru 12/31/2022. On 12/09/2022, the CCH Board of Directors approved a request to extend the contract thru 12/31/2023 and increase the contract by \$384,200.00. On 04/28/2023, the CCH Board of Directors approved a request to increase the contract by \$174,504.15. On 06/30/2023, the CCH Board of Directors approved a request to increase contract number H18-25-147 in an amount not to exceed \$910,000.00, as needed, for the remainder of the contract period thru 12/31/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue to provide valet parking operations services for the Stroger Central Campus inclusive of Stroger Hospital and the Professional Building. A RFP for a Target Market will be posted 1Q2024.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H18-25-147 in an amount not to exceed \$720,000.00, as needed, for a six (6) month from 01/01/2024 thru ~~06/31/2024~~ 06/30/2024

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#23**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Diane Creal, Director of Complex Care Coordination Sharon Irons, Medical Director, Ambulatory Services		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Legal Services to Remedy Health Harming Needs	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Legal Aid Chicago, Chicago, IL	
<b>ACCOUNT:</b> 520675	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$285,282.93 FY2025 <u>\$25,934.81</u> Total \$311,217.75		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 01/01/2023 thru 12/31/2023		<b>REVISED CONTRACT PERIOD:</b> 01/01/2024 thru 12/31/2024	
		<b>CONTRACT NUMBER:</b> H23-25-016	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<input checked="" type="checkbox"/> <b>NON-COMPETITIVE SELECTION METHODOLOGY:</b> Sole Source			

**PRIOR CONTRACT HISTORY:**

On 01/27/2023, the CCH Board of Directors approved contract number H23-25-016 in an amount not to exceed \$235,000.00 for a twelve (12) month period from 01/01/2023 thru 12/31/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue to provide legal services to the CCH population including, but not limited to, public benefits, family law, housing, ADAPT, immigration law, employment, etc. and has become an integral part of the interdisciplinary care coordination team. Vendor provides legal aid consultation and resolution to referrals sent by inpatient, care coordination, and health plan teams. We have weekly meetings to obtain updates and progress on various cases. In addition, vendor provides our teams with up-to-date housing assistance/information, COVID related funding opportunities for patients/members and legislative information. The sole sourcing allows for continuity with the partnership, as there was significant capacity that had to be built between Legal Aid Chicago and CCH in the initial start-up period

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H23-25-016 in amount not to exceed \$311,217.75, as needed, for a twelve (12) month period from 01/1/2024 thru 12/31/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**Request  
#24**

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Diane Creal, Director of Complex Care Coordination Sharon Irons, Medical Director, Ambulatory Services		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – CMIS Care Coordination Design	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Matthew Madison, Menlo Park, CA	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$96,525.00 FY2025 <u>\$8,775.00</u> Total \$105,300.00		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 01/01/2023 thru 12/31/2023		<b>REVISED CONTRACT PERIOD</b> 01/01/2024 thru 12/31/2024	
		<b>CONTRACT NUMBER:</b> H23-25-0017	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>			
X Sole Source			

**PRIOR CONTRACT HISTORY:**

This contract was approved by the Office of Supply Chain Management effective 01/01/2023 in an amount not to exceed \$94,800.00 for a twelve (12) month period from 01/01/2023 thru 12/31/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor has established a technical relationship with the internal owner of CMIS that results in efficient and accurate delivery of CMIS functionality. As the CMIS functional designer, vendor has intimate knowledge of the CMIS interface and database environments, allowing collaborating the appropriate technical jargon. Provide operational/data/program design and support for the management team.

This request is sole source because the vendor designed CMIS, and it is still a newer product. Vendor is uniquely qualified to identify data gaps, design reports, and design programs for new initiatives in support business, operational, & technical needs of ongoing development & program design and reporting for care coordination CMIS.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H23-25-0017 in an amount not to exceed \$105,300.00, as needed for a twelve (12) month period from 01/01/2024 thru 12/31/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

Request  
#25

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Melissa Rho, Associate Director of Laboratory Medicine		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Product – Reagents and Rental Reagent Agreement for SPIFE Touch and Quick Scan Touch Instruments used for Immunology Testing	
<b>TYPE OF REQUEST:</b> Extend and Increase Contract		<b>VENDOR / SUPPLIER:</b> Helena Laboratories, Beaumont, TX	
<b>ACCOUNT:</b> 530785	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$72,759.50 FY2025 <u>\$6,614.50</u> Total \$79,374.00		<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
<b>CURRENT CONTRACT PERIOD:</b> 01/01/2020 thru 12/31/2023		<b>REVISED CONTRACT PERIOD:</b> 01/01/2024 thru 12/31/2024	
		<b>CONTRACT NUMBER:</b> H20-25-021	
<b>COMPETITIVE SELECTION METHODOLOGY:</b>			
<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>			
X	Sole Source		

**PRIOR CONTRACT HISTORY:**

Onn 12/20/2019, the CCH Board of Directors approved contract number H20-25-021 in amount not to exceed 240,320.25 for a thirty-six (36) month period from 01/01/2020 thru 12/31/2022. Effective 01/01/2023, the Office of Supply Chain approved a request to increase the contract by \$79,374.00 and extend the contract thru 12/31/2023.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will continue to supply all technical assistance, software upgrades, and support for both the two (2) SPIFE Touch and the two (2) Quick Scan Touch instruments. These instruments are used for electrophoreses, used in hematology and immunology.

This request is sole source because contractor is the sole manufacturer, distributor, and supplier of the product and equipment for the required tests.

**TERMS OF REQUEST:**

This is a request to extend and increase contract number H20-25-021 in an amount not to exceed \$79,374.00, as needed, for a twelve (12) month period from 01/01/2024 thru 12/31/2024.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

**Request  
#26**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> John Prendergast, Director, Patient Support Center		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Ambulance Transportation Services	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> ATI Vandenberg Ambulance, Inc., Tinley Park, IL	
<b>ACCOUNT:</b> 530010	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$1,000,000.00 FY2025 \$1,200,000.00 FY2026 \$1,200,000.00 FY2027 \$200,000.00 Total \$3,600,000.00	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
<b>CONTRACT PERIOD:</b> 02/01/2024 thru 01/31/2027		<b>CONTRACT NUMBER:</b> H24-25-009	
<input checked="" type="checkbox"/>	<b>COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2023-2)		
<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>			

**PRIOR CONTRACT HISTORY:**

On 08/02/2021, the CCH Board of Directors were notified of an Emergency Purchase contract number H21-25-114 in an amount not to exceed \$900,000.00 for a twelve (12) month period from 09/01/2021 thru 08/31/2022. On 08/26/2022, the CCH Board approved a request to extend the contract thru 08/31/2023 and increase the contract by \$1,480,000.00.

**NEW PROPOSAL JUSTIFICATION:**

Vendor was selected via a RFP process. Vendor will provide ambulance transportation services for patients to and from Cook County Health medical facilities. Contract includes one (1) one-year renewal option.

**TERMS OF REQUEST:**

This is a request to execute contract number H24-25-009 in an amount not to exceed \$3,600,000.00, as needed for a thirty-six (36) month period from 02/01/2024 thru 01/31/2027.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#27**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Melissa Rho, Associate Director, Pathology		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Product – Reagents and Cartridges for Chemistry and Coagulation Testing Performed at Point of Care	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Abbott Laboratories, Inc., Abbott Park, IL	
<b>ACCOUNT:</b> 530785		<b>FISCAL IMPACT NOT TO EXCEED:</b>	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>
		FY2024 \$540,314.00	
		FY2025 \$648,377.00	
		FY2026 \$648,377.00	
		FY2027 \$108,063.00	
		Total \$1,945,131.00	
<b>CONTRACT PERIOD:</b> 02/01/2024 thru 01/31/2027		<b>CONTRACT NUMBER:</b> H24-25-013	
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> GPO (3)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		

**PRIOR CONTRACT HISTORY:**

On 03/29/2018, the CCH Board of Directors approved contract number H18-25-033 in an amount not to exceed \$976,126.78 for a thirty-six (36) month period from 04/01/2018 thru 03/31/2021. On 04/01/2021, the CCH Office of Supply Chain Management approved a request to extend the contract thru 09/30/2021. On 10/29/2021, the CCH Board of Directors approved a request to increase the contract in an amount not to exceed \$200,000.00 and extend the contract thru 09/30/2022. On 12/09/2022, the CCH Board of directors approved a request to extend the contract thru 09/30/2023 and increase the contract by \$534,699.50.

**NEW PROPOSAL JUSTIFICATION:**

The vendor provides cartridges and reagents for chemistry and coagulation tests performed at the point of care at CCH facilities. Contract includes two (2) one-year renewal options.

**TERMS OF REQUEST:**

This is a request to execute contract number H24-25-013 in an amount not to exceed \$1,945,131.00, as needed, for a thirty-six (36) month term from 02/01/2024 thru 01/31/2027.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

**Request  
#28**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

JAN 18 2024

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Matthew Stutz, M.D., Division of Pulmonary & Critical Medicine  Renaud Gueret, M.D., Director Medical Intensive Care Unit, Pulmonary Medicine  Michael T. Moonan, RN, Chief Nursing Officer		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Product – R Series Plus Defibrillators	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Medline Industries, LP, Northfield, IL	
<b>ACCOUNT:</b> 560185		<b>FISCAL IMPACT NOT TO EXCEED:</b> Stroger     \$413,377.38 Provident <u>\$183,723.28</u> Total         \$597,100.66	<b>GRANT FUNDED:</b>
<b>CONTRACT PERIOD:</b> One-Time Capital Purchase			<b>CONTRACT NUMBER:</b> H24-76-015
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> GPO (7)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		

**PRIOR CONTRACT HISTORY:**

No prior contract history.

**NEW PROPOSAL JUSTIFICATION:**

This is a request for the purchase of twenty-six (26) new Zoll R Series Plus Defibrillators units at John H. Stroger Jr. Hospital eighteen (18) and Provident Hospital eight (8) campuses.

**TERMS OF REQUEST:**

This is a request to execute contract number H24-76-015 in an amount not to exceed \$597,100.66, as needed, for one-time capital purchase.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request #29**

CCH INTERIM CEO: Erik Mikaitis  
 Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM



# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Melissa Rho, Associate Director of Laboratory Clinical & Anatomical Services		<b>EXECUTIVE SPONSOR:</b> Craig Williams, Chief Administrative Officer, Operations and Development	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service and Supplies – Rental Reagent Agreement for BD BACTEC Systems Used for Culture Testing	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Cardinal Health 200, LLC, Dublin, OH	
<b>ACCOUNT:</b> 530785	<b>FISCAL IMPACT NOT TO EXCEED:</b>	<b>GRANT FUNDED / RENEWAL AMOUNT:</b>	
	FY2024 \$63,120.60		
	FY2025 \$75,744.71		
	FY2026 \$75,744.71		
	FY2027 \$75,744.71		
	FY2028 \$75,744.71		
	FY2029 <u>\$12,624.11</u>		
	Total \$378,723.55		
<b>CONTRACT PERIOD:</b> 02/01/2024 thru 01/31/2029		<b>CONTRACT NUMBER:</b> H23-25-136	
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> GPO (3)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		

**PRIOR CONTRACT HISTORY:**

On 03/31/2020, pursuant to Presidential Executive Order 2020-4, contract number H20-25-060 was approved in an amount not to exceed \$584,076.78 for a thirty-six (36) month period from 03/01/2020 thru 02/28/2023.

**NEW PROPOSAL JUSTIFICATION:**

The vendor will provide equipment, equipment maintenance, and reagents to perform culture testing at Stroger Hospital Microbiology and Virology Departments.

**TERMS OF REQUEST:**

This is a request to execute contract number H23-25-136 in an amount not to exceed \$378,723.55, as needed, for a sixty (60) month period from 02/01/2024 thru 01/31/2029.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Pending

**Request  
#30**

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitis, M.D., Interim Chief Executive Officer

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> CaTanya Norwood, Senior Director, Pharmacy Services		<b>EXECUTIVE SPONSOR:</b> Donnica Austin-Cathey, Chief Hospital Executive, John H. Stroger, Jr. Hospital	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Service – Pharmacy Prescription Claims Processing Service	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Waystar, Inc, dba as Waystar Technologies, Inc., Lewisville, KY	
<b>ACCOUNT:</b> 520825	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$561,000.00 FY2025 \$561,000.00 FY2026 \$467,500.00 FY2026 \$ <u>93,500.00</u> Total \$1,683,000.00	<b>GRANT FUNDED / RENEWAL AMOUNT</b>	
<b>CONTRACT PERIOD:</b> 02/01/2024 thru 01/31/2027		<b>CONTRACT NUMBER:</b> H24-25-022	
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> RFP (2023-3)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		
<b>PRIOR CONTRACT HISTORY:</b> On 10/31/2014, the CCH Board of Directors approved contract number H14-25-045 in an amount not to exceed \$500,000.00 for a thirty-six (36) month period from 11/01/2014 thru 10/31/2017 for the implementation, provision, and support of prescription claims processing services. On 10/31/2014, 11/30/2020 and 01/27/2023, respectively, the CCH Board of Directors further approved a request to increase the contract by \$4,500,000.00 and a request to increase the contract by \$2,000,000.00 and extend the contract thru 11/30/2023. On 05/01/2017, 09/11/2017, 04/03/2018 and 12/01/2021, respectively, the Office of Supply Chain Management approved various requests to amend the provisions of the contract and extend the contract thru 11/30/2022.			
<b>NEW PROPOSAL JUSTIFICATION:</b> Vendor was selected via the RFP process. This request is for a prescription claim processing services. The Vendor will provide prescription claims processing services for the CCH ambulatory pharmacies including but not limited to checking patient eligibility, processing prescription claims for outpatients who are identified as “self-pay,” rebilling claims for prescriptions that have been rejected by third party payors and providing the insurance information identified for “self-pay” patients. Additionally, the self-pay claims service for consists of identifying potential third party payors and verifying Medicaid and Medicare Part D eligibility and the services for third party claims consists of billing rejected pharmacy claims for all payors. Contract includes two (2) one-year renewal options.			
<b>TERMS OF REQUEST:</b> This is a request to execute contract number H24-25-022 in an amount not to exceed \$1,683,000.00, as needed, for a thirty-six (36) month period from 02/01/2024 thru 01/31/2027.			
<b>CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:</b> Pending			<b>Request #31</b>
CCH INTERIM CEO: <u>Erik Mikaitis</u> Erik Mikaitis, M.D., Interim Chief Executive Officer		<div style="border: 1px solid black; padding: 10px; width: fit-content; margin: auto;"> <p style="margin: 0;"><b>APPROVED</b></p> <p style="margin: 0;">JAN 18 2024</p> <p style="margin: 0; font-size: small;">BY BOARD OF DIRECTORS OF THE COOK COUNTY HEALTH AND HOSPITALS SYSTEM</p> </div>	

- Ambulatory & Community Health Network • Cermak Health Services • Department of Public Health •
- John H. Stroger, Jr. Hospital of Cook County • Provident Hospital • Ruth M. Rothstein CORE Center •

# Cook County Health

## BOARD APPROVAL REQUEST

<b>SPONSOR:</b> Joseph Price, System Director, Medical Imaging		<b>EXECUTIVE SPONSOR:</b> Donnica Austin-Cathey, Chief Hospital Executive	
<b>DATE:</b> 01/10/2024		<b>PRODUCT / SERVICE:</b> Product – Magnetic Resonance Imaging Standard Monitor System and Accessories	
<b>TYPE OF REQUEST:</b> Execute Contract		<b>VENDOR / SUPPLIER:</b> Iradimed Corporation, Winter Springs, FL	
<b>ACCOUNT:</b> 560185	<b>FISCAL IMPACT NOT TO EXCEED:</b> FY2024 \$172,625.12 Capital Equipment \$ 51,590.00 Service Cost Total \$224,215.12	<b>GRANT FUNDED:</b>	
<b>CONTRACT PERIOD:</b> One-Time Capital Purchase			<b>CONTRACT NUMBER:</b> H24-76-007
X	<b>COMPETITIVE SELECTION METHODOLOGY:</b> GPO (1)		
	<b>NON-COMPETITIVE SELECTION METHODOLOGY:</b>		

**PRIOR CONTRACT HISTORY:**

No prior contract history.

**NEW PROPOSAL JUSTIFICATION:**

Vendor will provide two (2) Magnetic Resonance Imaging (MRI) standard monitor systems and accessories to be placed into service at Stroger Hospital, Radiology Department. The contract will also have a thirty-six (36) month premium maintenance service plan to be placed into service at Stroger

**TERMS OF REQUEST:**

This is a request to execute contract number H24-76-007 in an amount not to exceed \$224,215.12 as needed, for one-time capital purchase.

**CONTRACT COMPLIANCE HAS FOUND THIS CONTRACT RESPONSIVE:** Yes

CCH INTERIM CEO: Erik Mikaitis  
Erik Mikaitlis M.D., Interim Chief Executive Officer

**Request  
#32**

**APPROVED**

**JAN 18 2024**

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #4

RESOLUTION

**WHEREAS**, Cook County Health has more than 180-years of history of providing health care to everyone, regardless of race, ethnicity, immigration status, sexual orientation, or ability to pay; and

**WHEREAS**, in addition to providing direct clinical care, Cook County Health also works to identify and address social needs, including but not limited to food insecurity, housing instability, and justice involvement; and

**WHEREAS**, Cook County Health has a long history of working to address structural and systemic racism and takes an inclusive approach in our work; and

**WHEREAS**, the majority of CCH's patients are under-served minority groups and those with health insurance rely on public insurance as their primary payor; and

**WHEREAS**, CCH continues to provide the majority of uncompensated care in Cook County, including to individuals ineligible for public health insurance coverage options; and

**WHEREAS**, in CCH's most recent strategic plan, IMPACT 2023, Focus Area 5, "Impact Social Determinants of Health and Advocate for Patients" contemplates initiatives that CCH will undertake to address continued inequities that lead to poor health outcomes for vulnerable communities; and

**WHEREAS**, around the world, life expectancy rates are regarded as the key measure to judge a society's overall well-being; and

**WHEREAS**, according to research published by the American Journal of Preventive Medicine in 2020, medical care accounts for only 20% of the contributors to health outcomes; the other 80% are social determinants of health, such as educational opportunity, living wage employment, transportation access, and quality housing; and

**WHEREAS**, the West Side of Chicago is composed of 10 beautifully diverse neighborhoods that vary substantially in history and demographics; and

**WHEREAS**, life expectancy rates are lowest in West Side neighborhoods—East Garfield Park, West Garfield Park, Humboldt Park, Austin, and North Lawndale, which all have life expectancies well below the average in Chicago and the United States; and

**WHEREAS**, data from the University of Chicago Crime Lab show the West Side has fewer options for health care, banking and groceries than any other area in the city; and

**WHEREAS**, a coalition of the region's six largest health care institutions joined forces and formed West Side United in 2018 to build community health and economic wellness on Chicago's West Side; and

**WHEREAS**, West Side United's founding partners included: Rush University Medical Center, Ascension, Cook County Health, Lurie Children's Hospital of Chicago, Sinai Chicago, and University of Illinois Health, who joined forces to coordinate resources to improve outcomes; and

**WHEREAS**, West Side United's ambitious aim is to eliminate the life expectancy gap between the Loop and the West Side by addressing the unique needs of these 10 neighborhoods and combatting the legacy of racism and disinvestment; and

**WHEREAS**, the community's voice was at the center of every aspect of West Side United's decision-making. Prior to launching any initiatives, West Side United held a series of 21 community engagement sessions across all 10 neighborhoods on the West Side that included over 300 residents and other stakeholders; and

**WHEREAS**, West Side United’s strategic plan prioritizes initiatives that aim to address the factors research proves to be the most significant drivers of lower life expectancy, scale our partners’ most promising solutions, and help develop programs that fill gaps in our communities; and

**WHEREAS**, West Side United’s approach bringing community-based organizations together to build community health and economic wellness includes: Greater Chicago Food Depository, Iglesia Evangelica Emmanuel, Illinois Public Health Institute, La Casa Norte, ACCESS Community Health Network, American Heart Association, American Medical Association, Community Health, Enlace, Esperanza Marshall Square Resource Network, New Mount Pilgrim Missionary Baptist Church, The Hatchery, and Windy City Harvest, among nearly 130 other organizations; and

**WHEREAS**, in initial planning, WSU, residents and other stakeholders identified four strategic pillars: Health and Healthcare, Neighborhood and Physical Environment, Economic Vitality, and Education; and

**WHEREAS**, West Side United’s economic vitality strategy is designed to create pathways to greater economic security and increase median household income by linking West Side residents to career training opportunities, supporting local hiring targets for health systems, coordinating social impact investing and overseeing a small business accelerator program; and

**WHEREAS**, since 2018, WSU has contributed over \$9 million in small business grants across the 10 neighborhoods on the West Side to hire and train more staff, invest in equipment and facilities, and support innovative marketing strategies to ensure they thrive; and

**WHEREAS**, WSU established an Employee Professional Pathway (EPP) program in 2018 with a significant investment from the JP Morgan Chase Advancing Cities Initiative consisting of four career pathways for West Side residents to pursue in-demand positions as medical assistants, certified nursing assistants (CNAs), health information technology personnel and phlebotomists. Participants complete courses, gain experience and skills with hands-on training, and earn credentials to advance professionally; and

**WHEREAS**, WSU hospital partners have an overall collective spend of more than \$4 billion annually, they have an opportunity to engage with West Side businesses and communities where they collectively work to provide contract opportunities which invest in businesses with West Side zip codes; and

**WHEREAS**, WSU is a national model uniquely positioned to support hospital partners in making connections to available West Side vendors, implement best practice approaches to prioritize local spending, and set and track individual and collective goals; and

**NOW, THEREFORE, BE IT RESOLVED, that** the independent governing Board of Directors of Cook County Health affirms our continued commitment to eliminating structural and systemic racism by promoting health equity and advocating for equity in healthcare, education, employment, public safety; and

**BE IT FURTHER RESOLVED**, that Cook County Health shall execute a Memorandum of Understanding to create a new not-for-profit entity known as West Side United NFP and shall participate (along with the other founding members) as an initial member of that entity, and that the Chief Executive Officer of Cook County Health shall be authorized to execute such documents as necessary to accomplish this goal; and

**BE IT FURTHER RESOLVED**, as a member of West Side United NFP, Cook County Health will continue to seek partnerships and new and innovative strategies to comprehensively address the social determinants of health based on best practice research to improve our city and county’s health and economy.

**Approved by the CCH Board of Directors on January 18, 2024.**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #5

Meeting of the CCH Board of Directors

January 18, 2024

Back-Up Material for Item No. V(C)

Appointment and Re-Appointment of Stroger Hospital Department Chairs and Division Chairs

Respectfully requesting approval of the following:

Re-appointment of the following individual Division Chairs of the Medical Staff of the John H. Stroger, Jr. Hospital of Cook County:

<b>Name</b>	<b>Department/Appt Term</b>	<b>Title</b>
Lad, Thomas MD	Medicine Appt Term 12/01/23 – 12/31/25	Chair of the Division of Hematology/Oncology
Lamberti, Paul MD	Surgery Appt Term 12/01/23 – 12/31/25	Chair of the Division of Orthopedic Surgery
Mullarkey, Paul MD	Radiology Appt Term 12/01/23 – 12/31/25	Chair of the Division of Mammography

**APPROVED**  
  
JAN 18 2024  
  
BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM



Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #6



# COOK COUNTY HEALTH

## Leadership

Toni Preckwinkle  
President  
Cook County Board of Commissioners

Erik Mikaitis, MD, MBA  
Interim Chief Executive Officer  
Cook County Health

## Board of Directors

Lyndon Taylor  
Chair of the Board

Hon. Dr. Dennis Deer, LCPC, CCFC  
Vice Chair of the Board

Jay Bhatt, DO, MPH, MPA  
Robert Currie  
Raul Garza  
Joseph M. Harrington  
Robert G. Reiter, Jr.

Sam A Robinson, III, PhD  
Tanya R. Sorrell, PhD, PMHNP-BC  
Otis L. Story, Sr., MA, MHSA, FACHE  
Mia Webster Cross, MSN, RN

To: Quality and Patient Safety Committee  
From: Executive Medical Staff Committee of John H. Stroger Jr., Hospital  
Date: January 11, 2024  
CC: Cook County Health  
Memo: John H. Stroger Jr., Hospital Medical Staff Action Items

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Dear Members of the Quality and Patient Safety Committee of the CCH Board:

Please be advised that the Executive Medical Staff Committee of John H. Stroger Jr., Hospital of Cook County Health has approved the attached list of medical staff action items by electronic vote on January 11, 2024, for your consideration.

Thank you kindly and respectfully submitted,

Abayomi E. Akintorin, MD  
President, Executive Medical Staff (EMS)

# John H. Stroger, Jr. Hospital of Cook County



**TO:** Quality, Patient and Safety Committee

**FROM:** Abayomi E. Akintorin, MD  
EMSC President

**SUBJECT:** Medical Staff Appointments and Other Business Recommended by the **Credentials Committee** held on **12/28/2023**.

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**Medical Staff Appointments/Reappointments Effective 01/18/2024 are subject to Approval by Cook County Health Systems Boards.**

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## PHYSICIAN PROVIDERS

### NEW BUSINESS

#### Initial(s):

Flowers, Calvin MD – Radiology/**Recommended**  
Gonsalves, Ro, MD/Emergency Medicine/**Recommended**  
McGivney, Randall DO – Pathology/**Recommended**  
Nawaz, Sariya, MD/Family Medicine/ **Recommended**  
Reilly, Paige, MD-Pediatrics/Hematology/Oncology/**Recommended**  
Zahir, Haziq DO- Radiology /**Recommended**

#### Reappointment(s):

Acob, Christine, MD-Medicine/Hospital Medicine/ **Recommended**  
Ahmad, Nadeem MD -Medicine/Hospital Medicine/ **Recommended**  
Bugeag, Ionut, MD-Radiology/Breast Imaging/ **Recommended**  
Butler, Bennet Arthur, MD/Surgery/Orthopedic/ **Recommended**  
Castillo Curiel, Christian J., MD-Pediatrics/Neonatal-Perinatal Medicine/ **Recommended**  
Deamant, Catherine, MD-Medicine/General Medicine/ **Recommended**  
Dharmapuri, Sadhana, MD-Pediatrics/Adolescent Medicine/ **Recommended**

**APPROVED**

JAN 18 2024

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

Dixon, Kimberly, MD-Medicine/General Medicine/ **Recommended**  
Erdman, Nathaniel M., OD-Surgery /Ophthalmology/ **Recommended**  
Gomez Valencia, Javier MD-Medicine/Adult Cardiology/ **Recommended**  
Hsu, Lewis, L., MD-Pediatrics/Peds Hematology/Oncology/ **Recommended**  
Hussain, Nuzath Amina, MD/Ob Gyn/ **Recommended**  
Hussein, Lily MD – Hematology/Oncology/ **Recommended**  
Iwaz, Suzanne MD – Pathology / **Recommended**  
Jung, Christine F., MD-Emergency Medicine/ **Recommended**  
Kendrick, Sabrina MD- Medicine/Infectious Disease / **Recommended**  
Krishnan, Sonia, MD-Pediatrics/Nephrology/ **Recommended**  
Kudaravalli, Padma, MD-Medicine/General Medicine/ **Recommended**  
Lee, Moses S., MD-Emergency Medicine/ **Recommended**  
Nauman, Ahmad, MD-Medicine/Hospital Medicine/ **Recommended**  
Orris, Peter, MD-Medicine/Occupational Medicine/Pulmonary/ **Recommended**  
Patel, Jalpabahan, A., MD/Family Medicine/ **Recommended**  
Quesada, Nancy, MD-Medicine/Pulmonary & Critical Care/ **Recommended**  
Schabowski, Shari L., MD-Emergency Medicine/ **Recommended**  
Sierens, Diane K. MD – Surgery/Neurosurgery/ **Recommended**  
Soter, Demetra K., MD-Pediatrics/Child Protective Services/ **Recommended**  
Suboc, Tisha, MD-Medicine/Adult Cardiology/ **Recommended**  
Tailor, Kallolini S., MD-Radiology/Diagnostic Radiology/ **Recommended**  
Wahl, Michael S., MD-Emergency Medicine/ **Recommended**  
Williams, Joel Christopher, MD-Surgery/Orthopedic/ **Recommended**  
Wysocki, Robert William, MD-Surgery/Orthopedic/ **Recommended**

**Change in Category includes “FPPE Initial” noted in MSOW images.**

Ferrer, Karen MD – Active to Voluntary/ **Recommended**  
Quinlan, Maura, MD – Provisional to Voluntary/ **Recommended**  
Straus, Helen, MD – Voluntary to Honorary/ **Recommended**  
Torres, Maria L., MD – Active to Voluntary/ **Recommended**  
Wu, Shou-Yien, MD – Active to Voluntary/ **Recommended**



**Resignations/Retirements:**

Athavale, Ambarish, MD - Effective 9/3/2022 – Medicine/ **Recommended**

Hassan, Sobia, MD – Effective - QPS Date – Medicine/ **Recommended**

Wohrley, Julie, MD -Effective – OPS Date – Pediatric/ **Recommended**

**APPROVED**

JAN 18 2024

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

**NON-PHYSICIAN PROVIDERS (NPP):**

**NEW BUSINESS**

**Initial(s):**

Abraham, Johny APRN- Medicine/Endocrinology/ **Recommended**

Varghese, Liny, PA-C-Pediatrics/**Recommended**

**Reappointment(s):**

Buenaventura, Brian J., CRNA-Anesthesiology/ **Recommended**

Calixto, Natividad, LCSW-Psychiatry/ **Recommended**

Catania, Ryan Alexander, LCSW-Psychiatry/ **Recommended**

Espinosa, Jose, LCSW-Psychiatry/ **Recommended**

Gomez, Marisa, LCSW-Psychiatry/ **Recommended**

John, Smitha, APRN-Medicine/Endocrinology/ **Recommended**

Nwoko, Augustine, U., APRN-Pediatrics/Ped Medicine/ **Recommended**

Poston, Bridgette, LCSW-Psychiatry/ **Recommended**

Smith, Megan, PA-C-Medicine/Correctional Health/ **Recommended**

Waight, Saily, LCSW-Psychiatry/ **Recommended**

Williams-Hampton, Ericka, LCSW-Psychiatry/ **Recommended**

Winston, Barbara, LCSW-Psychiatry/ **Recommended**

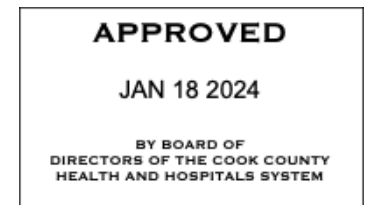
**Change in Clinical Privilege(s):**

Lukic, Nikola Aleksandar, PA-C-Adding Prescriptive Authority/**Recommended**

Schaffer, Jake, PA-C – Adding Prescriptive Authority/**Recommended**

**Change in Collaboration (Addition/Removal):**

N/A



**Change in Collaboration (From/To):**

Balawender, Ahleah, PA-C To: Dr. Joseph Mason/ From: Dr. David Kelner/**Recommended**  
Greiner, Andrew, PA-C To: Dr. Joseph Mason/From: Dr. David Kelner/**Recommended**  
Huynh, Tommy, PA-C To: Dr. Jonathan Howard/From: Dr. David Kelner/**Recommended**  
Mahmood, Mona, PA-C To: Dr. Jonathan Howard/From: Dr. David Kelner/**Recommended**  
Mayfield, Cameron, PA-C To: Dr. Jonathan Howard/From: Dr. David Kelner/**Recommended**

**Change in Category Status:**

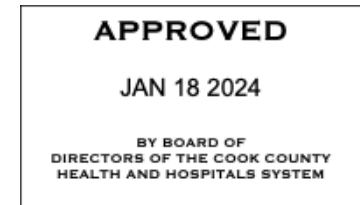
English, Alexander PA-C	Provisional to Physician Assistant	Medicine/Neurology/ <b>Recommended</b>
Vogt, Jenna, PA-C	Provisional to Physician Assistant	Emergency Medicine/ <b>Recommended</b>

**Resignations/Retirements:**

Baluka, Stephanie, PA-C – 9/29/2023 – Family Medicine – /**Recommended**  
Ciennik, Elizabeth, PA-C – 12/21/2022 – Emergency Medicine /**Recommended**

**Sanction Screening Reporting –**

IDFPR Disciplinary Action Report for October 2023 reviewed as of 12/19/2023 – **No Findings.**  
CMS OPT OUT Affidavits report reviewed as of 12/19/2023 – **No Findings.**  
CMS Preclusion Report reviewed as of 12/19/2023 – **No Findings.**





# COOK COUNTY HEALTH

## Leadership

Toni Preckwinkle  
President  
Cook County Board of Commissioners

Erik Mikaitis, MD, MBA  
Interim Chief Executive Officer  
Cook County Health

## Board of Directors

Lyndon Taylor  
Chair of the Board

Hon. Dr. Dennis Deer, LCPC, CCFC  
Vice Chair of the Board

Jay Bhatt, DO, MPH, MPA  
Robert Currie  
Raul Garza  
Joseph M. Harrington  
Robert G. Reiter, Jr.

Sam A Robinson, III, PhD  
Tanya R. Sorrell, PhD, PMHNP-BC  
Otis L. Story, Sr., MA, MHSA, FACHE  
Mia Webster Cross, MSN, RN

Deborah Santana  
CCH Secretary to the Board  
1950 W. Polk Street, Room 9106  
Chicago, IL 60612

January 5, 2024

Dear Members of the Quality and Patient Safety Committee:

Please be advised that at the Provident Hospital Medical Executive Committee Meeting held on January 5, 2024 the Medical Executive Committee recommended the actions on the enclosed documents. It is being presented to you for your consideration.

Respectfully,

Marlon Kirby, MD  
Provident Hospital of Cook County  
President, Medical Staff  
Chair, Medical Executive Committee



## Provident Hospital of Cook County

**TO:** Quality and Safety Committee

**FROM:** Marlon Kirby, MD  
President, Medical Executive Committee

**SUBJECT:** Medical Staff Appointments and Other Business Recommended by the  
**Medical Executive Committee** on January 5, 2024

Medical Staff Appointments/Reappointments Effective: 1/18/24 subject to Approval by the Cook County Health.

### Physicians:

#### New Business

#### Initial(s):

Flowers, Calvin MD – Radiology - Recommended  
Gonsalves, Ro, MD -Emergency Medicine - Recommended  
Myhand, Kristen Nicole, MD - Ob/Gyn – Recommended

#### Reappointment(s):

Bugeag, Ionut, MD - Radiology - Recommended  
Deamant, Catherine, MD- Internal Medicine - Recommended  
Dharmapuri, Sadhana, MD - Pediatrics - Recommended  
Erdman, Nathaniel M., DO - Surgery/Ophthalmology - Recommended  
Gomez Valencia, Javier MD – Internal Medicine/Cardiology - Recommended  
Hussain, Nuzhath Amina, MD-Ob/Gyn – Recommended  
Iwaz, Suzanne MD – Pathology/Clinical Laboratory - Recommended  
Kendrick, Sabrina, MD - Pathology/Clinical Laboratory - Recommended  
Jackson, Ralph F. DO - Emergency Medicine - Recommended  
Quesada, Nancy, MD- Internal Medicine/Pulmonary & Critical Care - Recommended  
Tailor, Kallolini, MD- Radiology/Diagnostic Radiology - Recommended

#### Change in Category

Aluen Metzner, Irene, MD – Provisional to Affiliate - Recommended  
Davidovich, Michael, MD – Provisional to Affiliate - Recommended  
DeSalvo, John, DO – Provisional to Active - Recommended

#### Resignation(s)

Athavale, Ambarish, MD- Effective 09/03/2022 – Informational  
Raza, Syed, MD Effective 12/24/2023 – Critical Care - Informational

**APPROVED**

JAN 18 2024

BY BOARD OF  
DIRECTORS OF THE COOK COUNTY  
HEALTH AND HOSPITALS SYSTEM

Salamah, Qussai, MD- Effective 12/24/2023 – Critical Care – Informational  
Zamlut, Mamud, MD - Effective 12/24/2023 – Critical Care – Informational

### **New Business**

#### **NPP Initial(s):**

Abraham, Johny APRN- Internal Medicine/Endocrinology

#### **NPP Reappointment(s):**

Buenaventura, Brian J., CRNA-Anesthesiology - Recommended  
Calixto, Natividad, LCSW-Psychiatry - Recommended  
Catania, Ryan Alexander, LCSW-Psychiatry - Recommended  
Espinosa, Jose, LCSW-Psychiatry - Recommended  
Gomez, Marisa, LCSW-Psychiatry - Recommended  
Poston, Bridgette, LCSW-Psychiatry - Recommended  
Waight, Saidy, LCSW-Psychiatry – Recommended  
Williams-Hampton, Ericka, LCSW-Psychiatry - Recommended

#### **NPP Change in Clinical privileges (Additions/Removals):**

Lukic, Nikola Aleksandar, PA-C - Adding Prescriptive Authority - Recommended  
Schaffer, Jake, PA-C - Adding Prescriptive Authority - Recommended

#### **Revision of Privilege Form(s):**

Family Medicine MPS Privileges – Advanced Practice Registered Nurse (APRN) – Recommended  
Family Medicine MPS Privileges – Physician Assistant (PA) – Recommended

#### **Resignation(s)**

Baluka, Stephanie, PA-C – 9/29/2023 – Family Medicine – Informational



Cook County Health and Hospitals System  
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ATTACHMENT #7

# Receive and File Cook County Health Grant Awards and Renewals

CCH Finance Committee

**Summary By Type**

Type	Amount
Amendment	523,300
Renewal	6,073,017
Accept New Award	1,200,000
<b>Grand Total</b>	<b>7,796,317</b>

Reporting Month: Jan-24

TOTAL AWARDS  
\$7,796,317

GRANTOR	Type	GRANT AMOUNT	PURPOSE	GRANT PERIOD	COUNTY APPROVAL CATEGORY	EXECUTIVE SPONSOR	PRIOR GRANT AMOUNT	PRIOR GRANT HISTORY
Illinois Department of Public Health	Renewal	\$126,650	Illinois Prevent Prescription/Opioid Drug Overdose-related Deaths	7/1/23-6/30/24	Budget Director	LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer (CCDPH)	\$105,542	Previously presented to the Board through Receive & File 5/2/23
Illinois Department of Human Services	Amendment	\$273,300	DEC-Home Visiting-Increase	7/1/23-6/30/23	Budget Director	Craig Williams, Chief Administrative Officer	\$262,500	Previously presented to the Board through Receive & File 7/13/23
Illinois Department of Public Health	Renewal	\$4,174,767	Comprehensive Local Health Protection	7/1/23-6/30/24	Board of Commissioner	LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer (CCDPH)	\$3,604,161	Previously approved by the County Board 9/22/22
Northwestern University	Amendment	\$0	Northwestern University Cancer Health Equity Research SPORE-(NU-CHERS)	1/1/22-8/31/24	Budget Director	Claudia Fegan, MD Chief Medical Officer	\$270,089	Previously presented to the Board through Receive & File 5/18/23
Illinois Department of Public Health	Amendment	\$250,000	Syphilis Prevention Services Among Women-Increase and Extend	7/1/22-12/31/24	Budget Director	LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer (CCDPH)	\$150,000	Previously approved by the Board 10/20/22
Department of Human Services/Substance Abuse & Mental Health Services Administration	Extend	\$0	Partnership to Prevent Opioid Overdose Deaths (P-POD) in Suburban Cook County	9/30/22-9/29/24	Board of Commissioner	LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer (CCDPH)	\$493,875	Previously approved by the Board 11/4/21
Illinois Emergency Management Agency	Renewal	\$10,000	State Indoor Radon	10/1/23-9/30/24	Budget Director	LaMar Hasbrouck, MD, MPH, MBA, Chief Operating Officer (CCDPH)	\$8,000	Previously presented to the Board through Receive & File 1/26/23
Illinois Department of Public Health	Renewal	\$1,761,600	Illinois Family Planning	7/1/23-6/30/25	Board of Commissioner	Craig Williams, Chief Administrative Officer	\$1,118,000	Previously approved by the Board 11/17/22
Department of Justice	Extend	\$0	Juvenile Justice and Mental Health Collaboration	10/1/20-9/30/24	Board of Commissioner	Manny Estrada, Chief Operating Officer of Correctional Health	\$622,888	Previously approved by the Board 11/17/22
Hennepin International Coordinating Center (HENN-ICC)	Accept New Award	\$1,200,000	Strategies and Treatments for Respiratory and Viral Emergencies (STRIVE)	5/1/22-3/31/25	Board of Commissioner	Claudia Fegan, Chief Medical Officer	\$0	N/A

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #8

## 2024 Board/Committee Meeting Dates

Thurs.	<u>1/18/24</u>	<u>9:00 A.M.</u>	<u>reconvened 12/15/23 Meeting</u>
<del>Fri.</del>	<del>1/26/24</del>	<del>9:00 A.M.</del>	<del>Board of Directors</del>
Fri.	2/23/24	9:00 A.M.	Board of Directors
Fri.	3/22/24	9:00 A.M.	Board of Directors
Fri.	4/26/24	9:00 A.M.	Board of Directors
Fri.	5/31/24	9:00 A.M.	Board of Directors
Fri.	6/28/24	9:00 A.M.	Board of Directors
Fri.	7/26/24	9:00 A.M.	Board of Directors
Fri.	8/23/24	9:00 A.M.	Board of Directors
Fri.	9/27/24	9:00 A.M.	Board of Directors
Fri.	10/25/24	9:00 A.M.	Board of Directors
Fri.	11/22/24	9:00 A.M.	Board of Directors
Fri.	12/20/24	9:00 A.M.	Board of Directors

Fri.	1/19/24	9:00 A.M.	Audit & Compliance
Fri.	4/19/24	9:00 A.M.	Audit & Compliance
Fri.	6/21/24	9:00 A.M.	Audit & Compliance
Fri.	7/19/24	9:00 A.M.	Audit & Compliance
Fri.	10/18/24	9:00 A.M.	Audit & Compliance

<del>Thurs.</del>	<del>1/18/24</del>	<del>10:00 A.M.</del>	<del>Finance</del>
Thurs.	2/15/24	9:00 A.M.	Finance
Thurs.	3/7/24	10:00 A.M.	Finance
Thurs.	4/11/24	10:00 A.M.	Finance
Thurs.	5/9/24	9:00 A.M.	Finance
Fri.	6/7/24	10:00 A.M.	Finance
Thurs.	7/18/24	10:00 A.M.	Finance
Thurs.	8/15/24	9:00 A.M.	Finance
Thurs.	9/12/24	10:00 A.M.	Finance
Thurs.	10/17/24	10:00 A.M.	Finance
Thurs.	11/14/24	9:00 A.M.	Finance
Fri.	12/13/24	10:00 A.M.	Finance

Thurs.	2/15/24	12:00 P.M.	Human Resources
Thurs.	5/9/24	12:00 P.M.	Human Resources
Thurs.	8/15/24	12:00 P.M.	Human Resources
Thurs.	11/14/24	12:00 P.M.	Human Resources

Fri.	1/19/24	10:30 A.M.	Managed Care
Fri.	4/19/24	10:30 A.M.	Managed Care
Fri.	7/19/24	10:30 A.M.	Managed Care

Fri. 10/18/24 10:30 A.M. Managed Care

~~Thurs. 1/18/24 11:30 A.M. Quality and Patient Safety~~

Thurs. 2/15/24 10:30 A.M. Quality and Patient Safety

Thurs. 3/7/24 11:30 A.M. Quality and Patient Safety

Thurs. 4/11/24 11:30 A.M. Quality and Patient Safety

Thurs. 5/9/24 10:30 A.M. Quality and Patient Safety

Fri. 6/7/24 11:30 A.M. Quality and Patient Safety

Thurs. 7/18/24 11:30 A.M. Quality and Patient Safety

Thurs. 8/15/24 10:30 A.M. Quality and Patient Safety

Thurs. 9/12/24 11:30 A.M. Quality and Patient Safety

Thurs. 10/17/24 11:30 A.M. Quality and Patient Safety

Thurs. 11/14/24 10:30 A.M. Quality and Patient Safety

Fri. 12/13/24 11:30 A.M. Quality and Patient Safety

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #9



# CEO Report



Dr. Erik Mikaitis, Interim CEO

January 18, 2024



COOK COUNTY  
HEALTH

# New Hires and Promotions



COOK COUNTY  
**HEALTH**

# Welcome

## New Hires

### **LaWanda Anderson**

Clinical Nurse Manager, Specialty Clinics Administration

### **Tenisha Brewer**

Manager of Complex Care Coordination, Managed Care

### **Sharonda Cheeks**

Nurse Coordinator II, Peds ICU

### **Simi J. Joseph**

Senior Director of Nursing Innovation & Research Programs, Nursing Administration

### **Erika Lester**

Manager of Operations, Multispecialty Clinic, Pediatrics Clinic

### **Isaac Marrufo**

Community Engagement Manager, Department of Public Health

# Welcome

## New Hires

### **Patricia Pickens**

Managed Care Clinical Operations Manager, CountyCare

### **Allison Reynolds**

Compliance Officer, County Care

### **Mark Spranca**

Chief Scientific Officer, Administration

### **Adewunmi Sulaiman**

Associate Manager of Respiratory Services, Pulmonary Med – Respiratory

### **Mark Wozny**

Network Information Officer, Information Systems & Information Technology

# Congratulations

## Promotions

### **Steven E. Aks**

Chief Academic Affairs Officer, Administration

### **Daniel Arzet**

Ambulatory Clinic Manager, Equity and Inclusion

### **Michael Hoffman**

Associate Chair of Medicine, Hospital Medicine

### **Lori Katich**

Assistant Director of Public Health Emergency Preparedness and Response, Public Health

### **Lisa Naftzger**

Director of Nursing Professional Development & Education, Nursing

### **Shelise Roberts**

Public Health Nurse IV, Public Health

# Congratulations

## Promotions

### **Shelise Roberts**

Public Health Nurse IV, Public Health

### **John Rose**

Senior Manager of Rehabilitation Services, Physical Therapy

### **Dawn Simmons**

Medicaid Managed Care Ops Manager, Managed Care

### **Ligi Vayalil**

Nurse Coordinator II, Patient Care Services

# Awards & Recognition



COOK COUNTY  
**HEALTH**



Capturing the Spirit of

COOK COUNTY  
**HEALTH**





# APP Fellowship Accreditation

The Advanced Practice Provider Fellowship at Cook County Health has been awarded accreditation by the American Nurses Credentialing Center (ANCC).

This prestigious recognition reflects the high standards and quality of CCH's APP fellowship program, affirming our dedication to delivering exceptional education and fostering the development of competent and skilled advanced practice providers and commitment to meeting national standards.

CCH's APP fellowship is the only ANCC-accredited program in Chicago.



# Food Is Medicine

Cook County Health and the Cook County Department of Public Health participated in Commissioner Dennis Deer's Food Is Medicine weekly health talks on January 9 and January 16.

Dr. LaMar Hasbrouck, COO, CCDPH, Bettina Tahsin, Registered Dietician and CCH Network Diabetes Program Manager, and Dr. Nicole Baltrushes-Hughes, participated the discussions with Commissioner Deer on the importance of healthy food.



**FOOD IS MEDICINE**

JOIN  
**COOK COUNTY COMMISSIONER DENNIS DEER**  
IN PARTNERSHIP WITH  
**COOK COUNTY HEALTH**  
**COOK COUNTY DEPT OF PUBLIC HEALTH**  
**HEALTHY FOOD CHALLENGE**

**WEEKLY HEALTH TALK**  
TUESDAYS @ 6PM  
(ZOOM LINK WILL BE SENT TO YOUR EMAIL)

**FOOD PASSPORT**

STARTS TUESDAY JANUARY 9, 2024

**CLICK TO REGISTER**

FOR ADDITIONAL INFORMATION CALL: 773-722-0140

**BUILDING HEALTHIER COMMUNITIES**

Cook County Public Health | Dennis Deer | Cook County Health | CountyCare

# First Baby of 2024

Cook County Health's first baby of 2024, Moses, was born at Stroger Hospital at 9:39 am on January 1.

Congratulations to his parents, Cosme, and Marisol, and big sister, Sandy!





# Save the Date

Thursday, February 15, 2024. All-Day Event.

**Cook County Behavioral Health Summit**

The Office of Behavioral Health at Cook County Health is committed to transforming the behavioral health ecosystem of Cook County through community partnerships, systems alignment, innovation, and equity-driven funding.

**We invite our fellow colleagues from across the County to convene at the first Cook County Behavioral Health Summit, February 15th, 2024 at UIC Dorin Forum, 725 W Roosevelt Road, Chicago, IL. This will be an all-day event.**

Together, we will identify collective strategies and partnerships for expanding access, enhancing system quality, and addressing inequities across our region's systems of care. Perspectives gathered at the summit will be instrumental in developing a Cook County Behavioral Health Strategic Plan, prioritizing expansion of services and treatments across the county, and for structuring upcoming community-based funding opportunities from the Office of Behavioral Health's Impact Fund.

Help us build the Summit invite list at [bit.ly/BHSummitList](https://bit.ly/BHSummitList)

Additional logistical details will follow.

The Cook County Health Impact Fund is supported by Cook County Government and the American Rescue Plan.



**COOK COUNTY  
HEALTH**



# Office of Behavioral Health

Tom Nutter, MD

Chief Behavioral Health Officer



COOK COUNTY  
HEALTH

# Office of Behavioral Health

## Overview of Plans and Priorities

The Cook County Health Office of Behavioral Health was created to bolster mental health services and improve the behavioral health ecosystem throughout the county through the support of the Cook County Board President's Office and Board of Commissioners and ARPA funding.

### Plans and Priorities:

- Hire an outstanding OBH team.
  - As of 1/16/24, eight of the ten central administrative staff onboarded, anticipate the full OBH administrative team being in place by late spring 2024.
- Gather community perspectives via the first-ever Cook County Behavioral Health Summit February 15, 2024, at the UIC Forum.
  - Input from the Summit will guide grant-making and strategic planning processes as well as aid in establishing CCH as a convener of public and private sector agencies to improve the landscape of MH and SUD throughout the county.
- Seize the opportunities provided by County allocation of ARPA funding for Behavioral Health.
- Utilize the findings of consultants completing a county-wide Community Needs Assessment and a Workforce Assessment to improve the effectiveness of post-Summit ARPA-funded grantmaking as well as the crafting of strategic plans.
- Establish a Community Triage and Stabilization Center at Provident Hospital.
- Assess strengths and weaknesses in care within the CCH Systems of Care and develop plans for improvement.
- Follow through on recently-awarded grants and projects.

# Stewardship of ARPA TRO11 Funds (\$74M)

## Spending Priorities

Though only \$1.8M has been spent and (as of 12/30/2023) \$6.6M obligated, we fully anticipate obligation of all funds in advance of the December 31, 2024, deadline--and that TRO11 monies will be utilized in a manner that brings substantive community benefit.

The current plan, assuming the recent Treasury guidance that clinical FTE cannot be ARPA-funded beyond 2024 holds, is as follows:

- Approximately \$45M -Open call\* for grant applications following the Behavioral Health Summit
- Approximately \$9M -Capital improvements (particularly renovation of the Provident Hospital CTSC space and design of the 31<sup>st</sup> Street building)
- Approximately \$11M -Other projects identified as clinical priorities
- Approximately \$9M -Salary costs

*\*Open call being announced 3/6/2024*

# Impact Fund Awards

## How Will Priorities be Determined for the Open Call

- Input from the Behavioral Summit and related processes (primarily the Summit breakout structured listening sessions)
- Input from other various community partners, internal subject matter experts, and the President's Office
- Input from CCH BH consultants the Kennedy Forum consultants
  - Summit (Kennedy Forum)
  - Community Needs Assessment (John Snow, Inc.)
  - Workforce Assessment (Sage/Trailhead)
- While the final Strategic Plans and recommendations for each of the latter three groups are not due until the fall of 2024, all have agreed to submit preliminary recommendations in mid to late-February 2024—and each group is meeting regularly (alongside OBH) to compare findings and avoid redundancies



# Impact Fund

## **Potential Areas of Focus**

- Opioid overdose prevention, treatment, support and recovery services and other gaps in Substance Use Disorder (SUD) care
- Gaps within the crisis care continuum
- Access to care and coordination of care across agencies
- Prevention strategies, particularly positive youth development
- Upstream drivers of behavioral health and wraparound services including such as vocational rehabilitation and housing
- Development of new models of care in a manner that assures equitable access to historically under-resourced communities

## **Criteria for Evaluation**

- Scope of potential benefit
- Addressing of gaps in care, particularly care to populations currently most under-resourced
- Fiscal sustainability/path to fiscal sustainability of proposed services

## **Ensuring equity in grantmaking**

- Dividing up the county into 10 regions and assessing need at a community level and giving priority to communities with the highest need and social vulnerability index (SVI)
- During the Open Call, OBH will provide capacity building workshops on the grant application, program design, monitoring and evaluation and legal agreements so that organizations new and old, small and large have an opportunity to develop a successful grant application



# Office of Behavioral Health Impact Fund Timeline

	Week #	January				February				March				April				May				June				July				August										
Activities		1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4	1	2	3	4			
<b>Cook County Behavioral Health Summit</b>																																								
Preparation and Promotion of Summit																																								
Hold Cook County Behavioral Health Summit																																								
Develop of the Cook County Behavioral Health Strategic Plan and Implementation Plan																																								
<b>Impact Fund Open Call</b>																																								
Buildout the Impact Fund Open Call Application																																								
Hold Press Conference Announcement/Launch Open Call																																								
Hold Information Session/Capacity Building Trainings																																								
Open FAQ																																								
Post FAQs Responses																																								
Develop Review Panel Training																																								
Identify Review Panel Members																																								
Hold Review Panel Training																																								
Close Open Call																																								
Phase 1 Review: Assess Eligibility																																								
Phase 2 Review: Panel Reviews																																								
Select Grantees																																								
Receive Grantees Acceptance of Impact Fund Funding																																								
Final Selection of Grantees																																								
Hold Press Conference																																								
<b>Grant Implementation</b>																																								
Conduct Obligation Guidance and Training																																								
Complete Risk Assessments for Each Grantee																																								
Submit for Board Review and Approval (if >\$1M)																																								
Draft Legal Agreements (Scope, Budget, Metrics)																																								
Hold Subrecipient Orientation and Kickoff																																								

\* All Impact Fund grantees will be funded through November 30, 2026.

# Thank You



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #10

# Health Plan Services Update

*Prepared for: CCH Board of Directors*

Aaron Galeener

Chief Administrative Officer, Health Plan Services

December 15<sup>th</sup>, 2023



# Metrics



# Current Membership

Monthly membership as of December 5<sup>th</sup>, 2023

Category	Total Members	ACHN Members	% ACHN
FHP	264,847	15,476	5.8%
ACA	114,977	16,083	14.0%
ICP	30,444	4,882	16.0%
MLTSS	9,299	-	0%
SNC	7,398	349	4.7%
<b>Total</b>	<b>426,965</b>	<b>36,790</b>	<b>8.6%</b>

**ACA:** Affordable Care Act

**FHP:** Family Health Plan

**ICP:** Integrated Care Program

**MLTSS:** Managed Long-Term Service and Support (Dual Eligible)

**SNC:** Special Needs Children



# Managed Medicaid Market

Illinois Department of Healthcare and Family Services September 2023 Data

Managed Care Organization	Cook County	Cook Market Share
*CountyCare	449,915	32.3%
Blue Cross Blue Shield	377,634	27.1%
Meridian (a WellCare Co.)	320,219	23.0%
IlliniCare (Aetna/CVS)	133,292	9.6%
Molina	102,779	7.4%
YouthCare	9,306	0.7%
<b>Total</b>	<b>1,393,145</b>	<b>100.0%</b>

\* Only Operating in Cook County

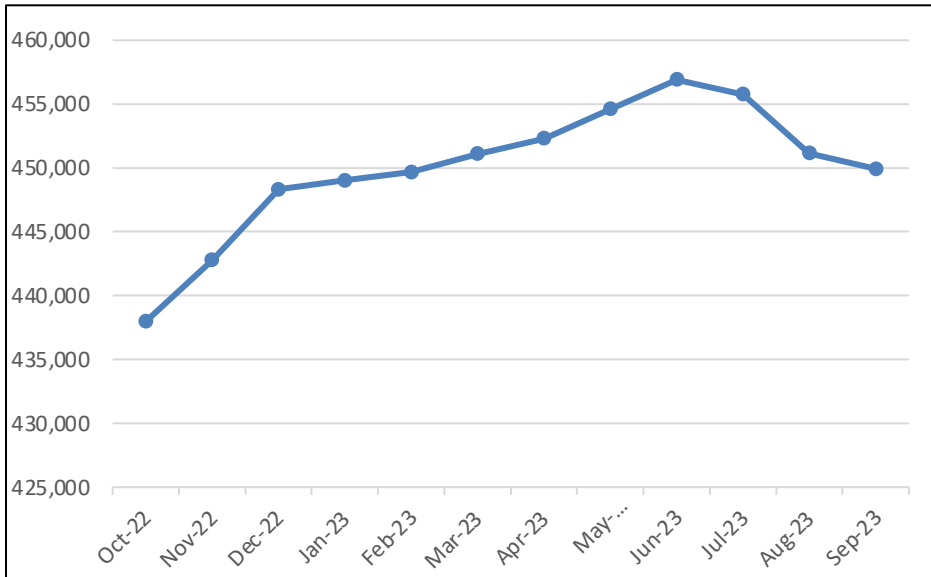




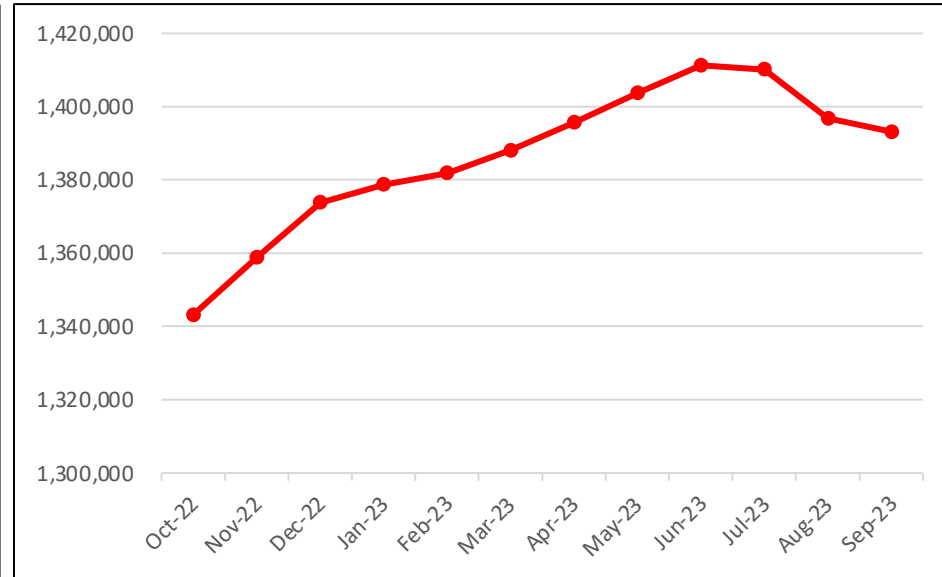
# IL Medicaid Managed Care Trend in Cook County

(charts not to scale)

CountyCare



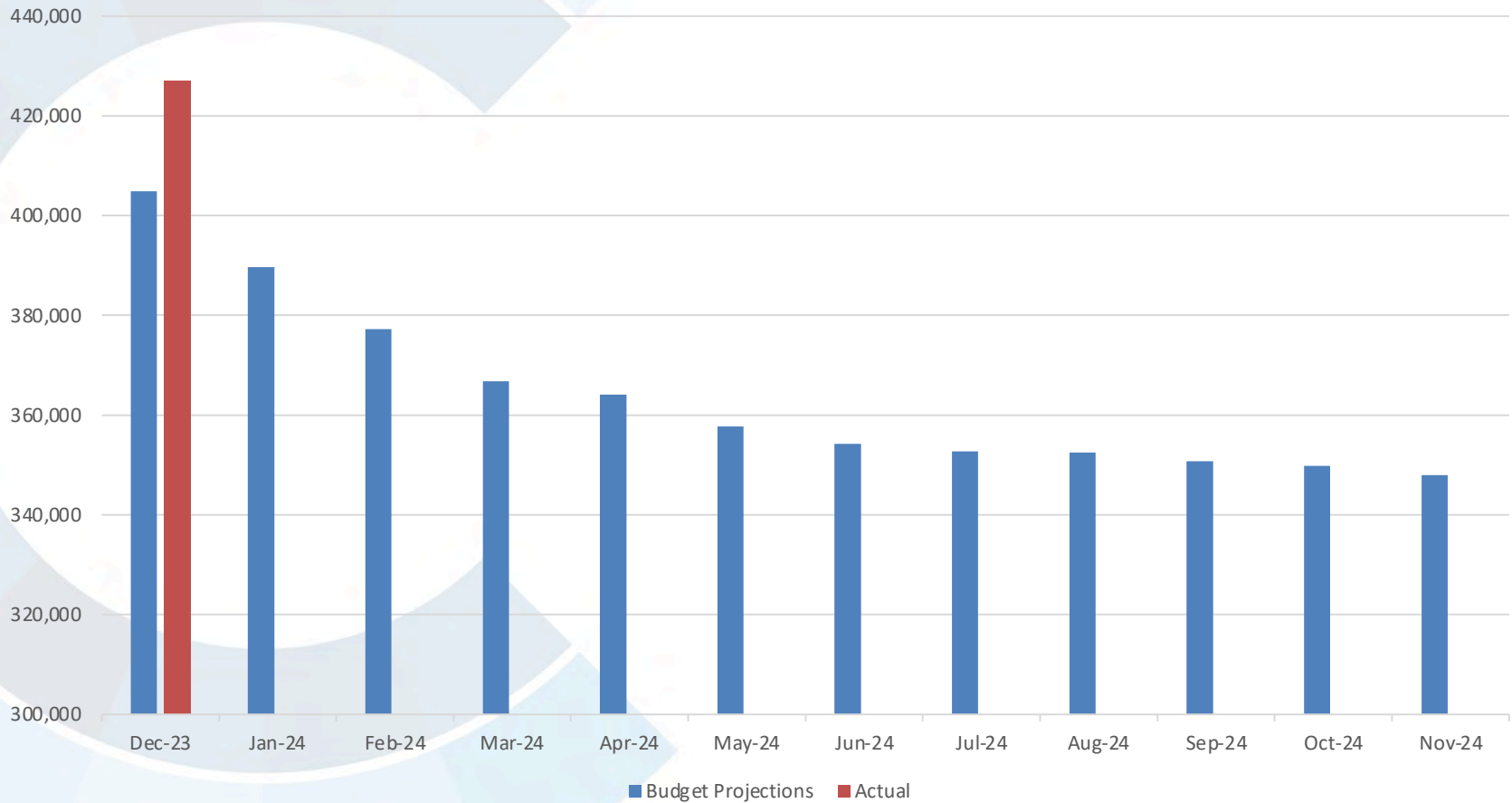
Cook County Medicaid Managed Care



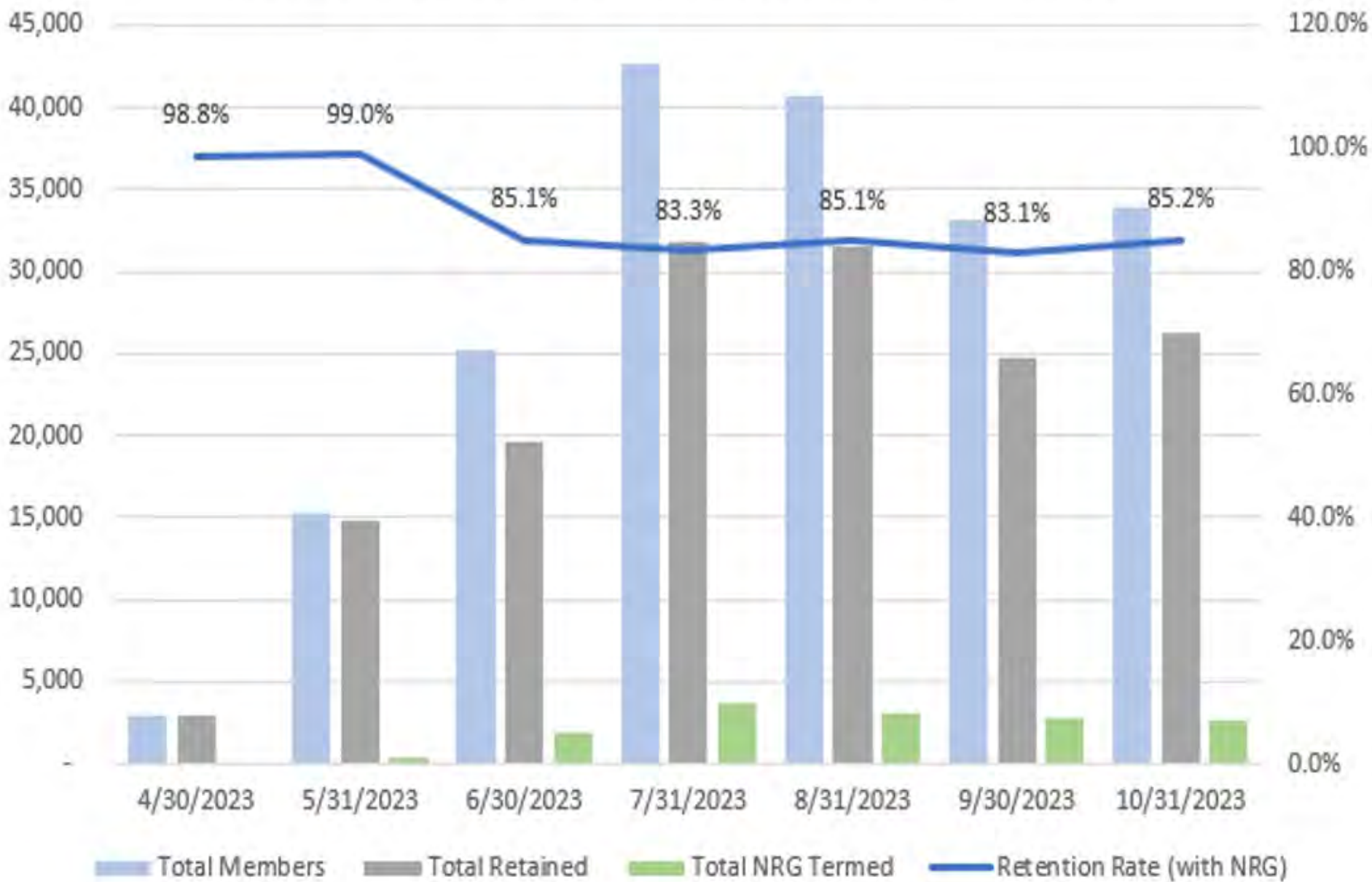
- CountyCare's enrollment decreased 0.3% in September 2023 compared to the prior month, in line with the Cook County decrease of 0.3%

# FY 24 Budget | Membership

## CountyCare Membership



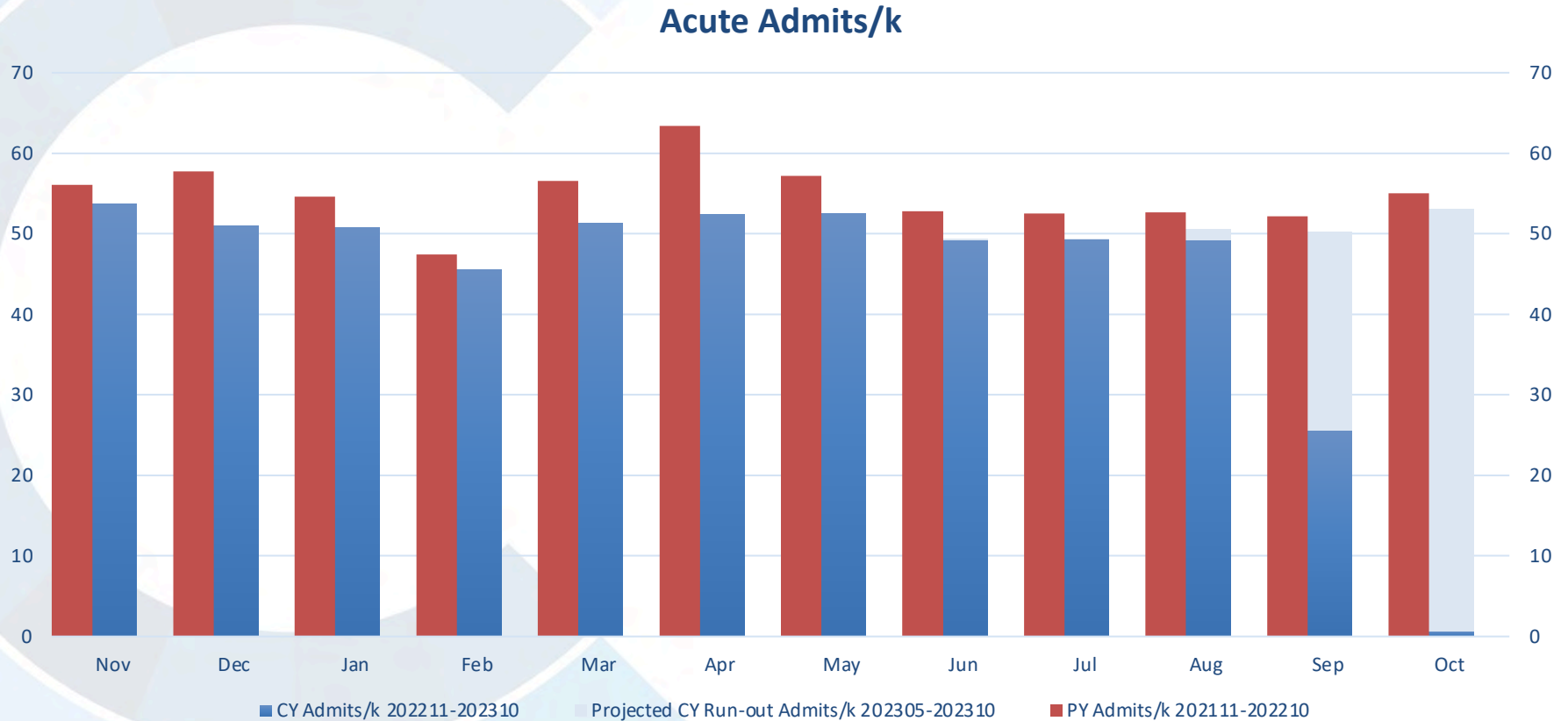
# REDE Date Trend - Total Members & Percent Retained



# Operations Metrics: Call Center & Encounter Rate

		Performance		
Key Metrics	State Goal	Sep 2023	Oct 2023	Nov 2023
<b>Member &amp; Provider Services Call Center Metrics</b>				
Inbound Call Volume	N/A	33,021	34,966	33,156
Abandonment Rate	< 5%	0.54%	0.33%	0.93%
Average Speed to Answer (minutes)	1:00	0:05	0:03	0:11
% Calls Answered < 30 seconds	> 80%	96.49%	97.79%	92.35%
<b>Quarterly</b>				
Claims/Encounters Acceptance Rate	98%	98%		

# Current v. Prior Year: IP Acute Admits/1000



Updated monthly, paid through October 2023  
 All acute and surgical cases + approved acute authorizations  
 Domestic admissions are not included since they do not require Prior Authorization



# CountyCare COVID Vaccination Rates

Age Category	Total Eligible Members	At Least 1 Dose		Series Complete		Updated (Bivalent) Booster		All Booster/3rd Dose
		% of Total Eligible Members	CDC Benchmark	% of Total Eligible Members	CDC Benchmark	% of Total Eligible Members	CDC Benchmark	% of Total Eligible Members
<2 yrs	17,585	5.39%	8.90%	3.67%	4.70%	3.04%	0.60%	3.21%
2-4 yrs	28,172	11.36%	10.90%	7.79%	6.10%	3.58%	0.60%	4.48%
5-11 yrs	69,945	35.12%	40.00%	29.94%	32.90%	6.53%	4.80%	9.66%
12-17 yrs	62,724	56.23%	72.20%	51.28%	61.80%	9.99%	7.80%	19.23%
18-24 yrs	49,813	59.35%	82.30%	52.98%	66.80%	7.87%	7.40%	21.98%
25-49 yrs	129,864	54.02%	85.50%	48.37%	72.20%	9.35%	12.10%	22.05%
50-64 yrs	55,114	72.00%	95.00%	67.98%	83.80%	23.44%	21.70%	46.08%
>=65 yrs	17,492	75.90%	95.00%	72.52%	94.40%	32.67%	43.30%	57.75%
Total	430,709	50.30%		45.34%		11.32%		22.23%

Data as of 11/14/2023

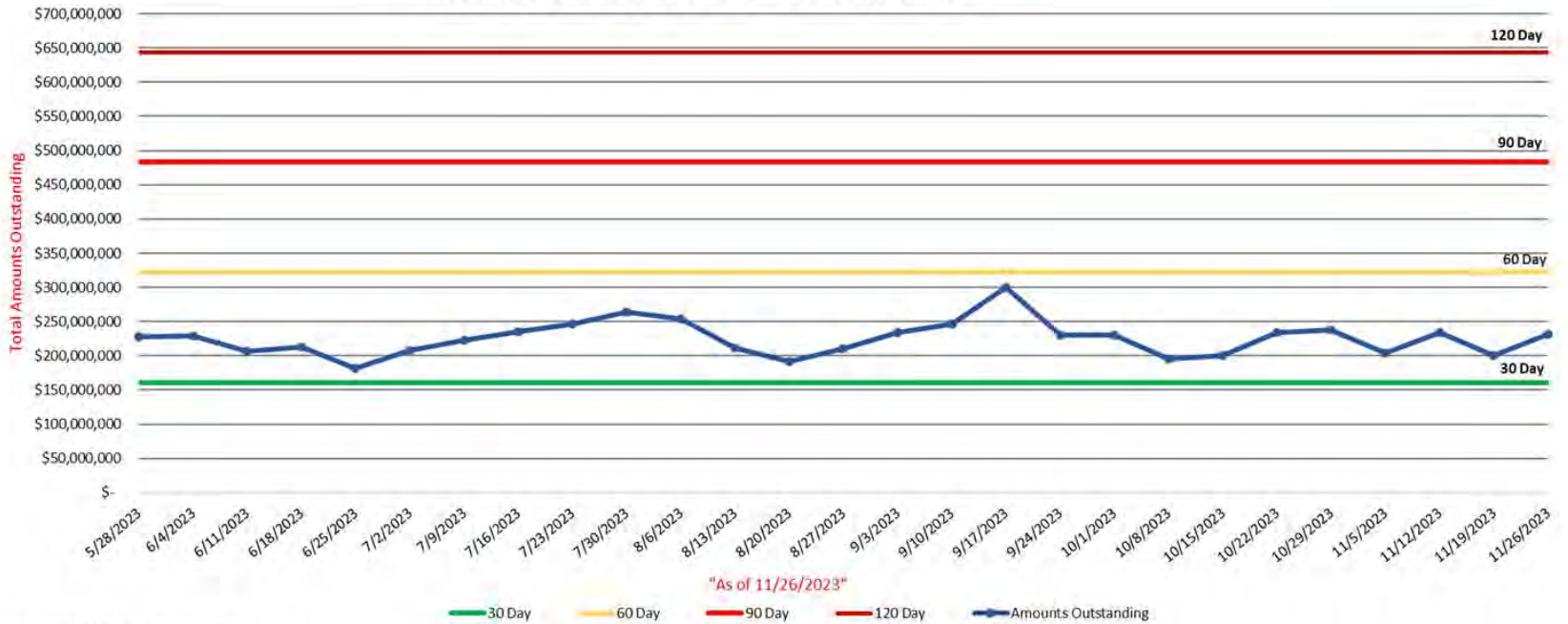
Notes: Benchmark data in the table above is obtained from CDC. For booster, the benchmark data only captures the updated bivalent booster.

Benchmark for each age category: <https://covid.cdc.gov/covid-data-tracker/#vaccination-demographics-trends>

Benchmark for overall vaccination rate: [https://covid.cdc.gov/covid-data-tracker/#vaccinations\\_vacc-people-onedose-pop-total](https://covid.cdc.gov/covid-data-tracker/#vaccinations_vacc-people-onedose-pop-total)

# Claims Payments

Received but Not Yet Paid Medical Claims



\*Assumes average of 15 days to process claims

\*Assumes \$80.5M in pending claims not yet adjudicated

\*Medical claims only- does not include pharmacy, dental, vision or transportation claims. These claims typically average a 30-60 day payment timing.



# Claims Payments

## Received but Not Yet Paid Claims

Aging Days	0-30 days	31-60 days	61-90 days	91+ days	Grand Total
Q1 2020	\$ 109,814,352	\$ 53,445,721	\$ 46,955,452	\$ 9,290,569	\$ 219,506,093
Q2 2020	\$ 116,483,514	\$ 41,306,116	\$ 27,968,899	\$ 18,701,664	\$ 204,460,193
Q3 2020	\$ 118,379,552	\$ 59,681,973	\$ 26,222,464	\$ 71,735	\$ 204,355,723
Q4 2020	\$ 111,807,287	\$ 73,687,608	\$ 61,649,515	\$ 1,374,660	\$ 248,519,070
Q1 2021	\$ 111,325,661	\$ 49,497,185	\$ 4,766,955	\$ 37,362	\$ 165,627,162
Q2 2021	\$ 131,867,220	\$ 49,224,709	\$ 566,619	\$ 213,967	\$ 181,872,515
Q3 2021	\$ 89,511,334	\$ 25,733,866	\$ 38,516	\$ 779,119	\$ 116,062,835
Q4 2021	\$ 125,581,303	\$ 90,378,328	\$ 112,699	\$ 1,114,644	\$ 217,186,974
Q1 2022	\$ 144,241,915	\$ 12,166,101	\$ 2,958,928	\$ 2,183,828	\$ 161,550,772
Q2 2022	\$ 120,267,520	\$ 735,088	\$ 2,476,393	\$ 4,676,897	\$ 128,155,898
Q3 2022	\$ 105,262,634	\$ 16,617,110	\$ 59,407	\$ 15,171	\$ 121,954,322
Q4 2022	\$ 142,815,499	\$ 62,495,024	\$ 2,403,391	\$ 2,056,097	\$ 209,770,011
Q1 2023	\$ 110,831,299	\$ 7,841,360	\$ 3,067,736	\$ 443,885	\$ 122,184,280
Q2 2023	\$ 149,387,487	\$ 31,299,177	\$ 1,319,945	\$ 346,575	\$ 182,353,184
Q3 2023	\$ 191,389,015	\$ 38,673,162	\$ 743,468.64	\$ 97,942.54	\$ 230,903,588
Week of 11/26/2023	\$ 185,408,443	\$ 45,220,695	\$ 331,114.95	\$ 320,397.01	\$ 231,280,650

\*0-30 days is increased for an estimated \$80.5M of received but not adjudicated claims

\*Medical claims only-does not include pharmacy, dental, vision or transportation claims

\*The amounts in the table are clean claims





# Thank you

Q&A



Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
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ATTACHMENT #11

# Human Resources Metrics Report



**Carrie Pramuk - Volk**  
**Interim Chief Human Resources Officer**

**January 18, 2024**



**COOK COUNTY**  
**HEALTH**

# FY 2023 Metrics



**Year End Report**



COOK COUNTY  
**HEALTH**

# FY23 Impact Summary - Hiring



## Filled Positions

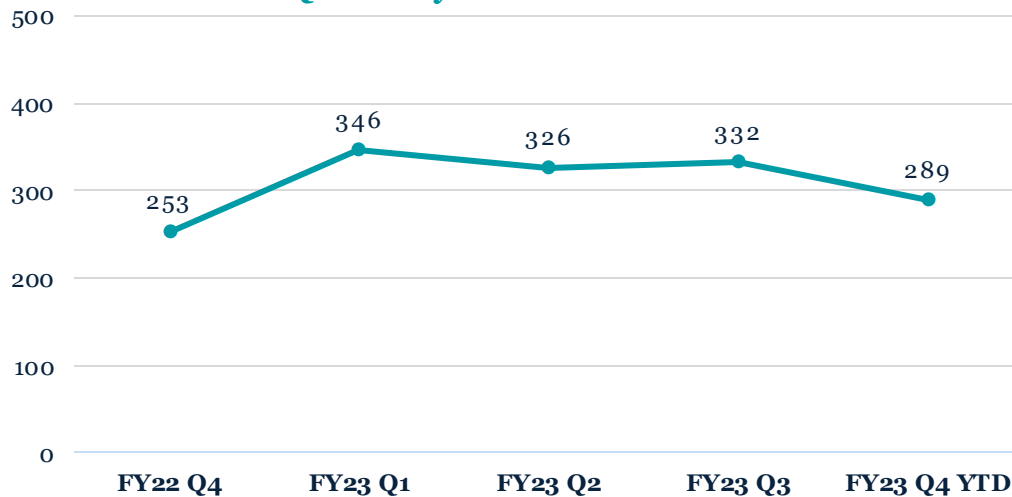
**1,359**

Total Filled Positions YTD

**291** YTD Net Hires

**76%** Offer Acceptance Ratio

Quarterly Filled Positions



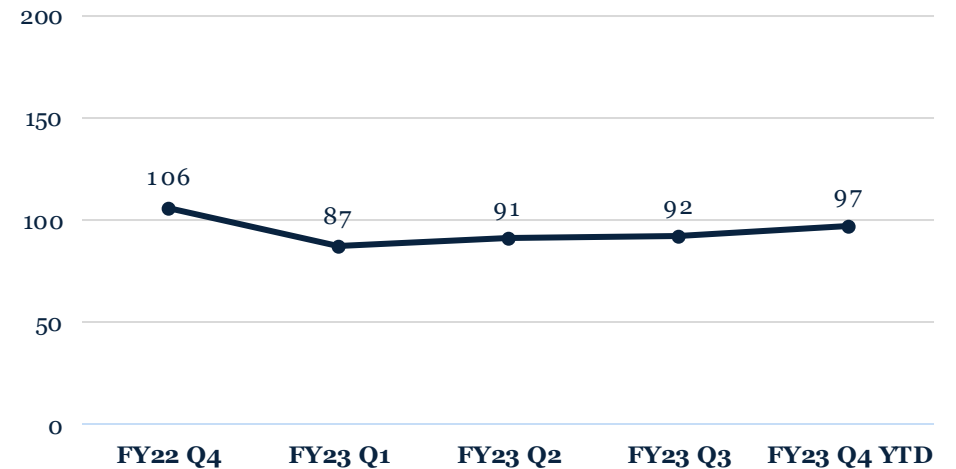
## External Filled Velocity

**853**

Total External Filled Positions

**97 days** Overall FY23 Time to Fill

Overall Time to Fill Quarterly

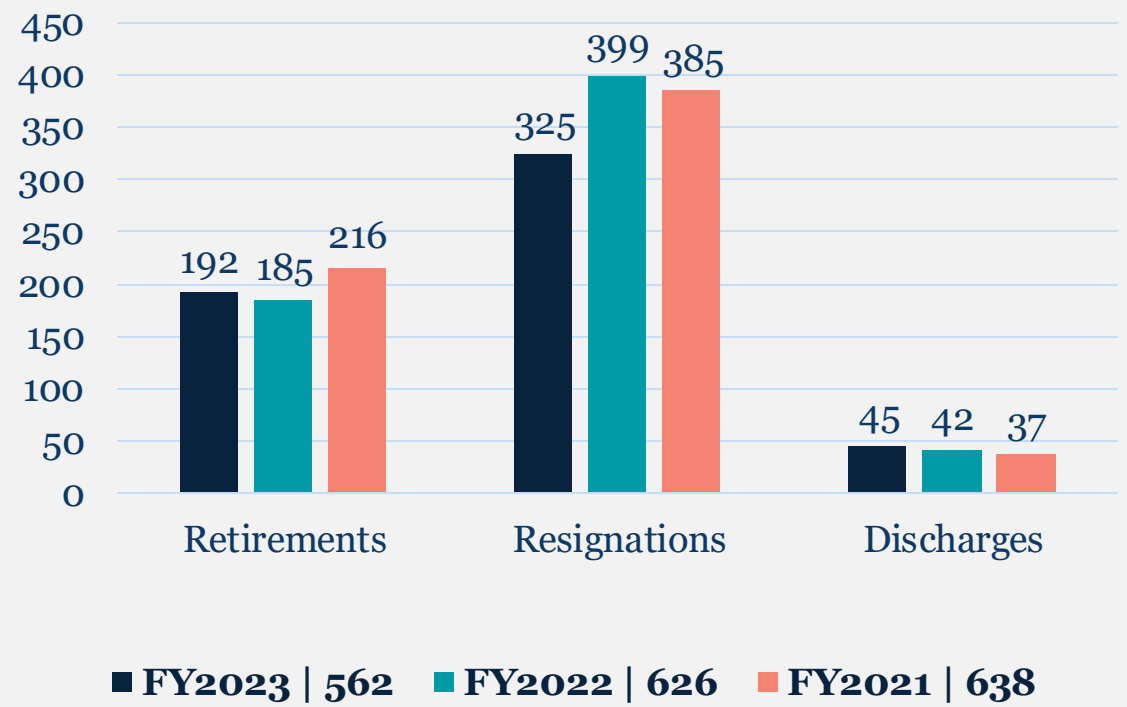
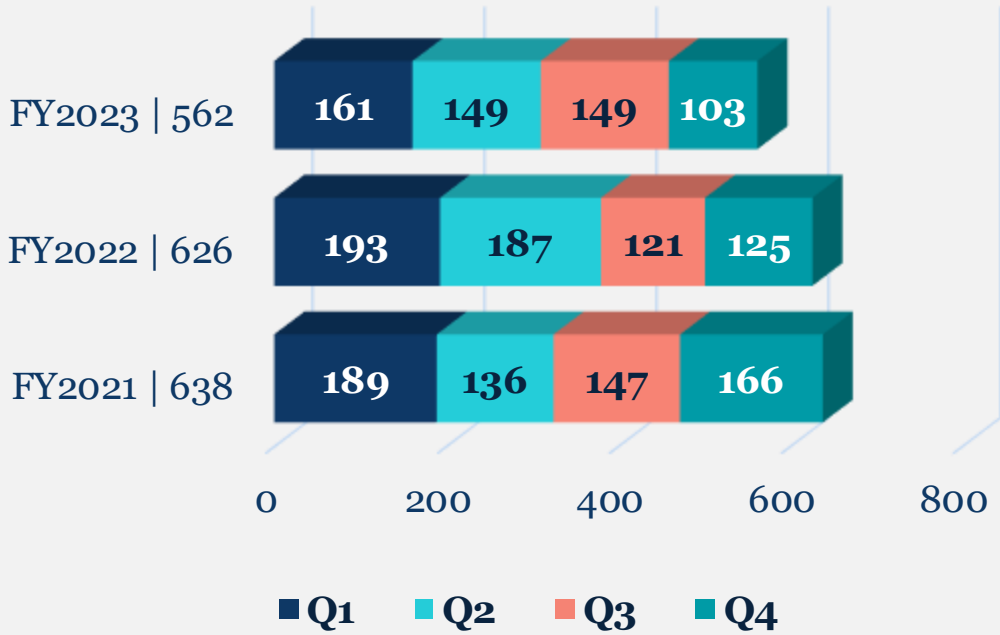


# FY23 CCH HR Activity Report



## Separations – Dec through Nov Year-Over-Year

Separations FY23 YTD

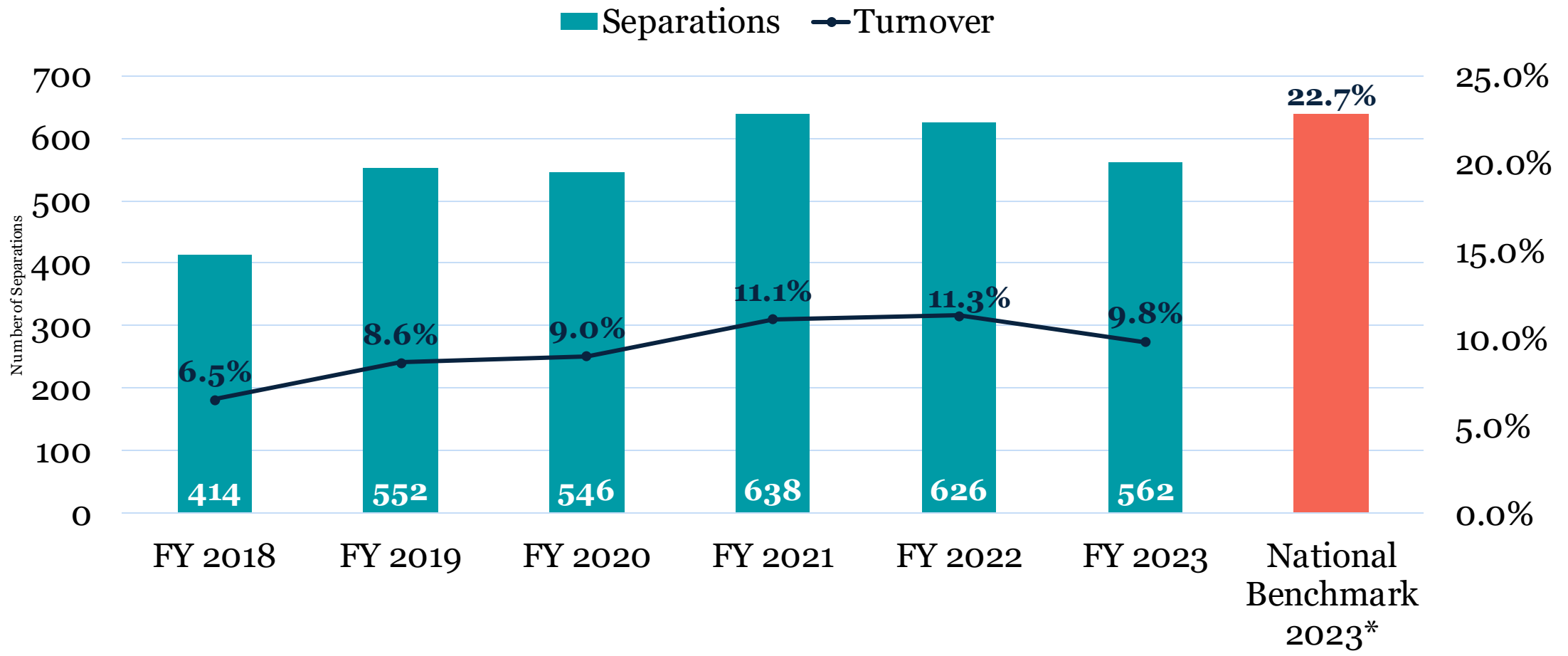


Does not include Consultants, Registry and House Staff

# FY23 CCH HR Activity Report

## Turnover – Pre-Pandemic – Dec through Nov YTD

9.8% YTD turnover



\*Source: 2023 NSI National Health Care Retention & RN Staffing Report

# FY 2024 Metrics

**First Month Look**



COOK COUNTY  
**HEALTH**



# FY24 Impact Summary - Hiring



## Filled Positions

99

Total Filled Positions YTD

72% Offer Acceptance Ratio



## External Filled Velocity

44

Total External Filled Positions

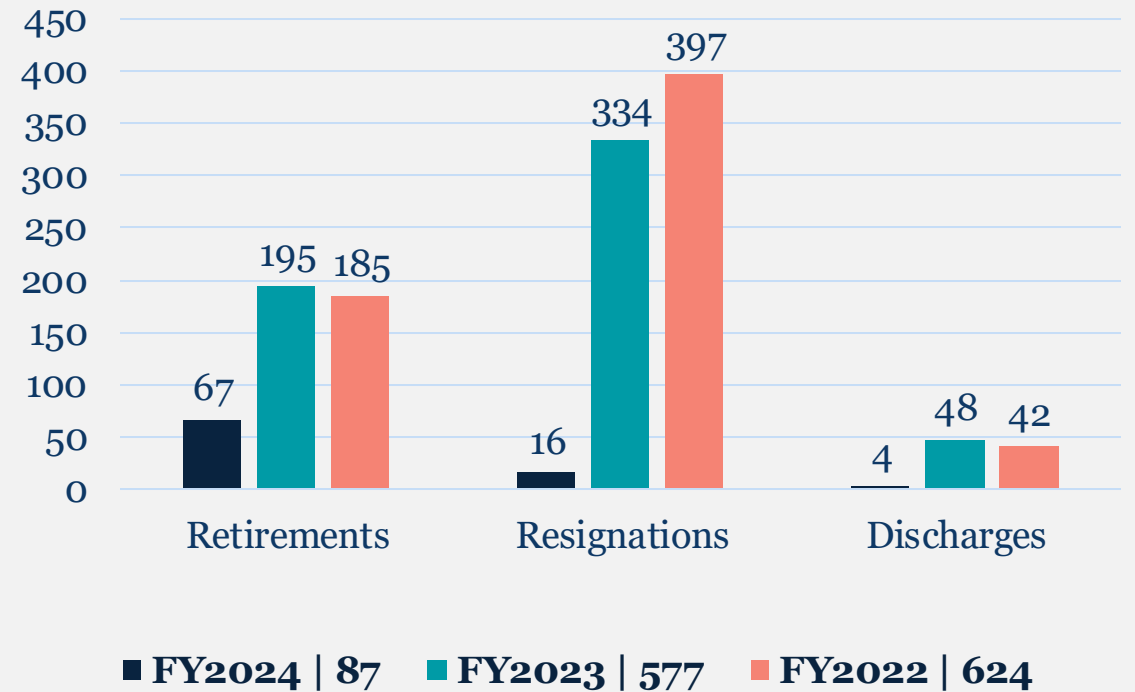
# FY24 CCH HR Activity Report

12/01/2023 thru 12/31/2023



## Separations – Dec through Nov Year-Over-Year

### Separations FY24 YTD



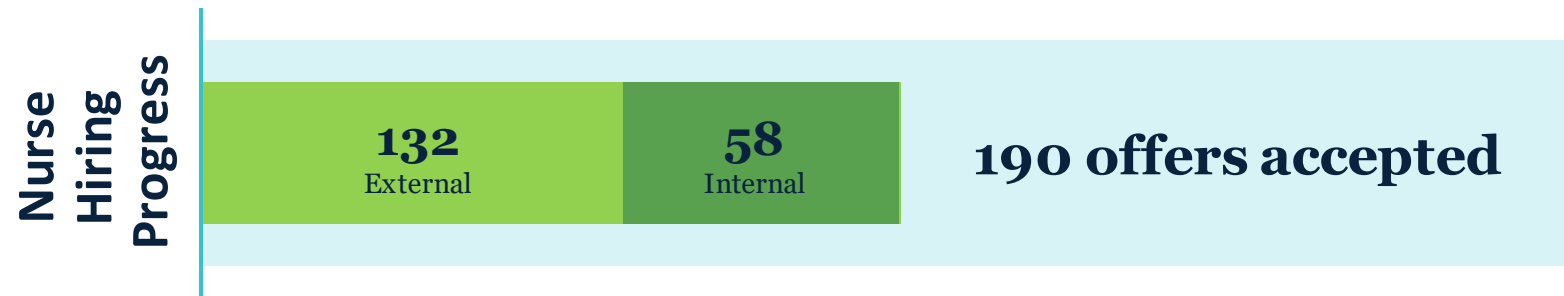
# Accelerated Nursing Hiring

Thru 01/08/2024

Timeframe: 8/7/2023 - 01/08/2024

## Accelerated Nursing Hiring

Current as of 01/08/2024



# Q&A



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
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ATTACHMENT #12

# Operational Excellence Workgroups Dashboard

Jan 2024



COOK COUNTY  
HEALTH



# 2024



## Areas of Focus

Measures based on quality gap analysis to improve our overarching quality and safe care, CMS Star Ratings, Leap Frog Safety Grade, and population health management.



COOK COUNTY  
**HEALTH**

# Data Definitions

- In 2023 we looked at our data on monthly increments.
- In 2024 we will look at most of our data on rolling 12-months increments to better quantify improvements. Not all data will have this format. As our Operational Excellence work continues to grow and evolve, we will expand this expectation to other data in the future.
- Additionally, for 2024 we have added control charts for many, performance monitoring data. Control charts are visual depictions of quantitative data. They can be used for common variation monitoring or new process parameters (good/bad).
  - True improvement occurs by working on the right tactics. We will see that improvement in changes in the data points above or below control limit based on the type of measurement.
    - For higher is better data: we should see our data advance several data points above the mean (dotted line) and eventually consecutive data points above the upper control limit of 2-standard deviations (top black solid line) above the mean.
    - For Lower is better data: we should see our data advance several data points below the mean (dotted line) and eventually consecutive data points below the lower control limit of 2-standard deviations (lower black solid line) below the mean.
    - Adversely if we see the data consistently trending in wrong direction – it can be a call to action if it is not normal variation in the process.



# Stroger



## Operational Excellence Workgroups



COOK COUNTY  
**HEALTH**

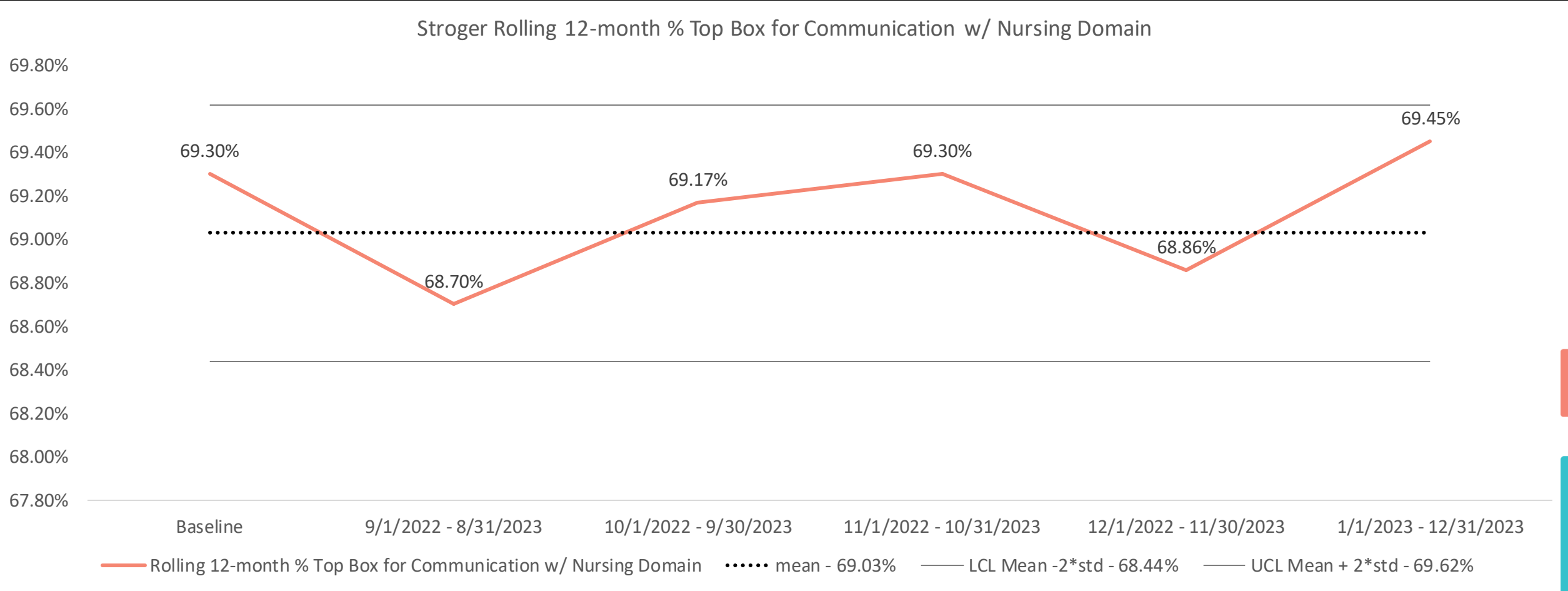
# Stroger 2024 Areas of Focus

Site	Workgroup	Overall Workgroup Measure to Monitor	Baseline	Goal	Stretch Goal
		Area of Focus			
Stroger	Patient Experience	Improve % Top Box for Communication w/ Nursing Domain	As of Nov 2022 - Oct 2023: 69.3% top box	73%	77%
Stroger	Patient Experience	Improve HCAHPS Survey Response Return %	As of Jan 2023 - Sept 2023: 13.6%	15%	16%
Stroger	Clinical Outcomes	Reduce CLABSI, CAUTI & CDIF Volume of occurrences	As of YTD Sept 2023: CLABSI: 8, annualized 11 CAUTI: 7, annualized 9 CDIF: 17, annualized 23	50% reduction CLASBI <= 4 CAUTI <=3 CDIF<=11	Zero Harm - 0
Stroger	Clinical Outcomes	Reduce PSI - Patient Safety Indicator PSI12 Perioperative Pulmonary Embolism or Deep Vein Thrombosis volume of occurrences	As of YTD Aug 2023 PSI12: 9   Annualized 14	50% reduction PSI-12 <=7	Zero Harm - 0
Stroger	Readmissions	Reduce House wide Readmissions all Payors-including patients admitted elsewhere	Using IHA Data thru May 2023: 14%	13%	12%
Stroger	Throughput	Reduce timeline of Inpatient Ordered to physician verified (Diagnostic Radiology Orders)	As of Jan 2023 - Oct 2023: Order to Verified 795 mins	Reduction by 50% 398 mins	318
Stroger	Throughput	Improve GMLOS (geo-metric mean length of stay) variance	As of June 2023: 2.20 days variance to MS-DRG GMLOS	Reduce by .5 days	Reduce by 1.0 days
Stroger	Clinical Documentation	Increase Overall, Medical & Surgical CMI CMI Surgical CMI Overall	As of Jan 2023 - Aug 2023: Overall: 1.7560 Surgical: 3.0219 Medical: 1.2489	Improve by 10%: Overall: 1.9316 Surgical: 3.32409 Medical: 1.37379	Improved from Goal by 20%: Overall: 2.1 Surgical: 3.9 Medical: 1.74

# Stroger Op Ex Patient Experience Workgroup

Rolling 12-months HCAHPS Comm. w/ Nursing Domain – Top Box Score by Received Date

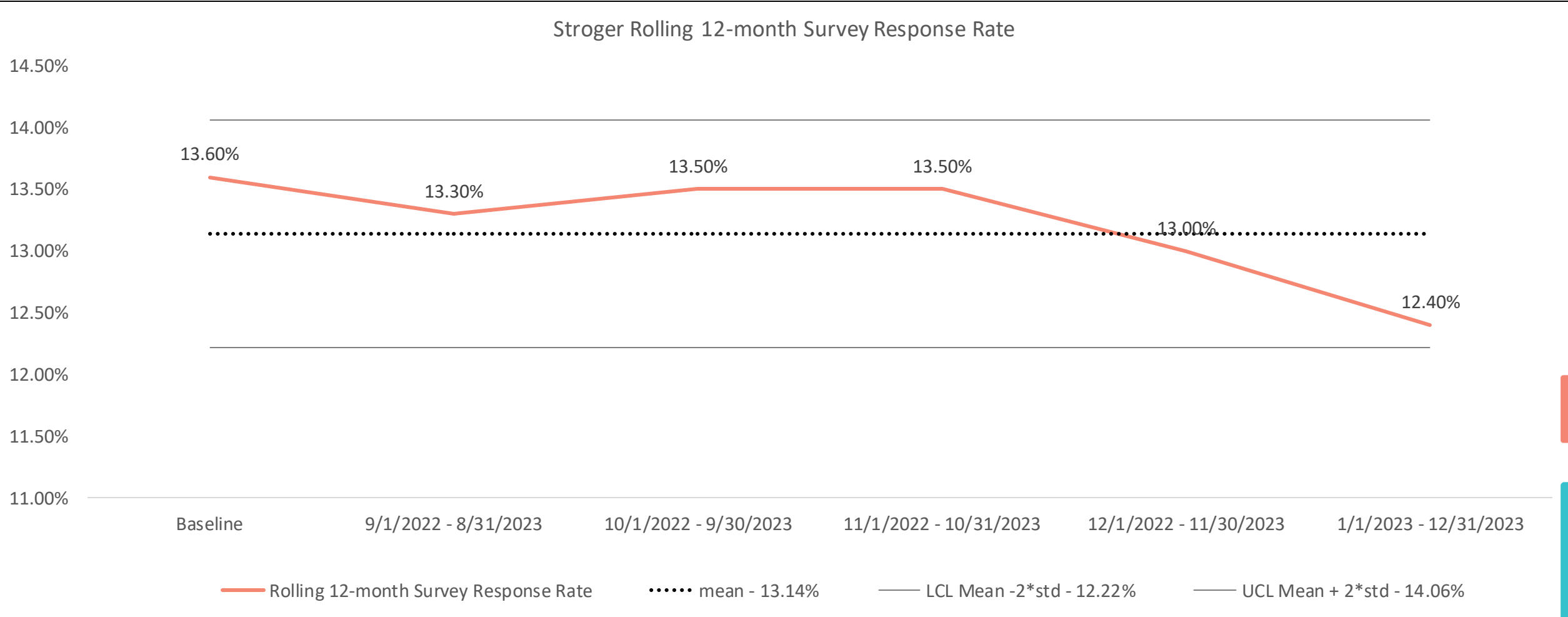
**Baseline: 69.30% | Goal: 73.00% | Stretch Goal: 77.00%**



# Stroger Op Ex Patient Experience Workgroup

Rolling 12-months Survey Response Rate for HCAHPS by Received Date

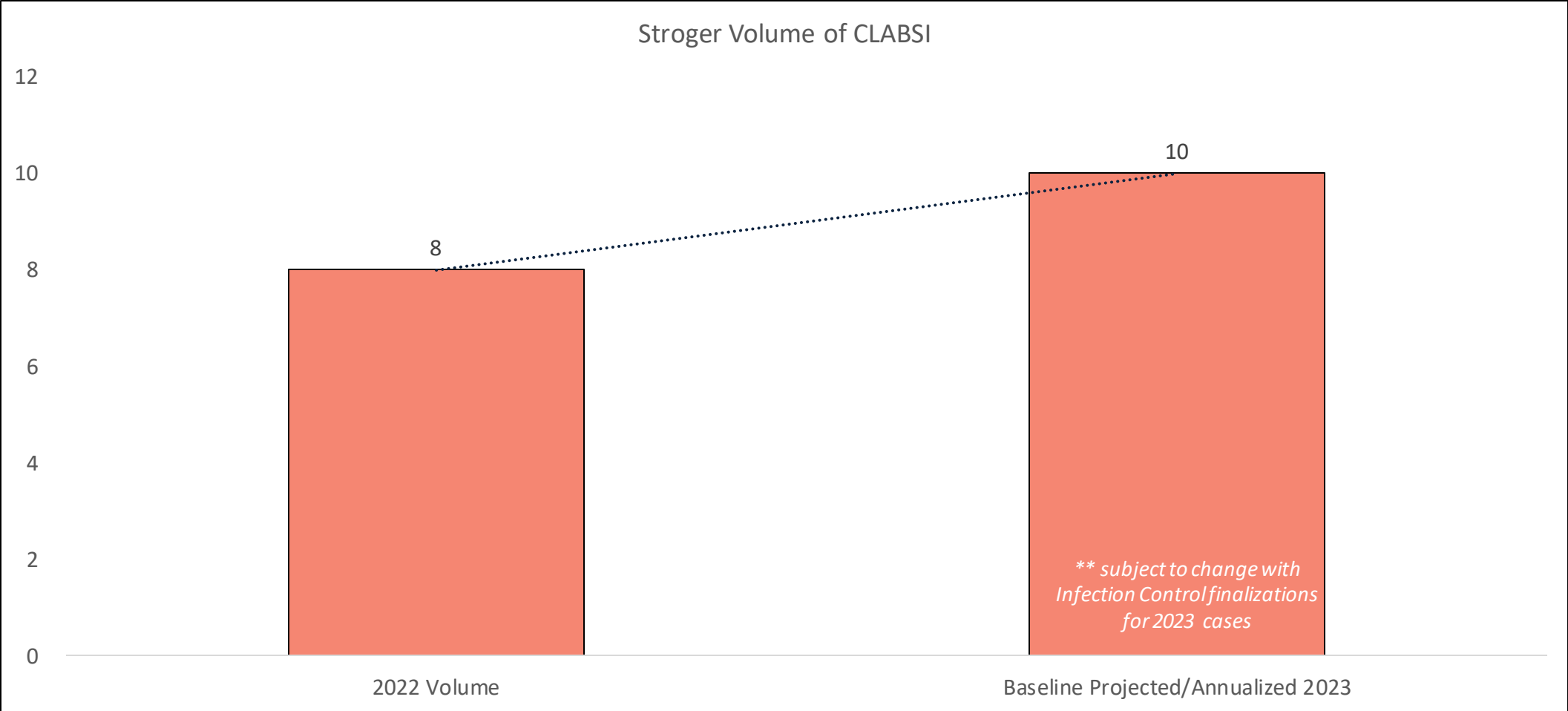
**Baseline: 13.60% | Goal: 15.0% | Stretch: 16.0%**



# Stroger Op Ex Clinical Outcomes Workgroup

## Volume of HAIs Occurrences: CLABSI

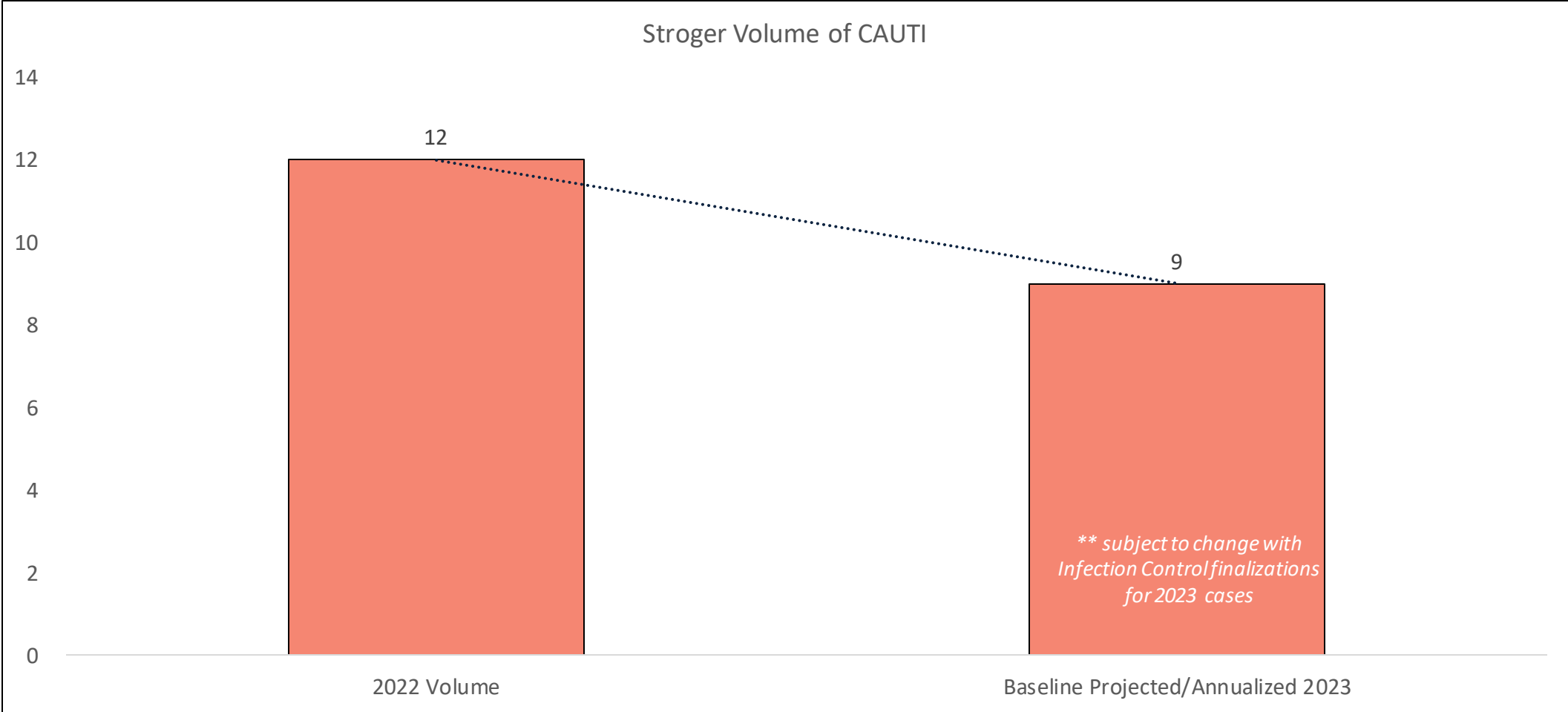
**Goal:  $\leq 4$  | Stretch Goal: Zero Harm 0**



# Stroger Op Ex Clinical Outcomes Workgroup

Volume of HAIs Occurrences: CAUTI

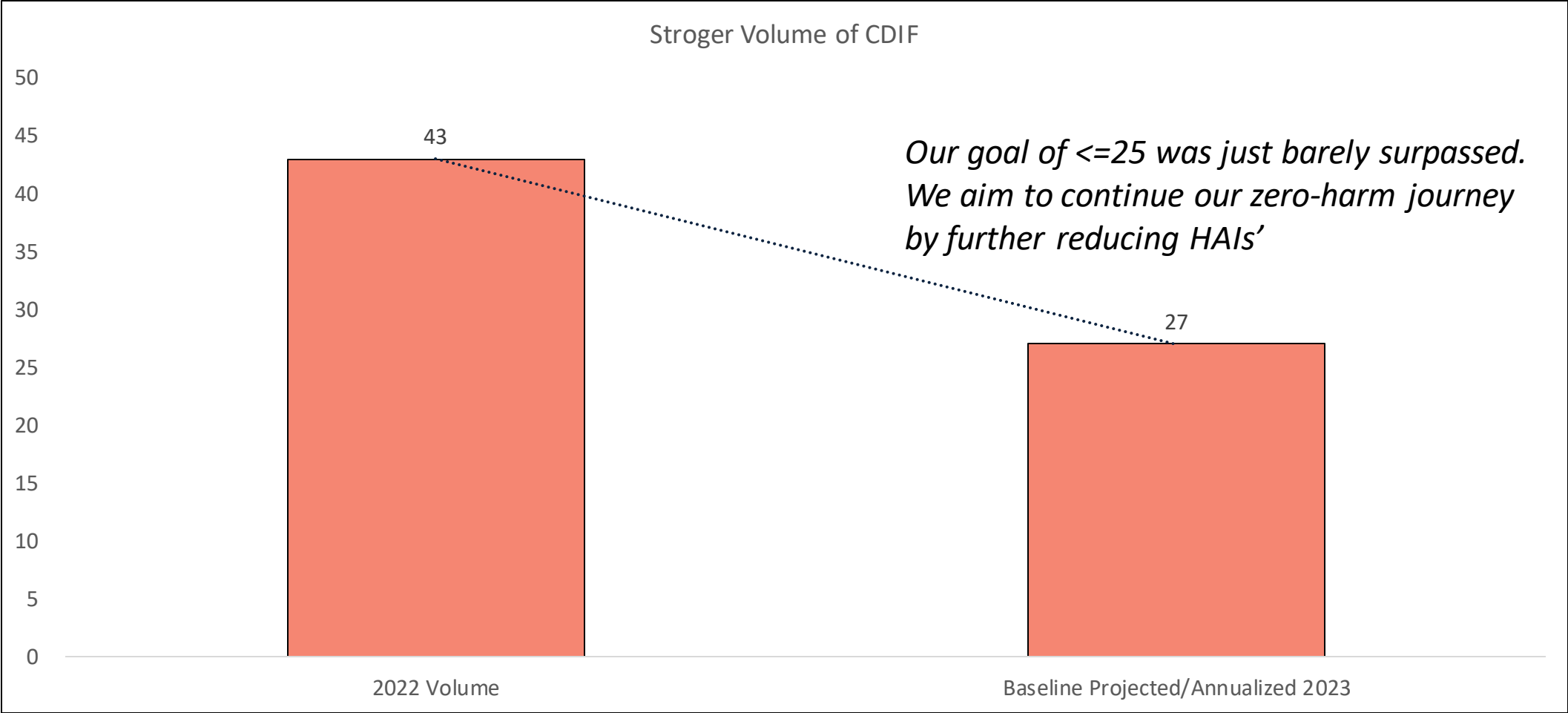
Goal:  $\leq 3$  | Stretch Goal: Zero Harm 0



# Stroger Op Ex Clinical Outcomes Workgroup

Volume of HAIs Occurrences: CDIF

Goal:  $\leq 11$  | Stretch Goal: Zero Harm 0

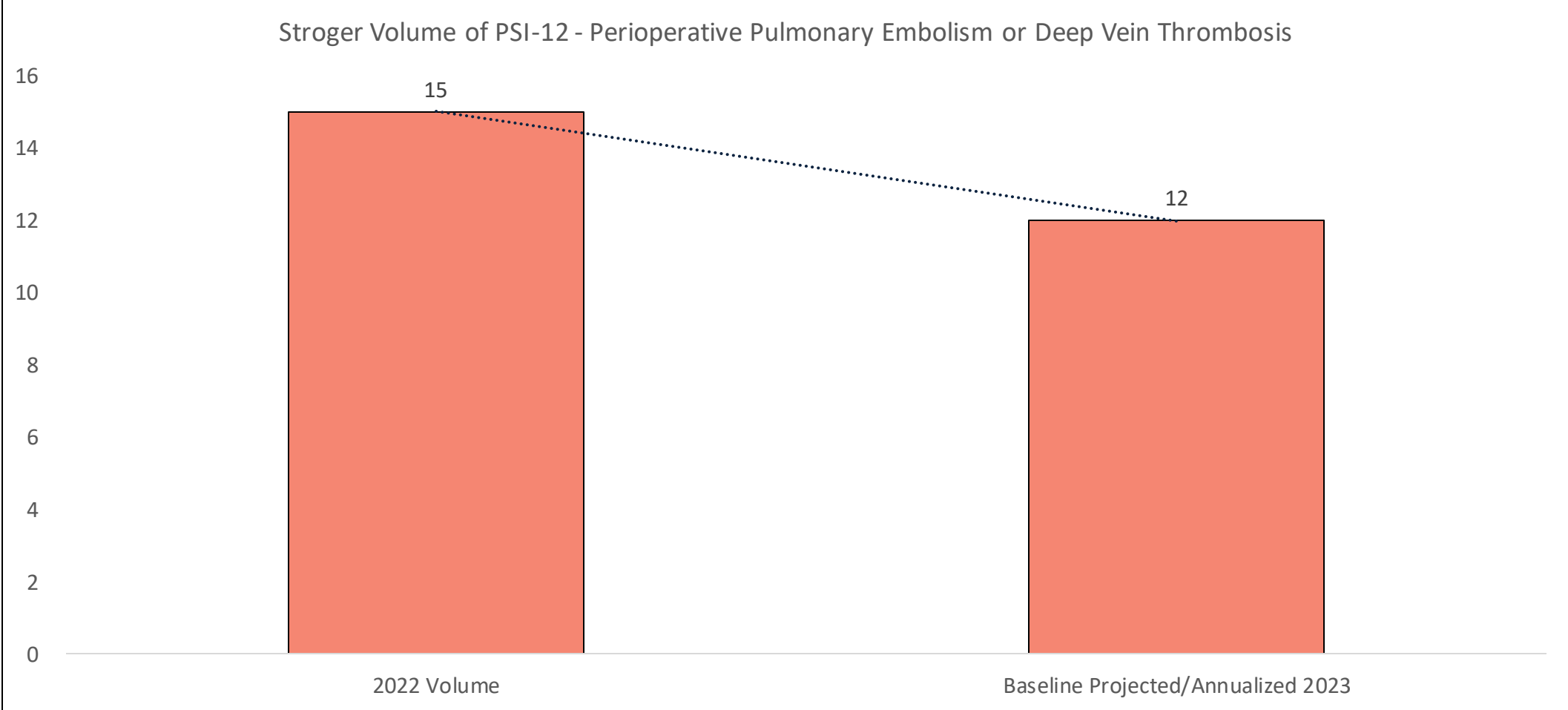


*Our goal of  $\leq 25$  was just barely surpassed. We aim to continue our zero-harm journey by further reducing HAIs'*

# Stroger Op Ex Clinical Outcomes Workgroup

Volume of PSI-12 - Perioperative Pulmonary Embolism or Deep Vein Thrombosis

Goal:  $\leq 7$  | Stretch Goal: Zero Harm 0

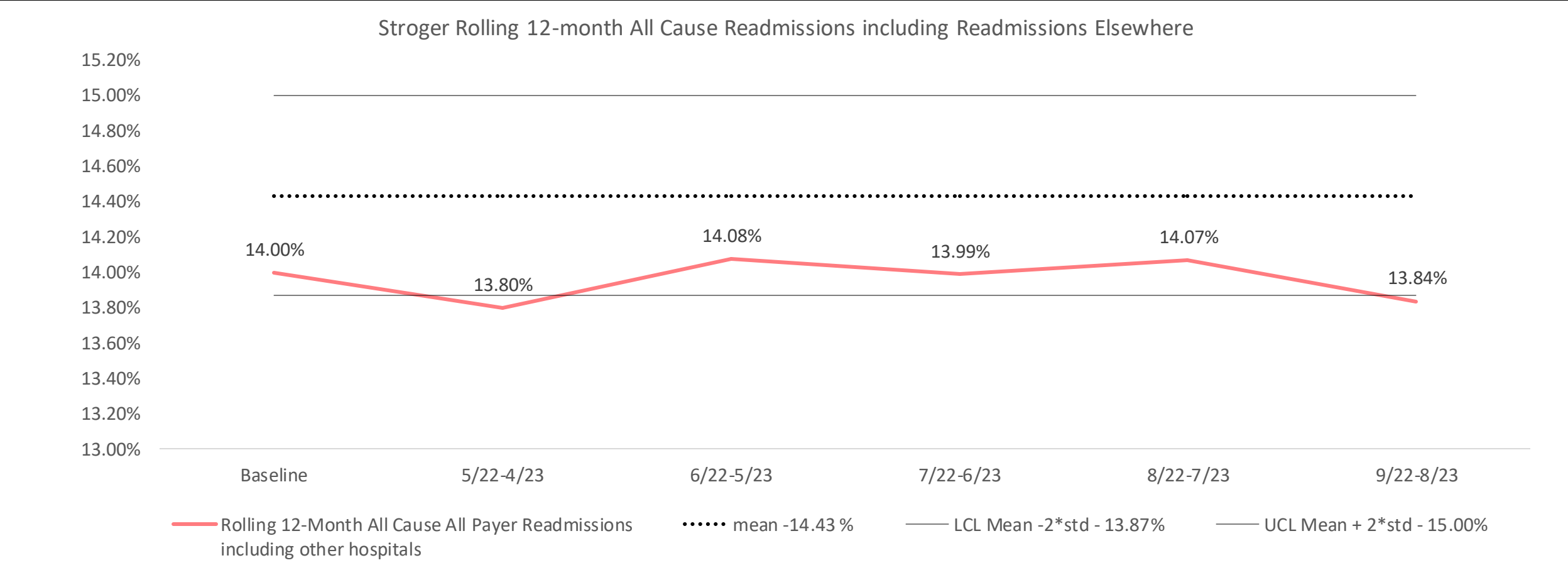




# Stroger Op Ex Readmissions Workgroup

12-month Rolling All Cause Readmissions including Readmissions Elsewhere

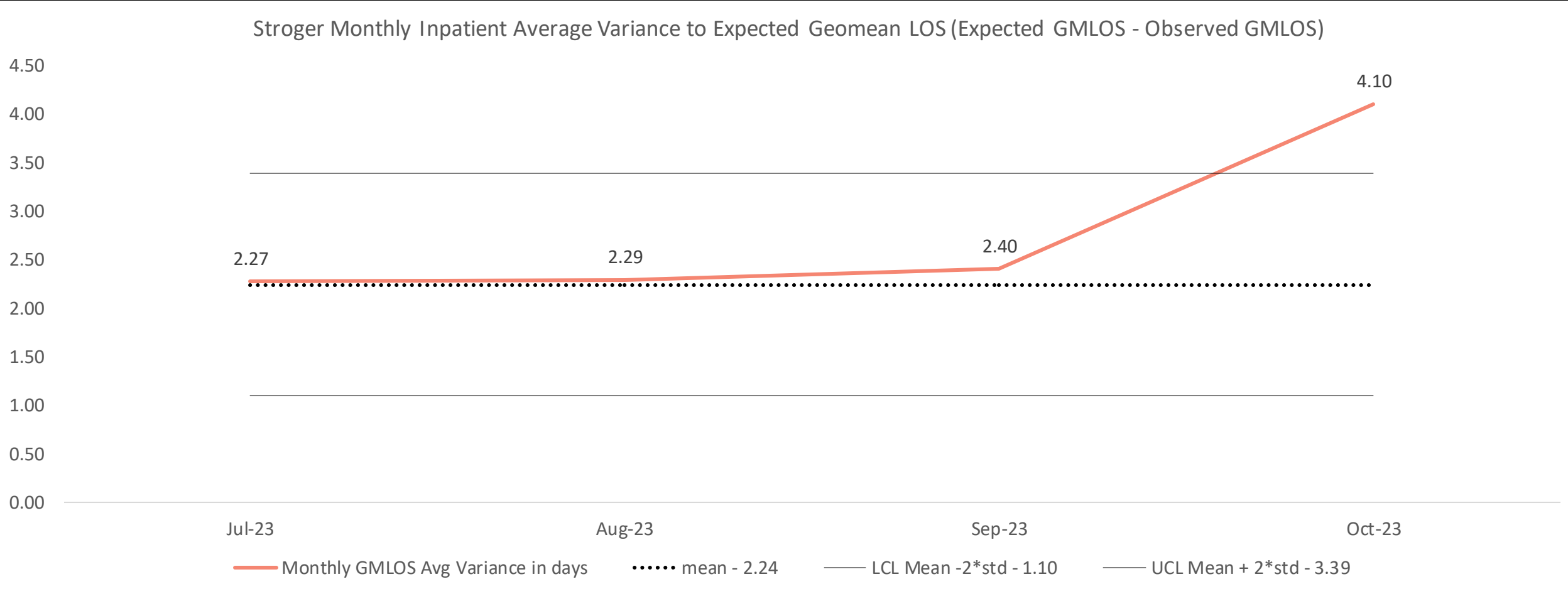
Baseline: 14% | Goal: 13% | Stretch Goal: 12%



# Stroger Op Ex Throughput Workgroup

## Monthly Variance to GMLOS Expected

Baseline: 2.2 days | Goal: 1.7 days | Stretch Goal: 1.2 days

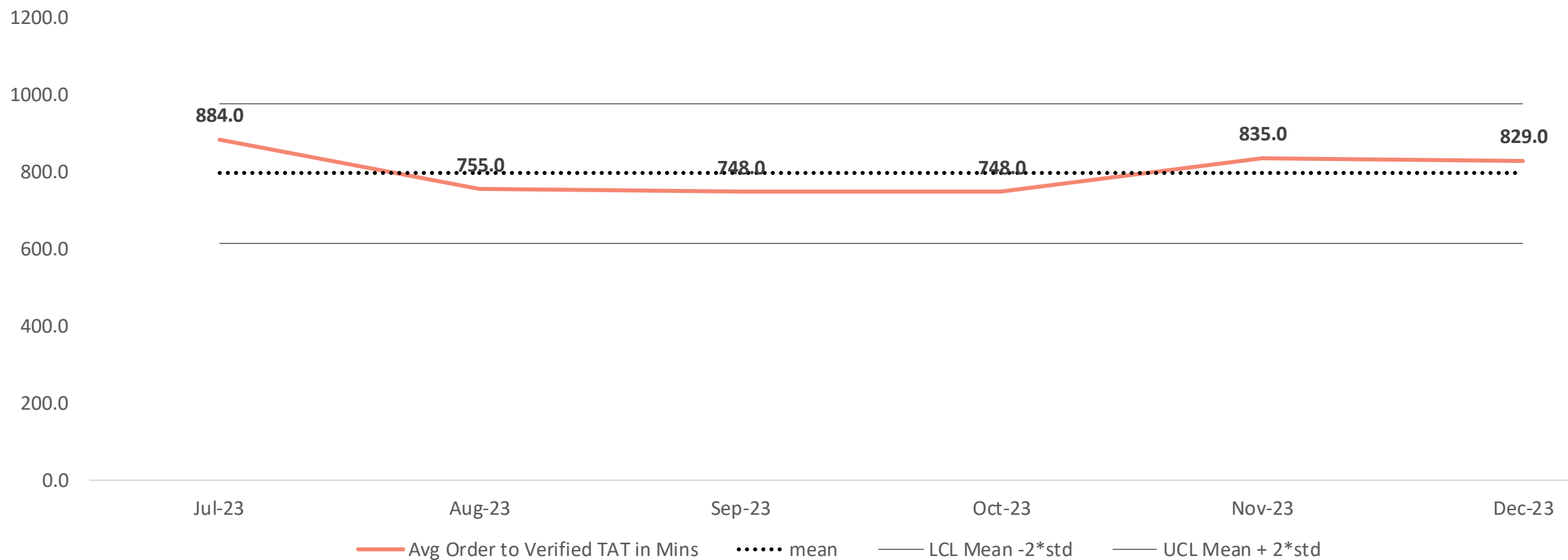


# Stroger Op Ex Throughput Workgroup

Monthly Inpatient Diagnostic Rad TAT (Order to Physician Verified)

Baseline: 795 mins | Goal: 398 mins | Stretch Goal: 318 mins

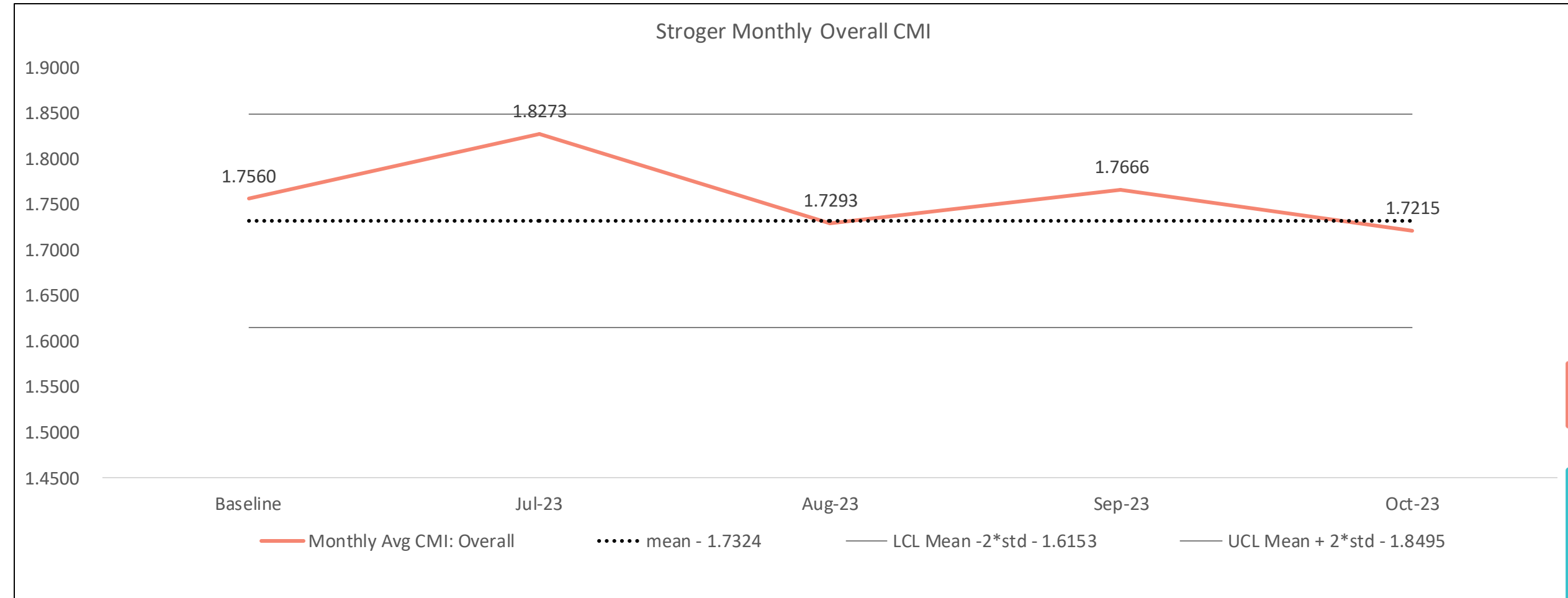
Stroger Avg Monthly Inpatient Diagnostic Rad TAT (Order to Verified) in Minutes



# Stroger Op Ex Clinical Documentation Workgroup

## Monthly Overall CMI

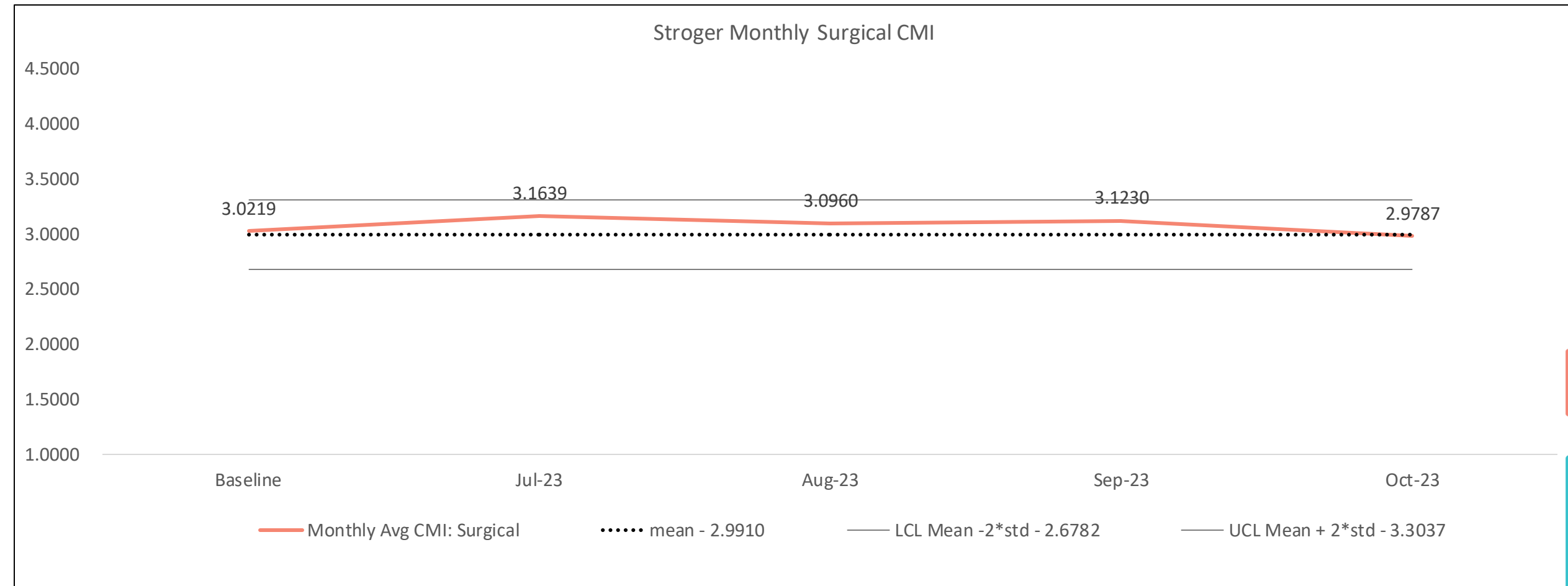
Baseline: 1.7560 | Goal: 1.9316 | Stretch Goal: 2.10



# Stroger Op Ex Clinical Documentation Workgroup

## Monthly Surgical CMI

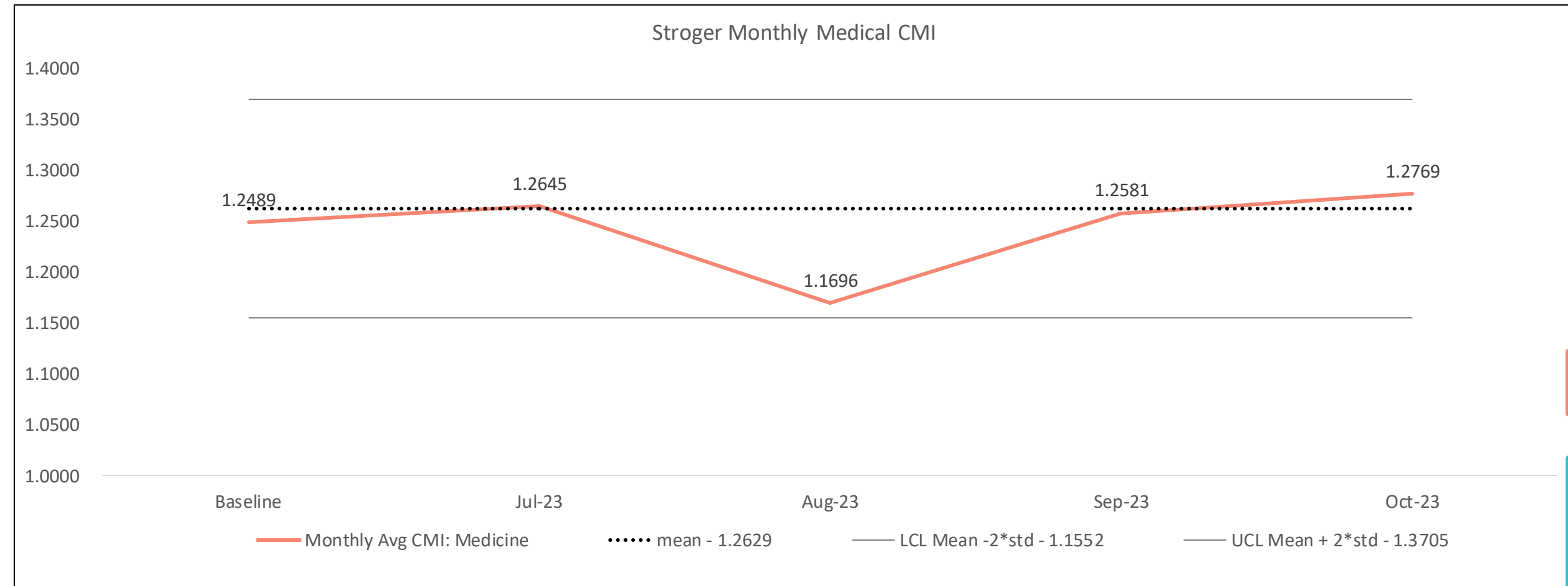
Baseline: 3.0219 | Goal: 3.3241 | Stretch Goal: 3.90



# Stroger Op Ex Clinical Documentation Workgroup

## Monthly Medical CMI

Baseline: 1.2489 | Goal: 1.3738 | Stretch Goal: 1.74





# Provident

Operational Excellence Workgroups



COOK COUNTY  
**HEALTH**

# Provident 2024 Areas of Focus

Site	Workgroup	Overall Workgroup Measure to Monitor Area of Focus	Sourced from	Baseline	Goal	Stretch Goal
Provident	Patient Experience	Improve % Top Box for Communication w/ Nursing Domain	Press Ganey, 12-month rolling top box	As of Sept 2023: 74.63% top box	79.8	80
Provident	Patient Experience	Improve HCAHPS Survey Return %	Press Ganey, response rate, received date, Inpatient only	As of Jan 2023 - Sept 2023: 11.8%	18%	20%
Provident	Clinical Outcomes	Improve SEP-1 Compliance Rate	Abstracted data	As of Oct 2022 - Sept 2023: 50%	60%	65%
Provident	Clinical Outcomes	Improve HH Compliance and coach clinicians where we are not meeting the compliance	TST hand hygiene reporting system, Mario Ruiz	Baseline beginning mid 2023: 75.38%	80%	90%
Provident	Throughput	Improve LWBS Rate	Tableau: System Volumes, Selection of Provident	As of Nov 2022 - Oct 2023: 5.5%	4.50%	4.00%

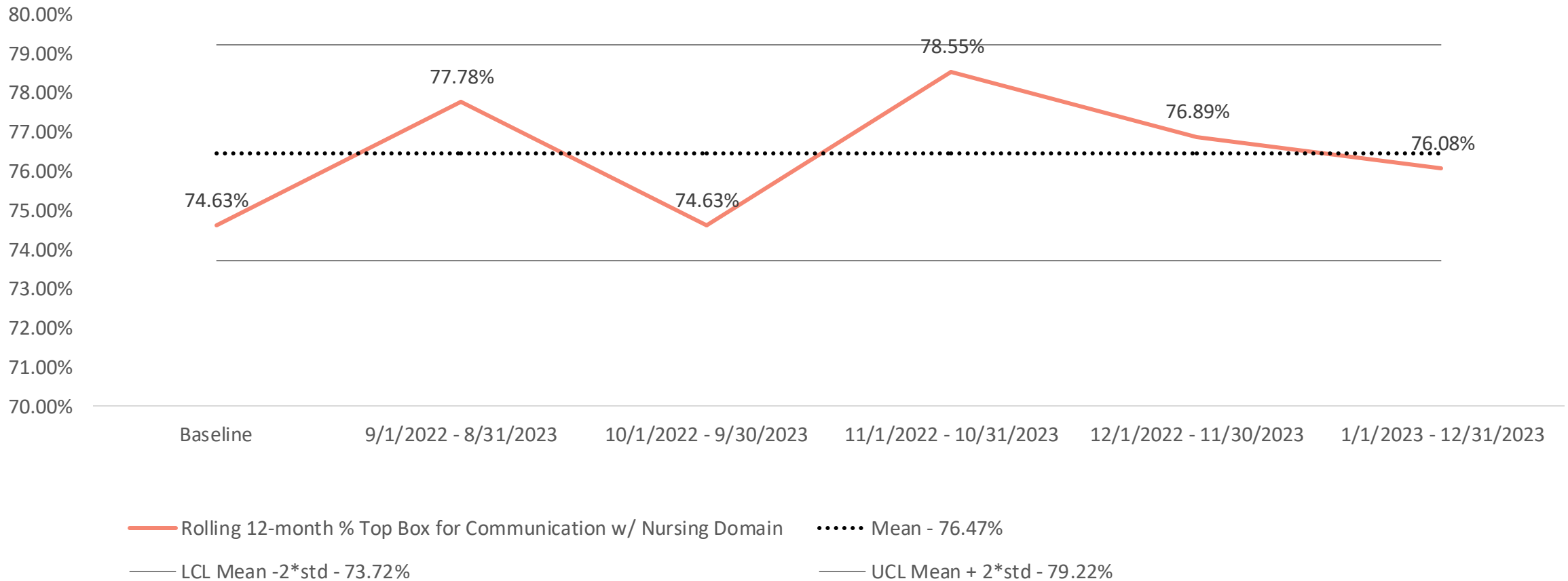


# Provident Op Ex Patient Experience Workgroup

Rolling 12-months HCAHPS Comm. w/ Nursing Domain – Top Box Score by Received Date

**Baseline: 74.63% | Goal: 79.80% | Stretch: 80.00%**

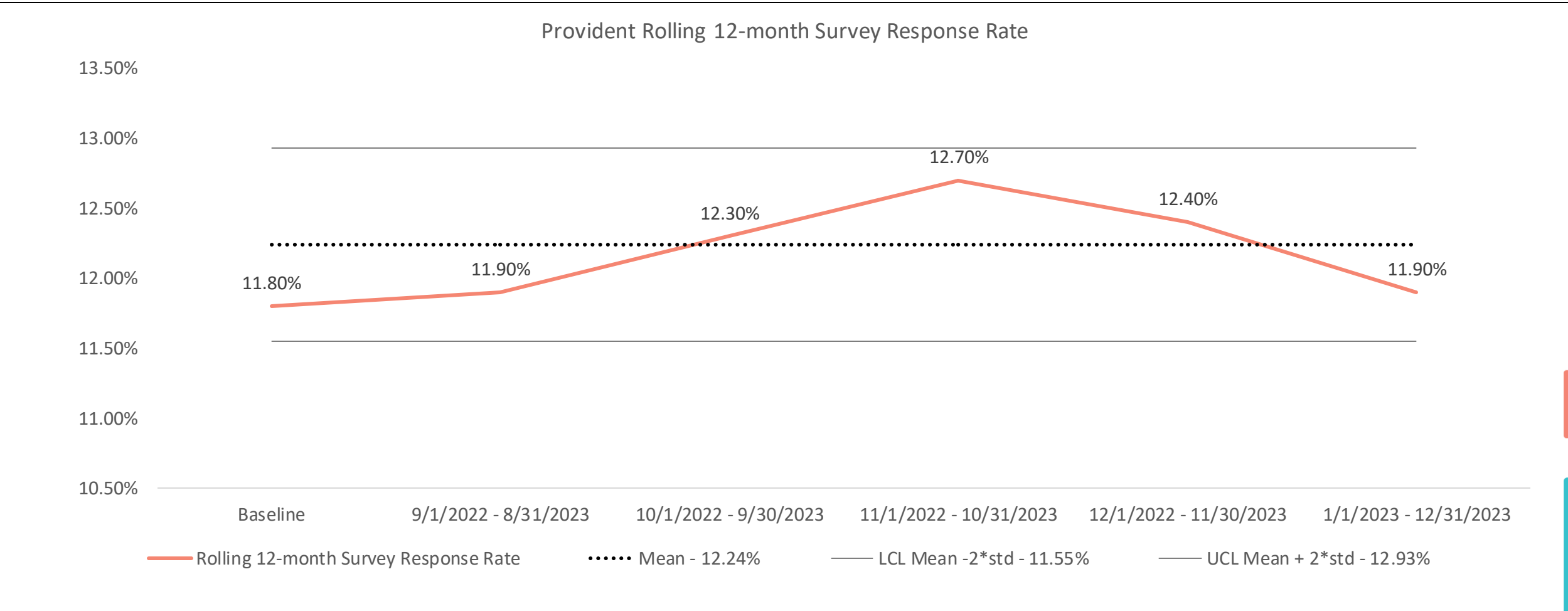
Provident Rolling 12-month % Top Box for Communication w/ Nursing Domain



# Provident Op Ex Patient Experience Workgroup

Rolling 12-months Survey Response Rate for HCAHPS by Received Date

Baseline: 11.8% | Goal: 18.0% | Stretch: 20.0%

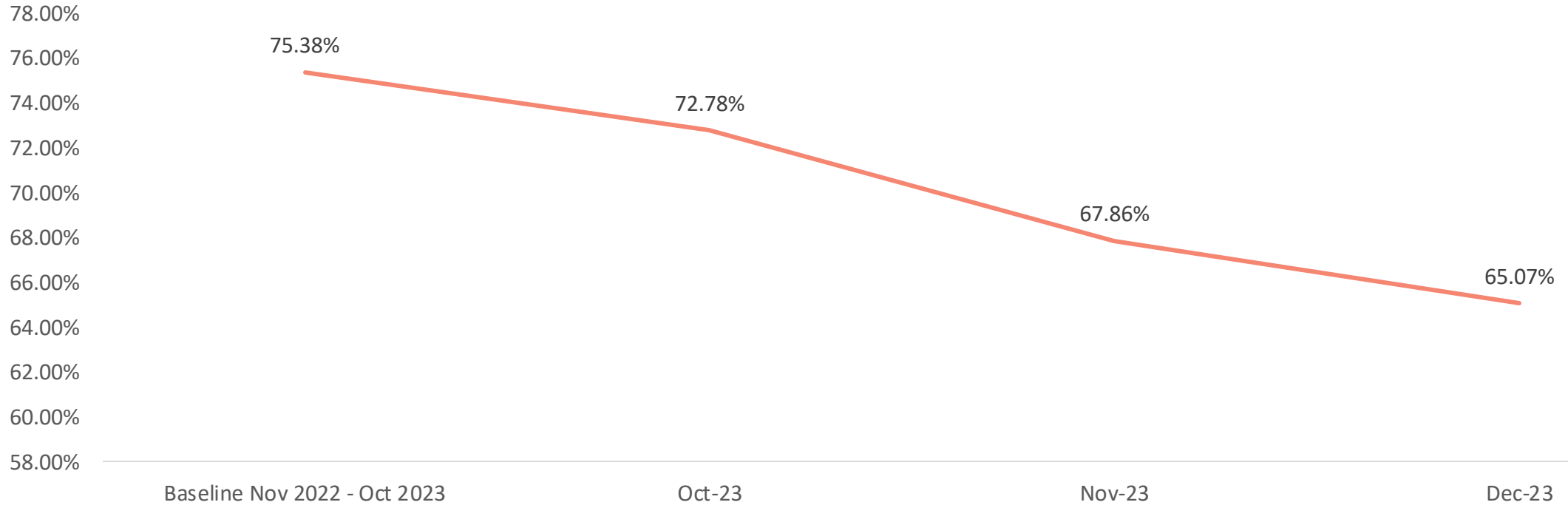


# Provident Op Ex Clinical Outcomes Workgroup

## Hand Hygiene Compliance Rate

Baseline: 75.38% | Goal: 80.0% | Stretch: 90.0%

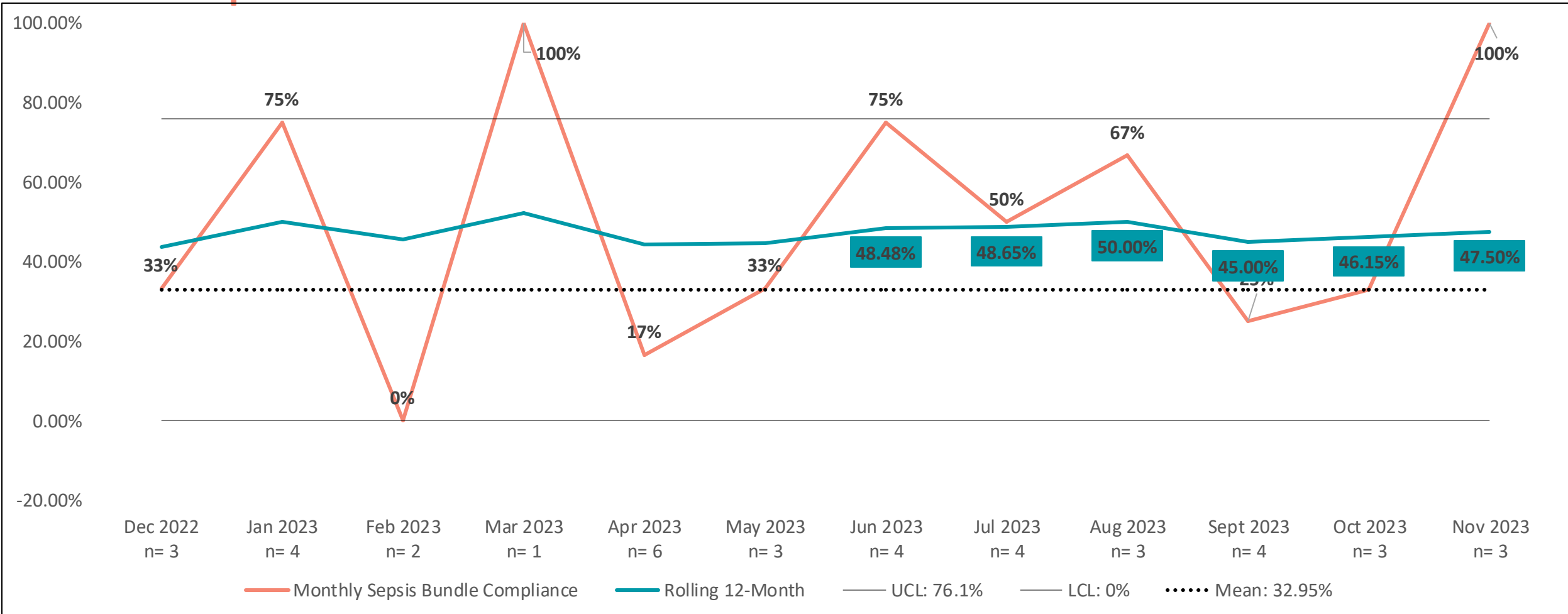
Provident Monthly Hand Hygiene Compliance



# Provident Op Ex Clinical Outcomes Workgroup

CMS SEP-1 % of Patients with met Compliance

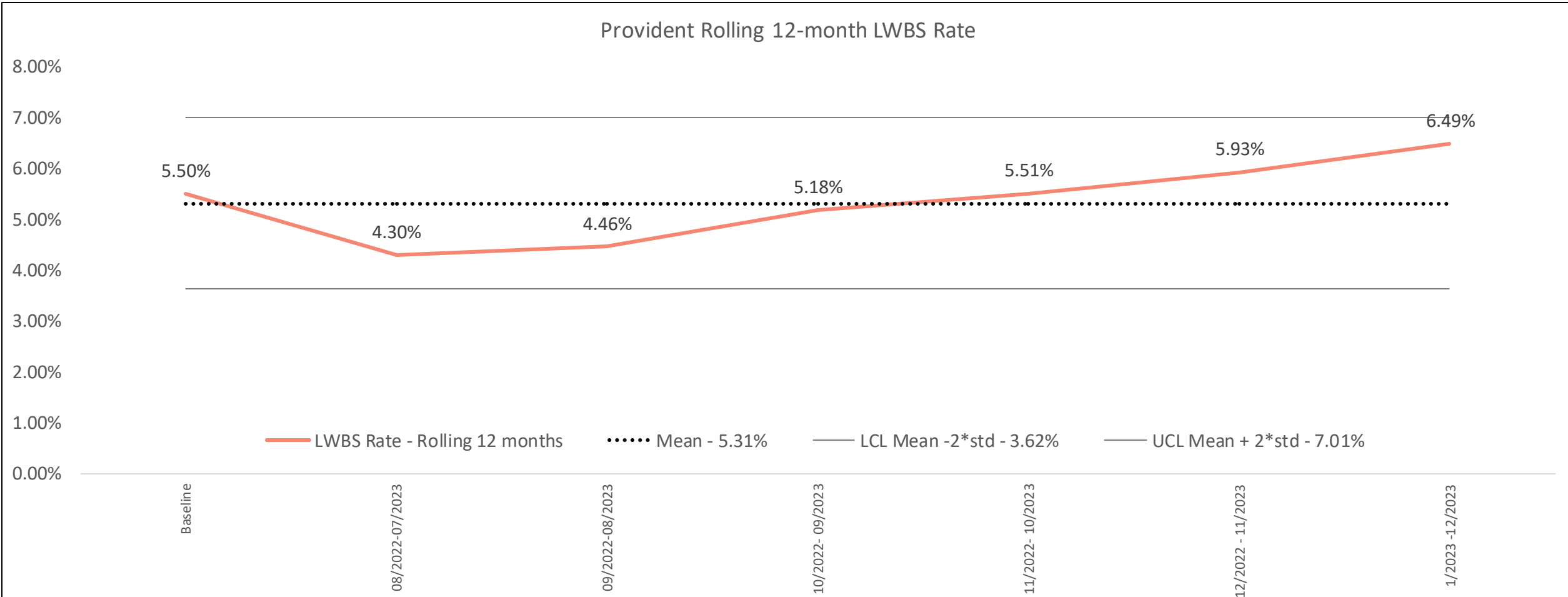
Goal: 60% | Stretch: 65%



# Provident Op Ex Throughput Workgroup

## Rolling 12-month LWBS Rate

Baseline: 5.5% | Goal: 4.5% | Stretch: 4.0%



# ACHN - Ambulatory

Operational Excellence Workgroups



COOK COUNTY  
**HEALTH**

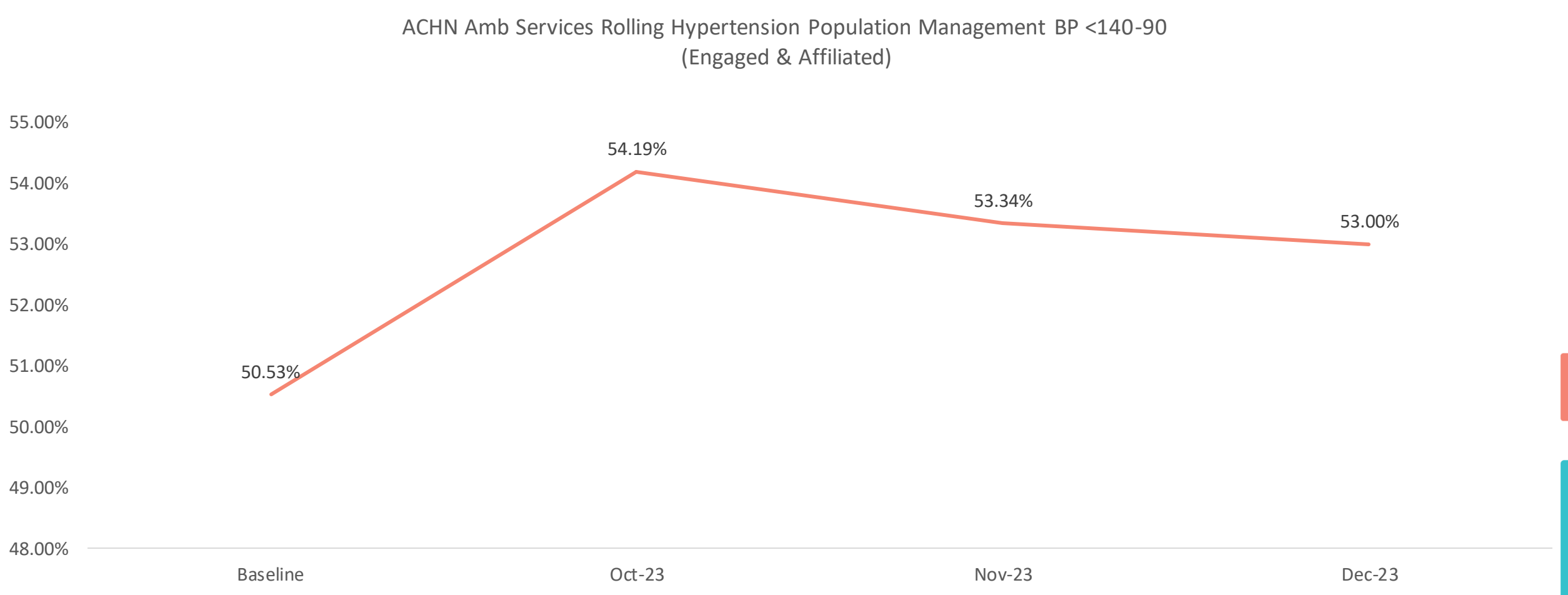
# Amb Services 2024 Areas of Focus

Site	Workgroup	Overall Workgroup Measure to Monitor Area of Focus	Sourced from	Baseline	Goal	Stretch Goal
Amb Services	Patient Experience	Concern of nurse/asst for problem	Press Ganey, 12-month rolling top box	Baseline Nov 22 - Oct 23: 58.77%	61%	64%
Amb Services	Patient Experience	CP explanations of prob/condition	Press Ganey, 12-month rolling top box	Baseline Nov 22 - Oct 23: 64.78%	67%	70%
Amb Services	Patient Experience	Courtesy of registration staff †	Press Ganey, 12-month rolling top box	Baseline Nov 22 - Oct 23: 60.00%	60%	65%
Amb Services	Amb Quality	BP <140/90 and Cervical Cancer Screening	Health Registries use of engaged and affiliated patients' logic	As of Oct 2023: BP <140/90: 50.53% Cervical Cancer Screening: 42.83%	BP<140/90: 55% Cervical Cancer: 47%	BP<140/90: 60% Cervical Cancer: 52%
Amb Services	VBC	Implement at least 2 payer contracts VBC language within 12 months	Contracting for our payers	As of Nov 2023: 0 contracts outside of County Care have VBC agreements in place	2 Contracts Implemented	4 Contracts Implemented

# Amb Services Op Ex Hedis Workgroup

% of Hypertension Patients with Blood Pressure <140/90

**Baseline: 50.53% | Goal: 55% | Stretch: 60%**

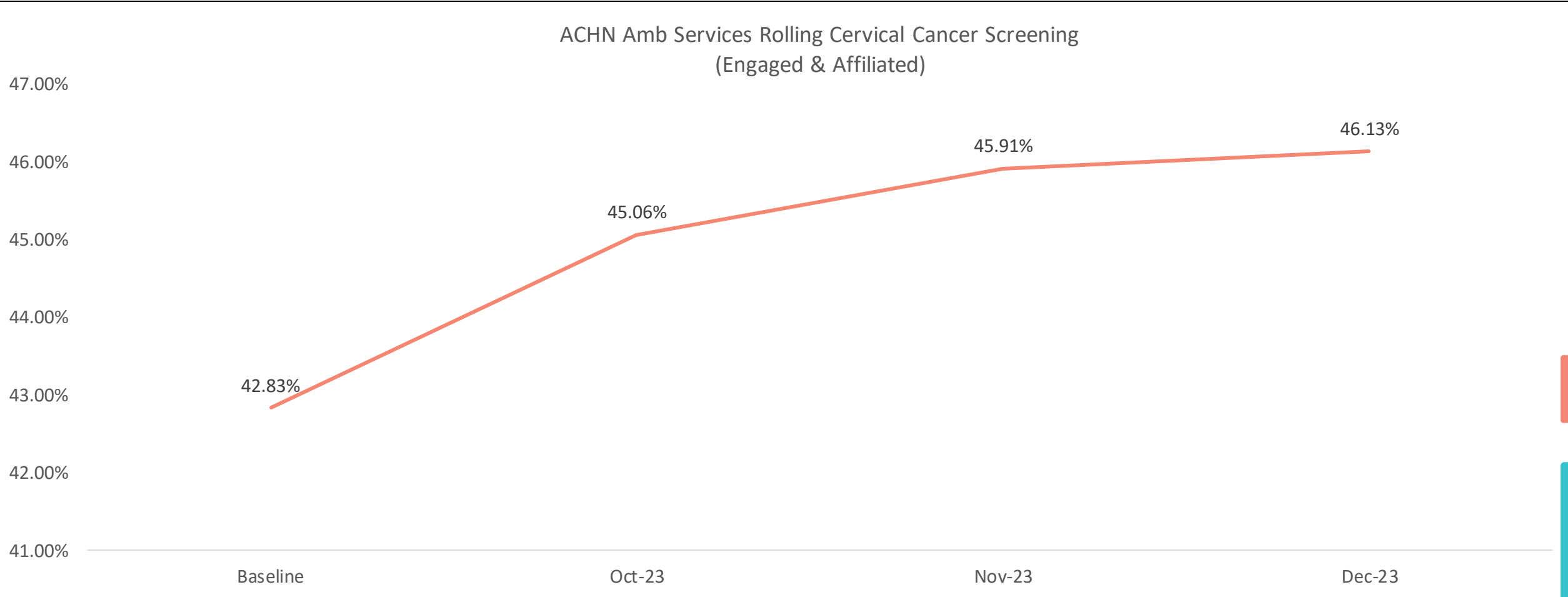




# Amb Services Op Ex Hedis Workgroup

% of Qualified Patients with Completed Cervical Cancer Screenings

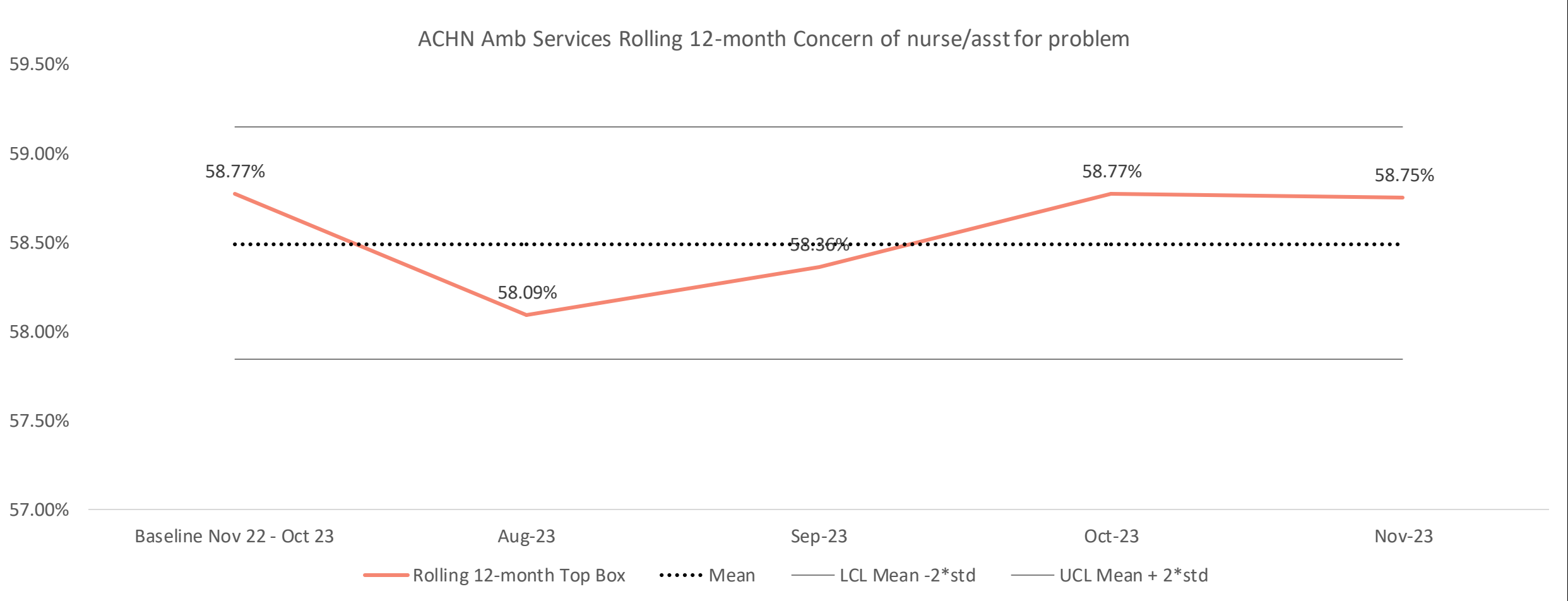
**Baseline: 42.83% | Goal: 47% | Stretch: 52%**



# Amb Services Patient Experience Workgroup

## 12-month Rolling Top Box Nursing Concern

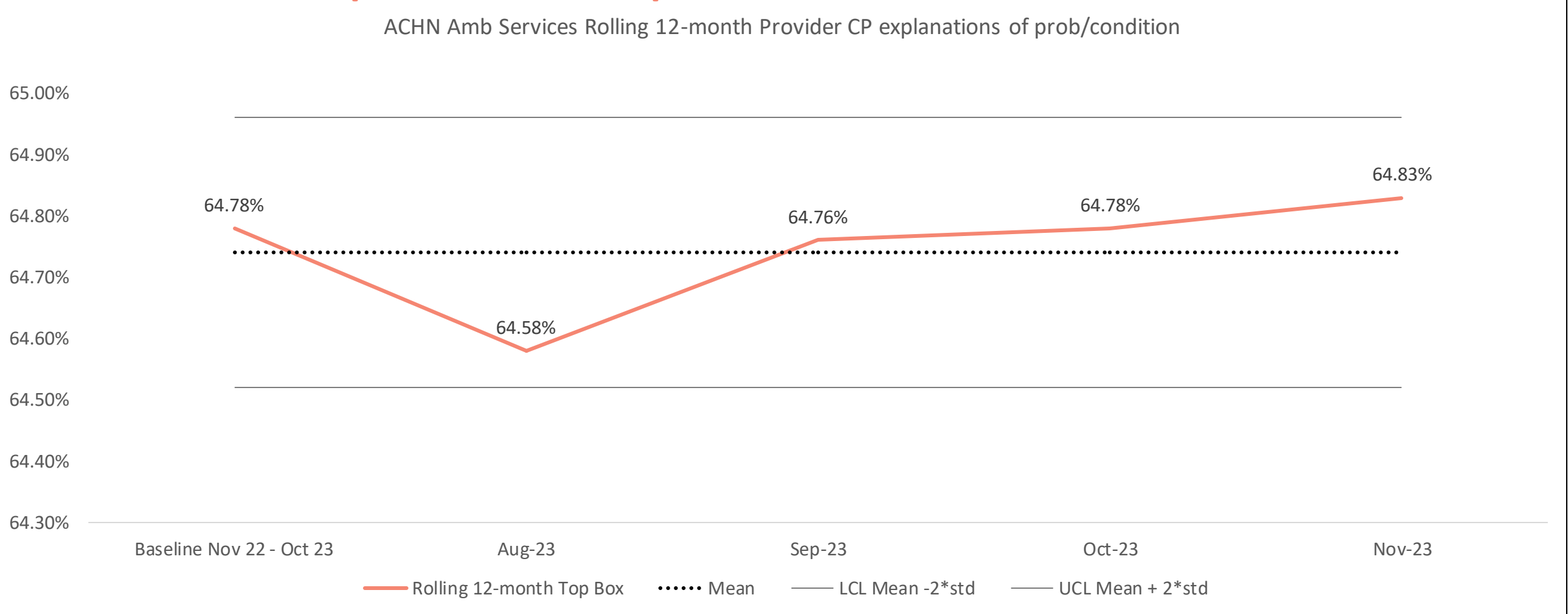
**Baseline: 58.77% | Goal: 61.34% | Stretch: 63.56%**



# Amb Services Patient Experience Workgroup

## 12-month Rolling Top Box Provider Explanations of problem/condition

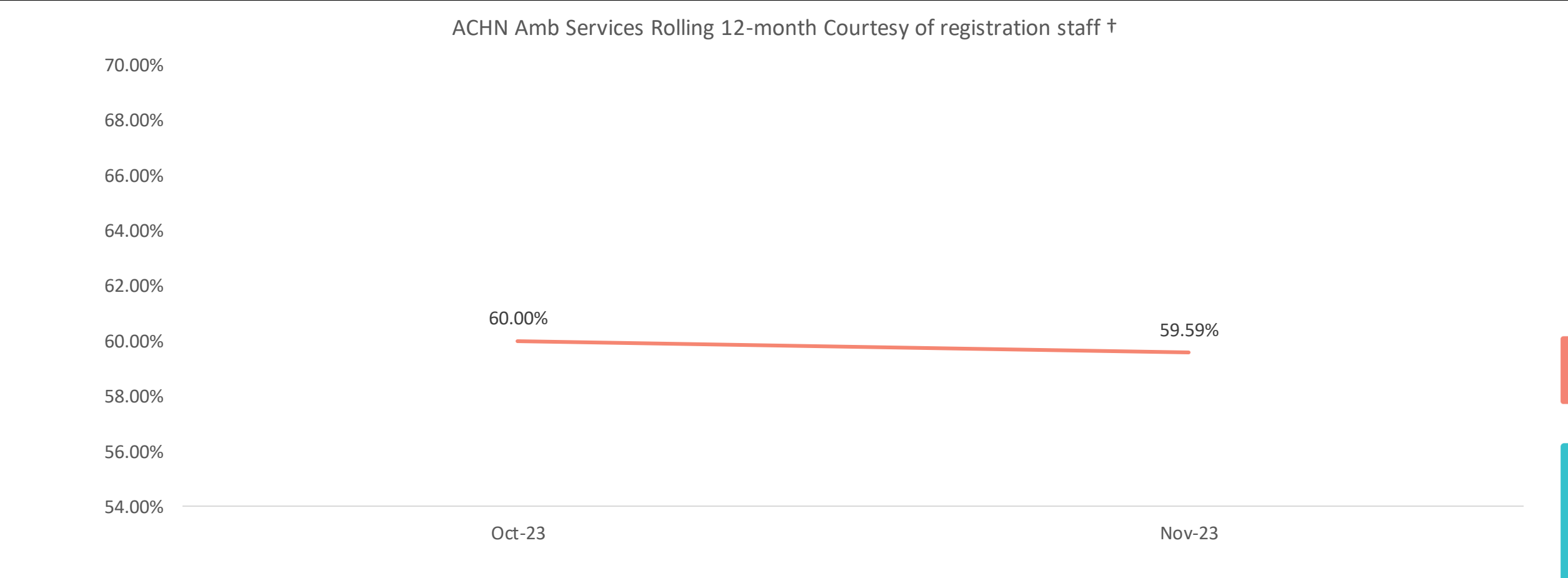
**Baseline: 64.78% | Goal: 66.80% | Stretch: 69.84%**



# Amb Services Patient Experience Workgroup

12-month Rolling Top Box Courtesy of Registration Staff

Baseline: *n/a* | Goal: 60.00% | Stretch: 65.00%



# A3 Development Underway



*PARTNERSHIP* with Quality and Workgroup Dyad Leaders



COOK COUNTY  
**HEALTH**

Cook County Health and Hospitals System  
Minutes of the Board of Directors Meeting  
December 15, 2023, recessed and reconvened on January 18, 2024

ATTACHMENT #13

# CCH YTD Financial Update – November 30, 2023 – Y/E Preliminary



**Pamela Cassara, Chief Financial Officer**

**Scott Spencer, Associate Chief Financial Officer**

**Curtis Haley, Chief Revenue Officer**

**January 2024**



**COOK COUNTY  
HEALTH**

# Executive Summary: Statement of Financial Condition – November 30, 2023

- On an accrual basis, interim financials show that CCH ended November with a **\$362.1M favorable** variance to budget. On a cash basis, the County’s preliminary cash report on revenues and expenses shows a **\$252.0M favorable** variance primarily due to the timing difference of CountyCare PMPM payments impacting the revenue and claims payments impacting expenses.
- Revenue Commentary:
  - **Favorable** NPSR variance to Budget due to higher than budgeted IP volumes, higher than budgeted Directed Payments, receipt of prior year cost report settlement and Medicaid retroactive rate increase
  - **Favorable** capitation variance to Budget due to higher than budgeted CountyCare membership
- Expenditures:
  - CountyCare claims **unfavorable** variance to budget due to higher than budgeted membership
- CountyCare:
  - CountyCare **\$81.2M unfavorable** variance to budget due to true up of reserve for Incurred But Not Received (IBNR) claims and Health & Family Services risk adjustment
  - Membership just over 431,000, which is significantly greater than budgeted





# Financial Results – November 30, 2023

Dollars in 000s	FY2023 Actual	FY2023 Budget	Variance	%	FY2022 Actual (3)
<b>Revenue</b>					
Net Patient Service Revenue (1)	\$1,252,614	\$793,368	\$459,246	57.89%	\$932,355
Government Support (2)	\$397,691	\$356,761	\$40,930	11.47%	\$435,710
<b>Adjusted NPSR</b>	<b>\$1,650,305</b>	<b>\$1,150,129</b>	<b>\$500,176</b>	<b>43.49%</b>	<b>\$1,368,065</b>
CountyCare Capitation Revenue	\$3,088,263	\$2,648,291	\$439,972	16.61%	\$2,869,885
Other	\$7,146	\$45,803	(\$38,657)	-84.40%	\$13,032
<b>Total Revenue</b>	<b>\$4,745,714</b>	<b>\$3,844,223</b>	<b>\$901,491</b>	<b>23.45%</b>	<b>\$4,250,982</b>
<b>Operating Expenses</b>					
Salaries & Benefits	\$712,874	\$756,349	\$43,474	5.75%	\$645,480
Overtime	\$52,668	\$46,090	(\$6,577)	-14.27%	\$39,112
Supplies & Pharmaceuticals	\$175,949	\$166,961	(\$8,988)	-5.38%	\$172,213
Purchased Services & Other	\$546,589	\$482,443	(\$64,145)	-13.30%	\$602,311
Medical Claims Expense (1)	\$3,009,834	\$2,509,282	(\$500,552)	-19.95%	\$2,622,333
Insurance	\$17,407	\$16,475	(\$932)	-5.66%	\$16,328
Utilities	\$13,090	\$14,328	\$1,238	8.64%	\$13
<b>Total Operating Expenses</b>	<b>\$4,528,411</b>	<b>\$3,991,928</b>	<b>(\$536,483)</b>	<b>-13.44%</b>	<b>\$4,110,738</b>
<b>Operating Margin</b>	<b>\$217,302</b>	<b>(\$147,705)</b>	<b>\$365,008</b>	<b>-247.12%</b>	<b>\$140,244</b>
<b>Non-Operating Revenue</b>	<b>\$144,810</b>	<b>\$147,705</b>	<b>(\$2,894)</b>	<b>-1.96%</b>	<b>\$134,235</b>
<b>Net Income (Loss)</b>	<b>\$362,113</b>	<b>(\$0)</b>	<b>\$362,113</b>	<b>-145825229%</b>	<b>\$274,479</b>

## Year-end Work Underway:

- Various year-end accruals
- Final CountyCare revenue and expenses
- Final fixed assets/depreciation
- Final A/R reserves for BD & Charity
- Due to/From Medicare reconciliation
- Supplemental DSH
- Inventory reconciliation
- Property tax true up
- Pension & OPEB
- Real estate tax allocation
- County costs, including the allocated costs

## Notes:

- (1) CountyCare Elimination represents the elimination of intercompany activity – Patient Service Revenue and Medical Claims Expense for CountyCare patients receiving care at Cook County Health.
- (2) Government Support includes DSH, BIPA, & Graduate Medical Education payments.
- (3) Does not reflect Pension, OPEB, Depreciation/Amortization, or Investment Income.

Source: CCH unaudited financial statements and FY23 budget.

# Cook County Health

## Volumes: November, 2023

### Key Revenue Indicators

Patient Activity <b>Stroger</b>	2023 YTD Actual	2023 YTD Budget	%	2022 YTD Actual	2021 YTD Actual		Nov 2023 Actual	Nov 2022 Actual
Average Daily Census *	306	267	14.5%	279	266		311	310
Emergency Room Visits	85,843	95,006	-9.6%	79,358	78,793		7,438	6,775
Surgeries	11,490	11,436	0.5%	11,338	11,300		906	940

Patient Activity <b>Provident</b>	2023 YTD Actual	2023 YTD Budget	%	2022 YTD Actual	2021 YTD Actual		Nov 2023 Actual	Nov 2022 Actual
Average Daily Census *	20	26	-23.1%	12	7		22	21
Emergency Room Visits	26,180	29,994	-12.7%	22,489	20,376		2,050	2,361
Surgeries	3,442	3,248	6.0%	3,033	2,923		235	273

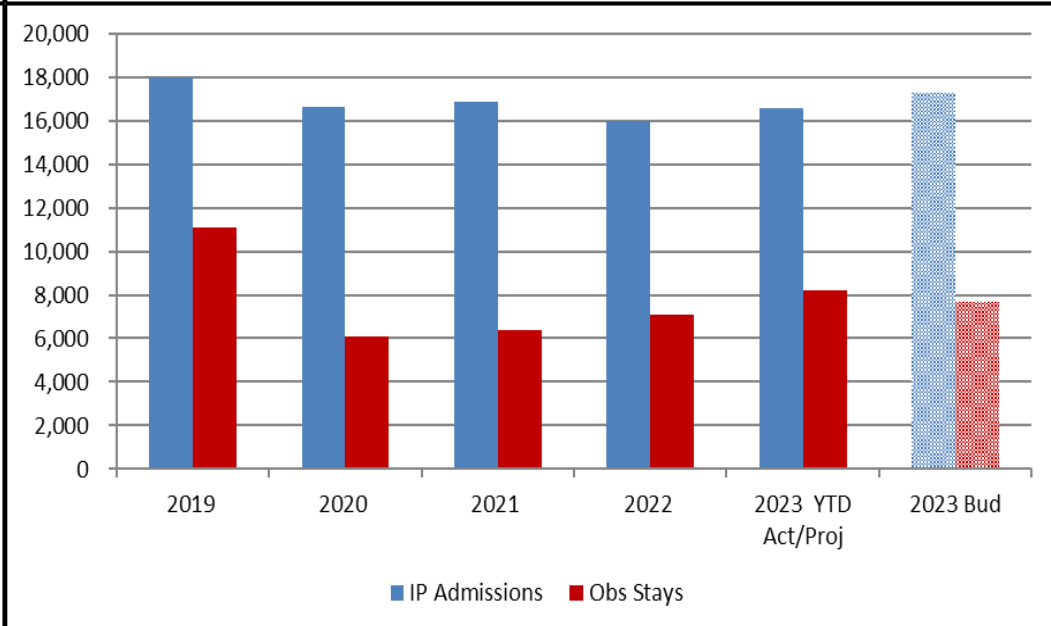
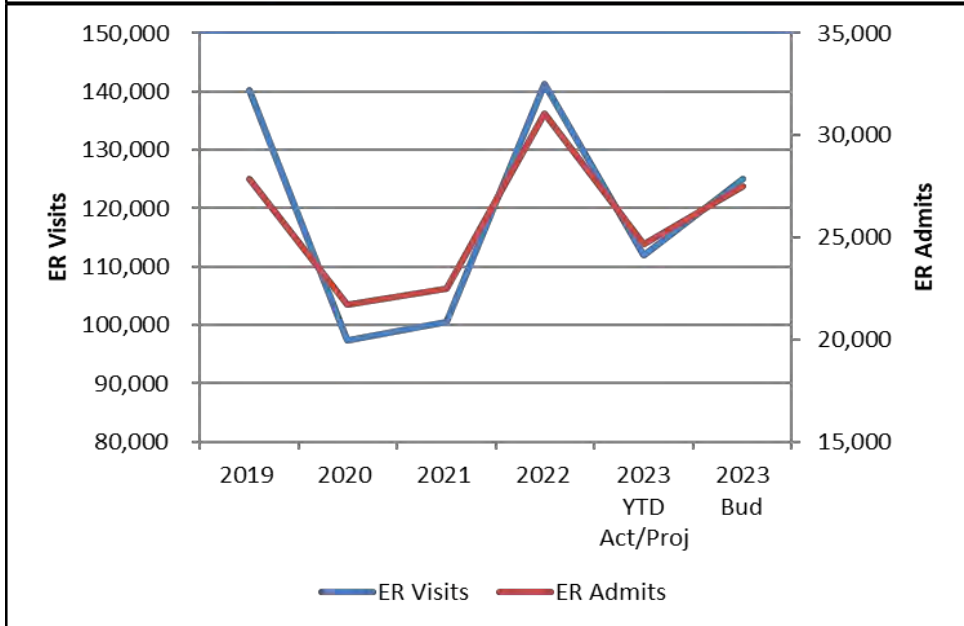
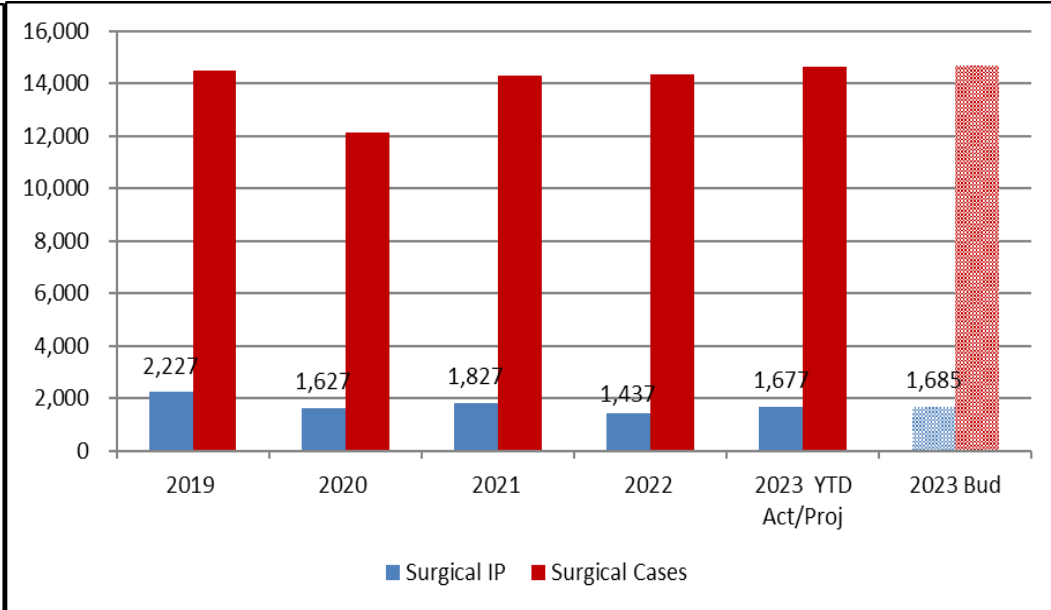
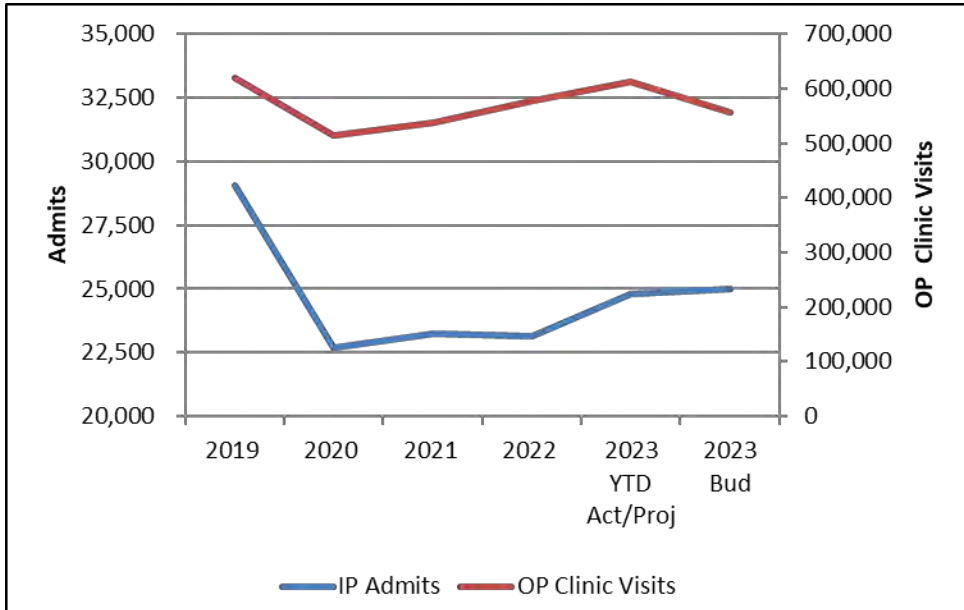
Patient Activity <b>ACHN</b>	2023 YTD Actual	2023 YTD Budget	%	2022 YTD Actual	2021 YTD Actual		Nov 2023 Actual	Nov 2022 Actual
Primary Care Visits	234,076	281,649	-16.9%	217,925	224,870		18,328	18,071
Specialty Care Visits	378,305	274,000	38.1%	364,049	345,690		30,735	29,260

<b>CountyCare</b> Membership	2023 YTD Actual	2023 YTD Budget	%	2022 YTD Actual	2021 YTD Actual		Nov 2023 Actual	Nov 2022 Actual
Membership Count	449,446	391,105	14.9%	432,560	399,072		430,704	443,045

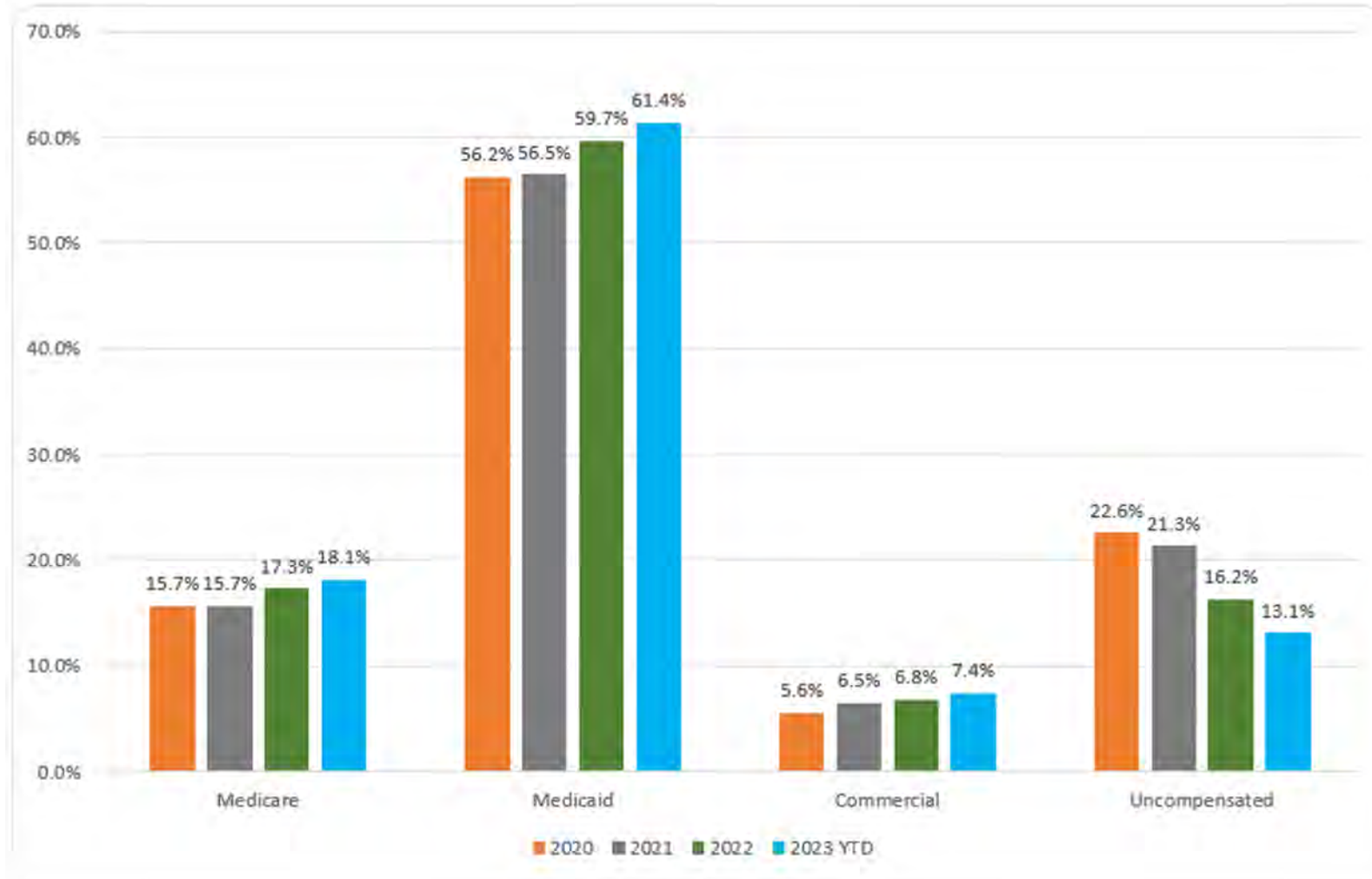
\* Includes IP + Observations

# Cook County Health

## Operating Trends



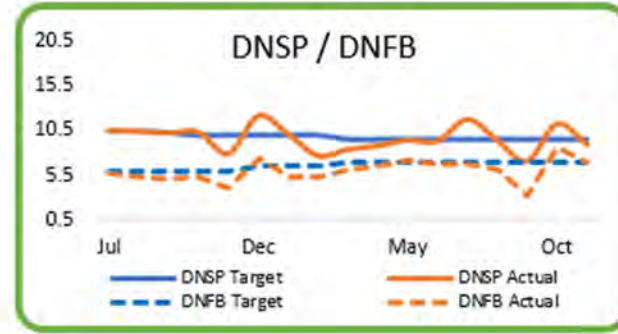
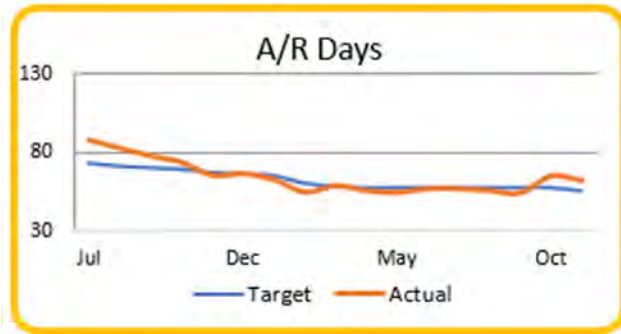
# YTD Payer Mix – YoY Comparison



## Commentary

- Payer coverage continues to increase year over year while uncompensated decreases.
- Oct-Nov Change:
  - Medicare: -0.1%
  - Medicaid: -0.2%
  - Commercial: 0.0%
  - Uncompensated: +0.2%
- Sep-Oct Change:
  - Medicare: -0.1%
  - Medicaid: -0.2%
  - Commercial: +0.1%
  - Uncompensated: +0.3%
- Aug-Sep Change:
  - Medicare: +0.1%
  - Medicaid: -0.3%
  - Commercial: -0.0%
  - Uncompensated: +0.2%

# Revenue Cycle KPI Trending



## Commentary:

- The A/R metrics ended the year off target due to delays in Medicaid payment processing falsely denying claims for eligibility. This was resolved in December.

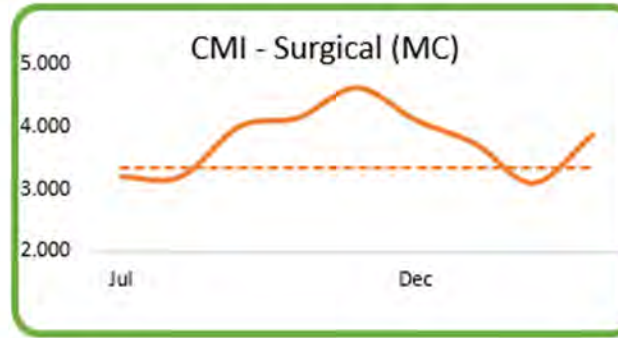
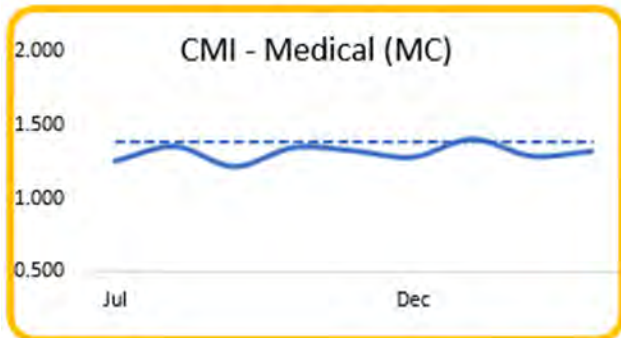


## Definitions:

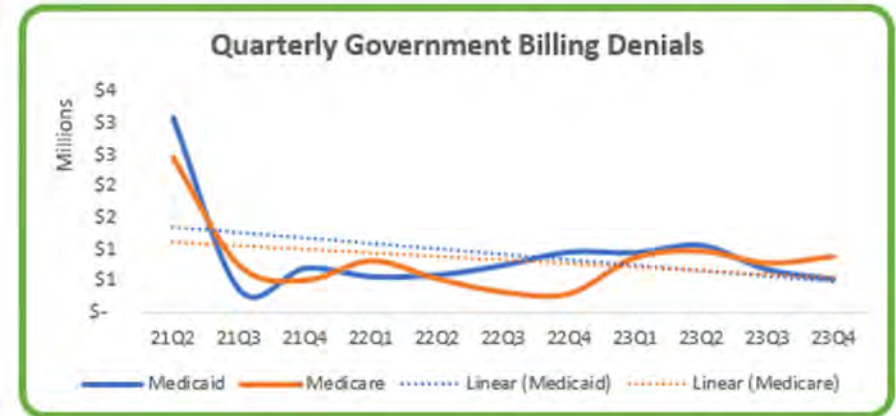
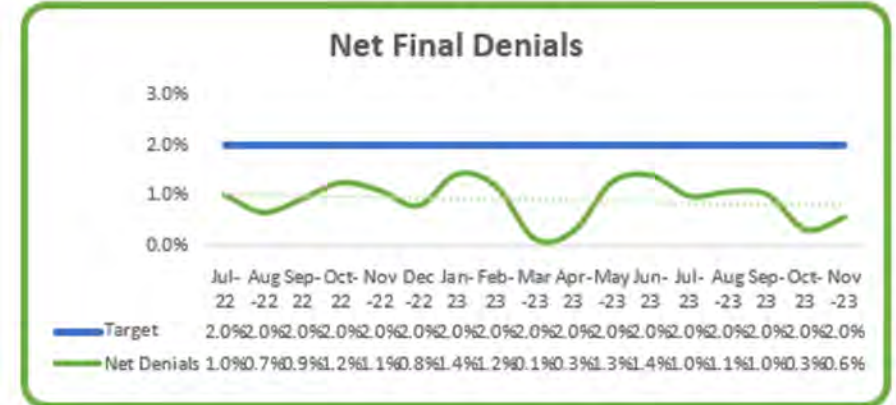
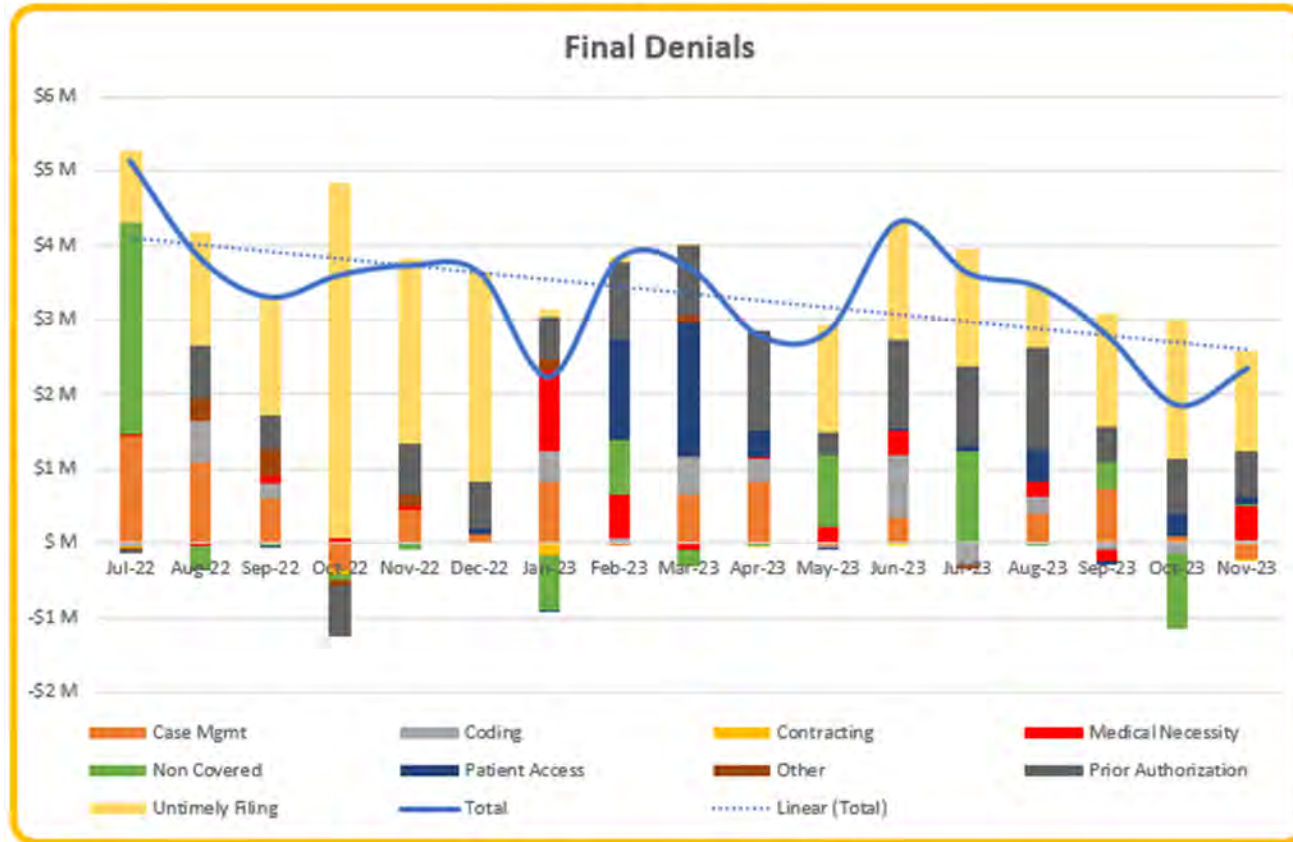
**DNSP: Discharged Not Submitted to Payer** - Gross dollars from initial 837 claims held by edits in claims processing tool that have not been sent to payer.

**DNFB: Discharged Not Final Billed** - Gross dollars in A/R for all patient accounts (inpatient and outpatient accounts) discharged but not yet final billed for the reporting month. Refers to accounts in suspense (within bill hold days) and pending final billed status in the patient accounting system.

**CMI: Case Mix Index** - Represents the average diagnosis-related group (DRG) relative weight for that hospital. It is calculated by summing the DRG weights for all Medicare discharges and dividing by the number of discharges.



# Denial Focus & Trending



## Commentary

- Net final denials are hitting targets and final denials are aligned to corrective action plans.
- Continued improvement on reducing government denials.

# Cook County Health

## 2023 Charitable & Public Program Expenditures

### Budget/Projection (\$000s)

	2021 Actual Net Benefit	2022 Actual Net Benefit	2023 Budget Net Benefit	2023 Act/Proj Net Benefit
<b><u>Charitable Benefits and Community Programs</u></b>				
Traditional Charity Care	\$ 162,626	\$ 122,499	\$ 120,232	\$ 105,040
Other Uncompensated Care	100,894	108,284	91,800	135,655
Cermak & JTDC Health Services	104,465	90,293	101,364	100,779
Department of Public Health	16,908	12,965	21,684	12,712
Other Public Programs & Community Services	68,750	66,321	62,138	62,138
<b>Totals</b>	<b>\$ 453,643</b>	<b>\$ 400,362</b>	<b>\$ 397,217</b>	<b>\$ 416,323</b>
% of Revenues *	38.6%	36.9%	34.5%	38.4%
% of Costs *	27.9%	22.0%	22.3%	22.9%

\* Excludes Health Plan Services



# Cook County Health

## Savings Initiatives: November 30, 2023

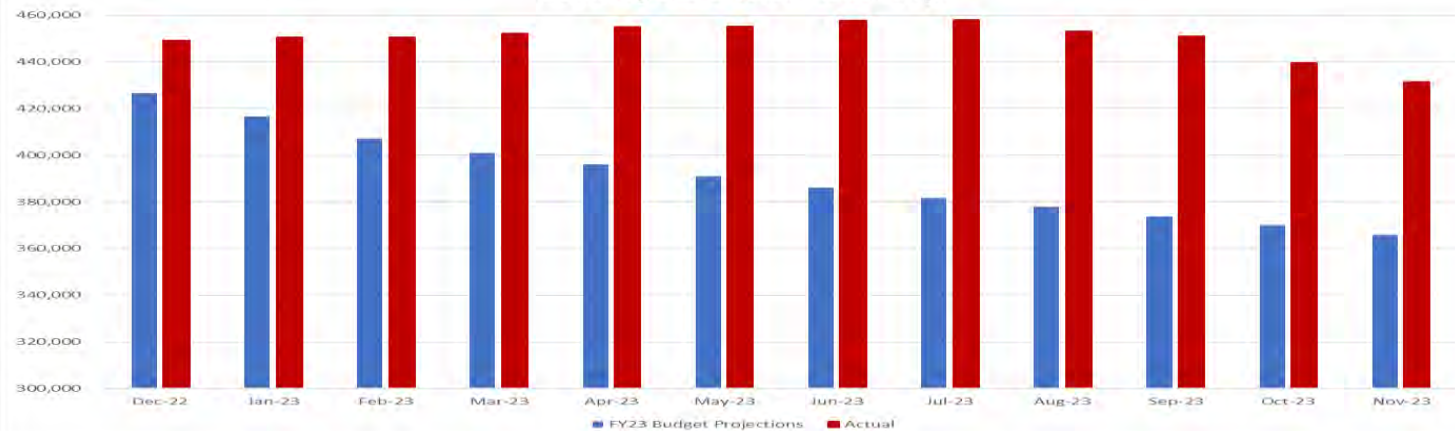
Current Activities in Progress	Budgeted FY23 Impact	YTD Achieved	Status
<b>Revenue Cycle:</b>			
Chargemaster Review/Changes	3,200,000	3,244,445	●
Timely Filing	6,800,000	2,920,000	●
Coverage Accuracy	9,000,000	10,278,630	●
ACHN Coding Accuracy	5,100,000	4,068,333	●
AR Recovery	3,500,000	7,236,667	●
Self Pay Balance Support	1,700,000	2,548,333	●
Point of Service Collections	700,000	1,004,338	●
<b>County Care:</b>			
Vendor Contract Negotiations	12,500,000	12,500,000	●
<b>Health System:</b>			
Vendor Contract Negotiations	5,000,000	5,122,350	●
	<u>\$ 47,500,000</u>	<u>\$ 48,923,096</u>	103%
		Goal 12/12ths	100%



# Health Plan Services Financial Results – November 30, 2023

Dollars in 000s except PMPM amounts	FY2023 Actual	FY2023 Budget	Variance	%	Fy22 Actual
<b>Capitation Revenue</b>	\$3,086,233	\$2,536,365	\$549,867	21.68%	\$2,871,439
<b>Operating Expenses</b>					
Clinical - CCH	\$116,849	\$99,716	(\$17,133)	(17.18%)	\$130,327
Clinical - External	\$2,893,891	\$2,293,875	(\$600,016)	(26.16%)	\$2,603,592
Administrative	\$156,728	\$142,775	(\$13,954)	(9.77%)	\$136,484
<b>Total Expenses</b>	\$3,167,469	\$2,536,365	(\$631,103)	(24.88%)	\$2,870,403
<b>Operating Gain (Loss)</b>	(\$81,236)	\$0	(\$81,236)		\$1,036
<b>Activity Levels</b>					
Member Months	5,403,734	4,693,261	710,473	15.14%	5,188,251
Monthly Membership	431,550	365,867	65,683	17.95%	443,459
CCH CountyCare Member Months	493,860	N/A	N/A	N/A	526,915
CCH % CountyCare Member Months	9.14%	N/A	N/A	N/A	10.16%
<b>Operating Indicators</b>					
Revenue Per Member Per Month (PMPM)	\$571.13	\$540.43	\$30.70	5.68%	\$553.45
Clinical Cost PMPM	\$557.16	\$510.01	(\$47.15)	(9.25%)	\$526.94
Medical Loss Ratio (1)	96.6%	94.4%	(2.26%)	(2.39%)	93.4%
Administrative Cost Ratio	5.0%	5.6%	0.60%	10.60%	4.7%

CountyCare Membership



## Commentary

- Total YTD member months are exceeding budget by 710,473 members.
- Revenue and claims expense are higher than budget due to higher than budgeted membership.
- CountyCare enrollment projected to exceed budget due to 50% auto-assignment as well as continued re-determination suspension.
- CountyCare’s reimbursement to CCH for domestic spend is exceeding budget.
- Administrative Expenses are higher than budget while the Administrative Cost Ratio(ACR) is lower than budget due to higher than budgeted membership.
- Operating Loss of \$81M
- Net loss is due to recent risk adjustment results and revenue updates from HFS that resulted in a significant revenue decrease.

## Notes:

- (1) Medical Loss Ratio is a measure of the percentage of premium that a health plan spends on medical claims.



# Questions?



COOK COUNTY  
**HEALTH**